Jackson County Resource Guide

Produced by the W-2 Children's Services Network

The purpose of this directory is to provide a variety of community resource agencies to better serve the people of Jackson County.

W-2 Agency
24 Fillmore Street
Black River Falls, WI 54615
Phone 608-317-0830
Fax 608-785-9939

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Information regarding local Food Pantries is included on the last page of this guide.

ABUSE

911
Call immediately if you feel someone is in immediate, serious or life-threatening danger

Aging and Disability Resource Center of Western Wisconsin
Black River Falls – 715-284-3978 or toll free- 844-493-4245

Bolton Refuge House, Inc.
715-333-2350
24 Hour Crisis Line - 1-855-526-5866

Child Abuse & Neglect
Jackson County DHHS - 715-284-4301

Jackson County Outreach
Black River Falls - 715-284-8820 or 715-333-2350

New Horizons Shelter and Outreach Center
La Crosse - 608-791-2610
Whitehall – 715-538-2810

ALCOHOL AND OTHER DRUG ABUSE SERVICES

West Central Wisconsin Behavioral Health - 715-284-2831
Franciscan Skemp Behavioral Health - 800-362-5454
Gundersen Lutheran Behavioral Health - 800-362-9567
L.E. Phillips Outpatient Clinic - 715-284-7074

AGING

Aging & Disability Resource Center of Western Wisconsin
Black River Falls - 1-800-500-3910 or 844-493-4245

Jackson County Aging Unit
Black River Falls - 715-284-3978

Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

BUDGETING

Catholic Charities Consumer Credit
La Crosse - 608-782-0710

Family Means
Eau Claire - 715-834-7171

UW Extension
Jackson County - 715-284-4257

CHILD CARE

Child Care Resource & Referral Service
Eau Claire - 800-782-1880

Child Care Assistance
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

YoungStar Child Care Search
https://dcf.wisconsin.gov/youngstar

Searching for childcare providers:
http://childcarefinder.wisconsin.gov

JACKSON COUNTY CHILD CARE CENTERS
(Participating in the YoungStar Program)

Black River Falls Head Start
905 Alder St Black River Falls
715-284-4442
Black River Child Care and Preschool
725 N 8th St Black River Falls
715-284-2238
Children's Learning Village Montessori Academy
N6431 Lumberjack Guy Road Black River Falls
715-284-7987

Little Toes Daycare Center
W12465 State Road 95 Alma Center WI
715-896-2315

CLOTHING

Western Dairyland Clothing Center
Independence - 715-985-2391 or 1-800-782-1063

Goodwill Industries
Tomah - 608-372-7464

Catholic Charities
Eau Claire - 715-832-6644
La Crosse - 608-782-0710

Women's Clothes Closet
La Crosse - 608-784-5745

Catholic Charities: Men's Clothes Closet
La Crosse - 608-782-0710

COUNSELING

Jackson County Outreach - 715-284-8820
Jackson County DHHS - 715-284-4301
Garson & Growth - 715-284-0361
Krohn Clinic Behavioral Health - 715-284-4311
Family & Children's Center - 715-284-9477
Northwest Counseling & Guidance Clinic - 715-284-1100
West Central Wisconsin Behavioral Health - 715-284-2831
Franciscan Skemp Behavioral Health - 800-362-5454
Gundersen Lutheran Behavioral Health - 800-362-9567
Stein Counseling- 608-785-7000

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

CRISIS PROGRAMS & SERVICES

In an emergency-Dial 911

Black River Falls Police Department - 715-284-9155
Jackson County Sheriff Department - 715-284-5357
Black River Memorial Hospital - 715-284-5361
Tri-State Ambulance - 608-784-4997
Information, Referral & Crisis Line 2-1-1 -800-362-8255
Suicide Hotline -800-273-8255
American Red Cross - 800-837-6313
Catholic Charities - 608-782-0710
Hope House - 800-584-6790
Domestic Violence/Sexual Assault Services - 800-252-4357
Coulee Council on Alcohol and Drug - 608-784-4177
Salvation Army - 608-782-6126
National Child Abuse Hotline - 800-422-4453
Passages (domestic violence hotline) - 800-236-4325
New Horizons Shelter - 608-791-2600
Jackson County Out Reach - 715-284-9970
Interfaith Caregivers - 715-284-7058
Bolton Refuge House - 715-333-2350

