# A GUIDEBOOK FOR INCARCERATED VETERANS

BALTIMORE, MARYLAND, MARTINSBURG, WEST VIRGINIA, AND WASHINGTON, DC AREAS

# **TABLE OF CONTENTS**

SECTION I: USING THE GUIDE AND SEEKING HELP FOR VETERANS	1-5
Help for Veterans	2
Health Care Eligibility	2
Where to Start	5
SECTION 2: VA SERVICES	6-14
Baltimore, Maryland	8
Perry Point, Maryland	10
Martinsburg, West Virginia	10
Washington, DC	12
SECTION 3: EX-OFFENDER PROGRAMS	15-18
SECTION 4: SEEKING FEDERAL BENEFITS	19-22
SECTION 5: COMMUNITY SERVICES	23-69
Baltimore, Maryland Area	23-54
Clothing	23
Education	24
Employment and Training	25
Bonding	27
Financial Assistance	29
Food	30
Furniture	34
Housing	35
Dental	40
Healthcare	41
HIV/AIDS	42
Pharmacy	44
Vision	44
Legal	45
Mental Health	47
Substance Abuse Treatment	47
Martinsburg, West Virginia	55-58
Clothing	55
Employment	55
Food	56
Housing	57
Healthcare	58
Substance Abuse Treatment	58
Other Services	58
Washington, DC	59-69
Clothing	59
Employment	60
Food	61
Housing	61
Medical Care	66
Substance Abuse Treatment	67

#### **FORWARD**

This Guidebook can be an important tool, if you review all of the programs thoroughly to understand the opportunities available. When these programs are used properly, the benefits will minimize the outside pressures you may be confronted if released....social acceptance, economics, and re-establishment as a productive member of society. This Guidebook is a tool for incarcerated veterans and their families who wish access to services to support a new and better way of life. This guidebook is designed to assist incarcerated veterans, in the Baltimore, Maryland, Martinsburg, West Virginia, and Washington, DC, areas. Because laws vary from state to state, check your state laws and regulations.

We would like to recognize and thank: 1) the National Coalition for Homeless Veterans which provided basic concepts and core information for this guide through its "Planning for Your Release" guide funded by the U.S. Department of Labor; 2) the Veterans Incarcerated Workgroup of Walla Walla, Washington, for the concept of state-specific information in its "Guidebook for Incarcerated Veterans" and for allowing the use of its guide as a template for this publication; 3) Vietnam Veterans of America, Inc. for developing the first incarcerated veterans guidebook, which has inspired and informed subsequent efforts; and 4) any public domain and agency resources included in the guidebook.

Agency staff names and addresses, phone numbers and website addresses change. If you attempt to contact one of the resources in this guidebook and it is not current, do your best to obtain the current information through phone information or a Google web search. To perpetuate the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in this Guidebook please send the discrepancies, and updated information if you have it, to:

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# SECTION 1 USING THIS GUIDE AND SEEKING HELP FOR VETERANS

This guide is for you to use to plan for your release and to keep as a reference after your release. It includes addresses, phone numbers, and web sites that you can use to find out about programs and other help available after your release. You may want to ask a friend or family member to help you find the information you need, if you don't have phone or Internet access. Remember, this guide does not include all of the services available. What is available in one area may be different from what is available in another, so be sure to check with local resources to learn about services in your area. While you are in prison, find out which unit in your facility can help you plan for your release (often the education or transfer unit). Classes may be offered so you can work on skills development and prepare for life after release. You don't want to risk homelessness once you are released, so take advantage of the opportunities available to you.

Begin thinking about things you will need upon release. Ask yourself these kinds of questions: Will I need housing? Will I need medical, substance abuse, or mental health care? Do I need to learn a job skill? Do I have any other legal issues, such as child support? How do I restart my VA checks or Supplemental Security Income (SSI)? Make a list of your needs. Remember, this is just a tool to help you get organized. A sample list might look like this:

- I need a place to live.
- I need a job.
- I need clothing to wear to work.
- I need to find out what benefits I can get as a veteran.
- I want to get addictions treatment.
- I owe child support.

Think about your list as you read through this guide. Who do you think can help you with each of your needs? Is there one organization that may be able to work with you on many different things, or do you need to contact several agencies? Keep track of the steps you take, including the dates and names of people you contact for information or assistance. Although this guide provides national and state addresses for many organizations, we recommend you check your phone book for local, county, and state agencies that know what help is available in your area.

When writing a letter to request information, be clear. Keep your letter short, to the point, and write legibly. Include the following information

- 1. Your name and contact information.
- 2. A brief statement about your current situation.
- 3. Your specific request.
- 4. What you have done so far (Example: I have written to X organization and they suggested I contact you).
- 5. Any restrictions for mailings (Example: Mail with staples or paper clips will not be accepted by my prison facility).
- 6. When contacting an agency for help by mail, email or phone, be persistent and polite in order to get results.
- 7.Ask questions if information is not clear to you. Remember that many organizations are staffed by volunteers who are eager to help, but may not have the answers you are looking for. If someone cannot help you, ask about who can.
- 8. The Internet can also be helpful to find information about VA benefits and community resources in your area. This guide includes web addresses when available. If computer access is not available at your facility, you can visit the public library after release. Computer access may also be provided at Work Source and Affiliate sites, Work Force.
- 9. Development Council member locations and Employment Security Department offices (referred to as Job Service Centers or Unemployment Offices).

#### **HELP FOR VETERANS**

This section includes resources that can help you get back on your feet. Remember to check the phone book for local, county, and state agencies that know what services are available in the area to assist you. Some organizations may have waiting lists, require an interview, or have specific rules about whom they serve. It is best if you start asking about services and requirements now, so that you will be prepared when you are released. You may even ask if your name can be put on a waiting list when you get closer to your release date.

# **Who is Eligible for Veteran Affairs Services**

# **Health Care Eligibility**

Eligibility for VA health care is dependent upon a number of variables, which may influence the final determination of the services for which you qualify. These factors include the nature of a veteran's discharge from military service (e.g., honorable, other

than honorable, dishonorable), length of service, VA adjudicated disabilities (commonly referred to as service-connected disabilities), income level, and available VA resources among others.

Generally, you must be enrolled in VA health care system to receive benefits offered in the Medical Benefits Package. To apply for VA health care benefits, including enrollment, you must fill out an application. The application is used to determine:

- 1. Whether you have qualifying service as a veteran.
- 2. What your veteran status is so that you can be placed into one of the priority groups.

# **Determining Your Eligibility**

Eligibility for health care through VA is a two-step process:

- 1. VA must determine your eligibility status as a veteran by reviewing your:
  - character of Discharge from active military service, and your
  - length of active military service
- 2. VA must determine whether you qualify for one of the eight enrollment priority groups.

# Step 1: Determine your qualifying military service

The character of discharge you received from the military can be a factor. It is not an issue if you received:

- An honorable discharge
- A general discharge
- A discharge under honorable conditions

The length of your service may also matter. It depends on when you served. There's no length of service requirement for:

- Former enlisted persons who started active duty before September 8, 1980;
   or
- Former officers who first entered active duty before October 17, 1981; All other veterans must have 24 months of continuous active duty military service or meet one of the exceptions described below.

If you have a different character of discharge, you may still be eligible for care. Contact your Enrollment Coordinator at your local VA health care facility to see if you qualify.

# Minimum Service Requirement

You do not have to meet the 24 continuous months of active duty service requirement if you:

- Were a reservist who was called to Active Duty and who completed the term for which you were called, and who was granted an other than dishonorable discharge; or
- Were a National Guard member who was called to Active Duty by federal executive order, and who completed the term for which you were called, and who was granted an other than dishonorable discharge; or
- Only request a benefit for or in connection with: a service-connected condition or disability; or treatment, and/or counseling of sexual trauma that occurred while on active military service; or treatment of conditions related to ionizing radiation; or head or neck cancer related to nose or throat radium treatment while in the military.
- Were discharged or released from active duty for a hardship, or
- Were discharged with an "early out"; or
- Were discharged or released from active duty for a disability that began in the service or got worse because of the service; or
- Have been determined by VA to have compensable service-connected conditions;
   or
- Were discharged for a reason other than disability, but you had a medical condition at the time that was disabling, and in the opinion of a doctor, would have justified a discharge for disability (in this last case, the disability must be documented in service records)

### Step 2. Enrollment in VA Health Care System

Generally, you must be enrolled in VA health care system to receive benefits offered in the Medical Benefits Package.

Certain veterans do not need to be enrolled to receive medical care benefits. You do not have to be enrolled if you:

- Have been determined by VA to be 50% or more disabled from service-connected (SC) conditions
- Are seeking care for a VA rated service-connected disability only
- It is less than one year since you were discharged for a disability that the military determined was incurred or aggravated by your service, but that VA has not yet rated

For all other benefits please contact your local VA Regional Office.

**VA Baltimore Regional Office** 

31 Hopkins Plaza Federal Building Baltimore, MD 21201 Phone: 1-800-827-1000 VA Washington D.C. Regional Office 1722 I Street, N.W. Washington DC 20421 Phone: 1 800 827 1000

#### **TOLL-FREE NUMBERS**

Crisis and other toll-free numbers are often listed in the front cover or first few pages of the phone book. You may also want to check under "Social Services" in the blue or yellow pages for hotlines and local numbers.

- US Department of Veterans Affairs www.va.gov
  - ✓ Benefits: 1-800-827-1000,
  - ✓ Medical Centers: 1-877-222-8387,
  - ✓ Persian Gulf War Help line: 1-800-749-8387
  - Focus On Recovery Help line A 24-hour national alcohol and drug abuse addiction and treatment hotline: 1-800-888-9383
  - National AIDS Hotline Talk to someone who knows about HIV/AIDS and can tell you about AIDS services in your city or state: 1-800-822-7422
  - National Coalition for Homeless Veterans www.nchv.org, 1-800-838-4357
  - National Suicide Prevention Hotline 1-800-273-TALK (8255)

#### Where to Start

Check the local phone book yellow pages under "Homeless" or "Social Service Organizations" for a list of many local organizations that offer different services, which may include clothing, public transportation tokens, emergency shelter, and more. You may need to contact several agencies to find all the services you need. Services provided by government agencies are listed in the blue pages found near the front of the phone book. Check with your local Public Assistance Office to find out available programs and their guidelines. We have included some guidance below, but your local organizations are your best resources. Remember, it never hurts to ask!

Every VA Medical Center has a Health Care for Homeless Veterans (HCHV) Coordinator who is responsible for helping homeless veterans access VA and community-based care to end homelessness among veterans. The HCHV program provides outreach, clinical assessments and referrals for medical and mental health care, long-term transitional residential assistance, case management and employment assistance with linkage to permanent housing. To locate your nearest HCHV Coordinator call 1-877-222-8387 or go to VA homeless coordinators site as well: http://www1.va.gov/homeless/page.cfm?pg=21.

#### Section 2

# Veterans Affairs Services Facts about the Department of Veterans Affairs

The Department of Veterans Affairs (VA) was established on March 15, 1989, succeeding the Veterans Administration. It is responsible for providing federal benefits to veterans and their families. Headed by the Secretary of Veterans Affairs, VA is the second largest of the 15 Cabinet departments and operates nationwide programs for health care, financial assistance and burial benefits.

Of the 26 million veterans currently alive, nearly three-quarters served during a war or an official period of conflict. About a quarter of the nation's population, approximately 70 million people, are potentially eligible for VA benefits and services because they are veterans, family members or survivors of veterans.

The responsibility to care for veterans, spouses, survivors and dependents can last a long time. The last dependent of a Revolutionary War veteran died in 1911. Six children of Civil War veterans still draw VA benefits. About 440 children and widows of Spanish-American War veterans still receive VA compensation or pensions.

VA's fiscal year 2004 projected spending is \$62.1 billion -- \$29.1 for health care, \$32.4 billion for benefits, and \$143 million for the national cemetery system. President Bush is seeking \$67.7 billion in the fiscal year 2005 budget for VA, a \$5.6 billion increase in budget authority, primarily for health care and disability compensation.

#### **Compensation and Pension**

Disability compensation is a monetary benefit paid to veterans who are disabled by injury or disease incurred or aggravated during active military service. Veterans with low incomes who are permanently and totally disabled may be eligible for monetary support through VA's pension program. In fiscal year 2003, VA provided \$26 billion in disability compensation, death compensation and pension to 3.4 million people. About 2.8 million veterans received disability compensation or pensions from VA. Also receiving VA benefits were 568,146 spouses, children and parents of deceased veterans. Among them are 147,291 survivors of Vietnam-era veterans and 272,883 survivors of World War II veterans.

# **Education and Training**

Since 1944, when the first GI Bill began, more than 21 million veterans, service members and family members have received \$77 billion in GI Bill benefits for education and training. The number of GI Bill recipients includes 7.8 million veterans from World War II, 2.4 million from the Korean War and 8.2 million post-Korean and Vietnam era veterans, plus active duty personnel. Since the dependents program was enacted in 1956, VA also has assisted in the education of more than 750,000 dependents of veterans whose deaths or total disabilities were service-connected.

Since the Vietnam-era, there have been approximately 2 million veterans, service members, reservists and National Guardsmen who have participated in the Veterans' Educational Assistance Program, established in 1977, and the Montgomery GI Bill, established in 1985.

In 2003, VA helped pay for the education or training of 322,754 veterans and activeduty personnel, 88,342 reservists and National Guardsmen and 61,874 survivors.

#### **Medical Care**

Perhaps the most visible of all VA benefits and services is health care. From 54 hospitals in 1930, VA's health care system has grown to 158 hospitals, with at least one in each of the 48 contiguous states, Puerto Rico and the District of Columbia. VA operates 854 ambulatory care and community-based outpatient clinics, 132 nursing homes, 42 residential rehabilitation treatment programs and 88 comprehensive homecare programs. VA health care facilities provide a broad spectrum of medical, surgical and rehabilitative care.

More than 4.8 million people received care in VA health care facilities in 2003. By the end of fiscal year 2003, 78 percent of all disabled and low-income veterans had enrolled with VA for health care; 65 percent of them were treated by VA. In 2003, VA inpatient facilities treated 742,000 patients, including 92,516 in VA nursing homes and 45,207 in residential care facilities. VA's outpatient clinics registered nearly 49.8 million visits.

#### **Home Loan Assistance**

From 1944, when VA began helping veterans purchase homes under the original GI Bill, through January 2004, about 17.4 million VA home loan guarantees have been issued, with a total value of \$812 billion. VA began fiscal year 2004 with 2.7 million active home loans reflecting amortized loans totaling \$213.2 billion.

In fiscal year 2003, VA guaranteed 508,436 loans valued at \$65 billion. VA's programs for specially adapted housing helped about 550 disabled veterans with grants totaling more than \$22 million last year.

#### Insurance

VA operates one of the largest life insurance programs in the world. VA directly administers six life insurance programs with 1.8 million policies in force. In addition, VA supervises the Service Members' Group Life Insurance and the Veterans' Group Life Insurance programs. These programs provide \$729 billion in insurance coverage to 2.8 million veterans, active-duty members, reservists and Guardsmen, plus 3.1 million spouses and children.

