



North Dakota Guidebook for Incarcerated Veterans

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Forward

This handbook can be an important tool for you. Review all of the programs thoroughly to understand the opportunities available. When these programs are used properly, the benefits will be a minimization of the outside pressures that may confront you if/when you are released, including: social acceptance, economics, and re-establishment as a productive member of society.

This booklet is a tool for Veterans who are incarcerated in North Dakota, and their families, who wish access to services to support a new and better way of life. Be aware, laws do vary from state to state. Therefore, if you are seeking assistance outside of North Dakota, check your local State Laws and Regulations against this guide.

Thank you,

Healthcare for Homeless Veteran's Program
Fargo VA Health Care System

This guide is a working document prepared in collaboration with **The U.S. Department of Veterans Affairs-Dakota Regional Office** and the **North Dakota Department of Veterans Affairs**.

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- 1) the National Coalition for Homeless Veterans which provided basic concepts and core information for this guide through its "Planning for Your Release" guide funded by the U.S. Department of Labor;
- 2) the Veterans Incarcerated Workgroup of Walla Walla, Washington, for the concept of state-specific information in its "Guidebook for Incarcerated Veterans" and for allowing the use of its guide as a template for this publication;
- 3) Vietnam Veterans of America, Inc. for developing the first incarcerated veterans guidebook, which has inspired and informed subsequent efforts; and
- 4) Any public domain and agency resources included in the guidebook.

Agency staff names and addresses, phone numbers and website addresses change. If you attempt to contact one of the resources in this guidebook and it is not current, do your best to obtain the current information through phone information or a Google web search. To perpetuate the value of this document, we respectfully request that if you discover any incorrect, conflicting, or out-of-date information in this Guidebook please send the discrepancies, and updated information if you have it, to:

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Section I

USING THIS GUIDE AND SEEKING HELP

This guide is for you to use to plan for your release and to keep as a reference after your release. It includes addresses, phone numbers, and web sites that you can use to find out about programs and other help available after your release. You may want to ask a friend or family member to help you find the information you need if you don't have phone or internet access. Keep in mind that this guide does not include all of the services available to you. What is available in one community may be different from what is available in another, so be sure to check with local resources to learn about services in your area.

While you are in prison, find out which unit in your facility can help you plan for your release (often the education or transfer unit). Classes may be offered so you can work on skills development and prepare for life after release. You don't want to risk homelessness once you are released, so take advantage of the opportunities available to you.

Begin thinking about what specifically you will need upon release. Ask yourself these kinds of questions: Will I need housing? Will I need medical, substance abuse, or mental health care? Do I need to learn a job skill? Do I have any other legal issues, such as child support? How do I restart my VA checks or Supplemental Security Income (SSI)?

Make a list of your needs. Remember that this is just a tool to help you get organized. A sample list might look like this:

- I need a place to live.
- . I need a job.
- . I need clothing to wear to work.
- . I need to find out what benefits I can get as a veteran.
- . I want to get addictions treatment.
- . I owe child support.

Think about your list as you read through this guide. Who do you think can help you with each of your needs? Is there one organization that may be able to work with you, on many different things, or do you need to contact several agencies? Keep track of the steps you take, including the dates and names of people you contact for information or assistance. Although this guide provides national and state addresses for many organizations, we recommend you check your phone book for local, county, and state agencies that know about assistance in your area.

When writing a letter to request information, be clear. Keep your letter short, to the point, and write legibly. Include the following information:

- Your name and contact information.
- A brief statement about your current situation.
- Your specific request.
- What you have done so far (example: I have written to _____ organization and they suggested I contact you).
- Any restrictions for mailing (example: Mail with staples or paper clips will not be accepted by my prison facility).

When contacting an agency for help by mail, email or phone, be persistent and polite in order to get results. Ask questions if information is unclear to you. Remember that many organizations are staffed by volunteers who are eager to help, but may not have the answers you are looking for. If someone cannot help you, ask about who can.

The Internet can also be helpful to find information about VA benefits and community resources in your area. This guide includes web addresses, when available. If computer access is not available at your facility, you can visit the public library after release. Computer access may also be provided at Job Service Centers throughout North Dakota.

