

# Trempealeau and Buffalo County Resource Guide



Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Trempealeau & Buffalo County.



**W-2 Agency**  
**36084 Walnut Street**  
**Independence, WI 54747**  
**Phone 715-985-2161**  
**Fax 715-985-2173**

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## **ABUSE**

911

Call immediately if you feel someone is in immediate, serious, or life-threatening danger

Child Abuse & Neglect

Trempealeau County - 715-538-2311 ext. 290

Buffalo County Outreach

Alma - 608-685-2424

New Horizons Shelter and Women's Centers

Alma - 608-685-2424 or 1-800-252-4357

La Crosse - 608-791-2600

Whitehall - 715-538-2311 or 1-800-706-8586

Domestic Abuse

Bolton Refuge House - 715-333-2350

Bolton Refuge House 24-hour hotline - 1-855-526-5866

New Horizons Shelter and Women's Centers

La Crosse - 608-791-2610

## **ALCOHOL AND OTHER DRUG ABUSE SERVICES**

Buffalo County - Health and Human Services

Alma - 608-685-4412

Franciscan Skemp Behavioral Health

Arcadia - 608-323-7775

La Crosse - 608-791-9730

Gunderson Lutheran Hospital Counseling Services

La Crosse - 608-791-3939 or 1-800-362-9567

Whitehall - 715-538-2383 or 1-800-775-0516

Hiawatha Valley Mental Health Services

Winona - 507-454-4341

Wabasha - 651-565-2234 or 1-800-657-6777

L.E. Phillips Treatment Center

Chippewa Falls - 715-723-5585

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Unified Board

Whitehall - 715-538-2311 ext. 272

## **AGING**

Aging & Disability Resource Center of Western Wisconsin  
Whitehall - 1-800-500-3910

Alzheimer's Association - Riverland Chapter  
La Crosse - 1-800-797-1656

Alzheimer's Association - Indianhead Chapter  
Eau Claire - 1-800-499-7050

Senior Services - 715-538-2311 or 1-877-538-2311 ext. 250

Social Security Administration  
Social Security Administration Eau Claire - 1-800-815-2924  
Social Security Administration La Crosse - 1-800-772-1213

## **BUDGETING**

Catholic Charities Consumer Credit  
La Crosse - 608-782-0710 or 1-888-212-4357

Consumer Credit Counseling  
Eau Claire - 715-834-8500

University Extension-  
Trempealeau County Whitehall - 715-538-2311 ext. 206  
Buffalo County Alma - 608-685-6256

Advocacy Programs of Family Service Association of Sheboygan, Inc  
La Crosse – 608-784-8380

## **CHILD CARE**

Child Care Resource & Referral Service  
Eau Claire - 800-782-1880

Child Care Assistance  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

Child Care Resource & Referral Service  
Child Care intake apt - 1-888-627-0430

Buffalo CO authorization and certification  
North of HWY 35 - 715-672-8941  
South of HWY 35 - 715-538-1870

Trempealeau CO authorization and certification

Denise Dunlavy - 715-538-1870

## **CLOTHING**

Western Dairyland Clothing Center  
Independence - 715-985-2391 or 1-800-782-1063

Catholic Charities  
Eau Claire - 715-832-6644  
La Crosse - 608-782-0710

Hope Bargain Center  
Mondovi - 715-598-4778

Women's Clothes Closet  
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet  
La Crosse - 608-782-0710

Cents and Sensibility  
Independence - 715-985-2391 or 1-800-782-1063

YE Old School Shoppe  
Buffalo City - 608-248-2691

Arcadia Mission - 608-323-7116

## **COUNSELING**

Buffalo County Outreach  
Alma - 608-682-2424

Center for Effective Living Ltd.  
La Crosse - 608-782-5775

Country Counseling Clinic  
Whitehall - 715-538-4103

Family Solutions  
La Crosse - 608-687-7027

Franciscan Skemp Behavioral Health  
Arcadia - 608-323-7775  
La Crosse - 608-791-9730 or 1-800-362-5454

Gunderson Lutheran Hospital Counseling Services  
La Crosse - 608-791-3939 or 1-800-362-9567

Whitehall - 715-538-2383

Hiawatha Valley Mental Health

Winona - 507-454-4341

Wabasha - 651-565-2234

Toll Free - 1-800-657-6777

Luther Hospital

Eau Claire - 715-839-3070 or 715-839-3585

Marriage and Family Health Services

Mondovi - 715-926-5886

Durand - 715-672-8585

Triniteam

Eau Claire - 715-836-8106

### **CRISIS PROGRAMS & SERVICES**

In an emergency-Dial 911

#### **AMBULANCE SERVICES:**

Arcadia - 608-323-3341

Mondovi - 715-926-4445

Osseo - 715-597-3737

Whitehall - 715-538-4307

Tri-State Ambulance - 608-784-4997

24 Hour Crisis Line - 1-800-231-0066

Information, Referral & Crisis Line 2-1-1 - 800-362-8255

Suicide Hotline - 800-273-8255

### **DISABILITY SERVICES**

Jackson County Aging & Disability Resource Center of Western Wisconsin

1-800-500-3910

Division of Vocational Rehabilitation (DVR)

La Crosse - 608-785-9500

Independent Living Resources

La Crosse - 608-787-1111

ORC Industries, Inc.