#### **Vocational Rehabilitation**

VA's Vocational Rehabilitation and Employment Program provides services to enable veterans with service-connected disabilities to achieve maximum independence in daily living, and, to the greatest extent feasible, to obtain and maintain employment. During fiscal years 1998 through 2003, 52,423 program participants achieved rehabilitation by

obtaining and maintaining suitable employment. Additionally, during that same period, 7,658 participants achieved rehabilitation through maximum independence in daily living.

#### **Veteran Affairs Services**

# Baltimore, Maryland

Baltimore VA Regional Office

31 Hopkins Plaza Federal Building Baltimore, MD 21201

Phone: 1-800-827-1000

**Baltimore VAMC - VA Maryland Health Care System** 

10 North Greene Street Baltimore, MD 21201 Phone: 410-605-7000 Fax: 410-605-7901

If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

As one of the most modern health care facilities in the country, the Baltimore Veterans Affairs Medical Center (VAMC) offers veterans state-of-the-art medical technology, clinical services and research programs. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), is home to the world's first filmless radiology department, which allows health care providers to have nearly instant access to patient radiology images from anywhere in the facility and throughout the health care system.

The Baltimore VAMC is the acute medical and surgical care facility for the VA Maryland Health Care System (VAMHCS) and offers a full range of inpatient, outpatient and primary care services. Located next to the University of Maryland Medical Center with a walkway connecting the two facilities, the Medical Center maintains an active affiliation with the University of Maryland School of Medicine in the sharing of staff, resources and technology. Having one of the largest funded research and development programs in the VA system, including studies in diabetes, immunology, oncology, virology, cellular biology and infectious diseases, enhances the Medical Center's ability to provide stateof-the-art medical techniques and treatments to Maryland's veterans. A Geriatric Research, Education and Clinical Center, one of only 18 in the VA system nationwide, conducts research on the prevention of stroke and cardiovascular disease through exercise, smoking cessation and nutrition therapy in older veterans. In response to a growing demand for specialized care for veterans with Multiple Sclerosis (MS), the Baltimore VAMC coordinates one of only two MS Centers of Excellence throughout the VA. The Center is responsible for facilitating clinical care, research and education for patients with MS in the Eastern part of the country. The Baltimore VAMC is also the home base for one of VA's eight Mental Illness Research, Education and Clinical Centers. This program is dedicated to improving the provision of health care to veterans suffering from severe mental illness, with a special emphasis on the treatment of individuals with schizophrenia.

The Baltimore VA Medical Center provides in and outpatient care for substance abuse treatment as well as homeless and mental health services.

# Baltimore, MD Area: Community Based Outpatient Clinics (CBOC)

The Baltimore, MD VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday between 8:00 am and 4:30 pm. to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center 202-745-8577, Monday through Friday between 7:30 a.m. The following Community Based Outpatient Clinics (CBOC) come under this facility:

# Fort Howard VA (CBOC)

9600 North Point Road Fort Howard, Maryland 21052 Phone: (410) 477-1800

### Glen Burnie VA (CBOC)

1406 South Crain Highway Pyramid Professional Center II Glen Burnie, Maryland 21061 Phone: (410) 590-4140

### Loch Raven VA (CBOC)

3901 The Alameda Baltimore, Maryland 21218 Phone: (410) 605-7650

# **Veteran Centers Baltimore, MD Area**

The Baltimore, MD Vet Center is open Monday though Friday, from 8:00 a.m. to 4:30 p.m.

# The following services are provided at most Veteran Centers:

Alcohol & drug assessment, treatment, and referral Assistance to homeless Employment assistance and referral Individual and group counseling PTSD assessment, treatment, and referral Referral for benefits and medical services

#### **Baltimore Vet Center**

Commerce Centre East 1777 Reisterstown Road Suite 199 Baltimore , MD 21208 Phone: 410-764-9400

Fax: 410-764-7780

#### **Elkton Vet Center**

103 Chesapeake Blvd., Suite A Elkton, MD 21921 Phone: 410-392-4485

Fax: 410-392-6381

# **Perry Point, Maryland**

# Perry Point VAMC - VA Maryland Health Care System

Perry Point VA Medical Center Perry Point, MD 21902 Phone: (410) 642-2411

Fax: 410-642-1161

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

The Perry Point Veterans Affairs Medical Center (VAMC) is a leader in providing comprehensive mental health care to veterans in the Baltimore-Washington Metropolitan Area. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers long and short-term inpatient mental health care, including an inpatient alcohol and substance abuse treatment program that is unique in the Mid-Atlantic region. A new inpatient mental health care facility offers specialized treatment programs, rehabilitation services and enhanced patient privacy for veterans in a comfortable, state-of-the-art setting. Perry Point VAMC also offers a full range of inpatient medical, intermediate and long-term care programs, including a nursing home, a chronic ventilator care unit, a specialized unit for patients with Alzheimer's disease and a hospice care section. A newly renovated 50-bed domiciliary care program helps to rehabilitate homeless veterans through counseling, job assistance and home placement. The Perry Point VAMC is home to a new and innovative substance abuse residential rehabilitation treatment program, which is an intensive outpatient program for veterans with drug and alcohol addictions.

# The following Community Based Outpatient Clinics (CBOC)

### Cambridge VA (CBOC)

830 Chesapeake Drive Cambridge, Maryland 21613 Phone: (410) 228-6243

### Pocomoke City VA (CBOC)

Downtown Professional Building 101 Market Street Pocomoke City, Maryland 21851 Phone: (410) 957-6718

Veteran Affairs Services Martinsburg, West Virginia

# Martinsburg, West Virginia VA Medical Center

510 Butler Avenue, Martinsburg, West Virginia 25401

Phone: 304-263-0811 Fax: (304) 262-7433

Medical Advice Line: 1-800-817-3807

Medical Center Clinic Hours of Operation Mon.-Fri.: 8:00 a.m. to 4:30 p.m.

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

Located in the heart of West Virginia's Eastern Panhandle, the Martinsburg Veterans Affairs Medical Center (VAMC) can be found on 175 acres in historic Berkeley County and has a service area of 126,000 veterans in West Virginia, Maryland, Virginia, and Pennsylvania. The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers a comprehensive range of services, including internal medicine, ambulatory surgery, audiology and speech pathology, dental, nursing home, nutrition, podiatry, prosthetics, women's health, mental health and rehabilitation medicine. Patient care is provided through an integrated primary care concept, and each veteran is assigned to a team of health care providers that follows the patient's care both as an inpatient and an outpatient. It is the goal of the Martinsburg VAMC to be the health care provider of choice in our area, exceeding standards and expectations of care. The employees of the Martinsburg VAMC are dedicated to improving the quality of life for eligible veterans through excellent health care.

The Martinsburg Medical Center provides in-and outpatient care for substance abuse treatment as well as homeless and mental health services.

# Martinsburg, West Virginia Area: Community Based Outpatient Clinics (CBOC)

The Martinsburg, WVA VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday, between 8:00 am and 4:30 pm to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center **202-745-8577** Monday through Friday, between 7:30 a.m. and 6 p.m. to schedule an appointment or for additional information.

# Cumberland, MD VA (CBOC)

200 Glenn Street Cumberland, Maryland 21502

Phone: (301) 724-0061 Fax: (301) 724-0069 Hours of Operation: Monday-Friday: 8:00 a.m.-

4:30 p.m.

### **Harrisonburg VA (CBOC)**

847 Cantrell Ave Harrisonburg, VA 22801 Phone 540-442-1773

### Petersburg, WA VACBOC

P.O. Box 1019 Petersburg, West Virginia 26847

Phone: (304) 257-5817 Fax: (304) 257-9173 Hours of Operation:

Monday-Fri: 8:00 a.m.-4:00

p.m.

Hagerstown, MD VA (CBOC)

1101 Opal Court Hagerstown, Maryland

21742

Phone: (301) 665-1462 1-866-399-0117 Fax :( 301) 665-1682 Hours of Operation:

Monday - Friday 8:00 a.m. -

4:30 p.m.

Stephens City, VA (CBOC)

106 Hyde Court Stephens City, Virginia

22655

Phone: (540) 869-0600 Fax: (540) 869-1984 Hours of Operation

Mon, Tues, Wed, Fri: 8:00

a.m.-4:30 p.m.

Thursday: 7:00 a.m.-3:30

p.m.

Franklin, WV VA(CBOC)

Pendleton Community Care

Center

305 North Main Street Franklin, West Virginia

26807c

Phone: (304) 358-2355 Fax: (304) 358-3054

# Veteran Centers Martinsburg, WVA Area

The Martinsburg Vet Center is open Monday through Friday, from 8:00 a.m. to 4:30 p.m. The following services are provided:

The following services are provided at most Vet Centers: Alcohol & drug assessment, treatment, and referral Assistance to homeless Employment assistance and referral Individual and group counseling PTSD assessment, treatment, and referral Referral for benefits and medical services

# **Martinsburg Vet Center**

900 Winchester Avenue Martinsburg , WV 25401 Phone: 304-263-6776

Fax: 304-262-7448

# Veteran Affairs Services Washington D.C.

Washington D.C. VA Regional Office

1722 I Street N.W. Washington D.C., DC 20421

Phone: 1 800 827 1000

**Washington DC VA Medical Center** 

50 Irving Street, NW Washington , DC 20422 Phone: (202) 745-8000 Fax: (202) 754-8530

# If you have a medical emergency, call 911 or go to the nearest hospital emergency room for immediate medical attention.

Located in our Nation's capital, the Washington DC Veterans Affairs Medical Center (DCVAMC) is among the most visible and dynamic facilities in the VA system. As a tertiary care facility, DCVAMC provides acute general and specialized services in medicine, surgery, neurology, psychiatry, dentistry and numerous other subspecialties.

The Medical Center, part of the VA Capitol Health Care Network (VISN 5), offers long-term care treatment in the 120-bed Comprehensive Nursing and Rehabilitation Center (CNRC). It operates four Community Based Outpatient Clinics (CBOCs) and is a Veterans Health Administration test site for enhancements in the electronic medical record. The Medical Center is affiliated with three outstanding medical schools and is a medical readiness partner with three Department of Defense medical facilities. The DCVAMC supports hundreds of active research projects and is home to one of two VA War Related Illness and Injury Study Centers (WRIISC).

The Washington, DC Medical Center provides outpatient care for substance abuse treatment as well as homeless and mental health services.

# Washington DC Area : Community Based Outpatient Clinics (CBOC)

The Washington DC VA Medical Center Community Clinics provides better access to medical care for veterans living in the area near the clinics.

The clinics provide basic medical care, preventive care and health education for eligible veterans. Health care is provided and coordinated by a physician and nurse case manager.

Veterans may call Monday through Friday, between 8:00 am and 4:30 pm. to schedule an appointment, for enrollment or to obtain a picture identification card. The clinic is open Monday through Friday, from 8:00 a.m. to 4:00 p.m.

Veterans may also call the Medical Center Call Center 202-745-8577 Monday through Friday between 7:30 a.m. and 6 p.m. to schedule an appointment or for additional information.

# The following Community Based Outpatient Clinics (CBOC) come under this facility:

# Community Clinic-Alexandria 8796-D Sacramento Plaza Alexandria, VA 22309

(703) 719-6797

#### **Community Clinic-Greenbelt**

7525 Greenway Center Drive Greenway East Professional Center Suite T-4 Greenbelt, MD 20770 (301) 345-2463

#### **Community Clinic-Southeast**

820 Chesapeake Street, S.E. Washington, DC 20032 (202) 745-8685

#### **Southern Maryland VA Outpatient Clinic**

Charlotte Hall State Veterans Home 29431 Charlotte Hall Road Charlotte Hall, Maryland 20622 (301) 884-7102

# **Veteran Centers Washington DC Area**

The Washington DC Vet Center is open Monday though Friday, from 8:00 a.m. to 4:30 p.m. The following services are provided at most Vet Centers:
Alcohol & drug assessment, treatment, and referral
Assistance to homeless
Employment assistance and referral
Individual and group counseling
PTSD assessment, treatment, and referral
Referral for benefits and medical services

**Washington DC Vet Center** 

1250 Taylor Street, NW Washington, DC 20011 Phone: 202-726-5212 Fax: 202-726-8968

**Silver Spring Vet Center** 1015 Spring Street

Suite 101 Silver Spring, MD 20910 Phone: 301-589-1073

1-866-360-9094 Fax: 301-588-4882 **Alexandria Vet Center** 

8796 Sacramento Drive, Suites D&E Alexandria, VA 22309 Phone: 703-360-8633

Fax: 703-360-6143

# Section 3 Ex-Offender Programs

Ex-Offender Programs
Conquest House, Inc.
Conquest Reintegration Ministries
Mailing Address:
P.O. Box 73873
Washington, DC 20056-3873

Main Office Address: 4320 Halley Terrace SE Washington, DC, 20056

Note: Do not send mail to this address. All mail should be sent to the above address. If you want to ship a package to us using any carrier other than USPS, please call before sending.

**Telephone Numbers** 

Main Office Telephone: 202-723-2014

Fax Number: 202-478-1739

Please note: Conquest Offender Reintegration Ministries does not accept collect calls

from unauthorized parties.

#### REINTEGRATION OF EX-OFFENDERS PROJECT

This program seeks to help ex-offenders by serving as a vehicle to give them the support they need to function successfully into society. This program is based upon proven studies that illustrate that when an ex-offender receives adequate support when he/she is released, there is a lesser likelihood that he/she will return to prison.

#### **PERSONS SERVED**

This program serves adult offenders who are in prison or newly released. We look for persons who:

- Are willing to work if they do not have a disability.
- Have no problem submitting to authority or to a rigid post-release plan prepared by CORM.
- Are willing to accept post-release mentoring.
- Can present evidence that they have substantially followed the rules of the institution where incarcerated.
- Have no outstanding charges in any other jurisdiction.
- Will reside in the Washington, DC area after release.

#### SERVICES PROVIDED

- Mentoring
- Case Management and referrals
- Resume preparation
- Bus tokens, flash passes to/from job interviews, first few weeks of employment
- Assistance with obtaining vital papers (birth certificate, social security card, etc.)
- Assistance with finding employment
- Food
- Clothing for job interviews

One Church One Inmate 1522 "K" Street, NW Suite 450 Washington, DC 20005

**Point of Contact: Father George Clements** 

(703) 299-0088

Email: ocoaocoi@aol.com

- The program works with pastors/ministers to find a family in their church that would be willing to help smooth the transition of an offender into society (i.e. assist in finding a job, assist in getting back into school, help to reunite individual with his or her family).
- Hours of operation are 9:00 AM 5:00 PM, Monday through Friday.
- There is no cost for participation.
- Participation in this program requires a referral from the Chaplain or jail staff.
- There is no specific length of time in which this program is available per person.

Reintegrating Alternatives Personal Program (R.A.P.P.) 2465 Alabama Avenue, SE Washington, DC 20020 (202) - 678-6038-main # (202) 678-8100 fax

Description: R.A.P.P. is designed to assist and prepare current and former residents of correctional facilities to reintegrate into the mainstream of society as productive lawabiding citizens. R.A.P.P. is a holistic program addressing the physical, emotional and spiritual aspects of life.

Services: Clients will receive personalized services specifically designed to meet their release conditions, aid in their successful reintegration and avoid recidivism.

- Parole/probation monitoring
- Mentoring
- Counseling
- Victim support
- Psychological therapy
- Academic enrichment
- Entrepreneurial/Job Training

- Communication workshops
- Visits

# Requirements:

- Residents serving time for misdemeanor and felony cases will be selected at the discretion of the individual correctional facility.
- The program will accept client referrals from faith-based organizations, judges, correctional facilitates, parole officers and other agencies.