Section II of this guide provides information about assistance for specific needs.

Section III covers basic information about assistance about seeking VA Benefits. At the end is a **Checklist** that summarizes each section of this guide.

Section II

HELP FOR VETERANS

This section includes resources that can help you get back on your feet. Remember to check the phone book for local, county, and state agencies that know what services are available in your area. Some organizations may have waiting lists, require an interview, or have specific rules about whom they serve. It is best if you **start asking about services and requirements now**, so that you will be prepared when you are released. You may even ask if your name can be put on a waiting list when you get closer to your release date.

Toll-Free Numbers

Crisis and other toll-free numbers are often listed in the front cover of first few pages of the phone book. You may also want to check under specific county “Social Services” in the blue or yellow pages for hotlines and local numbers.

US Department of Veterans Affairs – www.va.gov

- Benefits: 1-800-827-1000
- Medical Center/Fargo: 1-800-410-9723, or www.visn23.med.va.gov
- Persian Gulf War Helpline: 1-800-749-8387

National AIDS Hotline – talk to someone who knows about HIV/AIDS and can tell you about AIDS services in your city or state: 1-800-822-7422. Also look up “Public Health” in the local blue pages in the phone book.

National Coalition for Homeless Veterans – www.nchv.org 1-877-424-3838

National Suicide Prevention Hotline – 1-800-273-TALK (8255)
Or, in North Dakota, call “211” and a mental health provider will talk with you.

Where To Start

Check the local phone book yellow pages under “Homeless” or “Social Service Organizations” for a list of local organizations that offer different services, which may include: emergency shelter, motel vouchers, clothing, urgent care medical services, and more. You may need to contact several agencies to find all the services you need. Services provided by *government* agencies are listed in the blue pages in the phone book, and will be organized by federal, state, county and city. Included below are some guidelines for services, but your local agencies are your best resource. **Remember, it never hurts to ask!**

Every **VA Medical Center** has a **Health Care for Homeless Veterans (HCHV) Coordinator** who is responsible for helping homeless veterans access VA and community-based care to end

homelessness among veterans. The HCHV program provides outreach, clinical assessments, and referrals for medical, substance abuse, and mental health care, long-term transitional residential assistance, case management, and employment assistance with linkage to permanent housing. To contact the HCHV Coordinator in North Dakota, call 1-800-410-9723, ext. 3868.

North Dakota Department of Veterans Affairs provides assistance with veterans' benefits and entitlements information, VA claims process, representation and advocacy. They can provide information about how to contact the **Veterans Service Officer** in your county. They also provide assistance accessing the North Dakota Veterans Home if necessary. Call 1-866-634-8387.

National Coalition for the Homeless has a directory of shelters and homeless assistance programs online. This does not include every program in the country, so be sure to check the phone book for local programs.

Homeless coalitions are organizations made up of agencies involved in housing issues, and may include shelters, food cupboards, housing authorities and other advocates. The **North Dakota Homeless Coalition** can provide a listing of providers across the state. The website is: www.ndhomelesscoalition.org.

Housing and Urban Development (HUD) has listings online that provide information about emergency shelters, foreclosure prevention program, and links to other resources. For information about ND, go to: www.hud.gov/local/index.cfm?state=nd&topic=homeless.

The North Dakota Veterans Home is located in Lisbon, ND. They provide services for Veterans who are currently residents of the state of ND, or who entered into the military through the state of ND. Call 701-683-6500 for admission information, or contact your County Veteran Service Officer.

Salvation Army – provides a variety of services, which may include assistance with apartment rents, utilities, and food baskets for homeless families and individuals. Check your phone book for local listings, and information about services provided in your area.

United Way – provides a variety of services through local organizations. Check your phone book for a local office, or check online at: www.unitedway.org. In some communities, **local church agencies** may be able to provide assistance. Check with your County Social Service office or the yellow pages under Social Service Organizations.

