

2011 Memphis/Shelby County Reentry Resource Guide

A local listing of programs, services, and organizations that help ex-offenders make the transition from incarceration to the community.



*Prepared as part of the Memphis Bar Association Leadership Forum
Class of 2010-2011*

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Welcome!

The transition from incarceration to the community is hard enough. And if you don't know where to turn for help when you need it, it's pretty frustrating. Chances are if you don't know where to look, you won't. That's human nature.

The purpose of this resource guide is to serve as a magnifying glass—a tool to help you see and learn how to reach the people and programs who sincerely want to help you succeed. Admittedly, this resource guide is *not* a how-to-manual or a magic ticket to success after incarceration. Instead, this guide is meant to assist you in making good connections with the right people, where and when you need help.

As volunteers, we've tried our best to include accurate and helpful information. We hope that you will use this resource guide to get in touch with the programs in Memphis and Shelby County that are here to steer you toward success in reentering the community.

So . . . take a look with the help of this “magnifying glass” and see what's out there.

*Memphis Bar Association Leadership Forum
Class of 2010-2011*

Acknowledgements

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“Checklists” Before & After Release (courtesy Wayne E. Rawlins)¹

In preparing for reentry after release, you may be interested in the following two checklists that offer some very useful tips:

Preparing for Your Release

While you are in prison...

- ✓ Develop your personal strategic plan.
- ✓ Participate in education programs - Get your GED.
- ✓ Address personal issues through treatment for addictions and mental health counseling.
- ✓ Modify (change) your child support order if needed.
- ✓ Work toward finding a positive place to live when released.
- ✓ Apply for government benefits as soon as you can.
- ✓ Keep in touch with family members.
- ✓ See if family members can send you clothing for your release (check with your institution).
- ✓ Get a Social Security card and birth certificate.
- ✓ Develop a résumé – seek assistance if necessary.
- ✓ Practice completing applications and job interviewing.
- ✓ Work with your case manager to prepare for release.

¹ Many thanks to Mr. Wayne E. Rawlins, Editor, 2010 Miami-Dade Reentry Resource Guide, for granting permission to reprint these lists. <http://www.waynerawlins.com/images/downloads/2010%20Miami-Dade%20Reentry%20Resource%20Guide.pdf>



First Steps After Release

When you are released, take it one day at a time...

- ✓ Contact a reentry program and/or an employment program and make reason for contact clear and precise.
- ✓ Show respect and appreciation to all persons contacted for resources.
- ✓ Follow through with directions and advice given.
- ✓ Stay in a positive living situation.
- ✓ Get proper clothing and food.
- ✓ Find your way around — know the bus system.
- ✓ Get a birth certificate if you don't have one.
- ✓ Get a photo ID/driver's license.
- ✓ Get your Social Security card if you don't have it.
- ✓ Sign up for government benefits.
- ✓ Keep in touch with and report to your parole officer as required.
- ✓ Take care of health and dental needs.
- ✓ Take care of mental health needs.
- ✓ Get help for alcohol or other drug abuse.
- ✓ Make arrangements for child support.
- ✓ Take care of childcare or parenting needs.
- ✓ Get more training or education.
- ✓ Get civil rights restored.
- ✓ Clean up your record and get legal help if needed.
- ✓ Clean up your credit and spend money wisely.



Emergency & Important Phone Numbers

911 – for emergencies
211 – for information (examples: food, housing referrals)
AIDS Care Hotline: The Crisis Center (901) 271-5008
AIDS Hotline (901) 544-7575
Child Protection and Neglect / Department of Children’s Services (901) 578-4000 Hotline (Daytime): (901) 578-4184 Hotline (24 Hour): 877-237-0004
Community Mental Health Centers Southwest Mental Health Center: (901) 259-1920 Southeast Mental Health Center: (901) 369-1400 Midtown Mental Health Center: (901) 577-0200 Community Counseling Center (Frayser): (901) 353-5440 Mobile Crisis (24-Hour): (901) 577-9400
Domestic Violence Hotline - CAAP, Inc. (901) 272-2221
Emergency Housing Hotline, operated by TNCSA (901) 260-HOME (4663)
Family Link & Teen Crisis (Youth Villages) (901) 276-7233
Family Safety Center (set to open Spring 2011)
Memphis Inter-Faith Association (MIFA) Emergency Services (901) 529-4533
Memphis Police Precincts (police assistance/non-emergency) (901) 545-COPS
National Suicide Prevention Lifeline 800-273-TALK (8255)
Suicide Hotline: The Crisis Center (901) 274-7477
Poison Control 800-222-1222
YWCA-Abused Women’s Services Crisis Hotline (901) 725-4277



Alcohol and Drug Abuse Services

There are many programs in Memphis & Shelby County that help people who are battling addictions to alcohol and/or drugs, whether it is a problem for you today or an issue you have struggled with in the past. Don't go it alone! People are here to help. Local programs that offer alcohol and drug abuse treatment services are listed below:

Program Name, Address & Contact Info	Services They Provide
<p>Alcoholics Anonymous (AA) – Memphis 1835 Union Ave., Suite 302, Memphis, TN 38104 Phone: (901) 726-6750 Website: www.memphis-aa.org</p>	<p>AA is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. No dues or fees.</p>
<p>Catholic Charities of West Tennessee Homeless Services 1325 Jefferson Ave., Memphis, TN 38104 Phone: (901) 722-4700 Website: http://www.ccwtn.org/index.php?page=homeless</p> <p>Genesis House: 300 N. Bellevue, Memphis, TN 38105</p> <p>Dozier House: 85 North Cleveland, Memphis, TN 38104</p>	<p>Homeless Services offers residential treatment to men, women, and children who are homeless for a variety of reasons - mental illness, addiction, and domestic violence. They serve people regardless of religious beliefs, socio-economic status or ethnic background. All programs offer employment services and assistance with developing permanent housing.</p> <p>Genesis House serves homeless men and women who are chronically mentally ill and addicted.</p> <p>Dozier House serves homeless men and women who are chemically dependent and in need of a 24-hour alcohol and drug treatment program.</p>
<p>Cocaine & Alcohol Awareness Program (CAAP, Inc.) 4023 Knight Arnold Rd., Memphis, TN 38118 3835 Lamar Ave., Memphis, TN 38118 3375 Winbrook, Memphis, TN, 38116 1725 Pinebrook, Memphis, TN 38116 Main Phone: (901) 360-0442 Website: http://www.caapincorporated.com/</p>	<p>CAAP, Inc. treats adults with substance abuse related histories, illnesses, handicaps, psycho-social and other behavioral health problems. Special program for female ex-offenders.</p>
<p>Cocaine Anonymous (CA) Phone: (901) 725-5010 Website (meeting locations and schedules): http://www.tennca.com/Mettings2.htm</p>	<p>CA is a fellowship of men and women who share their experience, strength and hope with each other to solve their common problem and help others to recover from their addiction. The only requirement for membership is a desire to stop using cocaine and all other mind-altering substances. No dues or fees.</p>
<p>First Step Recovery Centers 135 N. Pauline, Suite 100, Memphis, TN 38105 Phone: (901) 522-1002</p>	<p>First Step provides outpatient and intensive outpatient alcohol and drug treatment for adult men and women. First Step also provides a 12-hour DUI school and operates a men's and women's ¾ housing program.</p>



<p>Grace House Inc. 329 N. Bellevue St., Memphis, TN 38105 Phone: (901) 722-8460</p> <p>151 N. Montgomery St., Memphis, TN 38104 (halfway house) Phone: (901) 276-2364 Website: http://www.gracehousememphis.org/</p>	<p>Grace House offers long-term substance abuse and co-occurring disorders treatment for women.</p>
<p>Harbor House Inc. 1979 Alcy Rd., Memphis, TN 38114 Phone: (901) 743-1836 Website: http://www.harborhousememphis.org/</p>	<p>Harbor House provides care to adult men who are suffering from substance abuse disorders and co-occurring disorders.</p>
<p>HOPE Center 1383 Kney St., Memphis, TN 38104 Phone: (901) 523-8894</p>	<p>HOPE Center offers inpatient and outpatient aftercare services as well as housing to women who are recovering alcoholics/addicts, ex-offenders, victims of abuse, or living with HIV/AIDS.</p>
<p>Innovative Counseling & Consulting, Inc. 1455 Poplar Ave., Memphis, TN 38104 Phone: (901) 276-0220</p>	<p>Innovative Counseling & Consulting, Inc. offers programs including outpatient substance abuse counseling, anger management, domestic violence, parenting skills, DUI school, drug education classes, and behavioral modification.</p>
<p>Lighthouse Mission Ministries: Fresh Start P.O. Box 22573, Memphis, TN 38122 Phone: 888-382-8107 Website: http://www.lhmm.org/</p>	<p>Lighthouse Mission Ministries' Fresh Start is a ministry to women struggling with addiction. The program provides safe shelter and recovery services to women who have been victimized by abuse.</p>
<p>Living Legacy Inc. Clark Tower, 5100 Poplar Ave., Ste. 2700, Memphis, TN 38109 Phone: (901) 672-7857 Website: http://theliving-legacy.com/</p>	<p>Living Legacy offers support groups, workshops/trainings, counseling, housing and community referrals.</p>
<p>Memphis Recovery Centers Inc. 219 N. Montgomery St., Memphis, TN 38104 Phone: (901) 272-7751 Toll Free: (866) MRC-REST (672-7378) Website: http://memphisrecovery.com/</p>	<p>Memphis Recovery Centers (MRC) provides professional help for chemical dependency for men, women, and adolescents.</p>
<p>Memphis Union Mission 383 Poplar Ave., Memphis, TN 38105 Phone: (901) 526-8403 Website: http://www.memphisunionmission.org/</p>	<p>Memphis Union Mission's Iron-On-Iron program for men is a long-term, comprehensive recovery and discipleship program. The program is primarily a residential program, consists of several phases at different locations, and typically lasts one year.</p> <p>Moriah House (E. Memphis) is a long-term recovery program for women and children. Accepts up to 15 women and their children and accommodates them in individual suites with private baths.</p>



