

**2010/11** edition

# GETTING OUT & STAYING OUT

## A Guide to San Francisco Resources for People Leaving Jails and Prisons



A publication of the  
Reentry Council of the  
City & County of San Francisco

OUR DEEPEST FEAR IS NOT THAT WE ARE INADEQUATE.

Our deepest fear is that we are powerful beyond measure.

It is our light, not our darkness, that most frightens us.

We ask ourselves, who am I to be brilliant, gorgeous, talented, and fabulous?

Actually, who are you not to be?

You are a child of God. Your playing small doesn't serve the world.

There's nothing enlightened about shrinking

so that other people won't feel insecure around you.

We are all meant to shine, as children do.

We are born to make manifest the glory of God that is within us.

It's not just in some of us, it's in everyone.

And as we let our own light shine,

we unconsciously give other people permission to do the same.

As we are liberated from our own fear,

our presence automatically liberates others.

*--Marianne Williamson*

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2010/11 edition

**2<sup>nd</sup> Printing**

**A publication of the  
Reentry Council of the  
City and County of San Francisco**

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***Copies of the Resource Guide may be downloaded at***

***<http://sfreentry.com>***

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## NOTES

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## BACKGROUND

**The Reentry Council of the City and County of San Francisco** is proud to release the reprinting of the 2010/2011 edition of *Getting Out & Staying Out: A Guide to San Francisco Resources for People Leaving Jails and Prisons*.

The Guide was first published in September 2007 and was the product of a collaborative reentry planning process focused on improving access to resources for individuals reintegrating into San Francisco communities after incarceration. Since the first issue, over 10,000 bound, and many more electronic, copies have been distributed. Inmates, previously incarcerated people, family members, corrections staff, probation and parole officers and reentry partners all laud the Guide's utility and benefits— it is a dignified resource that can be used in-custody and in the community and its contents are as comprehensive, accurate and as pragmatically organized as possible. Still, we advise you to contact a listed resource directly for the most up to date information. A FEEDBACK postcard is enclosed—please fill it out and let us know how the Guide can be improved.

The *Getting Out & Staying Out: A Guide to San Francisco Resources for People Leaving Jails and Prisons* is just one of the strategies of the Reentry Council of the City and County of San Francisco to help individuals make successful and permanent returns from incarceration. The Council was established by Ordinance 215-08, signed into law in September 2008, amended in February 2009 by Ordinance 26-09, and amended again in March 2011 by Ordinance 44-11. Its purpose is to coordinate local efforts to support adults exiting San Francisco County Jail, San Francisco juvenile justice out-of-home placements, the California Department of Corrections and Rehabilitation facilities, and the United States Federal Bureau of Prison facilities. The Council coordinates information sharing, planning, and engagement among all interested private and public stakeholders to the extent permissible under federal and state law.

The Reentry Council is composed of 23 members. They represent the Office of the Mayor, the Board of Supervisors, the Public Defender's Office, the District Attorney's Office, the Sheriff's Department, the Police Department, the Adult Probation Department, the Juvenile Probation Department, the Department of Economic and Workforce Development, the Human Services Agency, the Department of Public Health, the Department of Child Support Services, the Department of Children, Youth, and their Families, the San Francisco Superior Court, the California Department of Corrections and Rehabilitation Division of Adult Parole Operations, and the United States Probation and Pretrial Services System. Seven formerly incarcerated individuals hold the remaining seats on the Council. The Chief Probation Officer, District Attorney, Mayor or mayoral designee, Public Defender, and Sheriff are Council Co-Chairs.

## NOTES

[illegible]



# FIRST THINGS FIRST

## HOW TO USE THIS GUIDE

This guide is a call to be informed of the opportunities and support systems that are available to help you transition back to your community. Get it right and make this a permanent return home.

### SIMPLE “HOW TO USE THIS GUIDE” STEPS

**THINK:** Start by thinking about what support you have, and what you will need.

**INVENTORY:** Use the “Inventory of Services” checklist to determine your service needs.

**PRIORITIZE:** Use the “Service Prioritization” worksheet to organize your service needs.

**REVIEW:** Leaf through the entire guide and review the contents. Then focus on the service needs you identified in your inventory. Take time to review all of the details in each section. Very often, providers in the guide offer a range of services – one place may help you access many services.

**RECORD:** On your “Notes” page, be sure to write down all of the important contact, eligibility and referral types of information.

**PLAN:** Use the “Transition Plan” worksheet to manage your provider follow up.

**FOLLOW UP:** Depending on the provider, call or drop in to ask questions about how to get assistance with your service needs.

**FOLLOW UP AGAIN:** Nine times out of ten, you will have to contact providers multiple times before you get all of the information you need.

**ORGANIZE:** Keep all of your contacts, notes and other important documentation, like copies of your identification, organized and sorted in one spot.

*Use this and other resources to help you focus on getting access to services.*

*You are not alone. You have support.*

## INVENTORY OF SERVICES

Take stock of what services you will need. Your permanent transition is conditioned on your making sure that your basic needs get met. This requires planning and action.

**What are your needs? Take stock now. Start planning to meet them now.**

- ☐ Identification
  - ☐ Birth Certificate
  - ☐ Social Security Card
  - ☐ California DMV or California Issue I.D.
  - ☐ RAP Sheet
- ☐ Benefits
  - ☐ CAAP
  - ☐ Food Stamps
  - ☐ CalWORKS/TANF
  - ☐ Supplemental Security Income (SSI)
  - ☐ Veteran's Benefits
- ☐ Housing
  - ☐ Permanent Housing
  - ☐ Transitional Housing
  - ☐ Residential Treatment Facilities
  - ☐ Emergency Shelters for Individuals
  - ☐ Emergency Shelters for Families
  - ☐ Domestic Violence Shelters
- ☐ Education and Employment
- ☐ Information and Services
- ☐ Probation and Parole
- ☐ Wellness
  - ☐ Health
  - ☐ Behavioral Health
  - ☐ Life Skills
  - ☐ Counseling
  - ☐ Community
- ☐ Legal
- ☐ Families and Children
  - ☐ Child Support
- ☐ Other

## SERVICE PRIORITIZATION

This worksheet will help you determine in what order you should go about following up with service providers. Some factors could impact the order of your follow up:

- Wait List? For example, there is often a waitlist for public housing. Try to get on the wait list as soon as possible.
- Processing Time? Will it take a while for an organization or department to process your paperwork before they can respond to you? Try to submit paperwork as soon as possible.

Use your time wisely. Plan ahead!

---

### *Sample*

**Priority 1: Identification.**

Start off getting your Birth Certificate, California I.D. or driver's license and Social Security card.

The majority of public (permanent housing) or private (getting a bank account) services require you to show identification. It takes time to receive these documents.

**Priority 2: Safe Housing.**

If you don't have stable, safe and long-term housing, work with providers to determine the most appropriate housing option for you and start the application procedure. It will take time to process your application and you may have to go through a lottery or get on a wait list.

**Priority 3: Medical Attention and Prescriptions.**

If you have any mental or physical health issues that will impact your transition, make an appointment at a clinic as soon as possible following your release. You can get medical attention and prescriptions filled if you plan ahead.

---

### ***How Will You Prioritize Your Time?***

Priority 1: \_\_\_\_\_

Priority 2: \_\_\_\_\_

Priority 3: \_\_\_\_\_

Priority 4: \_\_\_\_\_

## TRANSITION PLAN

By now, you have done your service needs inventory and thought about how to prioritize your time as you begin to follow up with the various organizations and departments.

THE REENTRY TRANSITION PLAN THAT FOLLOWS WILL HELP YOU ORGANIZE AND MANAGE ALL OF THE SERVICE DETAILS.

**Some requested information is confidential and/or sensitive. If you can't keep the below information in a secure place, don't fill it out - just be sure to know all the details.**

### PERSONAL IDENTIFICATION

---

**Legal Name** (First, Middle, Last): \_\_\_\_\_

**Date of Birth:** \_\_\_\_\_ **Birth Place:** \_\_\_\_\_

**Corrections I.D. Number** \_\_\_\_\_ **Social Security Number** \_\_\_\_\_

**Permanent Residence Following Release:** \_\_\_\_\_

**Projected Release Date:** \_\_\_\_\_ **Date to Appear Before Parole/P.O.:** \_\_\_\_\_

**Parole/P.O. Name** \_\_\_\_\_ **Office Address:** \_\_\_\_\_

**PRE RELEASE GENERAL CHECKLIST – 3 months prior to release, address these items**

---

- ☐ I have personal identification in my possession or started the application process
- ☐ I have transportation for the day of release
- ☐ I received certificates of completion for schooling, classes or workshops
- ☐ I received release paperwork and know where I need to report after release
- ☐ As needed, I completed paperwork regarding out of county transfer
- ☐ As needed, I completed paperwork to address active bench warrants or traffic tickets
- ☐ As needed, I made an appointment at a free clinic to address health/prescription needs
- ☐ Other:

Work with your probation/parole agent or another service provider to address the above issues.

**POST RELEASE: BE REAL ABOUT YOUR PERSONAL CHALLENGES AND PITFALLS**

---

**Identify Personal Challenges:**

Abusive or hurtful relationships? Anxiety? Depression? Drug or Alcohol Addiction?

What else gets in your way? Be honest here. Address your challenges early on.

**Commit Yourself to Positive and Healthy Coping Mechanisms:**

- Get a good night's sleep
- Eat healthy and nutritiously
- Exercise
- Don't just sign up for, but attend support groups
- Write, draw, make music – Find an expressive outlet
- Create a reliable support network – Meet with a mentor or friend to resolve issues

*What are your positive and healthy coping mechanisms?*

*You will be either your own best friend or worst enemy. Be bold enough to confront your issues.  
Be humble enough to get help.*

**POST RELEASE: LIST OF PRIORITY NEEDS AND FOLLOW UP**

---

**Priority #1:** \_\_\_\_\_

Name of Organization/Department to Contact: \_\_\_\_\_

Contact Name or Title: \_\_\_\_\_

Address: \_\_\_\_\_

Driving or Public Transportation Plan: \_\_\_\_\_

Office Hours: \_\_\_\_\_ Appointment Required: ☐Yes ☐No

Required Documentation: \_\_\_\_\_

Fees for Service: \_\_\_\_\_

**FOLLOW UP****Date:** \_\_\_\_\_ **Spoke To:** \_\_\_\_\_**Information or Instructions:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_**Appointment or Intake Date:** \_\_\_\_\_

---

---

**Priority #2:** \_\_\_\_\_

Name of Organization/Department to Contact: \_\_\_\_\_

Contact Name or Title: \_\_\_\_\_

Address: \_\_\_\_\_

Driving or Public Transportation Plan: \_\_\_\_\_

Office Hours: \_\_\_\_\_ Appointment Required: ☐Yes ☐No

Required Documentation: \_\_\_\_\_

Fees for Service: \_\_\_\_\_

**FOLLOW UP**

**Date:** \_\_\_\_\_ **Spoke To:** \_\_\_\_\_

**Information or Instructions:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Appointment or Intake Date:** \_\_\_\_\_

\_\_\_\_\_

**Priority #3:** \_\_\_\_\_

Name of Organization/Department to Contact: \_\_\_\_\_

Contact Name or Title: \_\_\_\_\_

Address: \_\_\_\_\_

Driving or Public Transportation Plan: \_\_\_\_\_

Office Hours: \_\_\_\_\_ Appointment Required: ☐Yes ☐No

Required Documentation: \_\_\_\_\_

Fees for Service: \_\_\_\_\_

**FOLLOW UP**

**Date:** \_\_\_\_\_ **Spoke To:** \_\_\_\_\_

**Information or Instructions:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Appointment or Intake Date:** \_\_\_\_\_

## **211 COMMUNITY SERVICES**

211 provides important community services such as basic human needs, support for children and families, physical and mental health resources, employment services, support for seniors and persons with disabilities, and local volunteer opportunities and donations. 211 is a service provided by United Way of the Bay Area as a service to people living in and around San Francisco.

On your phone, simply dial “211.”

211 is free, confidential, and 24-hour service for speakers of 150 languages.

For TTY, dial (415) 808-4440. Website: [www.211bayarea.org](http://www.211bayarea.org)

If you are within San Francisco, call 2-1-1 anytime, 24 hours a day, 7 days a week.

If you are outside of San Francisco, call 1-800-273-6222

## **311 SAN FRANCISCO SERVICES**

311 provides information about non-emergency services provided by the City/County of San Francisco. Highly trained customer service representatives will assist you.

On your phone, simply dial “311.” 311 is free, and 24-hour service is available for speakers of 145 languages.

For TTY, dial (415) 701-2323.

If you are within San Francisco, call 3-1-1 anytime, 24 hours a day, 7 days a week.

If you are outside of San Francisco, call (415) 701-2311 anytime, 24 hours a day, 7 days a week.

Website: [www.sf311.org](http://www.sf311.org)

## **511 TRANSPORTATION**

511 is a free phone and web service that consolidates 9-County Bay Area transportation information into a one-stop resource. 511 provides up-to-the-minute information on traffic conditions, incidents and driving times, schedule, route and fare information for the Bay Area’s public transportation services, instant carpool and vanpool referrals, bicycling information and more. This is an invaluable resource for navigating the many transit systems in the Bay Area, including BART, Muni, Caltrain, ACE, Santa Clara VTA, AC Transit, Golden Gate Transit, SamTrans, WestCAT, and others.

511 is free, and available 24-hours a day, within the 9-County San Francisco Bay Area region. On your phone, simply dial “511.”

Website: [www.511.org](http://www.511.org)



## SUPPORT GROUPS

**Alcoholics Anonymous** offers more than 700 meetings in and around San Francisco. More information on how to find a meeting is available in the “Health & Wellness” chapter. You can also call a 24-hour Hotline, (415) 674-1821 (for San Francisco), and (415) 499-0400 (for Marin).

**Narcotics Anonymous** offers meetings around the Bay Area, and makes no distinction between drugs, including alcohol. More information is available in the “Health & Wellness” chapter. You can call the NA Helpline at (415) 621-8600.

## CRISIS LINES

**San Francisco Suicide Prevention** provides telephone intervention to people experiencing a suicidal crisis, as well as more general counseling services. More information is available in the “Health & Treatment” listings. You can also call the 24-Hour Hotline at (415) 781-0500. Website: <http://www.sfsuicide.org>.

**San Francisco Domestic Violence Hotline** provides help to people experiencing domestic violence, battering, relationship abuse, or intimate partner violence. Domestic violence is a pattern of behavior used to establish power and control over another person through fear and intimidation, often including the threat or use of violence. Domestic violence is a crime that can include physical abuse, emotional abuse, economic abuse, and sexual abuse. Batterers use threats, intimidation, isolation, and other behaviors to maintain power over their victims. Domestic violence impacts everyone, regardless of income, race, ethnicity, gender, sexual orientation, or religion.

- Are you ever afraid of your partner?
- Does your partner threaten to hurt you?
- Does your partner control all the money?
- Has your partner ever pushed or shoved you, thrown things at you, or forced you to have sex?
- Does your partner stalk you, or show up uninvited at your job or when out with friends?

If these experiences are part of your life, you are not alone and help is available. If you are being abused, call the San Francisco Domestic Violence Hotline at (415) 333-HELP 24 hours a day, 7 days a week. If you are in immediate danger, call 911.

**San Francisco Parental Stress Hotline** 24-hour crisis and counseling line helps parents under stress. Operated by the San Francisco Child Abuse Prevention Council, the TALK Line provides counseling to parents experiencing stress, and provides resources to support them in dealing with the damaging effects of emotional abuse, lack of parenting skills, substance abuse, fragmented families, relationship violence, and poverty. If you are a parent who is stressed out and needs support, call (415) 441-KIDS 24 hours a day, 7 days a week.

# LIBRARY LOCATIONS and HOURS

Effective November 6, 2010

## ANZA

Closed for renovations.  
Call (415) 557-4353 for information.

## BAYVIEW/ANNA E. WADEN 355-5757

5075 Third St. (at Revere) 94124  
M: 10-6; Tu: 10-6; W: 1-8; Th: 10-8; F: 1-6;  
Sat: 10-6; Sun: 1-5

## BERNAL HEIGHTS 355-2810

500 Cortland Ave. (at Moultrie) 94110  
M: 10-6; Tu: 10-9; W: 1-9; Th: 10-6; F: 1-6;  
Sat: 1-6; Sun: Closed

## CHINATOWN 355-2888

1135 Powell St. (near Jackson) 94108  
M: 1-9; Tu: 10-9; W: 10-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## Children's Room 355-2889

M: 1-6; Tu: 10-8; W: 10-8; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## EUREKA VALLEY/HARVEY MILK 355-5616

MEMORIAL    
1 José Sarria Court (16th Street near Market)  
M: 12-6; Tu: 10-9; W: 12-9; Th: 10-6; F: 1-6;  
Sat: 1-6; Sun: Closed

## EXCELSIOR 355-2868

4400 Mission St. (at Cotter) 94112  
M: 1-9; Tu: 10-9; W: 10-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## GLEN PARK 355-2858

2825 Diamond St. (near Bosworth) 94131  
M: 10-6; Tu: 10-6; W: 12-8; Th: 1-7; F: 1-6;  
Sat: 1-6; Sun: Closed

## GOLDEN GATE VALLEY

Closed for renovations.  
Call (415) 557-4353 for information.

## INGLESIDE 355-2898

1298 Ocean Ave. (at Plymouth) 94112  
M: 10-6; Tu: 10-6; W: 12-8; Th: 1-7; F: 1-6;  
Sat: 1-6; Sun: 1-5

## MAIN LIBRARY 557-4400

100 Larkin St. (at Grove) 94102-4705  
M: 10-6; Tu: 9-8; W: 9-8; Th: 9-8; F: 12-6;  
Sat: 10-6; Sun: 12-5

## MARINA 355-2823

1890 Chestnut St. (near Webster) 94123  
M: 10-6; Tu: 10-6; W: 1-9; Th: 1-9; F: 1-6;  
Sat: 10-6; Sun: 1-5

## MERCED

Closed for renovations.  
Call (415) 557-4353 for information.

## MISSION 355-2800

300 Bartlett St. (at 24th St.) 94110  
M: 1-9; Tu: 10-9; W: 10-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## Children's Room 355-2828

M: 1-6; Tu: 10-8; W: 10-8; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## MISSION BAY 355-2838

960 Fourth St. (at Berry) 94158  
M: Closed; Tu: 10-6; W: 12-8; Th: 10-6; F: 1-6;  
Sat: 1-6; Sun: 1-5

## NOE VALLEY/SALLY BRUNN 355-5707

451 Jersey St. (near Castro) 94114  
M: Closed; Tu: 10-9; W: 1-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## NORTH BEACH 355-5626

2000 Mason St. (at Columbus) 94133  
M: 12-6; Tu: 10-9; W: 1-9; Th: 10-6; F: 1-6;  
Sat: 1-6; Sun: Closed

## OCEAN VIEW 355-5615

345 Randolph St. (at Ramsell) 94132  
M: 10-6; Tu: 10-6; W: 10-7; Th: 1-7; F: 1-6;  
Sat: 1-6; Sun: Closed

## ORTEGA 504-6053

3223 Ortega St. (at 39th Ave.) 94122  
M: 10-6; Tu: 10-6; W: 1-9; Th: 1-9; F: 1-6;  
Sat: 10-6; Sun: 1-5

## PARK

Closed for renovations.  
Call (415) 557-4353 for information.

## PARKSIDE 355-5770

1200 Taraval St. (at 22nd Ave.) 94116  
M: 1-6; Tu: 10-9; W: 1-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: Closed

## PORTOLA 355-5660

380 Bacon St. (at Goettingen) 94134  
M: Closed; Tu: 10-6; W: 12-8; Th: 1-7; F: 1-6;  
Sat: 1-6; Sun: 1-5



## POTRERO 355-2822

1616 20th St. (near Connecticut) 94107  
M: Closed; Tu: 10-8; W: 12-8; Th: 10-6; F: 1-6;  
Sat: 1-6; Sun: 1-5

## PRESIDIO 355-2880

Closed for renovations.  
Call (415) 557-4353 for information.

## RICHMOND/SEN. MILTON MARKS 355-5600

   
351 9th Ave. (near Clement) 94118  
M: 10-6; Tu: 10-9; W: 10-9; Th: 1-9; F: 1-6;  
Sat: 10-6; Sun: 1-5

## Children's Room 355-5610

350 10th Ave. (near Clement) 94118

## SUNSET 355-2808

1305 18th Ave. (at Irving) 94122  
M: 1-9; Tu: 10-9; W: 10-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## Children's Room 355-2818

M: 1-6; Tu: 10-8; W: 10-8; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## VISITACION VALLEY 355-2848

45 Leland Ave. (near Bayshore) 94134  
M: 10-6; Tu: 10-6; W: 12-7; Th: 1-7; F: 1-6;  
Sat: 1-6; Sun: Closed

## WEST PORTAL 355-2886

190 Lenox Way (at Ulloa) 94127  
M: 1-9; T: 10-9; W: 10-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## WESTERN ADDITION 355-5727

1550 Scott St. (at Geary) 94115  
M: 1-9; T: 10-6; W: 1-9; Th: 10-6; F: 1-6;  
Sat: 10-6; Sun: 1-5

## BRANCH LIBRARY BOOKMOBILE 557-4343

**Anza location:**  
Balboa St. at 31st Ave.  
Tu: 10:30-1; Sat: 1:30-5

**Golden Gate Valley location:**  
Allyne Park (on Green Street) corner of Gough  
and Green Streets.  
Tu: 9:30-12:30; F: 2-5

**Merced location:**  
Buckingham Way at Stonestown Galleria,  
nearby the UA Twin Cinemas  
M: 10-12:30; Sat: 10-12:30

**Park location:**  
751 Stanyan Street, west side (at Waller)  
Tu: 3:30-7; W: 1-5

**Presidio location:**  
2715 California Street (& Scott St.)  
near William Cobb Elementary School  
W: 10-12:30; F: 10-12:30

**Treasure Island location:**  
Treasure Island Community Center  
"Ship Shape" building; 497 Avenue I  
Th: 10:30-4:30 (closed for lunch 12:30-1)

## CHILDREN'S BOOKMOBILE 557-4344

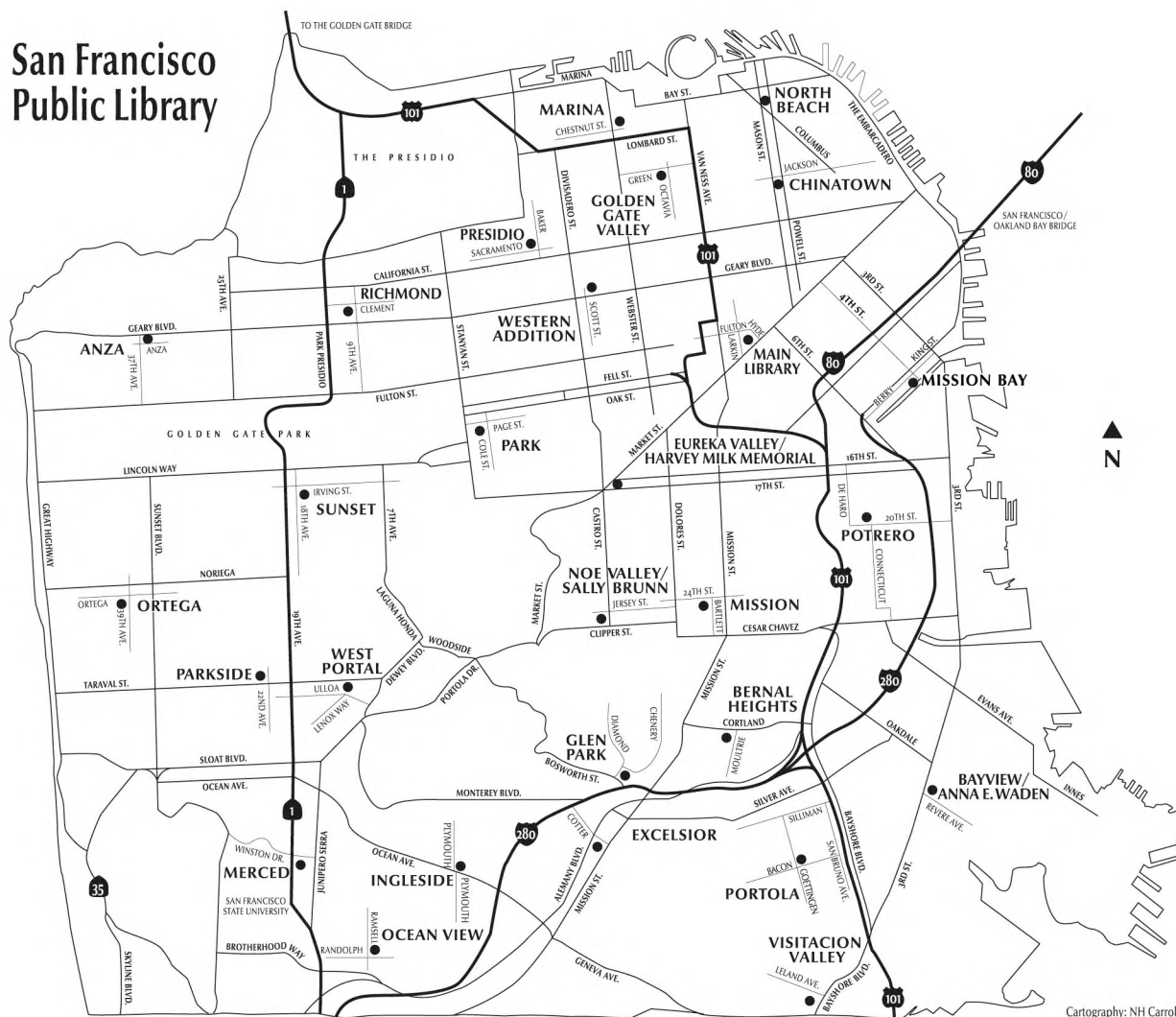
Call for hours and locations.

## LIBRARY ON WHEELS 557-4345

Call for hours and locations.

**WEB SITE: [sfpl.org](http://sfpl.org)**

# San Francisco Public Library



Cartography: NH Carroll

LIBRARY BRANCH	PUBLIC TRANSPORTATION
Main	BART*; F, J, K, L, M, N, T, 5, 6, 9, 19, 21, 26, 47, 49, 71
Anza	18, 31, 31AX, 38AX, 38L, 38 to 48th & Pt. Lobos
Bayview/Anna E. Waden	T, 23, 24, 44, 54
Bernal Heights	24
Chinatown	1, 8X, 8AX, 8BX, 10, 12, 30, 45 Cable Cars: Powell-Hyde, Powell-Mason
Eureka Valley/Harvey Milk	F, J, K, L, M, T, 22, 24, 33, 35, 37
Excelsior	14, 14L, 44, 49, 52
Glen Park	BART*; 23, 36, 44, 52
Golden Gate Valley	41**, 45
Ingleside	K, 8X, K-Owl, 29, 49, 91-Owl, 95
Marina	22, 28, 30, 30X, 43
Merced	M, 17, 18, 28, 28L, 29
Mission	BART*; 12, 14, 48, 49, 67

\* Use your adult Premium Fast Pass for travel within San Francisco.

LIBRARY BRANCH	PUBLIC TRANSPORTATION
Mission Bay	N, T, 10, 30, 45, 47
Noe Valley/Sally Brunn	J, 24, 35, 48
North Beach	8X, 8BX, 30, 39, 41**, 45; Cable Car: Powell-Mason
Ocean View	M
Ortega	16X, 29, 48, 71, 71L
Park	33, 37, 43, 71, 71L
Parkside	L, 28, 28L
Portola	8AX, 8X, 9, 9L, 54
Potrero	10, 19, 22
Presidio	1, 3, 43
Richmond	1, 2, 38, 38BX, 38L, 44
Sunset	N, 16X, 28, 28L, 29, 71, 71L
Visitacion Valley	T, 8AX, 8BX, 8X, 9, 9L, 56
West Portal	K, L, M, 17, 48
Western Addition	2, 24, 38, 38L

\*\* The 41 operates from 6 a.m. to 8 a.m. and from 4 p.m. to 6 p.m. on weekdays.

## 2011-12 CALENDARS

# 2011

### January

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

### February

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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28					

### March

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13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

### April

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17	18	19	20	21	22	23
24	25	26	27	28	29	30

### May

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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### June

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
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### July

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24	25	26	27	28	29	30
31						

### August

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### September

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### October

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30	31					

### November

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27	28	29	30			

### December

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18	19	20	21	22	23	24
25	26	27	28	29	30	31

## 2011-12 CALENDARS

# 2012

### January

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### February

S	M	T	W	T	F	S
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19	20	21	22	23	24	25
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### March

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18	19	20	21	22	23	24
25	26	27	28	29	30	31

### April

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29	30					

### May

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20	21	22	23	24	25	26
27	28	29	30	31		

### June

S	M	T	W	T	F	S
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10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

### July

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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

### August

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12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

### September

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

### October

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

### November

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

### December

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

## LIST OF FREE THINGS TO DO IN SAN FRANCISCO

### Free Museum Days:

#### Asian Art Museum

*One of the largest museums in the Western world devoted exclusively to Asian art.*

Open Tuesday-Sunday 10:00 a.m.-5:00 p.m.  
(Thursday until 9:00 p.m., Feb. through Sept.)

#### **Free Day: 1<sup>st</sup> Sunday of every month**

Discounted Admission Thursday evenings,  
5:00 p.m. - 9:00 p.m.

Address: 200 Larkin Street (Between Hyde  
Street and Van Ness Avenue)

Phone: (415)581-3598

Website: <http://www.asianart.org>

#### Cable Car Museum

*Houses a collection of historic cable cars,  
photographs and mechanical displays.*

Open daily 10:00 a.m.-5:00 p.m.

#### **Free Day: Every Day**

Address: 1201 Mason Street (Between Powell  
Street & Taylor Street)

Phone: (415)474-1887

Website: <http://cablecarmuseum.org>

#### California Historical Society

*Explore the history & architecture of California.*

Open Wednesday-Saturday,  
12:00 p.m. - 4:30 p.m.

#### **Free: 1<sup>st</sup> Wednesday of every month,**

**6:00 p.m. – 8:00 p.m., for “California Nights”**

Address: 678 Mission Street (between Third &  
New Montgomery Streets)

Phone: (415)357-1848

Website: <http://californiahistoricalsociety.org>

#### Cartoon Art Museum

*The only museum in the Western United States  
dedicated to the preservation and exhibition of  
cartoon art in all its forms.*

Open Tuesday-Sunday 11:00 a.m. - 5:00 p.m.

#### **Free Day: 1<sup>st</sup> Tuesday of every month**

Address: 655 Mission Street (Between Third &  
Montgomery Streets)

Phone: (415) CAR-TOON or (415) 227-8666

Website: <http://www.cartoonart.org>

#### Conservatory of Flowers

Open Tuesday-Sunday 9:00 a.m.-4:30 p.m.

#### **Free Day: 1<sup>st</sup> Tuesday of every month**

Address: JFK Drive, Golden Gate Park

Phone: (415)666-7001

Website: <http://conservatoryofflowers.org>

#### de Young Museum

*Integrates art, architecture and the natural  
landscape in one multi-faceted destination.*

Open Tuesday-Sunday 9:30 a.m. - 5:15 p.m.  
(Friday until 8:45 p.m.)

#### **Free Day: 1<sup>st</sup> Tuesday of every month**

Address: 50 Hagiwara Tea Garden Drive, Golden  
Gate Park

Phone: (415)750-3600

Website: <http://deyoungmuseum.org>

#### Legion of Honor

*Displays an impressive collection of 4,000 years  
of ancient and European art.*

Open Tuesday-Sunday 9:30 a.m.-5:00 p.m.

#### **Free Day: 1<sup>st</sup> Tuesday of every month**

Address: 100 34th Avenue & Clement Street

Phone: (415)750-3600

Website: <http://famsf.org/legion>

#### Musée Mécanique

(The Mechanical Museum)

*Mechanically operated musical instruments and  
antique arcade machines.*

Open Monday-Friday 10:00 a.m.-7:00 p.m.;

Saturday-Sunday 10:00 a.m.-8:00 p.m.

#### **Free Day: Every Day**

Costs: Arcade machines are \$0.25-\$0.50

Address: Pier 45 Shed A at the end of Taylor  
Street, Fisherman's Wharf

Phone: (415)346-2000

Website: <http://www.museemechanique.org>

#### Museum of Craft & Folk Art

Open Monday-Friday (closed Wednesdays)

11:00 a.m. - 6:00 p.m. and Saturday-Sunday

11:00 a.m. - 5:00 p.m.

#### **Free Day: Every Tuesday**

Address: 51 Yerba Buena Lane, (On Pedestrian  
Walkway connecting Market and Mission  
Streets between Third and Fourth Streets)

Phone: (415)227-4888

Website: <http://mocfa.org>

San Francisco Museum of Modern Art

Open Monday-Tuesday, Thursday-Sunday 11:00 a.m.- 6:00 p.m. (Admission is half price Thursday from 6:00 p.m. until 8:45 p.m.)

**Free Day: 1<sup>st</sup> Tuesday of every month**

Address: 151 3<sup>rd</sup> Street (Howard & Mission)

Phone: (415)357-4000

Website: <http://www.sfmoma.org>

San Francisco Zoo

*Home to a stunning and important botanical collection as well as more than 250 species of animals.*

Open daily 10:00 a.m. to 5:00 p.m.