Prisoner's Aid Association of Maryland 2000 North Calvert Street Baltimore, MD 21218 (410) 727-8130

Services

homeless ex-offenders (men and women) emergency shelters meals employment counseling job referral

Job Opportunities Task Force 238 East Baltimore Street, Suite 1102 Baltimore, MD 21202 410-234-8040 410-234-8929 (fax)

The Job Opportunities Task Force (JOTF) works in the Baltimore region to develop and advocate policies and programs, forge partnerships, and leverage investments that increase the marketable skills, income, and economic opportunities of low-skill, low-income workers and job seekers. JOTF supports increased education, vocational, and transitional services within correctional institutions and in the community. Our goal is to help public agencies and human service organizations prepare offenders to lead stable and productive lives following their release.

# **OAR of Arlington County, Inc.**

1400 North Uhle Street, Suite 704

Arlington, VA 22201 Phone: 703.228.7030 Fax: 703.228.3981

Email: Info@OARonline.org Cynthia N. Hull, President

David L. Manning, Executive Director

Appointments: If you are coming directly from jail you do not need an appointment. All

others please call for appointments at the Arlington and Alexandria offices:

703.228.7030

Professional Referrals: Referrals from criminal justice and social service agencies are always welcome. Please call the appointment line for immediate assistance or contact the appropriate program coordinator.

Community Service Phone: 703.228.7534

Email: communityservice@OARonline.org

Employment and Transition Services Phone: 703.228.0071

Email: transitionservices@OARonline.org

OAR Educational Scholarship Phone: 703.228.7437

Email: scholarship@OARonline.org

Office Hours

Monday through Thursday: 8:30 a.m. to 5:00 p.m.

Friday: 1:00 p.m. to 5:00 p.m.

Offender Aid and Restoration of Arlington County, Inc, a private nonprofit organization, has been assisting inmates and ex-offenders since 1974. OAR offers community-managed programs in Arlington, Alexandria and Falls Church aimed at restoring offenders to the community as productive and responsible citizens.

Alternative sentencing options help reduce overcrowding of local jails and provide services to community organizations. Programs for inmates and ex-offenders reduce recidivism, expand career options, build family stability, and enhance community life.

Coordination with state and local criminal justice agencies facilitates the delivery of exceptional inmate programs and assists probationers and parolees in meeting their community supervision obligations. Trained volunteers support a variety of jail-based classes, groups and individual assistance.

These efforts, in their cumulative impact, are restorative, healing and enduring for the entire community.

Programs and Services We Offer: Supervised community service as an alternative to incarceration; programs, classes and transition assistance for inmates; re-entry services and employment counseling for ex-offenders; training and supervision of a dedicated corps of community volunteers; assistance and support for the families of inmates

#### Section 4

### SEEKING FEDERAL BENEFITS

The Department of Veterans Affairs publishes a booklet called "Federal Benefits for Veterans and Their Dependents" that describes the types of benefits available and lists the addresses and phone numbers for VA facilities nationwide. Write the VA Regional Office (VARO) to request a copy.

Washington, DC Regional Office 1722 I Street N.W. Washington D.C. 20421 Phone # 1-800-827-1000

Call 1-866-687-8387 or find information about benefits at www.vba.va.gov

# **Eligibility for VA Benefits During Incarceration**

Veterans incarcerated and incarcerated dependents may apply for the same compensation, dependency and indemnity compensation (DIC) – service connected death benefits – and pension benefits as veterans who are not incarcerated. However, Congress restricts the amount of benefits that may be paid to a veteran or dependent while he or she is incarcerated. These benefits are institutionalized as part of law: 38 U.S.C Sec 5313 (a), 38 C.F.R., Sec. 3.665 (a), (d), which reads as follows:

If a veteran is incarcerated as the result of a "felony" conviction as defined by law: "Any offense punishable by death or imprisonment for a term exceeding one year, unless specifically categorized as a misdemeanor under the law of the prosecuting jurisdiction."

Then, the amount paid to a veteran incarcerated for a service-connected disability is generally limited by law to the 10 percent disability rate, or half the amount of the ten percent rate if the veteran's disability rating is 10 percent. (If the veteran is rated before incarceration as 20 percent disabled or higher, he will receive only the amount payable to a 10 percent disabled veteran.) Incarcerated DIC recipients will receive one-half the amount paid to a veteran receiving compensation payments for a 10 percent-rated disability.

A veteran may not receive non-service connected VA pension benefits, or any portion of these benefits, while incarcerated for a felony or misdemeanor. However, his family may receive an apportionment of such benefits under the procedure described above. (See 38 C.F.R. Sec.3.666)

One important requirement for eligibility for VA benefits is that the veteran has to have been issued either an honorable or general discharge, or would have received one if not for reenlisting. If a veteran had two periods of service, one honorable and the other less than honorable, he may still be eligible for VA benefits based on the honorable period of service.

VA Medical Care can not be provided to veterans in prison, but VA health facilities may provide care to you after your release. Contact 1-877-222-8387 to find the medical center nearest you.

# **Benefits Payments While Incarcerated**

There is a 60-day "grace period" following a conviction when you may still receive full benefits. To avoid an overpayment, it is important that you notify the VARO immediately when you go to prison if you are receiving payments. If you do not notify the VA and receive overpayment, you and your family will lose all financial payments until the debt is paid.

For example, Joe is a veteran who receives a VA pension. He commits a crime, is convicted, and is incarcerated, but doesn't tell the VA right away and keeps getting paid for 6 months. After serving his sentence of 18 months, he is released and applies to the VA to have his pension restarted. He will have an overpayment which must be recovered from the restarted benefits. Until the overpayment is recovered, Joe will have to go without that income.

Your award for compensation or pension benefits should resume from the date you are released, as long as the VA receives notice of release within one year. Form 21-4193, Notice to Department of Veterans Affairs of Veteran or Beneficiary Incarcerated in Penal Institution, available through your counselors should be completed before release, signed by a prison official and submitted to VA Benefits Administration.

# **Apportionment**

Although legally, the veteran can only receive a portion of the full amount payable for his or her disability rating, the remaining balance may be "apportioned to the individual's dependent family". To apply for apportionment, the veteran must send a letter that identifies the veteran and the apportionment claimant and makes it clear they are requesting an apportionment of his VA benefits to the VA Regional Office (VARO) that has jurisdiction over the veteran's case. VA regulations clearly specify this apportionment amount will only go to family members if they can show financial need for such amount. This applies to the spouse, children, or dependent parents who are involved in the application.

In deciding whether any apportionment is appropriate, the amount of the apportionment, and to whom it will go, the following factors are considered:

- The family member's income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members; and
- Special needs of any of the family members.

For example: a veteran incarcerated rated as 80 percent disability can only receive the amount he or she would get if he or she were 10 percent disabled. However, his or her family may be apportioned up to 70 percent, the difference of the 80 percent rating. (DIC may also be apportioned with similar restrictions.)

There is a 60-day "grace period" following conviction where the veteran, or Dependency or Indemnity Compensation (DIC) recipient, may still receive full benefits. If the veteran continues to receive benefits after the 60-day period, it will result in an "overpayment". The VA considers it to be the recipient's responsibility and fault if this occurs because the recipient failed to notify the VA of his or her incarceration. Attempts to obtain a waiver in these situations of overpayment are often unsuccessful. As a rule, the veteran loses most, if not all, financial benefits until the VA recovers the entire overpayment. It has also been a standard procedure that the family will not be entitled to receive an apportionment until the debt is completely recovered.

For more information concerning VA debt collection rules that may affect the veteran incarcerated, telephone: 1-800-827-1000 and request a Veterans Service Organization representative or, write to a Veterans Service Organization.

One other relevant restriction on veteran's incarcerated eligibility for service connected disability compensation is that: "No total disability rating based on un-employability, may be assigned to an incarcerated veteran".

It is important to remember that most VA decisions, including those on apportionment, can be appealed to the Board of Veterans Appeals and, if need be, to the Court of Appeal for Veterans Affairs.

#### **Re-starting Benefits at Release**

It is important that each disabled veteran receiving compensation or DIC payments promptly notify the VARO. Regular full benefit payments should begin upon release, providing the VA is notified of the veteran's release, including placement within a community treatment center or halfway house in the community, within one year of release. VARO needs formal notification from the prison of your release in order to re-start benefits: The sooner that document is provided to VARO, the sooner VARO can begin to process your request.

# **Seeking Help After Release**

If you would like to get benefits or think you have a pending claim before the VA, it is best to get professional help to assist you.

Many Veterans Service Organizations (VSOs) have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed in the Guidebook to learn an office near you.

#### **Seeking Benefits On Your Own**

Although we encourage you to seek the aid of a service representative, you may choose to apply for VA benefits on your own. Write your local VA Regional Office or find the forms online at: www.vba.va.gov/pubs/forms1.htm. You can also apply for certain benefits online at: http://vabenefits.vba.va.gov/vonapp/main.asp.

Below are brief descriptions of forms needed to file for certain VA benefits. Be sure you use a return address where mail will get to you as quickly as possible. Make photocopies of all forms for your records before sending your packet to the VARO nearest you.

- VA Form 21-526 Application for Compensation or Pension- must be filed to apply for compensation or pension. Mail your DD-214 and the following forms to the VARO nearest your release destination 30 to 45 days before your release.
- VA Form 21-4138 Statement in Support of Claim lets you explain why you deserve the benefits you are asking for because of your disability or disorder. It is best to have an experienced service representative help you complete the form.
- VA Form 21-4142 Authorization for Release of Information If you have received medical or mental health care, that may be relevant to your claim, from anyone other than a VA Medical Facility, you need to fill out a VAF 21-4142 giving permission for release of medical records to the VA.
- VA Form 10-10EZ Enrollment for Medical Benefits is used by the VA to determine if you
  can receive medical benefits. Complete the form and bring it with you to the VA medical
  facility where you will seek evaluation for treatment.
- VA Form 28-1900 Vocational Rehabilitation for Disabled Veterans is needed to apply for the vocational rehabilitation program to help veterans who were disabled during their service reach maximum independence in daily living, to learn the skills needed to get a job, and to find and keep a job. Send Form 28-1900 to the VARO in your area 10 to 15 days before your release.
- VA Form 70-3288 Request for and Consent to Release of Information from Claimant's Records - is used to get records relevant to your claim from VA facilities (regional offices, medical centers, outpatient clinics, and vet centers). Request a fee waiver under section 38 C.F.R. Sec.1.526 (h), which requires the VARO to provide a veteran with one set of his or her records free of charge.

### Section 5

# **Community Services**

# Baltimore, Maryland

Statewide 24 Hour Line First Call For Help 1-800-492-0618 (410) 685-0525 TTY (410) 685-2159 helps with information and referral

# Clothing

Assisi House 410-276-5809 3185 Regester St. Provides clothing, furniture, food for residents of area bounded by S. Eden St., E Pratt, S. Wolfe St. & Eastern Ave.,Baltimore, MD 21202 All ages, no fees M Tues & Fri- 11:30-1:30pm

City Temple Baptist Church 410-383-8040 317 Dolphin St. Baltimore, MD 21217 Tues-Thurs 9-11: no referral needed Military Order of the Purple Heart 410-712-0109 7272 Park circle Dr. Hanover, MD 21076 For Veterans or family

Bea Gaddy Women & Children 410-563-2749 425 North Chester Street Baltimore, MD 21231 Call for times and availability Paul's Place Outreach Center 410-625-0775 1118 Ward St. Baltimore, MD 21230 Mon –Friday, starting at 8:00. Showers, some food and some clothing (until they run out)

New Antioch Baptist Outreach 410-889-7040 2401 St. Paul St. Baltimore, MD 21218 Clothing and food Thurs. At 1, ministry for addicts.

Bethel AME Outreach Center 410-728-2557 1429 McCulloh St. Baltimore, MD 21217 10:00-2:00pm Women, and Children, Men Thurs 9-12:45

Franciscan Center 410-467-5340 101 west 23<sup>rd</sup> St. Baltimore, MD 21218 T-F, 10-2 Salvation Army 410-783-2920 814 Light St. Baltimore, MD 21230

Bows and Britches 410-838-6469 310 N. Main St. Bel Air, MD 21014 M-Wed, F 10-4: Thurs 10-6, Sat 10-4 John Wesley United Methodist Church 410-383-1525 3202 W. North Ave. Baltimore, MD 21216 Clothing wed 10-1pm Food Wed 11-1pm

The Circle Shop 410-254-6066 6124 Belair Rd Baltimore, MD 21206 M, W-Sa 10-4 Bread of Life 410-669-6083 1501 McCulloh St. Baltimore, MD 21217 Clothing 8:30-9:30 Sat, no referral needed Caring Hands Consignment 410-768-4456 1668 Crain Highway Glen Burnie, MD 21061 Lutheran Mission Society of MD 410-636-0123 1201 S. Charles St. Baltimore, MD 21230 Has 6 centers M-s 9-5, call for closest center

Christ United Methodist Church 410-732-5600 2005 E. Chase Baltimore, MD 21213 M. Tues. W. vouchers, soup kitchen, wed 11-1pm

MANA House 410-889-3001 435 E, 25<sup>th</sup> St. Baltimore, MD 21218 Hygiene items available, transitional housing. Wise Penny 410-435-3244/435-5851 5902 York Rd. Baltimore, MD 21212 M-Sa 10-5, Thurs. 10-8pm

#### Education

Maryland Educational Assistance Program 410-986-5435 710 E. Lombard Street Baltimore, Md. 21202 Adult basic education. GED Program, ESC Training, Health Care Program, & PC Software Program. Dundalk Community College 410- General info-282-6700-Admissions-410-285-9802 7200 Sollars Point Rd. Baltimore, Md. 21222 GED Classes. Need assessment 11:00am to 7:30 p.m. Mon. - Thurs. Northwest Baltimore Corp. 3702 W. Rogers Av. Baltimore, Md. 21215 <a href="http://www.grass-roots.org/usa/nwbc.shtml">http://www.grass-roots.org/usa/nwbc.shtml</a> ED & literacy.

Adult External High School 410-396-6250 or 6241 410-887-0136 2555 Harford Rd. Baltimore, Md. 21218 H.S. Diploma Program. GED: Must pass math and reading test. No drugs: Must be serious. 4-mo.-year GBMC Family Support Center 410-522-7826 1200 E. Fayette Street Baltimore, Md. 21202 GED, Job Readiness & Computer Training. Our Friends Place St. Jerome's Head Start 410-837-6870 765 Hamburg Street Baltimore, Md. 21225 GED classes, job readiness & literacy.

Baltimore Reads Hotline 410-752-3595 1010 Park Ave, Suite 100 Baltimore, Md. 21202 Literacy referral line. M-F 10 AM - 2 PM. Bethel Outreach Center 410-728-2557 1429 McCulloh St. Baltimore, Md. 21217 Evening classes, food, clothing. Our House Family Support Center 410-396-8469 2707 Sethlow Road Baltimore, Md. 21225 GED classes Career Center 410-523-1060 (west) 410-396-9030 (east) 2401Liberty Heights Avenue, suite-302.