<p>New Directions, Inc. 642 Semmes, Memphis, TN 38111 Phone: (901) 327-4244</p>	<p>New Directions provides alcohol and drug abuse services (inpatient, intensive, one year continuing care program).</p>
<p>Salvation Army- Purdue Center of Hope (Renewal Place) 696 Jackson Ave., Memphis, TN 38105 Phone: (901) 260-9132 Website: http://www.salvationarmymemphis.org/programs_renewal_place.asp</p>	<p>Renewal Place is a transitional housing program for chemically addicted homeless women and their children 12 and under. It has a nightly capacity of 45 women and children (15 rooms).</p>
<p>Serenity Recovery Centers, Inc. 1094 Poplar Ave., Memphis, TN 38105 Phone: (901) 521-1131 Toll Free: (888) 521-1131 Website: http://serenityrecovery.org/</p>	<p>Serenity provides state of the art comprehensive services for persons seeking recovery from alcoholism and addiction to other drugs without regard to ability to pay.</p>
<p>Sobriety Rocks Christian Substance-Abuse & Behavior Program 1335 Enon Ln, Bolivar, Tn. 38008 Phone: (731) 658-5157 or (731) 659-1230 Website: www.sobrietyrocks.biz</p>	<p>Sobriety Rocks offers assistance and support to anyone with an addiction or behavior issue. Sobriety Rocks' goals are to aid in the transition from incarceration to the community, ensure a chance for success, and educate the community and clients that offenders are children of God first and offenders second. Helps offenders take back their lives through its mentoring program and teaching by demonstration.</p>
<p>Solutions Transition Resource Center 283 N. Bellevue, Memphis, TN 38105 Phone: (901) 217-1795</p>	<p>STRC wants to help make reentry transition permanent. They assist with locating jobs, housing, substance abuse counseling, emergency services, financial management, education and job training, as well as spiritual needs.</p>
<p>Synergy Treatment Centers 2305 Airport Interchange, Memphis, TN 38132 Phone: (901) 332-2227 Website: http://www.synergytc.org/</p>	<p>Synergy Treatment Centers provide residential, outpatient and intensive outpatient substance abuse services to adult men and women.</p>
<p>The HART Center 1384 Madison Ave., Memphis, TN 38104 Phone: (901) 726-4213 Website: http://thehartcenter.org/</p>	<p>The Healing Arts Research Training Center is a licensed, non-residential treatment program offering recovery support services and intensive outpatient services as an eclectic faith-based organization. Also offers a DUI school.</p>
<p>Urban Family Ministries, CDC 2174 Lamar Ave., Memphis, TN 38114 Phone: (901) 323-8400 Website: http://wroc.us</p>	<p>Urban Family Ministries is a non-profit, faith-based and Tennessee Certified Recovery Support and Treatment agency that addresses the problems and barriers that people encounter on the road to recovery from alcohol and drug addiction.</p>



<p>West Tennessee Area Narcotics Anonymous Phone: (901) 276-LIVE (5483) Website (meeting locations & schedule): http://na-wt.org/#meeting</p>	<p>NA is a fellowship of men and women for whom drugs is a major problem. Groups meet regularly to help each other stay clean. Membership is open to all drug addicts, regardless of the particular drug or combination of drugs used. No dues or fees.</p>
<p>Women Ablaze Ministries, Inc. P.O. Box 22095, Memphis, TN 38122 Phone: (901) 372-2783 or (901) 4863-4353 Website: www.womenablazeministries.org</p>	<p>WAM's outreach to women that are being released includes housing and opportunities for life skills training, cognitive behavioral therapy, substance abuse relapse prevention, and pastoral care. Through community partnerships, they provide other areas of service.</p>

Benefits & Finances

There are several organizations in the Memphis/Shelby County areas that offer help with finances on a wide variety of topics. The programs listed below can connect you to services such as government benefits, credit counseling, tax preparation, housing assistance, and all tools that can help on the road to financial sufficiency.

<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
<p>Advance Memphis 769 Vance Ave., Memphis, TN, 38126 Phone: (901) 543-8525 or (901) 543-8725 Website: http://advancememphis.org/</p>	<p>Serves as a staffing agency for persons living in the 38126 zip code (Cleaborn and Foote). Faith-based programs include soft skills job training, economic literacy, personal finance training, job placement, mentoring relationships, on-site and off-site work experience, GED tutoring, & savings accounts.</p>
<p>Bank On Memphis Website: http://www.bankonmemphis.org</p>	<p>Bank on Memphis is a community-wide effort to help people who do not have bank accounts. Bank On Memphis is a network of local banks, credit unions and public service organizations interested in helping people manage their money and giving them the power to be successful in their homes and community.</p>
<p>Consumer Credit Counseling Service 2158 Union Ave., Suite 400, Memphis, TN 38104 Phone: (901) 323-4909 Website: http://www.helpingfamilies.org</p>	<p>Offers help with budget counseling and debt management.</p>



<p>EarnBenefits (Multiple Sites) Program website: http://memphis.earnbenefits.org/</p> <p>Memphis Area Legal Services 109 N. Main St., Memphis, TN 38103 Phone: (901) 523-8822 Website: www.malsi.org</p> <p>Porter-Leath 868 N. Manassas St., Memphis, TN 38107 Phone: (901) 577-2500 Website: www.porter-leath.org</p> <p>Christ Community Health Services 3362 S. 3rd St., Memphis, TN 38109 Phone: (901) 271-6363 Website: www.christcommunityhealth.org</p> <p>Exchange Club 2180 Union Ave., Memphis, TN 38104 Phone: (901) 276-2200 Website: www.exchangeclub.net</p> <p>Families of Incarcerated Individuals 1380 Poplar Ave., Memphis, TN 38104 Phone: (901) 726-9467 Website: www.familiesofincarcerated.org</p> <p>Tennessee Community Services Agency 1407 Union Ave., Suite 1300, Memphis, TN 38104 Phone: (901) 543-4600</p>	<p>The “EarnBenefits” program helps people learn about and connect to government and private benefits that can help make ends meet. Counselors can help you find out if you qualify and understand how to apply including where to go and what documents you need.</p>
<p>Free Help with Filing Your Tax Return</p> <p>Volunteer Income Tax Assistance (VITA) To locate the nearest VITA site: Phone: 1-800-906-9887 Website: http://www.irs.gov/individuals/article/0,,id=234177,00.html#Shelby</p> <p>American Association of Retired Persons (AARP) Tax-Aide Program To locate the nearest Tax-Aide site: Phone: 1-888-227-7669 Website: http://www.aarp.org/applications/VMISLocator/searchTaxAideLocations.action</p>	<p>VITA and AARP volunteers assist with filing tax returns and do not charge for their help. VITA volunteers provide free federal income tax preparation/filing assistance for individuals and families, generally with household income of \$49,000 or less.</p> <p>AARP volunteers provide free federal income tax preparation/filing assistance to all but give preference to seniors age 60 and above. Numerous sites are set up in the Memphis/Shelby County area during tax season.</p>



<p>Memphis Housing Counseling Network Phone: (901) 725-8361 Website: http://memphis.earnbenefits.org/page.php?pageID=607</p>	<p>The Memphis Housing Counseling Network is a group of nonprofit organizations that prepare people for buying a home as well as give them the advice and tools they need to remain a homeowner. The Network helps homeowners who are having trouble making their monthly mortgage payments.</p>
<p>Memphis Housing Resource Center 2400 Poplar Ave., Suite 220, Memphis, TN 38112 Phone: (901) 529-1151 Website: http://www.mhrc.info/index.html</p>	<p>Memphis Housing Resource Center fosters new home ownership by helping low and moderate income individuals understand the complexities of buying and maintaining a home. They offer classes on home purchasing, financial management, home ownership, and home maintenance, as well as pre- and post-bankruptcy counseling and foreclosure counseling.</p>
<p>Memphis Leadership Foundation – Neighborhood Housing Opportunities 1548 Poplar Ave., Memphis, TN 38104 Phone: (901) 729-2934 Website: http://mlfonline.org/homes.php</p>	<p>The Neighborhood Housing Opportunities program empowers “working poor” families toward economic stability through the provisions of homeownership of decent, safe, quality affordable housing. They also provide counseling for families at risk of foreclosure.</p>
<p>RISE Foundation 22 N Front St., Suite 680, Memphis, TN 38103 Phone: (901) 507-6644 Website: http://www.risememphis.org/</p>	<p>RISE Foundation offers programs that help Memphis public housing residents achieve financial self-sufficiency, thereby making the city a healthier place. Programs include Save Up, Common Cents, and the Responsible Lending Collaborative.</p>
<p>Solutions Transition Resource Center 283 N. Bellevue, Memphis, TN 38105 Phone: (901) 217-1795</p>	<p>STRC wants to help make reentry transition permanent. They assist with locating jobs, housing, substance abuse counseling, emergency services, financial management, education and job training, as well as spiritual needs.</p>
<p>Tennessee Housing Development Agency 404 James Robertson Parkway, Suite 1200, Nashville TN 37243-0900 Phone: 1-877-428-8844 Website: http://www.tnhousingsearch.org/</p>	<p>TNHousingSearch.org is a housing locator service. Sponsored by the Tennessee Housing Development Agency, TNHousingSearch.org provides detailed information about rental properties and helps people find housing to best fit their needs.</p>
<p>United Housing, Inc. 51 N. Cooper St., Memphis, TN 38104 Phone: (901) 272-1122 Website: http://www.uhinc.org/</p>	<p>United Housing provides affordable housing, homebuyer education, counseling and low interest rate loan products. UHI targets its services to families that are low-to-moderate income and first time home buyers. UHI also focuses its affordable housing production in low-to-moderate income areas, predominantly inner-city Memphis.</p>



Clothing

We can debate all day long whether it's fair that people judge us based on what we wear. But the reality is that people (especially future employers) *do* notice and make decisions based, at least in part, on our clothing.

Thankfully, there are organizations in Memphis dedicated to offering great, gently worn, clothing that can fit the bill. Many churches and organizations that provide food and housing also provide clothing, but here are a few additional places you may want to check out.