ENERGY/FUEL ASSISTANCE:

Jackson County Health and Human Services – 715-284-4301

Workforce Connections – 608-317-0830

DISABILITY SERVICES

Jackson County Aging & Disability Resource Center of Western Wisconsin

Black River Falls - 1-800-500-3910

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9500

Independent Living Resources
La Crosse - 608-787-1111

ORC Industries, Inc.
La Crosse - 608-781-7727

Aptiv
Black River Falls - 715-285-2546
La Crosse - 608-784-9450

Social Security Administration
Eau Claire - 1-800-815-2924
La Crosse - 1-800-772-1213

Wisconsin Council on Children & Families
(Helps families caring for a disabled family member)
Madison - 608-284-0580 or 1-888-400-8455

DISASTER SERVICES

American Red Cross
La Crosse - 608-784-2102
Eau Claire - 715-835-4020

Emergency Government
Black River Falls -715-284-4301

EDUCATION

Chippewa Valley Technical College
Eau Claire - 715-833-6200 or 800-547-CVTC

Western Technical College
Black River Falls - 715-284-2253
La Crosse - 800-322-9982

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

Vocational Rehabilitation for Native Americans (VRNA)
Black River Falls - 800-294-9343

Workforce Connections, Inc.
Black River Falls -608-317-0830

Ho-Chunk Nation Education Department
715-284-5877 or 1-800-690-4860
http://www.ho-chunknation.com

Adult Learning Program and Services
Tammy Peasley, Librarian
222 Fillmore St. | Black River Falls, WI 554615
715-284-4112 t.peasley@wrlsweb.org

EMPLOYMENT & TRAINING

Workforce Connections
Black River Falls – 608-317-0830

Job Service
La Crosse - 608-789-5637
Eau Claire -715-836-2901

Western Dairyland EOC, Inc.
Independence - 800-782-1063

Western Wisconsin Technical College
Black River Falls - 715-284-2253
La Crosse - 608-785-9200

Division of Vocational Rehabilitation (DVR)
La Crosse - 608-785-9496

Aptiv
Black River Falls - 715-285-2546
La Crosse - 608-784-9450

Ho-Chunk Nation Department of Labor

Black River Falls - 715-284-5877 or 1-800-690-4860

Department of Workforce Development (DWD) -Worker's Compensation
414-435-7069

https://dwd.wisconsin.gov/ui/

Private Industry Council (PIC)
Black River Falls - 715-284-4772

STAFFING AGENCIES

Manpower

Tomah - 608-374-2040

Eau Claire – 715 - 835-2299

Onalaska - 608-781-8899
www.localsite.manpower.com

Midwest Labor
Eau Claire - 715-514-1270
www.midwestlabor.com

Nicolet Staffing
Eau Claire – 715-318-5058

Olsten Staffing Services
La Crosse – 608-782-1100
www.olsten.com

Doherty Staffing Solutions
Eau Claire – 715-514-3500
www.peoplelinkstaffing.com

QPS Employment Group
La Crosse - 608-433-9655
www.qpsemployment.com

Remedy Intelligent Staffing
Onalaska – 608-783-1652

SEEK Careers/Staffing
Eau Claire – 715-832-1000

ABR Employment Services

Sparta - 608-269-0542

Express Employment Professionals

Tomah – 608-567-0534

La Crosse - 608-779-4252

Labor Ready

Eau Claire – 715-831-8244

La Crosse - 608-779-4780

HEALTH CARE

FREE assistance is available from Healthcare Navigators at Workforce Connections, Inc. Navigators provide unbiased assistance to individuals and families that need affordable health insurance coverage. We help you to look at your options and consider factors that are important to you in choosing coverage that works for you. Call 608-789-5620. Also see information at www.workforceconnections.org – Click programs from the top menu, then click healthcare.

