

This information is excerpted from CCJRC's publication, *Getting On After Getting Out: A ReEntry Guide for Colorado, 2nd Edition*. To order this guide, go to www.ccjrc.org.

Chapter 11

Places to find help

"It's important to not have high expectations (of any one place), but you can get help from a multitude of places. There's help out there, but it takes a lot of footwork and planning and pro-activeness."
(person on parole)

This chapter lists places where you can find different kinds of help. Many people on parole have told us that asking for help is something they find very hard to do. Please don't be afraid to ask for any help you need to transition out of prison and back into a community.

Since it's impossible to list every resource in Colorado, we've tried to include some of the more well-known places that have been around a while. We list them in alphabetical order by name along with symbols to help you identify the type(s) of help they offer.

The first part of the chapter lists places where you might find help in the Denver metro area. This includes Denver, Arapahoe, Adams, Douglas, Jefferson, and Broomfield counties. The last part of the chapter lists places where you might find help in the rest of Colorado. Communities are listed in alphabetical order.

You may need to do a little research on your own to find help. There are a couple of different ways to do this.

- Ask your parole officer and/or a community re-entry specialist if s/he knows of specific places to get help. (See chapter 5 for information about the DOC community re-entry program.)
- If you're on parole and assigned to TASC, let them know the type of services you need. TASC case managers know about resources in their community. The TASC offices are described and listed in chapter 5.
- Call 211, a database of resources available throughout most of Colorado (see below for more info.) All you need to do is dial 211 on a phone, including cell phones, and an operator will come on the line.
- Check out other databases/resource lists found in this chapter. They are identified by the **RL** symbol.
- If you find a place in your community where you can get help, ask if they know about other places in the community where you might find help.
- A county department of human services office closest to where you live is also a good place to find out about resources in your town or area. To find the office closest to you, go to the website for Colorado Department of Human Services at www.cdhs.state.co.us. Click on *Find a Service By County*.
- Your county Workforce Center is also a good place to check. Besides employment information, they may also know about other resources in the area. Chapter 15 has a list of every Workforce Center in the state.
- If you have a disability and need training to return to work, check with the Division of Vocational Rehabilitation (DVR) office in your area to see if you're eligible for their services. Information about the DVR, including addresses and phone numbers, is in chapter 15.

TIP: If you need help, it can be very helpful to work with a case manager. These people can help you find other resources and help you figure out who does what in the community. When you ask for help from a community organization, ask if case management services are available.

Many organizations listed in this chapter offer a variety of services. For example, an organization that is identified by the symbol as re-entry may also offer types of help that aren't identified by a symbol. Be sure to ask. Most organizations ask that you call first to ask about orientation sessions or to make an appointment.

Symbol	Type of help
RE	re-entry programs/information
E	emergency assistance
FC	food, clothing
T	transportation/bikes
RL	provides a list of resources
Y	youth specific
M	mentoring
CJ	criminal justice advocacy program
H	housing assistance or referral
ID	identification documents
L	legal resource
JB	job search assistance
MD	medical services
C	counseling services

Denver metro area

2-1-1

RL

Mile High United Way sponsors one of the most comprehensive databases of resources in Colorado. You can reach an operator by dialing 2-1-1, 7 days a week, 24 hours a day. (Hours may vary around the state.) If you are not able to reach an operator by dialing 2-1-1, you can dial 1.866.760.6489. The database for resources in the Denver metro area can also be found online at www.unitedwaydenver.org. The database of resources in the rest of the state is at www.211colorado.org. Click on your county on the map. Then look for key words such as *Get Help* or *Services* and click on these.

- Most cell phones can dial 2-1-1.
- Most 2-1-1 call centers have Spanish speaking operators. Other languages are available through translation services.
- Be prepared to tell the operator your county, zip code, and the type of service you need.

3-1-1

RL

If you need information about a city agency or service in Denver, dial 3-1-1. The city's call center has operators from 6 am to 11 pm, seven days a week. Note: 3-1-1 does not collect resource lists like 2-1-1 does, but if you need a phone number or address, or if you just have a question about an agency, you can get this information by dialing 3-1-1.

ACS Community LIFT

RL/FC/T/ MED/ ID/ HOUS

5045 W. First Avenue, Denver, CO 80219
303.935.7386
Health clinic: 303.935.7230 www.acslift.org

ACS Community LIFT may be able to help you with food, clothing, medical assistance, bus tokens, and utility assistance. You may also get help with ID replacement and shelter vouchers. The thrift center is open from 9 am to 3:30 pm, Monday thru Thursday. Family care is open to clients from 9 am to 12:45 pm, Monday thru Thursday. Call to make an appointment at the medical clinic and to ask about a free medical

clinic for kids. You need to bring a photo ID, proof of income, proof of all individuals living in your home, and a recent piece of mail with your name and address. You will have to sign in and then fill out forms and have an interview. They run out of bus tokens early in the day, so it's a good idea to get there by 9 am.

- ACS Community LIFT has a mobile clinic on Tuesday at 7 pm at Bemis Library, 6014 South Datura in Littleton and on Monday at 7 pm at 16th and Marion Streets in Denver.
- ACS Community LIFT publishes an extensive list of resources. Go to the website listed above, click on *Family Care* and scroll down to *Client Resource Packet*.

Adams County Community Development

RL

12200 N. Pecos Street, Westminster, CO 80234
303.453.8500 www.co.adams.co.us

If you live in Adams County and want to know more about resources available, call the Community Development office. This office can tell you about many organizations in your area where you may be able to find assistance and resources. Call for more information.

A Strong Tower Prison Ministry

MTR

Providence Bible Church
2959 Franklin Street, Denver, CO. 80205
720-379-8500 x710 www.stmreentry.org

A Strong Tower Prison Ministry offers Christian mentors to people leaving prison and re-entering society. Mentors provide access to churches, Bible studies, and Christian relationships. The Ministry says they “desire to target men and women leaving prison who are serious about walking with Jesus Christ and by setting Christ as Lord learn to surrender their old life and not return to prison. The values STPM encourages are: desire for accountability, consistent prayer life and quiet times, desire to see God’s word become real in their life resulting in Godly Character, integrity, compassion, showing grace, mercy, and humility toward others. These values are what will set A Strong Tower Prison Ministry apart from other prison reentry programs.”

