

# Memphis/Shelby County Resources Guide

#### If you are at risk of becoming homeless and in need of rent, mortgage, or utility assistance:

- COVID-19 Resources Information: <a href="https://home901.org/covid-resources">home901.org/covid-resources</a> or 211
- Shelby County Community Services Agency: www.shelbycountycsa.org or 901-222-4200
- MIFA Emergency Assistance: www.mifa.org/applyonline or 901-527-0208

#### Do any of the following apply to you or your household?

- Are you a family with minor children in your custody?
  - Call MIFA's Homeless Family Hotline: 901-529-4545 or apply for emergency shelter online at www.mifa.org/applyonline
- Are you fleeing domestic violence?
  - YWCA Greater Memphis 24-hour Crisis & Support Helpline: 901-725-4277
  - o Family Safety Center 24-Hour Crisis Line: 901-249-7611
- Are you a veteran or is someone in your household a veteran?
  - o Contact the Memphis VA Homeless Department: 901-523-8990 x5661
  - Alternatively, contact Catholic Charities of West TN: 901-722-4707

#### What kind of help are you looking for?

- For emergency shelter, food, or other resources, please review the attached lists or visit www.cafth.org/get-help.
- Do you want help getting connected to mental health resources?
  - Contact the CMI PATH team: 901-821-5600
- Do you want assistance with employment, identification, transportation, temporary mailing address, access to computers, lockers, or case management services?
  - Visit the Hospitality Hub Plaza (590 Washington) Monday Friday between 9:00 am – 4:00 pm, or call 901-289-6578

#### If you are looking for housing assistance resources:

- If you have income, you can search for affordable housing at <a href="www.TNHousingSearch.org">www.TNHousingSearch.org</a> or by calling their free hotline for one-on-one assistance: 1-877-428-8844
- If you are currently staying in a hotel or doubled up with family or friends, you will
  unfortunately not qualify for most HUD-funded homeless resources. Please review the
  options above or call the LINC 2-1-1 Hotline for additional resource referrals at 211 or
  (855) 354-4211 or www.tn211.org
- If you are an individual (not family) currently staying in an emergency shelter or place not meant for human habitation (whether or not you have income), and want to be assessed for available housing resources:
  - Schedule an appointment with Catholic Charities of West TN: 901-722-4700 (for single adults 18+ with no children)
  - Please note: being assessed for housing does not guarantee housing, and it is possible you may not be eligible for any current housing openings. There is no fixed timeline for when an agency may contact you for housing after being assessed. This is not a housing waitlist.

**Last updated: 12/21/20** This information is believed to be accurate as of this date, but not guaranteed. We recommend calling ahead to ensure service hours, availability, and any additional requirements.

### **Memphis/Shelby County Emergency Shelter Resources**

Many shelters have changed procedures due to COVID-19. Please call ahead to confirm requirements and availability.

**COVID-19 testing information:** Available at the Hospitality Hub Plaza (590 Washington Ave) 9 am - 12 pm on Wednesdays (no appointment required), and limited testing at Christ Community Baptist Operation Outreach at CCWTN (call 901-842-3167)

Population	Name	Status Notes	Intake Hours	Cost	Requirements
Men	<b>Calvary Rescue Mission</b> 960 S. Third St, 38106	New clients need negative COVID test results Phone: 901-775-2570	4:00 pm - 7:00 pm	3 free nights for first time visitors, then \$5 per night	21+ with picture ID and Social Security number
	Memphis Union Mission - Men's Emergency Shelter 383 Poplar Ave, 38105	Clients must be fully vaccinated, have negative COVID test results, or be willing to get vaccinated within 48-72 hours of arrival. Unvaccinated individuals must wear a mask.  Phone: 901-526-8403	1:00 pm - 6:00 pm	4 free nights per month, then \$6 per night	Must have some form of ID
Men & Women	Living for Christ - Restoration House 3095 Thomas St, 38127	Partially operating – call to confirm Phone: 901-791-4022	2:00 pm - 7:00 pm	\$10 per night; \$13 with day pass	Call to confirm
	Room in the Inn (Winter Emergency Shelter in partnership with First United Methodist Church) 204 N. Second Street, 38105	This Emergency Winter Shelter will be in operation until March 31, 2022. Space is limited and are first come first serve. Phone: 901-467-0122	4:00 pm – 4:30 pm	Free	Find out more about the process for guests at ritimemphis.org/findshelter
	8 <sup>th</sup> Street Mission – For Jesus Christ 717 E. Broadway Ave, West Memphis, AR 72301	Please call for additional information and to confirm availability. Phone: 870-735-6010	Call to confirm		Call to confirm
Women	Room in the Inn 212 N. Second St, 38105	Single women and families limited availability – call to confirm	9 am – 4 pm, Monday - Friday	Free	Call to confirm