Program Name, Address & Contact Info	Services They Provide
<p>Dress for Success Memphis 2730 Colony Park Dr., Memphis, TN 38118 Phone: (901) 363-3100 Website: http://www.dressforsuccess.org</p>	<p>Every woman who comes to Dress for Success is treated with dignity and respect. They focus on helping each woman prepare for the journey ahead of her, and our concern is where our clients are going, not where they've been. Clients receive one suit when she has a job interview and up to a week's worth of clothing when she becomes employed.</p>
<p>Junior League of Memphis Repeat Boutique 3586 Summer Ave., Memphis, TN Phone: (901) 327-4777 Website: http://www.jlmemphis.org/?nd=boutique</p>	<p>Repeat Boutique is a resale shop operated by the Junior League of Memphis. The store sells gently used clothing, shoes and accessories for all ages, small home furnishings; housewares, and children's items.</p>
<p>Memphis Goodwill Industries Stage Road Good Neighbor Center 6899 Stage Rd., Memphis, TN 38133 Phone: (901) 323-6221 Website: http://www.goodwillmemphis.org/home</p>	<p>Goodwill has dozens of locations in Memphis/Shelby County. Visit their website to search for the location nearest you.</p>
<p>Salvation Army http://salvationarmymemphis.org/programs_a_dult_rehabilitation.asp#stores</p> <p>Horn Lake Family Store 1621 Goodman Rd., Horn Lake, MS 38637 Phone: (662) 393-3633</p> <p>Austin Peay Family Store 3329 Austin Peay, Memphis, TN 38128 Phone: (901) 373-3245</p> <p>Kirby Whitten Family Store 2649 Kirby Whitten Rd., Memphis, TN 38133 Phone: (901) 531-1750</p>	<p>For a great deal on clothes, furniture and household items, visit any of Salvation Army's three Family Stores. Every Wednesday, all regularly priced clothes are half price.</p>



Education

Education is a major part of successful transition to the community. There are hundreds of programs in Memphis and Shelby County that offer a variety of options, including courses to obtain your G.E.D., programs that can help you find a job or unemployment benefits, and training for specific industries.

Visit a Tennessee Career Center or contact one of Memphis City Schools' Adult Education Programs (their contact information is listed below in this guide) and ask about the Test for Adult Basic Education (TABE). TABE is a diagnostic test used to determine a person's skill levels and aptitude. Once you pass the TABE, you may be eligible to receive money to pursue one of the training programs listed below.

Obtaining Your G.E.D./Literacy	
Program Name, Address & Contact Info	Services They Provide
BRIDGES 477 N. Fifth St., Memphis, TN 38105 Phone: (901) 260-3757 Website: http://www.bridgesusa.org/gedlifeskills	Provides GED training, life skills courses, career development and parenting workshops.
DeNeuille Learning Center 840 Dickinson St., Memphis, TN 38107 Phone: (901) 726-5902 Website: http://www.deneuillecenter.org	DeNeuille guides women from all backgrounds in learning skills needed to make positive choices for themselves and their families. Offers classes in computer studies, GED Preparation, English as a Second Language, job readiness and search assistance, money management, parenting, anger management classes and arts and crafts such as sewing and cake decorating.
Juvenile Intervention & Faith-Based Follow-Up (JIFF Ministry) 254 S. Lauderdale St., Memphis, TN 38126 Phone: (901) 522-8502 Website: www.jiffyouth.org	JIFF's Learn to Earn (LTE) program addresses the high level of unemployed, unskilled, undereducated, out-of-school youth and young adults ages 16-21, especially young offenders. One of their programs includes GED completion and career readiness.
Lifeline to Success 4029 Frayser-Raleigh Rd., Memphis, TN 38128 Phone: (901) 729-6537 Website: http://www.lifeline2success.org	Provides clients with the support necessary to reenter society and have a positive impact in their communities by removing the negative perceptions associated with a criminal record. They provide GED preparation, life skills, job readiness, etiquette, diction, and basic education training.
Literacy Mid-South 902 S. Cooper St., Memphis, TN 38104 Phone: (901) 327-6000 Website: http://www.literacymidsouth.org	Literacy Mid-South helps individuals learn to read and improve reading comprehension and writing. They offer free literacy instruction to adults and a full range of learning opportunities, including tutoring, classes, & computer lab study. Literacy Mid-South also provides free conversational English classes for adults learning English as a second language.



<p>Messick Vocational and Adult Center GED Prep Classes: Shelby County - Memphis City Schools Adult Education 703 S. Greer St., Memphis, TN 38111 Phone: (901) 416-4090 Website: http://www.mcsk12.net/schools/messickvotec.h.vt/adultbasiceducation.html</p>	<p>GED prep classes are offered free to adults 17 years of age or older who are no longer enrolled in a regular day school program.</p>
<p>Southwest Tennessee Community College P.O. Box 780, Memphis, TN 38101 Phone: (901) 333-4170 Website: http://www.southwest.tn.edu</p>	<p>Offers an in-depth review course called "GED Preparation" to assist students in passing the GED test and obtaining a high school equivalency diploma.</p>
<p>Job Training</p>	
<p>Program Name, Address & Contact Info</p>	<p>Services They Provide</p>
<p>Anthem Career College 5865 Shelby Oaks Circle, Memphis, TN 38134 Phone: (901) 432-3800 Website: http://anthem.edu/memphis-tennessee</p>	<p>Training for jobs in health care, legal, office work/administrative.</p>
<p>Baptist Memorial College of Health Sciences 1003 Monroe Ave., Memphis, TN 38104 Phone: (901) 575-2247 Website: http://www.bchs.edu</p>	<p>Training for jobs in health care.</p>
<p>BRIDGES 477 N. Fifth St., Memphis, TN 38105 Phone: (901) 260-3757 Website: http://www.bridgesusa.org/workbridge</p>	<p>Training for jobs in health care and office/administrative work.</p>
<p>Career Academy 2600 Poplar Ave., Ave. Memphis, TN 38112 Phone: (901) 761-4500 Website: http://www.careeracademymemphis.com</p>	<p>Training for jobs in health care.</p>
<p>Career Training Institute 2600 Poplar Ave., Memphis, TN 38112 Phone: (901) 327-8425</p>	<p>Training for jobs in health care and computers.</p>
<p>Concorde Career College 5100 Poplar Ave., Memphis, TN 38137 Phone: (901) 761-9494 Website: http://www.concorde.edu/campus/memphis</p>	<p>Training for jobs in health care.</p>



<p>DeNeuille Learning Center 840 Dickinson St., Memphis, TN 38107 Phone: (901) 726-5902 Website: http://www.deneuillecenter.org</p>	<p>Computer studies, English as a Second Language, job readiness and search assistance, money management, parenting, anger management classes and arts and crafts such as sewing and cake decorating.</p>
<p>Heath Tech Institute of Memphis 571 Vance Ave., Memphis, TN 38126 Phone: (901) 529-9007</p>	<p>Training for jobs in health care and office work.</p>
<p>Juvenile Intervention & Faith-Based Follow-Up (JIFF Ministry) 254 S. Lauderdale St., Memphis, TN 38126 Phone: (901) 522-8502 Website: www.jiffyouth.org</p>	<p>Culinary Arts Training & Career Readiness.</p>
<p>Lab Four Career Training Institute 6154 Macon Rd., Memphis, TN 38134 Phone: (901) 261-1111 Website: http://www.labfour.com</p>	<p>Training for jobs in health care and office work.</p>
<p>LeMoyné-Owen College 807 Walker Ave., Memphis, TN 38126 Phone: (901) 435-1474 Website: http://www.loc.edu</p>	<p>Offers numerous areas of study and training programs.</p>
<p>Lowenstein House 821 South Barksdale St., Memphis, TN 38114 Phone: (901) 274-5486</p>	<p>Training in jobs in food service and office or administrative work.</p>
<p>Memphis City Schools - Southwest Career and Technology 3764 Horn Lake Rd., Memphis, TN 38109 Phone: (901) 416-8186 Website: http://www.mcsk12.net/schools/southwestvotech.vt/svtchome.htm</p>	<p>Training in various areas including health care, welding, HVAC (heating, ventilation, air conditioning and refrigeration), upholstery, and office/administrative work.</p>
<p>Memphis City Schools - Trezvant Career and Technology 3224 Range Line Rd., Memphis, TN 38127 Phone: (901) 416-3800 Website: http://www.mcsk12.net/schools/trezvantvotech.vt/site/index.shtml</p>	<p>Training in various areas including computers, automobile repair, and cosmetology.</p>
<p>Memphis Electrical Joint Apprenticeship & Training Committee 703 S. Greer, Memphis, TN 38111 Phone: (901) 452-4492</p>	<p>Training to become an electrician.</p>
<p>Memphis Urban League, Inc. 413 North Cleveland St., Memphis, TN 38104 Phone: (901) 272-2491 http://www.memphisul.org/</p>	<p>Training in computers and administrative work, including medical office work.</p>



<p>National College of Business and Technology 5760 Stage Rd., Bartlett, TN 38134 3545 Lamar Ave., Suite 1, Memphis, TN 38118 Phone: (901) 213-1681 or (901) 363-9046 Website: http://www.national-college.edu/locations/bartlett/index.htm</p>	<p>Offers numerous areas of study and training, including accounting, business administration, and computers.</p>
<p>New Horizons Computer Learning Center 4775 American Way, Memphis, TN 38118 Phone: (901) 375-1533 Website: http://www.newhorizons.com</p>	<p>Training in computers.</p>
<p>Personal and Career Development 3383 Park Ave., Memphis, TN 38111 Phone: (901) 452-9037</p>	<p>Training in computers.</p>
<p>Private First Class Driving Academy 1896 East Brooks Rd., Memphis, TN 38116 Phone: (901) 326-8460</p>	<p>Training for commercial vehicles driver's license.</p>
<p>Remington College 2710 Nonconnah Blvd., Memphis, TN 38132 Phone: 1-800-560-6192 Website: http://www.remingtoncollege.edu/memphis-tennessee-career-colleges-overview/</p>	<p>Training and degrees in cosmetology, computers, HVAC (heating, ventilation, air conditioning and refrigeration), medical office work, office management.</p>
<p>Roadmaster Drivers School of West Memphis 1550 Ingram Blvd., West Memphis, TN 72301 Phone: (870) 400-4090 Website: http://www.roadmaster.com/truck_school_WESTMEMPHIS.asp</p>	<p>Training for commercial vehicles driver's license.</p>
<p>Solutions Transition Resource Center 283 N. Bellevue, Memphis, TN 38105 Phone: (901) 217-1795</p>	<p>STRC wants to help make reentry transition permanent. They assist with locating jobs, housing, substance abuse counseling, emergency services, financial management, education and job training, as well as spiritual needs.</p>
<p>Southern Apprenticeship and Training 1553 W. Rains Rd., Memphis, TN 38109 Phone: (901) 785-5857</p>	<p>Apprenticeship and training.</p>
<p>Southwest Tennessee Community College P.O. Box 780 Memphis, TN 38101 Phone: (901) 333-5000 Toll Free: (877) 717-7822 Website: http://www.southwest.tn.edu</p>	<p>Various training programs and areas of study, different types of degrees, including technical certificates, plus GED prep courses.</p>
<p>Swift Driving Academy 7965 Veterans Pkwy, Millington, TN 38053 Phone: (901) 873-0166 Website: http://swift.drivers-central.com</p>	<p>Training for commercial vehicles driver's license.</p>