**Free Day: 1<sup>st</sup> Wednesday of every month \*for San Francisco Residents Only\***

Address: 1 Zoo Road (Off of Skyline Boulevard)

Phone: (415) 753-7080

Website: <http://www.sfzoo.org>

**Free Music, Festivals, & Theater:**

Stern Grove Festival

*EXPLORE MUSIC AND MORE!*

*Every season, Stern Grove Festival invites our audience to experience an array of free events.*

Location: Sigmund Stern Grove is a 33-acre public park at 19th Avenue & Sloat Boulevard.

Time: All concerts occur on Sundays at 2:00 p.m. (check schedule online or by phone)

Phone: (415) 252-6252

Website: <http://www.sterngrove.org>

San Francisco Free Folk Festival

*Immerse yourself in the world of Bay Area folk music and dance.*

Location: SF City College (750 Ocean Avenue)

Time: Check scheduling online

Website: <http://www.sffolkfest.org>

Yerba Buena Garden Festival

*Presents music, theater, dance, cultural events, educational and children's programs, reflecting the rich cultures and creativity of the region. Between May and October the Festival presents nearly 100 programs in Yerba Buena Gardens, all FREE and open to the public. (check schedule online or by phone)*

Location: In Yerba Buena Gardens

Phone: (415) 543-1718

Website: [www.ybgf.org](http://www.ybgf.org)

Hardly Strictly Bluegrass Festival

*Celebrates the current resurgence of bluegrass music with fans of all ages.*

Location: Speedway, Lindley & Marx meadows in Golden Gate Park

Website: [www.strictlybluegrass.com/](http://www.strictlybluegrass.com/)

San Francisco Symphony

*The San Francisco Symphony celebrates summer under the skies with free outdoor concerts.*

Location: Check schedule online or by phone

Phone: (415) 864-6000

Website: <http://sfsymphony.org/summer>

Annual Bay Area Free Night of Theater

*Over 8,000 tickets for over 120 participating Bay Area theatre companies' productions with a long list of free shows available to the public.*

Location: check scheduling.

Phone: (415) 430-1140

Website: <http://www.theatrebayarea.org/>

Free Shakespeare in the Park

*Provides an opportunity for everyone to see high quality, professional theater free of charge.*

Locations: The Presidio's Main Post Parade Ground Lawn (between Graham St. & Keyes Ave., near the Officer's Club & Visitor's Center)

Phone: (415) 558-0888

Website: <http://www.sfshakes.org>

Fillmore Jazz Festival

*Every summer, The Fillmore Jazz Festival welcomes more than 90,000 guests.*

Location: Fillmore Street

Time: July 3<sup>rd</sup> & 4<sup>th</sup> 2010, 10:00 a.m. – 6:00 p.m.

Phone: (800) 310-6563

Website: <http://www.fillmorejazzfestival.com>

## NOTES

[illegible]



# PROBATION & PAROLE

## SUCCESSFULLY COMPLETING PROBATION & PAROLE

### **Disabilities**

If you have a qualifying disability and cannot understand the conditions of your probation or parole, or you don't think that you can comply with the conditions because of your disability, talk to your probation or parole officer. The Americans With Disabilities Act requires that you receive the conditions in an understandable format and that barriers to your compliance be addressed.

### **Reporting to Probation or Parole**

Prior to release, you will receive information on your assigned probation or parole officer and when to report.

### **Conditions of Your Release**

The conditions of your probation will vary. Make sure you understand all local, state or federal conditions.

Look closely at your basic conditions – be aware of your stay away, weapons and search conditions. Think critically: Is your required housing in a stay away area? Can the people living with you support the conditions of your probation or parole?

Communicate regularly with your probation officer. Keep appointments. Make phone call check-ins. Even when conversations get tense, stay level headed. Get answers.

Be aware of the consequences of the company you keep and the places you go.

Notify probation or parole if your address or job changes.

Check with your parole or probation officer prior to making plans to travel over 50 miles from your residence, to leave your county for more than 48 hours, or to travel outside of California.

Prior to probation or parole, you should be notified of your requirement to register if you have been convicted of a specified sex, drug, or arson offense. Register at San Francisco Hall of Justice, 850 Bryant Street, Room 475.

### **Community Based Support and Services**

This guide is filled with service providers who are committed to helping you address your needs and create a plan for a successful transition back in a community.

## SAN FRANCISCO ADULT PROBATION

The mission of the San Francisco Adult Probation Department is: “Protecting the Community, Serving Justice, and Changing Lives.” When placed on probation, you may be placed on a regular or specialized caseload. You may be connected to specific programs and services, depending on your needs, as determined by you and your probation officer. The Adult Probation Department is committed to assisting you successfully complete probation, and to supporting you in having a healthier and happier life.

### Contact Information:

SF Adult Probation Department

Hall of Justice

850 Bryant Street, Room 200

San Francisco, CA 94103

Phone (415) 553-1706

Office Hours: Monday – Friday, 9:00am – 5:00pm

### I’m on Probation...Now What? (Some Guidance from the SF Adult Probation Department)

Leaving jail and all other legal troubles behind is something that you have been looking forward to for quite some time now, and now it’s finally happening. If you’re lucky you got some preparation before you got out, assuming you were in custody. But now, the Judge said that you’re on probation. What does that mean? What do you have to do?

Let’s start at the basics – what is probation? Probation is a suspended state prison or county jail sentence. In other words, instead of doing time in custody, you have been given an opportunity to go back to your community provided you follow some specific conditions. All probation sentences are different; however, there are some standard conditions that apply to most if not all persons placed on probation.

**1 - You need to contact the Probation Department as soon as you are released from custody.** If you are released after 5:00pm, please contact the Department the next day. Offices open at 8:00am and close at 5:00pm. Main phone number is: (415) 553-1706.

**2 - When you contact the Department you will need to provide our support staff with your full name and date of birth.** If you have your court number, please provide it, too. Our support staff will be able to give you the name and phone number of your assigned probation officer.

**3 - Your probation officer will schedule an appointment to meet with you.** Please, make sure to keep your appointment and be on time. If you cannot make your appointment, you must call the day before to re-schedule.

**4 - More likely than not the Court has ordered you to attend a counseling or rehabilitation program.** You and your officer will choose which programs best meet your needs. It is important that you contact the program and arrange for an intake session.

**5 - Stay out of trouble!** We know you’re facing a lot of challenges and difficulties getting your life back together, but if you need help or support, call your officer before you do something that puts you back in jail.

## CALIFORNIA STATE PAROLE

You must check in with your parole officer within 24 hours of your release from custody. The parole officer will make reasonable attempts to contact you. People placed on Non-Revocable Parole (NRP) have fewer obligations than do people placed on regular supervised parole. Some individuals may be registered under PC 290 or may need to register with the local Police or Sheriff's Department. Be sure that you understand the conditions of your parole, and work with your parole officer and community resources to successfully meet these conditions.

**[www.cdcr.ca.gov/parole](http://www.cdcr.ca.gov/parole)**

The CDCR Office of Community Partnerships offers resources by county on their website:

**[http://www.cdcr.ca.gov/Community\\_Partnerships/Resource\\_Directory.aspx](http://www.cdcr.ca.gov/Community_Partnerships/Resource_Directory.aspx)**

### **San Francisco Parole Units #1 - 3**

1727 Mission Street

1<sup>st</sup> and 2<sup>nd</sup> Floor

San Francisco, CA 94103

(415) 703-3164

### **San Francisco Parole Unit #4**

110 12<sup>th</sup> Street, 1<sup>st</sup> Floor

San Francisco, CA 94103

(415) 557-7045

### **PACT (Parole and Community Team) Meetings**

The San Francisco PACT meetings are held weekly, and are a great way to get connected to the array of community-based resources available in San Francisco. You may be required to attend at least one PACT meeting upon release.

PACT meetings have a number of community service providers in attendance each week to orient new parolees to services and resources available in San Francisco. The mission of PACT is to promote the successful parolee reintegration, parolee accountability, and public safety through enhanced partnerships. Referrals to housing, substance abuse treatment services, mentoring, jobs, and education are available at meetings.

**PACT Meeting Location:** Parole Unit, #4 - 110 12<sup>th</sup> Street, San Francisco, CA 94103

Door is on the side of the building. Meetings are on the second floor.

**When:** Every Tuesday, 10:00am-12:00pm.

**Contact:** Harvey Sako, PACT Coordinator, (415) 557-7246, [harvey.sako@cdcr.ca.gov](mailto:harvey.sako@cdcr.ca.gov)

## U.S. FEDERAL PROBATION

We are dedicated to upholding the highest standards of Judicial excellence by ensuring the fair and humane administration of justice. By our combined efforts, we provide thorough investigative reports with equitable recommendations. We supervise individuals with a commitment to compliance, community safety and correctional treatment, with a focus on positive change for each individual. We are committed to following the rule of law and treating all parties with dignity and respect. Our pledge to outstanding service is promoted by encouraging the contributions and values of a diverse staff by empowering their efforts in developing organizational unity, mutual respect and individual growth. [www.canp.uscourts.gov](http://www.canp.uscourts.gov)

### **Contact Information:**

United States Federal Probation Office for the Northern District of California

San Francisco Office

450 Golden Gate Avenue, Suite 17-6884

San Francisco, CA 94102

Phone (415) 436-7540 --You will enter into an automated system. Press 0 (zero) for operator

[www.canp.uscourts.gov](http://www.canp.uscourts.gov)

### **Guidance for Federal Probationers**

You must check in with your federal probation officer within 72 hours of your release from custody. The probation officer will make reasonable attempts to contact you. Court action may result if you do not appear before your probation officer or you can't be reached.

"Release conditions" are rules set by the court that people on supervision must follow if they want to remain in the community. The court imposes release conditions to help structure the person's actions and activities. For example, release conditions may prohibit possession of guns or other weapons; prohibit contact with victims or witnesses; restrict association with certain persons; restrict travel; impose a curfew.

Among the many other release conditions the court may impose are community service, electronic monitoring, employment, mental health treatment, or substance abuse treatment. Be sure to talk to your Probation Officer about how to get connected to needed services or resources.

# IDENTIFICATION & INCOME

## IDENTIFICATION

### BIRTH CERTIFICATE

#### WHERE TO GET YOUR BIRTH CERTIFICATE DEPENDS ON WHERE YOU WERE BORN.

##### *Born in City and County of San Francisco*

#### GET A CERTIFIED COPY OF YOUR BIRTH CERTIFICATE

**COST:** \$14

Payment Methods: VISA, Master Card, cash, money order and personal or business check payable to Department of Public Health

#### **San Francisco Department of Public Health**

- 101 Grove Street, Room 105 at the Civic Center in San Francisco
- Phone: (415) 554-2700
- Hours: 8am – 4pm, Monday thru Friday (closed major holidays)

In San Francisco, if you go in person the Department of Public Health, you don't need to show identification. But, you must know this information to fill out the form:

- Full name at birth
- Date of birth
- Mother's Maiden Name
- Father's Full Name
- Place of Birth (Hospital name if known)

It will take approximately 30 minutes to process the request.

##### *Born in California – Outside of San Francisco*

**Call the California Department of Health Services: (916) 445-2684 for information**

#### GET A CERTIFIED COPY OF YOUR BIRTH CERTIFICATE

**Cost: \$14**

#### **In-Person Request – County Recorder's Office**

The best option is to go to the Recorder's Office in the county in which you were born.

**BEFORE YOU GO --** Call the California Department or County office and ask questions, including: Do you need to show identification to get the birth certificate? How long does it take to get the birth certificate?

## **Mailed-In Request – California Department of Health Services**

If you can't make it to another county's Recorder's Office, you can mail the request.

California Department of Health Services  
Office of Vital Records - M.S. 5103  
P.O. Box 997410  
Sacramento, CA 95899-7410

### **YOU MUST ENCLOSE THE FOLLOWING IN YOUR MAILED REQUEST:**

- Check or money order made out to California Department of Health Services for \$14
- Birth Certificate Application and Sworn Notarized Statement
- Formal written (or typed) request for birth certificate – A sample can be found at the end of this section.

### **IMPORTANT INFORMATION WHEN YOU MAIL IN THE REQUEST**

When requests for birth certificates are mailed in, you must submit a **sworn notarized statement** along with the application. You will see that this statement is attached to the standard application. A Notary is someone who is legally empowered to witness signatures and certify a document's validity.

There are many businesses that have a notary on staff.

One suggestion is the UPS Store at 660 4<sup>th</sup> Street, San Francisco, CA 94107.

Phone: (415) 615-6968.

There is a \$10 fee for the notarized service – Fees may vary from place to place.

To get a notarized statement, you need documentation of your identity, age and legal presence. If you don't yet have any personal identification, try to get a statement for your probation/parole that testifies to your name, age, birthdate, address and parents' legal names. Also, bring a close family member who has I.D. with you to the notary. The notary may allow your family member to "verbally identify" you.

Remember, to mail in a birth certificate request, you need to include four things: The application, fee, notarized statement and written letter.

**It takes about 60 days for a mailed in request to be processed.**

### **Born Outside of California**

**Call the Recorder's Office in the county in which you were born and ask several questions:**

- Can a family member with identification that still lives in the county request the birth certificate? What is the application process for an in-person request?
- How much does it cost? How long does it take to receive it?
- What is the application process for a mailed-in request?

## IDENTIFICATION – BIRTH CERTIFICATE

### Sample Letter Requesting Birth Certificate If You Are Mailing in the Request

Date

To Whom It May Concern:

This is a formal request to receive a CERTIFIED COPY of my birth certificate. My legal name is Leila Rose Johnson and I was born in San Francisco County in 1971.

Enclosed is my payment for \$14 and the application for a birth certificate which includes the sworn notarized statement.

Please mail the birth certificate to:

Leila Johnson  
850 Bryant Street  
San Francisco, CA 94103

This is my permanent residence.

I can be reached at (415) 000-0000 if you have questions about any of the submitted information.

Thank you in advance for your assistance with this request.

Sincerely,

Leila Johnson

**APPLICATION FOR CERTIFIED COPY OF BIRTH RECORD****DO NOT Complete This Application Before Reading the Instructions on Page 2**

In an attempt to stop the illegal use of vital records, and as part of statewide efforts to reduce identity theft, a new law (effective July 1, 2003) changed the way certified copies of birth certificates are issued. **Certified Copies** to establish the identity of a registrant can be issued only to authorized individuals, as indicated below. All others will be issued **Certified Informational Copies** that are not valid to establish identity.

Fee: **\$14 per copy** (payable to the Office of Vital Records).

Please indicate the type of certified copy you are requesting:

☐ I would like a **Certified Copy**. This copy will establish the identity of the registrant. (To receive a Certified Copy you **MUST INDICATE YOUR RELATIONSHIP TO THE REGISTRANT** by selecting from the list below **AND COMPLETE THE ATTACHED SWORN STATEMENT** declaring that you are eligible to receive the Certified Copy. The Sworn Statement **MUST BE NOTARIZED** if the application is submitted by mail **unless you are a law enforcement or local or state governmental agency**.)

☐ I would like a **Certified Informational Copy**. This document will be printed with a legend on the face of the document that states, **"INFORMATIONAL, NOT A VALID DOCUMENT TO ESTABLISH IDENTITY."**

**(A Sworn Statement does not need to be provided.)**

**NOTE: Both documents are certified copies of the original document on file with our office. With the exception of the legend, the documents contain the exact same information.**

To receive a **Certified Copy** I am:

- ☐ The registrant (person listed on the certificate) or a parent or legal guardian of the registrant.
- ☐ A party entitled to receive the record as a result of a court order, or an attorney or a licensed adoption agency seeking the birth record in order to comply with the requirements of Section 3140 or 7603 of the Family Code.
- ☐ A member of a law enforcement agency or a representative of another governmental agency, as provided by law, who is conducting official business. (*Companies representing a government agency must provide authorization from the government agency.*)
- ☐ A child, grandparent, grandchild, brother or sister, spouse, or domestic partner of the registrant.
- ☐ An attorney representing the registrant or the registrant's estate, or any person or agency empowered by statute or appointed by a court to act on behalf of the registrant or the registrant's estate. (*If you are requesting a Certified Copy under a power of attorney, please include a copy of the power of attorney with this application form.*)

APPLICANT INFORMATION (PLEASE PRINT OR TYPE)				Today's Date: _____	
Agency Name (if appropriate)		Agency Case No. (if appropriate)		Purpose of Request	
Printed Name and Signature of Applicant				Number of Copies	Amount Enclosed
Mailing Address – Number, Street				Name of Person Receiving Copies, if Different from Applicant	
City	State / Province	ZIP Code	Mailing Address for Copies, if Different from Applicant		
Daytime Telephone (include area code) ( )		Country	City	State	ZIP Code
BIRTH CERTIFICATE INFORMATION (PLEASE PRINT OR TYPE)				Adopted: <input type="checkbox"/> No <input type="checkbox"/> Yes (If Yes, see #4 on Page 2)	
BIRTH Name on Certificate (LAST)		FIRST Name on Certificate		MIDDLE Name on Certificate	
City of Birth (must be in California)				County of Birth	
Date of Birth – MM/DD/CCYY (If unknown, enter approximate date of birth)				Sex <input type="checkbox"/> Female <input type="checkbox"/> Male	
BIRTH Name on Certificate – Father/Parent		FIRST Name on Certificate – Father/Parent		MIDDLE Name on Certificate – Father/Parent	
BIRTH Name on Certificate – Mother/Parent		FIRST Name on Certificate – Mother/Parent		MIDDLE Name on Certificate – Mother/Parent	

**BIRTH**



**INFORMATION:** Birth records have been maintained in the Office of the State Registrar of Vital Records since July 1, 1905.

*The “Birth” name required on Vital Records (see Items 1C, 6C, 7C, 9C, and 12C) is the name given at birth, or a name received through adoption, court-ordered name change, or Naturalization. AKA’s (Also Known As) and assumed names cannot be entered as the legal “Birth” name.*

**INSTRUCTIONS:**

1. As of July 1, 2003, **ONLY** individuals who are authorized by Health and Safety Code Section 103526 can obtain a Certified Copy of a Birth Record to establish identity of the registrant (person listed on the certificate). (Page 1 identifies the individuals who are authorized to make the request.) All others may receive a Certified Informational Copy which will be marked, “Informational, Not a Valid Document to Establish Identity.”

**Confidential Information on Birth Record:** Some individuals have special needs for a birth certificate that contains the confidential information provided at the time the birth record was prepared. This confidential information may be used to establish ethnicity, to provide health background, or for other personal reasons. For information on how to obtain a birth certificate containing the confidential information, please refer to the Birth Certificate section of our website: [www.cdph.ca.gov](http://www.cdph.ca.gov) (then select “Services”). Only specific individuals may obtain confidential copies.

2. Complete a separate application for each birth record requested.
3. Complete the **Applicant Information** section on Page 1 and provide your signature where indicated. In the **Birth Certificate Information** section, provide all the information you have available to identify the birth record. If the information you furnish is incomplete or inaccurate, we may not be able to locate the record.
4. **If the registrant has been adopted**, make the request in the **adopted** name. (If you’re requesting a copy of the **original** birth certificate, you **must** provide a court order releasing the original sealed record.)
5. **SWORN STATEMENT:**

- The authorized individual requesting the certified copy must sign the attached Sworn Statement, declaring under penalty of perjury that they are eligible to receive the certified copy of the birth record, and identify their relationship to the registrant – the relationship must be one of those identified on Page 1.
- If the application is being submitted by mail, the Sworn Statement **must be** notarized by a Notary Public. (To find a Notary Public, see your local yellow pages or call your banking institution.) **Law enforcement and local and state governmental agencies are exempt from the notary requirement.**
- You do not have to provide a Sworn Statement if you are requesting a Certified Informational Copy of the birth record.

6. Submit \$14 for **each** copy requested. If no birth record is found, the \$14 fee will be retained for searching the record (as required by law) and a “Certificate of No Public Record” will be issued to the applicant. Indicate the number of copies you want and include the correct fee(s) in the form of a personal check or postal or bank money order (International Money Order for out-of-country requests) made payable to the **Office of Vital Records**. Mail this application with the fee(s) to the Office of Vital Records at the address below.
7. **Returning Completed Certificates:** Completed certificates are returned using the U.S. Postal Service.

Office of Vital Records - MS 5103  
P.O. Box 997410  
Sacramento, CA 95899-7410  
(916) 445-2684

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**BIRTH**

Page 2 of 3

**SWORN STATEMENT**

I, \_\_\_\_\_, declare under penalty of perjury under the laws of the State of California,  
(Applicant's Printed Name)

that I am an authorized person, as defined in California Health and Safety Code Section 103526 (c), and am eligible to receive a certified copy of the birth or death record of the following individual(s):

Name of Person Listed on Certificate	Applicant's Relationship to Person Listed on Certificate (Must Be a Relationship Listed on Page 1 of Application)

(The remaining information must be completed in the presence of a Notary Public or Office of Vital Records staff.)

Subscribed to this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, at \_\_\_\_\_,  
(Day) (Month) (City) (State)

\_\_\_\_\_  
(Applicant's Signature)

**Note: If submitting your order by mail, you must have your Sworn Statement notarized using the Certificate of Acknowledgment below. The Certificate of Acknowledgment must be completed by a Notary Public. (Law enforcement and local and state governmental agencies are exempt from the notary requirement.)**

**CERTIFICATE OF ACKNOWLEDGMENT**

State of \_\_\_\_\_)

County of \_\_\_\_\_)

On \_\_\_\_\_ before me, \_\_\_\_\_, personally appeared \_\_\_\_\_,  
(here insert name and title of the officer)

who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument. I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.  
(SEAL)

\_\_\_\_\_  
SIGNATURE

## CALIFORNIA STATE DRIVER'S LICENSE, ID, AND DMV PRINT OUT

### **COSTS:**

\* *Actual fees may have increased. Find out about current rates BEFORE you go to DMV.*

\* You can pay with cash, check, money order or debit, no credit cards are accepted.

- California Driver's License: \$31
- California Identification: \$26
- Reduced Fee ID Card: \$7 – If you meet income requirements, a qualified non-profit will give you a Verification for Reduced Fee form (DL 937).
- DMV Printout (H-6 Printout) (Covers 10-Year History): \$5
- Reissue Fees: If you are renewing a suspended or revoked license, EXPECT there to be reissue fees. Fees vary. Call DMV to get the specifics.

#### San Francisco DMV Office

1377 Fell Street at Baker Street in the  
Haight/Western Addition Neighborhood  
San Francisco, CA 94117  
(800) 777-0133

#### Daly City DMV Office

1500 Sullivan Avenue  
Daly City, CA 94015  
(800) 777-0133

### **Save yourself A LOT of time by MAKING AN ONLINE APPOINTMENT for all DMV matters:**

1. Find a computer with Internet access. Go to <http://www.dmv.ca.gov/>
2. You'll see several "yellow tabs." Click the one that says "online services."
3. You'll see a menu of several options, glance down to "Schedule Appointment Online."
4. Now you're at, "Appointment System." Click the middle bar "office visit appointment."
5. Next, click the "Map CA DMV Offices" bar. Then click the county you desire.
6. Next, let them know how many items you need to address. Click 1, 2 or 3 items, depending on how many things you need to do.
7. Unless you are registering a car or boat, click the first box to get your state issue I.D. or CDL and a printout of your driving record.
8. Scroll down and enter in your customer information – name and phone number.
9. Finally, click "submit."
10. A date and time for your appointment will show up on the screen.

If you choose to "drop-into" a DMV Office, call (800) 777-0133 for office hour information on the San Francisco DMV or other offices. Or, you can go online to <http://www.dmv.ca.gov/> and click the yellow tab that says "offices." Follow the prompts to get local office information.

### **WHAT YOU NEED TO GET YOUR DRIVER'S LICENSE OR IDENTIFICATION CARD**

Call the CA DMV or check the website to get additional verification information.

#### Proof of Birthdate and Legal Presence

- Birth certificate or Passport
- Certificate of Naturalization or Citizenship
- Certification from California Department of Corrections.
- Valid I-94 stamped "Refugee," "Parole or Parolee," "Asylee," or Section 207, Section 208, Section 209, Section 212d(2), HP or PIP

### Social Security Card Verification

- A Social Security Card is needed if you are applying for CDL for the first time.
- For duplicates, you just need to verify the number they have in the system.
- A Medicare or U.S Armed Forces Identification Card is also acceptable.
- To ensure a smooth DMV visit, prepare to bring your Social Security or other acceptable card.

### Proof of Address

You need to bring proof of a stable residence or P.O. Box number. Bring official mail that has been sent to the address where you are staying – try to bring the most official piece of mail possible. Good examples of proof of address are letters from hospitals or healthcare providers that aren't too old, parole or probation correspondence, or a cell phone statement.

### **In addition to paying fees and providing various documents, you will need to FILL OUT FORMS or MAKE SPECIFIC RECORD REQUESTS:**

- Drivers License: Complete form "DL 44."
- California I.D.: Complete form "DL 44."
- Printed DMV Record: Request an "H-6, Printed DMV Record" from the customer service agent.

### **HOW LONG DOES IT TAKE TO GET YOUR LICENSE OR IDENTIFICATION CARD**

Your license and California I.D. will be mailed within 60 Days. The DMV will issue you temporary, paper CDL or I.D's. This will serve as your primary identification until the hard copy arrives. Make sure the address that is on file will still be active within 60 days.

### **General Information**

- Online appointments WILL save you a lot of time. Learn how to set it up.
- Do not go to DMV unless you have all of the required application documents.
- If you have any holds or suspensions, OR your license was at some point revoked, you will not be able to immediately get a CDL. You must take care of the disqualifying issues first.
- Even if your license is suspended or revoked, you can still get a California I.D.
- REMEMBER: The CA DMV works closely with other city and state departments like Department of Child Support Services for example. If you have outstanding payments owed to another state department or another unresolved matter, you will need to take care of that business first.
- If you run into a problem trying to get your CDL, get your California I.D. and request a DMV print out so you can discuss the issues that are preventing you from getting the license.
- The California DMV has available and responsive customer service agents. Call (800) 777-0133. After you select the language you want to communicate in, press 0 (zero) for the operator.
- If your license has been expired for 6 months to 4 years, you will need to take a written renewal test before you can get your CDL. There are 36 questions on this test. You can only get 5 wrong. It costs \$5 to take the test unless this is your first time you are taking it and you pass the first time.
- If your license has been expired for more than 4 years, you will have to take the driving and written tests.

## **SOCIAL SECURITY CARD**

**COST:** Free of Charge

### **WHERE TO GET A SOCIAL SECURITY CARD IN SAN FRANCISCO**

Social Security Office (Mission Neighborhood)

1098 Valencia Street (at 22<sup>nd</sup> Street), San Francisco, CA 94110

Phone: (800) 772-1213 TTY: (800) 325-0778

Office Hours: Monday – Friday, 9:00am to 4:30pm. Call to confirm schedule.

Social Security Office (Downtown San Francisco)

90 - 7<sup>th</sup> Street, Annex First Floor (at Mission Street), San Francisco, CA 94103

Phone: (800) 772-1213 TTY: (800) 325-0778

Office Hours: Monday – Friday, 9:00am to 4:30pm. Call to confirm schedule.

San Francisco Office (Financial District)

560 Kearny Street

San Francisco, CA 94108

Phone: (800) 772-1213 TTY: (800) 325-0778

Office Hours: Monday – Friday, 9:00am to 4:30pm. Call to confirm schedule.

### **WHAT YOU NEED TO GET A SOCIAL SECURITY CARD**

- A completed SS-5 Form. A sample form follows.
- Documentation that proves your U.S citizenship and Identity: No photocopies are accepted.
  - U.S. Drivers license or State Issued Identification Card
  - U.S. Passport
  - Certificate of Naturalization or a Certificate of Citizenship.
  - Birth Certificate
- If you do not have these specific documents or cannot get a replacement for them within 10 days, you can also provide:
  - Employee ID card
  - School ID card
  - Health insurance card (not a Medicare card)
  - U.S. military ID card
  - Adoption decree

If you are not a U.S. citizen, Social Security must see your current U.S. immigration documents.

- Acceptable documents from the Department of Homeland Security include your:
  - Form I-551 (includes machine-readable immigrant visa with your unexpired foreign passport)
  - I-94 with your unexpired foreign passport
  - Work permit card (I-766 or I-688B)

## **SOCIAL SECURITY ADMINISTRATION**

### **Application for a Social Security Card**

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**Applying for a Social Security Card is free!**

#### **USE THIS APPLICATION TO:**

- Apply for an original Social Security card
- Apply for a replacement Social Security card
- Change or correct information on your Social Security number record

**IMPORTANT:** You **MUST** provide a properly completed application and the required evidence before we can process your application. We can only accept original documents or documents certified by the custodian of the original record. Notarized copies or photocopies which have not been certified by the custodian of the record are not acceptable. We will return any documents submitted with your application. For assistance call us at 1-800-772-1213 or visit our website at [www.socialsecurity.gov](http://www.socialsecurity.gov).

#### **Original Social Security Card**

To apply for an original card, you must provide at least two documents to prove age, identity, and U.S. citizenship or current lawful, work-authorized immigration status. If you are not a U.S. citizen and do not have DHS work authorization, you must prove that you have a valid non-work reason for requesting a card. See page 2 for an explanation of acceptable documents.

**NOTE:** If you are age 12 or older and have never received a Social Security number, you must apply in person.

#### **Replacement Social Security Card**

To apply for a replacement card, you must provide one document to prove your identity. If you were born outside the U.S., you must also provide documents to prove your U.S. citizenship or current, lawful, work-authorized status. See page 2 for an explanation of acceptable documents.

#### **Changing Information on Your Social Security Record**

To change the information on your Social Security number record (i.e., a name or citizenship change, or corrected date of birth) you must provide documents to prove your identity, support the requested change, and establish the reason for the change. For example, you may provide a birth certificate to show your correct date of birth. A document supporting a name change must be recent and identify you by both your old and new names. If the name change event occurred over two years ago or if the name change document does not have enough information to prove your identity, you must also provide documents to prove your identity in your prior name and/or in some cases your new legal name. If you were born outside the U.S. you must provide a document to prove your U.S. citizenship or current lawful, work-authorized status. See page 2 for an explanation of acceptable documents.

#### **LIMITS ON REPLACEMENT SOCIAL SECURITY CARDS**

Public Law 108-458 limits the number of replacement Social Security cards you may receive to 3 per calendar year and 10 in a lifetime. Cards issued to reflect changes to your legal name or changes to a work authorization legend do not count toward these limits. We may also grant exceptions to these limits if you provide evidence from an official source to establish that a Social Security card is required.

#### **IF YOU HAVE ANY QUESTIONS**

If you have any questions about this form or about the evidence documents you must provide, please visit our website at [www.socialsecurity.gov](http://www.socialsecurity.gov) for additional information as well as locations of our offices and Social Security Card Centers. You may also call Social Security at 1-800-772-1213. You can also find your nearest office or Card Center in your local phone book.

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## **EVIDENCE DOCUMENTS**

The following lists are examples of the types of documents you must provide with your application and are not all inclusive. Call us at 1-800-772-1213 if you cannot provide these documents.

**IMPORTANT:** If you are completing this application on behalf of someone else, you must provide evidence that shows your authority to sign the application as well as documents to prove your identity and the identity of the person for whom you are filing the application. We can only accept original documents or documents certified by the custodian of the original record. Notarized copies or photocopies which have not been certified by the custodian of the record are not acceptable.

### **Evidence of Age**

In general, you must provide your birth certificate. In some situations, we may accept another document that shows your age. Some of the other documents we may accept are:

- U.S. Hospital record of your birth (created at the time of birth)
- Religious record established before age five showing your age or date of birth
- Passport
- Final Adoption Decree (the adoption decree must show that the birth information was taken from the original birth certificate)

### **Evidence of Identity**

You must provide current, unexpired evidence of identity in your legal name. Your legal name will be shown on the Social Security card. Generally, we prefer to see documents issued in the U.S. Documents you submit to establish identity must show your legal name AND provide biographical information (your date of birth, age, or parents' names) **and/or** physical information (photograph, or physical description - height, eye and hair color, etc.). If you send a photo identity document but do not appear in person, the document must show your biographical information (e.g., your date of birth, age, or parents' names). Generally, documents without an expiration date should have been issued within the past two years for adults and within the past four years for children.

As proof of your identity, you must provide a:

- U.S. driver's license; or
- U.S. State-issued non-driver identity card; or
- U.S. passport

If you do not have one of the documents above or cannot get a replacement within 10 work days, we may accept other documents that show your legal name and biographical information, such as a U.S. military identity card, Certificate of Naturalization, employee identity card, certified copy of medical record (clinic, doctor or hospital), health insurance card, Medicaid card, or school identity card/record. For young children, we may accept medical records (clinic, doctor, or hospital) maintained by the medical provider. We may also accept a final adoption decree, or a school identity card or other school record maintained by the school.

If you are not a U.S. citizen, we must see your current U.S. immigration document(s) and your foreign passport with biographical information or photograph.

WE CANNOT ACCEPT A BIRTH CERTIFICATE, HOSPITAL SOUVENIR BIRTH CERTIFICATE, SOCIAL SECURITY CARD STUB OR A SOCIAL SECURITY RECORD as evidence of identity.

### **Evidence of U.S. Citizenship**

In general, you must provide your U.S. birth certificate or U.S. Passport. Other documents you may provide are a Consular Report of Birth, Certificate of Citizenship, or Certificate of Naturalization.