Housing

It is important to know that you have a place to go when released. The first step in returning to the community is finding a place to stay. This section includes ways to locate emergency shelter, transitional programs, and permanent housing assistance. Transitional or temporary housing can serve as a step toward full independence upon your release. However, there are often waiting lists for housing assistance programs, so you should ask about applying as soon as possible. If you are released, and find yourself homeless, emergency assistance is available.

Emergency and Transitional Housing

- To find out if there are homeless veteran service providers in your area, contact the **Health Care for Homeless Veterans (HCHV) Coordinator** at the VA Medical Center: 1-800-410-9723.
- **North Dakota Housing Coalition** – This coalition includes agencies and organizations from across the state, and includes representatives from emergency shelters and various housing programs. Information is available at their website: www.ndhomelesscoalition.org.
- Look in your phone book's **yellow pages** under “**Social Service Organizations**” for local shelters or agencies that may be able to help.
- Also, look in your phone book's **blue pages** under local, city, or county government “Social Services” or “Human Services.” You can also contact your county's **Veterans Service Officer** for information about local agencies that provide emergency housing.
- To find a list of emergency shelters for men, women and families in every state, check the **Department of Housing and Urban Development** website online at www.hud.gov/local/index.cfm?state=nd.

Long-Term and Permanent Housing

Public housing waiting lists can be long, and the length of time varies from community to community. Even if you are not sure where you will be living, apply for housing to get your name on the waiting lists. This will give you as many housing options as possible. To learn how to apply, contact the local **housing authority** listed in your phone book's blue pages. Look for city and county listings under “housing authority,” or “public housing.” They will usually have various programs at each office.

Finding and Keeping a Job

Finding a job can be difficult, and may seem overwhelming, but it is possible and very important. When released, you may find that you are starting over. You should ask about job counseling and training while incarcerated so you are prepared to work when released. **Don't wait** to get started about thinking what you will do. **Start planning now.**

North Dakota Job Service offices often have Veteran's Representatives, whose purpose is to assist Veterans with finding employment. Look in your phone book for your local Job Service office, or start with their website, online at www.jobsnd.com.

Veterans Employment and Training Services through the US Department of Labor assist with employment discrimination problems, Veterans preference issues, and oversee ND Job Service Veterans programs. Contact them at: 701-250-4337, or 701-328-2865; 1000 E. Divide Avenue, Bismarck, ND 58501.

The **Department of Labor (DOL)** has a website listing ND offices that offer information on unemployment benefits, links to disability employment directory of state liaisons, and more. Go to: www.dol.gov/dol/location.htm#nd.

The VA's **Vocational Rehabilitation and Employment** services help Veterans with service-connected disabilities by providing job training and counseling to those who have an employment handicap. Services include assistance finding a job, on-the-job training, job development, and vocational training. If you are not eligible for these services, a VA counselor may help you find other options, goals or programs. Contact your VA Regional Office (VARO) at 1-800-827-1000, or go to www.vba.va.gov.

Through its **Veterans Industries and Compensated Work Therapy (CWT)** programs, the VA offers structured work opportunities in a therapeutic setting for at-risk and homeless Veterans with physical, mental health and addiction problems. VA contracts with private industry and the public sector for work by these Veterans, who learn job skills, re-learn successful work habits, and regain a sense of self-esteem. Veterans are paid for their work, and given assistance with employment in the community. Contact the CWT program at the Fargo VA Medical Center: 1-800-410-9723, ext. 9-4041

The state of North Dakota has a **Vocational Rehabilitation** program that helps people with disabilities find and keep jobs. Apply for these jobs *immediately* after your release through your County Social Service office. Also contact your local Job Service office for information.

Health

If eligible for Veterans benefits:

- We encourage you to enroll in the VA Health Benefits System as soon as you are released. Every **VA Medical Center** has a **Health Care for Homeless Veterans Coordinator** who helps Veterans and their families find resources both within and outside the VA Health Care system. Call 1-800-410-9723 to contact the **Fargo VA Medical Center**.
- Medical services may also be accessed at:
 - › Minot CBOC: 701-727-9800
 - › Grafton CBOC: 701-352-4059
 - › Dickinson CBOC: 701-483-1850
 - › Bismarck CBOC: 701-221-9152
 - › Grand Forks CBOC: 701-335-4380
 - › Jamestown CBOC: 701-952-4787
 - › Williston CBOC: 701-572-2470