<p>Tennessee Technology Center at Memphis 550 Alabama Ave., Memphis, TN 38105 Phone: (901) 543-6100 Website: http://www.ttcmemphis.edu</p>	<p>Training in aircraft mechanics, auto technology, barbering, business systems technology, computer information technology, cosmetology, diesel powered equipment technology, forklift certification, HVAC, and truck driving.</p>
<p>Union University-Germantown 2745 Hacks Cross Rd., Germantown, TN 38138 Phone: (901) 759-0029 Website: www.uu.edu</p>	<p>Offers degrees in various areas of study, including nursing, social work, theology, and education.</p>
<p>University of Memphis 101 Wilder Tower, Memphis TN 38152 Phone: (901) 678-2111 Website: www.memphis.edu</p>	<p>Offers degrees in numerous areas of study and training programs.</p>
<p>University of Tennessee Health Science Center 930 Madison Ave., 6th Floor, Memphis, TN 38103 Phone: (901) 448-5581 Website: www.uthsc.edu</p>	<p>Offers degrees and training in the medical field, including nursing, administrative work, and medical technology.</p>
<p>Vatterott College 2655 Dividend Dr., Memphis, TN 38132 Phone: 1-877-201-4353 Website: http://www.vatterott-college.edu/memphis_dividend.asp</p>	<p>Offers training in computers, electrical technology, HVAC (heating, ventilation, air conditioning and refrigeration), and medical assistance.</p>
<p>William Moore College of Technology 1200 Poplar Ave., Memphis, TN 38104 Phone: (901) 726-1977 Website: http://www.mooretech.org</p>	<p>Technical training in various fields, including maintenance technology/property maintenance, air conditioning/refrigeration & heating, computer repair, machine shop, industrial electricity & plant maintenance and welding .</p>
<p>Women Empowered to Become Self-Sufficient P. O. Box 820061, Memphis, TN 38182-0061 Phone: (901) 591-5237 Website: http://www.websonline.org</p>	<p>WEBS is committed to empowering incarcerated women for self-sufficient lives. They go into the penal institutions to facilitate classes on personal, professional, and spiritual development. They also provide life skills, job skills and mentoring to pave the path for reconciliation with their families and the communities in which they will return.</p>



Employment (including unemployment benefits)

Getting (and keeping) a job is perhaps the best way to avoid returning to incarceration. Many programs in Memphis and Shelby County offer career guidance. Importantly, many of these programs also enjoy connections to employers. Take advantage of these opportunities to see if something fits with your interests!

Program Name, Address & Contact Info	Services They Provide
Advance Memphis 769 Vance Ave., Memphis, TN, 38126 Phone: (901) 543-8525 or (901) 543-8725 Website: http://advancememphis.org/	Serves as a staffing agency for persons living in the 38126 zip code (Cleaborn and Foote). Faith-based programs include soft skills job training, economic literacy and personal finance training, job placement, mentoring relationships, on-site and off-site work experience, GED tutoring, & savings accounts.
City of Refuge Outreach Ministries 4466 Elvis Presley Blvd., Suite 119, Memphis, TN 38116 Phone: (901) 396-3333 Website: http://coroministries.org/	Fills the gap that prevents people with felony records from becoming self-supporting members of the community. They facilitate the transition of ex-offenders & families into the community by providing job placement & career/life skills training.
DPC Assessments, Inc. P.O. Box 30722 Memphis, TN 38130-0722 Phone: (901) 489-6464 Website: http://www.dpcassessments.org	Provides tutoring, life management skills, and job readiness training, including GED preparation and TABE assessment.
Dress for Success Memphis 2730 Colony Park Dr., Memphis, TN 38118 Phone: (901) 363-3100 Website: http://www.dressforsuccess.org	Dress for Success Career Centers provide clients with career guidance, technology skills and support in their job searches. The program offers services that are vital to women entering the workforce, such as an Internet-accessible computer lab with cutting-edge job placement software; job search assistance; resume and cover-letter-writing lessons; and both interview preparation and mock interviews.
Economic Opportunities (EcOp), part of the Memphis Leadership Foundation 1548 Poplar Ave., Memphis, TN 38104 Phone: (901) 729-2931 or (901) 948-8981 http://www.mlfoonline.org/	Economic Opportunities (EcOp) is a business venture equipped to provide "hard to place" individuals with employment, personal attention and intensive care.
HopeWorks, Inc. 1930 Union Ave., Memphis, TN 38104 Phone: (901) 272-3700 Website: http://www.whyhopenworks.org/	HopeWorks, Inc.'s programs develop individual worth, encourage personal responsibility and promote the honor and value of work. HopeWorks implements a holistic approach through daily classes and meals, educational training and spiritual counseling.
Labor Force 4712 Yale Rd., Memphis, TN 38128 Phone: (901) 372-1004 Website: http://laborforce.com/	Job placement in light industrial work; no felonies.



<p>Labor Ready South Memphis 3584 Lamar Ave. Memphis, TN 38118 Phone: (901) 797-8404</p> <p>Memphis North 2235 Covington Pike Memphis, TN 38128 Phone: (901) 213-9797 Website: http://www.laborready.com</p>	<p>Places temporary associates with jobs in construction, manufacturing, hospitality, events, restoration, auto services, logistics and warehousing, retail support, waste and recycling and more.</p>
<p>Landmark Training Development Co. 2411 Carnes Ave., Memphis, TN 38114 Phone: (901) 620-9558 Website: www.homerepairschool.webs.com</p>	<p>Offers life skills training and instruction in sales, construction cost estimating, construction management, safety, carpentry, drywall, plaster, concrete, roofing, and painting.</p>
<p>Life Transformation Center 5157 Oak Meadows Ave., Memphis, TN 38134 Phone: (901) 258-9259</p>	<p>Provides residential housing, job readiness, life skills, work re-entry, and Biblical discipleship training.</p>
<p>Lifeline to Success 4029 Frayser-Raleigh Rd., Memphis, TN 38128 Phone: (901) 729-6537 Website: http://www.lifeline2success.org</p>	<p>Provides clients with the support necessary to reenter society and have a positive impact in their communities by removing the negative perceptions associated with a criminal record. They provide GED preparation, life skills, job readiness, etiquette, diction, and basic education training.</p>
<p>Lighthouse Mission Ministries: "Reliable" Back-to-Work Program P.O. Box 22573, Memphis, TN 38122 Phone: 888-382-8107 Website: http://lhmm.org/id16.html</p>	<p>"Reliable" Back-to-Work Program partners with industry to put people back to work. Participants take employment preparation classes and participate in hands on work at Lighthouse facilities. When students are ready for work, the program transports them to businesses and manufacturers in the community where they work through our Reliable Program. All participants must pass drug screening prior to placement. The goal is to have students transition to full-time employment with partners upon completion of the program, which takes from 6 mos. to one year.</p>
<p>LSI 134 Monroe Ave., Memphis, TN 38103 Phone: (901) 526-1111 Website: http://www.lsitemps.com/</p>	<p>LSI was originally founded as an Industrial Staffing Service over four decades ago. Success in the Memphis market led to expansion geographically and in the areas of service provided. Based on the demands of satisfied clients, LSI has developed systems to provide full-service staffing in all areas.</p>
<p>Memphis Inter-Faith Association (MIFA) Life Skills Institute 910 Vance Ave., Memphis, TN 38126 Phone: (901) 527-0208 Website: http://www.mifa.org</p>	<p>MIFA's Life Skills Institute provides education and activities for personal and professional development and self-esteem building to MIFA Housing Opportunities clients.</p>



<p>Memphis Urban League 413 N. Cleveland, Memphis, TN 38104 Phone: (901) 272-2491 Website: www.mphsurbanleague.org/</p> <p>Memphis Urban League Achievement Centers: Airways Middle School, 2601 Ketchum Carver High School, 1591 Pennsylvania Holmes Road Elem. School, 1083 Holmes Rd. Longview Middle School, 1895 S. Orleans</p>	<p>Memphis Urban League assists African-Americans and other ethnic groups to expand economic opportunities and secure parity, power and civil rights.</p>
<p>Memphis VA Medical Center 1030 Jefferson Ave., Memphis, TN 38104 Phone: (901) 523-8990 Website: http://www.memphis.va.gov/</p>	<p>The Tennessee Department of Veteran’s Affairs Recovery Services offers employment services at each of the VA Hospitals in Tennessee.</p>
<p>Memphis Works 4189 Leroy, Memphis, TN 38108 Phone: (901) 767-0922</p>	<p>Free training and job placement assistance in the areas of office technology, computer support technology, certified nursing assistant, and craft skills (construction).</p>
<p>Other Victim 3540 Summer Ave., Memphis, TN 38122 Phone: (901) 529-7172</p>	<p>Other Victim offers pre-release planning, screening, orientation, housing placement assistance, employment readiness, & placement assistance. Programs include group workshops and individual assistance. Clients can participate in job readiness job-search clinics and mock interview sessions, work individually with staff to follow through with job search strategies, learn computer skills, prepare resumes, and find and enroll in vocational training.</p>
<p>Project Memphis http://projectmemphis.org/</p>	<p>Project Memphis assists female ex-offenders, the homeless, and persons living with HIV/AIDS. Individuals who have made a good faith effort to complete re-entry modules of training as provided to them and who are seeking or have obtained gainful employment are referred for housing within specific apartment complexes where specialized programs will be tailored to their needs.</p>
<p>Second Chance Program 444 N. Main St., 2nd Floor, Memphis, TN 38105 Phone: (901) 545-0343 Website: http://www.cityofmemphis.org/framework.aspx?page=981</p>	<p>The Second Chance Program is a private/public partnership between the City of Memphis and local businesses. Second Chance connects ex-offenders who are willing to work with employers who are willing to hire them.</p>
<p>Solutions Transition Resource Center 283 N. Bellevue, Memphis, TN 38105 Phone: (901) 217-1795</p>	<p>STRC wants to help make reentry transition permanent. They assist with locating jobs, housing, substance abuse counseling, emergency services, financial management, education and job training, as well as spiritual needs.</p>