### **Evidence of Immigration Status**

You must provide a current unexpired document issued to you by the Department of Homeland Security (DHS) showing your immigration status, such as Form I-551, I-94, I-688B, or I-766. If you are an international student or exchange visitor, you may need to provide additional documents, such as Form I-20, DS-2019, or a letter authorizing employment from your school and employer (F-1) or sponsor (J-1). We CANNOT accept a receipt showing you applied for the document. If you are not authorized to work in the U.S., we can issue you a Social Security card only if you need the number for a valid non-work reason. Your card will be marked to show you cannot work and if you do work, we will notify DHS. See page 3, item 5 for more information.

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## **HOW TO COMPLETE THIS APPLICATION**

**Complete and sign this application LEGIBLY using ONLY black or blue ink on the attached or downloaded form using only 8 ½" x 11" (or A4 8.25" x 11.7") paper.**

**GENERAL:** Items on the form are self-explanatory or are discussed below. The numbers match the numbered items on the form. If you are completing this form for someone else, please complete the items as they apply to that person.

4. Show the month, day, and full (4 digit) year of birth; for example, "1998" for year of birth.
5. If you check "Legal Alien Not Allowed to Work" or "Other," you must provide a document from a U.S. Federal, State, or local government agency that explains why you need a Social Security number and that you meet all the requirements for the government benefit. NOTE: Most agencies do not require that you have a Social Security number. Contact us to see if your reason qualifies for a Social Security number.
- 6., 7. Providing race and ethnicity information is voluntary and is requested for informational and statistical purposes only. Your choice whether to answer or not does not affect decisions we make on your application. If you do provide this information, we will treat it very carefully.
- 9.B., 10.B. If you are applying for an original Social Security Card for a child under age 18, you **MUST** show the mother's and father's Social Security numbers unless the mother and/or father was never assigned a Social Security number. If the number is not known and you cannot obtain it, check the "unknown" box.
13. If the date of birth you show in item 4 is different from the date of birth currently shown on your Social Security record, show the date of birth currently shown on your record in item 13 and provide evidence to support the date of birth shown in item 4.
16. Show an address where you can receive your card 7 to 14 days from now.
17. **WHO CAN SIGN THE APPLICATION?** If you are age 18 or older and are physically and mentally capable of reading and completing the application, you must sign in item 17. If you are under age 18, you may either sign yourself, or a parent or legal guardian may sign for you. If you are over age 18 and cannot sign on your own behalf, a legal guardian, parent, or close relative may generally sign for you. If you cannot sign your name, you should sign with an "X" mark and have two people sign as witnesses in the space beside the mark. Please do not alter your signature by including additional information on the signature line as this may invalidate your application. Call us if you have questions about who may sign your application.

## **HOW TO SUBMIT THIS APPLICATION**

In most cases, you can take or mail this signed application with your documents to any Social Security office. Any documents you mail to us will be returned to you. Go to <https://secure.ssa.gov/apps6z/FOLO/fo001.jsp> to find the Social Security office or Social Security Card Center that serves your area.



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## **PROTECT YOUR SOCIAL SECURITY NUMBER AND CARD**

Protect your SSN card and number from loss and identity theft. DO NOT carry your SSN card with you. Keep it in a secure location and only take it with you when you must show the card; e.g., to obtain a new job, open a new bank account, or to obtain benefits from certain U.S. agencies. Use caution in giving out your Social Security number to others, particularly during phone, mail, email and Internet requests you did not initiate.

## **PRIVACY ACT STATEMENT**

### **Collection and Use of Personal Information**

Sections 205(c) and 702 of the Social Security Act, as amended, authorize us to collect this information. The information you provide will be used to assign you a Social Security number and issue a Social Security card.

The information you furnish on this form is voluntary. However, failure to provide the requested information may prevent us from issuing you a Social Security number and card.

We rarely use the information you supply for any purpose other than for issuing a Social Security number and card. However, we may use it for the administration and integrity of Social Security programs. We may also disclose information to another person or to another agency in accordance with approved routine uses, which include but are not limited to the following:

1. To enable a third party or an agency to assist Social Security in establishing rights to Social Security benefits and/or coverage;
2. To comply with Federal laws requiring the release of information from Social Security records (e.g., to the Government Accountability Office and Department of Veterans' Affairs);
3. To make determinations for eligibility in similar health and income maintenance programs at the Federal, State, and local level; and
4. To facilitate statistical research, audit or investigative activities necessary to assure the integrity of Social Security programs.

We may also use the information you provide in computer matching programs. Matching programs compare our records with records kept by other Federal, State, or local government agencies. Information from these matching programs can be used to establish or verify a person's eligibility for Federally-funded or administered benefit programs and for repayment of payments or delinquent debts under these programs.

Complete lists of routine uses for this information are available in System of Records Notice 60-0058 (Master Files of Social Security Number (SSN) Holders and SSN Applications). The Notice, additional information regarding this form, and information regarding our systems and programs, are available on-line at [www.socialsecurity.gov](http://www.socialsecurity.gov) or at any local Social Security office.

This information collection meets the requirements of 44 U.S.C. §3507, as amended by Section 2 of the Paperwork Reduction Act of 1995. You do not need to answer these questions unless we display a valid Office of Management and Budget control number. We estimate that it will take about 8.5 to 9.5 minutes to read the instructions, gather the facts, and answer the questions. You may send comments on our time estimate to: SSA, 6401 Security Blvd., Baltimore, MD 21235-6401. **Send only comments relating to our time estimate to this address, not the completed form.**

# SOCIAL SECURITY ADMINISTRATION

## Application for a Social Security Card

Form Approved  
OMB No. 0960-0066

<b>1</b>	<b>NAME</b> <span style="float: right;">→</span> <small>TO BE SHOWN ON CARD</small>		First	Full Middle Name	Last
	<b>FULL NAME AT BIRTH</b> <small>IF OTHER THAN ABOVE</small>		First	Full Middle Name	Last
	<b>OTHER NAMES USED ON YOUR SOCIAL SECURITY CARD</b>				
<b>2</b>	Social Security number previously assigned to the person listed in item 1 <span style="float: right;">→</span> -      -				
<b>3</b>	<b>PLACE OF BIRTH</b> <small>(Do Not Abbreviate)</small> City State or Foreign Country			<small>Office Use Only</small> <b>4</b>	<b>DATE OF BIRTH</b>  MM/DD/YYYY
<b>5</b>	<b>CITIZENSHIP</b> <span style="float: right;">→</span> <small>(Check One)</small>		<input type="checkbox"/> U.S. Citizen	<input type="checkbox"/> Legal Alien Allowed To Work	<input type="checkbox"/> Legal Alien <b>Not</b> Allowed To Work (See Instructions On Page 3)
<b>6</b>	<b>ETHNICITY</b> <small>Are You Hispanic or Latino? (Your Response is Voluntary)</small> <input type="checkbox"/> Yes <input type="checkbox"/> No		<b>7 RACE</b> <small>Select One or More (Your Response is Voluntary)</small> <input type="checkbox"/> Native Hawaiian <input type="checkbox"/> American Indian <input type="checkbox"/> Other Pacific Islander <input type="checkbox"/> Alaska Native <input type="checkbox"/> Black/African American <input type="checkbox"/> White <input type="checkbox"/> Asian		
<b>8</b>	<b>SEX</b> <span style="float: right;">→</span>		<input type="checkbox"/> Male <input type="checkbox"/> Female		
<b>9</b>	<b>A. MOTHER'S NAME AT HER BIRTH</b> <span style="float: right;">→</span>		First	Full Middle Name	Last Name At Her Birth
	<b>B. MOTHER'S SOCIAL SECURITY NUMBER</b> <small>(See instructions for 9 B on Page 3)</small> <span style="float: right;">→</span>		-	-	<input type="checkbox"/> Unknown
<b>10</b>	<b>A. FATHER'S NAME</b> <span style="float: right;">→</span>		First	Full Middle Name	Last
	<b>B. FATHER'S SOCIAL SECURITY NUMBER</b> <small>(See instructions for 10B on Page 3)</small> <span style="float: right;">→</span>		-	-	<input type="checkbox"/> Unknown
<b>11</b>	Has the person listed in item 1 or anyone acting on his/her behalf ever filed for or received a Social Security number card before? <input type="checkbox"/> Yes (If "yes" answer questions 12-13) <input type="checkbox"/> No <input type="checkbox"/> Don't Know (If "don't know," skip to question 14.)				
<b>12</b>	Name shown on the most recent Social Security card issued for the person listed in item 1 <span style="float: right;">→</span>		First	Full Middle Name	Last Name
<b>13</b>	Enter any different date of birth if used on an earlier application for a card <span style="float: right;">→</span>		MM/DD/YYYY		
<b>14</b>	<b>TODAY'S DATE</b> <span style="float: right;">→</span> MM/DD/YYYY		<b>15 DAYTIME PHONE NUMBER</b> <span style="float: right;">→</span> ( ) -      -      - Area Code      Number		
<b>16</b>	<b>MAILING ADDRESS</b> <span style="float: right;">→</span> <small>(Do Not Abbreviate)</small>		Street Address, Apt. No., PO Box, Rural Route No. City State/Foreign Country ZIP Code		
<b>17</b>	<b>YOUR SIGNATURE</b> <span style="float: right;">→</span>		<b>18 YOUR RELATIONSHIP TO THE PERSON IN ITEM 1 IS:</b> <input type="checkbox"/> Self <input type="checkbox"/> Natural Or Adoptive Parent <input type="checkbox"/> Legal Guardian <input type="checkbox"/> Other (Specify) _____		
DO NOT WRITE BELOW THIS LINE (FOR SSA USE ONLY)					
NPN		DOC	NTI	CAN	ITV
PBC	EVI	EVA	EVC	PRA	NWR DNR UNIT
EVIDENCE SUBMITTED				SIGNATURE AND TITLE OF EMPLOYEE(S) REVIEWING EVIDENCE AND/OR CONDUCTING INTERVIEW	
				DATE	
				DCL DATE	

## **RECORD OF ARREST AND PROSECUTION (RAP) SHEET**

Law enforcement agencies will use your RAP Sheet to make future legal determinations, if you have any additional contacts with the criminal justice system. You are entitled to review your RAP Sheet, and you are responsible for making sure it is accurate. There are three different kinds of RAP Sheets (local, state, and federal). The following pages include copies of the applications and letters that you will need to submit in order to get each one.

### **WHERE TO GET YOUR RAP SHEET FOR CITY & COUNTY OF SAN FRANCISCO**

**COST:** Free

**ADDRESS:** San Francisco Hall of Justice  
Identification Bureau, Room 475  
850 Bryant Street  
San Francisco, CA 94103

**OFFICE HOURS:** Monday through Friday, 8:00am – 3:00pm

## HOW TO GET YOUR CA (STATEWIDE) RAP SHEET

**Kamala D. Harris**  
**Attorney General**

**State of California**  
**DEPARTMENT OF JUSTICE**



**BUREAU OF CRIMINAL IDENTIFICATION AND INFORMATION**  
P.O. BOX 903417  
SACRAMENTO, CA 94203-4170

### APPLICATION TO OBTAIN COPY OF STATE SUMMARY CRIMINAL HISTORY RECORD

California Penal Code Sections 11120 through 11127 (see reverse side) afford persons an opportunity to obtain a copy of their record, if any, contained in the files of the California Bureau of Criminal Identification and Information and refute any erroneous or inaccurate information contained therein.

**This application is not to be used to obtain a copy of your record to furnish to another person or agency for immigration, visa, employment, licensing, or certification purposes (refer to Penal Code Section 11125 on the reverse). Please show the reason for your request in the space provided below.**

**A standard 10-print fingerprint card** with the applicant's fingerprints imprinted thereon, containing the name, descriptive data and mailing address of the applicant **and a fee of twenty-five dollars(\$25)** in the form of a personal check drawn on a U.S. bank, money order, certified check, or cashier's check made payable to the California Department of Justice **must accompany this application.**

A fee waiver may be obtained if a claim, signed under penalty of perjury, and proof of indigence is submitted, pursuant to Penal Code Section 11123.

The undersigned hereby applies to obtain a copy of his/her State Criminal History Record: TYPE OR PRINT

Name

\_\_\_\_\_  
LAST NAME

\_\_\_\_\_  
FIRST NAME

\_\_\_\_\_  
MIDDLE NAME

Mailing Address

\_\_\_\_\_  
NUMBER

\_\_\_\_\_  
STREET

\_\_\_\_\_  
CITY

\_\_\_\_\_  
STATE

\_\_\_\_\_  
ZIP CODE

Date of Birth \_\_\_\_/\_\_\_\_/\_\_\_\_

Telephone Number \_\_\_\_\_  
(DAY TIME)

Reason for application \_\_\_\_\_

\_\_\_\_\_  
SIGNATURE OF APPLICANT

\_\_\_\_\_  
DATE

MAIL TO: California Department of Justice, Record Review Unit, P.O. Box 903417, Sacramento, CA 94203-4170.

If you have any further questions regarding the completion of this form, contact the Record Review Unit at (916) 227-3835.

For inquiries regarding the status of your record review request, please contact us at (916) 227-3849.

BCII 8705 (Rev. 01/07)

CALIFORNIA PENAL CODE  
Article 5. Examination of Records

11120. As used in this Article, "record" with respect to any person means the state summary criminal history information as defined in subdivision (a) of Section 11105, maintained under such person's name by the Department of Justice.

11121. It is the function and intent of this article to afford persons concerning whom a record is maintained in the files of the bureau an opportunity to obtain a copy of the record compiled from such files, and to refute any erroneous or inaccurate information contained therein.

11122. Any person desiring a copy of the record relating to himself shall obtain an application form furnished by the department which shall require his fingerprints in addition to such other information as the department shall specify. Applications may be obtained from police departments, sheriff departments, or the Department of Justice. The fingerprinting agency may fix a reasonable fee for affixing the applicant's fingerprints to the form, and shall retain such fee.

11123. The applicant shall submit the completed application directly to the department. The application shall be accompanied by a fee not to exceed twenty-five dollars (\$25) that the department determines equals the cost of processing the application and providing a copy of the record to the applicant. All fees received by the department under this section are hereby appropriated without regard to fiscal years for the support of the Department of Justice in addition to such other funds as may be appropriated therefor by the Legislature. Any request for waiver of fee shall accompany the original request for the record and shall include a claim and proof of indigency.

11124. When an application is received by the department, the department shall determine whether a record pertaining to the applicant is maintained. If such record is maintained, the department shall furnish a copy of the record to the applicant or to an individual designated by the applicant. If no such record is maintained, the department shall so notify the applicant or an individual designated by the applicant. Delivery of the copy of the record, or notice of no record, may be by mail or other appropriate means agreed to by the applicant and the department.

11125. No person or agency shall require or request another person to furnish a copy of a record or notification that a record exists or does not exist, as provided in Section 11124. A violation of this section is a misdemeanor.

11126. (a) If the applicant desires to question the accuracy or completeness of any material matter contained in the record, he or she may submit a written request to the department in a form established by it. The request shall include a statement of the alleged inaccuracy or incompleteness in the record, and its materiality, and shall specify any proof or corroboration available. Upon receipt of the request, the department shall review the record to determine if the information correctly reflects the source documents, and if it does not, the department shall make the necessary corrections and shall provide the applicant with a corrected copy of the record. If the accuracy of the source documents is questioned, the department shall forward it to the person or agency which furnished the questioned information. This person or agency shall, within 30 days of receipt of the written request for clarification, review its information and forward to the department the results of the review.

(b) If the agency concurs in the allegations of inaccuracy or incompleteness in the record, and finds that the error is material, it shall correct its record and shall so inform the department, which shall correct the record accordingly. The department shall inform the applicant of its correction of the record under this subdivision within 30 days. The department and the agency shall notify all persons and agencies to which they have disseminated the incorrect record in the past 90 days of the correction of the record, and the applicant shall be informed that the notification has been given. The department and the agency shall also notify those persons or agencies to which the incorrect record has been disseminated which have been specifically requested by the applicant to receive notification of the correction of the record, and the applicant shall be informed that the notification has been given.

(c) If the department or the agency denies the allegations of inaccuracy or incompleteness in the record, the matter shall be referred for administrative adjudication in accordance with Chapter 5 (commencing with Section 11500) of Part 1, Division 3, Title 2 of the Government Code for a determination of whether inaccuracy or incompleteness exists in the record. The department shall be the respondent in the hearing. If a material inaccuracy or incompleteness is found in any record, the department and the agency in charge of that record shall be directed to correct it accordingly. The department and the agency shall notify all persons and agencies to which they have disseminated the incorrect record in the past 90 days of the correction of the record, and the applicant shall be informed that notification has been given. The department and the agency shall also notify those persons or agencies to which the incorrect record has been disseminated which have been specifically requested by the applicant to receive notification of the correction of the record, and the applicant shall be informed that the notification has been given. Judicial review of the decision shall be governed by Section 11523 of the Government Code. The applicant shall be informed of the decision within 30 days of its issuance in accordance with Section 11518 of the Government Code.

11127. The department shall adopt all regulations necessary to carry out the provisions of this article.

**APPLICATION FOR FEE WAIVER FOR STATEWIDE RAP SHEET**

*Edmund G. Brown Jr.*  
*Attorney General*

*State of California*  
**DEPARTMENT OF JUSTICE**



BUREAU OF CRIMINAL IDENTIFICATION AND INFORMATION

P.O. BOX 903417  
SACRAMENTO, CA 94203-4170

APPLICATION AND DECLARATION FOR WAIVER OF FEE  
FOR OBTAINING CRIMINAL HISTORY RECORD

I, the undersigned, declare that I am unable to pay the fee to obtain a copy of my criminal history record without impairing my obligation to meet the common necessities of life.

I declare under the penalty of perjury that the forgoing is true and correct and was signed at \_\_\_\_\_, California, on \_\_\_\_\_, 20\_\_\_\_\_.

Attached is verification of proof of indigence as required by Penal Code Section 11123.

\_\_\_\_\_  
DECLARANT

BCII 8690 (Rev. 01/07)

### **HOW TO GET YOUR FBI RECORD**

You are allowed to request a copy of your own FBI Identification Record for personal review or to challenge information on the Record, as well as for other reasons.

The process involves completing a **cover letter**, submitting a **fingerprint card**, and including **payment**.

1. Complete cover letter (see below).
2. Fingerprint Card: Get a set of your fingerprints (original card – no copies), with your name and date of birth on the card. Use standard fingerprint form (FD-258, below).
3. Include \$18 U.S. in the form of a money order, certified check made payable to the Treasury of the United States, or by credit card. Note: No cash, personal checks, or business checks will be accepted.
4. Mail to:

**FBI CJIS Division – Record Request  
1000 Custer Hollow Road  
Clarksburg, West Virginia 26306**

### **HOW TO CHALLENGE YOUR FBI RECORD**

An individual may challenge the information contained in the FBI Identification Record by contacting the original agency that submitted the information to the FBI. These agencies will be able to provide their guidelines for correction of the record.

**Applicant Information Form****Privacy Statement**

**Authority:** The FBI's acquisition, preservation, and exchange of information requested by this form is generally authorized under 28 U.S.C. 534. Depending on the nature of your application, supplemental authorities include numerous federal statutes, hundreds of state statutes pursuant to Pub. L. 92-544, presidential executive orders, regulations and/or orders of the Attorney General of the United States, or other authorized authorities. Examples include, but are not limited to: 5 U.S.C. 9101; Pub. L. 94-29; Pub. L. 101-604; and Executive Orders 10450 and 12968. Providing the requested information is voluntary; however, failure to furnish the information may affect timely completion or approval of your application.

**Social Security Account Number (SSAN):** Your SSAN is needed to keep records accurate because other people may have the same name and birth date. Pursuant to the Federal Privacy Act of 1974 (5 U.S.C. 552a), the requesting agency is responsible for informing you whether disclosure is mandatory or voluntary, by what statutory or other authority your SSAN is solicited, and what uses will be made of it. Executive Order 9397 also asks federal agencies to use this number to help identify individuals in agency records.

**Additional Information:** The requesting agency and/or the agency conducting the application-investigation will provide you additional information pertinent to the specific circumstances of this application, which may include identification of other authorities, purposes, uses, and consequences of not providing requested information. In addition, any such agency in the federal executive branch has also published notice.

**Applicant Information \* Denotes Required Fields**\* Last Name \* First Name Middle Name 1 Middle Name 2 \* Date of Birth \* Social Security Number Phone Number E-Mail **Applicant Home Address**\* Address 1 Address 2 Address 3 \* City \* State \* Postal (ZIP) Code \* Country **Mail Results to Address**Check here if results are to be mailed to the home address above ☐C/O:  Attn: Address 1 Address 2 Address 3 City State Postal (ZIP) Code  Country **Payment Enclosed** (please check appropriate box)Cashier's Check ☐Money Order ☐Credit Card Form ☐**Reason for Request****Return Mail Options**FEDEX Account # Prepaid Return Envelope Enclosed ☐First-Class Mail ☐\* Applicant Signature



## Credit Card Payment Form

\* Denotes Required Fields

### Applicant Name

\* Name

(as it appears on credit card)

Company Name (if applicable)

\* Billing Address

Billing Address 2

\* City

\* State/Province

\* Postal (ZIP) Code

\* Country

\* Credit Card #:

\* Expiration Date (MM/YYYY)

\* Total Amount To Be Billed To Credit Card \$

(      x \$18 US Dollars Per Request)

\* Card Holder Signature \_\_\_\_\_

**No Charge Backs or Refunds  
All Sales Final**

<b>APPLICANT</b>	LEAVE BLANK	TYPE OR PRINT ALL INFORMATION IN BLACK				FBI	LEAVE BLANK		
		LAST NAME <u>NAM</u>	FIRST NAME	MIDDLE NAME					
SIGNATURE OF PERSON FINGERPRINTED		ALIASES <u>AKA</u>	O R I	<u>DC000000Z</u> <u>CJIS-WV-SCU-D2</u> <u>CLARKSBURG, WV</u>			DATE OF BIRTH <u>DOB</u> Month Day Year		
RESIDENCE OF PERSON FINGERPRINTED									
DATE		CITIZENSHIP <u>CTZ</u>	SEX	RACE	HGT.	WGT.	EYES	HAIR	PLACE OF BIRTH <u>POB</u>
SIGNATURE OF OFFICIAL TAKING FINGERPRINTS		YOUR NO. <u>OCA</u>		LEAVE BLANK					
EMPLOYER AND ADDRESS		FBI NO. <u>FBI</u>							
REASON FINGERPRINTED		ARMED FORCES NO. <u>MNU</u>							
		SOCIAL SECURITY NO. <u>SOC</u>							
		MISCELLANEOUS NO. <u>MNU</u>		CLASS _____					
				REF. _____					

1. R. THUMB	2. R. INDEX	3. R. MIDDLE	4. R. RING	5. R. LITTLE
6. L. THUMB	7. L. INDEX	8. L. MIDDLE	9. L. RING	10. L. LITTLE

LEFT FOUR FINGERS TAKEN SIMULTANEOUSLY

L. THUMB

R. THUMB

RIGHT FOUR FINGERS TAKEN SIMULTANEOUSLY

The FBI Criminal Justice Information Services Division will accept the downloaded paper fingerprint card only for the purposes of requesting an FBI Identification Record through Departmental Order 556-73. If you go to a law enforcement agency or private fingerprinting agency to be fingerprinted, they may prefer to use a fingerprint card on standard card stock. You may use the fingerprint card provided by the fingerprinting agency.

## YOUR RIGHT TO VOTE

Generally, anyone is eligible to vote in the United States if the person is a U.S. Citizen, a resident of the particular County in which an election is being held, and at least 18 years old at the time of the next election.

In California, the only time you are not allowed to vote is if you have a felony conviction for which you are still **in prison or on parole**. Once you complete your prison sentence and any parole, your voting rights are **automatically restored**. **All you have to do is to register to vote**. People convicted of a misdemeanor, who are on probation, or who are in county jail may vote.

To register to vote in San Francisco, complete a voter registration form by contacting the **San Francisco Department of Elections**. To register in California, contact the **California Secretary of State, Elections Division**. These offices will mail you a voter registration form upon request.

### **San Francisco Department of Elections**

City Hall

1 Dr. Carlton B. Goodlett Place, Room 48

San Francisco, CA 94102

Hours: Monday – Friday, 8:00am to 5:00pm

Phone: (415) 554-4375 Fax: (415) 554-7344

[www.sfgov.org/election](http://www.sfgov.org/election)

### **California Secretary of State's Office**

Elections Division

1500 11th Street, 5th Floor

Sacramento, CA 95814

Phone: (916) 657-2166 Fax: (916) 653-3214

E-Mail: [elections@sos.ca.gov](mailto:elections@sos.ca.gov)

You should re-register to vote any time you have made a change to your permanent address, your legal name, your political party, have completed a felony prison sentence and are no longer on parole, or have completed parole. Registration forms are also available at any DMV office, Post Office, or Public Library.

If you are incarcerated in San Francisco County Jail and have questions about voting, you can contact **Prisoner Legal Services** or ask your Public Defender or attorney for information.

### **Other Resources:**

#### **California Secretary of State**

Elections Division

1500 11th Street, 5th Floor

Sacramento, CA 95814

Phone: 1 (800) 345 VOTE

#### **ACLU of Northern California**

39 Drumm Street

San Francisco, CA 94111

Phone: (415) 293-6325

## BENEFITS

Depending on your current income and other factors, you may be eligible to receive government benefits to help you meet your basic needs. If you think you might be eligible, apply as soon as you can, before you are released, if possible.

### CAAP COUNTY ADULT ASSISTANCE PROGRAM

CAAP is for San Francisco residents with NO dependents.

There are four programs under CAAP

- PAES (Personal Assisted Employment Services)
- CALM (Cash Assistance Linked to Medi-Cal)
- SSIP (Supplemental Security Income Pending)
- GA (General Assistance)

#### YOU MUST APPLY FOR THESE BENEFITS IN PERSON:

- For (CAAP) PAES, SSIP and GA eligibility, and benefits information, go to 1235 Mission Street (between 8<sup>th</sup> and 9<sup>th</sup> Streets).
- For CALM eligibility and benefits information, go to 1440 Harrison Street (between 10<sup>th</sup> and 11<sup>th</sup> Streets).

People on probation or parole may be eligible for CAAP. San Francisco must be the county of residence.

Bring prison ID cards or parole papers as temporary identification if you don't have anything else.

ASK IF YOU QUALIFY FOR OTHER BENEFITS LIKE CalWORKS OR FOOD STAMPS.

For more information on any of these programs, call (415) 558-1000.

#### General Information

The purpose of CAAP is to provide short-term financial or in-kind assistance, employment services, transportation subsidy, and other services to indigent residents of San Francisco.

CAAP determines eligibility and issues benefits to clients who are not eligible to other State or Federal cash aid programs. Benefits for the initial one-week period of Presumptive Eligibility are issued in the form of in-kind vouchers for food, housing, and transportation. Cash aid begins after the Presumptive Eligibility period when a final determination of eligibility is made.

**PAES:** Provides employable adults with the education, training, mental health, substance abuse and supportive services necessary to gain lasting employment and become self-sufficient. The Program begins with a 12-week employment preparation course. Once participants are assigned to an employment specialist to develop an employment plan, they perform individualized, mutually-agreed-upon activities that may include job training and career counseling, supervised job search, G.E.D. preparation and English as a Second Language (ESL) classes, vocational training and vocational rehabilitation, skills-building workshops for those able to work in a supported setting, and temporary paid employment combined with job-seeking services. Also available are ancillary funds for work-related expenses, psychological and vocational assessment, substance abuse and mental health treatment, and Muni Passes and tokens. There is a 27-month limit to the employment services provided in PAES, with the possibility of a 6-month extension. There is also a 24-month retention period of employment services for individuals who no longer qualify for cash aid due to excess earnings. There is no time limit to the PAES stipend, however, for those who continue to qualify and cooperate.

**SSIP:** Provides services for individuals who have medical verification that they have a disability, which either has lasted, or is likely to last, at least 12 consecutive months. SSI Advocacy is available. Muni tokens for verified medical appointments are also provided. SSIP-eligible individuals may choose to participate in PAES instead of SSIP. A specialized unit handles SSIP cases.

**CALM:** A program for individuals who are receiving Medi-Cal benefits because they are either aged or disabled, but do not currently qualify for SSI. Such individuals may also volunteer to participate in PAES. One worker provides both Medi-Cal benefits and cash assistance; Food Stamps workers are also available at the same location.

**GA:** The San Francisco County safety net program for indigent adults. It is designed for individuals who do not qualify for CALM and SSIP, and who either choose not to participate in PAES or are serving a sanction from the PAES Program. In exchange for a cash grant, able-bodied GA recipients are expected to perform Workfare or an acceptable substitute. GA recipients performing Workfare (such as street sweeping, graffiti-removal from buses, or grounds maintenance work in parks) receive a monthly Muni Fast Pass or tokens.

## **CALWORKS**

CalWORKs is a welfare program that gives cash aid and services to eligible needy California families. The program serves all 58 counties in the state and is operated locally by county welfare departments. If a family has little or no cash and needs housing, food, utilities, clothing or medical care, they may be eligible to receive immediate short-term help. Families that apply and qualify for ongoing assistance receive money each month to help pay for housing, food and other necessary expenses. Social services and other resources are also available to participants.

**To apply, or inquire about eligibility, contact:**

SF Human Services Agency-CalWORKs  
170 Otis Street  
San Francisco, CA 94103  
Hours: 8:00 a.m. - 5:00 p.m.  
(415) 557-5723

## FOOD STAMPS (NOW CALFRESH)

The Food Stamp Program is a government program designed to eliminate hunger by helping low-income families and individuals improve their health by providing access to a nutritious diet. Income limits and financial resource levels establish eligibility for food stamp benefits. In San Francisco, Food Stamps are distributed via Electronic Benefit Transfer (EBT) card, and are not actually stamps. The EBT card may be used at participating grocery stores, local farmers' markets, and some restaurants.

Most people with criminal records are eligible to receive Food Stamps in California. Being on probation or parole does not impact your eligibility for Food Stamps. The *only* exclusion is for people who have a felony conviction for: unlawfully transporting, importing into California, selling, furnishing, administering, giving away, possessing for sale, or manufacturing a controlled substance, or cultivating, harvesting, or possessing marijuana, or a felony conviction for unlawfully soliciting, inducing, encouraging, or intimidating a minor to participate in any of the activities listed above. If you have been convicted of drug possession or use, you may provide proof that you have stopped using drugs.

You may apply for Food Stamp in person, by mail, or by FAXing in an application. If you are found eligible for the Food Stamps program, you will begin receiving benefits as soon as three days after you apply. You can go to [www.benefitscalwin.org](http://www.benefitscalwin.org) and apply online or go to [www.benefitsSF.org](http://www.benefitsSF.org) and also apply online. Application forms are available in English, Chinese, Russian, Spanish, and Vietnamese, from Food Stamps Program Office. You may request a new application form, and submit a completed application to:

**Mailing Address:**

Food Stamps Program  
P.O. Box 7988  
San Francisco, CA 94120

**Phone:** (415) 558-1001

**FAX:** (415) 558-1184

For questions, call (415) 558-1001 between 8:00am - 5:00pm, Monday-Friday.

**Locations to apply in person:**

1235 Mission Street, between 8<sup>th</sup> and 9<sup>th</sup> Streets

1440 Harrison Street, between 10<sup>th</sup> and 11<sup>th</sup> Streets for those also applying for Medi-Cal

170 Otis Street, on the west side of Van Ness Avenue for families applying for CalWORKs

3120 Mission Street, one block south of Cesar Chavez Street

## SOCIAL SECURITY ADMINISTRATION BENEFITS

The Social Security Administration (SSA) is a federal agency that administers Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI), among other programs.

**Benefits may be available to adults & children (if child's disability started before age 22).**

**SSI or SSI/SSP** provides monthly payments to aged, blind and disabled people who have little or no resources and income. Applicants need not have worked or paid Social Security taxes to be eligible.

**Social Security Disability Insurance (SSDI) or SSA** provides benefits to aged, blind and disabled people who have worked a certain number of years and paid Social Security taxes. The income limitations that apply to SSI/SSP do not apply to SSA.

To find out more about these programs, call 1-800-772-1213, Monday-Friday, 7:00am-7:00pm. However, it is generally best to go in person to a Social Security District Office.

All offices' Hours: Monday-Friday, 9:00am to 4:30pm

San Francisco District Office, Downtown  
90 7<sup>th</sup> Street, Annex 1<sup>st</sup> floor (7<sup>th</sup> and Mission St.)  
1 (866) 964-5051

San Francisco District Office, Mission  
1098 Valencia Street (Valencia & 22<sup>nd</sup> St.)  
1 (866) 755-6323

San Francisco District Office, Financial District  
560 Kearny Street (California & Sacramento St.)

Applying for SSI or SSA may be time-consuming. Seek out assistance from a service provider listed in this Guide, or contact the Volunteer Legal Services Program of the Bar Association of San Francisco, by calling (415) 575-3130, or by dropping by Tuesdays between 1:00pm and 4:00pm at 1360 Mission Street, 2<sup>nd</sup> floor.

**Medicaid Benefits** – These are state-run benefits for low-income people. It covers children, the aged, blind, and/or disabled and other people who are also eligible for Supplemental Security Income. Contact the Social Security Administration for information on enrollment.

**Medicare Benefits** – These are medical benefits for adults 65 and older. If you or your spouse worked and paid Medicare taxes for at least ten years, you may be eligible for Medicare Benefits.

