Buffalo County Resource Guide

Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.

W-2 Agency
36084 Walnut Street
Independence, WI 54747
Phone 608-790-2380
Fax 608-785-9939

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ABUSE

911
Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect
Buffalo County – 608-685-4412

Elder Abuse & Neglect Buffalo County – 608- 685-4412

Bolton Refuge House Assistance
Buffalo County Outreach - 608-685-2424
24-hour hotline - 1-855-526-5866

New Horizons Shelter & Outreach Centers Crisis Line – 1-888-231-0066
Physical location in La Crosse and Whitehall

ALCOHOL AND OTHER DRUG ABUSE SERVICES

Buffalo County - Health and Human Services
Alma - 608-685-4412

Franciscan Skemp Behavioral Health
La Crosse - 608-791-9555

Gunderson Lutheran Hospital Counseling Services
La Crosse - 608-782-7300

Hiawatha Valley Mental Health Services
Winona - 507-454-4341
Wabasha - 651-565-2234

L.E. Phillips Treatment Center
Chippewa Falls - 715-723-3884

AGING

Aging & Disability Resource Center of Western Wisconsin
407 S. Second St. Alma
866-578-2372

Alzheimer's Association 24/7 Helpline – 800-272-3900

Social Security Administration
Social Security Administration Eau Claire - 1-866-815-2924
Social Security Administration La Crosse - 1-800-770-2345

BUDGETING

Catholic Charities Consumer Credit
La Crosse - 608-782-0710

Familymeans Consumer Credit Counseling
Eau Claire - 715-834-8500

University Extension
Buffalo County - 608-685-6256

CHILD CARE

Child Care Assistance
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

YoungStar Child Care Search
https://dcf.wisconsin.gov/youngstar

Child Care Resource & Referral Service
Child Care intake appt - 1-888-627-0430

CLOTHING

Arcadia Mission Thrift Store - 608-323-7116

Catholic Charities
413 South 3rd Street, La Crosse – 608-782-0710
https://cclse.org/

Hope Bargain Center
Mondovi - 715-598-4778

Women's Clothes Closet (Our Savior's Lutheran Church)
612 Division Street, La Crosse – 608-784-5745
http://www.oursaviorslutheranchurch.net/womens-clothes-closet/

Cents and Sensibility
Independence - 715-985-3301

YE Old School Shoppe
Buffalo City - 608-248-2691

St. Vincent de Paul Thrift Store
Durand – 715-672-8975

COUNSELING SERVICES & PROGRAMS

Bolton Refuge House Assistance
Buffalo County Outreach - 608-685-2424
24-hour hotline - 1-855-526-5866

Family Solutions
Onalaska - 608-448-2211

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

Hiawatha Valley Mental Health Services
Winona - 507-454-4341
Wabasha - 651-565-2234

Riverview Therapy – 608-397-8727

Coulee Youth Centers - 608-782-7152

Mayo Behavioral Health - 608-392-9555

Garrison Counseling – 608-796-1114

Gundersen Behavioral Health - 608-775-2287

Triniteam
Eau Claire - 715-836-8106

DISABILITY SERVICES

Aging and Disability Resource Center of Buffalo
407 S. Second St. Alma, WI 54610
866-578-2372

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

Independent Living Resources
La Crosse - 608-787-1111

ORC Industries, Inc.
La Crosse - 608-781-7727

Aptiv

Alma – 608-685-3350
La Crosse - 608-784-9450

Social Security Administration
Eau Claire - 1-866-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102
Eau Claire - 715-835-4020

Energy Assistance for Buffalo County (Health and Human Services)
407 S. Second St Alma
ATTN: Amy Dahl
608-685-4412

ECONOMIC SUPPORTS

Great Rivers 211 – provides free, confidential community information, referrals and crisis line services 24 hours a day. Dial 2-1-1 or (800) 362-8255

Food Share Program Western Region for Economic Assistance (WREA)

Call or go online to apply, renew, make changes, ask questions, and make appointments about:

- FoodShare
- BadgerCare Plus
- Medical Assistance
- Child Care Benefits

Online: https://access.wisconsin.gov
Phone: 1-888-627-0430
Fax proof/verifications: 1-855-293-1822

Call center hours:

Mon/Tues/Thur/Fri: 9:00-4:00
Wednesday 10:00-4:00

EDUCATION

Buffalo Pepin Literacy Alliance
Stacey Hartung, Outreach Coordinator
PO Box 39 | Durand, WI 54736
612-805-0613 bplaorg@gmail.com

Coulee Region Literacy Council
http://www.couleeregionliteracycouncil.com/
608-789-4752

Chippewa Valley Technical College
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

Workforce Connections, Inc.
Independence – 608-790-2380
La Crosse – 608-789-5620

EMPLOYMENT SERVICE PROGRAMS

Workforce Connections, Inc.
Independence – 607-790-2380
La Crosse - 608-789-5620

Job Service
La Crosse - 608- 405-4545
Eau Claire -715-836-2901

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-789-5620. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Gundersen Health System
La Crosse - 608-782-7300

Mayo Clinic Health System

La Crosse - 608-785-0940
Eau Claire - 715-838-3311
Alma (Clinic) - 608-685-3241

HSHS Sacred Heart Hospital
Eau Claire - 715-839-4121

Castleberg Clinic
Durand - 715-672-5981

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477
http://www.cvfreeclinic.org

Family Health Center of Marshfield, Inc.
Marshfield - 715-221-7500 or 1-800-942-5420