<p>Tennessee Department of Labor and Workforce Development (TDLWD) Website: http://www.tn.gov/labor-wfd</p> <p>Local TDLWD Career Centers: Website: http://www.memphiscareercenter.com</p> <ol style="list-style-type: none"> 1. TN Career Center - Collierville 942 West Poplar St., Collierville, TN 38017-2546 Phone: (901) 853-4753 2. TN Career Center - Memphis 1295 Poplar Ave., P.O. Box 40859 Memphis, TN 38174-0859 Phone: (901) 543-7536 3. TN Career Center - Memphis 5368 Mendenhall Mall, Memphis, TN 38115 Phone: (901) 365-3205 4. TN Career Center - Memphis 2850 Austin Peay Hwy., Memphis, TN 38168 Phone: (901) 543-7842 5. TN Career Center - Memphis 444 North Main St., 2nd Floor Memphis Area Transit Authority Terminal Memphis, TN 38105 Phone: (901) 545-2240 	<p>Career Centers provide help with filing unemployment claims, finding a job, and obtaining career information and job training.</p>
<p>WesTCORE (West TN Coalition for Offender Re-Entry) 111 S. Highland #174, Memphis, TN 38111 Phone: (901) 218-5423 Website: http://www.westcore.org</p>	<p>WesTCORE provides transitional housing, support/counseling, and job readiness through a collaboration of organizations designed to assist offenders with a successful reintegration into society.</p>
<p>YWCA Training and Development Center 1044 Mississippi Blvd., Memphis, TN 38126 East Vocational Technical School-3206 Poplar Ave., Memphis, TN 38111 Phone: (901) 948-0493 Website: http://www.memphisywca.org/classes/</p>	<p>The YWCA Training and Development Center offers opportunities for women and non-custodial parents in nontraditional career exploration, training and employment at no cost.</p>



Food

There are hundreds of hunger centers in Memphis/Shelby County, including countless churches that provide food to the community as part of their ministries. Because there are simply too many of these programs to list individually in this guide, please see two key referral sources (2-1-1 and the MidSouth Food Bank) that can be called during business hours to direct you to a location closest to you.

We've also provided a few other organizations that offer emergency food assistance, although programs listed in other sections of this guide (such as housing) often provide food to clients as well.

Emergency Food Referrals	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
<p>211</p> <p>Also accessible at the following phone numbers: Toll free: (866) 735-7211 Local: (901) 415-2790 TTY: (901) 415-2701</p> <p>Hours: Mon-Thu, 9 a.m. to 9 p.m. Fri-Sat, 9 a.m. to 6 p.m. Sunday, 1 p.m. to 5 p.m.</p>	<p>If you are looking for help, or want to provide someone with help, dial 2-1-1 to reach the community information and referral resources of LINC, the Library Information Center at the Memphis Public Library. LINC, in conjunction with United Way of the Mid-South, is the local source for community resources.</p> <p>The most frequent requests for help are utilities, food, protective services, legal assistance, child care, social support, housing, and mental health.</p>
<p>MidSouth Food Bank 239 S. Dudley St., Memphis, TN 38104 Phone: (901) 527-0841 Website: http://www.midsouthfoodbank.org/</p>	<p>The MidSouth Food Bank distributes food through more than 200 hunger centers across the region. Hunger centers are often located in community buildings, shelters, and churches. To find a hunger center, call (901) 527-0841 during regular business hours. They will help you find a location (by zip code).</p>
Organizations Providing Meals	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
<p>HopeWorks, Inc. 1930 Union Ave., Memphis, TN 38104 Phone: (901) 272-3700 Website: http://www.whyhopenworks.org/</p>	<p>HopeWorks, Inc. is a not-for-profit organization that develops individual worth, encourages personal responsibility and promotes the honor and value of work. HopeWorks implements a holistic approach through daily classes and meals, educational training and spiritual counseling.</p>
<p>Memphis Union Mission 383 Poplar Ave., Memphis, TN 38105 Phone: (901) 526-8403 http://www.memphisunionmission.org/</p>	<p>Every day of the year, the Mission provides a breakfast, lunch, and dinner meal. Dinner is served to overnight guests. Lunch is free and open to the public. Lunch guests should arrive no later than 11 a.m.</p>



<p>Memphis Inter-Faith Association (MIFA) Emergency Services 910 Vance Ave., Memphis, TN 38126 Phone: (901) 527-0208 or (901) 529-4533 Website: http://www.mifa.org</p>	<p>MIFA provides emergency food assistance to people in need. Applicants must provide picture ID for adults, Social Security cards for the household, verification of children’s ages, proof of address, proof of loss or crisis such as a lay-off notice. Each household is eligible for four vouchers per year and requests for vouchers must be five days apart. Vouchers can be redeemed for non-perishable food at a food pantry as close as possible to the applicant’s address.</p>
<p>Neighborhood Christian Centers, Inc. 785 Jackson Ave., Memphis, TN 38107 Phone: (901) 881-6013</p> <p><u>Satellite Centers in Memphis:</u></p> <p>North Center (Golightly Building) 785 Jackson Ave., 38107</p> <p>C. Frank Fourmy Jr. Center 223 Scott St., 38112</p> <p>Greenbriar 3150 Madewell Cove, 38127</p> <p>Robinhood 3703 Robin Park Circle #3, TN 38111</p> <p>Chickasaw Chickasaw Place Apt. Complex</p> <p>Pershing Park 3707 Pershing Park #1, 38127</p> <p>New Era (Orange Mound) 797 Laurel, 38114</p>	<p>Neighborhood Christian Centers offer faith-based services to citizens of Memphis by offering food, clothing, emergency assistance and friendship.</p> <p>Satellite Center sites are open 8 hours per day and are governed by full-time NCC employees. The sites offer prayer, weekly Bible studies, after-school programs, reading corners, food pantries, clothes closet and computer access. Check for details about specific services offered.</p>
<p>Salvation Army-Ben Lear South Citadel 877 Blythe St., Memphis, TN 38104 Phone: (901) 543-8586 Website: http://www.salvationarmymemphis.org/programs_emergency_assistance.asp</p>	<p>The food pantry at The Salvation Army's Ben Lear South Citadel provides one week's worth of emergency food per family.</p>



Health Care

Nothing is more important than your health. Please see the list below to find locations in Memphis and Shelby County that can help with all types of health care and related needs.

General Health Care	
Program Name, Address & Contact Info	Services They Provide
<p>Christ Community Clinic Information: (901) 260-8500 http://www.christcommunityhealth.org</p> <p>Broad Clinic 2861 Broad Ave., Memphis, TN 38112 Phone: (901) 260-8450</p> <p>Frayser Clinic: 3124 North Thomas, Memphis, TN 38127 Phone: (901) 260-8400</p> <p>Hickory Hill Clinic **bilingual staff 5366 Winchester Rd., Memphis, TN 38115 Phone: (901) 271-6100</p> <p>Orange Mound Clinic 2569 Douglass Ave., Memphis, TN 38114 Phone: (901) 271-6200</p> <p>Third Street Clinic 3362 S. Third St., Memphis, TN 38109 Phone: (901) 271-6300</p>	<p>Provides faith-based primary health care in five locations on sliding fee scale. Services include primary care for adults and children, obstetrics and gynecology, dental care, mental health care and some medications.</p>
<p>Church Health Center Clinic Website: http://www.churchhealthcenter.org</p> <p>1196 Peabody Ave. , Memphis, TN 38104 Phone: (901) 272-0003</p> <p>321 S. Bellevue Blvd., Memphis, TN Phone: (901) 272-7526</p>	<p>Provides faith-based primary medical care (including exams, x-rays and laboratory tests) on an appointment basis for people who are employed or self-employed but uninsured; cost is sliding scale. Services include dental, vision, mental health counseling, physical therapy and some medication, but not obstetrics or family planning. Also provides walk-in clinic for people who are uninsured and need immediate care. Mandatory "Getting Started" orientations for all new appointment patients held Monday through Wednesday, 11:45 am - 1:00 pm and Thursday 6:15-7:30 pm.</p>
<p>Friends for Life 1384 Madison Ave., Memphis, TN 38104 Phone: (901) 272-0855 Website: http://www.friendsforlifecorp.org</p>	<p>Offers HIV education, HIV testing, food pantry for those with HIV, transportation to medical appointments, Feast for Friends twice a month, Wellness University, Positive Living Center, and Shelter Plus Apartments.</p>



<p>Memphis Health Center</p> <p>Main Location: 360 E.H. Crump Blvd., Memphis, TN 38126 Phone: (901) 261-2000</p> <p>Greenlaw Health Center Location: 278 N. Greenlaw Ave., Memphis, TN 38105 Phone: (901) 261-2000 or (901) 261-7301</p>	<p>Provides adult and pediatric primary medical care, dentistry and vision care, OB/GYN, family planning and prenatal care, laboratory tests, x-rays, podiatry and breast and cervical cancer screening on sliding fee scale at two Shelby County locations.</p>
<p>Memphis Public Library & Information Center Benjamin L. Hooks Central Library Business/Sciences Department 3030 Poplar Ave., 3rd Floor Memphis, TN 38111 http://www.memphislibrary.org/healthinformation</p>	<p>The Health Information Center in the Business/Sciences Department has an extensive library of reference and circulating materials in multiple formats on a wide variety of health and wellness topics. Also provides online resource, the Virtual Health Information Center with links to local and national health information and a free monthly e-newsletter.</p>
<p>Memphis VA Medical Center 1030 Jefferson Ave., Memphis, TN 38104 Phone: (901) 523-8990</p>	<p>The Tennessee Department of Veteran's Affairs Recovery Services offers employment services at each of the VA Hospitals in Tennessee.</p>
<p>Memphis and Shelby County Health Department General clinic information: (901) 544-7576 http://www.shelbycountyttn.gov/</p> <p>TennCare Eligibility Determination 842 Jefferson Ave. , 4th Floor, Memphis, TN 38105 Phone: (901) 545-8722</p>	<p>Provides wide range of primary and preventive health care services on sliding fee basis for adults and children at public health department clinics located throughout Memphis and Shelby County.</p> <p>TennCare provides an expedited entry point for women to receive early prenatal care, cancer treatment, or diagnostic medical services by way of enrollment into the TennCare Presumptive Medicaid program.</p>
<p>Planned Parenthood Memphis Health Center 2430 Poplar Ave., Suite 100, Memphis, TN 38112 Phone: (901) 725-1717 http://www.plannedparenthood.org/</p>	<p>All Services Offered: abortion services, birth control services, emergency contraception, HIV testing, HPV & hepatitis vaccines, LGBT services, women's and men's health services, patient education, pregnancy testing/options/services, STD testing & treatment.</p>
<p>Walgreens - Take Care Clinics Phone: 1-800-825-3227 http://takecarehealth.com</p> <p><u>Locations in Memphis Area:</u> 1863 Union Ave. , Memphis, TN 38104 3177 S. Perkins Ave., Memphis, TN 38118 4625 Summer Ave., Memphis, TN 38122 4680 Poplar Ave., Memphis, TN 38117 4154 Elvis Presley Blvd., Memphis, TN 38116 6697 Stage Rd., Bartlett, TN 38134</p>	<p>Provides free basic, primary health care at Walgreen's Take Care walk-in clinics through December 31, 2009 to current and future Take Care clinic patients and their families who suffered job loss after March 31, 2009 and have no health insurance.</p> <p>Services include treatment of respiratory illness such as colds, bronchitis and sinus infections, common conditions such as allergies and urinary tract infections, and common skin conditions such as poison ivy and minor burns. Laboratory services necessary to</p>