Contact the Social Security Administration immediately at the above number to understand enrollment, eligibility and benefits. You can also call the Medicare Helpline at 1-800-633-4227 for information.

## VETERAN'S BENEFITS

If you served in the US Military, you may be eligible for Veteran's benefits. Start by contacting the following key offices to see if you may qualify.

### County Veteran Service Office

If you have never filed for benefits before or you are unsure where to start, you can contact Veteran service offices in San Francisco.

#### San Francisco County Veterans Service Office

**Location:** 27B Van Ness Avenue  
San Francisco, CA 94102

**Phone:** (415) 503-2000, (800) 807 5799 (CA Only)

**Fax:** (415) 503-2010

**Hours:** 9:00am to 12:00pm; 1:00pm to 4:00pm

**Location:** 4150 Clement Street, Bldg. 2,  
Room 169, San Francisco, CA 94121

**Phone:** (415) 379-5613

**Fax:** (415) 750-2256

**Hours:** Monday – Thursday, 7:30am to 4:00pm

### Swords to Plowshares

Swords to Plowshares is a community-based organization dedicated to supporting veterans.

1060 Howard Street

San Francisco, CA 94103

Phone: (415) 252-4788

[www.swords-to-plowshares.org](http://www.swords-to-plowshares.org)

### San Francisco Vet Center

The San Francisco Vet Center connects veterans to services. Our primary service is individual psychotherapy for Post Traumatic Stress Disorder, Depression, and Anxiety. Other services are referred to the V.A. Downtown Clinic or the V.A. Medical Center.

505 Polk Street

San Francisco, CA 94102

Phone: (415) 441-5051

Fax: (415) 441-5092

Hours: Monday – Friday, 8:00am to 4:30pm, and by special arrangement

### San Francisco VA Medical Center

4150 Clement Street

San Francisco, CA 94121-1598

Phone: (415) 221-4810

Member services office: (877) 487-2838

[www.sanfrancisco.va.gov](http://www.sanfrancisco.va.gov)



## HEALTHCARE COVERAGE IN SAN FRANCISCO

San Francisco has a strong network of primary care clinics and connections to healthcare for almost all residents of San Francisco. Connecting to Healthy San Francisco is the first best step to get connected to the care that you need. **Website:** [www.healthysanfrancisco.org](http://www.healthysanfrancisco.org)

### HEALTHY SAN FRANCISCO

You may qualify for Healthy San Francisco if you are ALL of the following:

- Living on a combined family income at or below 500% of the Federal Poverty Level.
- A San Francisco resident who can provide proof of San Francisco residency;
- Uninsured for at least 90 days;
- Not eligible for public insurance program (Medi-Cal, Healthy Families, or Healthy Kids™);
- Between the ages of 18 and 64

If eligible, you may join Healthy San Francisco regardless of immigration status or pre-existing medical conditions.

#### HOW TO APPLY FOR HEALTHY SAN FRANCISCO

##### **STEP 1: Determine if you qualify to apply for the program by contacting Healthy San Francisco**

- Call the Healthy San Francisco Hotline at (415) 615-4588, M - F, 8:30am to 5:30pm
- Call the San Francisco City Information Line at 3-1-1 (San Francisco only), 24/7
- Email [info@healthysanfrancisco.org](mailto:info@healthysanfrancisco.org)
- Write to Healthy San Francisco, 201 3rd Street, 7th Floor, San Francisco, CA 94103.

##### **STEP 2: Make an appointment to apply (All applications are done in-person. No Drop-In services.)**

- Call a specific participating clinic to set up an appointment (listing available online: [http://www.healthysanfrancisco.org/visitors/How\\_To\\_Apply.aspx](http://www.healthysanfrancisco.org/visitors/How_To_Apply.aspx)).
- Call the Hotline to select a clinic and get a phone number to make your appointment.
- When you go to your appointment, you will need to bring all required documents:
  - Personal identification
  - Proof of residency
  - Proof of household income and assets

##### **STEP 3: Complete a Healthy San Francisco Application.**

Only a Certified Application Assistor can complete and submit a Healthy San Francisco application. If you qualify, you will receive a Summary Sheet with instructions on how to access medical services. You will then receive a Participant ID Card and a Participant Handbook in the mail. If you are required to pay a fee, you will receive a bill in the mail within the next month.

## MEDI-CAL

Benefits: Provides medical, dental and vision coverage.

Cost: Depending on income, Medi-Cal may be free.

Eligibility: Services are available to low income adults and children.

For information or to apply: (415) 777-9992 or 1-888-558-5858

**For information on Medi-Cal for low-income adults, children, families, or for long-term convalescent care, you can also contact the Human Services Agency:**

1440 Harrison Street, San Francisco, CA 94103. 8am – 5pm. Ph: (415) 863-9892

## HEALTHY FAMILIES

Benefits: Provides medical, dental and vision coverage.

Cost: \$4 to \$12 a month per child up to a maximum of \$36 for all children in your family. There are \$5 co-payments for most services, and no co-payment for preventive care.

Eligibility: Services are available to uninsured individuals and those younger than 19 years of age; California residents; U.S. citizens, nationals, or eligible qualified immigrants; individuals not eligible for no-cost Medi-Cal; individuals not covered by employer-sponsored health insurance in the last three months; individuals who meet the income requirements.

For information or to apply: (415) 777-9992 or 1-888-558-5858.

## HEALTHY KIDS

Benefits: Provides medical, dental and vision coverage.

Cost: Depending on income and family size, Healthy Kids & Young Adults members pay either \$48 or \$108 a year. Financial assistance is available.

Eligibility: Services are available to uninsured individuals and those younger than 18 years of age; San Francisco residents, U.S. citizens, nationals, eligible qualified immigrants, or undocumented immigrants; individuals not eligible for no-cost Medi-Cal or the Healthy Families program; individuals who meet the income guidelines.

For information or to apply: (415) 777-9992 or 1 (888) 558-5858.

## HEALTHY WORKERS

Benefits: Healthy workers is ONLY currently offered to ELIGIBLE providers of In-Home Support Services (IHSS) and a select category of temporary, exempt as needed employees of the City and County of San Francisco. Healthy Workers members have access to many medical services through the San Francisco Department of Public Health (DPH). Dental services may be available.

Cost: The cost is \$3 per month and it is automatically deducted from paychecks

- Providers for In-Home Supportive Services (IHSS): to find out if you're eligible for Healthy Workers or to apply, contact the IHSS Public Authority at (415) 243-4477.

Temporary, exempt as-needed employees of the City and County of San Francisco should contact the Department of Human Resources at (415) 557-4942 for more information.

## INCOME

### YOUR IDENTITY

You need to know about your Identity.

When you are released, take steps to understand if your identity is in trouble:

**Do you have any pending warrants? Get a copy of your RAP sheet to review.**

**Do you have any outstanding fines or payments?**

Do you have any outstanding charges associated with child support or court rulings to pay damages or restitution, and/or court or defense costs? Uncover this information with the help of your probation or parole agent.

### CREDIT

**Do a Credit Background check on yourself.**

The Fair Credit Reporting Act (FRCA) requires several nationwide companies to provide you with a free copy of your credit report, at your request, once every 12 months.

You can order a free credit report online:

- [www.annualcreditreport.com](http://www.annualcreditreport.com)

## MONEY

### BANKING

Start “banking” your money by opening a savings or checking account. Avoid check cashing and payday loan businesses, because they charge fees to cash your checks and loan you money.

Learn about how to become a “banked San Franciscan.” Go to [www.bankonsf.org](http://www.bankonsf.org).

To open an account, you will need:

- Government issued photo ID like a State driver’s license.
- A utility bill or other official piece of mail that proves your address.
- If you have it, also bring your social security card/number. (You do not need a social security number to open a checking account, but you will need it to open a savings account.)

Many people are nervous about opening accounts because of prior financial problems – bounced checks or overdrawn fees. BANK ON SAN FRANCISCO is a San Francisco service to help people deal with past banking obstacles and to help you understand the value of banking your money.

To open an account, you can go to a variety of places that are partners in San Francisco’s “Bank On San Francisco” program:

- |                                     |  |
|-------------------------------------|--|
| • Bank of America                   | • Northeast Community Federal Credit Union |
| • Bank of the West                  | • Patelco Credit Union                     |
| • Citibank                          | • San Francisco Federal Credit Union       |
| • Mission Area Federal Credit Union | • Spectrum Federal Credit Union            |
| • Mission National Bank             |  |

- Sterling Bank and Trust
- United Commercial Bank
- Union Bank of California
- US Bank
- Washington Mutual
- Wells Fargo

## ASSET BUILDING

### EARN

235 Montgomery Street, Suite 470

San Francisco, CA 94104

Phone: (415) 217-3660

Fax: (415) 217-3663

info@earn.org

www.earn.org

EARN breaks the cycle of poverty by matching the savings of low-wage workers and helping them invest in assets that build wealth, creating a cycle of prosperity across generations. When you invest money in an EARN account, they will match your money so that it grows more quickly.

**Individual Development Account (IDA)** – EARN will match your savings 2:1 (If you save \$2,000, EARN will match your savings by \$4,000 so you have access to \$6,000.

**IMPORTANT NOTE** -- When you withdraw this money it **MUST** be used for school, to buy a home or to open a business. Be sure to talk to an EARN representative about how IDA funds can be used. For more information, call: (415) 217-3660.

**Savings Accounts for Education (SAFE)** – This account helps you to save together with your child for his or her higher education. For more information, call (415) 217-3669.

## MONEY MANAGEMENT

When you know where your money goes, it's easier to pay your bills on time, save money each month, and find financial freedom.

To get started, think about your money. Money should go towards things you need, things you want and towards your debts or into savings.

**Some expenses are required every month.** A place to live, a way to get around, and nutritious food to eat are things you can't live without. Every month you make rent or mortgage payments and spend money on utilities as well as transportation. Many people pay for different types of insurance and some pay for school fees and loans.

These expenses are things you can't do without. **Ideally, this should be half of your budget.** If you lose your job, or have an unexpected emergency expense, these are the things that you will still have to spend your money on.

Do you enjoy watching cable television, shopping, or eating in restaurants? While these aren't things you need, it's your life and you should enjoy it with a budget that fits you best.

The best budget includes money to meet your needs and your wants as well as save for your future. When you put money into your savings, you can better plan for your retirement or education for your family.

Credit cards, payday lenders, and rent-to-own furniture stores charge very high interest rates. It's important to pay down these debts first so that your savings can go farther.

If you need help getting started, build a budget and seek credit counseling to take control of your money!

## CREDIT COUNSELING

If you find that you are so indebted that you need help, contact a reputable non-profit credit counseling agency. Do not fall for the many predatory scams that are advertised as debt counseling. One well-known and reputable non-profit credit counseling agency is Money Management International (MMI). It provides credit counseling as well as other financial educational services.

Counseling is also available 24 hours a day, 7 days a week by phone, 1 (866) 889-9347. Website: [www.moneymanagement.org](http://www.moneymanagement.org).

## SAVINGS

Saving is important because having it (whatever the amount) brings you peace of mind and the ability to pay for things without using credit.

### **Start Saving Now.**

Even if you think you can't afford it – Even if it is only a few dollars out of each paycheck.

### **What's next?**

If you're going to start saving, you'll need to have a budget (for assistance building your budget, check out The Beehive, online at [www.thebeehive.org](http://www.thebeehive.org)). Use these **seven steps** to make a successful financial plan:

1. **Start as early as possible**
2. **Set goals (short- and long-term)**
3. **Tell your family members or others with whom you share finances**
4. **Support your plan with a practical, working budget**
5. **Do your homework – think about your options and be flexible**
6. **Put your plan in writing**
7. **Review your plan every month or two**

Budgets are just the beginning. Your plan won't make much sense unless you also learn to build credit, save and invest wisely.

The best way to make a budget for the future is to figure out how you spend your money now. First, look at where your money comes from and where it goes. Track all of your income and expenses for one month before creating your budget. You'll need to keep track of all of your purchases by writing them down by category in a notebook or holding on to receipts organized by category.

Write down how much you spend in each category every month. Don't forget to include money that you save each month to help you meet your future goals. Be realistic about your budget, so that it's easy for you to follow.

### **Step One: Calculate Income**

Your income is the most important part of your budget—it allows you to take care of your family and yourself. You can put that money into a budget to figure out how you spend your money now and how to make the most of it in the future.

### **Step Two: Calculate Expenses**

It is also important to know where you spend your money. Keeping track of your receipts and watching your statements is the best way to see how much you spend. If you already have a way of recording daily expenses, like a diary, use that information to fill out this section.

### **Step Three: Calculate Assets**

There are many ways to look at your personal finance. You may own some things that are worth money that you never even considered. Think about things like electronics, jewelry or even your home. These things, plus the money in your savings or investment accounts, are part of your assets.

### **Step Four: Calculate Debt**

If you are struggling with debt, you can help yourself by making a plan. You might owe money to many people or companies, but you can make a big difference by writing down those numbers. Be honest with yourself about how much you owe. Once you know how much you have to pay, your budget plan can help you figure out how to get rid of your debt.

Do not enter any account numbers in this section. You will only need to write the amount of money you owe.

### **Prioritizing Your Budget**

If your budget shows you have more expenses than income, there are many ways to get out of trouble. Remember, everyone has different priorities. You will have to make the decisions that are right for you.

#### **What payments should I make first if I don't have enough money to pay for all my bills?**

1. First, pay off your necessary household expenses, such as rent or mortgage, utilities, and food, first. You need to pay your rent or mortgage to ensure you don't get evicted or have your property foreclosed upon. Think about the health and safety of your family when making these types of decisions.
2. Many utilities, such as the telephone company, electric company, and gas company, have programs to lower your bill if you qualify. If you think you need assistance, contact your utility company.

#### **What should I do if I can pay off my monthly household expenses, but am having trouble paying off my loans?**

1. Pay off the loan with the highest interest rate first to save on interest payments.

2. Talk to your creditor. Your creditor may be willing to reduce your payments or change the terms to accommodate your situation, by offering extensions, smaller payments over a longer period of time, or accepting partial payments.
3. Get a debt consolidation loan. Be cautious of this option. If loan fees and interest rates are too high, it may not be the best option for you.
4. Get professional advice. Reputable credit counselors can help you deal with your financial problems. Some organizations charge little or nothing for their services.
5. Be cautious of companies that promise to fix your credit problems right away. Credit repair can be a long process that might take several years.

### Sample Daily Spending Diary Worksheet

Use this budgeting tool to track where your money is going. You are far more likely to save your money when you see how much small purchases, like cigarettes and soda, can add up.

Day	What did I spend my money on today?
Sunday	
Monday	
Tuesday	
Wednesday	
Thursday	
Friday	
Saturday	

### Monthly Payment Schedule

Track all of your income and expenses in format similar to below for each month. Write out these columns, and space to write in your expenses and income. When the expense has been paid, enter the date in the paid column.

Income	Expenses/Bills	Pay or Due Date	Amount Due	Paid

## CHILD SUPPORT

The San Francisco Department of Child Support Services works to empower parents to provide for the economic needs of their children. The San Francisco Department of Child Support Services has an array of programs available to support you in meeting your obligations by providing the resources you need to do so. [www.SFGOV.org/dcsc](http://www.SFGOV.org/dcsc)

### COMPROMISE OF ARREARS PROGRAM (COAP)

The COAP program assists noncustodial parents with past due child support (arrears) owed to the State to compromise the debt by reducing the obligation that can be paid in a lump sum or in monthly payments over 36 months.

**Contact:** Kathy Fong-Chen, Child Support Officer/COAP Coordinator

**Phone:** (415) 356-2871 **Fax:** (415) 356-2774 **Email:** [kathy.fong-chen@sfgov.org](mailto:kathy.fong-chen@sfgov.org)

**Address:** 617 Mission Street, San Francisco, CA 94105

### CUSTOMER SERVICE OUTREACH (EPCOT)

The EPCOT Program holds workshops in to various groups in the community, including treatment facilities to educate and assist noncustodial parents with their child support cases, obligations and issues.

**Contact:** George Smith, Outreach & Customer Service Coordinator

**Phone:** (415) 356-2950 **Fax:** (415) 356-2774 **Email:** [GeorgeJ.Smith@sfgov.org](mailto:GeorgeJ.Smith@sfgov.org)

**Address:** 617 Mission Street, San Francisco, CA 94105

### JAIL OUTREACH PROGRAM

The Jail Outreach Program assists incarcerated noncustodial parents with outstanding child support issues as a result of their incarceration.

**Contact:** Albert Turner, Child Support Officer

**Phone:** (415) 356-2975 **Fax:** (415) 356-2774 **Email:** [albert.turner@sfgov.org](mailto:albert.turner@sfgov.org)

**Address:** 617 Mission Street, San Francisco, CA 94105

### JOB SUPPORT PROGRAM

The Job Support Program was developed to provide parents with individualized, hands-on assistance in obtaining employment for parents in collaboration with employment specialists through the One Stop Career Link Centers and other community partners.

**Contact:** Albert Turner, Child Support Officer

**Phone:** (415) 356-2975 **Fax:** (415) 356-2774 **Email:** [albert.turner@sfgov.org](mailto:albert.turner@sfgov.org)

**Address:** 617 Mission Street, San Francisco, CA 94105

### NONCUSTODIAL PARENT EMPLOYMENT & TRAINING PROGRAM (NET)

The NET Program was developed to assist a noncustodial parent resolve barriers to employment, parenting and their child support obligations.

**Contact:** Albert Turner, Child Support Officer

**Phone:** (415) 356-2975 **Fax:** (415) 356-2774 **Email:** [albert.turner@sfgov.org](mailto:albert.turner@sfgov.org)

**Address:** 617 Mission Street, San Francisco, CA 94105



# HOUSING

## PERMANENT HOUSING

**It is very difficult to find affordable housing in San Francisco. Start looking as early as possible, and utilize all of your resources.**

### FINDING HOUSING

Most subsidized permanent housing opportunities in San Francisco have basic eligibility requirements that include: that the person currently reside in San Francisco, and that the person have some form of income or benefits. Most housing applications require proof of income. Beyond these basics, each provider may have additional eligibility requirements (such as age for senior buildings or documented disabilities for some program-related housing). Most have waiting lists. Be sure to consider if you might be eligible for any government benefits, especially since some benefits programs are connected to shelter or housing. Create as many options for yourself as you can.

Most housing providers will do background checks. This will cover both eviction/unlawful detainer issues from past rental situations and criminal histories related to violence, assault, drug sales, sexual offenses, arson, etc. Having a record does not automatically exclude you. It is necessary to apply in most cases to determine if your history will be an issue. You can help yourself by staying current with any requirements of any probation or parole and seeking out support or treatment that adds positive efforts to your history.

Be sure to apply for public housing or Section 8 voucher with the San Francisco Housing Authority if you are eligible. Currently, the wait list for public housing in San Francisco is closed, but because the wait list periodically opens, we've included the application for public housing on the following pages. Also, there are many privately subsidized hotels and other apartment units that are available on a rolling basis. Inquire about open housing waiting lists at SF Human Services Agency and community based organizations, and get help completing applications. You may seek out help at one of the locations listed below where you can also reserve an emergency shelter bed if you or your family needs it. Domestic violence shelters are available for individuals and families seeking safety from spouse, intimate partner, or other member of the household.

**Residential Treatment Facilities are listed in the Health & Treatment chapter. See that chapter if you are seeking a place to live centered on treatment for substance abuse or mental health needs.**



# SAN FRANCISCO HOUSING AUTHORITY

440 Turk Street ♦ San Francisco, CA 94102 ♦ Phone: (415) 554-1200

**SFHA Time & Date Stamp  
ONLY**

## Public Housing Registration

**This form is to register for public housing only.** To apply for public housing assistance, you must complete this registration form in English only. You will receive a confirmation letter within 60 days (from the date we receive this registration form). **Keep this letter to report any changes in income, family composition, or mailing address.** Failure to report a change of mailing address **WILL** result in your application being withdrawn from our public housing wait list.

The wait for housing assistance can vary a great deal depending on the circumstances of each applicant. The San Francisco Housing Authority (SFHA) wait list is ranked by date & time with **ALL** preferences weighted equally. Preferences are given to those families who: work or attend an institution of higher learning (college, trade school, vocational school, or a GED program); live or work in the City of San Francisco; pay 50 percent (50%) or more of their monthly income to rent; are displaced or homeless; are victims of domestic violence; are veterans; or are elderly or disabled.

**PLEASE ANSWER ALL QUESTIONS. INCOMPLETE APPLICATIONS WILL BE REJECTED.**  
Do not submit any other correspondence with this form.

### Part 1: Identification (Head of Household)

*Please Print Clearly.*

**SFHA USE ONLY**

Client # \_\_\_\_\_

1. Social Security Number: \_\_\_\_\_
2. Name of Applicant: \_\_\_\_\_  
(Last) (First) (Middle Initial)
3. Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ (month) (day) (year)      4. Sex (circle):    Male    Female
5. Mailing Address: \_\_\_\_\_  
(Street or P.O. Box) (apt.)  
\_\_\_\_\_  
(City) (State) (Zip)
6. Telephone Number: (\_\_\_\_\_) \_\_\_\_\_

### Part 2: Household Information

*Please provide the required information for EVERY household members.*

Last Name, First Name MI	Date of Birth	Citizen	Social Security Number	Relationship (Son, Daughter, etc.)	Sex	Source of Income (Employed, TANF, SSI, etc.)
		Y N		Head of Household	M F	
		Y N		Spouse/ Co-Applicant	M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	
		Y N			M F	

**Total Monthly Household Income: \$** \_\_\_\_\_

(4)

Bedrooms: 00 01 02 03 04 05 06

What is your race? Caucasian (1) African American (2) Nat. American (3)  
Asian (4) Hawaiian/Pacific Islander (5)

What is your Ethnicity? Samoan (0) Hispanic (1) Vietnamese (2) Cambodian (3)  
Chinese (4) Korean (5) Japanese (6) Laotian (7) Filipino (8)  
Other Asian (9) Other (A) Russian (B)

What is the primary language spoken in the household? English (5) Spanish (2)  
Mandarin (M) Cantonese (1) Russian (3) Tagalog (T)  
Korean (6) Vietnamese (4) Samoan (8) Laotian (9)  
Farsi (F) Cambodian (7) Other \_\_\_\_\_

### Part 3: Preference Information

Please answer each question as indicated.

7. YES NO Are you a U.S. Veteran?
8. YES NO Are you a legal resident of the United States?  
All applicants will be required to verify their immigration status at the time of final certification
9. YES NO Are you or someone in your household disabled?  
If yes, check one of the following boxes: Physically Mentally Developmentally
10. YES NO Has anyone in your household been diagnosed with Disabling HIV or AIDS?
11. YES NO Does anyone in your household require a handicap accessible unit?
12. YES NO Are you a resident of San Francisco or employed in San Francisco?
13. YES NO Have you been Involuntarily Displaced due to Government or Landlord Action?
14. YES NO Are you living in Substandard Housing? (This includes homelessness, decrepit conditions, shelters, etc.)  
**Note: Homelessness does not include living with a family member.**
15. YES NO Do you pay more than 50 % of your household income for rent?
16. YES NO Are you currently enrolled in Cal Works or other Welfare to Work Programs?
17. Have you been evicted from Public Housing or Terminated from the Section 8 Program? YES NO
18. Do you currently have an outstanding debt with the San Francisco Housing Authority? YES NO

### Part 4: Applicant Certification

I certify that all the information given above is true and complete. I understand that, pursuant to Section 1001 of Title XVIII of the United State Code, any misrepresentation or willfully false statements made to a Department or Agency of the United States Government is grounds for denial or termination of assistance and punishable by fine and/or imprisonment.

Applicant Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SUBMIT ONLY ONE APPLICATION. DUPLICATE APPLICATIONS WILL BE REJECTED**



#### Mail or Deliver Form to:

San Francisco Housing Authority  
Eligibility Department  
440 Turk Street  
San Francisco CA 94102-3330



*It is the **applicant's responsibility** to keep this registration information **CURRENT**. If you fail to respond to SFHA correspondence, or if the mail is returned, your application will be **WITHDRAWN** from the waitlist.*

#### SAN FRANCISCO HOUSING AUTHORITY REGISTRATION RECEIPT

If you **mail** form, please tear off this portion and retain for your records.

If you **deliver** form, please have the receptionist stamp as proof of delivery. →

**SFHA Time & Date Stamp  
ONLY**

## COMMUNITY HOUSING PARTNERSHIP (CHP)

CHP is a San Francisco-based nonprofit organization that develops and operates permanent housing for formerly homeless people with on-site support services, job training, leadership development and employment opportunities. CHP's high-quality, permanent affordable housing integrates optional support services, job training and community organizing. [www.chp-sf.org](http://www.chp-sf.org)

### To Get Connected

**Phone:** (415) 929-2470

**Specific Intake Days and Times:**

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Administration Mailing Address:**

280 Turk Street, San Francisco, CA 94102

**Locations:**

684 Ellis Street

519 Ellis Street

1000 Market St

835 O'Farrell Street

850 Broderick Street

650 Eddy Street

160 Eddy Street

473 Ellis Street

385 Eddy Street

**Notes:** Some referrals from Human Services Agency. Drop-ins allowed.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** State-Issued ID. Program will assist client in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None

**Eligible Population:** All currently homeless individuals and family members. Individuals may not have a criminal conviction for a violent offense, arson, or be a registered sex offender.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant, Spanish

**Faith Based:** No.

**Direct Services:** Permanent Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Hygiene/Personal Care Items; Phone/Voicemail; Substance Abuse Treatment; Health & Wellness Education; Intensive Case Management; Outreach; Assessment & Application for Food Stamps, General Assistance, and SSI; Employment Training; Job Readiness/Life Skills; Parenting Support/Education; Services for Children. Referral to other services as needed.

## CATHOLIC CHARITIES/CYO *LELAND HOUSE*

Catholic Charities/CYO's mission is to house homeless people with disabling HIV and AIDS. At Leland House, which provides permanent housing, we respond to residents on a Harm Reduction basis working with behaviors as they become difficult for others and when they impede the safety of the resident themselves. [www.cccyo.org](http://www.cccyo.org)

### To Get Connected

**Contact Persons:**

Timothy Quinn, Intake Coordinator

**Phone:** (415) 405-2063 **Fax:** (415) 337-1137

**Email:** TQuinn@cccyo.org

**Intake Days:** Wednesdays and Thursdays

**Facility Hours:** 24 hours/7 days

**Location:** 141 Leland Avenue, San Francisco, CA 94134

**Notes:** Referral not required, but preferred.  
Intake appointment needed – no drop-ins.

### Things To Know

**Languages Spoken:** English, Spanish and German.

**What to Bring:** State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance; Medi-Cal card or other proof of insurance so that medications can be ordered

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Rent is calculated at 30% of monthly income. There is an annual income limit.

**Eligible Population:** All currently homeless individuals, 18 years or older, with disabling HIV or AIDS, psychiatric disorders or substance abuse issues.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

**Faith Based:** No.

**Direct Services:** Permanent Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Food/Prepared Meals; P.O. Box/Mail Service; Voicemail; Shower Facilities; Utilities (hot water, heat); Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education through in house dietician; Anger Management; Group Counseling/Therapy - Anger Management, HIV Support, Harm Reduction; Money Management/Personal Financial Education; Many additional supportive services available upon referral behavioral health, employment, case management, and other specialists, as needed.

## **SAN FRANCISCO HUMAN SERVICES AGENCY   *SAN FRANCISCO RENTAL ASSISTANCE PROGRAM***

Provide back rent or security deposit to low income San Francisco residents meeting criteria.  
[www.sfhsa.org](http://www.sfhsa.org)

### **To Get Connected**

**Contact Person:** Jemari Fouis, Rental Assistance Coordinator

**Phone:** (415) 557-6484 **Fax:** (415) 557-6033

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Mailing Address:** P.O. Box 7988, San Francisco, CA 94120, worker #ZB34

**Notes:** After verifying need and eligibility based on phone or mail inquiry, clients are referred to a community agency that can help them complete a rental assistance application. No drop-ins.

### **Things To Know**

**What to Bring:** State-Issued ID; Social Security Card; Birth Certificates (for children); Proof of Income; Lease Agreement; and other supporting documentation, as needed.

**Client fees, if any:** None.

**Primary Community Served:** Low-income (50% AMI or below) families with minor children in their custody; individuals who are 60 years of age or older; individuals who are verifiably disabled. Must be San Francisco resident.

**Faith Based:** No.

**Direct Services:** Assistance with back rent; security deposit; critical family needs. Referrals to other services as needed.

## TRANSITIONAL HOUSING

Transitional housing is a place to stay temporarily, usually with supportive services available where you live, and referrals to services in the community.

### COMPASS FAMILY SERVICES *COMPASS CLARA HOUSE*

Compass Clara House (CCH) is a two-year transitional program of Compass Family Services. CCH provides homeless families private apartments for up to year years with intensive on-site support services including: case management, permanent housing search/placement, life skills training, parenting support, therapy, education/vocational coordination, referral to all needed medical/dental/legal/mental health services, money management and credit repair, recovery support, on-site licensed childcare and after-school programs, and community events.

[www.compass-sf.org](http://www.compass-sf.org)

#### To Get Connected

**Contact Person:** Brad Harms, Intake Coordinator

**Phone:** (415) 863-0681 x7

**Email:** [bharms@compass-sf.org](mailto:bharms@compass-sf.org)

**Hours:** Monday – Friday, 9:00am to 6:00pm

**Location:** 111 Page Street, San Francisco, CA 94102

**Notes:** Referral from another social service agency is required. By appointment only.

#### Things To Know

**Languages Spoken:** English, Spanish.

**What to Bring:** First, case manager or referring agency speaks with intake coordinator. After that, necessary documents include TB Clearance, proof of custody of minor(s), proof of income (if any), and identification information (state-issued or other) are required.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** 30% of monthly income for program fees, and a mandatory 20% of monthly income towards savings, returned upon exit.

**Eligible Population:** All homeless families; Must be clean and sober for at least 6 months; have at least 50% custody of homeless children; be approved through screening process; education/training plan and open to case management. Must not have a serious history of violence, sex offenses, or arson.

**Faith Based:** No.

**Direct Services:** Case Management, Life skills, Permanent Housing Placement, licensed child care and afterschool on-site, Transitional Housing (up to 2 years), Therapy, Educational/Vocational Support. Referrals to other resources available as needed.

## **GEO CARE, INC. TAYLOR STREET FACILITY 111 TAYLOR STREET**

GEO Care, Inc.'s mission is to help prepare individuals to reintegrate back to society and be responsible individuals who are accountable for their actions. Placements usually last from six months to one year. GEO Care, Inc. operates facilities previously run by Cornell Corrections, Inc. [www.geocareinc.com](http://www.geocareinc.com)

### **To Get Connected**

**Contact Persons:**

Anthony Miller or Maria Richard

**Phone:** (415) 346-9769

**Fax:** (415) 346-0358

**Facility Hours:** 24 hours/7 days

**Location:** 111 Taylor Street, San Francisco, CA 94102

**Notes:** Must be referred by Board of Parole, Agent of Record or Federal BOP, Probation Officer/ Federal Pretrial services. Self pay county Beds call for info. No drop-ins.

### **Things To Know**

**Languages Spoken:** English, some Spanish.

**What to Bring:** TB Clearance. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Self-pay residents pay \$80/day. No sliding scale. All other residents are covered by an agency. BOP requires 25% of income for subsistence. No cost for CDCR residents but residents must save 75% of net income in saving account for their release.

**Eligible Population:** All individuals without criminal conviction for sex offense, arson, or who are not registered sex offenders.

**Faith Based:** No.

### **Direct Services:**

Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Anger Management; Community Education & Mediation; Individual Counseling/Therapy; Post-Incarceration Support; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education - 5 Keys Charter School comes 3 times per week; Reading/Literacy; Vocational Education; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.



## GOOD SHEPHERD GRACENTER

As a Women's Secondary Recovery Program, Good Shepherd Gracenter offers housing, case management and supportive services. The program is based on 12-step spirituality and a holistic approach. The program's mission is based on a belief in the dignity and worth of each person as a child of God. Participants are expected to stay at least six months.

[www.gsgracenter.org](http://www.gsgracenter.org)

### To Get Connected

**Contact Person:** Sandra Munoz, Case Manager

**Phone:** (415) 337-1938 **Fax:** (415) 337-4668

**Email:** [smunoz.reentry@gmail.com](mailto:smunoz.reentry@gmail.com)

**Hours:** Monday – Friday, 9:00am-5:00pm  
(Intake hours: Weekdays, 8:30am to 4:30pm)

**Location:** 1310 Bacon St., San Francisco, CA 94134

**Notes:** No referral needed. Appointment needed – No drop-ins.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued ID, Social Security Card, TB Clearance; Medical Clearance

**Accessibility:** ADA Accessibility Plan in place by June, 2010

**Client fees, if any:** Admission Fee is a non-refundable \$200. A sliding scale for the monthly fee is based on a participant's source of income.

**Eligible Population:** Women who have completed a primary drug & alcohol treatment program are clean and sober for at least 30 days. May not have criminal convictions for violent, sex, gang-related offense or arson. May not be a registered sex offender.

**Faith Based:** Yes, the program is faith based with a Christian approach to the 12 Steps but is open to all, regardless of race, creed or nationality.