Family Health/La Clinica
Wautoma - 920-787-5514

Western Dairyland EOC, Inc.
Women's Health Center
Black River Falls - 715-284-8329 or 1-877-284-8329
http://www.westerndairyland.org

LOW COST OR FREE DENTAL CLINICS

Chippewa Center for Dental Excellence
Chippewa Falls – 715-723-7175

Chippewa Valley Technical College Dental Clinic
Eau Claire - 715-833-6271

HOUSING

Workforce Connections
608-790-2380

Hope Gospel Mission
Eau Claire - 715-552-5566

Housing Authority

Mondovi - 715-926-4943

National Center for Homeless Resource Center
1-800-308-2145

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Homeless Shelter
Independence - 715-985-2391 ext. 1220

Beacon House
Eau Claire - 715-834-4357

Salvation Army Homeless Shelters
Eau Claire - 715-834-1224
La Crosse - 608-782-6126

Catholic Charities – 608-782-0710
Bolton Refuge House – 715-926-6080

Tenant Based Rental Assistance 715-726-7933

Section 8: Allegiant Property Management – 608-784-1381

Rural Housing Inc – 608-238-3448

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

Sleep in Heavenly Peace
(Provides beds and supplies so children ages 3-17 are not without or sharing)
Larry Guthrie - 715 983 5602 - lguthrie@tcc.coop

LEGAL SERVICES

Lawyer Referral & Information Service
Madison- 1-800-362-9082

Buffalo County District Attorney
Alma - 608-685-6236

Legal Action of Wisconsin
La Crosse - 1-800-873-0927

NUTRITIONAL PROGRAMS

WIC Program

Alma – 715-495-1556

Food Share Program
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

TELEPHONE ASSISTANCE

Lifeline
www.lifelinesupport.org
Lifeline: Federal program that lowers monthly cost of phone and internet. Can only be used ofr one service.

Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
http://lifelinesupport.org

Safelink Wireless Cell Phone Program
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service
TAP- a program for those who are deaf or severely hard of hearing in a low-income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Buffalo County and Pepin County Transportation Program
Alma – 608-672-8941 ext 152
Calls are answered M-F from 8:30a-4:30p. Transportation services are available 24/7 including during weekends and holidays when drivers are available. Please call 3 days ahead for services.

WORK ‘n WHEELS
Independence - 715-985-3239

Coulee Wheels through Consumer Credit Counseling Services– 800-350-2227

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples’ questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Buffalo County Food Pantries & Community Meals

Sunday Supper at John's Lutheran Church, 709 S. 2nd St. Alma - Sunday Suppers are no cost community meals held on the first Sunday of every month from 5-6:00 pm. 608-685-4306

Community Café at Immanuel Lutheran Church 205 Pine St Pepin – Last Wednesday of the month from 5-6:30pm. No meals in November and December. 715-442-3213

Community Meal at Central Lutheran Church 221 W Main Street Mondovi. First Wednesday of each month from 4:30-6pm.

Durand Area Mobile Food Pantry at St. Mary's Assumption Catholic Church 911 W Prospect Ave Durand Second Thursday of the month from 4:30pm -6pm. Will not turn down anymore, no residency verification required.

Durand Area Food Pantry at 114 East Main Street Durand Open Wedneday 9am-12pm and Thursday 1-4pm. Need to be in Durand School District

Buffalo County Food Pantry 709 S 2nd St • Alma, WI 54610. 608-685-4341 Third Thursday of Month 1-3pm.

Mondovi Area Food Pantry 125 E Hudson St • Mondovi, WI 54755 715-926-3115 Tuesday 10 AM - 12 PM. Wednesday 5 - 7 PM. Thursday 10 AM - 12 PM

Southern Buffalo Community Mobile Food Pantry Immaculate Conception Parish Life Center1 Wall St • Fountain City, WI 54629, 608- 687-3496. First Tuesday of the month 5 - 6 PM

Immaculate Conception Catholic Church Food Shelf 2 N Hill St. Fountain City WI 54629 608-687-8530 Every Thursday from 4:00 -5:00pm

Mondovi Sharing Table, Central Lutheran Church. 221 W Main Street • Mondovi, WI 54755 (715) 926-3257, Meals served: First Wednesday of the month 4:30 - 6 PM

St. John's UCC Food Pantry, 303 S Hill St. • Fountain City, WI 54629, (608) 687-3277, Wednesday 3 - 5 PM and Saturday 11 AM - 1 PM

Pepin/Stockholm Food Pantry Immanuel Lutheran Church 205 Pine Street Pepin WI 54759 Open Thursday 10-11am and Thursday 5-6pm.

Pepin Food Pantry/Senior Site at Eastside Apartments 701 Dunn St Pepin WI Open Wednesdays 1-2pm.

City of Independence Food Pantry at City Hall 23688 Adams St Independence WI Open Monday – Thursday 8am – 12:30pm and 1:30pm – 5:00pm and the same for Friday but closes at 3:30pm. Can be unitized by anyone, one time per week.

Feed My People community mobile food pantries: People can self-select items; usually have 10-15 different products including seasonal fresh produce (grapes, cabbage, peppers, tomatoes, squash, etc.), canned foods, non-perishable dry goods, and some non-food items (TB, Kleenex, etc). People are encouraged to bring their own boxes and bags, but some will be available. Feed My People contact: Michelle Pride or Tami Syverson, field services specialists; 715-835-9415, http://www.fmpfoodbank.org/