8046 Macon Rd., Cordova, TN 38018 8001 Winchester Rd., Memphis, N 38125 1501 Goodman Rd., Horn Lake, MS 38637 6958 Goodman Rd., Olive Branch, MS 38654	diagnose these common conditions are also included in the free service. Health evaluations, vaccinations, physicals and injections are not included in the free service.
Dental & Optometry	
Program Name, Address & Contact Info	Services They Provide
Southern College of Optometry Eye Clinic and Low Vision Clinic 1225 Madison Ave., Memphis, TN 38103 Phone: (901) 722-3250 http://tec.sco.edu/about/Pages/default.aspx	Provides eye care for people with Medicare, TennCare or self-pay. Provides discounted low-vision care to people on limited income with extremely limited vision, and discounted eyeglasses to schoolchildren whose families qualify.
UT College of Dentistry Dental Clinic 875 Union Ave., C-209 Dunn Building, Memphis, Tennessee 38163 Phone: (901) 448-6468 http://www.uthsc.edu/dentistry/Patients	Dental school students provide dental care (including periodontics, dental surgery, prosthodontics and some emergency dental care) for adults and children at fees lower than private practice rates. Accepts some TennCare plans and private pay.
Mental Health	
<i>Please also refer to the section on Alcohol & Substance Abuse. Many of the services listed there also address mental health issues.</i>	
Program Name, Address & Contact Info	Services They Provide
Accepting Responsibility, Inc. P.O. Box 41964, Memphis, TN 38174 Phone: (901) 878-2076	Accepting Responsibility provides one-on-one and group counseling sessions along with family reconciliation, job skills, employment training, parenting skills, interviewing techniques, and listings of possible housing opportunities.
Comprehensive Counseling Network Frayser Family Counseling Center 2150 Whitney Ave., Memphis, TN 38127 Paul Schwartz Center for Children and Families 2100 Whitney Ave., Memphis, TN 38127 Phone: (901) 353-5440 Website: http://ccnmemphis.org/	The Comprehensive Counseling Network offers mental health counseling and case management services. Services are offered to children, adolescents, adults, and seniors from all areas of Memphis and Shelby County.
Memphis Mental Health Institute 951 Court Ave., Memphis TN 38103 Phone: (901) 577-1800 Website: http://www.tennessee.gov/mental/mhs	The Tennessee Department of Mental Health operates a Regional Mental Health Institutes in Memphis. The Institute provides in-patient psychiatric services for adults. Most admissions are on an emergency involuntary basis.
Southeast Mental Health Center	Southeast Mental Health Center services include



<p>3810 Winchester Rd., Memphis, TN 38181 Phone: (901) 369-1400 or (901) 577-9400 Website: http://www.semhcinc.com:8080/sites/semhc/default.aspx</p>	<p>psychiatric, pharmacy, psychotherapy, counseling, family/marriage counseling, alcohol & drug treatment, supportive living, housing, and vocational services.</p>
<p>Prescriptions</p>	
<p>Program Name, Address & Contact Info</p>	<p>Services They Provide</p>
<p>Cover Tennessee - Cover Rx Phone: (901) 531-6325 or 1-800-268-3786 http://www.covertn.gov/web/cover_rx.html</p>	<p>Provides prescription discount card for Tennessee residents without prescription drug coverage through another insurance plan. Cover RX has sliding-scale co-pays based on income, but no monthly premiums.</p>
<p>Family Wize Prescription Drug Discount Card</p> <p><u>Contact:</u> United Way of the Mid-South PO Box 750730 Memphis, TN 38175 Phone: (901) 433-4300</p>	<p>Contact the United Way of the Mid-South to find out where to get your free Family Wize prescription drug discount card. These cards are being distributed through participating United Way partner agencies and other organizations for people with no prescription drug coverage. There is no cost for this discount card and there are no enrollment or eligibility requirements.</p>
<p>Free Prescription Discount Card City of Memphis 1-888-620-1749 www.caremark.com/nlc</p> <p>Cards are available at many city offices, including all Memphis Public Library locations. Cards may also be printed off from the website offered.</p>	<p>Provides free prescription discount card provided by City of Memphis government in collaboration with National League of Cities. Card provides discount on many prescription drugs if prescription is not covered by insurance. Card is accepted at many area pharmacies; no age or income requirements and no limits to the number of times the card may be used.</p>
<p>Schnuck's Prescription Drug Program Free Generic Oral Antibiotics http://www.schnucks.com/pharmacyprogram.asp</p>	<p>Provides free 21-day supply plus refills of several generic oral antibiotics (tablets, capsules and liquids). Must have valid prescription.</p>



HIV/AIDS/STDs

Program Name, Address & Contact Info	Services They Provide
<p>Community HIV Network 880 Madison, Suite 1C01, Memphis, TN 38103 Phone: (901) 545-6577 or (901) 545-6575</p>	<p>Community HIV Network provides services to persons living with or affected by HIV/AIDS such as: access to community based support systems for women, children, adolescents, and families; consumer advocate services; information concerning AIDS clinical research trials located in the Memphis area; access to HIV/AIDS education as it relates to treatment for medical and social service providers; and access to case management and supportive services.</p>
<p>Friends for Life 1384 Madison Ave., Memphis, TN 38104 Phone: (901) 272-0855 Website: http://www.friendsforlifecorp.org</p>	<p>Offers HIV education, HIV testing, food pantry for those with HIV, transportation to medical appointments, Feast for Friends twice a month, Wellness University, Positive Living Center, and Shelter Plus Apartments.</p>
<p>Planned Parenthood Memphis Health Center 2430 Poplar Ave., Suite 100, Memphis, TN 38112 Phone: (901) 725-1717 http://www.plannedparenthood.org/</p>	<p>All Services Offered: abortion services, birth control services, emergency contraception, HIV testing, HPV & hepatitis vaccines, LGBT services, women's and men's health services, patient education, pregnancy testing/options/services, STD testing & treatment.</p>
<p>Shelby County Packer STD / HIV Clinic 814 Jefferson Ave., Room 221, Memphis, TN 38105 Phone: (901) 544-7552</p> <p>Cawthon STD Clinic 1000 Haynes, Memphis, TN 38114 Phone: (901) 544-6962 Website: http://www.shelbycountyttn.gov/</p>	<p>Appointments are scheduled one day in advance. HIV and syphilis testing is available on a walk-in basis before 3:00 pm. Rapid HIV testing is offered, with preliminary results available within one hour.</p>



Housing: Shelters/Transitional

There are many emergency shelters and transitional housing facilities in the Memphis/Shelby County area. Please note that some of the facilities do not publish their street address due to safety concerns.

Although this might not always be possible, please try to call ahead to be sure you are eligible and that there is space.

Program Name, Address & Contact Info	Services They Provide
Agape Child and Family Services 111 Racine St. Memphis, TN 38111 Phone: (901) 323-3600 Website: http://www.agapemeanslove.org	Families in Touch (FIT) is a collaborative effort to serve homeless, pregnant, mothers, and up to 3 children in transitional housing and support services. AGAPE also provides the following services: foster care, family preservation, adoption, maternity care, family counseling/mental health services, family enrichment, and psycho-educational services.
Alpha House, Inc. 972 N. Seventh St., Memphis, TN 38107 Phone: (901) 578-2570	Alpha House assists and houses women with alcohol or drug problems.
Alpha Omega Veterans Services, Inc. 1183 Madison Ave., Memphis, TN 38112 Phone: (901) 729-2345 Website: http://www.aovs.org/programs.html	AOVS provides supportive services and housing for homeless veterans and their families.
Barron Heights Transitional Center-Shelter for Homeless Veterans 1385 Lamar Ave., Memphis, TN 38104 Phone: (901) 728-5873 Website: http://bhcdc.com/	Barron Heights Transitional Center provides a safe and sober environment for male veterans. Physical, emotional, and spiritual recovery is the primary focus. Housing is provided 24 hours a day and three meals are served daily.
Bethany Home 901 Chelsea Ave., Memphis, TN 38107 Phone: (901) 525-1837	Bethany Home provides housing for expectant mothers. Eligible participants are those who are pregnant and in need of a place to stay. Participants must be able to live in a group and not be a danger to themselves or others.
Brookhaven Care Home, Inc. 5071 Hillbrook Rd., Memphis, TN 38109 Phone: (901) 785-3629	Brookhaven provides a safe alternative to homelessness where residents receive supervision of daily medication requirements, transportation to mental health counseling, shelter, food, and positive role modification which re-teaches each resident the social and hygiene skills needed to be acceptable citizens. They also provide three meals per day, do all laundry, transport to and from doctors' appointments, assist with medications, and give 24-hour supervision.
Calvary Rescue Mission 960 S. Third St., Memphis, TN 38106 Phone: (901) 775-2570 Website: http://www.broadwaychurch.org/crm/	Calvary Rescue Mission provides a faith-based shelter for homeless men. They serve two full meals a day, offer clothing to the homeless, have a 2500 volume library, and provide nightly chapel services, counseling, a discipleship program, and lodging.