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		Phone: <b>901-395-3329</b>			
	Missionaries of Charity 700 N. Seventh St, 38107	Call to confirm Phone: 901-526-5456	Call at 8:30 am	Free	Call to confirm
	Salvation Army - Single Women's Lodge 696 Jackson Ave, 38105	Call to confirm availability. Phone: 901-260-9139	Call to confirm	Free	Call to confirm
	Merge Memphis – Clare's House 1755 Eldridge, 38108	Please call for additional information and to confirm availability. Phone: 901-207-4652	Call to confirm		Call to confirm
Fleeing Domestic Violence	YWCA	Call 24/7 hotline: <b>901-725-4277</b>			
Families with children <18	MIFA	No walk-ins, call 24/7 hotline or apply online: 901-529-4545 or mifa.org/applyonline			
Unaccompanied youth <18	National Safeline	Call 24/7 hotline: <b>1-800-786-2929</b> or <u>1800RUNAWAY.org</u>			
	OUTMemphis Youth Emergency Center 2055 Southern Ave, 38114	Phone: 901-278-6422, Intake Hours: 9 am – 6 pm, Monday - Thursday			

# **Memphis/Shelby County Free Meal Sites**

Many sites have changed procedures due to COVID-19. Please call ahead to confirm times and availability.

Meal times	Name	Address	Neighborhood	Phone
<b>Daily</b> : 9:30 – 11 am	St. Vincent DePaul	1306 Monroe Ave.	Midtown	(901) 722-4703
Monday – Saturday (no Sunday): 7:15 – 10 am	St. Mary's Catholic Church	155 Market St.	Downtown	(901) 522-9420
Monday – Friday (no weekend): 10 am – 1 pm	First Congo	1000 S. Cooper St.	Midtown	(901) 278-6786
<b>Monday:</b> 5 – 6 pm	Manna House	1268 Jefferson	Midtown	(901) 334-5832
<b>Tuesday:</b> 4:30 – 5:30 pm <b>Saturday:</b> 4:30 – 5:30 pm	St. John's UMC	1207 Peabody Ave.	Midtown	(901) 726-4104
Wednesday: 8:00 am	St. Mary's Episcopal Church	700 Poplar Ave.	Downtown	(901) 527-3361
Thursday: 5:00 pm	Team Laeth	204 N. 2nd (First UMC service alley)	Downtown	(901) 527-5862
Thursday: 5:30 pm	Idlewild Presbyterian Church	1750 Union Ave.	Midtown	(901) 726-4681
<b>Saturday - Sunday:</b> 12:30 – 1:30 pm	First Presbyterian Church	166 Poplar Ave.	Downtown	(901) 525-5619
Saturday: 4:30 pm Sunday: 8:00 am	St. Luke's UMC	480 S. Highland	University Area	(901) 452-6262
<b>Sunday:</b> 7 – 8 am	Calvary Episcopal	102 N. 2nd St.	Downtown	(901) 312-5214
<b>Sunday:</b> 8:30 – 9:30 am	Starting All Over Outreach Ministry	1234 Mississippi Blvd.	South Memphis	(901) 275-8579
<b>Sunday:</b> 10 – 10:30 am	Historic First Baptist on Beale	379 Beale St.	Downtown	(901) 522-9073