- Many people accepted by A Strong Tower Prison Ministry are recommended by prison chaplains.
- Hours are Tuesday thru Sunday, 9 am to 7 pm; closed on Monday.

Broadway Assistance Center

FC/EM/ MED

1212 Mariposa Street, Denver, CO 80204
303.893.4108 www.denverbac.org

The Broadway Assistance Center distributes perishable foods on Mondays and Fridays, starting at 9 am to 1 pm. They also have a food bank that distributes non-perishable foods and dairy products and meat once a week on Monday at the same time. Every Thursday night, from 5-7 pm, BAC provides a hot meal for hundreds of people in a comforting, welcoming atmosphere. Their clothing bank, which has socks, blankets, back packs, toiletries, gloves, and hats, is open during this time. Their medical clinic is also open at this time. Haircuts are available on the second and fourth Friday morning of the month at 9 am. Emergency financial help is available for people from the boundaries of Broadway to Federal and Colfax to Alameda.

Broomfield City & County Health & Human Services

RL

6 Garden Center, Broomfield, CO 80020
720.887.2200

If you live within the city and county of Broomfield, you may call the Health & Human Services office to find out about the resources where you might find help. Ask for the Contacts Administrator.

Catholic Charities

303.742.0823

www.ccdenver.org**HOUS/FC/EM/COU**

Catholic Charities Archdiocese of Denver provides a number of services for people in need. They operate several shelters, offer counseling services for families and children, provide support services for seniors, and they help people find other resources. Call the number above or look on their website for more information. Catholic Charities also runs emergency assistance programs that offer food, diapers, personal hygiene items, and occasionally assist with rent, utility bills, or prescriptions. The Denver Metro emergency assistance locations are listed below. Call the program in your area for current hours and to make an appointment or find services in other parts of the state.

- Denver and Jefferson Counties: Byers Place Emergency Assistance Center 1205 W. Byers Place, Suite A, Denver, CO 80223, 303.922.5205
- Adams and Arapahoe Counties: Aurora Emergency Assistance Center 1300 S. Potomac Street, Suite 156, Aurora, CO 80012, 303.597.0464

Christ's Body Ministries

850 Lincoln Street, Denver, CO 80203

303.860.1272

FC/EM

Christ's Body Ministries offers assistance to people in Denver. This help includes food (bagged and meals), clothing, emergency assistance, and information about other services. Food and assistance hours: Monday 12:30 to 3 pm, Tuesday – Thursday 10 am to 3 pm, Friday 8:30 am to noon, Sunday 5:30 to 8 pm. Clothing bank hours: Monday 1:30 pm, Tuesday – Thursday 11 am, Sunday 7 pm. No need to bring any ID. Just show up.

Colfax Community Network

1585 Kingston Street, Aurora, CO 80010

303.360.9175

www.colfaxcommunitynetwork.org**EM/ FC/ RL**

Colfax Community Network is an organization that works for and with families and individuals living in transitional housing (primarily motels on Colfax Avenue) throughout the Denver Metro area. They sponsor family night dinners which are held on the 4th Thursday of each month. They also provide an emergency food and clothing bank which clients can access once every other month. In addition, they provide referrals to other resources.

- They visit two to three motels a week providing hygiene, clothing, food, and resources on-site. Watch for informational flyers in motel lobbies on and off Colfax Avenue.
- To access emergency services you will need to show your motel key or receipt.

Colorado Coalition for the Homeless

2111 Champa Street, Denver, CO 80205

303.293.2217

www.coloradocoalition.org**HOUS/ MED/ ID/T**

The Colorado Coalition for the Homeless provides housing, healthcare and support services for homeless individuals and families. For help with transitional and permanent housing, the Coalition's offices are open from Monday through Friday from 7:30 am - 5 pm. After you sign up, walk-in times are assigned by lottery.

- The Coalition's Stout Street Clinic provides medical and dental services. It is open Monday thru Friday. Call 303-293-2220 or check website for times. For mental health issues, new patients need to walk in to fill in eligibility paperwork. Other walk-in services include help with bus tokens, IDs and eligibility benefits.

Colorado Criminal Justice Reform Coalition (CCJRC)

1212 Mariposa Street #6, Denver, CO 80204

303.825.0122

www.ccjrc.org**CJ**

CCJRC is a nonprofit organization that works to stop prison growth in Colorado through drug policy and parole law reform. CCJRC also works to reduce barriers to people re-entering society after release from prison. Researching, writing, and distributing *Getting On After Getting Out* is part of this effort. Many of CCJRC's members are currently incarcerated people or former prisoners. The nonprofit is endorsed by over 100 organizations and faith communities across the state. You may call or write CCJRC to become a member and receive a quarterly newsletter, legislative updates, and other informational e-mails.

Colorado CURE

CJ

3470 S. Poplar Street #406, Denver, CO 80224
303.758.3390 www.coloradocure.org

CURE (Citizens United for the Rehabilitation of Errants) is an all-volunteer grassroots advocacy organization that works on criminal justice issues. CURE has chapters in almost every state for people with felony convictions and their families and friends. Colorado-CURE members receive a quarterly newsletter about national and state criminal justice issues in addition to the International-CURE newsletters from Washington, DC. CURE chapters usually have monthly meetings; call the contact number above for information about the metro Denver area or general questions. CO-CURE has chapters in Fort Collins (970.308.6775), Colorado Springs (719.510.9797) and Collbran (970.773.0296).

Colorado Criminal Defense Bar

LEG

955 Bannock Street, Suite 200, Denver, CO 80204
303.758.2454 www.ccdb.org

If you are looking for a lawyer for a criminal legal matter, the Colorado Criminal Defense Bar (CCDB) has contact information for many of the criminal defense attorneys throughout the state. Click on *Defense Attorney Locator* on the home page of their website. CCDB lists tips on finding a lawyer, links to criminal defense lawyers by area of practice and location, and links to lawyers willing to work on a sliding scale basis.