Baltimore, Md. 21215 3001 E. Madison St Baltimore, Md. 21205 Macedonia Baptist Church

410-669-5776 718 Lafayette Av. Baltimore, Md. 21217 St. Bernadine's Head Start

410-233-4500

3814 Edmondson Av. Baltimore, Md. 21229

Basic literacy, GED & daycare

FREE.

Caroline Center 410-563-1303 900 Somerset Street Baltimore, Md. 21202 South Baltimore Learning Center 410-625-4215 28 E, Ostend Street Baltimore, Md. 21230 4 sites. Tutoring & group. 18+.

The Cal Ripkin Learning
Center
410-752-3595
5 E. Read St.
Baltimore, Md. 21202
Must be at least 21.
TCA/DSS. GATE Program.
Pre GED: Referral accepted

from DSS only.

Community Support Center 410-532-5449 4321 York Rd. Baltimore, Md. 21212 Saturday 11 AM TO 1 PM: GED Literacy. Md. Education Opportunity Center 410-728-3400 2700 Gwen Falls PKWY. 3939 Reisterstown Rd. (Park Heights)

Adult education & GED referrals.

8:30AM TO 4:30 PM M-F

The Learning Bank 410-659-5452 1200 W. Baltimore Street Baltimore, Md. 21223 GED literacy, GED & daycare

all FREE.

# **Employment and Training**

Baltimore City Mayor's Office of Employment Development 417 E. Fayette St. Suite 468
Baltimore, MD 21202
410-396-3009
www.oedworks.com

#### One-Stop Career Centers:

One-Stop Career Centers offer the following services to Baltimore City job seekers: access to digital learning labs, Maryland Workforce Exchange - computerized job bank, Internet access, training opportunities, assistance with employment opportunities, career exploration.

# **Career Center Locations and Operating Hours**

Northwest One-Stop Career Center 2401 Liberty Heights Avenue Mondawmin Mall – Suite 302 Baltimore, Maryland 21205 Phone (410) 523-1060 Monday, Wednesday, Thursday, Friday: 8:30 am - 4:30 pm Tuesday 8:30 am - 7:00 pm

Southwest One-Stop Career Center 201 South Arlington Avenue Baltimore, Maryland 21223 Phone (410) 396-3670 Monday, Tuesday, Thursday, Friday: 8:30 am - 4:30 pm Wednesday 8:30 am - 7:00 pm

Eastside One-Stop Career Center 3001 East Madison Street Baltimore, Maryland 21205 Phone (410) 396-9030 Monday, Tuesday, Wednesday, Friday: 8:30 am - 4:30 pm Thursday 8:30 am - 7:00 pm

Baltimore Works One-Stop Career Center 1100 North Eutaw Street Baltimore, Maryland 21201 Phone (410) 767-2148 Monday through Friday: 8:00 am - 4:30 pm

Specialized services for formerly incarcerated persons:

The Re-entry Center @ Northwest One-Stop Career Center 2401 Liberty Heights Ave.

Mondawmin Mall – Suite 302

Baltimore, MD 21215
(410) 523-1060

#### **Business Services:**

Through MOED's Employ Baltimore strategy, local companies can obtain tailored business resources, including outreach and recruitment, applicant pre-screening, assessment and testing, human resources support, training grants for new or existing employees, and tax credit information.

410-396-WORK (9675)

YouthWorks Summer Jobs:

Summer job opportunities for youth 410- 396-JOBS (5627)

# **Bonding Program**

**Purpose**—Bonding is a unique and innovative tool for marketing an applicant to an employer. As an employer incentive, it conveys a businesslike approach. The employer gets the worker's skills, abilities and knowledge without taking risk potential employee dishonesty. There are **no forms** or other papers for the employer to sign, and **no processing** to delay matters — **the insurance can be put into effect instantly.** The **bond insurance can apply to any job** and covers any employee dishonesty that occurs on or away from the employer's work facility. Full or part-time employees' paid wages (with federal taxes automatically deducted from pay) can be bonded; these Fidelity Bonds cannot cover self-employment.

Why bonding is needed -Job seekers who have in the past committed a fraudulent or dishonest act, or who have demonstrated other past behavior which casts doubt upon their credibility or honesty, often experience a special barrier to gaining employment due to their personal backgrounds. Such persons are routinely classified as "at-risk" job applicants when their past life experience raises an obstacle to their future ability to secure employment. More specifically, employers view these applicants as being potentially untrustworthy workers. This fear is further heightened by the fact that Fidelity Bond insurance commercially purchased by employers to protect against employee dishonesty usually will not cover those at risk - these persons are designated by insurance companies as being "NOT BONDABLE." As a result, at risk job applicants are routinely denied employment. Ex-offenders, including anyone with a record of arrest, conviction, or imprisonment, and anyone who has ever been on probation or parole, are at-risk job applicants. Others, similarly at risk and NOT BONDABLE are ex-addicts (persons with a history of alcohol and drug abuse), persons having a poor credit record, or who have declared bankruptcy, economically disadvantaged persons who lack a work history, and individuals who were dishonorably discharged from the military. Other job seekers also can be classified as at-risk if bonding can eliminate the barrier to their employment.

What is a Fidelity Bond? -Fidelity bonding is a form of business insurance usually purchased to indemnify employers' for loss of money or property sustained through the dishonest acts of their employees (i.e. theft, forgery, larceny, and embezzlement). This "employee dishonesty insurance" is generally considered a good business management practice, and is purchased by many employers. However, while other types of insurance set premiums that vary according to the degree of risk, Fidelity Bond premiums are always set based upon taking no risk. As a result, insurance companies usually will not cover at-risk persons under Fidelity Bonds, a practice that has created a special barrier to employment for the growing large number of persons (i.e. ex-addicts, credit risks, etc.) whose personal credibility is questionable due to other dishonest or deviant past acts.

For Information on BONDING program, contact:

Department of Labor, Licensing and Regulation Division of Workforce Development Office of Field Operations 1100 N. Eutaw Street Room 209 Baltimore, Maryland 21201 410.767.2018 410.333.5162 (fax) Eastpoint Workforce Development Center 410) 288-9050 7930 Eastern Boulevard Baltimore, MD 21224 Mon, Tues, Thurs, Fri, 8:30 a.m. - 4:30 p.m. Wed, 8 a.m. - 6 p.m. Job seeker services Genesis Jobs 410-323-9400 2629 Huntingdan Ave. Baltimore, MD 21211 Over 18 or HS graduate, entry level and non-professional employment Millennium Center 410-664-5551 6609 Reisterstown Rd Baltimore, MD 21215 TCA recipients, Job readiness and job training program

Towson Workforce
Development Center
(410) 887-4400
Dulaney Center II
901 Dulaney Valley Road
Suite 100
Towson, MD 21204
Mon, Tues, Thurs, Fri,
8 a.m. - 4:30 p.m.
Wed, 8 a.m. - 6 p.m.
Job seeker services

Center for Urban Families-STRIVE 410-367-5691 3002 Druid Park Drive Baltimore, MD 21215 Employee training & job placement, open to all Baltimore City residents Maryland State Office of Employment Management Job Information Line 410-767-4850 Maryland Recruitment Kiosk 300 W. Preston Street Baltimore, MD 21201 8:30 A.M. – 4:30 P. M. Monday – Friday (excluding holidays

Bethel Outreach Center 410-728-2557 1429-31 McCulloh St. Baltimore, MD 21217 VSP Job Hotline 410-358-8200 ext. 4 5607 Metro Drive Baltimore, MD 21215 Southwest Career Center 410- 396-3670 201 S. Arlington Ave. Baltimore, MD 21223 Walk ins M-F, call for times, need 2 forms of ID State MD Employment service 333-5187

Jubilee Baltimore 410-732-1883 2000 E. Lombard St Baltimore, MD 21231 Help people obtain higher paying jobs Learning Bank C.O.I.L. 410-659-5452 1200 W. Baltimore St. Baltimore, MD 21223 Adult literacy & partnership with Goodwill who offers job readiness STEP (Shapiro Training & Employment Program)
410-625-1877
1 E. Chase St. Suite 5A
Baltimore, MD 21202
For people with mental illness.
Computer training,
employment, and job
coaching

State of MD Workers'
Compensation
General Information/Intelligent
Voice Response (IVR) Claim
Info (410) 864-5100
Outside Baltimore Metro Area
Toll Free
1 (800) 492-0479
Maryland Relay for the
hearing impaired Dial 711 in
Maryland or 1-800-735-2258

Catholic Charities 410-261-5896 410-659-4023 2305 North Charles St. Baltimore, MD 21218 Free job search assistance Free job search resources Dept. of Labor, Licensing and Regulation
Division of Unemployment
Insurance
(410) 949-0022 (Baltimore area)
1-800-827-4839 (from
Maryland but outside
Baltimore area)
1100 N. Eutaw St.
Baltimore, MD 21201
www.dllr.state.md.us/employment/unemployment.html
Unemployment Insurance
information

Work Focus 2000
Baltimore Urban League
410-523-8150 ext. 227
Karen James, Director
410-367-1634
Winston Williams, Director
512 Orchard St.
Baltimore, MD 21201
5146 Park Heights Ave
TCA recipients, job readiness
& job placement: support
services through Family
Success Center & career
clothes closet

Employ Baltimore 410-396-Work 100 w. 23<sup>rd</sup> St. Baltimore, MD 21218 Employment searches, appointment only 8:30-4 M-F MD State Div. Of Vocation Rehabilitation 410-333-6111 1515 W. Mount Royal Baltimore, MD 21217 Help people with disabilities find employment

# **Financial Assistance**

Baltimore City Office of Economic Development 410-837-9305 36 S. Sharles St. Suite 1600, 21201 Economic development. For the city of Baltimore Beas Gaddy's 410-563-2749 140 N. Collington Baltimore, MD 21231 Financial crisis Equifax Credit Information service 1-800-685-1111 1150 Lake hearn Dr. Suite 460 Atlanta, GA 30342 Credit report Baltimore Economic Dvlp. E&T410- 887-4473 Reemployment410- 887-4400 Employment training

Consumer Credit Counseling Service of MD 410-747-6803 616 Frederick Rd. Baltimore, MD 21228 Provides free counseling to consumers with financial problems DALP, AFDC, GPA Applications & Appointments 410-361-4600 Orangeville- 3130 E. Biddle Cherry Hill- 2490 Giles Rd Rosemont – 730 Ashburton Upton- 407 E. Preston Patapsco- 603 Patapsco Ave Park Circle- 3939 Reistertown Govans- 2000 N. Broadway

Franciscan Center 410-467-5340 2212 Maryland Ave. Baltimore, MD 21218

Baltimore Urban League 410-523-8150 512 Orchard St Baltimore, MD 21201 Provides consumer services Clifton- 1920 Broadway Steuart Hill- 2001 Frederick Dunbar- 621 N. Eden St. Joseph House
410-742-9590
Director: Dave Hyniger
1922 Lombard
Crisis center, financial
assistance, food distribution,
Hot lunches, showers 9-11am

#### Food

Transitional living 410-728-5545 808 Park Ave Baltimore, MD 21201 Soup kitchen daily at 8am Patrica Allison, Director 410-225-0326

Kingdom of Life Church 410-362-9206 125 N Hilton St. Baltimore MD, 21229 M-Th 8:30am-4: 30pm/Call ahead. No emergency funds. Requires referrals. Photo ID, pantry closed for summer, opens 10/2 Franciscan Center 410-467-5340 2212 Maryland Ave Baltimore, MD 21218 Soup kitchen M-F 10-1, food pantry M-F 10-2, clothing T-F 10-2, prescriptions, ID's birth certificates needed

First call for Help 410-685-0525 Listing of soup kitchens and emergency food resources North East Food Pantry 410-426-4009 4929 Harford Rd. Baltimore, MD 21214 M-F 9-3

Our Daily Bread 410-659-4000 411 Cathedral St. Food served from 11-1pm 7 days a week. Food buying club for persons in 21201 area only Ames Memorial United
Methodist Church
Food Pantry
410-523-5556
615 Baker St.
Baltimore, MD 21217
Need referral for pantry / Tues
11am-12: 30pm, soup kitchen,
emergency need, and clothing
on Wed 11-2. Closed first
Tues of the month

First Emmanuel Baptists church
410-383-7758
2209 Park Ave
Baltimore, MD 21217
Pantry Tues 12pm-3pm
Soup Kitchen W 5:30-6:30pm
Referral needed: First-time
applicants must bring social
security cards for each
member of household and
birth certificates for children. If
children's last name diff. From
applicants. All applicants must
bring photo ID.

Paul's Place 410-625-0775 1118 Ward St. Baltimore, MD 21230 Dining room 11am-12:30 M-F, NA meetings, Women's support group, adult education classes, children value based arts & crafts, after school program, financial assistance with evictions & BGE in area codes 23 &30

Baltimore City Food Program WIC hotline 410-396-9427

First Mt. Calvary Baptist Church 410-728-8782 1142 N. Fulton Ave. Baltimore, MD 21217 Food pantry/soup Kitchen every other wed 9-10am Paul's Place Soup Kitchen 410-625-0404 847 Washington Blvd. Baltimore, MD

Food Pantry Beans & bread 410-732-1892 Food Pantry of St. Paul Apostolic Church 732-1413 1725 E. Baltimore St. Baltimore, MD 21231 4<sup>th</sup> Saturday of each month from 12pm until supply is gone.

