

# Pepin County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Pepin County.



**W-2 Agency**  
**36084 Walnut Street**  
**Independence WI 54747**  
**Phone 608-790-2380**  
**Fax 608-785-9939**

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**Information regarding local Food Pantries is included on the last page of this guide.**

## **ABUSE SERVICES**

Buffalo County Outreach

Alma - 608-685-2424

Domestic Abuse

Bolton Refuge House

Eau Claire County: 715-834-0628

Jackson County: 715-333-2350

Buffalo County: 715-926-6080

New Horizons Shelter and Women's Centers

Whitehall location - 715-538-2810.

Crisis Line: 1-800-706-8586

## **AGING SUPPORT**

Aging and Disability Resource Center - 715-672-8945

Pepin Co Health Dept - 715-672-5961

St. Elizabeth's Home Health Care - 651-565-5577

Alzheimer's Association-Indianhead Chapter

Eau Claire - 1-800-499-7050

Social Security Administration 1-800-772-1213

## **ALCOHOL & OTHER DRUG ABUSE SERVICES**

Buffalo County - Health and Human Services

Alma - 608-685-4412

Hiawatha Valley Mental Health Services

Winona - 507-454-4341

Wabasha - 651-565-2234

Toll Free: 1-800-657-6777

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Mayo Clinic - 715-838-3311

Mayo Clinic - Luther Campus Clinic 715-229-3751

### **BUDGETING**

Catholic Charities Consumer Credit

Eau Claire -715-832-6644 or 888-212-4357

Familymeans Consumer Credit

Eau Claire -715-834-8500

University Extension

Durand - 715-672-5214

### **CHILD CARE**

Child Care Assistance

Western Region for Economic Assistance (WREA)

<https://access.wisconsin.gov>

1-888-627-0430

YoungStar Child Care Search

<https://dcf.wisconsin.gov/youngstar>

### **CLOTHING CENTERS**

Hope Bargain Center - 715-598-4778

Mondovi Area Thrift Shop – 715-926-5286

St. Vincent Store - 715-672-8975

Bethesda Thrift shop - 715-834-7875

Encore - 715-833-2333

Goodwill - 715-835-0532

### **COUNSELING SERVICES**

Mayo Clinic

Eau Claire - 715-838-1311

Buffalo County Outreach  
Alma - 608-682-2424

UW-Stout Clinical Services  
Menomonie - 715-232-2404

Hiawatha Valley Mental Health  
Winona - 507-454-4341  
Wabasha - 651-565-2234

Marriage and Family Health Services  
Eau Claire - 715-832-0238  
Durand - 715-672-8585

Triniteam  
Eau Claire - 715-836-8118

## **CRISIS**

In an Emergency-Dial 911

Bridge to Hope - 715-235-9074  
Menomonie - 1-800-924-9918 / 715-235-9074

Tri-State Ambulance - 608-784-8827

24 Hour Crisis Line in LaCrosse 1-800-231-0066  
24 Hour Crisis Line in Whitehall 1-800-706-8586

Great Rivers 211 - 211 or 1-800-362-8255

Suicide Hotline - 1-800-273-8255

Durand Victim Witness - 715-672-8938

WHEAP Services through West CAP – 715-265-4271

WIC Pepin County – 715-307-9373

## **DISABILITY SERVICES**

Aging & Disabilities Resource Center of Western Wisconsin  
Pepin Co - 715-672-8945 or toll free at 866-578-2372

Division of Vocational Rehabilitation  
Eau Claire - 715-836-4263

Center for Independent Living  
Menomonie - 800-228-3287 or 1-715-233-1070

The Parenting Place - 608-397-1897

Aptiv  
Mondovi - 715-926-3987

Social Security Administration Eau Claire - 800-772-1213.

## **DISASTER SERVICES**

American Red Cross - 715-834-4182

Pepin County Human Services for possible Salvation Army funds - 715-672-8941

Salvation Army in Eau Claire – 715-834-1224

## **EDUCATION**

Chippewa Valley Technical College  
Eau Claire - 715-833-6200

Buffalo Pepin Literacy Alliance  
<https://bpliteracyalliance.wordpress.com/>  
Contact local library to get started

Head Start  
Ellsworth - 715-273-3778  
Menomonie - 715-235-9122  
Durand - 715-672-8977

Workforce Connections, Inc.  
Durand - 608-790-2380

Western Technical College  
Independence - 715-985-3392

## **EMPLOYMENT SERVICES**

Workforce Connections - 608-790-2380

Experience Works  
Winona 507-452-9018  
Kellogg 507-767-2253  
La Crosse 608-789-5623

Workforce Resource - 715-672-8801

## **HEALTH CARE**

**FREE** assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options, and consider factors that are important to you in choosing coverage that works for you. Call 608-790-8136, or 1-800-742-5627. Also see information at [www.workforceconnections.org](http://www.workforceconnections.org) – Click programs from the top menu, then click healthcare.