Colorado Legal Services

LEG

1905 Sherman Street, Suite 400, Denver, CO 80203
303.837.1321 www.coloradolegalservices.org

Colorado Legal Services (CLS) has offices in Denver and throughout the state. The Denver address and phone number are listed above. For contact information about the other offices, look on their website and click on *CLS Offices*. You may find help with civil legal matters such as bankruptcy, landlord/tenant issues, identification documents, wills, divorce, foreclosures, restraining orders, public benefits, and senior issues. This legal assistance is free to people with a low income and senior citizens. CLS does not help with legal issues pertaining to parole, parole revocations, prison condition cases, or criminal cases.

- The CLS website explains topics such as government benefits, employment, civil issues, consumer issues, etc. The website also has informational videos to that describe the court system, tenant rights, and unemployment hearings. It also has a directory of law clinics and law offices.
- CLS cannot help people who are incarcerated in prison or jail or who are in community corrections on inmate status. They can help people who are on parole.

Community Outreach Service Center

FC/ JOB/ EM

2515 California Street, Denver, CO 80205
303.295.6180

The Community Outreach Service Center is a ministry of Agape Church. The Center offers a food bank to anyone in need every Friday. You don't need an ID, but you must be there by 1:30 pm to get in line. They have a community kitchen every Saturday at 11 am. You don't need an ID; just show up. The Community

Outreach Center also offers job referrals, a clothing bank, medical and dental referrals, and rent and utility assistance referrals. They currently have training opportunities for individuals who live in the 80205 zip code in renewal energy industry.

Community Re-Entry Center

RE/ JOB/ ID/ HOUS/ RL

940 Broadway, 2nd floor, Denver, CO 80203
303.763.2400

The Community Re-Entry Center is a DOC program that focuses on re-entry services for people on parole. The program's community re-entry specialists (CRES) offer help with job searches, bus tokens, IDs, benefits planning, housing assistance, mental health and/or substance abuse treatment referrals, personal hygiene backpacks, and referrals to community agencies that offer support services. The Center has computer skills classes, benefits planning and application workshops, general education development (GED) classes, and employment search workshops every week.

- Call the Center to sign up for an orientation class, currently offered Monday thru Thursday at 9 am and 1 pm. Your parole officer may refer you to the Community Re-Entry Center, but you can also self-refer.

The Community Re-Entry Center in Denver (formerly known as the John Inmann Work and Family Center) is the main location. Community re-entry specialists at 940 Broadway cover Denver, Jefferson, Arapahoe, Douglas, and Elbert counties. The office also includes the sex offense unit for Denver, Arapahoe, Douglas, South Jefferson, and Elbert counties.

Community re-entry specialists are also in the following locations:

- Colorado Springs, Cheyenne Mountain Re-entry Center (719.390.0125 x 235)
- Colorado Springs, covers El Paso and Teller counties (719.633.1469 x13662325)
- Grand Junction, covers Archuleta, Delores, Delta, Eagle, Garfield, Gunnison, Hinsdale, La Plata, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, and San Miguel counties (970.255.9126 x4154)
- Greeley, covers Jackson, Larimer, Logan, Morgan, Phillips, Sedgwick, Washington, Weld, and Yuma counties (970.356.0839 x13563013)
- Pueblo, covers Alamosa, Baca, Bent, Chaffee, Cheyenne, Conejos, Costilla, Crowley, Custer, Fremont, Huerfano, Kiowa, Kit Carson, Lake, Las Animas, Lincoln, Mineral, Otero, Park, Prowers, Pueblo, Rio Grande, and Saguache counties (719.546.0009 x15463021)
- Westminster, covers Adams, Boulder, Broomfield, Clear Creek, Gilpin, Grand, and Summit counties. Also sex offenders for Adams, Broomfield, and north Jefferson county (303.426.6198 x4143)

Community Re-Entry Project

RE/ JOB/ T/EM

655 Broadway, Suite 450, Denver, CO 80203
720.865.2330 www.denvergov.org/crp

The Community Re-Entry Project is a community-based program supported by the City & County of Denver and The Mile High Council on Substance Abuse & Mental Health. CRP provides a variety of re-entry resources under one roof. These resources include case management support, career readiness classes, job search assistance, GED classes, bus tokens and passes, relapse prevention classes, computer access, clothing vouchers, and emergency shelter assistance. To qualify for free services, you must be a Denver resident and have served time in the Denver County Jail within the past year of release for a misdemeanor offense or ordinance violation. Walk-in hours are Monday – Friday from 9 am to 5 pm.

Denver Indian Family Resource Center

RL

393 S. Harlan Street, Suite 100, Lakewood, CO 80226
303.871.8035 www.difrc.org

The Denver Indian Family Resource Center (DIFRC) was created in 2001 to assist American Indian children and families living in the Denver metro area with child welfare issues. Their goal is to assist families to avoid involvement with the child welfare system and offer help with family reunification and preservation. Their Resource and Referral Specialist can provide information and referrals in the areas of housing, health care, food and clothing to families and individuals.

Denver Inner City Parish

FC

1212 Mariposa Street, Denver, CO 80204
303.629.0636 www.dicp.org

Denver Inner City Parish (DICP) is a community center serving the west side of Denver. It houses Project ReNew (a re-entry program listed later in this section), Community Housing Services (listed in chapter 13), and an emergency food bank that's usually open on Wednesday, Thursday, and Friday from 9 am to 1 pm. You must bring a photo ID (can be expired) to use the food bank. Other services are available at DICP. Call or drop by for more information.

Denver Rescue Mission

HOUS/ EM/ FC

Ministry Outreach Center, 3501 E. 46th Avenue, Denver, CO 80216
303.297.1815 www.denverrescuemission.org

The Denver Rescue Mission offers emergency services including overnight shelter, emergency meals and food boxes, and furniture and clothing assistance. Call Client Services to make an appointment for furniture and food boxes. No appointment is needed for clothing at the Ministry Outreach Center. See listing in chapter 13 for information about shelters and housing.

