Pepin County Resource Guide

Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Pepin County.

W-2 Agency
36084 Walnut Street
Independence WI 54747
Phone 608-790-2380
Fax 608-785-9939

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ABUSE SERVICES

Buffalo County Outreach
Alma - 608-685-2424

Domestic Abuse
Bolton Refuge House
Eau Claire County: 715-834-0628
Jackson County: 715-333-2350
Buffalo County: 715-926-6080

New Horizons Shelter and Women's Centers
Whitehall location - 715-538-2810.
Crisis Line: 1-800-706-8586

AGING SUPPORT

Aging and Disability Resource Center - 715-672-8945

Pepin Co Health Dept - 715-672-5961

St. Elizabeth's Home Health Care - 651-565-5577

Alzheimer's Association-Indianhead Chapter
Eau Claire - 1-800-499-7050

Social Security Administration 1-800-772-1213

ALCOHOL & OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services
Alma - 608-685-4412

Hiawatha Valley Mental Health Services
Winona - 507-454-4341
Wabasha - 651-565-2234
Toll Free: 1-800-657-6777

L.E. Phillips Treatment Center
Chippewa Falls - 715-723-5585

Mayo Clinic - 715-838-3311
Mayo Clinic - Luther Campus Clinic 715-229-3751

BUDGETING

Catholic Charities Consumer Credit
Eau Claire -715-832-6644 or 888-212-4357

Familymeans Consumer Credit
Eau Claire -715-834-8500

University Extension
Durand - 715-672-5214

CHILD CARE

Child Care Assistance
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

YoungStar Child Care Search
https://dcf.wisconsin.gov/youngstar

CLOTHING CENTERS

Hope Bargain Center - 715-598-4778

Mondovi Area Thrift Shop – 715-926-5286

St. Vincent Store - 715-672-8975

Bethesda Thrift shop - 715-834-7875

Encore - 715-833-2333

Goodwill - 715-835-0532

COUNSELING SERVICES

Mayo Clinic
Eau Claire - 715-838-1311

Buffalo County Outreach
Alma - 608-682-2424

UW-Stout Clinical Services
Menomonie - 715-232-2404

Hiawatha Valley Mental Health
Winona - 507-454-4341
Wabasha - 651-565-2234

Marriage and Family Health Services
Eau Claire - 715-832-0238
Durand - 715-672-8585

Triniteam
Eau Claire - 715-836-8118

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

CRISIS

In an Emergency-Dial 911

Bridge to Hope - 715-235-9074
Menomonie - 1-800-924-9918 / 715-235-9074

Tri-State Ambulance - 608-784-8827

24 Hour Crisis Line in LaCrosse 1-800-231-0066
24 Hour Crisis Line in Whitehall 1-800-706-8586

Great Rivers 211 - 211 or 1-800-362-8255

Suicide Hotline - 1-800-273-8255

Durand Victim Witness - 715-672-8938

WHEAP Services through West CAP – 715-265-4271

WIC Pepin County – 715-307-9373

DISABILITY SERVICES

Aging & Disabilities Resource Center of Western Wisconsin
Pepin Co - 715-672-8945 or toll free at 866-578-2372

Division of Vocational Rehabilitation
Eau Claire - 715-836-4263

Center for Independent Living
Menomonie - 800-228-3287 or 1-715-233-1070

The Parenting Place - 608-397-1897

Aptiv
Mondovi - 715-926-3987

Social Security Administration Eau Claire - 800-772-1213.