Photo id and proof of

preferred

Project HEAL/St. Peter Claver 410-669-0512 1546 N. Fremont Ave. Baltimore, MD21217 Food pantry, live in zone only

Bethel AME Outreach Center 410-728-2557 1429 McCulloh St Baltimore, MD 21217 M. T. TH. From 9-3pm Referral needed, food pantry, clothing, soup kitchen on Sat 9-12

Garrison Blvd. United
Methodist Church
410-542-9543
2506 Garrison Blvd.
Baltimore, MD 21216
Weekly outreach: W free meal
1-2pm

residence required: referrals

Share Program
410-636-9615
808 Barkwood Ct.
Linthicum, MD 21090
Fresh veggies & meat; low
monthly fee + 2 hrs

Christ United Methodist Church 410-732-5600 2005 E. Chase Baltimore, MD 21213 Soup kitchen September-June, Wed lunch. Summer bag lunch, food pantryreferral

Community Assistance Network 410-285-4674 7701 Dunmore Way Baltimore, MD 21217 Food pantry, 830am-4:30pm M-F

DSS Emergency Environmental services 410-361-4641 2000 N. Broadway 2<sup>nd</sup> Floor Food for homeless with HIV/AIDS

Eastern United Methodist Church 410-727-6535 or 410-752-8524 1429 E. North Ave. & Carolina St. Baltimore, MD 21213 Tues. 11am-12:30pm

Emergency Community
Center
Maria Temple/7<sup>th</sup> Day
Adventist
410-669-6350 or410- 9456461
1901 Madison Ave
Baltimore, MD 21217
Leave message- Appt. made
for same day or next day at
call back- Sundays only

Immaculate Conception Church 410-523-3256 410-624-3600 410-523-0809 1512 Druid Hill Ave. Baltimore, MD 21217 Food Pantry: M-W 9-12: Need referral: thrift store

JHBMC Community Food Bank 410-550-0289/550-0290 4940 Eastern Avenue, Baltimore, MD 21224 Bayview center AA building, ground floor 8-4;30 M-Fri

John Wesley United Methodist Church 410-383-1525 3202 W. North Ave. Baltimore, MD 21216 Zone 16 only, No referral needed: Tues 10-12pm Thurs 2-4pm: soup Kitchen Wed 11-1, food pantry through Walbrook Churches assistance Ministry

Lutheran Mission Society Main office 410-539-7322/410-685-5674/410-636-0123/410-327-2200 1201 s. Charles St. Baltimore, MD 21230

Macedonia Baptist Church 410-669-5776 718 W. Lafayette Ave Baltimore, MD 21217 Wed 10:30-11:30am/ need referral Sharp Street United Methodist Church 410-523-7200 1206 Etting St. Baltimore, MD 21217 Food Pantry 4<sup>th</sup> Th 11-1pm: soup kitchen-closed in summer

Manna House, Inc 410-889-3001 435 E. 25<sup>th</sup> Street Soup Kitchen Hrs 8:30-10:00 am M-Sat

St. Ambrose Soup Kitchen 410-225-0870 3445 Park Heights Ave. Baltimore, MD 21215 Hot meals Mon-Fri, 10-12pm Soup Kitchen, food pantry referral required. Govt food, needs DSS voucher

St. Edwards Church Pantry 410-362-2000 901 Poplar Grove Baltimore, MD 21217& 21216 only

St. Gregory 410-523-0061 1542 Gilmore St. Baltimore, MD 21217 Food pantry for Sandtown and Winchester only, MTWF 10-2 Soup Kitchen Emergency Food Pantries in Baltimore County 410-887-5688 Offers food once a monthwhose total household income is less than 150% of Federal poverty level Maryland Food Bank 410-737-8282/Fax 410-536-0348 2200 Halethorpe Farms RD, Baltimore, MD. 21227 Services other non-profit organizations that provide food; no actual clients. 8-4:30 M-Fri St. Martin's Catholic Church 410-947-1242 31 N. Fulton Ave Baltimore, MD 21223 Food pantry, utilities, only accept referral from DSS, call first 10-3

Enon Baptist Church 410-728-1490 Schroeder St. Baltimore, MD 21217 Food pantry, gas & electric & eviction. Serves residents of 21217, 23, and 30. Thurs. 12-1. Need proof of residency St. Veronica's Emergency Food Center 410-355-7466 806 Cherry Hill Rd Baltimore, MD 21225

St. Pius V Outreach 410-523-1930 521 N. Schroeder St. Baltimore, MD 21223 Food pantry 3<sup>rd</sup> M-F, 10-12 with referral

Moveable Feast 410-243-4604 PO Box 22248 Baltimore, MD 21203 Deliver meals, referral by doctor or case manager. Meals on Wheels 410-558-0827 515 S. Haven Baltimore, MD 21224 Food service for homebound persons Deliver meals, must apply, 2meals/day St. Wenceslaus Outreach 410-675-3320 2100 E. Madison St Baltimore, MD 21205 Food, bring referral and ID, W-Th 11-1, Clothing W-Th 11-1

New Friendship Baptist Church 410-327-0991 1515 E. Eager St. Baltimore, MD 21205 Person must reside in surrounding area, soup kitchen M-T 11-1, Food pantry Th 10am

### STATEWIDE SERVICES

First Call For Help 685-0525

Unity United Methodist Church 410-728-4826 1433 Edmondson Ave Baltimore, MD 21223 Food pantry, must be from 21223, only DSS referrals, If food is available then everyone can have some WIC 410-706-1760 120 N. Penn St. Bread, cereal & milk assistance for women with children

The Emergency Food Asst. 410-396-6714

2330 St. Paul St.

Surplus food distribution three

times a year

Viva House 410-233-0488 26 S. Mount St. Baltimore, MD. 21223

Dining room 2:30-4:30 W, Th. Soup Kitchen and food pantry.

### **Furniture Resources**

Agape Family Outreach center Word alive worship Center 410-362-9206 125 N. Hilton St. Baltimore, MD 21229 M-Th 8:30-4:30, no emergency funds Furniture Bank---Bea Gaddy 410-563-2749 140 N. Collington Ave Baltimore, MD 21231 Call first

Southwest Emergency Services 410-247-8154 (tape) 410-719-0722 1201 Maple Ave Baltimore, MD 21201 M-W-F 9-12 p.m.

Community Assistance
Network
410-285-4674
7701 Dunman Way
Baltimore, MD 21222
Baltimore Co, administer
Baltimore Co fuel fund, BGE
turnoff notices, Mortgage &
rental, food pantry, clothes
closet, employment, used
furniture

Red Cross 410-764-7000 (Tape) 410-764-4627 4700 Mt. Hope dr. Baltimore, MD 21215 M-F 8:30-4:30. Only assists people w/natural disasters St. Vincent DePaul Society 410-276-7600 6 N. Central Ave. Baltimore, MD 21201 M-S noon, clothing furniture, household items, need referral from agency on list, picture ID for FSC, use official referral form on file.

# **Housing Information**

Baltimore City Relocation Office 410- 396-4267

417 E. Fayette St. Suite 356 Homeless only

Network 410-285-4676 7701 Dunman Way 24 Beds-Winter Shelters Only

Community Assistance

HERO 1734 Maryland Avenue, Baltimore, MD 21201 Tina Williams 410-685-1180 ext. 226 info@hero.org

Family and Children's Society 410-669-9000 204 West Lanvale, Baltimore, MD. 21217 Battered Women and Children/Foster Care CONNECT PROJECT
410-837-5533
Kathy McGaha ext. 330
Provides-medical care,
personal care, referrals to
mental health, addiction
services, and housing. Must
have low income living with
HIV and an addiction

H.U.G. Gregory Williams: AIDS Interfaith Residential Services: Roan Wildmare 410-433-1109 Project Home: Jackie Adams 410-361-5069

Housing for those with HIV Healthcare for the Homeless 410- 837-5533 Family Crisis Center 410-285-7496 P.O. Box 3909 Dundalk Md. 21222 Men and Women (Emphasis on Battered Women)

Rental Allowance Program 410- 396-4267 Homeless only

### **EMERGENCY SHELTER SERVICES:**

# Men Only:

American Rescue Workers of Maryland 11 West Clement Street Baltimore, Md 21230 (410) 566-3300 emergency shelter counseling meals Helping Up Mission 1029 East Baltimore Street Baltimore, Md 21202 (410) 675-5003 emergency shelter meals counseling Project PLASE (People Lacking Ample Shelter and Employment) Men's Shelter 201 East North Avenue Baltimore, Md 21202 (410) 837-1481 counseling transitional housing meals

Christopher Place: Associated Catholic Charities of Baltimore 709 East Eager Street Baltimore, Md 21202 410-367-5182/410-462-9670 emergency shelter day center meals additional beds in winter new employment program

Temple House 1937 West Lanvale Street Baltimore, Md 21217 (410) 462-1876 transitional housing \$200 per month program fee South Baltimore Homeless Shelter 140 West West Street Baltimore, Md 21230 (410) 752-5917

men only transitional housing

Baltimore Rescue Mission 4 North Central Avenue Baltimore, Maryland 21202 (410) 342-2533 emergency shelter meals counseling medical and dental clinic Light Street Housing 809 Light Street Baltimore, Md 21230 (410) 522-2232

transitional men's shelter

Patrick Allison House, Inc. 808 Park Avenue Baltimore, Md 21201 (410) 225-0326 transitional housing meals counseling

Eutaw Center 700 North Eutaw Street Baltimore, Maryland 21201 (410) 225-0981/0982 emergency shelter

### **WOMEN ONLY:**

Women's Housing Coalition 119 East 25th Street Baltimore, Md 21218 (410) 235-5782 My Sister's Place Lodge 111 West Mulberry Street Baltimore, Md 21201 (410) 528-9002

need referral from hospital or a day program

# Shelters For Families, Men And Women, Women With Children, Etc.

Patterson Park Emergency Food Center 140 North Collington Avenue Baltimore, Md 21231 (410) 563-2749 shelter food Karis Home 1228 East Baltimore Street Baltimore, Md 21203 (410) 342-1323 women, women with children emergency shelter meals counseling Monica House
St Bernadine's Catholic
Church
3812 Edmonson Avenue
Baltimore, Md 21229
(410) 362-8664
women, women with children,
families
transitional housing
counseling

Episcopal Social Ministries Phoenix Place 4 East University Parkway Baltimore, Md 21218 women with children transitional housing Transitional Housing Program 1600 Rutland Avenue Baltimore, Maryland 21213 (410) 276-4050 transitional apartments for women with children, men with children, and 2 parent families

Must call John Hopkins for

referral 410-955-5000

435 East 25th Street

Baltimore, Md 21218

Manna House

Prisoner's Aid Association of Maryland 204 East 25<sup>th</sup> Street, Baltimore, Md 21218 (410) 367-8393 homeless ex-offenders (men and women) Protect Peace. 4601 Para Street, Baltimore, MD 21215 410-662-0353 emergency shelters meals employment counseling job referral

Marian House I and II 949 Gorsuch Avenue Baltimore, Md 21218 (410) 467-4121 women, women with children transitional shelter

(410) 889-3001
men, women, women with
children, 2 parent families
emergency shelter
meals
Must call John Hopkins for
referral 410-955-5000
YWCA: Eleanor D. Corner
House
128 West Franklin Street
Baltimore, Md 21201
(410) 685-1460
women, women with children,

families

meals counseling

Salvation Army - Booth House 1114 North Calvert Street Baltimore, Md 21201 (410) 685-8878 women, women with children, men with children, 2 parent families, emergency shelter day shelter, meals 20 extra beds in winter, November - April

Family and Children's
Services of Central Maryland
4623 Falls Road, Baltimore,
Md 21209
(410) 366-1980
women with no more than 2
children
transitional housing
counseling

men with children, 2 parent

emergency shelter

### **EVICTION AND HOMELESSNESS PREVENTION SERVICES:**

Beans and Bread 402 South Bond Street Baltimore, Md 21231 (410) 732-1892 Homeless Outreach Center meals, food and counseling

### **HALFWAY HOUSES**

Courage to Change 410- 563-7470 Directors: Lawrence De Angelis & Rhonda Richetta 2445 S. Broadway, 21231 \$80-95 Weekly, half way house, 6 month stay, male/ female JR Owens Corp. Houses 410- 752-3066 Charles Village 410-467-0320 Charmuth 410-560-2030 Herring Run 410- 319-8842 Mt. Washington 410-578-7844 Patrick Allison House 410-225-0326 808 Park Ave \$20 wk, Men only 28 day detox required

Weisman-Kaplan 410-467-5291 2523 Maryland Av. Men only Mann House 410-879-7619 Bel Air MD, 21014 Recovery House 410-284-3171 Dundalk/Snyder Ave.

Damascus House
410-789-7446
Director: Carroll Matanoski
4203 Ritchie Highway
Halfway house, stay 3 months
to 1 year, cost is on a sliding
scale, males only, and curfew
11pm during the week, 1am
on the weekends.

Mattie B. Uzzle 410-342-6858 1211 Chester St. Bad neighborhood New Fayette House 410-566-0550 15 S. Fayette St. On Baltimore & Fulton Safe house
410-385-1466
7 West Randel St- women
1435 S. Hanover- men
Half way house, women, 4-6
month but extension available,
250 month

Friendship house
410-752-2475
Director: Sheryle M. Rose
1435 S. Hanover St.
Halfway house, stay 3 to 6
months, male. \$300 a month
must be leaving 21-28 day detox or treatment pro.
Counselor must call for
interview.

Nilsson House 410-323-5328 5665 Perdue Av. Women only Hope House 410-987-0242 Crownsville, MD

### TRANSITIONAL HOUSES

BUILD Fellowship, Inc. 410-225-3016 fax: 410-225-3643 1512 Druid Hill Ave. Baltimore, MD 21217 Outpatient detox, transitional housing, school & employment services Helps ex-offenders as well Light Street Housing 410-522-2232 1531 Light St. Trans housing Paca House Ms. Wiggins: 410-837-7222 Subsidized by section 8, (waiting list)

Christopher's Place
Main # 410-233-5272
Owned by Catholic Charities
Secretary: Yolanda Thomson
709 e. Edgar St
Transitional housing/dormitory
style living no cost. 6 month
stay, males only, Curfew 8pm
(weekends included)

Manor house 410-889-3001 Soup Kitchen, Transitional housing, Families only. 30% of income, urine testing, 12-18 months Project PHASE I Inc
Main line 410-837-1400
Men 410-837-1481
Women 410-539-5177
COED 410-244-0043
Men- 201 E. North Ave
Women- 139 E. North Ave
Coed- 2031 St. Pauls
Transitional housing for
special needs, open 24 hours,
helps locate permanent
housing, 3-4 months stay

Cromwell House 410- 889-3001 Director: Ester Reaves Main office: 435 E. 25<sup>th</sup> 12 E. Lafayette Apartments, 30% of income, Women, men & children, stay 12 to 18 months.

Fellowship house
410-752-6448
Director: Steven Viccaro
707 St. Paul St.
Baltimore, MD 21201
Psychiatric residential Pro.
/group home, Men and
Women, no way, too
expensive
length of stay is on an
individual basis (no minimum),
Curfew Sunday –Thursday
10pm, Friday-Saturday 12am.

Marian House
410-467-4121
Sisters of Mercy
949 Gorsuch Ave
Transitional Housing, 4-8
months 25% of income &
referral, Women only. After
time runs out if approved by
staff and have a full time job
can live up to 2 yr. with
children
My Sister's Place
Chard Pobinson

children
My Sister's Place
Cheryl Robinson
410-528-9002
Director: Spruce Lee
111 w. Mulberry St.
6 months clean
Transitional housing, approx.
2yr stay, Women only, cost
33% of your income, curfew
9pm weekdays, and 12pm
weekends.

Reality Inc. 410-792-4080 419 Main Street, Baltimore, MD 20707 Intake fee & payment Women and men

The Baltimore Station 410-752-5917 140 W. West St. Baltimore, MD 21230 Treatment facility

### **MEDICAL SERVICES**

### **DENTAL SERVICES**

Baltimore C. Health Dept.
Dental Clinic
410-396-9409/396-3100
620 Caroline St.
Baltimore, MD 21205
SSC + picture ID, must be in city; If in shelter – need letter from shelter, \$20-50
Actually if in shelter, shelter will make arrangements
If referred from HCH \$5 copay
If HIV + services free.

Druid Dental 410-396-0840 1515 w. North Ave. Baltimore, MD 21217 Children in school, 3-18 need medical assistance Adult emergency only Find Out which Clinic is best for you Mission of Mercy 410-833-5870 Reisterstown

Baltimore City Dental Society 410-752-3318 720 Light street Baltimore, MD 21230 More of a referral source if looking for dentist in area. Referral to dentists in Balt. Co. by zip code Baltimore Office of Public Health 410-396-4501 Maryland Dental School Patient Care Coordinator: 410-706-8127 People's Community Health 410-467-6040 Greenmount Av. Baltimore, MD

Dental Access Program
Disabled/ Sliding Scale
410-887-2781
Donated Dental Services
6470 A Dobbin Rd.
Columbia, MD 21045
Write for application
Medical Assistance
410-361-4687
Check to see if MA is active

Donated Dental Services Must Be Disabled 410-964-1944 Message M-F 8-5 Univ. Of MD Dental school clinic 410-396-0840/706-2716 666 W. Baltimore St. Baltimore MD 21201 Emergency care ext. 2716 M-F 9-5 Fee involved

### **HEALTH CARE**

Baltimore County Health Dept. 6401 York Road, Baltimore, MD 21212 Vol- 410-887-3748 AIDS: 410-887-2437 STD's:410-887-3145 Intake &referral 410-887-2705/2735

Health Care for the Homeless 111 Park Avenue Baltimore, Maryland 21201 (410) 837-5533 provides medical services, mental health services, social services, educational services and advocacy to homeless persons without regard to income or insurance status Peoples Community Health Center 410-467-6040 3028 Greenmount Ave OBGYN, Family dental practitioner, sub. Abuse, and pediatrics.