Denver Urban Ministries (DenUM)

JOB/ FC/ ID

1717 E. Colfax Avenue, Denver, CO 80218
303.355.4896 x100 www.denum.org

In addition to job search assistance, DenUM offers other services including a food bank, infant items, computer lab, and utility and rent assistance. DenUM's Job Services Center provides supportive services to help individuals find and maintain employment, including transportation assistance, résumé help, voice mail boxes, work uniforms, ID assistance, and case management support. DenUM is open Monday, Tuesday, Thursday, and Friday from 9 am to 3:30 pm and Wednesdays from 9 am to noon.

Doing HIS Time / 72 Hour Fund

RE/T/FC

4045 Wadsworth Blvd. Suite 310, Wheatridge, CO 80033
303.292.2304 www.doinghistime.org/ministries_72hour.htm

The 72 Hour Fund is part of Doing HIS Time, a Christian prison ministry. The name of the program, 72 Hour Fund, refers to the critical first hours after release from prison. Make an appointment by phone if you need help with identification documents, bus tokens, professional clothing, job counseling, shelter referrals, or any other immediate need.

- Barn-A-Bus is a program of Doing HIS Time and dedicated to keeping families together when one member is in prison. Every weekend it provides transportation from Denver to Colorado prisons, rotating facilities on a monthly basis. Call for information on when a facility is scheduled. There is a \$15 per person suggested donation but nobody is turned away.

Empowerment Program

JOB/ COU/HOUS/MED

1600 York Street, Denver, CO 80206
303.320.1989 www.empowermentprogram.org

The Empowerment Program is primarily for women. It's a good place to start for help with several services, including employment, education, health (including HIV/AIDS infection), and housing referrals.

The Empowerment Program also has support services for women who have been incarcerated. The Empowerment Program is a licensed drug and alcohol treatment provider.

Family Resource Centers

www.cofamilycenters.org

There are 24 community-based family resource centers throughout Colorado. The centers provide a place for families to connect with a full spectrum of services and programs, from parenting programs to health and wellness to emergency assistance. Each center provides family development services (case management) in which families set and work toward goals that help them become more self-reliant, referrals to resources and services within the community, and help accessing health insurance for low-income families (Medicaid and the Child Health Insurance Program Plus). Other programs available vary from center to center. Call the family resource center in your community to find out more about the services available for you and your children. See chapter 9 under Resources for the contact information for every family resource center in Colorado.

Friends for Youth

Y/MTR

5500 E. Yale Avenue, Suite 201, Denver, CO 80222
303.756.9285 www.friendsforyouth.com

Friends for Youth is a faith-based Christian mentoring program for young people from the age of 10 to 18. The nonprofit offers one-on-one and group mentoring programs for kids whose parents are incarcerated, as well as mentoring for kids who are in (or close to getting in) the juvenile justice system. Volunteers work to encourage their mentees to stay in school and pursue personal goals, while also encouraging their healthy physical, mental, social, and spiritual development. Call or write Friends for Youth for more information.

Guidance Behind the Walls

RE/ HOUS/ JOB

608 26th St. Denver, CO 80205
303.317.2800 www.gbtwonline.org

Guidance Behind the Walls is a re-entry resource organization that can help you with many different services. Guidance Behind the Walls offers transitional housing, job preparation and referrals, food and clothing referrals, and many other types of information.

Holy Ghost Church

FC/T/ID

1900 California Street, Denver, CO 80202
303.297.3441 www.holyghostchurch.info

Holy Ghost Church offers a sandwich line Monday through Saturday from 10-10:30 am. You may also be able to get socks, hats, gloves, work tools, help obtaining identification documents (birth certificates and state IDs), and referrals to other services. No assistance available for rent or utilities. There are sessions Monday - Friday where you can talk to someone about your needs (8:30 am, 10:30 am, and 1:30 pm). First come, first served. For more information, click on *Social Ministry* on their website.

Jeffco Action Center

FC/T/ MED/ HOUS/ JOB

8755 W. 14th Avenue, Lakewood, CO 80215 (southeast corner of 14th & Estes)
303.237.7704 www.jeffcoac.org

Jeffco Action Center is for people who live in Jefferson County. The Center offers a food bank, clothing bank, medical assistance, rent or utility assistance, bus tokens, job preparation, and referrals to other services. Drop by to see a counselor, Monday, Tuesday, Wednesday, Friday 9 am to 4 pm. Thursday 11

am to 6:30 pm. Bring photo identification and proof of residency (electric bill, cable bill, etc.) to receive help.

Kairos of Colorado

MTR

PO Box 25004, Colorado Springs, CO 80936-5004
<http://kairoscolorado.org>

Kairos of Colorado is a Christian faith-based prison ministry. Volunteers from the organization offer Kairos Outside, a special weekend retreat designed to support the female loved ones of men and women who are or have been incarcerated. In a safe environment with loving people, women interact with other women who are in similar situations and learn to form small groups to support and give them strength for the challenges they face. Write Kairos of Colorado for more information.

Labor's Community Agency, Inc.

RL

7510 W. Mississippi Avenue, Suite 230, Lakewood, CO 80226
303.744.6169

Labor's Community Agency has information about many types of free and low-cost resources: information on apprenticeship programs to the building trades, food, housing, mental health resources and general assistance. Call for an appointment.

Matthews Center

RE/FC/T/JOB/HOUS

3030 Downing Street, Denver, CO 80205
303.295.0376 www.matthewscenters.org

The Matthews Center helps many people coming out of jail and prison with a variety of services and referrals. Emergency assistance (food boxes, clothes, bus tokens) is provided, as well as referrals to housing and other resources. The Center also has an extensive employment preparation and training program. The Baby Buds thrift store provides work for women who receive TANF. Walk-ins are welcome. Hours are 9-5 Monday thru Friday.

Metro CareRing

EM/ FC/T/ ID

1100 E. 18th Avenue, Denver, CO 80203 (18th and Downing)
303.860.7200 www.metrocarering.org

Metro CareRing is a nonprofit organization which primarily serves as an emergency food pantry, providing enough food and toiletries for about three days of use. When funding is available, Metro CareRing also offers assistance obtaining ID Documents, utility assistance, and tokens for verifiable employment, medical appointments, and social service appointments. It is best to call first to make sure that funding is available for each of these services. Metro CareRing also offers referrals to a number of other agencies which may help with additional needs. Hours are Monday thru Friday 9:30 am - 3:00 pm, and Tuesday nights from 6-8 pm. Clients may schedule appointments ahead of time, and walk-ins are also accepted when available.