**Direct Services:** Women's Secondary Recovery Program; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Transit Vouchers; Substance Abuse Treatment - Weekly Recovery Mentoring session with case manager, monthly Recovery Educational Workshops; Health & Wellness Education - Monthly Education Workshops on topics such as stress, nutrition for women in recovery; Anger Management - Part of the Monthly Educational Workshop offered; Intensive Case Management - Daily check-in with participants and weekly individual Recovery Mentoring sessions with case manager; Mentorship - Case manager offers individual weekly recovery mentoring; Outreach - connecting to other drug & alcohol programs; Trauma Recovery Services - Offered in individual sessions with the case manager, weekly recovery mentoring sessions and in the monthly educational workshop; Money Management/Personal Financial Education. Referrals to other resources available as needed.

## **HAMILTON FAMILY CENTER    *HAMILTON FAMILY CENTER FIRST AVENUES***

The Hamilton Family Center First Avenues program seeks to break the cycle of homelessness and poverty. Through a housing-first approach, we provide a continuum of housing solutions and comprehensive services that promote self-sufficiency for families. Housing assistance is provided for a maximum of 24 months. [www.myhousing.org](http://www.myhousing.org) [www.hamiltonfamilycenter.org](http://www.hamiltonfamilycenter.org)

### **To Get Connected**

**Contact Persons:** Joyce Nortey, Homeless Prevention Case Manager

**Phone:** (415) 292-9930 x306

**Fax:** (415) 292-9951

**Email:** [jnortey@hamiltonfamilycenter.org](mailto:jnortey@hamiltonfamilycenter.org)

**Hours:** Monday – Friday, 9:00am to 5:30pm

**Location:** 260 Golden Gate Ave., San Francisco, CA 94102

**Notes:** No referral needed. Drop-ins welcome.

### **Things To Know**

**Languages Spoken:** English, Spanish

**What to Bring:** State-Issued ID, Social Security Card; birth certificates for children in physical/ legal custody and back rent notice or certification of homelessness. Program will try to assist client in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No client fees.

**Eligible Population:** Individuals who are currently homeless.

**Faith Based:** No.

**Direct Services:** Rental Move-in Assistance; Access to Internet; Clothing; Food/Prepared Meals; Transit Vouchers (youth passes for MUNI); Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Group Counseling/Therapy; Outreach; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Housing & Eviction Defense; Couples/Family Counseling; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

## THE METROPOLITAN FRESH START HOUSE, INC.

The Metropolitan Fresh Start Program is a six-month (or longer) faith-based transitional and outpatient program designed for men struggling with life's problems. The program is designed to provide progressive rehabilitation based on time-tested social model programs: the process of learning through doing and experiencing plus exposure of clients to positive role models through staff and volunteers. [www.metropolitanfreshstart.org](http://www.metropolitanfreshstart.org)

### To Get Connected

**Contact Person:** Richard Suydam, Intake Coordinator Administrator

**Phone:** (415) 585-8808 **Fax:** (415) 585-1837

**Email:** metropolitanfsh@gmail.com

**Hours:** All Programs Residential; Office Hours: Daily, 8:00am to 5:00pm

**Office Location:** 316-318 Leland Avenue, San Francisco, CA 94134

**Treatment Centers/Homes:**

326-328 Leland Avenue, San Francisco, CA 94134; 3015 Martin Luther King Way, Oakland, CA 94607; 330 E. St John Street, San Jose, CA 95112

**Notes:** No referral needed. Appointments only: Call Intake Coordinator. No drop-ins.

### Things To Know

**Languages Spoken:** English

**Client fees, if any:** Minimum \$700/month for sober living w/ Outpatient Treatment. Residential program participants are funded through SASCA/Center Point.

**Eligible Population:** Men, ages 18-80. Must be clean and sober, must not have any medical or mental health condition that would prohibit program participation. No sexual predators.

**Faith Based:** Yes - Christian.

**Direct Services:** Alcohol/Drug Treatment, Anger Management, Clothing, Counseling, Food/Meals, Life Skills, Mentoring, Phone/Voicemail, Residential/Housing (6 months to 1 year), Showers, Transit Vouchers. Referrals to other resources available as needed.

## NANNY'S SOBER LIVING

To help the women maintain recovery while taking on everyday life challenges to self independence.

### To Get Connected

**Contact Person:**

Suritha Jackson

**Phone:** (415) 240-7526 **Fax:** (415) 401-0500

**Email:** nannys.sober.living@gmail.com

**Hours:** Vary. Please call or write first.

**Location:** 1686 Oakdale Avenue, San Francisco, CA 94124

**Notes:** No referral needed. No drop-ins. Please call or write for appointment.

### Things To Know

**Languages Spoken:** English

**What to Bring:** TB Clearance. Program will assist client in getting this.

**Client fees, if any:** Varies, depending on income.

**Eligible Population:** Women, 18 years and older. Cannot serve child sex offenders or minors; cannot serve individuals with a criminal conviction for gang-related offense, arson, or are registered sex offenders.

**Primary Community Served:** African American, Hispanic/Latino(a), Lesbian/ Gay/ Bisexual/ Transgender

**Faith Based:** No.

**Direct Services:** Transitional housing; Assistance Getting Driver's License or other ID; Food/Prepared Meals/ Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Group Counseling/Therapy; Individual Counseling/Therapy; Family Reunification. Referrals to other resources available as needed.

## **NORTHERN CALIFORNIA SERVICE LEAGUE    *CAMEO HOUSE TRANSITIONAL HOUSING PROGRAM***

Northern California Service League's Mission Statement: To create safer, healthier communities by helping the incarcerated and formerly incarcerated become responsible and contributing members of society. [www.NorCalServiceLeague.org](http://www.NorCalServiceLeague.org)

### **To Get Connected**

**Phone:** (415) 703-0600 **Fax:** (415) 703-0550

**Facility Hours:** 24 hours/7 days

**Location:** Located in San Francisco. Write to Administrative Offices of Northern California Service League at 28 Boardman Place, San Francisco, CA 94103.

**Notes:** Clients are referred through Northern California Service League. No drop-ins. Appointments required.

### **Things To Know**

**Languages Spoken:** English and Spanish

**Client fees, if any:** None.

**Eligible Population:** Formerly incarcerated women with young children; May not have a criminal conviction for a sex offense or be a registered sex offender.

**Primary Community Served:** African American

**Faith Based:** No.

**Direct Services:** Permanent Housing upon graduation from the program; Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Restorative Justice/Survivor Impact; Basic/Remedial Education; College & Graduate Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Employment Training; Employment Retention; Money Management/Personal Financial Education; Representative Payee Services; Clean Slate/Conviction Expungement Services; Inmate & Parolee Legal Issues; Employment Law; Childcare; Family Reunification; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

## ***PHATT CHANCE COMMUNITY SERVICES***

Provide stable housing, clean and sober environment, life skill development, esteem-building support services that focus on positive transition from addictive behavior.

**www.phattchance.com**

### **To Get Connected**

**Contact Person:** George R. Turner, Sr.,  
Executive Director

**Phone:** (510) 772-8944

**Email:** georgerayturner@yahoo.com

**Hours:** 24 hours/7 days. Intake Monday –  
Friday, 8:00am to 4:00pm.

**Location:** Phatt Chance Community Services  
2443 Filmore Street, Suite 216, San  
Francisco, CA 94123

**Notes:** No referral needed. Call or write for  
appointment.

### **Things To Know**

**Languages Spoken:** English, Spanish

**What to Bring:** TB Clearance. Program will  
assist clients in getting this.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** SSI, GA - funding source  
CDCR and client employment. Sliding scale  
is most often in reference to GA funding  
availability.

**Eligible Population:** Men, Transgender  
people, 18 and older, with medical or  
mental health diagnosis. May not be a  
registered sex offender.

**Faith Based:** No.

**Direct Services:** Transitional Housing; Assistance Getting Drivers License or Other ID;  
Food/Prepared Meals; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Substance  
Abuse Treatment; Individual Counseling/Therapy; Mentorship; Job Readiness/Life Skills; Money  
Management/Personal Financial Education. Referrals to other resources available as needed.

## **PROJECT NINETY, INC. HUDSON HOUSE**

Project Ninety is a social model program based on the 12-step principles of Alcoholics/Narcotics Anonymous. [www.projectninety.org](http://www.projectninety.org)

### **To Get Connected**

**Contact Person:** Jim Buckner, Intake Director

**Phone:** (650) 579-7881 **Fax:** (650) 579-2640

**Email:** [jbuckner@projectninety.org](mailto:jbuckner@projectninety.org)

**Hours:** Please call

**Location:** 4100 Third Street, San Francisco, CA 94124

**Notes:** No referral needed. Please call – no drop-ins.

### **Things To Know**

**Languages Spoken:** English, Spanish

**Accessibility:** Not wheelchair accessible.

**Client fees, if any:** Based on an individual's ability to pay. We help individuals apply for and access resources to assist with the cost of treatment. The full cost of the program is \$12,200 for 90 days.

**Eligible Population:** Men, over age 18. May not have criminal conviction for sex offense, arson (case by case), and may not be a registered sex offender (case by case).

**Primary Population/Community Served:**

African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail (As related to treatment issues and needs); Shower Facilities; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Family Group. Referrals to other resources available as needed.

## **RECOVERY SURVIVAL NETWORK (RSN) *FAMILY OF FRIENDS CLEAN & SOBER LIVING NETWORK***

Our Mission: to help those who want to help themselves. Our philosophy: meet clients where they are. [www.rsn2000.org](http://www.rsn2000.org)

### **To Get Connected**

**Contact Persons:** Lou Gordon, Executive Director

**Phone:** (415) 552-1111 **Fax:** (415) 552-8444

**Email:** [rsn2000@gmail.com](mailto:rsn2000@gmail.com)

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 3012-16th St. #201, San Francisco, CA 94103; 219-7th St., San Francisco, 94103

**Notes:** No referral needed. Drop-ins are received, but it is better to call in advance.

### **Things To Know**

**Languages Spoken:** English, Spanish, Cantonese, Mandarin

**What to Bring:** State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

**Accessibility:** Wheelchair accessible at 219 7th Street. Other disabilities are accommodated.

**Client fees, if any:** Clean & sober living has set rates. We have 6 locations and the rate is \$650.00 per month for an SRO room.

**Eligible Population:** Men, Women, Transgender people. May not have a criminal conviction for sex offense, may not be a registered sex offender.

**Primary Community Served:** African American, Hispanic/Latino, American Indian/Alaskan, Spanish

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Intensive Case Management; Individual Counseling/Therapy (Peer-to-Peer only); Mentorship; Outreach; Post-Incarceration Support; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Parenting Support/Education; Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.



## ROSE HOME

Rose Home is a transitional sober living environment for men and women. [www.projectfin.biz](http://www.projectfin.biz)

### To Get Connected

**Contact Person:** Gwen Strain, Executive Director

**Intake Phone:** (415) 647-1567

**Fax:** (650) 878-2574

**Email:** [gwen@projectfin.biz](mailto:gwen@projectfin.biz)

**Hours:** Monday - Friday, 11:00am to 5:00pm

**Location:** 1221 Newhall Street, San Francisco, CA 94124

**Notes:** No referral needed. Call or write for appointment.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued I.D. needed prior to entry. Program can assist with additional documentation after intake.

**Accessibility:** Not wheelchair accessible (Ground Level Entry w/ two Flights of Stairs). Some accommodation possible for wheelchairs as needed.

**Client fees, if any:** Rent varies, but is not higher than \$640/month.

**Eligible Population:** All adults who are clean and sober for at least 30 days, completed detox, and willing to submit to drug tests. Must not have criminal conviction for sex offense or arson.

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, etc.); Accompany to Court Dates; Clothing, E-mail Access; Employment Placement; Employment Retention; Employment Training; Food/Meals; Help/Vouchers to get State ID, etc.; Phone/Voicemail; Showers; Transitional Housing; Payee Assistance. Referrals to other resources available as needed.

## **SAN FRANCISCO NETWORK MINISTRIES HOUSING CORPORATION**

### ***SAN FRANCISCO SAFEHOUSE***

SafeHouse is a clean and sober living community that empowers homeless, prostituted women gain the skills and resources they need to grow and become independent and self-sufficient members of society. [www.sfsafehouse.org](http://www.sfsafehouse.org)

#### **To Get Connected**

**Contact Person:** Patricia Pike, Case Manager

**Phone:** (415) 643-7861 **Fax:** (415) 643-1293

**Email:** [casemanager@sfsafehouse.org](mailto:casemanager@sfsafehouse.org)

**Facility Hours:** 24 hours/7 days; Intake Monday – Friday, 8:00am to 5:00pm

**Location:** 2380 Folsom Street, San Francisco, CA 94110

**Notes:** No referral needed. Call or write for intake information.

#### **Things To Know**

**Languages Spoken:** English

**Client fees, if any:** 30% of any government assistance and/or 20% of any earned income

**Eligible Population:** Women who are currently homeless, have a history of work in the sex industry, and have been clean and sober for at least 30 days. May not have a criminal conviction for arson or be a registered sex offender.

**Primary Population/Community Served:** African American

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dental Care; Health & Wellness Education; menu planning and nutritionist weekly; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; College & Graduate Education; GED & High School Education; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Job Readiness/Life Skills; Money Management/Personal Financial Education; Internship Program; Parenting Support/Education. Referrals to other resources available as needed.

## TWELVE STEP PROGRAMS

Twelve Step Programs is a social model, therapeutic community for individuals who are recovering from alcohol and drug dependency. We provide clean and sober living for people who have either completed a primary or secondary residential program, or who have had experience with recovery and understand the concept of clean and sober living.

### To Get Connected

**Contact Person:** Gerald Jones,  
Administrator

**Phone:** (415) 566-4357 **Fax:** (415) 665-9665

**Hours:** Monday – Friday, 9:00am to 4:00pm

**Location:** 4049 Judah Street, San Francisco,  
CA 94122

**Notes:** No referral needed. Appointments preferred.

### Things To Know

**Languages Spoken:** English

**What to Bring:** Some form of I.D. required.  
State-issued I.D. preferred.

**Client fees, if any:** \$752 per month. If  
resident is receiving public assistance, cost  
to be determined on individual basis.

**Eligible Population:** Adults. Must be clean  
and sober for at least 72 hours. Must not be  
convicted of violent, sex, arson, or gang  
offenses; must not have mental health  
issues.

**Faith Based:** No.

**Direct Services:** Transitional Housing/Clean and Sober Living (open-ended length of stay).  
Referrals to other resources available as needed.

## UP FROM DARKNESS

Transitional housing and supportive services for people in recovery from substance abuse addiction.

### To Get Connected

**Contact Person:** Rev. Reginaldo Woods  
**Phone:** (415) 447-4234 **Fax:** (415) 447-4015  
**Email:** upfromdarkness@sbcglobal.net  
**Hours:** Monday – Friday, 9:00am-5:00pm  
**Location:** 1075 Fillmore Street, San Francisco, CA 94115  
**Notes:** No referral needed. Drop-ins welcome.

### Things To Know

**Languages Spoken:** English  
**What to Bring:** No documents needed prior to entry. Program will assist with documentation after intake.  
**Client fees, if any:** \$700/month  
**Eligible Population:** All individuals and family members.  
**Faith Based:** Yes – Christian.

**Direct Services:** Anger management, Counseling (residential and outpatient), Relapse prevention, Substance Abuse Treatment, Transitional housing; Job readiness program; computer technology certificate program. Referrals to other resources available as needed.

[www.vosf.org](http://www.vosf.org)

### **To Get Connected**

**Contact Persons:** Edgardo Gonzalez, Pastor

**Phone:** (415) 644-0555 **Fax:** (415) 710-4938

**Email:** [info@vosf.org](mailto:info@vosf.org)

**Hours:** Monday – Friday, 10:00am to 5:00pm

**Location:** 1266 Fitzgerald Avenue  
San Francisco, CA 94124

**Notes:** No referral needed. Appointments only – no drop-ins.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** TB Clearance. Program will assist clients in getting this.

**Client fees, if any:** Free of charge unless they have a source of income.

**Eligible Population:** Men and women, 18 and older. May not have a criminal conviction for sex offense; may not be a registered sex offender; may not be on psychiatric medication.

**Faith Based:** Yes - Christian.

**Direct Services:** Housing; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Shower Facilities; Substance Abuse Treatment; Free Clinic for Physical Health; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Restorative Justice/Survivor Impact; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; Vocational Education; Assessment & Application for Food Stamps, General Assistance; Employment Training; Job Readiness/Life Skills; Money Management/Personal Financial Education; Clean Slate/Conviction Expungement Services; Couples/Family Counseling; Family Reunification; Parenting Support/Education Services for Children - Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.

## **WALDEN HOUSE, INC. *FEMALE OFFENDER TREATMENT & EMPLOYMENT PROGRAM***

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

**www.waldenhouse.org**

### **To Get Connected**

#### **Contact Persons:**

Kara Tow, Case Management Supervisor

**Phone:** (415) 217-3296 **Fax:** (415) 296-0821

**Email:** ktow@waldenhouse.org

**Hours:** 24 hours/ 7 days

**Location:** 852 Avenue D

Treasure Island, San Francisco, CA 94130

**Notes:** Referral from CDCR required. Must make appointment – no drop-ins.

### **Things To Know**

**Languages Spoken:** English & Spanish

**What to Bring:** TB Clearance. Program will assist clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** Women on active parole, 18 and older. Women incarcerated in or recently released from State or Federal Prison; in in-prison treatment programs (Prop 36, BASN). Cannot have criminal convictions for violent offense, sex offense, or arson. Cannot be a registered sex offender.

**Faith Based:** No.

**Direct Services:** Transitional Housing; Residential Treatment beds; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment - Residential & OP Substance abuse treatment; Co-occurring Disorder/Dual Diagnosis Treatment - Dual residential & OP programs; Health & Wellness Education, including HIV/STD prevention education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Victim/Survivor Services; GED & High School Education; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Voting Outreach & Education; CJ referrals/ mandated; Childcare; Couples/Family Counseling; Family Reunification; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

## EMERGENCY SHELTER FOR INDIVIDUALS

If you are an adult without children with you, you can seek emergency shelter through any one of the following locations. These places can help you reserve a shelter bed during the days and times listed, at one of the emergency shelters for individuals in San Francisco. Further, these locations can help you get connected to more permanent housing opportunities.

### GLIDE WALK-IN CENTER

**Language(s) Spoken:** English, Cantonese and Spanish

**Location:** 330 Ellis Street, #101, San Francisco, CA

**Hours:** Monday - Friday: 7:00am to 11:00am; 4:00pm to 9:00pm

**Phone:** (415) 674-6012 **Fax:** (415) 775-1989

**Accessibility:** Wheelchair accessible; all other reasonable accommodations as needed.

### MISSION NEIGHBORHOOD RESOURCE CENTER

**Language(s) Spoken:** English and Spanish

**Location:** 165 Capp Street, between 16<sup>th</sup> and 17<sup>th</sup> Streets, San Francisco, CA

**Hours:** Monday – Friday: 7:00am to 12:00pm and 2:00pm to 7:00pm (Thurs & Fri open until 8pm) Saturday: 7:00am to 12:00pm

**Phone:** (415) 869-7977 **Fax:** (415) 241-9758

**Accessibility:** Wheelchair accessible; all other reasonable accommodations as needed.

### MULTI-SERVICE CENTER (MSC) SOUTH

**Language(s) Spoken:** English

**Location:** 525 5<sup>th</sup> Street, San Francisco, CA

**Hours:** 24 Hours; Shelter Reservations from 5:00pm-1:00am

**Phone:** (415) 597-7960 **Fax:** (415) 597-7946

**Accessibility:** Wheelchair accessible; all other reasonable accommodations as needed.

### UNITED COUNCIL OF HUMAN SERVICES

**Language(s) Spoken:** English and Spanish

**Location:** 2111 Jennings Street, between Van Dyke and Wallace Avenues, San Francisco, CA

**Hours:** Everyday: 7:00am to 9:00am

**Phone:** (415) 671-1100 **Fax:** (415) 822-3436

**Accessibility:** Wheelchair accessible; all other reasonable accommodations as needed.

## **CATS    *A WOMAN'S PLACE***

CATS helps those most in need get off the street, achieve stability and establish permanent housing by providing compassionate, culturally sensitive services and stays of 4-18 months.

**www.catsinc.org**

### **To Get Connected**

**Contact Persons:** Case Manager on duty

**Phone:** (415) 487-2140 **Fax:** (415) 703-8931

**Email:**

Transitional Housing: kim@awpcats.org

Substance Abuse: scott@awpcats.org

Program Coordinator: nicole@awpcats.org

**Specific Intake Days and Times:**

M-Sa, 8am-4pm.

**Facility Hours:** 24 hours/7 days. Business hours: 8:00am to 4:00pm; Drop-in 9:00am to 4:30pm.

**Location:** 1049 Howard St. San Francisco, CA 94103

**Notes:** No referral needed. Drop-in between 9am and 4:30pm.

### **Things To Know**

**Languages Spoken:** Spanish, English.

**What to Bring:** TB Clearance.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Emergency shelter clients do not pay program fees. Clients in Substance Abuse or Transitional Housing pay 30% of income based on HUD guidelines.

**Eligible Population:** All Women, MTF Transgender people, Pregnant women. Program does not serve FTM Transgender individuals.

**Primary Community Served:** Currently homeless; Mental health diagnoses; HIV+; Substance Use Disorder

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Transitional Housing; Access to Internet (no computers available, wireless only); Food/Prepared Meals; Hygiene/Personal Care Items; Phones (no voicemail; Shower Facilities; Substance Abuse Treatment; Medical Care (provided on-site by Tom Wadell (Tuesday and Thursday) Health Care for the Homeless). Referrals to other resources available as needed.



## EMERGENCY SHELTER FOR FAMILIES

If you are an adult with your children, you can seek emergency shelter for families through Connecting Point for family shelters. You should get on this waiting list as soon as possible. If you need a family shelter bed *tonight*, contact Hamilton Family Residences and Emergency Center (on the following page).

### COMPASS FAMILY SERVICES *CONNECTING POINT*

Compass helps families thrive by providing the assistance necessary to find and maintain stable housing, gain meaningful employment and raise healthy children. As a program of Compass, Connecting Point acts as the Family Housing Crisis Center, and acts as the front door for all families seeking shelter in San Francisco, as well as providing rental assistance to assist families with deposits and back rent. [www.compass-sf.org](http://www.compass-sf.org)

#### To Get Connected

**Phone:** (415) 442-5130 **Fax:** (415) 442-5138

**Email:** [eancker@compass-sf.org](mailto:eancker@compass-sf.org)

**Hours:** Monday, Wednesday, Friday: 9am-12pm and 1pm-5pm;

Tuesday: 9-12 and 3-5

Thursday: 9-12 and 2-5

**Location:** 995 Market St., 6th Floor  
San Francisco, CA 94103

**Notes:** No referral needed. Clients must complete an initial intake over the phone.

#### Things To Know

**Languages Spoken:** English, Spanish, Mandarin, Cantonese, Fujianese, Taiwanese, Bengali.

**Documentation Needed Prior to Entry:**

State-Issued ID; documents proving custody of a minor child, and a letter of homelessness. Program will assist client in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** none

**Eligible Population:** Individuals who are currently homeless; Pregnant women; Women with children; All families (homelessness is not required for assistance with back rent). Program does not serve registered sex offenders.

**Primary Population/Community Served:**

African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

**Faith Based:** No

#### Direct Services:

Emergency Shelter; Rental Move-in Assistance; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Transit Vouchers; Mental Health Treatment; Medical Care; Outreach; Job Readiness/Life Skills; Money Management/Personal Financial Education. Referrals to other resources available as needed.

## **HAMILTON FAMILY CENTER    *HAMILTON FAMILY RESIDENCES & EMERGENCY CENTER***

Our mission is to break the cycle of homelessness and poverty. Through a housing-first approach, we provide a continuum of housing solutions and hands-on services that promote self-sufficiency for families and individuals, and foster the potential of children and youth.  
**[www.hamiltonfamilycenter.org](http://www.hamiltonfamilycenter.org)**

### **To Get Connected**

**Contact Persons:** Any staff member.

**Emergency Center Phone:** (415) 292-9930

**Emergency Bed Call-in #:** (415) 292-5228

**Fax:** (415) 292-9951

**Call-ins for Emergency Beds twice daily:**

11:00am and 5:00pm

**Facility Hours:** 24 hours, 7 days

**Location:** 260 Golden Gate Ave., San Francisco, CA 94102

**Notes:** Emergency beds are available daily for 1-night stays, and are given away on a first come, first served basis. Emergency Center program also has 60-day stays. Call Emergency Center for more information.

### **Things To Know**

**Languages Spoken:** English & Spanish.

**What to Bring:** State-Issued ID, Social Security Card, Birth Certificate, and TB Clearance. Note: There is a grace period of a few days for individuals who are gathering these documents. Program will assist client in getting these documents.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** Must have child under 18 in physical or legal custody to be eligible.

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Access to Internet; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Local Phone; Shower Facilities; Transit Vouchers; Mental Health Treatment; Medical Care; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy; Job Readiness/Life Skills; Money Management/Personal Financial Education; After school programming and activities for children ages 0-18; Parenting Support/Education. Referrals to other resources available as needed.

## DOMESTIC VIOLENCE SHELTERS

If you are in danger of violence, seek help. The following shelters offer temporary housing at confidential locations.

### ASIAN WOMEN'S SHELTER

The mission of the Asian Women's Shelter (AWS) is to eliminate domestic violence by promoting the social, economic, and political self-determination of women. AWS is committed to every person's right to live in a violence-free home. It specifically addresses the cultural and language needs of immigrant, refugee, and U.S.-born Asian women and their children. AWS's perspective is reflected in the agency's broad strategy, which integrates culturally knowledgeable and language-accessible shelter services, educational programs, and community-based initiatives and advocacy. [www.sfaws.org](http://www.sfaws.org)

#### To Get Connected

**Contact Person:** Crisis Line

**Phone:** (415) 751-0880

**Crisis Line:** Monday – Friday, 9:00am to 5:00pm. After hours, crisis line rolls over to WOMAN, Inc.

**Mailing Address:** 3543 - 18th Street #19, SF, CA 94110

**Notes:** No referral needed. Call crisis line at any time. Location is confidential, so no drop-ins, but call to get connected with services.

#### Things To Know

**Languages Spoken:** Arabic, Bengali, Cantonese, Dutch, Farsi, Georgian, Gujarati, Hindi, Indonesian, Japanese, Javanese, Kachi, Kannada, Korean, Lao, Mandarin, Punjabi, Russian, Spanish, Tagalog, Taiwanese, Tamil, Telugu, Thai, Toisa

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** no

**Eligible Population:** Women, Transgender people, Pregnant women, Women with children, All families.

**Faith Based:** no.

**Direct Services:** Emergency Shelter; Rental Move-in Assistance; Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Health & Wellness Education; Intensive Case Management; Outreach; Childcare (Emergency); Children Program Activities; Parenting Support/Education; Services for Children. Referrals to other resources available as needed.

## LA CASA DE LAS MADRES

La Casa offers a comprehensive continuum of support services for survivors of domestic violence. La Casa offers safety-first, empowerment and client-centered services. It offers crisis response, emergency shelter, and ongoing counseling and resource advocacy. Ending or escaping domestic violence is a process. Services are confidential. Individuals do not have to leave the abusive partner before accessing support. [www.lacasadelasmadres.org](http://www.lacasadelasmadres.org)

### To Get Connected

**Phone:** (415) 503-0500

**24-Hour Hotline:** (877) 503-1850

**Fax:** (415) 503-0301 **Email:** [info@lacasa.org](mailto:info@lacasa.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm  
(850 Bryant St. open until 7:00pm)

**Mailing Address:** 1663 Mission Street, Suite 225, San Francisco, CA 94103

**Services Location:** 850 Bryant Street, 4<sup>th</sup> Floor DVRV, San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins available. Shelter location is confidential.

### Things To Know

**Languages Spoken:** English, Spanish, Russian, Cantonese, Portuguese, French, and Others.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Free and confidential.

**Eligible Population:** Women; Transgender Women; Women w/ Children; Pregnant Women; Teens, Age 11-24; if facing domestic violence.

**Faith Based:** No.

**Direct Services:** Residential/Housing; Legal Assistance/Advocacy, Accompany to Court Dates, Help/Vouchers to Get State ID; Parenting Support; Services for Children; Counseling; Life Skills; Mentoring; Trauma Recovery; Victim Services. Referrals to other resources available as needed.

# EDUCATION & EMPLOYMENT

## EDUCATION

A college education can be a powerful tool when it comes to supporting yourself, but getting there can seem very challenging. Here's a basic outline of what you'll need if a college education is part of your plans.

- **Graduation from high school and receipt of a high school diploma** are admission requirements at many schools, including those in the California State University system. It is always best to stay in high school to receive your high school diploma, but sometimes it is not possible to do so. There are options available for completing the equivalent to a high school diploma:
  - Passing the **California High School Proficiency Examination** is the legal equivalent of earning a high school diploma.
  - The **General Education Development program (GED)** is another examination program that, upon successful completion, offers the equivalent of a high school diploma.
  - **Remember** that completing either the California High School Proficiency Examination or the GED does not eliminate the high school course requirements or the grades and test requirements.
- **Getting copies of your GED Records:** If you already took the GED, you may request copies of your records by contacting the Educational Testing Service:

Educational Testing Service (ETS) - GED Records Center:  
Toll-free 866-370-4740  
ETS - GED Records Center  
P. O. Box 4005  
Concord, CA 94524-4005

**Preparing to pay for college: Free Application for Federal Student Aid (FAFSA).** One of the tools you can use to estimate your eligibility for federal student financial assistance is the Financial Aid Estimator Tool – FAFSA4caster – which is available online at [www.fafsa4caster.ed.gov](http://www.fafsa4caster.ed.gov). The FAFSA web site also provides links and information to other resources that will be useful for financing a college education.

## **CITY COLLEGE OF SAN FRANCISCO    *DISABLED STUDENTS PROGRAMS & SERVICES (DSPS)***

The overall mission of DSPS is to provide exemplary instruction, support services and access to students with disabilities. DSPS will support students with disabilities in educationally related activities consistent with the mission and vision of CCSF and in compliance with federal and state laws. To "level the playing field" for students with disabilities through ensuring equal access to programs and facilities and to provide reasonable accommodations for documented disabilities. [www.ccsf.edu/dsps](http://www.ccsf.edu/dsps)

### **To Get Connected**

**Phone:** (415) 452-5481

**TDD:** (415) 452-5451

**Locations:**

*Ocean Campus*

1860 Hayes Street

San Francisco, CA 94117

*John Adams Campus*

50 Phelan Ave San Francisco, CA 94112

**Notes:** Call for information.

### **Things To Know**

**Eligible Population:** Individuals with a disability that causes a limitation in an educational setting.

**Faith Based:** No

**Direct Services:** Access to Internet, Mental Health Treatment, Medical Care, Disability Management counseling, Group Counseling/Therapy, test-taking anxiety workshops, Basic/Remedial Education, College & Graduate Education, Creative or Performing Arts Programs, English as a Second Language, GED & High School Education; Vocational Education, Employment Training, Employment Placement. Referrals to other resources available as needed.

## CITY COLLEGE OF SAN FRANCISCO *GUARDIAN SCHOLARS PROGRAM*

To make the dream of attending college a reality for former foster youth or out of home placement youth in juvenile justice system.

[www.ccsf.edu/NEW/ccsf/en/student-services/student-counseling/guardians-scholars-program.html](http://www.ccsf.edu/NEW/ccsf/en/student-services/student-counseling/guardians-scholars-program.html)

### To Get Connected

**Contact Person:** Michael McPartlin,  
Program Manager

**Phone:** (415) 239-3682 **Fax:** (415) 239-3188

**Email:** [mmcpartl@ccsf.edu](mailto:mmcpartl@ccsf.edu)

**Hours:** Monday – Thursday, 8:00am to 5:00pm; Friday, 8:00am to 12:30pm

**Location:** Guardian Scholars Program Office  
50 Phelan Avenue, Student Union, MLK  
Center, Room B, San Francisco CA, 94112

**Notes:** Confirmation of foster youth or out-of-home placement status is required. Foster Youth Status (Referral from County Human Services agency); Out of Home Placement Status (Referral from County Juvenile Justice agency or State Social Services Agency). Drop-in services provided; appointments made on request.

### Things To Know

**Languages Spoken:** English, Thai, Spanish. Additional language translation possible.

**What to Bring:** Verification of foster youth or out of home placement status for at least one year when minor. Program will assist client in getting this.

**Client fees, if any:** \$30 deposit for hotel to be paid by student not provided by Guardian Scholars program.

**Eligible Population:** All individuals, 18-25.

**Primary Community Served:** Currently homeless.

**Faith Based:** No.

**Direct Services:** Hotel Vouchers; Rental Move-in Assistance; Transitional Housing referrals; Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment referrals; Medical Care through referral either; Intensive Case Management; Mentorship; Basic/Remedial Education; College & Graduate Education; Creative or Performing Arts; English as a Second Language; GED & High School Education; Reading/Literacy; Vocational Education; Employment Training; Job Readiness/Life Skills; Money Management/Personal Financial Education; Legal Rights Workshops on Housing, Education, Employment. Referrals to other resources available as needed.