If not eligible for Veterans benefit: free or low-cost health care may be available from the following sources:

- Contact your local County Social Service office for information about accessing medical care. Check the blue pages under county government for the phone number.
- **National Health Care for the Homeless Council** has a list of health care providers working with homeless people across the country. For a list of providers in your state, go to www.nhchc.org.
- **Free Clinics** are available in many communities. You can access them by contacting your County Social Service or Public Health office. Look for phone numbers for these agencies in the blue pages of your phone book under the county or city listings. Also look for county and city Health Department listings.

Substance Abuse & Mental Health Treatment

If eligible for Veterans benefits:

- Contact the **Health Care for Homeless Veterans (HCHV)** Supervisor at the **Fargo VA Medical Center**. Call 1-800-410-9723, ext. 9-3472, or go to 2101 Elm St., Fargo, ND, 58102.
- Services may also be available at:
 - Minot CBOC: 701-727-9800
 - Grafton CBOC: 701-352-4059
 - Dickinson CBOC: 701-483-1850
 - Bismarck CBOC: 701-221-9152
 - Grand Forks CBOC: 701-335-4380
 - Jamestown CBOC: 701-952-4787
 - Williston CBOC: 701-572-2470

If not eligible for Veteran's benefits: the following sources may be able to help you accessing various resources:

- The state of North Dakota has eight **Human Service Centers** located in Bismarck, Devils Lake, Dickinson, Fargo, Grand Forks, Jamestown, Minot and Williston. These agencies offer substance abuse and mental health services for clients living in their respective regions. Contact your County Social Service office for assistance accessing these centers.
- Some communities will have other programs to address these needs. Look under mental health services in the yellow pages for a listing in your area.
- **National Alliance for the Mentally Ill** lists community mental health services providers at: www.nami.org, or call 1-800-950-6264.
- **National Mental Health Association** offers support groups, rehabilitation, socialization, and housing services through 340 community organizations located across the country. Call 1-800-969-NMHA, or look online at www.nmha.org.

Financial Help

The American Legion provides **Temporary Financial Assistance (TFA)** from its national headquarters to help maintain a stable environment for *children of Veterans*. To obtain an application, look in the phone book to contact a local post, or contact the American Legion service representative at the Fargo VA Regional Office: 1-800-827-1000.

The North Dakota Department of Veterans Affairs has some limited grant funding for specific financial needs. Be sure to contact the HCHV office at the Fargo VA for resource referral for these types of programs.

If you are unemployed with little or no income, you may be eligible for **food stamps (EBT)**. You can find a list of food stamp hotlines for each state at www.fns.usda.gov/fsp/contact/info/hotlines.htm. You can also contact financial workers at your County Social Service office, listed in the blue pages of the phone book.

Supplemental Security Income (SSI) benefits can be applied for *before* your release, although you won't receive benefits until after you are released. Food Stamps can be applied for with SSI. It usually takes about three months to review your application, so apply well before your release date. It is best to get help filling out the application. For detailed information or assistance, call 1-800-772-1213, or call your local **Social Security office** listed in your phone book. You can also look online at www.ssa.gov. If you have applied for SSI and have already been released, contact your County Social Service office to see if you are eligible for other programs.

Federal Emergency Management Agency (FEMA) has a program called Emergency Food and Shelter Program to help prevent homelessness. These programs are accessed through local agencies. Contact your local County Social Service office, or United Way office for information about programs in your area and what eligibility rules are.

Legal Help

Veterans' status issues:

Contact your **County Veteran Service Officer** for help with discharge upgrades, seeking VA benefits, and filing a VA claim. Contact phone numbers are listed in the blue pages in the county section. Or contact the North Dakota Department of Veterans Affairs for contact information for your area: 1-866-634-8387.