New Directions

RE/MTR

1520 Marion Street, Denver, CO 80218
303.831.0635

New Directions' goal is to be a one-stop shop for people coming out of prison and help you become a productive member of society. They help people with a criminal history find employment, housing, health care, and educational resources. In addition, the nonprofit also provides mentoring. Their services are free. Hours are 9:30 am to 3:30 Monday thru Thursday. They are not open on Friday. Walk-ins are welcome.

New Foundations Nonviolence Center

901 West 14th Avenue, Suite 8, Denver, CO 80204
303.825.2562 <http://www.nfnc-avp.org>

New Foundations offers a place for people to check in for support. They may be able to refer you to resources for food, temporary shelter, other housing, clothing, and employment. Their Alternatives to Violence Project workshops help people develop positive social skills. Call 303.534.1934 for information.

Park Hill Bike Depot**T**

2825 Fairfax Street, Denver, Colorado 80207
303.393.1963 www.thebikedepot.org

The Park Hill Bike Depot is a nonprofit organization that's also a bike shop. If you have the money, you can buy a new or refurbished bike there, as well as accessories. If you can't afford to buy a bike, you can earn a bike in exchange for providing community service at the Depot. You can learn how to repair and maintain bikes, as well as bike safety. Their business hours are Tuesday, Wednesday, and Thursday 12-7 and Saturday 11-5. They also have community shop times when anyone can get help fixing their bike on Wednesday from 4-7 and Saturday 11-5.

Potter's House of Denver (Heritage Christian Church)

9495 E. Florida Avenue, Denver, CO 80247
303.369.8514 x1012 www.tphd.org

The Potter's House offers a range of church-related services and some limited referrals to community resources. Contact the Prison Ministry office to make an appointment.

Prison Fellowship**MTR**

PO Box 4197, Greenwood Village, CO 80155
866.333.6966 www.prisonfellowship.org

In Colorado, Prison Fellowship partners with local churches and the Colorado Department of Corrections to seek the transformation of inmates through the gospel of Jesus Christ. Prison Fellowship volunteers help people coming out of prison who are accepted into their program with the effort to find transportation, housing, and employment. If you are returning to the Denver metro area or Colorado Springs, call or write for more information about the program.

Project Redemption**RE/ JOB/ COU**

Greater Denver Interfaith Alliance
3030 Downing Street, Denver, CO 80205
303.297.8010 x116 www.greaterdenverinterfaithalliance.org

Project Redemption is a project of the Greater Denver Interfaith Alliance which provides aftercare support to people coming out of prison/jail. This support includes substance abuse and HIV/AIDS prevention classes, fatherhood classes, alternatives to violence classes, peer-led support groups, transitional housing, job readiness, and assistance with your job search.

Project ReNew**RE/ JOB/COU/T**

Denver Inner City Parish, 1212 Mariposa Street, #1, Denver, CO 80204
303.629.0636 www.dicp.org

Project ReNew is located inside the Denver Inner City Parish. It is a drop-in program that works with men living in Denver after release from prison or jail. Bus tokens are given out as available but they are limited. The ReNew job coach can help with a résumé or cover letter, and they have a computer lab available for job searches. Project ReNew also offers alcohol and drug counseling, clothing, and hygiene items.

Redemption Fellowship

RE

at Trinity United Methodist Church
1820 Broadway, Denver, CO 80202
303.839.1493 www.trinityumc.org

Redemption Fellowship is a worship community for All of us. It is a home for those seeking life solutions and searching for a place to worship and be in a community of fellowship and love. Families, friends and children are invited and warmly welcomed. We are in ministry with the community of former offenders, the poor, the homeless, those recovering and others who have not yet found “the right fit”. Redemption Fellowship walks with people to apply for benefits and helps people find services for their medical, housing, and food needs.

- Weekly worship services are at 2 pm in the Stiles Chapel. A meal follows each week. All welcomed and are encouraged to come.

Redeemed Ones Jail & Prison Ministry, Inc.

RE/ FAM

1400 Dayton St, Suites 101 & 102, Aurora, CO 80010
303.574.3347 redeemedonesmin@msn.com

Redeemed Ones is a nonprofit jail and prison ministry that helps individuals and their families. Orientation for people coming out of prison/jail is currently offered Tuesday and Wednesday at 10 am. Hygiene and bus tokens are distributed afterward. For further assistance and other services including backpacks, discounted bus passes, clothing vouchers, and food, you must join the Accountability/Mentoring group that meets the 2nd and 4th Saturday of the month from 11 am – 1 pm. Redeemed Ones also has a community food bank and a Healing Life Choices group. Call for more information about services and programs available to help you and your family. Office hours are Tuesday and Wednesday from 9 am – 1 pm.

Road Called STRATE

JOB/ FCT/ EDU/ MENT/ MH

1532 Galena Street, Suite 395, Aurora, CO 80010
303.360.9176 www.theroadcalledstrate.com

The Road Called STRATE (Society True Rehabilitative Attitude Towards Ex-Offenders) is a nonprofit program for people with a felony conviction. The staff at STRATE can help you with your job search, food and clothing banks, GED preparation, mentoring, counseling, bus tokens, life skills training, and substance abuse classes.

RTD Denver (Regional Transportation District)

T

1600 Blake Street, Denver, CO 80202
303.299.6000 www.rtd-denver.com

You can call RTD and ask for local bus routes and times, or you can look up this information on the Internet. If you call, make sure you know where you want to start (an address or cross streets), where you would like to end up (an address or cross streets), and the time you want to leave or the time you need to arrive. Have a paper and pen ready.

- RTD has a special discount card for people with disabilities. Call 303.299.2667 for more information. You will need proof of your disability dated within the last three months, \$2.00, and a photo ID. Take them to the RTD office, Monday – Friday, 9 am – 1:30 pm and 2:30 pm – 4:00 pm.