1 Investment PI. Suite 1100, Towson 21204 Counseling and Outreach BMS Family Health Center 4000 Annapolis Rd. Suite Baltimore County Social Services for referral to department nearest you new number 410- 853-3000 Helps clients who have medical bills they can't pay. Need: SSC, Pict. ID, and birth certificate

Shepherd's Clinic 410-385-4536 1901 St. Paul

Healthcare for the Homeless 410-837-5533
Calvin Silver – drug counselor 111 Park Ave.
Baltimore, MD 21201
Hrs: MWF 8:30-4
TTh noon until 4
Provides medical, mental health, & addiction services, social services, educational services and advocacy to homeless persons without regard to income or insurance status

Moore Clinic Social Worker : Brian Schird 410-955-1170 Housing/Medical TB Clinic 410-396-9413 620 N. Carolina St. Baltimore, MD 21205 Identifies and treats TB, meds and has HIV services for those with TB UMAB School of Nursing Nurse Managed Clinic

Peoples Community Health Clinics 410-783-1859 920 Washington Blvd. Baltimore, MD 21230 Medical Assistance, sliding scale if no insurance. Health care center for children and adults United Healthcare 1-800-318-8821 Washington Village Community Medical Center 410-539-3360 700 Washington Blvd Baltimore, MD 21218

### **HIV/AIDS**

AIDS Action Baltimore 1-410-837-AIDS/410-837-2437 2105 N. Charles Assists HIV persons in obtaining medical, health social, work, & individual/group support services.

Eastern Health District STD clinic 410-396-9410 Confidential

MADAP Program 410-767-6535 500 N. Calvert St. 5<sup>th</sup> floor, Baltimore, MD 21212 Pays for AZT and other HIV meds. Insurance programs.

AIRS- AIDS Interfaith
Residential services
410-433-1109 ext. 18
(Lawrence Chapman)
101 W. Read Street, Suite
618
Baltimore, MD 21201
Transitional and permanent
housing for HIV patients who
have been homeless.
Outreach services and
positive living program

Essex Health Center 1538 Country Ridge LN, Baltimore, MD 21221 Testing: 3<sup>rd</sup> Thursday Results: 1<sup>st</sup> Thursday 2-4pm Free & Anonymous Maryland Cares- Center for AIDS Related 945-AIDS 1-800-638-6252

Allegany County Health Dept. 301-777-5693

Anonymous or confidential

Anne Arundel County Health Dept. 410-222-7108 Anonymous or confidential

ealtn i z tial i

Baltimore City AIDS Administration 410-396-1927 Harford County Health Dept. 410-879-8322 Anonymous or confidential

HERO 410-685-1180 101 W. Read St. Baltimore MD, 21201 Provides counseling, education, case management and buddy programs HIV testing Center 1-800-584-8183

Howard County Health Dept. 410-313-2333 Anonymous or confidential MD STD Hotline 1-800-227-8922

Mercy Medical Center Christina Schmitt Cheryl Turner 410-332-9400 300 St. Paul Place (social work) M, W, Fri, 8am-7:30pm Sat 9am-12pm. Free anonymous testing

Planned Parenthood of MD 410-576-1414 330 N. Howard St. Tues & Thur. By appt. only \$25 Baltimore City Health Dept. 410-396-1403

Anonymous or confidential

H.U.G. **Gregory Williams:** 410-625-4844

AIDS Interfaith Residential Services: Roan Wildmare

410-433-1109

Project Home: Jackie Adams

410-361-5069

STAR 410-383-1903 1505 East Utah Place.

Baltimore, MD 21217 1505 Eutah Place HIV prevention, community

outreach, case management, counseling services, financial assistance to HIV positive

only

Baltimore City Health Dept. Sexually Transmitted Disease Clinic and Family Planning 1515 E. North Ave 1<sup>st</sup> floor, 21217 410-396-1403 Birth control, counseling,

Housing for those with HIV Healthcare for the Homeless

410-837-5533

Towson Health Center 1-410-704-2466 1046 Taylor Ave. Towson, MD 21286 Testing & Results: 1st & 3rd

Wednesday 9-11am

Free & Anonymous

Baltimore County Health Dept. 410-887-3707

Anonymous or confidential

health EDU.

Johns Hopkins HIV Women's Health Program 410-614-4496 OB and GYN services, STD/HIV counseling, case

management, support groups, outreach

Univ. of MD Medical Center Adolescent & Young Adult center

410-706-6000

Anonymous or confidential

Chase-Brexton Clinic 410-837-2050 1001 Cathedral St. Baltimore, MD 21201 HIV testing and counseling (anonymous or confidential)

601 N. Caroline St. M-F 8:30am-4:30pm

Johns Hopkins OB Clinic

YANA

410-566-7973 2013 W. Pratt St. Baltimore, MD 21223 Day treatment, homeless, substance abusers. Referral for employment, housing and drug treatment, HIV testing, meals, clothing, health clinic,

HIV support services Liberty Family Resource Center-1-410-887-0600 3525 Resource Dr. Randallstown, MD 21133 Testing: 4<sup>th</sup> Monday Results: 2<sup>nd</sup> Monday

2-4pm

Free & Anonymous

Dr. Banks 410-233-3323 Must have proof of HIV status Bon-Secure Imani Center. 3100 Townsend Avenue, Baltimore, MD. 21215 Services

410-383-4030

Anonymous or confidential

**Druid Health District STD** clinic 410-396-0176 Confidential

### **PHARMACY**

Baltimore City Health Dept. Eastern Chest Clinic 410-396-9413 6620 N. Caroline St. Baltimore, MD 21205 Identifies & treats TB. Has HIV services to those with TB MD Access to Care Health choice enrollment Hotline 410-767-5800 Pharmaceutical Manufactures Association 1800-PMA-INFO Discounted medicines, prescription assistance www.thrma.org\Patient

MADAP (MD AIDS drug assist. Pgm) 410-767-6535 1-800-205-6308 501 N. Calvert St. Baltimore, 21202 Pays for AZT, pentanominecan be employed & have some assets Med. Asst. Health Plans, HMO MD Pharmacy Asst. Pgm 410-767-5349 201 W. Preston St. Baltimore, MD 21201 Mail to: MPAP P.O. Box 386 Baltimore, MD 21203

#### VISION

Blind Industries & Services 410-737-2600 3345 Washington Blvd, Baltimore, MD 21227 Job counseling, rehab services, computer skills, learn Braille

Lenscrafters
410-825-5160 Towson area
410-825-5343 for eye
appointment
Towson
Must go through Lions Club
for Voucher. Contact Bill
Vogler by faxing request to
410-581-2175. Need to
include #, need, name, who
work for, and purpose
(recipients for gift of sight
certificates for free glasses).

Maryland Society for Sight 410-243-2020 1-800-MSS-EYES letter with name and address and stating their need. 12/28/01 – no funding, call back in 1 month. 1313 W. Old Cold Spring lane Baltimore, MD 21209-4989

Wilmer Vision Center 410-550-5401

Prescription eye care voucher for Wal-Mart. Vision Center-410-284-2352

### **LEGAL SERVICES**

Legal forms Help-line 1-800-818-9888 Tues, Wed, Fri 9-12:30 & Thurs 9-4: assistance with understanding the process or completing form pleadings Better Business Bureau 347-3990

Consumer issues- complaints, mediation, arbitration

Legal Aid Bureau 410-539-5340 500 E. Lexington, Baltimore, MD 21202 Service for low income families and single men and women

Legal Aid Bureau:
Central Office
500 East Lexington Street
Baltimore, Md 21202
(410) 539-5340
Cherry Hill Office
2492 Giles Road
Baltimore, Md 21225
(410) 355-4223
Project PLASE
2029 St. Paul Street
Baltimore, Md 21218
(410) 837-1400
Advocates for Children &
Youth

Consumer Protection Division 410-576-6550 200 St. Paul Place Baltimore, MD 212102 M-F 9-3, assistance with deceptive business practices, medical insurance coverage, health advocacy MD Disability Law Center 410-727-6350 ask for John Wheeler 1800 N. Charles St. Baltimore, MD Intake M-F 10-12, no walk ins: legal issues/complaints related to persons' disability

Advocates for Children & Health Management
Youth Associates.
(School House league Services) 1-800-727-6454
410-547-9200 301 N. Charles St. Suite 100
Assists parents with issues regarding special edu., ARD process, disciplinary actions,

MD State Police 410-486-3101

Alternative Directions. Inc 410-889-5072 2505 N. Charles St. Baltimore, MD 21218 Provides services dealing with family law based on income eligibility, helps prisoners M-F 9-5

suspension/expulsion M-F 9-5

Baltimore Circuit Court 410-887-2139

must refer client to DEAP

Family Law Hotline (Statewide) 1-800-845-8550 Free service to people with basic family law questions Tues & Thurs. (:30 am- 4pm Baltimore City States Attorney

410-396-4000 110 N. Calvert Homeless Persons Representation Project

685-6589

300 Cathedral St. Suite 204

Legal assistance

Legal assistance

Protection order Advocacy and Representation Project

410-783-0377 111 N. Calvert St.

Room 100

Baltimore, MD 21202 M-F, no charge represents victims of domestic violence at protection order hearings.

Baltimore Co. Police Info

410-887-2214

Lawyer Referral & Information

Service

410-539-3112 111 N. Calvert suite 631

M-F 10-4 NOWALK INS, assists with finding a private attorney for SSI & VA benefit

appeals

Baltimore Neighborhoods

410-243-6007 2217 St. Paul

Provides information/your rights under the law for tenant

& landlord disputes

Legal Aid

410-539-5340

410-539-0390 (prisoner

assistance)

State of MD Attorney General

410-576-6300 200 St. Pauls

U.S. FBI

7142 Embassador Rd

410-265-8080

# **MENTAL HEALTH SERVICES**

#### COUNSELING/MENTAL HEALTH

**Associated Catholic Charities** 

252-4700 ext. 163

Carruthers Mental Health

Clinic

410-328-2292

Medicaid & uninsured pts.

Adults/children

North Baltimore Center

410-366-4360

Baltimore Crisis Response

Inc. (BCRI) 410-752-2272 1105 Light St.

Baltimore, MD. 21201 Mental health crisis stabilization. Send

intervention

Community Institute of Behavioral Sciences Liberty

Medical Center 410-383-4900 3101 Towande Ave 2000 W. Baltimore

JHBMC Community Psych

410-550-0016 Bayview center

Mason F lord building east

tower 2<sup>nd</sup> floor.

Baltimore, MD, 21224

**Baltimore Mental Health** 

intervention to needy

**Systems** 410-837-2647 410-361-5193 201 E. Baltimore St 1340 E Suite, 21202

Admin office of Mental Health Inpatient Services and crisis services.

JHH Comm. Psychiatry

Program

600 North Wolfe Street. Baltimore, MD, 21287

410-955-3861

State of MD Mental Hygiene

Administration 410-225-6611 410-767-6611

Black Mental Health Alliance 410-338-2642 733 West 40<sup>th</sup> Street, suite-10, Baltimore, MD. 21211 Business center Education and mental health. Issues that affect people of color

#### SUBSTANCE ABUSE TREATMENT PROGRAMS

### **DETOX PROGRAMS**

Johns Hopkins ARC House/ ATS

410-550-0055 4940 Eastern Ave CDU (Chemical Dependency Unit)

410-550-1908

**Bayview Medical Center** 

Mercy (Alcoholism-Drug Abuse)

410-332-9075/9778 Mercy Medical Center 301 St. Paul Pl

BOSA Project
410-637-1900
Greg Rustino
Baltimore Behavioral Health
Van picks patients up at
1:30pm-3:30pm
Mon- Liberty Hts/Gwynn Oak
Ave
Wed- Old York Rd/40<sup>th</sup> St.
Thurs- Frederick
Ave/Calverton
Fri- Park Hts/Woodland
Program is connected with
HERO

Crossroads Center 410-752-6505 Katie 2 West Madison St. Insurance, sliding scale fee, women and men, out patient detox

Outpatient Detox 410-550-1132 Bayview Medical Center Commercial INS priority partners Medicine. Intake Mon 5 Day, Tues 4 Day, Wed –Fri detox.-9-12

C.A.P. Program at Bayveiw 410-550-3033 Pregnant Women only, Detox, Methadone Maintenance, counseling, groups (extensive treatment)

Eastern Regional Psych ward 410-887-6465 7 day detox Warwick Manor 3680 Warwick Road, East New Market, MD. 21631 1-410-943-8108 Eastern Shore Detox, will come pick you up

### **INPATIENT SERVICES**

Addictions Treatment Services (ATS) 410-550-0051/23386 Hopkins Bayview Insurance, wait list, Women and men Meyer 5 First Step Day Hospital. 600 N Wolfe Street, Baltimore, MD 21287 410-614-6254 Shoemaker 410-876-1990 Westmister Longer term, requires referral letter.

Center for Addiction and Pregnancy 410-555-3066 Hopkins Bayview Insurance or pending M.A., Pregnant women only

Johns Hopkins Hospital Insurance, M.A.A pending Women and men Mountain Manor 410-233-1400 3800 Frederick Ave Age 20 & under, Insurance, MA, women and men Hope House 410-987-0242 26 Marbury Dr. Crownsville, Md. 21032 3-6 week in-patient rehab. Prior detox required Reality- House, Inc. 410-7924080 419 Main St. Laurel, Md. 20707 Previous detox required. For intake appointment call Wed. @ 9:00am. The first 10 calls will be scheduled for interviews on Thurs. Sliding scale fee.

Tuerk House 410-233-0684/7 730 Ashburton St, Baltimore, MD. 21216. \$50 fee, no insurance necessary, women and men

Homeless Shelter for Women 1211 North Chester St, Baltimore, MD. 21213 Mattie B. Uzzle Center 410-342-6858 Preston and Chester Streets Men only, 8 week in-patient, patients attend 011 N. Broadway program \$12.00 per night \$375.00 per month Right Turn of Maryland 410-581-4900 10205 Jensen Lane, Lowenville, MD. 21117 Hope Grants, payment up front (insurance is not accepted, Women and men

Also outpatient.

Salvation Army Adult Rehabilitation Center 410-525-0530 Jerome McNair 2700 Patapsco Ave. Omit to 6 months, 25 on up, 2 forms of id, no outside appointments for 30 days, no open case w/ SS, 75% of income, 30-day supply of medication, no insurance requirements, men and women.