Krohn Clinic
Black River Falls - 715-284-4311

Ho-Chunk Clinic
Black River Falls - 715-284-9851

Black River Memorial Hospital
Black River Falls - 715-284-5361

Jackson County Health Department
Black River Falls - 715-284-4301

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477

Gundersen Health System
Blair - 608-989-2505
Whitehall - 715-538-4355
La Crosse - 608-785-0530
Onalaska- 608-785-8600

Mayo Clinic Health System
La Crosse - 608-785-0940
Eau Claire - 715-838-3311
Osseo - 715-597-3121
Tomah – 715-372-5951
Onalaska- 608-392-5000

HSHS Sacred Heart Hospital
Eau Claire - 715-839-4121

St. Claire Health Mission
La Crosse - 608-791-9546

Family and Children's Center
Black River Falls - 715-284-9477

Garson Growth & Counseling Services
Black River Falls - 715-284-0361

FREE OR REDUCED HEALTHCARE

Chippewa Valley Free Clinic
Eau Claire - 715-839-8477
http://www.cvfreeclinic.org

Family Health Center of Marshfield, Inc.
Marshfield - 715-221-9515 or 1-800-942-5420

Family Health/La Clinica
Wautoma - 920-787-5514

Ho-Chunk Nation Health Office
Black River Falls - 715-284-9851 or 1-888-685-4422
http://www.ho-chunknation.com

Essential Health Care
Black River Falls – 800-657-5177
Wednesday 8:30am – 4:00 PM

LOW COST OR FREE DENTAL CLINICS

Chippewa Falls Dental Center
Chippewa Falls - 800-782-8581 Ext 92000

Family Health Center of Marshfield, Inc. -Black River Falls Dental Center
Black River Falls - 715-670-0400

Marshfield Clinic Neillsville Dental Center
Neillsville - 715-743-1900

Chippewa Valley Technical College Dental Clinic
Eau Claire - 715-833-6371

HOUSING

Workforce Connections
Emergency Assistance for impending homeless and homelessness
608-317-0830

National Center for Homeless Resource Center - 1-800-308-2145
Hope Gospel Mission (homeless men only)
Eau Claire -715-552-5566

Beacon House Homeless Shelter
Eau Claire – 715-834-4357

Next Chapter of La Crosse
608-461-7006
www.nextchapterlacrosse.org

Bolton Refuge Housing, Inc.
Jackson County Outreach – 715-333-2350

River Grove Apartments
Black River Falls – 715-284-2041

Tenant Resource Center
Madison - 608-257-0006

Western Dairyland Haven Homeless Shelter
Independence - 715-985-2391 ext. 1220

Salvation Army Homeless Shelters
La Crosse - 608-782-6126

Rural Development
Black River Falls - 715-284-4515

Catholic Charities
La Crosse - 608-782-0710

Horizon Management - 800-333-8250

Country View Apartments
Black River Falls - 715-928-0138

8th Street Apartments/ Black River Run Apartments
Black River Falls - 715-284-4235

Rye Bluff Townhomes (Meridian Group, Inc.)
Black River Falls - 715-284-5148

Comstock Housing
Alma Center - 715-964-2406

Midtown Apartments
Alma Center - 715-333-5105

The Crossings (age 18+ disability or age 62+)
Merrillan - 608-822-7368 or 1-800-280-3690

Pleasant View Apartments (income limits)
Taylor - 608-784-1381

Richard Bruesehoff Villa (income limits, developmentally disabled only)
Black River Falls - 1-800-685-9353
http://www.impactseven.org

Union Place (age 18+ disability or age 62+, income limits)
Black River Falls - 608-822-7368 or 1-800-218-2843