Senior Support Services, Inc.

846 E. 18th Avenue, Denver, CO 80218
303.832.1622

FCT/ MED/ HOUS/ JOB

Senior Support Services offers a number of free services to homeless people 55 and older. They have clothing, a food bank, glasses, hearing aids, day shelter, etc. You can get help applying for benefits as well as help finding housing and employment. You will need to provide documentation of your age. Breakfast, lunch and dinner are served every weekday and lunch is served on Sunday. Hours are 7 am to 7 pm, Monday thru Friday, and Sunday from 11 am to 4 pm.

Servicios de La Raza

4055 Tejon Street, Denver, CO 80211
303.458.5851 www.serviciosdelaraza.org

Servicios de La Raza is a bilingual provider of a range of services to people who live in the metro Denver area. Their Basic Emergency Services program provides a food and clothing bank; La Gente provides medical case management and mental health therapy, HIV/AIDS prevention and free HIV/STD testing from 3-6 pm the first and last Monday of each month; the Mental Health Unit provides individual, family, and group therapy and medication management; and VISTAS, the domestic violence program, has two domestic violence advocates and one case manager. In addition, Servicios has a Workforce Investment Act program that provides employment training and educational opportunities for youth from 16 to 21 years old. Walk-ins are welcome.

Step-Up, Inc.

2953 S. Peoria Street, Suite 207, Aurora, CO 80014
303.872.3306 or 1.800.385.7837 www.stepupinc.org

JOB/RE/HOUS/FC

Step-Up is a nonprofit that helps people coming out of jail and prison. Their faith-based program includes help preparing for and finding a job, life skills classes, computer classes, GED prep, and recovery support classes about topics such as healthy relationships, anger and domestic violence issues, and shame and guilt. Individuals receive mentoring, bus tokens/passes, and housing referrals. Step-Up is also the Colorado division of Fitting Back In, a reintegration program. Call or write for current information.

Street Gathering Community Re-Entry Recover Program (CRRP)

stgatheringcrrp@gmail.com

Street Gathering CRRP meets at various church organizations in the Denver metro area the second Friday of every month from 7-9 pm. For church locations and directions please email the above address.

- Street Gathering's mission "is to gather as a Christian community providing the support needed for ex-offenders to make it through transition into society as we provide spiritual mentoring through prayer and sharing groups, offering fellowship and food; linking ex-offenders with resources to meet their needs successful for re-entry and recovery. "
- Street Gathering is associated with Kairos of Colorado, which does faith-based ministry inside several prisons. You are encouraged to attend whether or not you are a Kairos graduate.

Turnabout, Inc.

1630 East 14th Avenue, Denver, CO 80218
303.813.0005 www.turnaboutprogram.org
info@turnaboutprogram.org

JOB/ RE

Turnabout, Inc. is a non-profit organization offering re-entry services for individuals who have a criminal history. Turnabout helps thousands of people annually with twice weekly orientations (information on job search, education, training, other helpful agencies, two bus rides) as well as access to a computer lab and up-dated job leads and, if appropriate, selection for intensive program services. Turnabout is located

just a mile and one-half east of the center of Denver (one block south of East Colfax at 14th Avenue and Gilpin Street).

Urban Peak Denver

730 21st Street, Denver CO 80205
303.974.2900
www.urbanpeak.org

Urban Peak Colorado Springs

423 E Cucharras St., Colorado Springs CO 80903
719.630.3223

Urban Peak provides a continuum of services for homeless and runaway youth between the ages of 14 and 24 years of age in Denver and between the ages of 15 to 21 in Colorado Springs. The nonprofit provides a safe and caring place to help younger people get off the streets. If you are older or younger than the ages indicated, they can still help find a shelter or similar organization that helps people in any age group.

TIP: One person who helps with re-entry recommended that you make a list of the resources and services you need, such as help finding a house for someone with a record, food bank, clothing for job interviews, glasses, parenting class, etc. Bring this list with you whenever you visit an agency and use it to find out what the agency can and cannot help you with. She said that sometimes if you don't ask for a particular type of help, an agency may not think to mention it to you.

Resources for the rest of the state

If you parole or discharge outside of the Denver Metro area, you may have to check around a bit to find the resources in your community. Please note that many organizations and agencies may not have the time and money to return letters and accept phone calls. However, after you're released, feel free to check in with every resource listed in this book. Everyone has given permission to be included in this book.

Here are a few other places where you might find information about resources in the community that you return to:

- United Way's 2-1-1 call center and website can connect you with services throughout the state.
- Your parole officer or a DOC community re-entry specialist may know about resources where you live.
- If you're on parole and assigned to TASC, let them know the type of services you need. TASC case managers know about resources in their community. The TASC offices are described and listed in chapter 5.
- A county department of human services office closest to where you live is also a good place to find out about resources available in your town or area. To find the office closest to you, go to the website for Colorado Department of Human Services at www.cdhs.state.co.us. Click on Find a Service By County.
- Your county Workforce Center is also a good place to check. Besides employment information, they may also know about other resources in the area. Chapter 15 has a list of every Workforce Center in the state.
- If you have a disability and need training to return to work, check with the Division of Vocational Rehabilitation (DVR) office in your area to see if you're eligible for their services. Information about the DVR, including addresses and phone numbers, is in chapter 15.

TIP: If you need a computer in order to look up information about resources, try the public library in your community. Many libraries have computers you can use for free as well as classes where you can learn computer skills.

Akron

County Express Public Transportation

26861 Highway 34, Akron, CO 80720

970.345.2244 (Dispatch office for Washington County)
County Express Public Transportation provides transportation for Logan, Phillips, Sedgwick, Logan, Washington, and Yuma Counties. The fare for fixed routes is \$1.00 one way. Another option to destinations not on fixed routes is the Demand-Response with a fare of \$2.50 one way. The Demand-Response requires 24 hour notice for your next day appointments. For more information call the dispatch office in your area or visit the website www.necoexpress.com.