<p>Catholic Charities of West Tennessee Homeless Services 1325 Jefferson Ave., Memphis, TN 38104 Phone: (901) 722-4700 Website: http://www.ccwtn.org/index.php?page=homeless</p> <p>Genesis House: 300 N. Bellevue, Memphis, TN 38105</p> <p>Dozier House: 85 North Cleveland, Memphis, TN 38104</p> <p>Sophia's House: Call (901) 728-4229</p>	<p>Homeless Services offers residential treatment to men, women, and children who are homeless for a variety of reasons - mental illness, addiction, and domestic violence. They serve people regardless of religious beliefs, socio-economic status or ethnic background. All programs offer employment services and assistance with developing permanent housing.</p> <p>Genesis House serves homeless men and women who are chronically mentally ill and addicted.</p> <p>Dozier House serves homeless men and women who are chemically dependent and in need of a 24-hour alcohol and drug treatment program. Sophia's House is a residential facility that serves homeless women and their children who are victims of domestic violence.</p>
<p>HOPE Center 1383 Kney St., Memphis, TN 38104 Phone: (901) 523-8894</p>	<p>Offers inpatient and outpatient aftercare services as well as housing to women who are recovering alcoholics/addicts, ex-offenders, victims of abuse, or living with HIV /AIDS.</p>
<p>Karat Place, Inc. 558 Boyd St., Memphis, TN 38126 Phone: (901) 525-4055 Website: http://karatplace.org/</p>	<p>Karat Place, Inc. seeks to rehabilitate homeless women ex-offenders with or without children to reduce recidivism in greater Memphis. They offer transitional housing and promotion of education to acquire knowledge, skills, esteem, contractual jobs and motivation.</p>
<p>Life Transformation Center 5157 Oak Meadows Ave., Memphis, TN 38134 Phone: (901) 258-9259</p>	<p>Life Transformation Center provides residential housing, job readiness, life skills, work re-entry, and Biblical discipleship training.</p>
<p>Lifeline to Success 4029 Frayser-Raleigh Rd., Memphis, TN 38128 Phone: (901) 729-6537 Website: http://www.lifeline2success.org</p>	<p>LifeLine to Success offers services including a reentry institute, reentry housing partnership, planning, and regional reentry center.</p>
<p>Lighthouse Mission Ministries P.O. Box 22573, Memphis, TN 38122 Phone: (888) 382-8107 Website: http://www.lhmm.org</p>	<p>Lighthouse Mission Ministries offers faith-based recovery support services, transitional housing and employment preparation and placement to adults who are either addicted or homeless or both.</p>
<p>Living Legacy Inc. Clark Tower, 5100 Poplar Ave., Ste. 2700, Memphis, TN 38109 Phone: (901) 672-7857 Website: http://theliving-legacy.com/</p>	<p>Living Legacy offers support groups, workshops/trainings, counseling, housing and community referrals.</p>
<p>Memphis Family Shelter P.O. Box 22891, Memphis, TN 38122 Phone: (901) 278-2728 Website: http://www.memphisfamilyshelter.org/</p>	<p>Memphis Family Shelter provides transitional housing and supportive services for homeless mothers and their children.</p>



<p>Memphis Inter-Faith Association (MIFA) Emergency Housing Partnership & Housing Opportunities 910 Vance Ave., Memphis, TN 38126 Phone: (901) 260-4663 Website: http://www.mifa.org</p>	<p>MIFA's Emergency Housing Partnership program prevents homelessness by providing assessments and referrals to emergency shelters, transitional housing, rental assistance, and rapid re-housing assistance.</p> <p>MIFA's Housing Opportunities program provides transitional housing (65 apartments) for homeless families. Through the Life Skills Institute, MIFA offers life skills education, case management services, counseling, employment guidance, housing location, budgeting, and debt reduction.</p>
<p>Memphis Union Mission's Men's Emergency Shelter Memphis Union Mission 383 Poplar Ave., Memphis, TN 38105 Phone: (901) 526-8403 http://www.memphisunionmission.org/</p>	<p>Memphis Union Mission's Men's Emergency Shelter is located at 383 Poplar Ave. When the shelter beds are full, particularly on cold nights, they set up over 100 additional temporary beds in the chapel and an additional 100 temporary beds at the Opportunity Center (600 Poplar Ave.)</p>
<p>Missionaries of Charity 700 N. 7th St., Memphis, TN 38107 Phone: (901) 526-5456</p>	<p>Missionaries of Charity offers emergency shelter for women and women with young children.</p>
<p>Peabody House 1076 Peabody, Memphis, TN 38104 Phone: (901) 527-3863</p>	<p>Peabody House provides emergency housing for homeless individuals with HIV/AIDS.</p>
<p>Project Memphis http://projectmemphis.org/</p>	<p>Project Memphis assists female ex-offenders, the homeless, and persons living with HIV/AIDS. Individuals who have made a good faith effort to complete re-entry modules of training as provided to them and who are seeking or have obtained gainful employment are referred for housing within specific apartment complexes where specialized programs will be tailored to their needs.</p>
<p>Salvation Army- Purdue Center of Hope 696 Jackson Ave., Memphis, TN 38105 Phone: (901) 543-8586 or (901) 543-8584 Website: http://www.salvationarmymemphis.org/programs_housing.asp</p>	<p>The Salvation Army Supportive Housing Resource Program provides up-to-date information on shelter and supportive housing availability.</p> <p>The Single Women's Lodge is a shelter for single homeless women. It has a capacity of 20 women per night. The Emergency Family Shelter program provides housing, three meals a day and case management for homeless mothers and their children, ages 12 and under. The shelter has 20 rooms. Renewal Place is a transitional housing program for chemically addicted homeless women and their children up to age 12. It has a capacity of 45 women/children (15 rooms).</p>



<p>Second Chances Foundation, Inc. Phone: (901) 355-2727 Website: www.secondchancesfoundation.org</p> <p>Men's Center: 1253 Peabody Ave., Memphis, TN 38104</p> <p>Women's Center: 304 Orleans Ave., Memphis, TN 38126</p>	<p>Second Chances provides support and transitional housing/sober living for men (10 beds) and women (24 beds). Individuals have the freedom to conduct their lives and come and go, with some exceptions such as a curfew, no visitors of the opposite sex, no alcohol and drugs.</p>
<p>Solutions Transitions Resource Center 287 N. Bellevue Blvd., Memphis, TN 38105 Phone: (901) 217-1795</p>	<p>STRC assists with locating jobs, housing, addiction counseling, emergency services, financial management, education, job training and spiritual needs.</p>
<p>Transitions Halfway Ministries: Forgiveness House 111 S Highland St. #174, Memphis, TN 38111 Phone: (901) 218-5423</p>	<p>Forgiveness House has been created mainly to assist men leaving incarceration on parole to integrate back into the community. The program provides clean, affordable housing, three meals per day, transportation, and job placement assistance, along with spiritually-based learning programs.</p>
<p>Urban Family Ministries, CDC 2174 Lamar Ave., Memphis, TN 38114 Phone: (901) 323-8400 Website: http://wroc.us</p>	<p>Ex-Offender Community Re-entry Program offers housing and support for non-violent ex-offenders returning to the community. Other programs such as DUI school, food, counseling available.</p>
<p>Women Ablaze Ministries, Inc. P.O. Box 22095, Memphis, TN 38122 Phone: (901) 372-2783 or (901) 4863-4353 Website: www.womenablazeministries.org</p>	<p>WAM's outreach to women being released includes housing and opportunities for life skills training which includes cognitive behavioral therapy, substance abuse relapse prevention, pastoral care, and other service through community partnerships.</p>
<p>YWCA-Abused Women's Services Administrative office: 766 S. Highland Ave., Memphis, TN 38111 Phone: (901) 725-4277 Website: http://www.memphisywca.org/abused-women-services/</p>	<p>The YWCA has a 27-bed facility that provides a 24-hour, 7-day-a-week emergency shelter to women with or without children that are homeless or at risk of becoming homeless due to domestic violence in Memphis/ Shelby County.</p>



Legal Help

Please see the information below for various legal or government-related contacts that can help you with everything from getting a copy of your birth certificate to child support enforcement to legal questions.

Child Support	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
Shelby County Child Support Division 3915 S. Mendenhall Rd., Memphis TN 38115 Phone: (901) 432-6700 Website: www.shelbycss.com	Child support services provided by MAXIMUS, Inc. and the State of TN include child support enforcement, establishing paternity, and any assistance concerning child support orders.
Court/Government Contacts	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
General Sessions – Civil Court 140 Adams St., Room 106, Memphis TN 38103 Phone: (901) 545-4031 Website: http://gs4.shelbycountyttn.gov/gscvinq/gscv_civildivision	Jurisdiction over civil cases up to \$25,000; evictions; recovery of personal property; emergency mental commitments; denial petitions for handgun permits; drug dealer eviction program
General Sessions-Criminal Court 201 Poplar Ave LL-81, Memphis, TN 38103 Phone: (901) 545-5100	The General Sessions Criminal Court handles all misdemeanors, felony preliminary hearings, and environmental case. General Sessions Court Clerk can provide limited information regarding cases.
Public Defender’s Office 201 Poplar Ave., Suite 201, Memphis, TN 38103 Phone: (901) 545-5800 Website: www.shelbycountyttn.gov (search Departments –Public Defender)	The Public Defender’s Office provide legal representation to individuals facing criminal charges in Shelby County’s General Session and Criminal Courts
Shelby County Government Website: www.shelbycountyttn.gov	Information about departments and services the county provides to citizens.
Shelby County Warrants Website: www.shelbywarrants.org	Allows individuals to check outstanding warrants.
Social Security Administration Local office: 1330 Monroe Ave., Memphis, TN 38104 Website: www.ssa.gov	Provides information on how to apply for social security benefits and replace social security cards.