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Sunday: 1:00 pm	St. Patrick's Catholic Church	277 S. Fourth St	Downtown	(901) 527-2542
Sunday: 4:00 pm	Grace St. Luke's	1720 Peabody	Midtown	(901) 272-7425

Program	Description	Eligibility	Services	Enrollment Information
TANF (Temporary Assistance for Needy Families)	Workforce development and employment program	Children under 18 Income requirements	Temporary cash assistance, transportation, childcare assistance, educational supports, job training, employment activities	https://faonlineapp.dhs.tn.gov/ TN DHS Regional Offices:  • 2003 Corporate Avenue Memphis, TN 38132  • 40 S Main Street
Head Start/Early Head Start	Free preschool for infants	Income requirements Infants 0 – 36 months	Early childhood education, parent engagement, social services, nutrition and health	http://www.scsk12.org/prek/
LIHEAP (Low Income Home Energy Assistance Program)	Assists households in meeting immediate energy needs	Income requirements	Assists low-income households who pay a high % of income on home energy to meet energy needs	https://shelbycountycsa.org/services/energy-assistance Shelby County Community Services Agency:  • 3772 South Hickory Ride Mall #516 • 901.222.4200
SNAP (Supplemental Nutrition Assistance Program)	Nutritional assistance benefits to children and families, the elderly, the disabled, unemployed and working families	Income requirements	Supplement monthly food budget	https://faonlineapp.dhs.tn.gov/ TN DHS Regional Offices:  • 2003 Corporate Avenue  • 40 S Main Street, Suite 900
WIC (Women, Infants, and Children Program)	Additional food to low-income pregnant, postpartum, and breast-feeding women, infants and children under the age of 5	-Tennessee residents -income requirements -considered at nutritional or medical risk	Nutrition education, supplemental foods, breastfeeding support, healthcare referrals -automatically eligible for TANF, SNAP, Tenncare	Shelby County Health Department 901- 222-9980
TennCare Medicaid	Tennessee's Medicaid program	Income & resource limits	Healthcare to low-income pregnant women, parents/caretaker of a minor	https://www.tn.gov/tenncare.html

CHIP (Children's Health Insurance Program)	Health coverage for children under 18	Income limits	child, children or individuals who are elderly or disabled  Full health coverage for children whose families are ineligible for Tenncare, but can't afford insurance	https://www.tn.gov/coverkids.html
SOAR (SSI/SSDI Outreach Access and Recovery)	Streamlined application process to increase access to SSI/SSDI	18 or older	Application assistance for individuals homeless or at risk of homelessness with a serious health condition (mental illness, substance use disorder)	CMI Healthcare Services  • Melinda.jones@cmiofmemphis.org  • 901-261-6179  https://soarworks.prainc.com/
Vocational Rehabilitation Program (VR)	Individualized services to persons with disabilities to prepare for employment	Employment barriers: Physical, mental, sensory impairments	Counseling & guidance, training, maintenance, transportation, transition services, rehabilitation technology, job training, placement, independent living services	Vocational Rehabilitation Regional Office  • 40 South Main Street, Memphis, TN  • 901-528-5284



## **Memphis Area Clinics**

All of the following clinics will accept patients without health insurance.

#### Church Health

www.churchhealth.org

Walk-In, M-F 7:00AM-12:00PM, first come, first served – \*please call for an appointment\*

Sick or hurt today; no health insurance \$40 cash, debit, or credit

#### **Established patient requirements:**

No health insurance, live in Shelby County, working at least 20 hours a week, full-time student or primary caregiver of children in the household

1350 Concourse Ave., Suite 142; 38104 (901) 272-0003

#### **Christ Community Health Services**

www.christcommunityhealth.org
Call individual clinics for hours of operation. Some
evening and weekend hours available. Sliding scale
based on income. Bring proof of income if working.
If unemployed, bring some record of unemployment.
\*Walk-Ins at Orange Mound location only