Alamosa

La Puente Home

911 State Avenue, Alamosa, CO 81101

719.598.5909 www.lapuente.net

La Puente Home is a nonprofit organization in Colorado's San Luis Valley providing emergency shelter, food assistance, transitional housing, self-sufficiency services, homeless prevention, community outreach services and job readiness training for the homeless and community members in crisis. La Puente Home endeavors to meet immediate needs and to empower people to live independently with dignity.

Boulder

FOCUS Re-entry

MENT

3700 Baseline Road, Boulder, CO 80303

720.304.6446 www.focusreentry.org

The program offers one-on-one, same gender, 1-2 year mentoring, *exclusively* to people in Boulder County who are referred by the Boulder County Jail and the 20th Judicial District Probation Department. FOCUS helps people connect with resources that provide basic needs such as food, clothing, housing, employment, health care, and education.

Shekinah Prison Ministries

2040 Terry Street, Suite 106, Longmont, CO 80501

303.682.9593 www.injail.org

Shekinah Prison Ministries provides ministry to people incarcerated in prison and jail. Within your first 30 days of release, and for one time only, Shekinah Prison Ministries will supply a back pack with hygiene products, bus tokens, and food items. You can receive assistance in obtaining your birth certificate and social security card after your release.

Colorado Springs

Colorado Springs Survival Manual

DB

c/o Bob Holmes

518 N. Nevada Avenue Colorado Springs, CO 80209

www.homelesscs.org

The Colorado Springs Survival Manual is a list of community resources available for homeless people in the Colorado Springs area. You can find it at the above website. Click on Survival Manual under Quick Links. If you are still in prison, contact Bob Holmes at the above address. He will send you a copy.

Ecumenical Social Ministries

201 N. Weber Street, Colorado Springs, CO 80903

719.636.1916

Colorado Springs Ecumenical Social Ministries (ESM) helps low-income, homeless and unemployed individuals and families in Colorado Springs. Its Direct Services Program assists with basic emergency needs such as a 4-day emergency food supply, medications, clothing, toiletries or transportation vouchers. EMS may be able to help you with your housing and job skills. If you need your birth certificate, they can help. Client Service hours are Monday thru Friday 9:00 to 11:30 & 12:30 to 3:00, and Tuesdays 5- 7:00 p.m. Housing/utilities assistance is by appointment only.

Marion House

14 West Bijou Street, Colorado Springs, CO 80903

719.636.2345

Catholic Charities of Colorado Springs sponsors Marion House, which offers many services within a ten-county area. Marian House Soup Kitchen serves meals every day of the year. Hours are Monday thru Saturday, 10:30 am to 1 pm and Sunday 8:45-10 am. The Hanifen Center provides emergency services

to individuals and families. These services include food, case management, help obtaining identification documents, clothing and hygiene items, bus tokens for job interviews/doctor appointments, and emergency basic needs for families with children. Marion House also offers parenting classes, financial literacy classes, employment workshops, and a utility assistance program.

- Hours are Monday thru Friday, 10:30-1:00. Call or walk-in for an appointment.

Pikes Peak Community Action Agency

14 West Bijou Street, Colorado Springs, CO 80903
719.633.8994 www.ppcaa.org

Pikes Peak Community Action Agency offers many services to help stabilize families and individuals in El Paso County. It can help with rent, utilities, rehab, IDs, medical assistance, eye exams and glasses, food, clothing, job skills training, and income tax assistance. Call to contact one of the neighborhood centers.

- Billie Spielman Center, 1616 West Bijou St., Colorado Springs, CO 80904 719.344.8994 (Family stabilization services in Colorado Springs area)
- Eastern El Paso Center, 450 Colorado Avenue, Calhan, CO 80808 719.347.2976 (Family stabilization services in eastern El Paso County)
- Norvell Simpson Center, 925 South Institute, Colorado Springs, CO 80903 719.385.7910 (Transitions to Independence Program and outreach to rural El Paso County)
- Walt Fortman Center, 501 East Iowa, Fountain, CO 80817 719.382.8515 (Family stabilization services in the Fountain Valley area)

Relevant Word Christian Cultural Center

RE/ MENT

1040 S. Institute Street, Colorado Springs, CO 80903
719.635.6640 www.relevantword.org

Relevant Word Christian Cultural Center is a multi-ethnic ministry that works to help individuals and families with re-entry strategies. It also offers mentoring. Contact them for current information.

Restoring Hope Prison Recovery Program

HOUS/ JOB

719.473.3703 www.restoringhopeonline.com

Restoring Hope is a private nonprofit website that helps with information about shelter, employment, and other immediate needs in Colorado Springs.

Springs Rescue Mission

1 West Las Vegas Street, Colorado Springs, CO 80903 (Direct Service Center)
719.667.0564 www.mysrm.org

Springs Rescue Mission offers emergency services for families with children, homeless individuals, and working poor. The Mission is not a shelter or transitional housing facility, but it does have a residential addictions recovery program for men (the New Life Program).

- Monday through Saturday, at 5 pm the Message with a Meal program offers a hot meal and a gospel message. There are special food and kids' gift programs for Thanksgiving, Christmas, and Easter.
- The Direct Service Program offers food, clothing, furniture, and more. Hours: Tues, Wed, Thurs 1:30 pm to 3:30 pm, Saturday 9 am to noon. All services are free of charge.

Dillon

Family and Intercultural Resource Center

103 Main Street, Dillon, CO 80435
970.262.3888 www.summitfirc.org

The Family and Intercultural Resource Center helps families that live in Summit County. Their direct services include rent and utility assistance, medical advocacy, transportation assistance, a food bank, and clothing assistance. They also offer referrals to other resources in the community.

www.summitcares.org

Summit Cares is a website about resources available for people who live in the communities of Summit County (Dillon, Breckenridge, Silverthorne, Frisco, etc.). Click on Community Resources for a long list of organizations and churches that offer help.

Durango
Manna Soup Kitchen

1100 Avenida del Sol, Durango, CO 81301
970.385.5095 www.mannasoupkitchen.org

Manna serves breakfast, lunch, sack lunches and hot dinners to go Monday through Friday, hot breakfast and sack lunches on Saturday, and a hot breakfast on Sunday. Their clients include the working poor, individuals, families, children, the elderly, and the homeless. Manna provides shower and laundry facilities for their clients. They also provide mail, fax and package services, help contacting government or non-profit agencies to meet their needs, and vouchers for food, clothing, haircuts, bus tokens, emergency temporary housing, prescriptions and other forms of temporary assistance. Manna can assist men and women transitioning from prison into a residence with a week of groceries, hygiene products and thrift store voucher for pots, pans, plates and silverware.