La Crosse - 608-781-7727

Arcadia - 608-323-2101

Riverfront, Inc.

Mondovi - 715-926-3987

Alma - 608-685-3350

La Crosse - 608-784-9450

Social Security Administration  
Eau Claire - 1-800-815-2924  
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families  
(Helps families caring for a disabled family member)  
Madison - 608-284-0580 or 1-888-400-8455

Trempealeau County Health Care Center  
Whitehall - 715-538-4312  
Unified Board - 715-538-2311 ext. 272

### **DISASTER SERVICES**

American Red Cross  
La Crosse - 608-784-2102  
Eau Claire - 715-835-4020

Emergency Government  
Whitehall - 715-538-2311 ext. 215  
Salvation Army  
Whitehall - 715-538-2311 ext. 290

### **EDUCATION**

Western Technical College  
Independence - 715-985-3392  
La Crosse - 800-322-9982

Chippewa Valley Technical College  
Eau Claire - 715-833-6200 or 800-547-CVTC

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9496

Workforce Connections, Inc.  
Independence - 715-985-2335  
La Crosse - 800-742-JOBS

Western Dairyland Fresh Start  
Black River Falls - 715-284-0050

Educational Opportunity Center, EOC  
Eau Claire - 800-335-3113

Viterbo University  
La Crosse - Toll Free 888-848-3726

Upper Iowa University  
Prairie du Chien Center - 608-326-4292

Study Guide Tutoring Services, LLC  
Black River Falls- 715-572-1628

## **EMPLOYMENT & TRAINING**

Workforce Connections, Inc.  
Independence - 715-985-3392  
La Crosse - 800-742-JOBS

Job Service  
La Crosse - 608-789-5637  
Eau Claire -715-836-2901

Western Dairyland EOC, Inc.  
Independence - 800-782-1063

Western Technical College  
Independence - 715-985-3392  
La Crosse - 608-785-9200

Division of Vocational Rehabilitation (DVR)  
La Crosse - 608-785-9496

Riverfront  
Black River Falls - 715-285-2546  
La Crosse - 608-784-9450

Kelly Services  
La Crosse - 608-785-2477

Manpower  
Eau Claire – 715-835-2299

Olsten's Staffing  
La Crosse - 608-782-1100

ABR Employment Services  
Sparta - 608-269-0542

Express Employment Professionals  
La Crosse - 608-779-4252

Labor Ready  
La Crosse - 608-779-4780

## **FAMILY& CHILDREN'S RESOURCES**



Big Brothers Big Sisters of Trempealeau County  
Trempealeau County - 715-985-2555

Western Dairyland Head Start  
Independence - 715-985-2391 or 1-800-782-1063 ext. 252

### **FOOD PANTRIES & NUTRITIONAL PROGRAMS**

WIC Program  
Trempealeau County-Whitehall - 715-538-2311 ext. 233  
Buffalo County\Alma - 608-685-4412

Food Share Program  
Western Region for Economic Assistance (WREA)  
<https://access.wisconsin.gov>  
1-888-627-0430

Salvation Army  
Whitehall - 715-538-2311 ext. 290  
Alma - 608-685-2617

Senior Services Nutrition Program  
Whitehall - 715-538-2311 or 1-877-538-2311 ext. 250

### **NEIGHBORHOOD FOOD PANTRIES:**

Arcadia - 608-323-7460  
Blair (City Clerk) - 608-989-2167  
Galesville (First Presbyterian Church) - 608-582-2991  
Independence (City Hall) - 715-985-3055  
Osseo - 715-597-2188  
Strum (David Berge) - 715-695-3465  
Whitehall (Pastor R. Kelling) - 715-538-4154  
Whitehall (City Clerk's Office) - 715-538-4353  
Whitehall (Social Services) - 715-538-2311 ext. 290  
Alma -St. John's Lutheran - 608-685-4534  
Fountain City -St. Mary's Catholic Church  
Mondovi (Ellen Schultz) - 715-926-4275