Other legal issues:

- Most laws are specific to the state you live in. Most common legal problems are governed by where you live or where the problem occurred. When seeking legal help, make sure you get information that applies to your state, or that the lawyer or other service provider is qualified to work in your state.
- The **American Bar Association** has a web site with guidelines about free legal services and link to directories of legal aid offices and pro-bono programs. Go to www.abanet.org.
- **Legal Services or Legal Aid offices** have staff lawyers and paralegals to provide free legal help to clients who have low or no incomes. The lawyers are usually experts in the types of problems poor clients often encounter. Look in the yellow or white pages for you local Legal Aid or Assistance office, or check online for the program nearest you at www.legalassist.org/tree/generalinformation.asp.
- Lawyers in private practice sometimes volunteer in “pro-bono” programs to take cases for low-income clients free of charge. Check the yellow pages to contact you local **Bar Association** to learn if there is a program in your community.

Women Veterans

Most **VA Medical Centers** and readjustment offices have a designated Women Veterans Coordinator to assist with accessing VA benefit and healthcare programs. Contact Linda Marquart at the **Fargo VA Medical Center** at 1-800-410-9723, ext. 3554, or the **VA Regional Office** at 1-800-827-1000 for information.

Check with your local **Job Service** office to ask if there any specific programs assisting women seeking employment. To locate your local office, look in your phone book in the blue pages, or in the business listings in the white pages under Job Service of ND.

Section III

SEEKING FEDERAL BENEFITS

The Department of Veterans Affairs publishes a booklet called '**Federal Benefits for Veterans and Their Dependents**' that describes the types of benefits available and lists the addresses and phone numbers for VA facilities nationwide. Write the VA Regional Office (VARO) to request a copy.

- **U.S. Dept of Veterans Affairs – Dakotas Regional Office**
2101 Elm Street North
Fargo, ND 58102
- Call 1-800-827-1000 or find information about benefits at www.vba.va.gov/.

Eligibility for VA Benefits During Incarceration

Veterans incarcerated and incarcerated dependents may apply for the same compensation, dependency and indemnity compensation (DIC) – service connected death benefits – and pension benefits as veterans who are not incarcerated. However, Congress restricts the amount of benefits that may be paid to a veteran or dependent while he or she is incarcerated. These benefits are institutionalized as part of law: 38 U.S.C Sec 5313 (a), 38 C.F.R., Sec. 3.665 (a), (d), which reads as follows:

If a veteran is incarcerated as the result of a “felony” conviction as defined by law: “Any offense punishable by death or imprisonment for a term exceeding one year, unless specifically categorized as a misdemeanor under the law of the prosecuting jurisdiction.”

Then, the amount paid to a veteran incarcerated for a service-connected disability is generally limited by law to the 10 percent disability rate, or half the amount of the ten percent rate if the veteran’s disability rating is 10 percent. (If the veteran is rated before incarceration as 20 percent disabled or higher, he will receive only the amount payable to a 10 percent disabled veteran.) Incarcerated DIC recipients will receive one-half the amount paid to a veteran receiving compensation payments for a 10 percent-rated disability.

A veteran may not receive non-service connected VA pension benefits, or any portion of these benefits, while incarcerated for a felony or misdemeanor. However, his family may receive an apportionment of such benefits under the procedure described above. (See 38 C.F.R. Sec.3.666)

One important requirement for eligibility for VA benefits is that the veteran has to have been issued either an honorable or general discharge, or would have received one if not for re-enlisting. If a veteran had two periods of service, one honorable and the other less than honorable, he may still be eligible for VA benefits based on the honorable period of service.

VA Medical Care can not be provided to veterans in prison, but VA health facilities may provide care to you after your release. Contact 1-877-222-8387 to find the medical center nearest you.

Benefits Payments While Incarcerated

There is a 60-day "grace period" following a conviction when you may still receive full benefits. To avoid an overpayment, it is important that you notify the VARO immediately when you go to prison if you are receiving payments. If you do not notify the VA and receive overpayment, you and your family will lose all financial payments until the debt is paid.

For example, Joe is a veteran who receives a VA pension. He commits a crime, is convicted, and is incarcerated, but doesn't tell the VA right away and keeps getting paid for 6 months. After serving his sentence of 18 months, he is released and applies to the VA to have his pension restarted. He will have an overpayment which must be recovered from the restarted benefits. Until the overpayment is recovered, Joe will have to go without that income.