#### Call for appointment:

- Broad Avenue Health Center 2861 Broad Ave. 38112 (901) 842-3161
   Dentistry also available
- Orange Mound Health Center
   2569 Douglass Ave. 38114, (901) 842-3164
- Hickory Hill Health Center
   5366 Winchester Road 38115
   (901) 842-3163
   Dentistry also available
- Frayser Health Center 969 Frayser Blvd. 38127 (901) 842-3162 Dentistry also available
- Third Street Health Center 3362 S. Third Street 38109 (901) 842-3166
   Dentistry also available
- Women's Health Center 2861 Broad Ave. 38112, (901) 842-3168

#### Memphis Health Center

www.memphishealthcenter.org
Sliding scale based on income.
Minimum \$25 fee for first appt.
Need 2 forms of photo ID & proof of income.
If unemployed, bring Unemployment Statement.

#### Appts preferred. Walk-Ins accepted.

Main Clinic
 360 East E.H. Crump Blvd. 38126
 (901) 261-2000

M & W 7:30AM-7:30PM TU & TH 7:30AM-5:30PM

F 7:30AM-11:30AM

SA 8:00AM-12:00PM

# Hours of operation for the following locations:

M-TH 7:30AM-5:30PM F 7:30AM-11:30am

- Towne Center Health Center 915 E. McLemore, Suite 107, 38106 (901) 261-7370
- Rossville Health Center Fayette County 4940 Highway 57, Rossville TN 38066 (901)-261-7303
- Whitehaven
   4593 Elvis Presley Blvd., Suite 101
   Memphis, TN 38116
   (901) 261-7338

#### <u>Healthy Life, Inc, Dr. Griselle Figueredo-</u> Cardenas

\$80 for adults/\$60 for children Walk-ins: M-SA, 8AM – 3:30PM Call for appointments: M-F 8AM-5PM SA 8:30AM-4PM (lab only) 6605 Stage Rd, Memphis, TN 38134 (901) 385-6988

#### Regional One Internal Medicine Clinic (Outpatient Center)

880 Madison Avenue 38103 (901) 545-7185 (main) (901) 545-6969 (call for appointment) Sliding scale based on income. M-F 8AM-4:30PM

#### Regional One Primary Care Clinics

Sliding scale fee. One photo ID. If working proof of income required. Appts preferred, Walk-Ins accepted

> Primary Care Specialists 3109 Walnut Grove Road (901) 515-4800 M-TH 7:30AM-5:00PM F 7:30AM-4:30PM

#### Harbor of Health

718 Harbor Bend Rd. 38103 (901) 515-4200 M-TH 7:30AM-4:30PM F 7:30AM-12:00PM

#### Guthrie

1064 Breedlove St. 38107 (901) 515-5400 M-TH 7:30AM-4:30PM F 7:30AM-12:00PM

#### Hollywood

2500 Peres Ave. 38108 (901) 515-5500 M-TH 7:30AM-4:30PM F 7:30AM-12:00PM

#### **South Third Street**

1955 S Third St. 38103 (901) 515-5800 M-TH 7:30AM-4:30PM F 7:30AM-12:00PM

#### Concentra Urgent Care Clinics

M-F 8AM-5PM, \$150 per visit Walk-Ins available. Photo ID required.

### South Mendenhall Road

3965 S. Mendenhall Rd., Suite 6 Memphis, TN 38115 (901) 365-1800 Physical therapy also available

#### • Airport Memphis

2831 Airways Blvd., Bldg. A Ste.102 Memphis. TN 38132 (901) 348-0200 Physical therapy also available

#### Memphis Muslim Medical Clinic

www.muslimclinic.org 1055 Stratford Road 38122 (901) 685-3901

\$5 routine visit fee. Clinic open to anyone without health insurance.