## CITY COLLEGE OF SAN FRANCISCO *SECOND CHANCE PROGRAM*

The Extended Opportunity Programs and Services (EOPS) Second Chance program at City College of San Francisco (CCSF) serves students who are formerly incarcerated, offering them education as an alternative to incarceration. Through understanding and addressing the unique needs of this student population, the Second Chance program provides comprehensive academic support services with the goal of increasing their probability for academic success, while simultaneously reducing the likelihood of recidivism. Students are eligible to receive services for six-semesters, or until completion of 70 degree-applicable units.\* [www.ccsf.edu](http://www.ccsf.edu)

### To Get Connected

**Contact Person:** Charles E. Moore,  
Community Liaison

**Email:** [cemoore@ccsf.edu](mailto:cemoore@ccsf.edu)

**Phone:** (415) 239-3075 **Fax:** (415) 239-3514

**Location:** City College of San Francisco –  
EOPS, 50 Phelan Avenue, San Francisco, CA  
94112

**Hours:** Monday – Wednesday, 8:00am to  
3:00pm; Thursdays, 11:00am to 4:00pm.

**Notes:** No referral needed. Drop-ins  
allowed, *but appointments are highly  
recommended*. Applicants on probation or  
parole need to provide verification of their  
status from their probation/parole officer.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued ID; Social  
Security Card; Proof of SF Residency.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** None

**Eligible Population:** Individuals, ages 18 and  
older. Must be highly motivated and have a  
strong desire to be in college and to  
participate in higher education. Good to be  
clean and sober or actively participating in  
12-step or other recovery program, if  
applicable.

**Faith Based:** No

**Direct Services:** Assist with the CCSF matriculation/application process. Peer counseling and tutorial services. Book vouchers. Academic advising and educational planning. Basic skills and remedial education. Vocational education. Certificate, associate degree and transfer programs. There may be a waiting list to receive EOPS/Second Chance specific services; however, new potential students will be assisted with the CCSF matriculation/application process and be allowed to register and attend classes.



## **CITY COLLEGE OF SAN FRANCISCO    *WAY PASS WOMEN'S AFTERCARE PROGRAM***

The Women's Aftercare Program and Services is a collaborative project with City College of San Francisco, under the auspices of the Health Science Department and the Women's Studies Department. We are designed to address the unique needs of self-identified women who are formerly incarcerated. We serve women coming home from prisons, jails, and drug programs. It is our belief that education is the best alternative to incarceration and it is our desire to assist our sisters in their academic endeavors.

### **To Get Connected**

**Contact Person:** Pearl Contreras

**Phone:** (415) 452-4889

**Email:** waypass@gmail.com

**Hours:** Monday – Thursday, 10:00am to 3:00pm when school is in session or by appointment.

**Location:** City College of San Francisco – Way Pass, 50 Phelan Avenue, Multi-Use Building MUB 301-C, San Francisco, CA 94112

**Notes:** No referral needed.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** Positive attitude

**Accessibility:** Wheelchair accessible; other disabilities will be accommodated.

**Client fees, if any:** Free to any current City College student.

**Eligible Population:** Formerly incarcerated women.

**Faith Based:** No.

**Direct Services:** Case management; help with registration forms; referrals on campus and in the community; informal counseling and support; class planning and management; support groups and workshops.

## FIVE KEYS CHARTER SCHOOL

Five Keys Charter School provides educational options for obtaining a High School Diploma or GED. Our goal is to increase educational levels for successful re-entry, finding employment, and reintegrated into the community. Class times and schedules are flexible, offering students classroom based instruction, independent study, or on-line learning. Five Keys partners with respected community-based organizations such as San Francisco's WIA One Stops, Walden House San Francisco and Los Angeles, Goodwill Industries, SF Adult Probation Department, Friendship House, Women's Reentry Center, San Francisco Re-entry Court, YMCA Bayview / Hunters Point and others. [www.5keyscharter.org](http://www.5keyscharter.org).

### To Get Connected

**Contact Persons:** Noelani Bell or Marisa Muscio

**Phone:** (415) 734-3310 Fax: (415) 734-3314

**Email:** [noelanib@fivekeyscharter.org](mailto:noelanib@fivekeyscharter.org),  
[marisam@fivekeyscharter.org](mailto:marisam@fivekeyscharter.org)

**Intake Hours:** Monday - Friday, 8:00 to 3:00pm

**Locations:** 70 Oak Grove, San Francisco, CA 94107; County Jails #2, #3, #4, #5; Women's Reentry Center, 930 Bryant St, San Francisco; Adult Probation, 850 Bryant St, 2<sup>nd</sup> Floor, San Francisco; Walden House - 1550 Evans Avenue, San Francisco; Walden House Multi, 15<sup>th</sup> and Mission St, San Francisco; Walden House Los Angeles, 2307 West 6th St, Los Angeles; Good Shepherd Grace Center, 1310 Bacon St, San Francisco, CA 94134; Goodwill, 1500 Mission St, San Francisco, CA 94103; Paradise Baptist Church, 9670 Empire Road, Oakland; Bayview / Hunters Point YMCA, 1601 Lane St, San Francisco.

**Notes:** No referral needed. Drop-ins welcome at 70 Oak Grove (enrollment only)

### Things To Know

**Languages Spoken:** English and Spanish

**Accessibility:** Our primary 70 Oak Grove site is not wheelchair accessible. Most of our community sites are accessible to people with mobility impairments.

**Client fees, if any:** None.

**Eligible Population:** All individuals 18 and older, 16 above at 1601 Lane St location.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender,

**Faith Based:** No.

**Direct Services:** Basic/Remedial Education; English as a Second Language; GED & High School Education; Reading/Literacy; Vocational Education, Independent Study, Online learning. Referrals to other resources available as needed.

## SAN FRANCISCO CONSERVATION CORPS

The San Francisco Conservation Corps (SFCC) is a non-profit job and academic training organization serving young people ages 18-26. [www.sfcc.org](http://www.sfcc.org)

### To Get Connected

**Contact Person:** Chase Torres, Recruitment Manager

**Phone:** (415) 928-7417 x313 **Fax:** (415) 771-4299

**Email:** [ctorres@sfcc.org](mailto:ctorres@sfcc.org)

**Hours:** Monday – Friday, 8:30am to 5:00pm

**Location:** 241 Fifth Street, San Francisco, CA 94103

**Notes:** No referral needed. Drop-in to complete application. Appointment only for interview (Interviews take place after completing application).

### Things To Know

**Languages Spoken:** English

**What to Bring:** I-9 Verification Documentation (State-Issued I.D., e.g. Social Security Card, CA Driver's License, etc.)  
Program may be able to assist individuals get these documents.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals and family members, ages 18-26.

**Faith Based:** No.

**Direct Services:** Assistance/guidance regarding Benefits (SSI, GA, TANF, etc.), Counseling, Employment Placement, Employment Retention, Employment Training, GED Preparation, Help/Vouchers to Get State ID, Life Skills, Literacy/Basic Education, Mentoring, Transit Vouchers. Referrals to other resources available as needed.

## SAN FRANCISCO PUBLIC LIBRARY *PROJECT READ*

Our mission is to provide free instruction for English-speaking adults (18 or older) who want to improve their basic reading and writing skills, thereby enabling access to great opportunities in their lives. [www.projectreadsf.org](http://www.projectreadsf.org) [www.sfpl.org](http://www.sfpl.org)

### To Get Connected

**Phone:** (415) 557-4388 **Fax:** (415) 557-4375

**Email:** [projectread@sfpl.org](mailto:projectread@sfpl.org)

**Hours:** Monday – Thursday, 10:00am to 5:00pm; Friday, 12:00pm to 5:00pm

**Location:** Project Read -- Main Library  
100 Larkin St. SF, CA 94102

**Notes:** No referral needed. Drop-ins for interview allowed. Further appointments will be scheduled.

### Things To Know

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fees.

**Eligible Population:** stable housing, working phone, 90 days clean and sober, over 18 years of age. May not have a criminal conviction for sex offense against a child.

**Primary Community Served:** African American, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Access to Internet; Mentorship; Outreach; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Money Management/Personal Financial Education; Voting Outreach & Education; Parenting Support/Education. Referrals to other resources available as needed.

## SAN FRANCISCO STATE UNIVERSITY (ASI) PROJECT REBOUND

Project Rebound sees education as an alternative to mass incarceration. We seek to increase opportunities to become productive and responsible citizens, decrease the risk of recidivism, motivate incarcerated individuals to strive to change their lives, and interrupt the path of youth headed toward incarceration. <http://asi.sfsu.edu>

### To Get Connected

**Contact Persons:** Jamie Lindsay, Office Coordinator

**Phone:** (415) 405-0954 **Fax:** (415) 338-0522

**Email:** [sfsu\\_pr@yahoo.com](mailto:sfsu_pr@yahoo.com)

**Hours:** Monday – Friday, 9:00am to 5:30pm

**Location:** 1650 Holloway Avenue,  
CCSC T-138, San Francisco State University,  
San Francisco, CA 94132

**Notes:** No referral needed. Drop-ins allowed, but appointments are recommended.

### Things To Know

**Languages Spoken:** English. Translators may be available for other languages.

**What to Bring:** State-Issued ID; Social Security Card; Proof of SF Residency.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals, 18 and older. May not be a registered sex offender. May not have prior convictions on SFSU grounds.

**Faith Based:** No.

**Direct Services:** Books and class materials; Access to Internet; Food vouchers; Transit Vouchers; Mental Health Treatment; Anger Management classes; Mentorship; Outreach; Post-Incarceration Support; College & Graduate Education. Referrals to other resources available as needed.

## EMPLOYMENT

### GOVERNMENT SERVICES (ONE STOPS)

#### One Stop System

The San Francisco One Stop System is a network of services provided at easily accessible One Stop Centers. At One Stop Centers, San Franciscans can learn about all publicly funded employment and training services available in the City. Through the One Stop Centers, all residents have access to current job listings, vocational assessments, job placement services and career counseling services, and can learn whether they are eligible for specific employment-related programs, benefits and services anywhere in the city. A Reentry Program Navigator will have hours at each location at least once each month. Specific times below.

**Website:** [www.onestopsf.org](http://www.onestopsf.org) or [www.oewd.org](http://www.oewd.org)

#### **Locations and Phone Numbers:**

Civic Center, 801 Turk Street	<b>Phone:</b> (415) 749-7503
Reentry Program Navigator:	4 <sup>th</sup> Tuesday of the month, 9am-12pm
Mission, 3120 Mission Street	<b>Phone:</b> (415) 401-4800
Reentry Program Navigator:	4 <sup>th</sup> Monday of the month, 9am-12pm
Southeast, 1800 Oakdale Avenue	<b>Phone:</b> (415) 970-7762
Reentry Program Navigator:	4 <sup>th</sup> Thursday of the month, 1pm-4pm
Goodwill Center, 1500 Mission Street	<b>Phone:</b> (415) 575-2101
Reentry Program Navigator:	Every Wednesday, 12:30pm-3:30pm
Chinatown Center, 777 Stockton Street	<b>Phone:</b> (415) 421-2111
Reentry Program Navigator:	4 <sup>th</sup> Tuesday of the month, 1pm-4pm
Western Addition, 1449 Webster Street	<b>Phone:</b> (415) 655-2620
Reentry Program Navigator:	4 <sup>th</sup> Thursday of the month, 9am-12pm

#### City Build Program

CityBuild is a partnership between the City/County of San Francisco, Construction Trade Unions, City College, and community-based partners. CityBuild provides recruiting, training, and placement services to job seekers, employers, and contractors working in San Francisco's construction industry. The CityBuild Academy consists of a structured 12-week pre-apprenticeship program to prepare students for employment in a variety of skilled trades.

#### **Location and Phone Numbers:**

Mission One Stop at 3120 Mission Street. CityBuild Info Line is (415) 401-4889.

#### RAMP-SF (Reconnecting All through Multiple Pathways)

RAMP-SF is a gateway to positive employment and educational opportunities for San Francisco's hard-to-serve and alienated young adults. RAMP-SF is a workforce and educational development program that provides adults ages 18-24 with job readiness training, paid work experience, educational services, and intensive support. The 6-week job readiness training class is designed to build workplace skills, and is followed by placement in a job or training program.

**Phone Number:** (415) 554-6969

## ANDERS AND ANDERS FOUNDATION

To break the cycle of recidivism through job placement. [www.andersandandersfoundation.org](http://www.andersandandersfoundation.org)

### To Get Connected

**Contact Person:** Terry Anders, Director

**Phone:** (415) 309-6330

**Email:** andersandanders6@yahoo.com

**Hours:** Monday – Friday, 7:00am-7:00pm

**Location:** 1460 McKinnon Ave. #206

San Francisco, CA 94124

**Notes:** No referral needed. Please call for appointment. No drop-ins.

### Things To Know

**Languages Spoken:** English, some Spanish

**What to Bring:** State-Issued ID, Social Security Card. Program will assist client in getting these.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals, ages 18 and older, who are formerly incarcerated or have struggled with addiction.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Direct Assistance with union initiation fees, dues, work tools and clothing; assistance getting drivers license or other ID; transit vouchers or fast pass; Addiction counseling; Mentorship; Employment and Education: Vocational/pre-apprentice construction training with CityBuild Academy, through OEWD; placement in union jobs; employment retention through continuing case management, job readiness/soft skills training. Referrals to other resources available as needed.

## **ARRIBA JUNTOS    *POWER UP YOUTH***

Arriba Juntos provides educational and employment programs on a citywide basis serving many neighborhoods and many different ethnic groups and cultures. Its mission is to promote economic self sufficiency through employment services and vocational education.

**[www.arribajuntos.org](http://www.arribajuntos.org)**

### **To Get Connected**

**Contact Person:** Miriam Campion, Youth Program Coordinator

**Phone:** (415) 487-3240 **Fax:** (415) 863-9314

**Email:** [mcampion@arribajuntos.org](mailto:mcampion@arribajuntos.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm

### **Things To Know**

**Eligible Population:** All individuals, ages 14-24, including pregnant women, women with children, families, and individuals on Juvenile Probation.

**Primary Population/Community Served:** Hispanic/Latino

**Faith Based:** No.

**Direct Services:** Access to Internet; youth computer lab; Assistance getting Drivers License or Other ID; Free clothing, especially interview-appropriate attire; prepared meals on Thursdays and snacks for clients; hygiene and personal care items available; Postal services, including stamps; phones provided for work-related or case-management calls; fast pass transit vouchers for WIA-qualified clients; Mental health specialist for victims and witnesses of violence; GED program on-site; Applications for food stamps; Employment and Job Readiness services. Referrals to other resources available as needed.



## **ASIAN NEIGHBORHOOD DESIGN    *GREEN CONSTRUCTION/SOLAR PANEL INSTALLATION***

Our mission is to reduce poverty by building communities and providing opportunities for low-income residents to become economically self sufficient. **[www.andnet.org](http://www.andnet.org)**

### **To Get Connected**

**Contact Person:** Jamie Brewster, Site Manager

**Phone:** (415) 575-0423 x201

**Fax:** (415) 575-0425

**Email:** [jbrewster@andnet.org](mailto:jbrewster@andnet.org)

**Hours:** Monday – Friday, 7:00pm to 3:30pm. Intake on Thursdays, 10:00am

**Location:** 1021 Mission St. San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins are welcome, but orientations are held every Thursday at 10am.

### **Things To Know**

**Languages Spoken:** English and Spanish

**What to Bring:** Proof of SF Residency.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** Men, Women, Transgender people, ages 17 and older, Women with children, All families. Individuals with criminal convictions for a sex offense are considered on a case-by-case basis.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Donated clothing; Light meals provided for students who are hungry; Access to phones; Transit FastPass for each student; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Mentorship; Post-Incarceration Support; Basic/Remedial Education; GED and High School Education with 5 Keys Charter School on-site; Job Skills; Job Readiness; Job Placement; Construction Job Training; Employment Retention; Money management/Personal financial education; Referrals provided for mental health treatment, medical care, dental care, vision care, trauma recovery services. Referrals to other resources available as needed.

## CALIFORNIA PACIFIC MEDICAL CENTER *PEP JOBS*

The mission of PEP Jobs is to serve people with epilepsy and other disabilities in navigating a career path, including finding and maintaining suitable employment, offering the highest quality assistance possible. [www.cpmc.org/pepjobs](http://www.cpmc.org/pepjobs)

### To Get Connected

**Contact Person:** Matthew Poland,  
Employment Coordinator

**Phone:** (415) 600-1378 **Fax:** (415) 600-1379

**Email:** [polandm@sutterhealth.org](mailto:polandm@sutterhealth.org)

**Location:** 2100 Webster St, Suite 115, San Francisco, CA 94115

**Notes:** Referral from CA Department of Rehabilitation - 301 Howard St, San Francisco, CA 94105. Call 415-904-4100. No Drop-ins.

### Things To Know

**Languages Spoken:** Only English.

Translation services available.

**What to Bring:** State-Issued ID; Social Security Card.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals, ages 18 and older, with a medical diagnosis of epilepsy or traumatic/acquired brain injury. Must be clean and sober for at least 90 days prior to intake.

**Faith Based:** No.

**Direct Services:** Employment Placement; Employment Retention; Job Readiness/Life Skills. Referrals to other resources available as needed.

## EPISCOPAL COMMUNITY SERVICES *C.H.E.F.S*

It is our mission to train homeless individuals in culinary arts and to assist them in finding and keeping employment, in order to support their move out of homelessness. [www.ecs-sf.org](http://www.ecs-sf.org)

### To Get Connected

**Contact Persons:** Sally Ray or Sandra Marilyn, Employment Specialist and Manager

**Phone:** (415) 487-3742 **Fax:** (415) 487-3795

**Email:** [sray@ecs-sf.org](mailto:sray@ecs-sf.org), [smarilyn@ecs-sf.org](mailto:smarilyn@ecs-sf.org)

**Hours:** Monday – Friday, 8:30am to 6:00pm

**Location:** 705 Natoma Street  
San Francisco, CA 94103

**Notes:** Intake takes place at several points throughout the year, and requires three professional references. No formal referral form is needed, and drop-ins are welcome. Please call or write for more information.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued ID; Social Security Card; Proof of SF Residency; TB Clearance; Three professional references and a personal essay.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated. Note: Student must be able to work safely in a small kitchen.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals, ages 18 or older.

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Permanent Housing; Access to Internet; Clothing; Prepared Lunches; Hygiene/Personal Care Items; Intensive Case Management; Post-Incarceration Support; Basic/Remedial Education; GED & High School Education; Vocational Education; Employment Training and Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education. Referrals to other resources available as needed.

## GOODWILL INDUSTRIES

Goodwill Industries supports people from all walks of life so that they can enhance their vocational development and return to the workforce. It helps to remove barriers to self sufficiency and to restore dignity to participants through training and job Placements. Reentry Navigator Program helps formerly incarcerated individuals navigate both the citywide resources and programs, along with the workforce development process. Job readiness training, job development and job placement assistance. [www.sfgoodwill.org](http://www.sfgoodwill.org)

### To Get Connected

**Contact Person:** Cristian Torres, Client Services Specialist  
**Phone:** (415) 863-2323 **Fax:** (415) 863-1882  
**Hours:** Monday – Friday, 9:00am to 5:00pm

**Reentry Navigator:** Reentry Navigator  
**Phone:** (415) 575-2113 **Fax:** (415) 575-2170  
**Hours:** Monday – Friday, by appointment.  
1<sup>st</sup> and 3<sup>rd</sup> Wednesdays 12:30-3:30: drop-in hours, no appointment necessary

**Reentry Workshop:** 3<sup>rd</sup> Wednesday of the month, 10am-12pm.  
**Location:** 1500 Mission Street, San Francisco, CA 94102  
**Notes:** No referral needed.

### Things To Know

**Languages Spoken:** English, Spanish.  
**What to Bring:** State-Issued ID; Social Security Card; Proof of SF Residency .  
Program will assist client in getting these.  
**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.  
**Client fees, if any:** No cost to participants.  
**Eligible Population:** All individuals and family members with involvement in the criminal justice system.  
**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender  
**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing vouchers; Transit Vouchers; Intensive Case Management; Outreach; Post-Incarceration Support; English as a Second Language; GED & High School Education; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Clean Slate/Conviction Expungement Services; Inmate & Parolee Legal Issues; Phone/Voicemail; Vocational Education; Employment Training; Employment Placement; Hotel Vouchers; Resources for housing; Food/Prepared Meals; Retail/Warehouse Operation Training; Criminal Justice Navigator. Referrals to other resources available as needed.

## JEWISH VOCATIONAL SERVICES (JVS)

At JVS, we can help you with the skills and resources you need to find the right job. Our job search assistance program is specially tailored to meet your particular employment needs. We've worked with job seekers that truly represent the broad diversity of San Francisco, and we have employer connections in fields from accounting to zoology. The *Technology Access Center (TAC)* helps people improve their job-related computer skills and provides online job search opportunities. You can search for a job; improve your typing speed and computer skills with self-paced tutorials; use our software and print library to explore your career options; build your resume, cover letter, and basic skills; and study for the GED, NCLEX-PN, and NCLEX-RN.

**www.jvs.org**

### To Get Connected

**Contact Person:** Alicia Velez-Rivers, Intake Coordinator

**Phone:** (415) 782-6282 **Fax:** (415) 391-3617

**Email:** arivers@jvs.org

**TAC Contact Person:** Rachel Schapira, TAC Coordinator

**Phone:** (415) 782-6217 **Fax:** (415) 391-3617

**Email:** tac@jvs.org

**Hours:** Monday-Friday, 9:00am to 5:00pm.  
Intake orientations on Wednesdays at 1:00pm.

**Location:** 225 Bush Street, Suite 400 - West Lobby, San Francisco, CA 94104

**Notes:** No referral needed. Drop-in orientations are held Wednesdays at 1:00pm.

**Direct Services:** Employment Placement; Employment Retention. Referrals to other resources available as needed.

### Things To Know

**Languages Spoken:** Russian, English, Cantonese, Spanish. Note: Non-native speakers are welcome to access the TAC facilities although the job search resources are primarily in English.

**What to Bring:** Authorization to work in the United States.

**Accessibility:** Wheelchair accessible. Other disabilities accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals who are clean and sober and comply with a work-focused professional facility.

**Faith Based:** No.

## PAM HOGAN PRODUCTIONS

Pam Hogan produces books, videos, and other training materials to support people in prison to obtain employment upon release. The book, *From Prison to Paycheck: What No One Ever Tells You About Getting A Job*, provides guidance on job search, resume and cover letters, interviews, and suggestions on how to respond to the question, "Have you ever been convicted of a felony?" [www.PamHoganProductions.com](http://www.PamHoganProductions.com)

### To Get Connected

**Contact Persons:** Pam Hogan, Principal

**Phone:** (415) 333-8327

**Email:** [Info@PamHoganProductions.com](mailto:Info@PamHoganProductions.com)

**Hours:** No Direct Services

**Location:** Mailing Address: P.O Box 31667,  
San Francisco, CA 94131

**Notes:** No direct services or drop-in hours.  
Please write for information.

### Things To Know

**Languages Spoken:** English

**Client fees, if any:** Vary; Please contact for more information.

**Eligible Population:** All individuals involved in the criminal justice system.

**Primary Community Served:** All people currently in prison or jail, and those who are recently released.

**Faith Based:** No.

## **POSITIVE RESOURCE CENTER    *PRC EMPLOYMENT SERVICES***

Positive Resource Center's Employment Services Program provides vocational rehabilitation and job search services to people with HIV/AIDS or with Mental Health Disabilities. Our Employment Services Program assists clients who are considering temporary work, self-employment, permanent part-time or full-time work, or training and education opportunities. Positive Resource Center is the only employment service provider in the San Francisco Bay Area that has specifically developed its program for people who are facing multiple employment barriers. PRC Employment Services supports a whole person approach, using harm reduction, and supports a self-efficacy model to support people with disabilities to live independent lives.

**[www.positiveresource.org](http://www.positiveresource.org)**

### **To Get Connected**

**Contact Person:** Joe Ramirez-Forcier,  
Managing Director

**Phone:** (415) 972-0831 **Fax:** (415) 777-1770

**Email:** [joer@positiveresource.org](mailto:joer@positiveresource.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm.  
Orientation is every Weds at 2:00pm.

**Location:** 785 Market Street, 10th Floor,  
San Francisco, CA 94103

**Notes:** No referral needed for HIV+ clients.  
Clients with a Mental Health disability must  
be referred by the California Department of  
Rehabilitation. Drop-ins are allowed.

### **Things To Know**

**Languages Spoken:** English, Spanish

**What to Bring:** Letter of Diagnosis; any  
picture ID. Program will assist client in  
getting these.

**Accessibility:** Wheelchair accessible.  
Facilities approved by CARF and CA DoR.

**Client fees, if any:** None.

**Eligible Population:** All individuals with  
HIV/AIDS or Mental Health Disability (Note:  
clients with mental health disability must be  
approved for services by DoR).

**Faith Based:** No.

**Direct Services:** Access to Internet; Job Search Center; Anger Management; conflict management; stress management; time management; Community Education & Mediation; Group Counseling/Therapy; Vocational Counseling; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Vocational Education; Assessment & Application for Food Stamps, General Assistance; Legal advise and benefits representation; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education. Referrals to other resources available as needed.

## RENAISSANCE BAYVIEW *PRISON RE-ENTRY PROGRAM*

Our goal is to assist Prison Re-Entry clients explore entrepreneurship, because we understand that it is hard to get a job once you have a record. <http://bayviewrencenter.org/>

### To Get Connected

**Contact Person:** Wendy Guzman, Program Associate

**Phone:** (415) 647-3728 x409

**Fax:** (415) 647-1542

**Email:** [Wendy@rencenter.org](mailto:Wendy@rencenter.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 3801 Third St., Suite 616, San Francisco, CA 94124

**Notes:** No referral needed. Drop-in/Walk-ins allowed, but appointments are needed to meet with a program coordinator.

### Things To Know

**Languages Spoken:** English and Spanish

**What to Bring:** Proof of SF Residency

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** Business Assistance Center: \$50.00/month; Business Planning Class: \$25.00/month; Quickbooks Class: \$50.00 for 3 sessions

**Eligible Population:** All individuals involved in the criminal justice system.

**Faith Based:** No.

**Direct Services:** Access to Internet; P.O. Box/Mail Service; Phone/Voicemail; Mentorship; Credit Repair; Job Readiness/Life Skills; Money Management/Personal Financial Education; Employment Law. Referrals to other resources available as needed.



## **TOOLWORKS JANITORIAL TRAINING/PLACEMENT**

Toolworks, in partnership with people in disadvantaging conditions, is a human service agency dedicated to providing the tools/resources to promote independence, equality, and personal satisfaction. [www.toolworks.org](http://www.toolworks.org)

### **To Get Connected**

**Email:** [rarbo@toolworks.org](mailto:rarbo@toolworks.org)

#### **Specific Intake Days and Times:**

Info session every Friday at 1:00pm

25 Kearny Street, #400

**Training Hours:** 6:45am to 11:45am

**Location:** Office at 25 Kearny Street, #400, San Francisco, CA 94104. Training site on Treasure Island.

**Notes:** Referrals from case manager or other social service staff are preferred. No drop-ins. Info session every Friday at 1:00pm at Kearny Street location.

### **Things To Know**

**Languages Spoken:** English, ASL

**What to Bring:** State-Issued ID; Social Security Card; Proof of SF Residency; Proof of homelessness; proof of disability

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** Individuals, 18 years and older, who meet both eligibility requirements of HEC Grant: 1) homelessness 2) disabled.

**Primary Community Served:** African American

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Hygiene/Personal Care Items; Phone/Voicemail; Intensive Case Management; Mentorship; Vocational Education; Assessment & Application for SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills. Referrals to other resources available as needed.

## NOTES

[illegible]

# HEALTH & TREATMENT

## HEALTH

Information about accessing healthcare appears in the Identification & Income chapter. Read that chapter for information about how to apply for Healthy San Francisco and affordable health insurance programs. Transitions Clinic (listed in this chapter) specializes in post-prison healthcare.

### SAN FRANCISCO BEHAVIORAL HEALTH ACCESS CENTER (BHAC)

The Behavioral Health Access Center (BHAC) is the assessment, referral and placement unit of the Community Behavioral Health Services (CBHS) of the San Francisco Department of Public Health. BHAC directly assesses clients who self refer or are referred by various providers throughout the City. Once assessed, individuals may be placed in outpatient treatment, residential treatment, or connected to other appropriate services in the community.

For substance abuse or mental health treatment referrals, call 1-800-750-2727.

Languages: English, Spanish, Chinese, Tagalog.

Location: 1380 Howard Street, San Francisco, CA 94103.

### CALIFORNIA HIV/AIDS HOTLINE

If you have a question about HIV/AIDS or STDs, call the California HIV/AIDS hotline. A trained phone counselor is available to help you in English or in Spanish.

**Toll Free in California:**

(800) 367-AIDS (2437)

(888) 225-AIDS (2437) (TTY)

**In San Francisco and outside California:**

(415) 863-AIDS (2437)

**Hours:** Monday – Friday, 9:00am to 5:00pm  
(until 9:00pm on Tuesdays)

**Website:** [www.aidshotline.org](http://www.aidshotline.org)

**Mailing Address:**

California AIDS Hotline

995 Market Street, #200

San Francisco, CA 94103

**Email Address:**

[Contact-us@AIDSHotline.org](mailto:Contact-us@AIDSHotline.org)

### ALCOHOLICS ANONYMOUS

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no fees, and there are more than 700 meetings in the area. A complete listing is available at <http://www.aasf.org> or through the Intercounty Fellowship of Alcoholics Anonymous:

(415) 674-1821 (from SF)

(415) 499-0400 (from Marin)

Email: [help@aasf.org](mailto:help@aasf.org)

Mobile Devices: [www.aasf.org/m](http://www.aasf.org/m)

1821 Sacramento Street

San Francisco, CA 94109

Oficina Central Hispana:

(415) 554-8811

## NARCOTICS ANONYMOUS

Narcotics Anonymous makes no distinction between drugs, including alcohol. Membership is free, and the group is not affiliated with any organizations outside of NA. Some meetings have specific focuses or may be particularly appropriate for certain people. Meeting schedules, information on wheelchair accessibility, and special foci, are available online, at [http://www.sfna.org/meeting\\_schedule.html](http://www.sfna.org/meeting_schedule.html), and by calling the NA Helpline, (415) 621-8600.

### Area Service Office and Bookstore

78 Gough Street, San Francisco, CA 94102

Bookstore phone: (415) 864-3155

Bookstore Hours: Saturdays 12pm to 4pm

Email: [ASO@sfna.org](mailto:ASO@sfna.org)

Web site: <http://www.sfna.org>

## CENTRAL AMERICAN RESOURCE CENTER (CARECEN)

Second Chance Tattoo Removal Program provides tattoo removal services for young adults wishing to remove gang-related tattoos. Dental services include emergency dental care, cleanings, examinations, x-rays, extractions, root canals, fillings, pit and fissure sealants, denture repairs, crowns, and referrals for other dental services. [www.carecensf.org](http://www.carecensf.org)

### To Get Connected

**Phone:** For tattoo removal services, call (415) 642-4418; general, (415) 642-4400.

**Email:**

**Specific Intake Days and Times:** Contact FAP Staff in jails or submit a medical care request form.

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 3101 Mission Street, Suite 101, San Francisco, CA 94110

**Notes:** No referral needed. Make an appointment or drop in to inquire.

### Things To Know

**Languages Spoken:** English and Spanish

**How does this program serve individuals whose primary language is not English?** For other than Spanish we can access interpretation services.

**What to Bring:** Second Chance Tattoo Removal Program Application or Referral.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Free to those who qualify.

**Eligible Population:** All individuals and family members. For tattoo removal services, ages 13-25 only.

Men, Transgender people, Pregnant women

**Primary Population/Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

**Faith Based:** No.

**Direct Services:** Tattoo Removal. Referrals to other resources available as needed.

## **COMMUNITY ACUPUNCTURE PROJECT *EAR CLINIC* AT THE AMERICAN COLLEGE OF TRADITIONAL CHINESE MEDICINE (ACTCM)**

The American College of Traditional Chinese Medicine's Community Acupuncture Project brings ACTCM clinical faculty and interns to various locations in San Francisco. On average, ACTCM provides more than 20,000 treatments in its Community Clinic and off-site Community Acupuncture Project (CAP) sites annually. [www.actcm.edu](http://www.actcm.edu)

### **To Get Connected**

**Contact Person:** Teresa Durling, receptionist

**Phone:** (415) 282-9603 **Fax:** (415) 282-9037

**Drop-In Clinic Hours:** Please call for clinic hours and days

**Location:** 555 De Haro Street, Room G, San Francisco, CA 94107

**Notes:** No referral needed. Drop-in only.

### **Things To Know**

**Languages Spoken:** English, Spanish, Mandarin, Cantonese

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** The clinic is donation based. However, we will not turn anyone away for a lack of ability to make a donation.

**Eligible Population:** All individuals and family members.

**Faith Based:** No.

**Direct Services:** Acupuncture. Referrals to other resources available as needed.

## MISSION NEIGHBORHOOD HEALTH CENTER *CLINICA ESPERANZA*

To provide culturally and linguistically appropriate services to under-served members of the community that reside primarily in the Mission District, with an emphasis on Spanish-speaking and bilingual clients. Our services of HIV care, treatment and prevention, and support to those infected and affected by HIV seeks to improve the lives and health of the community.

[www.mnhc.org](http://www.mnhc.org)

### To Get Connected

**Contact Person:** David Diaz, Treatment Link Specialist

**Phone:** (415) 552-1013 x319

**Fax:** (415) 552-0529

**Email:** [daviddiaz@mnhc.org](mailto:daviddiaz@mnhc.org)

**Hours:** Intake, Monday – Friday, 3:00pm to 5:00pm

**Location:** 240 Shotwell Street, San Francisco, CA 94110

**Notes:** No referral needed. Drop-ins allowed between 3-5pm, M-F.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of SF Residency.

Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** All individuals and family members, 18 and older.

**Primary Community Served:** Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant, Spanish

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Permanent Housing; Rental Move-in Assistance; Transitional Housing; Clothing vouchers; Food vouchers; Shower Facilities referrals; Transit Vouchers for case management or health-related appointments as needed; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Dental Care; Health & Wellness Education; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support. Referrals to other resources available as needed.

## **SOUTH OF MARKET HEALTH CENTER**

South of Market Health Center is a non-profit community health center that provides comprehensive medical, dental and podiatry services to individuals, children and families who have difficulty getting healthcare. We are a full-service clinic in the South of Market Area, providing high quality healthcare to over 5,000 patients every year.

### **To Get Connected**

**Contact Person:** Any staff.

**Email:** [info@smhcsf.org](mailto:info@smhcsf.org)

**Main Clinic:**

551 Minna Street, San Francisco, CA 94103

**Phone:** (415) 626-2951

**Hours:** Monday through Thursday, 8:00am-5:00pm; Friday through Saturday 8:00am-3:30pm.

**Senior Clinic (For patients 55+):**

317 Clementina, San Francisco, CA 94103

**Phone:** (415) 284-2270

**Hours:** Monday through Thursday, 8:00am-5:00pm; Friday 8:00am-3:30pm.

### **Things To Know**

**Languages Spoken:** English, Spanish, Tagalog, Farsi, and Chinese

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** Families and individuals with little or no health coverage.

**Primary Community Served:** South of Market residents.

**Faith Based:** No.

**Direct Services:** SMHC provides a wide range of high quality primary medical, disease prevention, dental and podiatry care. Pre-natal and well-baby care, patient education and outreach are also available.

## TRANSITIONS CLINIC

Transitions Clinic is a unique primary care clinic dedicated to recently released chronically-ill men and women and their families. Transitional and primary care services are available within the first two weeks upon release from prison. Patients are supported by community health workers who have a history of incarceration. [www.transitionsclinic.org](http://www.transitionsclinic.org)

### To Get Connected

**Contact Persons:** Ron Sanders and Juanita Alvarado, Community Health Workers

**Phone:** (415) 933-4403, (415) 730-5357

**Email:** rnsnd4@aol.com,  
jjalvarado33@yahoo.com

**Clinic Hours:** Thursday, 8:00am to 5:00pm;  
Friday, 8:00am to 12:00pm.

**Location:** Southeast Health Center  
2401 Keith Street, San Francisco Ca 94124

**Public Transportation:** T Train, 54, 29

**Notes:** No drop-ins, must have appointment scheduled. Can be screened by community health workers by phone. For future doctor's appointments, please contact community health workers.

### Things To Know

**Languages Spoken:** English, Spanish, others.

**What to Bring:** State-issued ID, Social Security Card, and Proof of SF Residency. No additional documentation needed prior to entry, but will need these documents in 30 days for Healthy San Francisco insurance program. Program will assist entering clients.

**Accessibility:** Wheelchair accessible. **Client fees, if any:** None

**Eligible Population:** Men, Women, Transgender people, Pregnant women, and families.

**Primary Community Served:** All.

**Faith Based:** No

**Community Health Workers Services:** All patients are supported by trained community health workers with a history of incarceration. Our clinic partners with many community organizations and are not funded by the criminal justice system.

**Direct Services:** Medical care; Health & Wellness education; Individual Counseling/therapy; Mentorship; Outreach; Post-Incarceration support. Referrals to other resources available as needed; including referral for employment, housing, mental health and substance use treatment. Medical care on site: buprenorphine (suboxone), optometry, podiatry, acupuncture, smoking cessation classes, lab services and nutrition. Clothing & food access upon request.



## **U.S. DEPARTMENT OF VETERAN AFFAIRS    *SAN FRANCISCO VA DOWNTOWN CLINIC***

The SFVAMC Downtown Clinic offers primary care and a wide array of mental health services, including group and individual counseling, substance abuse, PTSD, and compensated work therapy. The clinic is one of VHA's first Comprehensive Homeless Veterans Centers providing a full range of services to homeless veterans, and it provides special care to homeless veterans through the Health Care for Homeless Veterans program. The Downtown Clinic is a part of the San Francisco VA Medical Center System. [www.sanfrancisco.va.gov](http://www.sanfrancisco.va.gov)

### **To Get Connected**

#### **San Francisco VA Downtown Clinic**

**Location:** 401 3<sup>rd</sup> Street, San Francisco, CA 94107

**Phone:** (415) 281-5100

**Hours:** Monday-Friday, 8:00am to 4:30pm

**Notes:** No referral needed. Drop-ins welcome.

#### **San Francisco VA Medical Center**

**Location:** 4150 Clement Street, San Francisco, CA 94121

**Phone:** (415) 221-4810

### **Things To Know**

**Languages Spoken:** English, Tagalog.

Translation services available for other languages.

**What to Bring:** Discharge form DD214.

Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None collected here, means test determines fees.

**Eligible Population:** All Veterans of the U.S. Military.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Transitional Housing CWT/TR program; Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Phone/Voicemail; Shower Facilities; Storage Facilities; Mental Health Treatment; Substance; Abuse Treatment; Medical Care; Anger Management; Group Counseling/Therapy; Outreach. Referrals to other resources available as needed.

## **WESTSIDE COMMUNITY SERVICES    *SERVICES FOR ADULTS***

Westside Community Services has been providing an array of community-based prevention, mental health, substance abuse, and social services to clients in the City and County of San Francisco for 40 years. Incorporated in 1967, Westside is one of the oldest community-based mental health agencies in the nation. The range of programs and services has varied over the years, while a commitment to providing excellent, high-quality, culturally and community appropriate programs has remained central to the core of the organization.

**[www.westside-health.org](http://www.westside-health.org)**

### **To Get Connected**

#### **Behavioral Health Services**

**Location:** 245 11th Street, San Francisco, CA 94103

**Phone:** (415) 355-0311

**Fax:** (415) 355-0349

**Email:** [crisisclinic@westside-health.org](mailto:crisisclinic@westside-health.org)  
[outpatient@westside-health.org](mailto:outpatient@westside-health.org)  
[ACT@westside-health.org](mailto:ACT@westside-health.org)

#### **Methadone Maintenance & Detoxification**

**Location:** 1301 Pierce Street, San Francisco, CA 94115

**Phone:** (415) 563-8200

**Fax:** (415) 563-5985

**Email:** [methadone@westside-health.org](mailto:methadone@westside-health.org)

#### **HIV Testing, Counseling & Linkages**

#### **AIDS Case Management & Home Care**

**Location:** 245 11th Street, San Francisco, CA 94103

**Phone:** (415) 355-0311

**Fax:** (415) 355-0358

**Email:** [AIDS@westside-health.org](mailto:AIDS@westside-health.org)  
[CTL@westside-health.org](mailto:CTL@westside-health.org)

### **Things to Know**

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible.

**What to Bring:** Program may require photo ID or other documentation. Contact Westside for specifics.

**Client Fees:** Free, sliding scale. Medi-Cal share of cost, if appropriate.

**Eligible Population:** San Francisco residents; other eligibility requirements may apply. Contact program for specifics.

**Primary Community Served:** African American, HIV+, adults living with mental illness.

**Faith Based:** No

**Direct Services:** advocacy, chemical dependency services, outreach, in-home support, prevention, therapeutic interventions, care coordination, medication monitoring and health screening, crisis assessment, and intervention.

## **WOMEN'S COMMUNITY CLINIC    *WOMEN'S COMMUNITY CLINIC OUTREACH SERVICES***

The mission of the Women's Community Clinic is to improve the health and well-being of women and girls. We believe preventive, educational care is essential to lifelong health and that all women deserve excellent health care, regardless of their ability to pay. We work hard to ensure that each client feels comfortable and safe using her voice to direct the care she receives. [www.womenscommunityclinic.org](http://www.womenscommunityclinic.org)

### **To Get Connected**

**Phones staffed:** Monday – Friday, 1:00pm to 9:00pm; Tuesday, Friday and Saturday, 9:30am to 1:00pm

**Appointment Hours:** Monday and Wednesday, 5:00pm to 9:00pm; Tuesday and Thursday, 1:00pm to 9:00pm; Friday, 9:00am to 5:00pm; Saturday, 9:00am to 1:00pm.

**Drop-in Hours:** Tuesdays, beginning at 8:30am. Open until full.

**Location:** 2166 Hayes St. Suite 104  
San Francisco, CA 94117

**Notes:** No referral needed. Drop-ins allowed. See above.

### **Things To Know**

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** All services are free.

**Eligible Population:** Women, Transgender people, 12 years and older, Women with children.

**Faith Based:** No.

**Direct Services:** Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Medical Care; Health & Wellness Education. Referrals to other resources available as needed.

## RESIDENTIAL TREATMENT FACILITIES

Temporary housing with structured treatment and services focused on recovery from substance abuse and mental health issues. Transitional housing, including clean and sober housing, is listed in the Housing chapter.

### ASIAN AMERICAN RECOVERY SERVICES

Our primary goal is to change an individual's substance-abusing lifestyle. This change comes about through four fundamental processes. First, individuals must acknowledge their problems, their own roles and responsibilities in abusing substances. Second, they must have the willingness to resolve and change their substance abusing behavior. Third, there needs to be an understanding and reconciliation of any conflict within themselves, their families and cultural traditions. Finally, they need to develop abilities and skills in managing their lives in the social, economic and political reality of their environment and community. The AARS-residential is a therapeutic community which recognizes the need for providing structure, support and opportunity within a multi-cultural environment. It is a highly structured environment with defined boundaries, both moral and ethical. The program employs community imposed sanctions as well as earned advancement of status and privileges as part of the recovery and growth process. Being part of something greater than oneself is an especially important factor in facilitating positive growth. [www.aars-inc.org](http://www.aars-inc.org)

#### To Get Connected

**Contact Persons:** Stephen Fields, Program Manager

**Phone:** (415) 750-5111 **Fax:** (415) 776-1011

**Email:** [sfields@aars-inc.org](mailto:sfields@aars-inc.org)

**Facility Hours:** 24 hours/7days. Intake hours Monday – Friday, 9:00am to 5:00pm

**Location:** 2024 Hayes Street, San Francisco, CA 94117

**Notes:** No referral needed. Call or write for appointment. No drop-ins.

#### Things To Know

**Languages Spoken:** English, Cantonese

**What to Bring:** Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities accommodated.

**Client fees, if any:** No fee.

**Eligible Population:** Men, Women, 18 and older. May not have criminal conviction for sex offense, gang-related offense, or arson. May not be a registered sex offender.

**Primary Community Served:** Asian/Pacific Islander

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/ Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Family Reunification. Referrals to other resources available as needed.

## DELANCEY STREET FOUNDATION

Delancey Street is a residential education center for former substance abusers and ex-convicts. Its philosophy is that the people with the problems can teach themselves to become the solution. The program requires a minimum two-year commitment, and many individuals stay for longer. [delanceystreetfoundation.org](http://delanceystreetfoundation.org)

### To Get Connected

**Contact Persons:** Sonny Rendall, Intake Coordinator

**Phone:** (415) 512-5104 **Fax:** (415) 512-5141

**Facility Hours:** 24 hours/7 days

**Location:** 600 Embarcadero, San Francisco, CA 94107

**Notes:** No referrals needed. Drop-ins welcome.

### Things To Know

**Languages Spoken:** Residents speak English, Spanish, French

**Accessibility:** Wheelchair accessible. Other disabilities accommodated.

**Client fees, if any:** No fee.

**Eligible Population:** Men, Women, Transgender people, ages 18 older. May not have a criminal conviction for arson; may not be a registered sex offender; may not have a serious medical/mental health condition requiring medication.

**Primary Communities Served:** African American, Asian/Pacific Islander, Hispanic/Latino

**Faith Based:** No.

**Direct Services:** Transitional Housing; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Shower Facilities; Medical Care/Emergency; Anger Management; Mentorship; Basic/Remedial Education; College & Graduate Education; GED & High School; Education; Reading/Literacy; Vocational Education; Employment Training; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Inmate & Parolee Legal Issues; Voting Outreach & Education; Parenting Support/Education (Kids Days, Parent Days). Referrals to other resources available as needed.

## FRIENDSHIP HOUSE

Residential treatment facility dedicated to serve American Indian communities, and all people with alcohol/drug abuse issues who would benefit from pro-social model of treatment influenced by American Indian traditions. [www.friendshiphousesf.org](http://www.friendshiphousesf.org)

### To Get Connected

**Contact Person:** Annika Gangale, Intake  
**Phone:** (415) 865-0964 **Fax:** (415) 575-4065  
**Hours:** Monday-Friday, 8:00am-5:00pm  
**Location:** Must call first – Intake done over the phone.  
**Notes:** No referral needed. No drop-ins. Must call for appointment first.

### Things To Know

**Languages Spoken:** English, Navajo, and other American Indian languages.  
**What to Bring:** California-Issued ID and TB Clearance, current within last 6 months. (If ID is from any state other than Calif., a Tribal ID is required.)  
**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.  
**Client fees, if any:** Sliding scale.  
**Eligible Population:** All individuals with no convictions for arson, no serious medical, psychological or emotional conditions that could interfere with participation in social-model treatment program. Must be clean and sober for at least 72 hours. (Women may bring 1 or 2 children ages 0-5.)  
**Primary Community Served:** Individuals 18 and older in need of residential drug/alcohol treatment.  
**Faith Based:** Yes.

**Direct Services:** Housing and comprehensive services in support of treatment goals, for 6-12 months; Case management; Life skills development; Relapse prevention; Family counseling/Reunification; Job readiness training; Assistance with transition back into the community. Referrals to other resources available as needed.

## JELANI, INC.

Residential drug treatment program for families. [www.jelaniinc.org](http://www.jelaniinc.org)

### To Get Connected

**Contact Person:** Norman Mathis, Intake Coordinator

**Phone:** (415) 822-5945 **Fax:** (415) 822-5943

**Email:** [jelanisf4@aol.com](mailto:jelanisf4@aol.com)

**Facility Hours:** 24 hours/7 days. Intake hours: Monday – Friday, 9:00am-5:00pm.

**Locations:**

1601 Quesada Avenue, San Francisco, CA  
1638 Kirkwood Avenue, San Francisco, CA  
2263 Bryant Street, San Francisco, CA

**Notes:** No referral needed. Appointment only. (Pregnant women, only, may drop-in.)

### Things To Know

**Languages Spoken:** English and Spanish

**What to Bring:** Social Security Card; Proof of Residence; TB Clearance. Preferable, but not completely necessary at intake. Some assistance may be available to help gather these documents.

**Accessibility:** Only the Quesada Ave. address is wheelchair- and other disability-accessible.

**Client fees, if any:** 80% of public assistance received.

**Eligible Population:** All Individuals and families, including adults with children, and pregnant women. Must not be convicted of sex offense or arson.

**Primary Community Served:** African American, Hispanic/Latino

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, et al), Accompany to Court Dates, Alcohol/Drug Treatment, Anger Management, Childcare, Co-occurring Disorder/Dual Diagnosis, Counseling, Family Reunification, Life Skills, Parenting Support, Perinatal Services, Residential Housing (6 - 9 months), Services for Children, Trauma Recovery. Referrals to other resources available as needed.

## PROGRESS FOUNDATION

Progress Foundation offers medication education, symptom management (mental health), case management, and referrals to other resources. [www.progressfoundation.org](http://www.progressfoundation.org)

### To Get Connected

**Contact Persons:** La Amistad (415) 285-8100; Clay Street: (415) 776-4647; Progress House: (415) 668-1511; Seniors: (415) 821-0697; Ashbury (women & children): (415) 775-6194; Supported Living Program: Phone: (415) 752-3416 Fax: (415) 752-3483  
**Phone:** (415) 503-3029

**Residential Treatment Facility Hours:** 24 hours/7 days

**Supported Living Office:** 9:00am to 5:00pm, case manager on-call at all times.

**Location:** Various Locations. Main Office is 368 Fell Street, San Francisco, CA 94102

**Notes:** Referral required from any case manager, therapist or psychiatrist.

### Things To Know

**Languages Spoken:** English and Spanish

**What to Bring:** Proof of San Francisco residency; TB Clearance; a physical within the past 12 months. Program can assist with physical and TB tests.

**Accessibility:** Avenues, Clay and Ashbury are wheelchair accessible.

**Client fees, if any:** Sliding scale; free for individuals with no income.

**Eligible Population:** All individuals and families, including seniors (age 60 and older) with an Axis I mental health disorder. Must not be registered sex offender, must not have a criminal conviction for arson.

**Primary Community Served:** People with mental illness.

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, et al), Accompany to Court Dates, Anger Management, Co-occurring Disorder/Dual Diagnosis, Counseling, Family Reunification, Food/Meals, Healthcare, Life Skills, Parenting Support, Phone/Voicemail, Residential/Housing (varies per program, 2 weeks to 1 year in the programs, no limit in housing), Showers, Transit Vouchers, Trauma Recovery. Referrals to other resources available as needed.



## THE SALVATION ARMY *HARBOR HOUSE PROGRAM*

Our mission is to create and deliver integrated solutions to profound social problems. Since 1991, The Salvation Army Harbor House has operated housing programs, provided chemical dependency treatment, workforce solutions, and other supportive services to single parent families with children or in reunification, who are homeless. [www.harborhousesf.org](http://www.harborhousesf.org)

### To Get Connected

**Contact Persons:** Marcy Orosco, Director

**Phone:** (415) 503-3029 **Fax:**

**Email:** [marcy.orosco@usw.salvationarmy.org](mailto:marcy.orosco@usw.salvationarmy.org)

**Specific Intake Days and Times:** Mon-Fri

**Hours:** 8am-4pm

**Location:** Call for location.

**Notes:** Referral from a case manager or other person in a professional capacity, i. e. parole agent required. By appointment only -- No drop-ins.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued ID, TB

Clearance, if Veteran, Form DD214.

Program may be able to assist clients in getting these.

**Client fees, if any:** 30% of income-when income is in place. If just coming from prison, no charge until income in place.

**Eligible Population:** Men, Women, Women with children, All families. Generally, may not have criminal conviction for violent offense, gang-related offense, or arson. May not have conviction for sex offense or be a registered sex offender. Cannot serve Illegal immigrants.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O.; Box/Mail Service; Shower Facilities; Transit Vouchers; Substance Abuse Treatment; Dental Care; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Workforce Services; Assessment & Application for Food Stamps, Cal WORKS, General Assistance; Credit Repair; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Childcare; Family Reunification; Parenting Support/Education Services for Children. Referrals to other resources available as needed.

## WALDEN HOUSE 214 HAIGHT

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

**www.waldenhouse.org**

### To Get Connected

**Contact Person:** Steve Maddox, Director,  
Intake Department

**Phone:** (415) 934-3450 **Fax:** (415) 934-7913

**Email:** smaddox@waldenhouse.org

**Hours:** Monday – Friday, 8:00am to 5:30pm.  
Intake ends at 5:00pm each day.

**Location:** Centralized Intake Department,  
1899 Mission Street, San Francisco, CA  
94103

**Notes:** No referral needed. Drop-ins  
welcome. Please come to Centralized Intake  
Department.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco  
Residency, TB Clearance. Program will  
assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** Sliding scale.

**Eligible Population:** Individuals involved in  
the criminal justice system. May not be a  
registered sex offender.

**Primary Community Served:** African  
American, Asian/Pacific Islander,  
Hispanic/Latino, American Indian/Alaskan,  
Lesbian/Gay/Bisexual/Transgender,  
Immigrant, Spanish-speaking

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing;  
Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail;  
Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance  
Abuse Treatment; Residential treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dual  
residential programs; Anger Management; Community Education & Mediation; Group  
Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach;  
Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; GED & High  
School Education; Reading/Literacy; Assessment & Application for Food Stamps; Assessment &  
Application for General Assistance, SSI; Job Readiness/Life Skills; Representative Payee Services;  
CJ referrals/ mandated; Family Reunification; Parenting Support/Education. Referrals to other  
resources available as needed.

## WALDEN HOUSE 890 HAYES

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

**www.waldenhouse.org**

### To Get Connected

**Contact Person:** Steve Maddox, Director,  
Intake Department

**Phone:** (415) 934-3450 **Fax:** (415) 934-7913

**Email:** smaddox@waldenhouse.org

**Hours:** Monday – Friday, 8:00am to 5:30pm.  
Intake ends at 5:00pm each day.

**Location:** Centralized Intake Department,  
1899 Mission Street, San Francisco, CA  
94103

**Notes:** No referral needed. Drop-ins  
welcome. Please come to Centralized Intake  
Department.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco  
Residency, TB Clearance. Program will  
assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** Sliding scale.

**Eligible Population:** Men who are not  
registered sex offenders.

**Primary Community Served:** African  
American, Asian/Pacific Islander,  
Hispanic/Latino, American Indian/Alaskan,  
Lesbian/Gay/Bisexual/Transgender,  
Immigrant, Spanish-speaking.

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps, General Assistance, SSI; Job Readiness/Life Skills; Representative Payee Services; CJ referrals/mandated; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

## WALDEN HOUSE, INC. *WOMEN'S RESIDENTIAL PROGRAM*

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

<http://www.waldenhouse.org>

### To Get Connected

**Contact Persons:**

Steve Maddox, Intake Dept. Director

**Phone:** (415) 934-3450 **Fax:** (415) 934-7913

**Email:** [smaddox@waldenhouse.org](mailto:smaddox@waldenhouse.org)

**Hours:** Monday – Friday, 8:00am to 5:30pm.  
Intake ends at 5:00pm each day.

**Location:** Centralized Intake Department,  
1899 Mission Street, San Francisco, CA  
94103

**Notes:** No referral needed. Drop-ins welcome. Please come to Centralized Intake Department.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco Residency, TB Clearance. Program will assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Sliding scale.

**Eligible Population:** Women, Transgender people, 18 and over, Pregnant women. May not be a registered sex offender.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speaking.

**Faith Based:** No.

**Direct Services:** Transitional Housing; Residential Treatment beds; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Shower Facilities; Storage Facilities; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Mentorship; Outreach; Trauma Recovery Services; Victim/Survivor Services; GED & High School Education; Assessment & Application for Food Stamps, General Assistance, SSI; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; CJ referrals/ mandated; Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

## OUTPATIENT TREATMENT

Outpatient substance abuse treatment, mental health treatment, dual diagnosis, and other services are listed here.

### ***ADDICTION RESEARCH AND TREATMENT***

ART's/BBHS's mission is to provide people with cost effective, short-term substance abuse treatment and other health care services, including primary medical care, at its clinics or through community linkages, and to make such services available to as many people as possible who seek them. **[www.baartprograms.com](http://www.baartprograms.com)**

#### **To Get Connected**

**Contact Person:** Kevin Houston, Intake Coordinator

**Phone:** (415) 863-3883 **Fax:** (415) 863-7343

**Email:** [khouston@baartprograms.com](mailto:khouston@baartprograms.com)

**Market Street Hours:** Weekdays except Thursday, 6:00am to 2:00pm (Thursday, 6:00am to 12:00pm); Saturday and Sunday, 8:00am to 12:00pm.

**Turk Street Hours:** Weekdays except Wednesday, 7:00am to 3:00pm (Wednesday, 7:00am to 1:00pm); Saturday and Sunday, 8:00am to 12:00pm

**Location:** 1111 Market Street, San Francisco  
433 Turk Street, San Francisco

**Notes:** No referral needed. Drop-ins welcome.

**Direct Services:** Clothing; Mental Health Treatment; Substance Abuse Treatment; Group Counseling/Therapy; Individual Counseling/Therapy. Referrals to other resources available as needed.

#### **Things To Know**

**Languages Spoken:** English, Spanish, Tagalog, Russian

**What to Bring:** State-Issued ID.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** All individuals and family members, ages 18 and older

**Primary Community Served:** African American, Hispanic/Latino

**Faith Based:** No.

## **ASIAN AMERICAN RECOVERY SERVICES *COMPREHENSIVE OUTREACH PROGRAM FOR PACIFIC ISLANDERS AND ASIAN SUBSTANCE ABUSERS (COPPASA)***

COPPASA's mission is to target the many underserved Asian communities of San Francisco by disseminating information and reducing the harm of substance misuse & co-occurring issues.

[www.aars-inc.org](http://www.aars-inc.org)

### **To Get Connected**

**Contact Persons:** Stephen Fields, Program Manager

**Phone:** (415) 541-9404 **Fax:** (415) 876-6850

**Email:** [sfields@aars-inc.org](mailto:sfields@aars-inc.org)

**Hours:** Monday – Friday, 9:00am to 5:30pm

**Location:** 2166 Hayes Street, Suite 206, San Francisco, CA 94117

**Notes:** No referral needed. Drop-ins are welcome.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** Proof of SF Residency, TB Clearance. Program will assist clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Public Health Funded, no client is turned away for lack of money or insurance.

**Eligible Population:** All individuals who do not have a criminal conviction for arson and are not registered sex offenders.

**Primary Community Served:** Asian/Pacific Islander

**Faith Based:** No.

**Direct Services:** Phone/Voicemail; Mental Health Treatment; Substance Abuse Treatment; Intensive Case Management (Treatment Planning and further referrals to outside resources); Individual Counseling/Therapy (Individual counseling and group sessions); Outreach; Post-Incarceration Support; Childcare; Parenting Support/Education. Referrals to other resources available as needed.

## **ASIAN AMERICAN RECOVERY SERVICES    *LEE WOODWARD COUNSELING CENTER***

LWCC is committed to providing services that will support women, children, and their families to develop strengths, skills and self determination in an addiction-free life. We provide a safe haven where women and children can rebuild their lives through a program of recovery and learn to break the intergenerational cycle of addiction. **[www.aars-inc.org](http://www.aars-inc.org)**

### **To Get Connected**

**Contact Persons:** Sara Barnes, Program Supervisor

**Phone:** (415) 776-1001 **Fax:** (415) 776-1066

**Email:** [sbarnes@aars-inc.org](mailto:sbarnes@aars-inc.org)

**Location:** Lee Woodward Counseling Center, 2201 Sutter Street, San Francisco, CA 94115

**Notes:** No referral needed. Drop-ins are welcome.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** Proof of SF Residency, TB Clearance. Program will assist clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Public Health funded, no clients is turned away for lack of money or insurance.

**Eligible Population:** Mothers and children, women of color, transgender individuals, women with co-occurring disorders and physical health problems; Women seeking non-residential treatment services. May not have a criminal conviction for arson; may not be a registered sex offender.

**Primary Community Served:** Asian/Pacific Islander

**Faith Based:** No.

**Direct Services:** Access to Internet; Food/Prepared Meals; Phone/Voicemail; Substance Abuse Treatment; Anger Management; Individual Counseling and group sessions; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Childcare (provided for participating clients while in program); Parenting Support/Education. Referrals to other resources available as needed.

## **ASIAN AMERICAN RECOVERY SERVICES    *PROJECT ADAPT***

Project ADAPT provides outpatient drug and alcohol treatment to individuals that adheres to a holistic approach intended to promote the development of a healthy body, mind and spirit. The aim is to help individuals reduce substance use and develop a clean and sober lifestyle.

**[www.aars-inc.org](http://www.aars-inc.org)**

### **To Get Connected**

**Contact Persons:** Rani Devadasan, MFT,  
Program Manager

**Phone:** (415) 213-1915 **Fax:** (415) 386-2048

**Email:** [rdevadasan@aars-inc.org](mailto:rdevadasan@aars-inc.org)

**Hours:** Monday – Friday, 9:00am to 6:00pm

**Location:** 2020 Hayes Street, San Francisco,  
CA 94117

**Notes:** No referral needed. Call or write for  
appointment. No drop-ins.

### **Things To Know**

**Languages Spoken:** English, Cantonese,  
Mandarin, Tagalog

**What to Bring:** TB Clearance.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** Sliding scale.

**Eligible Population:** Must be a resident of  
San Francisco, over the age of 18, have a  
drug or alcohol problem, and cannot have a  
psychiatric or medical condition that will  
impair ability to participate in programs.

**Primary Community Served:** Asian/Pacific  
Islander, individuals involved in criminal  
justice system, HIV positive individuals,  
homeless persons, LGBTQ, individuals with  
co-occurring disorders

**Faith Based:** No.

**Direct Services:** Substance Abuse Treatment; Individual Counseling and group sessions; Group  
Counseling/Therapy. Referrals to other resources available as needed.



## **BAART COMMUNITY HEALTHCARE**

ART's/BBHS's mission is to provide people with cost effective, short-term substance abuse treatment and other health care services, including primary medical care, at its clinics or through community linkages, and to make such services available to as many people as possible who seek them. **[www.baartprograms.com](http://www.baartprograms.com)**

### **To Get Connected**

**Contact Person:** Kevin Houston, Intake Coordinator

**Phone:** (415) 863-3883 **Fax:** (415) 863-7343

**Email:** [khouston@baartprograms.com](mailto:khouston@baartprograms.com)

**Market Street Hours:** Weekdays except Thursday, 6:00am to 2:00pm (Thursday, 6:00am to 12:00pm); Saturday and Sunday, 8:00am to 12:00pm.

**Turk Street Hours:** Weekdays except Wednesday, 7:00am to 3:00pm (Wednesday, 7:00am to 1:00pm); Saturday and Sunday, 8:00am to 12:00pm

**Location:** 1111 Market Street, San Francisco  
433 Turk Street, San Francisco

**Notes:** No referral needed. Drop-ins welcome.

### **Things To Know**

**Languages Spoken:** English, Spanish, Tagalog, Russian

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Medi-Cal, SFHP, Sliding fee scale, BCC

**Eligible Population:** All individuals and family members, ages 18 and older.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Clothing; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Health & Wellness Education; Assessment & Application for SSI. Referrals to other resources available as needed.

## **HAIGHT ASHBURY FREE CLINICS, INC. *BASN OUT PATIENT***

Health care is a right, not a privilege. Outpatient substance abuse treatment for parolees.  
**www.hafci.org**

### **To Get Connected**

**Contact Person:** Gerri Johnson, Substance Abuse Counselor

**Phone:** (415) 746-1967 x3026

**Fax:** (415) 746-1941 attn: Gerri Johnson

**Email:** gjohnson@hafci.org

**Hours:** Monday – Friday, 9:00am to 7:00pm  
Intake on Tuesdays and Thursdays.

**Location:** 1735 Mission Street, San Francisco, CA 94103

**Referrals:** Needed from CDCR Parole Agent in San Francisco District.

**Notes:** No drop-ins. Appointment through Bay Area Services Network (BASN), referral from Parole Agent.

### **Things To Know**

**Languages Spoken:** English, and interpreter available as needed.

**Documentation Needed Prior to Entry:** TB Clearance. Program will assist client in getting this.

**Accessibility:** Wheelchair accessible, and other disabilities are accommodated.

**Client fees, if any:** Sliding scale.

**Genders/Family Composition/Ages Served:**  
All adults on parole who receive referral.

**Primary Population/Community Served:**  
African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

**Faith Based:** No.

**Direct Services:** Emergency Shelter (Referrals); Phone/Voicemail; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Dental Care/screening; Vision Care; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Job Readiness/Life Skills; Housing & Eviction Defense; Couples/Family Counseling; Parenting Support/Education. Referrals to other resources available as needed.

## **HORIZONS UNLIMITED OF SAN FRANCISCO, INC. *OUTPATIENT SUBSTANCE ABUSE TREATMENT PROGRAM***

The purpose of the substance abuse outpatient treatment program is to provide culturally affirming and linguistically sensitive, strength-based, family-focused and biopsychosocial intervention strategies to support and assist dual diagnosis Latino and other youth and young adults, who have demonstrated emotional and behavioral problems that impede their ability to function in their home, school, community and mainstream society. Horizons' primary goal is to engage, educate and inspire youth. [www.horizons-sf.org](http://www.horizons-sf.org)

### **To Get Connected**

**Contact Persons:** Guadalupe Bravo,  
Principle SA Counselor

**Phone:** (415) 487-6738 **Fax:** (415) 487-6724

**Email:** lupebravohorizons@yahoo.com

**Specific Intake Days and Times:** Monday-Friday, based on appointment.

**Hours:** Monday – Thursday, 10:00am to 7:00pm; Fridays, 10:00am to 6:30pm

**Location:** 440 Potrero Avenue, San Francisco, CA 94110

**Notes:** No referral needed. Appointment preferred.

### **Things To Know**

**Languages Spoken:** English and Spanish

**What to Bring:** Proof of San Francisco Residency. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** Men, Women, ages 12-26, involved in criminal justice system.

**Primary Community Served:** African American, Hispanic/Latino, Immigrant

**Faith Based:** No.

**Direct Services:** Access to Internet; Food/Prepared Meals; Phone/Voicemail; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Job Readiness/Life Skills; Culturally appropriate referrals to legal services. Referrals to other resources available as needed.