LEGAL SERVICES

Jackson County District Attorney
Black River Falls - 715-284-0242

Legal Action of Wisconsin
La Crosse - 608-785-2809

Wisconsin Equal Rights Division
Madison – 608-266-6860

NUTRITIONAL PROGRAMS

WIC Program
Black River Falls - 715-284-4301 x 385

Food Share Program
Western Region for Economic Assistance (WREA)
https://access.wisconsin.gov
1-888-627-0430

TELEPHONE ASSISTANCE

Lifeline/Link-up Program
Lifeline: Provides discounts on basic monthly telephone service, up to $10.00 per month.
Link-up: Assists with the initial installation fee or activation fee for telephone service.
**Contact your local telephone company or cell phone provider for additional eligibility information.
http://lifelinesupport.org

Safelink Wireless Cell Phone Program
Issues a free cell phone with free minutes each month to low income households. People who qualify either already participate in a government assistance program or meet the income guidelines for eligibility. 1-800-977-3768 www.safelinkwireless.com

Telecommunications Equipment Purchase and Assistance Plans
TEPP- assists individuals that are hard of hearing, deaf/severely hard of hearing, speech impaired, mobility/motion impaired, deaf with low vision or deaf and blind to obtain equipment for basic phone service

TAP- a program for those who are deaf or severely hard of hearing in a low income household to pay the TEPP co-payment if you qualify. Voice 608-231-3305 - TTY 1-800-251-8345

TRANSPORTATION

Medical Assistance Transportation - 866-907-1493

Falls Taxi – 715-284-4511

Wheels for Work through Western Dairyland EOC, INC - 800-782-1063

Wheel Easy Transportation/Taxi – 715-284-6666

Coulee Wheels – 608-784-8380

Jackson County Volunteer Transportation – 715-284-4301 x370

Pine Creek Transporation-715-662-2028

At one time or another everyone needs help or an answer to what seems like a simple question. The Resource Guide is designed to link peoples' questions or problems to the agency or organization best able to provide the needed assistance.

The listings in this brochure are by no means inclusive of all of the services in the Jackson County area.

We believe that consumers are in the best position to evaluate and choose resources appropriate to their needs.

Jackson County Food Pantry Resource

Bolton Refuge House Black River Falls, WI 54615 | 715.284.9970 Food available for program participants.

Neighborhood Food Pantry of Black River Falls 174 Gebhardt Road | Black River Falls, WI 54615 | 715.299.0825 Last Tuesday of each month from 9 until 10 AM

Neighborhood Food Pantry of Merrilan 301 Green Street | Merrilan, WI | 715.299.0825 Last Tuesday of each month from 9 until 10 AM

Neighborhood Food Pantry of Alma Center 100 W Clark Street| Alma Center, WI 54611 | 715.299.0825 Last Tuesday of each month from 9 until 10 AM

Neighborhood Food Pantry of Humbird Mentor Fire Hall | Humbird, WI 54746 | 715.299.0825 Last Tuesday of each month from 9 until 10 AM

Neighborhood Food Pantry of Hixton Village Hall | Hixton, WI 54635 | 715.299.0825 Last Tuesday of each month from 9 until 10 AM

Jackson County Food Pantry 420 Second Street | Taylor, WI 54659 | 715-896-3601- Open the Tuesday of each month before the last Wednesday from 4:30-6:00 pm and the last Wednesday of each month from 9:30 to 10:30am

Fairchild Food Pantry Open the third Tuesday of the month from 10:00am to 11:00am Mastin Community Center, Fairchild For emergencies · 715-334-3583

Friend's Food Shelf (Friend's Sharing Food) Open every Monday 2:30-4:30pm Only name and address required. If weather is bad, listen to WWIS 99.7 FM for cancellation notice. Jackson County Fair Park ·715-284-5598

Food for Kids: Provides food bags in each elementary school and the Boys and Girls Club the last of the school week during summer. Contact: Mary- 715-284-9365