DISASTER SERVICES

American Red Cross - 715-834-4182

Pepin County Human Services for possible Salvation Army funds - 715-672-8941

Salvation Army in Eau Claire – 715-834-1224

EDUCATION

Chippewa Valley Technical College
Eau Claire - 715-833-6200

Buffalo Pepin Literacy Alliance
Stacey Hartung, Outreach Coordinator
PO Box 39 | Durand, WI 54736
612-805-0613 bplaorg@gmail.com

Head Start
Ellsworth - 715-273-3778
Menomonie - 715-235-9122
Durand - 715-672-8977

Workforce Connections, Inc.
Durand - 608-790-2380

Western Technical College
Independence - 715-985-3392

EMPLOYMENT SERVICES

Workforce Connections - 608-790-2380

Experience Works
Winona 507-452-9018
Kellogg 507-767-2253
La Crosse 608-789-5623

Workforce Resource - 715-672-8801

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options, and consider factors that are important to you in choosing coverage that works for you. Call 608-789-5620. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Castleberg Clinic
Durand - 715-672-5981

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Alma Community Clinic
204 S Main St #800
651-565-5599

Mayo Clinic Health System
Eau Claire - 715-838-3311

Sacred Heart Health System
Eau Claire - 715-839-4121

SEMCAC Family Planning Clinic
Winona - 507-452-4307 or 1800-657-5121

Western Dairyland Women's Health Center
Whitehall - 715-538-2306 or 1-800-472-3566

HOUSING INFORMATION

Pepin CO housing Authority - 715-672-4498

Hope Gospel Mission (homeless men only)
Eau Claire - 715-552-5566

Housing Authority
Mondovi - 715-926-4943

National Center for Homeless Education -1-800-308-2145

Western Dairyland Homeless Shelter
Independence - 715-985-2391

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224

Catholic Charities - 1-888-212-4357 or 608-782-0710

Stepping Stone - 715-235-2920

Family Promise of the Chippewa Valley: Beacon House (Interfaith Hospitality Network)
715-834-4357

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

Ruth House - 715-834-4000

Sojourner House - 715-514-5556

Rural Housing Inc - 608-238-3448

LEGAL SERVICES

Lawyer Referral & Information Service
Madison 1-800-362-9082

Buffalo County District Attorney
Alma - 608-685-4488

Legal Action of Wisconsin
La Crosse - 608-785-2809 or 1-800-873-0927

NUTRITIONAL PROGRAMS

WIC Program
740 7th Ave. West Durand
715-307-9373

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

Online: https://access.wisconsin.gov

Phone: 1-888-627-0430

Fax proof/verifications: 1-855-293-1822

Call center hours:

Mon/Tues/Thur/Fri: 9:00-4:00
Wed: 10:00-4:00

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to $10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
http://lifelinesupport.org

Safelink Wireless Cell Phone Program
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service
TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Buffalo County Volunteer Transportation Program
Alma - 608-685-6336

Department of Transportation - 1-800-924-3570

Western Dairyland -Wheels for Work - 715-985-2391 ext. 271

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Pepin County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Pepin County Food Pantry Resources

Mondovi Share Mondovi - 715-926-4531

St. Mary's Catholic Church - Mondovi - 715-926-4275

Community Café, Immanuel Evangelical Lutheran Church
205 Pine St • Pepin, WI 54759, (715) 442-3213. Meals served: Last Wednesday of the month 5 - 6:30 PM. No meals served November and December.

Pepin/Stockholm Food Pantry, Immanuel Evangelical Lutheran Church
205 Pine St • Pepin, WI 54759, (715) 442-2519 • (320) 224-8425, Thursday 10 - 11 AM and 5 - 6 PM

John's Lutheran - Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4534

Pepin County-Durand Area Mobile, 911 W Prospect St. • Durand, WI 54736

(715) 672-8975, Second Thursday of the month 4:30 - 6 PM, Location is at St. Mary's Assumption Church

Durand Food Pantry, 114 E Main St • Durand, WI 54736, (715) 672-3203, Wednesday 9 AM - 12 PM, Thursday 1 - 4 PM

Pepin Food Pantry Senior Site, Eastside Apartments, 701 Dunn St. • Pepin, WI 54759(715) 442-2519 • (320) 224-8425, Wednesday 4 - 5 PM