<p>Tennessee Department of Health Office of Vital Records 421 5th Ave. N, 1st Floor, Central Services Building, Nashville, TN 37243 Phone: (615) 741-1763 Website: http://health.state.tn.us/Vr/index.htm Shelby County Office: Phone: (901) 544-7608 or (901) 544-7607</p>	<p>The Tennessee Office of Vital Records registers and maintains the original certificates of births, deaths, marriages and divorces that occur in Tennessee. Certified copies of the original records are available to the person named on the record and to certain family members or legal representatives.</p>
Legal Questions	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
<p>American Civil Liberties Union ACLU of Tennessee P.O. Box 120160, Nashville, TN 37212 Phone: (615) 320-7142 Website: http://www.aclu-tn.org</p>	<p>ACLU works to defend and preserve individual rights and liberties. Key issues include capital punishment, drug law reform, free speech, HIV/AIDS, human rights, prisoners’ rights, racial justice, religion, reproductive freedom, technology and liberty, voting rights, and women’s rights.</p>
<p>Community Legal Center 910 Vance Ave., Memphis, TN 38126 Phone: (901) 543-3395 Website: http://www.clcmemphis.com/index.html</p>	<p>The CLC offers lower income individuals and families in the Memphis area an affordable way to get legal assistance. Cases the CLC handles include: Landlord/tenant disputes, garnishments, conservatorships and guardianships, commercial contract disputes, probate matters, non-contested divorces, adoptions, and obtaining child support. The CLC does not handle: criminal cases, employment cases, civil rights violations, bankruptcies, insurance, personal injury, or medical malpractice.</p>
<p>Memphis Area Legal Services 109 N. Main St., Suite 200, Memphis, TN 38103 Phone: (901) 523-8822 Website: http://www.malsi.org/index.php</p>	<p>MALS offers civil legal assistance to low-income individuals and elderly in Southwestern Tennessee. They can help with issues relating to Family and Children; Housing and Real Property; Consumer Issues, Individual and Civil Rights; Health and Income Maintenance and Seniors. MALS conducts Saturday Legal Clinics every second Saturday from 9:00a.m. - 12:30 pm at the Main Library, and an Attorney of the Day program on Thursdays at the Shelby County Courthouse located at 140 Adams, beginning at 1:30p.m., to provide advice & referrals.</p>



Traffic/Driving Info	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
City Clerk Office - Drive As You Pay Program 201 Poplar Ave., Suite 101-A Memphis, TN 38116	The program allows eligible individuals with suspended driver licenses to continue to drive while they pay fines and courts to restore driving privileges.
Criminal Court - Drive As You Pay Program Criminal Court Collection Dept. 201 Poplar Ave., 4th Floor, Memphis, TN 3810	The program allows eligible individuals with suspended driver licenses to continue to drive while they pay fines and courts to restore driving privileges.
General Sessions - Driver's License Recovery Program 201 Poplar Ave., Lower Level, Room 101, Memphis, TN 38103	Individuals with tickets issued by the Shelby County Sheriff's office, Tennessee Highway Patrol, misdemeanor citations for driving while licenses suspended may be eligible to participate in the General Session Driver License Recovery Program. The program allows eligible individuals with suspended driver licenses to continue to drive while they pay fines and courts to restore their driving privileges.
Voting Rights	
<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
American Civil Liberties Union Website: http://www.aclu.org/files/pdfs/votingrights/tn_brochure_20101006.pdf	Voting Rights: A How-to Brochure for Former Felons in Tennessee
Division of Elections 312 Rosa L. Parks Ave., Snodgrass Tower, 9th Floor, Nashville, TN 37243 Phone: (615) 741-7956 Toll-Free: (877) 850-4959 Website: www.tn.gov/sos/election/restoration.htm	The Tennessee Department, Division of Elections provides information that explains how individuals convicted of felonies in Tennessee can have his or her voter's right restored.



Reentry & Other Resources

Many of these programs are listed in other sections, but be sure to check out the services they offer that may be of use as you transition back to the community.

Program Name, Address & Contact Info	Services They Provide
<p>City of Refuge Outreach Ministries 4466 Elvis Presley Blvd., Suite 119, Memphis, TN 38116 Phone: (901) 396-3333 Website: http://coroministries.org/</p>	<p>City of Refuge “fills the gap” that prevents people with felony records from becoming self-supporting members of the community. They facilitate the transition of ex-offenders & families into the community by providing job placement & career/life skills training.</p>
<p>Economic Opportunities (EcOp), part of the Memphis Leadership Foundation 1548 Poplar Ave., Memphis, TN 38104 Phone: (901) 729-2931 or (901) 948-8981 http://www.mlfoonline.org/</p>	<p>Economic Opportunities (EcOp) is a business venture equipped to provide "hard to place" individuals with employment, personal attention and intensive care.</p>
<p>Families of Incarcerated Individuals, Inc. (FII) 1380 Poplar Ave., Memphis, TN 38104 Phone: (901) 726-6191 Website: www.familiesofincarcerated.org</p>	<p>FII provides referral assistance to various organizations such as rental, utilities, mental health/counseling, bus passes, clothes closets, free food, identification cards, personal hygiene products, free healthcare, VA assistance, ITA vouchers for school, job lead list for ex-offenders, Cover Kids, food stamps, prescription discount cards, cell phones, housing lists, shelters for men and women, support groups, and more.</p>
<p>HOPE Center 1383 Kney St., Memphis, TN 38104 Phone: (901) 523-8894</p>	<p>HOPE Center offers inpatient and outpatient aftercare services as well as housing to women who are recovering alcoholics/addicts, ex-offenders, victims of abuse, or living with HIV/AIDS.</p>
<p>Hospitality HUB 146 Jefferson Ave. Memphis, TN 38103 Phone: (901) 522-1808 Website: http://www.hospitalityhub.org</p>	<p>Provides numerous services for homeless individuals, including: resource identification and referrals, counseling, a temporary mailing address, use of telephone to make local and long distance calls, access to computers, locker storage, assistance with acquiring identification/birth certificates, traveler’s aid: local (MATA passes) and long distance, shelter vouchers, “The Breakfast Club – a program for persons with alcohol and/or drug addiction, and access to clergy</p>
<p>Juvenile Intervention & Faith-Based Follow-Up (JIFF Ministry) 254 S. Lauderdale St., Memphis, TN 38126 Phone: (901) 522-8502 Website: www.jiffyouth.org</p>	<p>Juvenile Case Mentoring: Designed to give court-referred youth, ages 12-18, the skills, support, and direction necessary to break the destructive cycle of criminal behavior becoming thoughtful and productive citizens.</p>
<p>Karat Place, Inc. 558 Boyd St., Memphis, TN 38126 Phone: (901) 525-4055 Website: http://karatplace.org/</p>	<p>Karat Place, Inc. seeks to rehabilitate homeless women ex-offenders to reduce recidivism in greater Memphis. They offer transitional housing and promotion of education to acquire knowledge, skills, esteem, contractual jobs and motivation.</p>



<p>Memphis Shelby Crime Commission spearheading Operation: Safe Community 600 Jefferson Ave., Memphis TN, 38105 Phone: (901) 527-2600 Website: www.operationsafecommunity.org</p>	<p>Operation: Safe Community seeks to expand and coordinate an adult offender re-entry program that assists ex-offenders with workplace competencies, economic self-sufficiency, and social services.</p>
<p>Project Memphis http://projectmemphis.org/</p>	<p>Project Memphis assists female ex-offenders, the homeless, and persons living with HIV/AIDs. Individuals who have made a good faith effort to complete re-entry modules of training as provided to them and who are seeking or have obtained gainful employment are referred for housing within specific apartment complexes where specialized programs will be tailored to their needs.</p>
<p>Second Chance Program 444 N. Main St., 2nd Floor, Memphis, TN 38105 Phone: (901) 545-0343 Website: http://www.cityofmemphis.org/framework.aspx?page=981</p>	<p>The Second Chance Program is a private/public partnership between the City of Memphis and local businesses. Second Chance connects ex-offenders who are willing to work with employers who are willing to hire them.</p>
<p>Shelby County Division of Corrections 3 R Project (Rehabilitate, Renew & Reconnect) 1045 Mullins Station Rd., Memphis, TN 38134 Phone: (901) 377-4500</p>	<p>The 3R Project involves the use of programs targeted at promoting the effective reintegration of offenders back to communities upon release from prison and jail. It envisions the development of model programs that begin in the correctional institution and continue throughout an offender's transition to and stabilization in the community. These programs provide for individual re-entry plans that address issues confronting offenders as they return to the community.</p>
<p>WesTCORE (West TN Coalition for Offender Re-Entry) 111 S. Highland #174, Memphis, TN 38111 Phone: (901) 218-5423 Website: http://www.westcore.org</p>	<p>WesTCORE provides transitional housing, support/counseling, and job readiness through a collaboration of organizations designed to assist offenders with a successful reintegration into society.</p>
<p>Women Empowered to Become Self-Sufficient P. O. Box 820061, Memphis, TN 38182 Phone: (901) 591-5237 Website: http://www.websonline.org</p>	<p>WEBS is committed to empowering incarcerated women for self-sufficient lives. They go into the penal institutions to facilitate classes on personal, professional, and spiritual development. They also provide life skills, job skills and mentoring to pave the path for reconciliation with their families and the communities in which they will return.</p>



Transportation

Heading somewhere in the area or heading out of town? See below for info.

<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
Local: Memphis Area Transit Authority (MATA) Phone: MATA Hot Line 274-6282 Website: www.matatransit.com	Local bus travel. You can give the representative your location, destination and desired arrival time, and you'll get all the information you need to make your trip.
Long-distance: Megabus Phone: 1-877-GO2-MEGA (1-877-462-6342) Website: www.megabus.com Greyhound Phone: 1-800-231-2222 Website: www.greyhound.com	Long distance bus travel to destinations all over the U.S.

Utilities/Phone

Check out the programs listed below to see if you may be able to get access to utility assistance or phones—a must-have “lifeline” to contact support organizations and future employers.

<i>Program Name, Address & Contact Info</i>	<i>Services They Provide</i>
Assurance Wireless Address to submit application: P.O. Box 686, Parsippany, NJ 07054 Fax number to submit application: 1-877-732-3018 Phone: 1-888-898-4888 Website: http://www.assurancewireless.com	Assurance Wireless is an eligible telecommunications carrier for the Lifeline government phone program that provides free wireless phones and service to income-eligible consumers. You can call Assurance Wireless to apply for a phone or you can print out an application from its website and fax or mail it.
Memphis Light, Gas and Water (MLGW) Residential Assistance Programs Phone: (901) 544-MLGW (6549) Website: http://www.mlgw.com/SubView.php?key=res_assistprogintro	MLGW has payment and assistance programs and extension policies to help customers in need. For information, call the MLGW Customer Care Center, visit a Community Office or review information on their website.
SafeLink Wireless Address to submit application: P.O. Box 220009, Milwaukie, OR 97269-0009 Fax number to submit application: 1-866-902-5756 Phone: 1-800-977-3768 Website: https://www.safelinkwireless.com	SafeLink Wireless is a government supported program that provides a free cell phone and airtime each month for income-eligible customers. You can fill out an application on SafeLink’s website and either fax or mail it to SafeLink.



NOTES

Date	Information (who, what, where, when, how)