### **HEALTH CARE**

Chippewa Valley Free Clinic  
Eau Claire - 715-839-8477

Gundersen Health System  
Blair - 608-989-2505  
Whitehall - 715-538-4355  
La Crosse - 608-785-0530

Mayo Clinic Health System

Arcadia - 608-323-3373  
La Crosse - 608-785-0940  
Eau Claire - 715-838-3311  
Osseo - 715-597-3121  
Tomah - 715-372-5951  
Alma (Clinic) - 608-685-3241

HSHS Sacred Heart Hospital  
Eau Claire - 715-839-4121

St. Claire Health Mission  
La Crosse - 608-791-9546

Castleberg Clinic  
Durand - 715-672-5981

SEMCAC Family Planning Clinic  
Winona - 507-452-4307 or 1800-657-5121

St. Claire Health Mission  
La Crosse - 608-791-9546

Tri-County Memorial Hospital  
Whitehall - 715-538-4361

Trempealeau County Nurse's Office  
Whitehall - 715-538-2311 ext. 220

Western Dairyland Family Planning  
Whitehall - 715-538-2306 or 1-800-472-3566

### **FREE OR REDUCED HEALTHCARE**

Chippewa Valley Free Clinic  
Eau Claire - 715-839-8477  
<http://www.cvfreeclinic.org>

Family Health Center of Marshfield, Inc.  
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica  
Wautoma - 920-787-5514

Western Dairyland EOC, Inc.  
Women's Health Center  
Black River Falls - 715-284-8329 or 1-877-284-8329  
<http://www.westerndairyland.org>

## **LOW COST OR FREE DENTAL CLINICS**

Chippewa Falls Dental Center  
Chippewa Falls - 800-782-8581 Ext 92000

Family Health Center of Marshfield, Inc. -Black River Falls Dental Center  
Black River Falls - 715-670-0400

Marshfield Clinic Neillsville Dental Center  
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic  
Eau Claire - 715-833-6370

## **HOUSING**

Hope Gospel Mission (homeless men only)  
Eau Claire - 715-552-5566

Housing Authority  
Whitehall - 715-538-2274  
Mondovi - 715-926-4943

National Center for Homeless Resource Center  
1-800-308-2145

Tenant Resource Center  
Madison - 608-257-0006

Western Dairyland Homeless Shelter  
Independence - 715-985-2391 ext. 220

Salvation Army Homeless Shelters  
Eau Claire - 715-834-1224  
La Crosse - 608-782-6126

Rural Development  
Black River Falls - 715-284-4515

Catholic Charities - 1-888-212-4357 or 608-782-0710  
Consumer Credit Counseling Services  
La Crosse – 608-784-8030  
helpnow@cccsonline.org

Hope Bargain Center  
Mondovi - 715-598-4778

## **LEGAL SERVICES**

Lawyer Referral & Information Service  
Madison- 1-800-362-9082

Trempealeau County District Attorney  
Whitehall - 715-538-2311 ext. 278

Buffalo County District Attorney  
Alma - 608-685-4488

Legal Action of Wisconsin  
La Crosse - 608-785-2809 or 1-800-873-0927

### **PET SERVICES**

Pet Pantry of WI  
Dedicated to making a difference in the lives of pets and the people who love them by providing pet food to low-income, senior citizens.  
1-888-924-2333  
1-920-428-7387

Trempealeau County Humane Society – 608-525-2300  
Buffalo County Humane Association - 715-563-7382

### **TELEPHONE ASSISTANCE**

Lifeline/Link-up Program  
Lifeline: Provides discounts on basic monthly telephone service, up to \$10.00 per month.  
Link-up: Assists with the initial installation fee or activation fee for telephone service.  
\*\*Contact your local telephone company or cell phone provider for additional eligibility information.  
<http://lifelinesupport.org>

Safelink Wireless Cell Phone Program  
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 [www.safelinkwireless.com](http://www.safelinkwireless.com)

Telecommunications Equipment Purchase and Assistance Plans  
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service  
TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

### **TRANSPORTATION**

Atlas Medical Transportation  
Blair - 608-989-9703 or 1-800-261-9699

Abby Vans  
Neillsville - 715-743-3364 or 1-800-236-8438

Access Medical Transit  
La Crosse - 608-782-4200 or 1-800-658-9054

Tender Care-Eau Claire - 1-800-498-2050

Senior Services of Trempealeau County  
Whitehall - 715-538-2311 ext. 250

Buffalo County Volunteer Transportation Program  
Alma - 685-6356

WORK 'n WHEELS  
Independence - 715-985-2391 ext. 1217

Coulee Wheels – 608-784-8380

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Trempealeau and Buffalo Counties area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.