Castleberg Clinic  
Durand - 715-672-5981

Chippewa Valley Free Clinic  
Eau Claire - 715-839-8477

Alma Community Clinic  
204 S Main St #800  
651-565-5599

Mayo Clinic Health System  
Eau Claire - 715-838-3311

Sacred Heart Health System  
Eau Claire - 715-839-4121

SEMCAC Family Planning Clinic  
Winona - 507-452-4307 or 1800-657-5121

Western Dairyland Women's Health Center  
Whitehall - 715-538-2306 or 1-800-472-3566

## **HOUSING INFORMATION**

Pepin CO housing Authority - 715-672-4498

Hope Gospel Mission (homeless men only)  
Eau Claire - 715-552-5566

Housing Authority  
Mondovi - 715-926-4943

National Center for Homeless Education -1-800-308-2145

Western Dairyland Homeless Shelter  
Independence - 715-985-2391

Salvation Army Homeless Shelters  
Eau Claire - 715-834-1224

Catholic Charities - 1-888-212-4357 or 608-782-0710

Stepping Stone - 715-235-2920

Family Promise of the Chippewa Valley: Beacon House (Interfaith Hospitality Network)  
715-834-4357

Ruth House - 715-834-4000

Sojourner House - 715-514-5556

Rural Housing Inc - 608-238-3448

## **LEGAL SERVICES**

Lawyer Referral & Information Service  
Madison 1-800-362-9082

Buffalo County District Attorney  
Alma - 608-685-4488

Legal Action of Wisconsin  
La Crosse - 608-785-2809 or 1-800-873-0927



## NUTRITIONAL PROGRAMS

### WIC Program

740 7th Ave. West Durand

715-307-9373

### Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

**Online:** <https://access.wisconsin.gov>

**Phone:** 1-888-627-0430

**Fax proof/verifications:** 1-855-293-1822

### Call center hours:

**Mon/Tues/Thur/Fri: 9:00-4:00**

**Wed: 10:00-4:00**

## TELEPHONE ASSISTANCE

### Lifeline/Link-up Program

Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.

Link-up: Assists with the initial installation fee or activation fee for telephone service.

\*\*Contact your local telephone company or cell phone provider for additional eligibility information.

<http://lifelinesupport.org>

### Safelink Wireless Cell Phone Program

Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 [www.safelinkwireless.com](http://www.safelinkwireless.com)

### Telecommunications Equipment Purchase and Assistance Plans

TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

## TRANSPORTATION

Buffalo County Volunteer Transportation Program  
Alma - 608-685-6336

Department of Transportation - 1-800-924-3570

Western Dairyland -Wheels for Work - 715-985-2391 ext. 271

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Pepin County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

### **Pepin County Food Pantry Resources**

**Mondovi Share Mondovi** - 715-926-4531

**St. Mary's Catholic Church** - Mondovi - 715-926-4275

**Community Café, Immanuel Evangelical Lutheran Church**

205 Pine St • Pepin, WI 54759, (715) 442-3213. Meals served: Last Wednesday of the month 5 - 6:30 PM. No meals served November and December.

**Pepin/Stockholm Food Pantry, Immanuel Evangelical Lutheran Church**

205 Pine St • Pepin, WI 54759, (715) 442-2519 • (320) 224-8425, Thursday 10 - 11 AM and 5 - 6 PM

**John's Lutheran** - Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4534

**Pepin County-Durand Area Mobile**, 911 W Prospect St. • Durand, WI 54736

(715) 672-8975, Second Thursday of the month 4:30 - 6 PM, Location is at St. Mary's Assumption Church

**Durand Food Pantry**, 114 E Main St • Durand, WI 54736, (715) 672-3203, Wednesday 9 AM - 12 PM, Thursday 1 - 4 PM

**Pepin Food Pantry Senior Site**, Eastside Apartments, 701 Dunn St. • Pepin, WI 54759(715) 442-2519 • (320) 224-8425, Wednesday 4 - 5 PM