Duplicate resource

# OUT PATIENT SERVICES

Addictions Counseling Service 410-484-6021 17 Warren Rd. #8a M-F 9-5, men and women

Echo House Mr. Hill 410-947-1700 1705 W. Fayette St. Baltimore, MD. 21223 Sliding scale Fee, no insurance, 6 months, Lasts 6 months M-F 9-5 New life Addiction Services, Inc 410-255-4475 410-285-0736 2528 Mountain Rd. Suite 203/4 40 S. Dundalk Ave, Suite 402 Most insurance, sliding fee, Men & women Alternatives 410-391-8240 410-583-2222 530 Eastern Blvd 40 W. Chesapeake Ave. 110 East Towse Street, Baltimore, MD. 21286 Men, women, children

First Step 410-628-6120 10400 Ridgland RD Cockeysville, MD Glass Substance Abuse Program 410-225-9185 821 Eutaw St., Suite 201 Insurance or self- pay \$350

Baltimore Behavioral Health 410-962-7180 410-962-7190 200 Arlington St. M.A. Accepted, mental health counseling, One on one, two sessions each week, some housing offered M-F 9:30-8pm First Step 410-521-4141 8303 Liberty Rd Youth 7-18, men, women New Vision – Maryland General 410-225-8626 Detox, inpatient, alcohol Medical beds only

Baltimore Recovery Center 410-962-7190 16 S. Poppleton St.

First Step at Ravenwood 410-837-4990 501 W. Franklin St. Balt. MD Chemotherapeutic Treatment, men and women, Privately funded. New Waters Suburban Mental Health Associates 410-788-3019 405 Frederick Rd. Men and women

Operation Recovery Mercy Hosp. 410-659-2878 301 St. Paul Men, women, privately funded, DWI treatment, DHMH certified, DWI education, Outpatient Detox, Johns Hopkins Bayview Med. Center 410-550-1132

Northwest Baltimore Youth Service 410-578-8100 3319 W. Belvedere 21215 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education, treat adolescence Next Passage 410-728-8901 2901 Druid Park Dr. Suite A103 Baltimore, MD. 21215 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education, treat adolescence

Bayview Outpatient Detox 410-550-1132 Bobby Hill

4940 Eastern Av.

Harbel Community Org. Inc. 410-444-2100 5807 Hartford Rd Sliding scale fee, no client refused due to inability to pay, individual and group

counseling, adults and youth
Wed & Sat at 12

Pathfinder Health Services 410-644-4390 3350 Wilkens Ave Suite 100 Men, women, publicly funded, DHMH certified **Bayview Medical Center** Men/women. 8-4:30 bring ID health card. Must have insurance Baltimore Crisis Response Inc Referral Line: 410-752-2272

**Bright Hope House** 410-235-7076 410-462-6893 (Fax) 1611 Baker St. Baltimore, MD 21217 Men, women, DWI treatment, DHMH certified, specializes treating females with children

Health Care for the Homeless 410-837-5533 111 Park Ave Men, women, privately funded, DWI treatment, DHMH certified, DWI education, treat adolescence

I Can't, We Can 410-728-4491 2824 West North Ave. Men, women, privately funded. DHMH certified. Powell Recovery Center 276-1773 14 S. Broadway Baltimore, MD. 21231 Insurance, sliding scale fee, men and women Recovery Network Inc. 410-576-9191 1-800-879-0554 34 Market Place 326

Men, women, privately funded, DWI treatment,

DHMH certified,

Peoples Community Addictions Program

3028 Greenmount Ave.

Men, women, privately

funded, DHMH certified

410-467-6040

Chase-Brexton Health 1001 Cathedral St. Baltimore, MD 21201 Men, women, Privately

Institutes for Behavioral Resources 410-889-9252 211 Maryland Ave Suite 200 The Komac Clinic- Sheppard Pratt 410-296-9747 6501 N. Charles St. Men, women

JHU BPRU 410-550-1600/550-1102 5510 Nathan Shock Dr. Chemotherapeutic treatment, Men, women, publicly funded, DHMH certified

funded, DHMH certified

Services

410-837-2050

Johns Hopkins Women's Center 410-955-9534 911 N. Broadway Orientation Thurs. @ 8:30 am

Sanai Hosp. Addictions Recovery Program 410-601-5355 2401 W. Belvedere Ave. Balt., MD 21205 Men, women, publicly funded, DWI treatment, DHMH certified, DWI education

Chesapeake Counseling Center 410-682-4141 825 eastern Blvd Major insurance, sliding fee, Men & women

Liberty Medical Center 410-383-4900 110 Towanda Ave. Insurance, M.A. pending, Men & women

Jones Falls Community Corp 410-532-1770 318-8005 5900 York Rd. 21212

Home Detention Program 410-913-2828 723 S. Charles Street, Suite 101 Mariah House 410-947-8914 2121 W. Baltimore 21223

women, publicly funded, DHMH certified

The Broadway Center 410-955-5578 911 N. Broadway Intensive drug/alcohol program, insured clients send right away, accepts M.A. Walk in before 8:30pm, Lasts 3-6 months

Dependency Recovery 410-337-0999 26 w. Pennsylvania Ave Men, women. Must be referred by MD health. Mountain Manor 410-282-3262 410-233-1400 3243 Eastern Ave. 3800 Fredrick Ave Men, women, privately funded, DWI treatment, DHMH certified, DWI education, treat adolescence Walter P. Carter Center 410-328-0126 630 west Fayette St., Baltimore, MD. 21201 Insured & Uninsured, men & women

Maryland General 410-225-8240 827 Linden Av. Across from Hosp. Entrance Intensive Outpatient treatment and follow-up. If no insurance pay \$100

### **METHADONE PROGRAMS**

ADAPT (liberty Hospital) 383-4971 3101 Towanda Ave. Annapolis MD Glennwood Life 410-323-9811 Reflections 410-385-0466 707 Constitution Ave. Call Thurs 10-12, ask for intake

Community Resource Referral Center Contact: Squirrel 410-366-1717 21 W. 25<sup>th</sup> Street Baltimore, MD. 21218 Glenwood Life Drug Program 410-323-9811 516 Glenwood Avenue Insurance, self pay M-F 10am-2pm Sanai Hospital Methadone Program 410-601-4633 2401 W. Belvedere Insurance M-Fri 8:30am-5pm

Addictions Treatment Services 410-550-0136/0051 IBR/ Reach Mobile Treatment 410-752-6850 Maryland & 25<sup>th</sup> St. Insurance, self pay Call 10-1

Walter P Carter Program 410-837-3313 Part of Univ. of MD hospital Bayview Medical Center Insurance, self pay M-F 8:30am-5pm Anne Arundal Dept. of Health 410-222-7428 2200 Somerville Rd. Annapolis, MD Man Alive Research 410-837-4292 Jim Meeling 2100 N. Charles St. No insurance or employment requirements M-F 10am-2pm High dose program Univ. of MD Methadone Program 410-706-5154 630 W. Fayette St. Insurance, sliding scale fee M-F 10am-12pm

Open Door 407 S. Crain High Way, Glen Burnie Insurance, sliding scale fee M-F 10am-2pm 1-410-233-6202 Church 1-410-522-0044 Community Development Methadone for Business Achievers – Glass 410-225-9185 821 N. Eutaw St. Suite 201 21201 Men, women, privately funded, We Care Clinic 410-766-9668 13 Aquahart Rd, suite A, Insurance, self pay M-F 10am-2pm

### **RECOVERY HOUSES**

Bolton hill house 410-728-3100-recording 1421-23 Eutaw Place \$75 wk, Men only Our New House 410-284-3171 28 S. Highland Ave \$80 wk- winter \$85 wk- summer Women only Temple House 410-462-1876 Call back 802 N. Fulton Ave \$275 month, Men only

Brotherhood House
410-633-1917
Recovery House
410-931-6335 Ask for
Tom(call back for owner)
1013 Dundalk Av.
\$85 per. Week, unlimited stay,
Men only, first 30 days men
must check in at 10pm during
the week and 12am on the
weekends. The times then
change to 12 during the week
and 2am on weekends.

Oxford Houses 1-800-689-6411 Calvert House 410-235-1702 Charmouth 410-560-2030 Greenmount 410-889-7476 Charles Village 410-467-0320 Cromwood 410-882-7089

Valley House 410-675-7765 28 S. Broadway \$300 monthly/negotiable Men only, coming from 28 days or de-tox program, no meth patients, 1yr, RECOVERY HOUSE

Clients are interviewed by house members &70 weekly, 1wk advance Men only Central House 410-552-0866-recording 137 S. Central Avenue \$90 weekly/negotiable Men only

410-276-1773
Males
410-675-7765
Talk to William Scant
3 houses 1 hose for women
referred by child protective
services, 2 for males 18yrs
up, \$260 month, 1-yr. limit
Recovery house.

Powel Recovery

Dayspring Programs, Inc.
Pam Talabis
410-563-3459
1300 N. Collington Ave.
Families only, homeless,
substance abuse, willing to
got to treatment, 24hr
residential housing,
Transitional housing, 5 to year
housing-sliding scale fee.

Our New House 410-284-3171 1805 Sunder Ave \$72-85 wk Men only Reality House 410-792-4080 429 Main St. Laurel, Md. \$85 per. week, Highly Structured Program. Must get a job after a few weeks. Earl's Place 410-522-0225 1400 East Lombard St. Men, charge 30% of net income up to \$200. Clients must fill an application, (0 in 90, 17 beds.

Joe Hobbs Recovery Club
410-732-0767
29 N. Clinton
Recovery house, \$85 per.
week for women, \$90 per.
week for men, stay:
suggested 9 months, curfew is
10pm for the first 30 days,
after the first 30 days curfew
is 12am.
Marjorie House
410-573-1138
520 Defense Highway
\$85, Men, Veterans, Women
and children.

Redeemer House Richard Micka: 410-576-9565 1401 Battery Av. No Charge, treatment facility

# **Community Resources**

# Martinsburg, West Virginia

### **CLOTHING**

Community Networks, Inc. (Martinsburg, WV)-Provides services such as case management, shelter, education, food pantry and clothing to homeless, no-income and low-income members of the community. (304) 264-8223

Clothes Closet 304-725-3186 2220 E. Washington St. Charles Town WV 25414 Salvation Army (Martinsburg, WV):

Provides food, clothing, utilities, medical prescriptions, travelers' aid, educational programs, disaster services, children's programs, League of Mercy, camp programs, Christmas assistance. (304) 267-4612

# **Employment**

Aerotec 304-263-1367 39 Aiken Center Manpower 304-263-3900 253 Aikens Center Quad/Graphics, Inc.- Located in Martinsburg, WV. The largest privately held printer of books, catalogs, magazines and direct mail in the Western Hemisphere. For more information, call 1-888-QUAD/CAN or 1-888-682-JOBS West Virginia Civil Service (304) 348-3950 West Virginia Div. of Rehabilitation Services (304) 267-0005 West Virginia Job Service (304) 267-0030 Berkeley County, WV:

Augmentation 304-267-4994 289 Rock Cliff Dr. Shopping Center II

Axiom 304-267-8350 1299 Old Courthouse Sq. Goodwill Industries 304-267-3177 10 A Eagle School RD Spherion 304-267-9668 Berkeley Plaza Ranstad 304-262-4115 120 East Oakridge Dr. Hagerstown, MD. 21740

Job Squad, Inc.
Private nonprofit agency and a community rehabilitation program whose mission is to secure employment for people with disabilities.
(304) 264-8406

### Food

CCAP (Loaves & Fishes) 304-267-2810 220 S. Queen St. Martinsburg, WV 25401 Berkeley County Meals on Wheels— A non-sectarian food service providing volunteer-delivered, hot nutritious meals at minimal fee for the homebound, elderly, convalescing and handicapped. (304) 263-6622 Meal on Wheels Berkeley County 304-263-6622 116 E. King St. Martinsburg, WV 25401

Community Networks, Inc. Provides services such as case management, shelter, education, food pantry and clothing to homeless, noincome and low-income members of the community.

(304) 264-8223

Berkeley Senior Services—Provides meals, transportation, adult day services, in-home health, social services, telephone reassurance, wellness and activities programs to seniors, especially frail, rural, minority and low income. (304) 263-8873 Meal on Wheels Jefferson County 304-725-1601 POX 565 Charles Town, WV 25414

Salvation Army— Provides food, clothing, utilities, medical prescriptions, travelers' aid, educational programs, disaster services, children's programs, League of Mercy, camp programs, Christmas assistance. (304) 267-4612

Food Pantry 304-725-3186 230 N. Samuel St. Charles Town, WV 25414 Nutrition Education Program: West Virginia University Extension Service (Jefferson County) (304) 728-7413

# **Housing Information**

### **EMERGENCY SHELTERS**

BC Coalition for Homeless (304) 263-1345 -- For Information

Berkeley County Coalition for the Homeless (Bethany House): (304) 263-3510

Children's Shelter (304) 263-5014

Martinsburg Rescue Mission (304) 263-6901

Willow Brook Center for the Homeless (304) 728-8555

Telemon Corporation (Martinsburg) (304) 263-0918

### **HOUSING ISSUES**

City Light: (304) 722-1023

Shenandoah Alliance for Shelter: (304) 262-8396

Shenandoah Country Enterprises: (304) 264-8600

### **HEALTH CARE**

Berkeley County Health Department 304-263-5131 800 Emmett Rousch Drive. Martinsburg. WV 25401 Community Free Clinic Washington County Residents ONLY 301-733-9234 249 Mills St. Hagerstown, MD 21740 Morgan County Health Department 304-258-1513 187 S. Green St. Berkeley Springs, WV 25411

Jefferson County Health Department 304-728-8416

### SUBSTANCE ABUSE

Alcohol & Drug Treatment and Referral 1-800-454-8966 City Hospital, Gateway (304) 264-1000

East Ridge Health Systems (304) 263-8954

Methadone Maintenance Clinics Frederick, MD 301-694-1775 Hagerstown, MD 301-714-0837 Martinsburg, WV 304-263-1101

Union Rescue Mission (304) 263-6901 602 West King Street/PO Box 893 Martinsburg ,WV 25402

### OTHER SERVICES

Shenandoah Women's Center—Provides comprehensive services to victims and survivors of domestic violence, sexual assault and child abuse through five locations. (304) 263-8522

# **Community Services**

# Washington, DC

### **CLOTHING**

Location Hours Requirements You must be a resident of DC.

Zacchaeus Free Clinic thru • You must bring a photo ID. 1525 Seventh Street NW Friday • You may shop here twice a week; at each DC 20001 9:00 AM to visit you may take only six items. Spanish-speaking staff 12:00 PM • If you need clothes for job interviews, (202) 265-2400 and please bring a referral on letterhead.