Appointments only, No Walk-ins, Call to schedule an appt:

#### **Primary Care Clinic hours:**

M-F 1PM-5PM

SA, every other SU 9AM-1PM

Pediatric Clinic hours: 2<sup>nd</sup> SU of month,

9AM-1PM

Women's Primary Care hours: 1st and 3rd SA of

Month, 9AM-1PM

#### Baptist Operation Outreach Health Care Van

www.baptistonline.org

Free primary care, dental care, optometry & medications. Must bring letter from homeless shelter, treatment facility or Hospitality Hub, 82 N. Second St. 38103

#### **HOMELESS PATIENTS ONLY**

Call for appointment: (901) 701-2530

 Memphis Catholic Charities (Main Location)

1325 Jefferson Ave. 38104 T, W, & TH 8AM-4PM

### • Memphis Union Mission 383 Poplar Ave. 38105

M 8AM-5PM

### St. Mary's Episcopal Cathedral

700 Poplar Ave. 38105 2<sup>nd</sup> Wed of the month, mornings 8AM-11AM

#### • Memphis & Shelby County Office of Re-Entry

1362 Mississippi Blvd., 38106 2<sup>nd</sup> Wed of the month, afternoons 1PM-4PM

#### **Tipton County Health Department**

Sliding scale fee for most services, including primary care & dentistry. Bring proof of income. For patients 19-64 years old without health insurance.

M-F 8AM-4:30PM 4700 Mueller Brass Rd. Covington, TN 38019 (901) 476-0235

#### Medicos Clinic—La Clínica Camelia

Open 7 days a Week.
Call for hours of operation.
Base fee is \$70 per visit. Walk-Ins welcome.
Primary care, pediatrics & obstetrics.
3040 Covington Pike; 38128
(901) 383-8889
M, T, TH 8:30AM-5:00PM
W 8:30AM-12:00PM
F 8:30AM-4:00PM
SA 8:30AM-4:00PM
SU 12:00PM-4:00PM

#### **DarSalud Family Health Clinic**

www.lifedochealth.org
Call for appointment. Walk-In available.
Set affordable prices for Primary Care services, including Endocrinology, Diabetes and Nutrition, Pharmacy, and Behavioral Health.

- DarSalud Community Center
   6063 Mt. Moriah Rd Ext., Suite 4, 38115
   (901) 531-8800
- DarSalud Care
   1068 Cresthaven Rd. #300, 38119
   (901) 683-0024

#### Hours:

Monday, Tuesday, Wednesday, and Friday 8AM-5PM Thursday 8AM-7PM

Saturday 9AM-4PM

#### Cherokee Health Systems

www.cherokeehealth.com

Services include primary care, dental care, behavioral health, and pharmacy. Sliding scale fees based on income. *No Walk-Ins, Call for appointments:* (901) 302-4361

2574 Frayser Blvd. 38127 Hours:

M 7:30AM-5:00PM T-F 8:00AM-5:00PM

#### Methodist Medical Group - Various Locations

3473 Poplar Ave. #103 Memphis, TN 38111 901-320-6915

M - F 8am - 4:30pm

1264 Wesley Dr. #606 Memphis, TN 38116 901-332-2277

M - F 8:30am - 5:30pm

6401 Poplar Ave. Suite 530 Memphis, TN 38119 901-348-6487

M – Thurs 8:30am - 5:30pm Fri: 8:30am - 12:30pm

#### Tri-State Medical

(901) 572-1573

4041 Knight Arnold Rd. Memphis, TN 38118

Hours:

Monday, Thursday 9AM-5:00PM Tuesday, Wednesday 9AM-7:00PM Friday 9:00AM-1:00PM

# Rentrop & Geater Executive, Family, and Occupational Medicine

Dr. Barbara Geater 2245 S Lauderdale St. Memphis, TN 38106 901-948-5558

#### Newstart Family and Obstetrical Care

Dr. Carl Pean, FP – Bilingual **3530 Hickory Hill Road Memphis, TN 38115** 901-881-6686

<u>Dr. Ralph Taylor</u> 1407 Union Ave. #1007 Memphis, TN 38104 901-276-2357