Your award for compensation or pension benefits should resume from the date you are released, as long as the VA receives notice of release within one year. Form 21-4193, Notice to Department of Veterans Affairs of Veteran or Beneficiary Incarcerated in Penal Institution, available through your counselors should be completed before release, signed by a prison official and submitted to VA Benefits Administration.

Apportionment

Although legally, the veteran can only receive a portion of the full amount payable for his or her disability rating, the remaining balance may be "apportioned to the individual's dependent family". To apply for apportionment, the veteran must send a letter that identifies the veteran and the apportionment claimant and makes it clear they are requesting an apportionment of his VA benefits to the VA Regional Office (VARO) that has jurisdiction over the veteran's case. VA regulations clearly specify this apportionment amount will only go to family members if they can show financial need for such amount. This applies to the spouse, children, or dependent parents who are involved in the application.

In deciding whether any apportionment is appropriate, the amount of the apportionment, and to whom it will go, the following factors are considered:

- The family member's income and living expenses;
- The amount of compensation available to be apportioned;
- The needs and living expenses of other family members; and
- Special needs of any of the family members.

For example: a veteran incarcerated rated as 80 percent disability can only receive the amount he or she would get if he or she were 10 percent disabled. However, his or her family may be apportioned up to 70 percent, the difference of the 80 percent rating. (DIC may also be apportioned with similar restrictions.)

There is a 60-day “grace period” following conviction where the veteran, or Dependency or Indemnity Compensation (DIC) recipient, may still receive full benefits. If the veteran continues to receive benefits after the 60-day period, it will result in an “overpayment”. The VA considers it to be the recipient’s responsibility and fault if this occurs because the recipient failed to notify the VA of his or her incarceration. Attempts to obtain a waiver in these situations of overpayment are often unsuccessful. As a rule, the veteran loses most, if not all, financial benefits until the VA recovers the entire overpayment. It has also been a standard procedure that the family will not be entitled to receive an apportionment until the debt is completely recovered.

For more information concerning VA debt collection rules that may affect the veteran incarcerated, telephone: 1-800-827-1000 and request a Veterans Service Organization representative or, write to a Veterans Service Organization.

One other relevant restriction on veteran’s incarcerated eligibility for service connected disability compensation is that: “No total disability rating based on un-employability, may be assigned to an incarcerated veteran”.

It is important to remember that most VA decisions, including those on apportionment, can be appealed to the Board of Veterans Appeals and, if need be, to the Court of Appeal for Veterans Affairs.

Re-starting Benefits at Release

It is important that each disabled veteran receiving compensation or DIC payments promptly notify the VARO. Regular full benefit payments should begin upon release, providing the VA is notified of the veteran’s release, including placement within a community treatment center or halfway house in the community, within one year of release. VARO needs formal notification from the prison of your release in order to re-start benefits: The sooner that document is provided to VARO, the sooner VARO can begin to process your request.

Seeking Help After Release

If you would like to get benefits or think you have a pending claim before the VA, it is best to get professional help to assist you.

Many Veterans Service Organizations (VSOs) have trained staff who can help you with your VA claim, and can legally represent your claim before the VA. Some also help homeless and at-risk veterans find the support services they need. You can contact any VSO listed in the Guidebook to learn an office near you.

Seeking Benefits On Your Own

Although we encourage you to seek the aid of a service representative, you may choose to apply for VA benefits on your own. Write your local VA Regional Office or find the forms online at: www.vba.va.gov/pubs/forms1.htm. You can also apply for certain benefits online at: <http://vabenefits.vba.va.gov/vonapp/main.asp>.

Help Seeking Benefits

If you would like to get benefits or think you have a pending claim before the VA, it is best to get professional help to assist you.