Galbraith AME Zion Church Monday 1114 Sixth Street, NW Washington, DC 20001 (202) 289-1580 Anacostia Community
Outreach
2443 Ainger Place, SE
Washington, DC 20020
(202) 889-5608
Monday thru Friday 9:00 AM
to 5:00 PM

Some (So Others Might Eat)
Everyday •
You Must Be Homeless Or
Living In A Shelter.
71 "O" Street, Nw
Washington, Dc 20001
(202) 797-8806
8:00 Am To 4:30 Pm
You Will Need A Referral
From A Social Worker Or
Your Parole Officer.
• Must Show A Photo Id:

Center City Community
128 "M" Street, NW •You must
bring a Photo ID.
Suite 310
Washington, DC 20001
(202) 789-0868
10:00 AM to 4:30 PM
You must bring a referral from
your parole officer or,
your Halfway House

Assumption Outreach 3401 Martin Luther King Jr. Avenue, SE Washington, DC 20032 (202) 561-5941 Monday 9:00 AM to 12:00 PM

Salvation Army Monday thru Friday • 1434 Harvard Street, NW. Washington, DC 20009 (202) 332-5000 Suite B 9:00 AM to 3:00 PM Photo ID required. Referral letter required from your parole officer or case manager

People's Involvement Corporation 744 Jefferson Street, NW Washington, DC 20011 (202) 797-3910 Monday thru Friday 10:00 AM to 2:00 PM Referral required Photo ID required Proof of residency required Bread for the City and Zacchaeus
4275 Fourth Street, SE
Washington, DC 20032
Monday thru Friday 9:00 AM
to 12:00 PM
You must be a resident of DC
You must bring a photo ID
You may shop here twice a
week; at each visit
you may take only six items

# **Employment**

### **EMPLOYMENT SERVICES**

One-Stop Career Center South Capitol One-Stop Career Center/CVS pharmacy 4049 South Capitol St, SW Washington, DC 20032 Monday-Friday 8 am to 3:30 pm Main: (202) 645-4000 TTY: (202) 645-0022

Franklin Street One-Stop Career Center 1500 Franklin St, NE Washington, DC 20001 Monday-Friday 8 am to 3:30 pm Main: (202) 724-7000 TTY: (202) 576-8128 Fax: (202) 576-3103

Fax: (202) 645-5337

Naylor Road One-Stop Career Center 2626 Naylor Road, SE Washington, DC 20020 Monday-Friday 8 am to 3:30 pm Main: (202) 724-7000 TTY: (202) 645-0019 Fax: (202) 645-5246

A. Philip Randolph Worker Center/Satellite One-Stop Career Center 6210 North Capitol Street, NW, Washington, DC 20011 Monday-Friday 8:30 am to 5 pm Main: (202) 576-6515 TTY: (202) 576-3262 Business Improvement District (BID) Satellite One-Stop Career Center 945 G Street, NW Washington, DC 20001 Monday-Friday 8 am to 4:30 pm Main: (202) 724-4541 TTY: (202) 645-0019 Fax: (202) 724-8815

US Veterans Assistance Center, Veterans Affairs Regional Office 1722 I Street, NW Room 335 Washington, DC 20421 Monday-Friday 8:30 am to 5 pm Main: (202) 530-9354 TTY: (202) 576-3262

Euclid Street Satellite One-Stop Career Center 1704 Euclid Street, NW Washington, DC 20009 Monday-Friday 8 am to 4:30 pm Main: (202) 724-7000 Fax: (202) 671-4093

Project Empowerment (Welfare-to-Work Participants Only) 609 H Street, NE Washington, DC 20002 Monday-Friday 8:30 am to 5 pm Main: (202) 724-7000 Fax: (202) 535-2449 Business Resource Center 64 New York Avenue, NE Washington, DC 20002 Monday-Friday 8:30 am to 5 pm Main: (202) 671-2144 TTY: (202) 673-6994 Fax: (202) 671-3073

Jubilee Jobs 202-667-8970 2712 Ontario Rd. N.W, Washington, DC 20009

Center for Employment Training 202-583-4655 2815 O Street South East Washington, DC 20020

DC Vocational Rehabilitation 810 1st St., NE 9th Floor (202) 442-8400

### Food

Food Stamps 645 H St NE

202-698-4350 for other offices

So Others May Eat (Some)

202-797-8806 71 "O" St., N.W. Washington, D.C.

Breakfast: 7:30am-8:30am Lunch: 11:30am - 1pm

7 Days A Week

Tenth Street Baptist Church

202-232-1685 1000 "R" St.Nw,

Washington D.C.20001 Lunch: 11:30am-1:30pm Wednesday & Thursday

Brethren Soup Kitchen

202-546-8706

337 North Carolina Ave., S.E.

Monday – Friday Lunch: 11 -1:30pm Zacchaeus Comm Soup

Kitchen

202-393-9144 945 "G" St.. N.W.

Washington, D.C. 20001 Lunch: 9:30am-11:30am

Monday – Saturday

Miriams Kitchen

202-452-8926

2401 Virginia Ave, N.W. Washington, D.C. 20037 Breakfast: 6:30am -8am

Monday - Friday

St. Stephens Church

**Loaves And Fishes** 202-232-0900 1525 Newton St Nw Washington D.C

Lunch: 12 Noon - 1230pm

Saturdays & Sundays

# **Shelters/Transitional Housing**

### **EMERGENCY SHELTERS**

HYPOTHERMIA HOTLINE

202-399-7093

Lacasa Shelter 202-673-3592 1436 Irving St., N.W.

Intake: 4:00 P.M.

Men Shelters

Central Union Mission -202- 745-7118

1350 R St., N.W. Intake: 4:00pm

Restricted Stay Policy-16 Days In And 14 Days Out Per

Month.

Gospel Rescue Mission 202-842-1731

810 5<sup>th</sup> St., N.W.

Intake: 3-9:30 Pm (\$3 Fee)

Franklin Shelter 202-638-7424 925 13th St NW

Intake 6:30pm

Center For Creative Non-Violence -202-393-1909 425 Second St., N.W. Washington, Dc Intake: Men Under Age 50 -

Sun. At 6am

Men Over Age 50 And Women- Call For Intake

Intake Everyday On The First

Floor

**Emery House** 202-635-1041 1725 Lincoln Rd., N.E. Washington, Dc Intake: 4:00pm

Family Resource Center 202-724-4208 920 Rhode Island Street NE Intake: 8am-3:30pm (Families With Children)

New York Avenue Shelter 202-832-2359 1355 New York Avenue NE, Washington, DC. 20002 Intake: 7pm

### D.C. WOMEN'S EMERGENCY SHELTERS

House of Ruth Women only 202-547-2600 651 10<sup>th</sup> St NW Washington, DC Intake 4:30 pm

Luther Place – Women only 1226 North Street Villiage NW Washington, DC. 20005 202-939-2060 -Intake 10am – 12 noon Monday - Friday to be placed on the waiting list.

have a place in the shelter.

Call every day after until you Bethanys Women Center 1333 N Street NW

Washington, DC ,20001 Monday - Thursday Breakfast and lunch (Day Treatment only)-202-939-2060

House of Imagene -For battered women and children P.O. Box 1493 202-387-4960

Calvary Women Shelter 928 5<sup>th</sup> St NW Washington, DC. 20001 202-783-6651 Intake – 7 pm to be placed on the waiting list: Call every day after until you have a place in the shelter.

My Sister's Place -For Battered women and children 202-529-5991

Open Door Shelter 425 D St (1<sup>st</sup> Floor North Side) Intake 7pm 202-639-8093

# **Transitional Housing in Washington DC**

Samaritan Inns Housing: Lazarus House (Men)2523 14th St NW, Tabitha House (Women) at 5620 Colorado Ave NW, Elisha House; (Men and Women)) at 1316 Euclid St NW. Contact Jesse Washington at 202/667-8831.

SA/DD. Empl/Disabl. \$305-

\$350/mo.

Shalom House 1876 4th St. NE, 202/832-3451. All accept men and women Anna Cooper House 1338 R St NW. 202-328-6644 All accept men and women

Jeremiah House 218th St SE. 202-543-4901. All accept men and women. Cost is 30% income. SA/DD/MH, Empl/disabl.

- Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home.
- All Oxford Houses have these characteristics in common :
- The House must be democratically self-run.
- The House membership is responsible for all household expenses.

Washington, DC Locations of Oxford Houses Northeast Armory (Males) 1432 "C" Street, NE Washington, DC 20002-6463 (202) 575-6227

Fourteenth Place (Males) 232 14th Place, NE Washington, DC 20002 (202) 546-8048

Lincoln Park (Males) 1363 Maryland Avenue, NE Washington, DC 20002-4407 (202) 399-3195

#### Northwest

Bellevue Terrace (Males) 2934 Bellevue Terrace, NW Washington, DC 20016-5411 (202) 965-3110 Georgetown( Male) 4433 "P" Street, NW Washington, DC 20007 (202) 338-3204 Nineteenth Street (Male) 1241 Girard Street, NW Washington, DC 20009 (202) 387-1564

Fernway( Women) 1387 Locust Road, NW Washington, DC 20011 (202) 829-2643 Huntington (Male) 308 Florida Avenue, NW Washington, DC 20001-1804 (202) 364-0793 "R" Street (Male) 71 "R" Street, NW Washington, DC 20001 (202) 462-7192

Kalorama (Male) 1318 Delafield Place, NW Washington, DC 20012 (202) 723-1710

### Southeast

Anacostia (Women) 1345 "U" Street, SE Drop In Centers Washington, DC 20020-7013 (202) 889-4061

.Willis Greene Manor. 4425 Nannie Helen Burroughs Ave. NE. 202-397-7886. Men and women. SA/DD/MH. 30% income. Empl/disab.

Southeast Veterans Service Center SRO. 820 Chesapeake St SE. 202/561-8387. Men . 30% income. SA/DD/MH. Empl/disabl. Coalition for the Homeless SRO 2824 Sherman Ave NW. 202-347-8870. Men. SA/DD/MH. 30% income.

.Kairos House (for medically disabled with addiction issues). 2544 17<sup>th</sup> Street, NW. Washington, DC. 20002 202-328-6155. Men only. 30% income. Referral only through Christ House.

N Street Village . 1333 N St NW. 202/939-2060. Women only. SA/DD/MH. 30% income. Empl/disabl. Walk-in at Bethany Women's Center,M-F 10am- 12 noon. .McKenna House. 1501 Park Rd NW; 202-332-7333. Men only SA. Cost is \$350-\$450/mo. Empl/disab. Six units.

Milestone Place.
4860 Fort Totten Dr.
202-635-1744.
Men and Women.
SA/DD/MH.30% income.
Empl/disabl.
Apply at Community Family
Life Services,
305 E St NW
Mon-Fri 9a-5p. .

Webster House 4326 14th Street, NW Washington, DC (202) 722-4544

### **FAMILY HOUSING**

The Salvation Army Turning Point Center Turning Point Center For Women And Children 1434 Harvard Street, Nw Washington, Dc 20009 Phone: (202) 250-7720 Fax: (202) 667-8696 Pam Lieber, Director (202) 250-7721

The Bowman House SOME Townhouses 4065 Minnesota Avenue, NE Washington, DC 20019 (202) 399-1385 Program Coordinator: Portia Maillard

SOME

68, 70, 74, 76 "O" Street, NW Washington, DC 20001 (202) 797-8806

Program Director: Father John Adams

Information as of 08/02/01

Description: This is a program for 14 families with children and incomes up to

200 percent of federal poverty level.

Sinai House 1817-1819 Second Street, NW Washington, DC (202) 986-5384

Family services provides shelter and programs that help homeless families regain stability in their lives and addresses the root cause of poverty, dysfunction, and homelessness.

The program focus on substance abuse, mental health, employment and training, housing issues, and the developmental and educational needs of the children residing in the house.

Spring Road Family Apartments 1433-35 Spring Road, NW (202) 726-2203

Description: Spring Road is a family transition program providing supportive and rehabilitative services to homeless families in the District of Columbia.

The program serves 28 families in singles, one-, two- and three-bedroom apartment units with 24-hour on-site supportive service.

# **MEDICAL CARE**

# **HEALTH CARE**

Anacostia 1328 W St., SE (202) 610-7160	Good Hope 1638 Good Hope Rd., SE (202) 610-3880	Walker-Jones 1100 First St., NW (202) 354-1120 Woodland Terrance 2707_ Langston SE (202) 678-0113
Congress Heights 3720 MLK, Jr. Ave., SE (202) 279-1800	Hunt Place 4130 Hunt Place NE (202) 388-8160	Services for the Homeless Christ House 1717 Columbia Rd., NW (202) 328-1100
East of the River 123 45th St., NE (202) 388-7890	Cardozo 3020 14th St., NW (202) 745-4300 (202) 281-1160	Federal City(CCNV) 425 2nd St., NW (202) 737-5098

### **Substance Abuse Treatment**

Central Union Mission 1350 "R" Street, NW Washington, DC 20009

Men's Ministry Director: Theodore Ross, Jr.

(202) 745-7118

Description: The Spiritual Recovery Program is a Christian-based recovery program designed to help men overcome addictions and addictive behaviors by building a new life based upon Christ.

Holy Comforter-St. Cyprian Community Action Group 901 Pennsylvania Avenue, SE Washington, DC 20003 President and CEO: Hal Gordon (202) 543-4558

Information as of 07/10/01

Description: This is a residential treatment program which provides inpatient, and transitional services to men, women, dually diagnosed, and the homeless population. You must have a referral from your parole officer, probation case manager,

Transforming Lives Ministry 810 Fifth Street, NW Washington, DC 20001 Rev. John Pendleton (202) 842-1731

Operated by: Gospel Rescue Ministries of Washington, DC, Inc.

Description: This is a program for homeless men who want a new start.

Arrangement:

- Maximum of 40 men in dormitory style.
- This is a live-in, 24-hour day program.
- The program is set up in three-month phases to which you are asked to commit, one phase at a time.
- Phase One is the "Intake Phase."
- Phase Two is the "School of Tomorrow Phase."
- Phase Three is the "Work Net Phase."
- Phase Four is the "Working Phase."

DHS SHELTER-Phone 2700 Martin Luther King Ave SE, Building 801 East Washington, DC 20032 (202) 279-6028

Information as of 07/12/01

Description: This shelter provides a 24-hour program for men.

Clean and Sober Streets

425 Second Street, NW Washington, DC 20001 (202) 783-7343 (202) 628-1183 fax

- This is a long-term residential treatment program (12 months) for alcohol/drug addiction.
- The first three to four months, the participant is restricted and can have no outside contacts. The goal is to help ex-offenders

to become self-sufficient and assist them with the transition.

You must call for more information.

So Others Might Eat (SOME) 71 "O" Street, NW Washington, DC 20001 (202) 797-8806 8:00 AM to 4:30 PM

For Information please call and asked about substance abuse treatment services:

The Salvation Army Harbor Lights Center 2100 New York Avenue, NE Washington, DC 20002 (202) 269-6333

Description: This is a residential substance abuse treatment program for men and women.

Blair House Transitional Rehabilitation Center Coalition for the Homeless 635 "I" Street, NE Washington, DC 202-347-8870 fax 202-349-7279

Description: The Blair House is a 100-bed transitional/rehabilitative facility.

Services: The program provides an intensive rehabilitative program which focuses on supportive services such as chemical dependency employment, mental health and life skills with permanent housing as the focal point.

Operated by: The Coalition for the Homeless

LA CASA Multi-Cultural Center 1436 Irving Street, NW Washington, DC (202) 673-3592

Information as of 02-26-02

Description: La Casa Multi-Cultural Training Rehabilitation Center is a 75-bed facility that provides supportive

services such as life skills, chemical dependence, mental health and employment with the focus point being permanent housing.

Operated by: The Coalition for the Homeless

Community Action Group 901 Pennsylvania Ave, SE Washington, DC 20003 (202) 543-4558

One year residential program for men and women Intake: Detoxification before, interview, at least two weeks clean and sober, fees can be paid through medical charity (part of DC General).

Hannah House 612 M St., NW Washington, DC 20001 (202) 289-4840 Six month stay – Rehabilitation