Southwest Transitions

4245 County Road 250, Durango, CO 81301-8620
970.946.1381

Southwest Transitions is a faith-based organization that helps people transitioning out of prison. For those who are homeless, they offer help with housing for the first couple of weeks. Southwest Transitions also helps people find employment and pay for required tests and programs.

Women's Resource Center

679 E. 2nd Ave., Unit #6, Durango, CO
970.247.1242 www.wrcdurango.org

WRC staff helps women navigate the often confusing network of social supports available in La Plata County. They guarantee a friendly voice, a warm smile and a safe environment for people who approach them for help in finding the resources they need for domestic violence, family support, financial assistance, food, health care services, housing, job training, legal assistance, mental health service, and other community resources. Walk-ins are welcome or call for an appointment.

Fort Collins
Catholic Charities

460 Linden Center Drive, Fort Collins, CO 80524

970.484.5010 www.ccdenver.org/Services/Catholic-Charities-Northern-Op/Services.aspx

Catholic Charities Larimer County Emergency Assistance Program provides bus tokens, assistance in paying utility bills, and costs of medical prescriptions. There is help in obtaining birth certificates but not IDs. They also help purchase eyeglasses as funds are available. Please call for more information and to make an appointment.

HOUS/ EM / ID

Fort Morgan

County Express Public Transportation

231 Main St, Fort Morgan CO 80701

970.867.6494 (Dispatch office for Morgan County)

County Express Public Transportation provides transportation for Logan, Phillips, Sedgwick, Logan, Washington, and Yuma Counties. The fare for fixed routes is \$1.00 one way. Another option to destinations not on fixed routes is the Demand-Response with a fare of \$2.50 one way. The Demand-Response requires 24 hour notice for your next day appointments. For more information call the dispatch office in your area or visit the website www.necoexpress.com. In Fort Morgan there is Route-Deviation Service. Drivers will take passengers who have difficulty walking to the curb of their destinations if no more than two blocks off the fixed route.

T

Grand Junction

Grand Valley Catholic Outreach

245 S. 1st Street, Grand Junction, Colorado 81501
970.241.3658 www.catholicoutreach.org

Grand Valley Catholic Outreach provides emergency services to individuals and families in need. Services include a food pantry, soup kitchen at noon, clothing bank, emergency financial assistance, and help getting identification documents.

- The Day Center at 302 Pitkin Street helps homeless people with showers, laundry facilities, mental and physical medical assistance, address and job search, Local phone service is available.

Salvation Army Service Extension

1235 North 4th Street, Grand Junction, CO 81501

970.242.7513

The Salvation Army office offers a number of programs and services. These include emergency assistance, alcohol and drug treatment, food baskets, case management, and transitional housing. The organization has a six-month inpatient and transitional living program. Call or drop by for an appointment and additional information.

Greeley

Catholic Charities

HOUS/EM

2500 1st Avenue, Bldg. CB, Greeley, CO 80631

970.353.6433

Catholic Charities Weld County Emergency Assistance Program offers diapers, personal hygiene items and assistance with rent and utilities when funding is available. Please call for current hours and to make an appointment.

Idaho Springs

Loaves and Fishes

PO Box 967, Idaho Springs, CO 80452

545 Hwy 103/Chicago Creek Rd, Idaho Springs (physical address)

303.567.4450 www.loavesandfishesco.com

Loaves and Fishes provides a food bank so that any person in need may “shop” their shelves, refrigerators, and freezers. The agency also provides GED tutoring, referrals to Health and Human Services programs, and Bible study. The directors can also tell you about other resources in the area as well as friendly and accepting churches. Their hours are Wednesday and Thursday from 11 am to 4 pm and Saturdays from 11 am to 1 pm.

Pueblo

Pueblo Cooperative Care Center

325 W. 10th Street, Pueblo, CO 81003

719-545-3403 www.cooperativecare.org

The Pueblo Cooperative Care Center offers emergency food service for low income families and individuals. It can also provide one-time medical prescriptions, personal hygiene essentials, some bus passes, and clothing. There is a monthly program for parolees. Bring a picture ID. Hours: Monday – Friday, 9 am to noon.

Sterling

County Express Public Transportation

T

1619 S 6th Ave, Sterling, CO 80751

970.522.6440 (Dispatch office for Logan, Phillips, and Sedgwick counties)

County Express Public Transportation provides transportation for Logan, Phillips, Sedgwick, Logan, Washington, and Yuma Counties. The fare for fixed routes is \$1.00 one way. Another option to destinations not on fixed routes is the Demand-Response with a fare of \$2.50 one way. The Demand-Response requires 24 hour notice for your next day appointments. For more information call the dispatch office in your area or visit the website www.necoexpress.com. In Sterling there is Route-Deviation Service. Drivers will take passengers who have difficulty walking to the curb of their destinations if no more than two blocks off the fixed route.

Rural Solutions**DB**

115 N. 5th Avenue, Sterling, CO 80751

970.526.3616 www.rural-solutions.org

Rural Solutions compiles a list of services and resources in ten northeastern counties: Cheyenne, Elbert, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, and Yuma. The list is available online at www.rural-solutions.org. Click on *Resource Directory*. You may also write and request a copy of the resource list. Rural Solutions does *not* offer direct services and cannot answer requests for help.

Yuma**County Express Public Transportation**505 E 8th, Yuma CO 80759

970.848.0300 (Dispatch office for Yuma County)

County Express Public Transportation provides transportation for Logan, Phillips, Sedgwick, Logan, Washington, and Yuma Counties. The fare for fixed routes is \$1.00 one way. Another option to destinations not on fixed routes is the Demand-Response with a fare of \$2.50 one way. The Demand-Response requires 24 hour notice for your next day appointments. For more information call the dispatch office in your area or visit the website www.necoexpress.com.