- Many Veterans Service Organizations (VSO) and the respective State Department of Veterans Affairs have trained staff who can help you with your VA claim and can legally represent your claim before the VA. Some also help homeless and at risk veterans find the support services needed. Each of the organizations below, have an office located at the VA Dakota Regional Office in Fargo. You can contact any of the listed organizations to determine if there is a service representative near you:

AM VETS	Room 209	701-451-4643
American Legion	Room 210	701-451-4646
Disabled American Veteran	Room 206	701-451-4636
Veterans of Foreign Wars	Room 205	701-451-4634
ND Department of Veterans Affairs	Room 208	701-239-7165
MN Department of Veterans Affairs	Room 207	701-451-4640
US Department of Veterans Affairs Dakota Regional Office 2101 Elm Street Fargo, ND 58102		701-232-3241 800-827-1000

- Although we encourage you to seek the aid of a service representative, you may choose to apply for VA benefits on your own. Write the VARO or find the forms online at: <http://www.vba.va.gov/pubs/forms1.htm>, or <http://vabenefits.vba.va.gov/vonapp/main.asp>.

Below are brief descriptions of forms needed to file for certain VA benefits. Be sure you use a return address where mail will get to you as quickly as possible. Make photocopies of all forms for your records before sending your packet to the VARO nearest you.

- VA Form 21-526 - Application for Compensation or Pension- must be filed to apply for compensation or pension. Mail your DD-214 and the following forms to the VARO nearest your release destination 30 to 45 days before your release.
- VA Form 21-4138 - Statement in Support of Claim - lets you explain why you deserve the benefits you are asking for because of your disability or disorder. It is best to have an experienced service representative help you complete the form.
- VA Form 21-4142 - Authorization for Release of Information - If you have received medical or mental health care, that may be relevant to your claim, from anyone other than a VA Medical Facility, you need to fill out a VAF 21-4142 giving permission for release of medical records to the VA.

- VA Form 10-10EZ - Enrollment for Medical Benefits - is used by the VA to determine if you can receive medical benefits. Complete the form and bring it with you to the VA medical facility where you will seek evaluation for treatment.
- VA Form 28-1900 - Vocational Rehabilitation for Disabled Veterans - is needed to apply for the vocational rehabilitation program to help veterans who were disabled during their service reach maximum independence in daily living, to learn the skills needed to get a job, and to find and keep a job. Send Form 28-1900 to the VARO in your area 10 to 15 days before your release.
- VA Form 70-3288 - Request for and Consent to Release of Information from Claimant's Records - is used to get records relevant to your claim from VA facilities (regional offices, medical centers, outpatient clinics, and vet centers). Request a fee waiver under section 38 C.F.R. Sec.1.526 (h), which requires the VARO to provide a veteran with one set of his or her records free of charge.

CHECKLIST

Using This Guide

- Ask about classes or resources to help you plan for your release.
- Make a list of your needs.
- Make a list of who may be able to help you.
- Write letters and/or contact organizations by phone or e-mail.
- Write down the steps you take so that you do not repeat them.

Just for Veterans

- Know where to call toll-free for help.
- Contact organizations about what services they have to offer.
- Think about your housing needs and gather information about what is available locally.
- Learn about job resources and create a plan to find a job.
- Learn about health issues, and what services are available.
- Learn about the resources available for substance abuse and mental health treatment in your area.
- Learn about your options to get financial help.
- Begin to take care of other legal issues.
- Learn about homeless veterans services.
- Learn about resources for women veterans.
- If you are not currently receiving benefits, find out if you can or should be.
- If you are receiving benefits, notify the VA when you go to prison to avoid an overpayment.
- Contact a veteran service representative to represent you and help you file a claim.
- Apply for apportionment so that some of the money withheld may be given to eligible family members.

RESOURCE ADDRESSES/SITES

U.S. Dept of Veterans Affairs (USDVA) – www.va.gov

Veterans Health Administration-VISN 23- www.visn23.med.va.gov

North Dakota Dept of Veterans Affairs- www.state.nd.us/veterans

The American Legion- Dept of ND- www.ndlegion.org

Disabled American Veterans- www.dav.org

Veterans of Foreign Wars- www.vfw.org

Vietnam Veterans of America- www.vva.org

Reference Service for North Dakota – www.nd.gov

- Education
- Government
- Employment

National Coalition for Homeless Veterans- www.nchv.org

North Dakota State Homeless Coalition- www.ndhomelesscoalition.org