## **HYDE STREET COMMUNITY SERVICES, INC. *TENDERLOIN OUTPATIENT CLINIC***

The mission of the Hyde Street Community Services, Inc., is to provide comprehensive mental health and social rehabilitation services to residents of San Francisco who are in need of these services to achieve and maintain the maximum quality of life and greatest degree of independence possible. These services will be sensitive to the cultural, racial, and sexual diversity of the populations served and responsive to community input, adapting to the changing needs of the community and consumers. [www.hydestreetcs.org](http://www.hydestreetcs.org)

### **To Get Connected**

**Contact Persons:** Linda Zaretsky, MFT,  
Clinical Director  
**Phone:** (415) 673-5700 **Fax:** (415) 292-7140  
**Email:** [hydestinc@sbcglobal.net](mailto:hydestinc@sbcglobal.net)  
**Hours:** Monday – Friday, 9:00am to 5:00pm  
**Location:** 134 Golden Gate Ave., San  
Francisco, CA 94102  
**Notes:** No referral needed. Walk-in clinic.

### **Things To Know**

**Languages Spoken:** English, Spanish, Arabic  
**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.  
**Client fees, if any:** The Clinic accepts  
MediCal, MediCare and charges fees  
according to the state UMDAP scale.  
**Eligible Population:** Individuals and family  
members, ages 18 and older.  
**Faith Based:** No.

**Direct Services:** Assistance Getting Drivers License or Other ID; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Assessment & Application for SSIPProgram; Job Readiness/Life Skills. Referrals to other resources available as needed.

## INSTITUTO FAMILIAR DE LA RAZA

Substance abuse and related treatment services. [www.ifrsf.org](http://www.ifrsf.org)

### To Get Connected

**Contact Person:** Leslie Nieves, Intake Specialist

**Phone:** (415) 229-0500 **Fax:** (415) 647-3662

**Email:** [hydestinc@sbcglobal.net](mailto:hydestinc@sbcglobal.net)

**Hours:** Monday – Friday, 9:00am to 5:00pm; Intake Tuesday – Saturday, 9:00am to 2:00pm

**Location:** 2919 Mission Street, San Francisco, CA 94110

**Notes:** No referral needed. Appointment preferred.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco residency. Program will assist clients in obtaining this.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None if client has Medi-Cal/Medicare. Very low sliding scale based on income. No Private Insurance accepted.

**Eligible Population:** Individuals with mental health diagnosis. Must not be a danger to others. Must not have private medical insurance.

**Faith Based:** No.

**Direct Services:** Counseling, Mental Health Treatment, Parenting Support. Referrals to other resources available as needed.

## IRIS CENTER: WOMEN'S COUNSELING AND RECOVERY SERVICES

The IRIS Center offers free and low-cost mental health, substance abuse, and HIV prevention services to high-risk women of color, focusing on low-income single mothers, homeless women, sex workers, and drug abusers. The mission of the IRIS Center is to provide high-quality prevention, education, and behavioral health services to uninsured/underinsured women and their families living in underserved communities. It reaches more than 7,000 high-risk women each year through its various prevention and treatment programs. The philosophy of the IRIS Center includes respecting the strength of our differences, building and honoring our histories, and valuing contributions by women of all backgrounds as routes to a humane, egalitarian and mentally healthy society. [www.iriscenter.org](http://www.iriscenter.org)

### To Get Connected

**Contact Person:** Pamela Grimm, Outpatient Services Director

**Phone:** (415) 864-2364 **Fax:** (415) 864-0116

**Email:** [pgrimm@iriscenter.org](mailto:pgrimm@iriscenter.org)

**Hours:** Monday – Thursday, 9:00am to 5:00pm. Intake between 9:00am and 1:00pm.

**Location:** 333 Valencia Street, Suite 222  
San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins welcome.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance, Medical or other insurance card.

**Accessibility:** Wheelchair accessible. Other disabilities may be accommodated.

**Client fees, if any:** Medical insurance is the primary payment for services. The sliding scale is provided by the county and is dependent upon monthly income rates.

**Eligible Population:** Women, Transgender people, Pregnant women, children of incarcerated parents. May not have criminal conviction for violent offense, may not be a registered sex offender.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Clothing; Food/Prepared Meals (Snacks and some meals are provided for lunch on site to participants, Family meals are provided twice per month; P.O. Box/Mail Service; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Childcare; Couples/Family Counseling; Parenting Support/Education; Services for Children - Child therapy is available for all children of enrolled persons and available to children under 18 years of age through EPSDT; Alcohol and Substance Abuse Treatment; Individual and Group Counseling; Specialty services for woman who are HIV+; Specialized component for lesbian women. Referrals to other resources available as needed.

## POSITIVE DIRECTIONS EQUALS CHANGE

Our mission is to inspire personal and social responsibility in the African American community through advocacy, education and results-oriented service. Outpatient substance abuse treatment program certified by the State, based on 12-step recovery principles, combined with non-traditional treatment modalities that address the whole individual. Other services include life skills, re-socialization training, parenting education groups, anger management/violence prevention, relapse prevention, drug education, HIV/AIDS awareness, and harm reduction education.

### To Get Connected

**Contact Person:** Cedric Akbar, Executive Director

**Phone:** (415) 401-0199 **Fax:** (415) 401-0175

**Email:** pdirections@yahoo.com

**Hours:** Monday-Friday, 10:00am to 5:00pm

**Location:** 4716 3<sup>rd</sup> Street, San Francisco, CA 94124

**Notes:** No referral needed. Drop-in preferred.

### Things To Know

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** Call for fee schedule.

**Eligible Population:** All individuals and family members.

**Faith Based:** No.

**Direct Services:** Anger Management, Case Management, Counseling, Life Skills, Literacy/Basic Education, Mentoring, Substance Abuse Treatment, Trauma Recovery, Victim Services, Violence Prevention. Referrals to other resources available as needed.

## **SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *CENTRAL CITY OLDER ADULT CLINIC***

Central City Older Adult Clinic provides mental health services to clients 60 years of age or older, residing in the Civic Center, South of Market, and primarily the Tenderloin areas of the city. Services include medication management, crisis intervention, dual diagnosis treatment, consultation and case management services. The Clinic serves a large homeless population in addition to serving all the adult city shelters.

### **To Get Connected**

**Contact Persons:** Kim Schoen, NP

**Phone:** (415) 558-5900 **Fax:** (415) 558-5959

**Email:** Kim.schoen@sfdph.org

**Clinic Hours:** Monday – Friday, 8:30am to 5:00pm

**Location:** 90 Van Ness Avenue, San Francisco, CA 94102

**Notes:** No referral needed. Drop-in.

### **Things To Know**

**Languages Spoken:** English, Spanish, Tagalog

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** City and County Billing based on set fees – Medi-Care/Medi-Cal share of cost.

**Eligible Population:** Men, Women, Transgender people, 60 years of age and older, who live the South of Market or Tenderloin areas of San Francisco, or are homeless.

**Faith Based:** No.

**Direct Services:** We help clients get housing but have no direct access to housing (Fill out applications, advocate, etc.); Assistance Getting Drivers License or Other ID; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Intensive Case Management; Individual Counseling/ Therapy (time-limited); Outreach; Assessment & Application for SSI. Referrals to other resources available as needed.



## **SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *TRANSITIONAL YOUTH SERVICES***

Provide direct clinical services, including individual/group/family therapy, medication monitoring and case management to mentally ill youth. TAY strives to empower and educate youth to increase their level of independence and functioning.

### **To Get Connected**

**Contact Persons:** Bethany Brown, Intake Coordinator

**Phone:** (415) 642-4504 **Fax:** (415) 695-6961

**Email:** Bethany.Brown@sfdph.org

**Notes:** No drop-ins. Please call for an appointment.

### **Things To Know**

**Languages Spoken:** English and Spanish

**Accessibility:** Wheelchair accessible.

**Eligible Population:** Men, Women, Transgender people, 16-25 years old, including individuals involved in the criminal justice system.

**Primary Population/Community Served:**

**Faith Based:** No.

**Direct Services:** Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support. Referrals to other resources available as needed.

## **SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *SOUTH OF MARKET MENTAL HEALTH SERVICES***

The Department of Public Health focuses on disease prevention and health promotion of communities throughout San Francisco. We work to achieve the vision of healthy people in healthy communities by performing the following functions: Employ a systematic approach to identify the health conditions and needs of communities; Determine priorities, and develop policies and programs that address the health conditions and needs of communities; Assure that quality health resources and services are available to all San Francisco communities.

### **To Get Connected**

**Contact Persons:** Officer of the Day

**Phone:** (415) 836-1700 **Fax:** (415) 836-1737

**Hours:** Monday – Friday, 8:30am to 5:00pm.  
Intake on Monday, Tuesday, Thursday and Friday, 8:30am to 12:00pm. Wednesday, 1:00pm to 4:30pm.

**Location:** South of Market Mental Health Services, 760 Harrison Street, San Francisco, CA 94107

**Notes:** No referral needed. Drop-in during intake hours.

### **Things To Know**

**Languages Spoken:** English, Tagalog, Spanish, Cantonese

**Accessibility:** Wheelchair accessible. Other disabilities area accommodated.

**Client fees, if any:** Program accepts Medi-Cal, Medi-Care, Healthy San Francisco and indigent clients. In some situations, clients may have a co-payment based on income or requirement of their coverage provider.

**Eligible Population:** Men, Women, Transgender people, 18 and older. Program does not serve convicted sex offenders whose offense involved a child or minor.

**Primary Population/Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, Immigrant,

**Faith Based:** No.

**Direct Services:** Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Assessment & Application for SSI. Referrals to other resources available as needed.

## **TOM WADDELL CLINIC   *OBOT***

Substance abuse treatment under the harm reduction model.

### **To Get Connected**

**Contact Persons:** Margaret Farny RN, OBOT Program Coordinator

**Phone:** (415) 355-7579 **Fax:** (415) 355-7408

**Hours:** Monday – Friday, 8:00am to 5:00pm

**Location:** OBOT Program, Tom Waddell Clinic, 50 Ivy Street, San Francisco 94102

**Notes:** Clients are referred from Ward 93, PCP, OBIC, UC, other CHC Sites. Drop-ins allowed, but appointments are preferred. Please call or write for appointment.

### **Things To Know**

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of SF Residency. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** Tom Waddell accepts medicare, medical, HSF (sliding scale)

**Eligible Population:** All individuals with an opiate dependence.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender

**Faith Based:** No.

**Direct Services:** Hygiene/Personal Care Items; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy. Referrals to other resources available as needed.

The program is one of three intensive case management programs co-located at 982 Mission Street, under the umbrella of the UCSF Department of Psychiatry's Community Services Division. Mission Statement: "The Citywide and Community Focus Center is a UCSF site in which the Citywide Case Management and Community Focus programs provide compassionate, respectful, culturally and clinically competent, and comprehensive psychiatric services to individuals with severe and persistent mental illnesses and to their families and support networks."

**www.cw-cf.org/Home/citywide-forensics-project** **http://psych.ucsf.edu/**

### **To Get Connected**

**Contact Person:** Kyong Yi, LCSW, Clinical Supervisor

**Phone:** (415) 597-8084 **Fax:** (415) 597-8004

**Email:** kyong.yi@ucsf.edu

**Hours:** Monday – Friday, 8:30am to 4:45pm; Saturday, 10:00am to 1:00pm

**Location:** 982 Mission Street, San Francisco, CA 94103

**Notes:** Generally, clients are referred from other treatment providers who have determined that the client is in need of a higher level of care. However, program will consider referral requests from any source. No drop-ins.

### **Things To Know**

**Languages Spoken:** Spanish, Russian, Korean

**What to Bring:** Proof of SF Residency. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities accommodated.

**Client fees, if any:** Client fees are determined by Community Behavioral Health Services. Services are billed through Medi-Cal if available. No one is refused services due to lack of income or benefits.

**Eligible Population:** All individuals who are on probation, parole, or have a pending legal case and have a serious and persistent mental disorder that meets CBHS' medical necessity criteria.

**Primary Community Served:** African American

**Faith Based:** No.

**Direct Services:** Hotel Vouchers; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Shower Facilities; Transit Vouchers; Client expense fund utilized to address clients' needs on a case-by-case basis; Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Supported Education services to assist clients returning to school at any level desired; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Assessment & Application for SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Program is primary treatment provider for SF's Behavioral Health Court; Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

## **UCSF CITYWIDE CASE MANAGEMENT FORENSIC PROGRAM    *CITYWIDE NOVA* THERAPY PROGRAM**

The Citywide NoVA program provides therapy services to the community-based case management programs contracting with the Sheriff's Department in the NoVA program. The therapist's role is to provide assessment services, brief therapy interventions and linkage to longer term mental health services if appropriate. Therapists also serve as consultants to case managers and provide support in working with individuals leaving San Francisco County Jail in the NoVA program. [www.cw-cf.org/Home/citywide-forensics-project](http://www.cw-cf.org/Home/citywide-forensics-project) <http://psych.ucsf.edu/>

### **To Get Connected**

**Contact Person:** Elizabeth Brett, LCSW,  
Clinical Supervisor

**Phone:** (415) 597-8027 **Fax:** (415) 597-8004

**Email:** [elizabeth.brett@ucsf.edu](mailto:elizabeth.brett@ucsf.edu)

**Hours:** Monday – Friday, 8:30am to  
4:45pm; Saturday, 10am-1pm

**Location:** 982 Mission Street, San Francisco,  
CA 94103

**Notes:** Clients must all be enrolled in the  
San Francisco Sheriff's Department NoVA  
program and be referred by his or her  
community-based case manager. No drop-  
ins.

### **Things To Know**

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** There are no client fees  
for NoVA therapy services.

**Eligible Population:** Individuals who are  
enrolled in the SF Sheriff Department's  
NoVA program.

**Primary Community Served:** African  
American, Hispanic/Latino, Homeless.

**Faith Based:** No.

**Direct Services:** Mental Health Treatment; Co-occurring Disorder/Dual Diagnosis Treatment;  
Anger Mgmt; Individual Counseling/Therapy, Assessment; Outreach; Post-Incarceration Support;  
Trauma Recovery Services; Assessment & Application for SSI; Couples/Family Counseling.  
Referrals to other resources available as needed.

## WALDEN HOUSE *OUTPATIENT TREATMENT*

The mission of Walden House is to give hope and change lives for people affected by substance abuse and mental health conditions. We do this by offering behavioral health services and tools for living to youth, adults, and families throughout California. These services aim to relieve the burden of societal problems by promoting wellness, healthy relationships, productive living, and community involvement.

Walden House is guided by a belief in the transformative power of community and the agency's values include respect, compassion, caring, and safety for all participants; social responsibility and dedication to equality and justice; the embracing of differences; and commitment to creativity and innovation. Our clients are those with the fewest material resources and the longest road to recovery. In our clients, we see great strengths and possibilities; with the right support, they can move from being the takers of things to the makers of things.

**www.waldenhouse.org**

### To Get Connected

**Contact Person:** Steve Maddox, Intake  
Dept. Director

**Phone:** (415) 934-3450 **Fax:** (415) 934-7913

**Email:** smaddox@waldenhouse.org

**Hours:** Monday – Friday, 8:00am to 5:30pm  
Intake 8:00am to 5:00pm

**Location:** Centralized Intake Department,  
1899 Mission St., San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins  
welcome.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco  
residency, TB Clearance. Program will assist  
entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** Yes - sliding scale.

**Eligible Population:** Men, Women,  
Transgender people, Pregnant women in  
SASCA funded Programs (Prop. 36, BASN).  
Must not be a registered sex offender.

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing;  
Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail;  
Storage Facilities (Lockers); Transit Vouchers/bus tokens; Mental Health Treatment; Substance  
Abuse Treatment; Outpatient Services; Co-occurring Disorder/Dual Diagnosis Treatment; Health  
& Wellness Education; Anger Management; Group Counseling/Therapy; Individual  
Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services;  
Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment &  
Application for Food Stamps; Assessment & Application for General Assistance; Assessment &  
Application for SSI; Job Readiness/Life Skills; Representative Payee Services; CJ referrals/  
mandated; Family Reunification; Parenting Support/Education. Referrals to other resources  
available as needed.

## YOUTH JUSTICE INSTITUTE

The mission of the Youth Justice Institute (YJI) is to effectively address the needs of system-involved youth so they transition into healthy adults. We accomplish this through direct service, information sharing, partnerships, and advancing the knowledge of what works.

[www.yjinstitute.org](http://www.yjinstitute.org)

### To Get Connected

**Contact Person:** Maggie Feinstein

**Phone:** (415) 753-7662 **Fax:** (415) 753-7859

**Email:** [mfeinstein@yjinstitute.org](mailto:mfeinstein@yjinstitute.org)

**Hours:** Monday – Friday, 10:00am to 6:00pm

**Locations:** 375 Woodside Avenue - Building W-2, San Francisco, CA 94127; 470 – 27<sup>th</sup> Street, Oakland, CA 94612

**Notes:** No referral needed. Appointment only. No drop-ins.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** Proof of San Francisco residency.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals, ages 18 to 24, who are currently incarcerated in County Jail or who will soon be released and will be on County Adult or Juvenile Probation.

**Primary Community Served:** African-American, Latino(a)

**Faith Based:** No.

**Direct Services:** Accompany to Court Dates, Clothing, Counseling, GED Preparation, Life Skills, Mental Health Treatment, Mentoring, Parenting Support, Trauma Recovery. Referrals to other resources available as needed.

## NOTES

[illegible]



# SUPPORTIVE SERVICES

## ARAB CULTURAL AND COMMUNITY CENTER

Assist immigrant families in adjusting/adapting to hardships in American societies, and aim to provide any services needed through referrals.

### To Get Connected

**Contact Person:** Loubana Qutami, Social Services Coordinator

**Phone:** (415) 664-2200 x15 **Fax:** (415) 664-2280

**Email:** lqutami@arabculturalcenter.org

**Hours:** Monday - Thursday, 10:00am to 5:00pm, Friday, 10:00am-2:00pm

**Location:** 2 Plaza Street, San Francisco, CA 94116

**Notes:** No referral needed. By appointment only. No drop-ins.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued ID; Proof of San Francisco residency.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All individuals, and family members.

**Primary Community Served:** Arab, Elderly, and individuals with physical disabilities.

**Faith Based:** No.

**Services:** Referrals to range of community resources and social services.

## BAY AREA WOMEN'S & CHILDREN'S CENTER

BAWCC offers a variety of direct services that address immediate needs and assists with achieving long-term stability. BAWCC's advocacy, planning and policy work on issues of low-income children and families has had a positive impact on the lives of thousands since we opened in 1981. BAWCC's long-term projects have resulted in the creation of playgrounds, a recreation center, school, and family center. [www.bawcc.org](http://www.bawcc.org)

### To Get Connected

**Contact Persons:** Diane Crampton, Nancy Ong or Midge Wilson

**Phone:** (415) 474-2400 **Fax:** (415)474-5525

**Hours:** Tuesdays and Thursdays, 8:30am to 4:00pm

**Location:** 318 Leavenworth Street, San Francisco, CA 94102

**Notes:** No referral needed. Drop-ins are welcome. Appointments can be made.

### Things To Know

**Languages Spoken:** English, Cantonese, Mandarin, Limited Spanish, & Vietnamese

**What to Bring:** Some form of I.D.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** Women, Transgender individuals, including those pregnant or with children.

**Primary Community Served:** Low-income women, children and families.

**Faith Based:** No.

**Direct Services:** Clothing, Dental Care (in partnership with UCSF), Food, Literacy/Basic Education, Parenting Support, Services for Children. Referrals to other resources available as needed.

## BLACK COALITION ON AIDS

The Black Coalition on AIDS (BCA) focuses on reducing health disparities in the Black community, most notably, the spread of HIV/AIDS. BCA strives to achieve this focus by providing health and wellness services including, but not limited to, transitional housing, health education, advocacy, health case management and other health-promoting activities. [www.bcoa.org](http://www.bcoa.org)

### To Get Connected

**Contact Persons:** Francis Broome,  
Coordinator of Prevention and Education  
**Phone:** (415) 615-9945, ext. 114  
**Email:** [fbroome@bcoa.org](mailto:fbroome@bcoa.org)  
**Location:** Black Coalition on AIDS,  
2800 Third Street, San Francisco, CA 94107

### Things To Know

**Languages Spoken:** English  
**Eligible Population:** See below  
**Primary Community Served:** African  
Americans, HIV + individuals and those at  
risk for HIV and other health disparities  
**Faith Based:** No.

**Direct Services:** Transitional housing; health case management; counseling; community outreach; health education workshops; drop-in and support groups; health enhancement and stress reduction classes; complementary alternative medicine; wellness services; dinner-and-a-movie night; women's HIV prevention education; and referrals for health screening, treatment and primary care.

## CENTRAL CITY HOSPITALITY HOUSE

Hospitality House is a community center for San Francisco's Tenderloin neighborhood, providing opportunities for personal growth and self-determination to homeless people and others in need. The agency's mission is to build community strength by advocating policies and rendering services which foster self-sufficiency and cultural enrichment. We encourage self-help, mutual respect, and increased self-esteem. The goal of these efforts is to make the heart of San Francisco a better place for us all. Facilities include the Tenderloin Self-Help Center (TSHC), the Sixth Street Self-Help Center, a shelter, and the Community Arts Program (CAP).

**www.hospitalityhouse.org**

### To Get Connected

**Office Phone:** (415) 749-2100

**Office Fax:** (415) 749-2136

**TSHC:** (415) 749-2143

**Sixth Street:** (415) 369-3040

**Shelter:** (415) 749-2103

**CAP:** (415) 749-2133

**Email:** info@hospitalityhouse.org

#### Hours:

**TSHC:** Mon-Fri, 7:00am to 7:00pm

**Sixth Street:** Mon-Fri: 9am-5pm

**Shelter:** Mon-Fri, 4:00pm to 8:00am; 24-hours Weekends & Holidays

**CAP:** M/W/F: 1-6pm; Tue/Thurs: 10am-3pm

#### Location:

**Main Office & TSHC:** 290 Turk Street, San Francisco, CA 94102; **Sixth Street Self-Help**

**Ctr:** 169 & 181 Sixth St., Sixth Street, San

Francisco, CA 94103; **Shelter:** 146

Leavenworth St., San Francisco, CA 94102;

**Community Arts Program:** 146 Leavenworth

St., San Francisco, CA 94102;

**Notes:** No referral needed. Drop-ins welcome.

### Things To Know

**Languages Spoken:** English, Spanish

**Accessibility:** All programs wheelchair accessible *except* Shelter. Other disabilities are accommodated.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** Homeless.

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Rental Move-in Assistance; Access to Internet; Assistance Getting Drivers License or Other ID; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Transit Vouchers; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Group Counseling/Therapy; Individual Counseling/Therapy; Post-Incarceration Support; Employment Placement; Employment Retention; Job Readiness/Life Skills; Couples/Family Counseling. Referrals to other resources available as needed.

**CENTER FOR YOUNG WOMENS DEVELOPMENT   *SISTERS RISING & SISTA CIRCLE*  
*& YOUNG MOTHERS UNITED***

Our mission is to empower and inspire young women who have been involved with the juvenile justice system and/or the underground street economy to create positive change in their lives and communities. [www.cywd.org](http://www.cywd.org)

**To Get Connected**

**Contact Persons:** Venus Rodriguez, Program Director

**Phone:** (415) 703-8800 **Fax:** (415) 703-8818

**Email:** [venus@cywd.org](mailto:venus@cywd.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm  
Intake Tuesday – Friday.

**Location:** 832 Folsom Street, Suite #700,  
San Francisco, CA 94107

**Notes:** No referral needed. Drop-ins  
welcome.

**Things To Know**

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible.

**Eligible Population:** Women, Pregnant  
women, Women with children who are  
involved in the criminal justice system

**Primary Community Served:** African  
American, Asian/Pacific Islander,  
Hispanic/Latino, Lesbian/ Gay/ Bisexual/  
Transgender, Immigrant

**Faith Based:** No.

**Direct Services:**

Access to Internet; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items;  
Phone/Voicemail; Community Education & Mediation; Post-Incarceration Support; Employment  
Training. Referrals to other resources available as needed.

## CENTER ON JUVENILE AND CRIMINAL JUSTICE *NOVA SERVICES*

The Center on Juvenile Justice's NoVA mission is to provide high-quality professional pre-release planning and intensive case management to individuals who are returnign to the community from San Francisco's Jails. [www.cjcj.org](http://www.cjcj.org)

### To Get Connected

**Contact Persons:** Gerald Miller, Director of NoVA Project

**Phone:** (415) 621-5661

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 440 9<sup>th</sup> Street, San Francisco, CA 94103

**Notes:** All referrals are made through San Francisco Pre-Trial Diversion. No drop-ins.

### Things To Know

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible.

**Eligible Population:** All individuals incarcerated in or recently released from San Francisco County Jail and referred by Pre-Trial Diversion.

**Primary Community Served:** African American, Hispanic/Latino

**Faith Based:** No.

### Direct Services:

Access to Internet; Assistance Getting Driver's License, other ID; Clothing; Hygiene/Personal Care Items; Intensive Case Management; Individual and Group Therapy/Counseling; Mentorship; Outreach; Post-Incarceration Support; Employment Training

## CONTRA COSTA COUNTY OFFICE OF EDUCATION *STAR*

To provide substance abuse awareness and relapse prevention cognitive-behavioral skills to parolees in California.

### **To Get Connected**

**Contact Persons:** Jodi McKenna, Teacher

**Phone:** (415) 703-3164 x277

**Hours:** Monday – Friday, 8:00am to 3:00pm

**Location:** 1727 Mission Street, San Francisco, CA 94103

**Notes:** Referral from Parole Agent. Drop-ins allowed.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** 1502 referral form. Program can assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** All individuals referred by Parole.

**Faith Based:** No.

**Direct Services:** Resume; Substance Abuse Treatment; Anger Management; Community Education & Mediation; Post-Incarceration Support; Substance Abuse Education. Referrals to other resources available as needed.

## **GLIDE FOUNDATION    *WALK-IN CENTER***

To meet the immediate, basic needs of homeless and marginally-housed persons and families through the provision of crisis intervention services, basic goods distribution, internal and external referrals, emergency shelter bed reservations, and attainment/replacement of critical identification documents. <http://glide.org/Walkin.aspx>

### **To Get Connected**

**Phone:** (415) 674-6033

**Hours:** Monday – Thursday, 8:30am to 4:30pm; Friday, 8:30am to 1:00pm  
Emergency Shelter Bed Reservations: 365 days/year, 7:00am to 11:00am and 4:00pm to 9:00pm

**Location:** 330 Ellis Street, Room 101, San Francisco, CA 94102

**Notes:** No referral needed. Drop-ins welcome.

### **Things To Know**

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino

**Faith Based:** No.

### **Direct Services:**

Rental Move-in Assistance: The Walk-In Center assists clients in obtaining rental assistance through Season of Sharing, HPRP, Catholic Charities, FEPCO, RADCO, etc. Staff screen for eligibility, and assist clients with the full application process; Emergency Shelter Bed Reservations; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Intensive Case Management; Assessment & Application for Food Stamps, General Assistance and SSI. Referrals to other resources available as needed.



## **GLIDE FOUNDATION    *WOMEN'S CENTER***

To break the cycles of violence by providing domestic violence education, prevention, and intervention services to survivors of domestic violence. <http://glide.org/WomensCenter.aspx>  
[www.glide.org](http://www.glide.org)

### **To Get Connected**

**Contact Persons:** Talilah Douglas, Faciliator

**Phone:** (415) 674-6027

**Email:** [tdouglas@glide.org](mailto:tdouglas@glide.org)

**Hours:** Monday - Friday, 9:00am to 4:00pm

**Location:** 330 Ellis Street, San Francisco, CA 94102

**Notes:** No referral needed. There are some drop-in support groups. Appointments are necessary for case management and individual counseling services.

### **Things To Know**

**Languages Spoken:** English, Spanish

**Client fees, if any:** None.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender

**Faith Based:** No.

**Direct Services:** Emergency Shelter Bed Reservations; Group Counseling; Intensive Case Management; Individual Counseling/Therapy; Outreach; Victim/Survivor Services. Referrals to other resources available as needed.

## HOMELESS PRENATAL PROGRAM

In partnership with our families, we work to break the cycle of childhood poverty. By seizing the motivational opportunity created by pregnancy and parenthood, HPP joins with families to help them recognize their strengths and trust in their capacity to transform their lives.

**[www.homelessprenatal.org](http://www.homelessprenatal.org)**

### To Get Connected

**Phone:** (415) 546-6756 **Fax:** (415) 546-6778

**Email:** [info@homelessprenatal.org](mailto:info@homelessprenatal.org)

**Hours:** Monday – Thursday, 9:00am to 5:00pm; Friday, 9am-4pm. Closed from 12-1pm daily. Intake hours vary by day.

**Location:** 2500 18<sup>th</sup> Street, San Francisco, CA 94110

**Notes:** No referral needed. Drop-ins are welcome for intake.

### Things To Know

**Languages Spoken:** Spanish, English, French, Tagalog

**What to Bring:** Proof of residency is required for housing deposits. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fee to clients.

**Eligible Population:** Men, Women, Transgender people, Pregnant women, Women with children, Ages 18-55.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speakers

**Faith Based:** No.

**Direct Services:** Hotel Vouchers for pregnant women in the last trimester and DV clients when no shelter beds are available; Rental & Move-in Assistance; Access to Internet; Assistance Getting Driver's License/Other ID; Clothing; Food/Prepared Meals; Health & Wellness Education; Intensive Case Management; Outreach; English as a Second Language; Assessment & Application for Food Stamps, SSI; Credit Repair; Money Management/Personal Financial Education; Housing Advocacy (refer out for eviction defense); Couples/Family Counseling; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

## LAVENDER YOUTH RECREATION & INFORMATION CENTER (LYRIC)

LYRIC is an organization for lesbian, gay, bisexual, transgender, queer and questioning youth, ages 24 and younger. LYRIC's mission is to build community and inspire positive social change through education enhancement, career training, health promotion and leadership development with LGBTQ youth, their families, and allies of all races, classes, genders and abilities. LYRIC works to meet youth where they are and support them in getting what they need. [www.lyric.org](http://www.lyric.org)

### To Get Connected

**Contact Persons:** Alex Karson or Kyle Kitson, Youth Advocates

**Phone:** (415) 703-6150 x12/18

**Fax:** (415) 703-6153

**Email:** [alex@lyric.org](mailto:alex@lyric.org)/[kyle@lyric.org](mailto:kyle@lyric.org)

**Hours:** Monday – Friday, 10:00am to 6:00pm (for youth, 3:00pm to 6:00pm)  
Intake between 3:00pm and 6:00pm, weekdays.

**Location:** 127 Collingwood St, San Francisco, CA 94114

**Notes:** No referral needed. Drop-ins welcome.

### Things To Know

**Languages Spoken:** English, Spanish, French

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No

**Eligible Population:** All individuals (Men, Women, Transgender people), up to 24 years old, Pregnant women, Women with children.

**Primary Community Served:** Lesbian/Gay/Bisexual/Transgender (LGBTQ)

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Hygiene/Personal Care Items; Health & Wellness Education; Community Education & Mediation; Outreach; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills. Referrals to other resources available as needed.

## LEADERS IN COMMUNITY ALTERNATIVES, INC. (LCA)

Monitoring success, improving communities. LCA provides continuous alcohol monitoring, substance abuse monitoring and case management. [www.lcaservices.com](http://www.lcaservices.com)

### To Get Connected

**Contact Person:** Leslie Summers,  
Community Relations

**Phone:** (415) 546-5222 **Fax:** (415) 546-4147

**Email:** [lsummers@lcaservices.com](mailto:lsummers@lcaservices.com)

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Referrals:** May self refer, or be referred by Court, supervising authority, or community based program.

### Things To Know

**Eligible Population:** All individuals involved in the criminal justice system, in custody and in community programs/alternative custody programs.

**Faith Based:** No.

**Direct Services:** Array of electronic monitoring including continuous alcohol monitoring, GPS monitoring, case management and other community based services.

## MISSION NEIGHBORHOOD RESOURCE CENTER

Harm reduction drop-in center in the Mission district, targeting the homeless and those at risk in the neighborhood with a focus on Latino immigrants. Peer-led and professionally-supported staff. Entry point to single-adult shelter system; showers and laundry room; provides bilingual case management, mental health support, groups, community building and organizing; part-time medical clinic, including TB screening, urgent care, primary care, acupuncture, and HIV counseling and testing. Women's program on Thursday nights (6-8pm) provides dinner, hygiene kits, needle exchange, and social support for women. [www.mnhc.org](http://www.mnhc.org)

### To Get Connected

**Contact Persons:** Any intake staff

Phone: (415) 552-1013 **Fax:** (415) 863-1882

Email: [info@mnhc.org](mailto:info@mnhc.org)

**Hours:** Monday - Friday, 7:00am to 7:00pm;

*Women only:* Thursday, 6:00pm to 8:00pm  
(biological and transgender females)

**Location:** 165 Capp Street (between 16th & 17th), San Francisco, CA 94110

**Notes:** No referral needed. Drop-in only.

### Things To Know

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible; other accommodations made as needed.

**Client fees, if any:** None.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** Individuals with mental disabilities, substance addictions; homeless; transgendered adults.

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, etc.); Case Management; Co-occurring Disorder/Dual Diagnosis; Healthcare; Mental Health Treatment; Phone/Voicemail; Showers; Support Groups. Referrals to other resources available as needed.

## **NORTHERN CALIFORNIA SERVICE LEAGUE    *MULTI-SERVICE CENTER***

Northern California Service League's Mission statement: To create safer, healthier communities by helping the incarcerated and formerly incarcerated become responsible and contributing members of society. Programs include Awakening New Futures, Children's Waiting Room, Day Reporting Center, and Parolee Employment Program. Comprehensive information, referrals, job training, and related assistance for ex-offenders. **[www.NorCalServiceLeague.org](http://www.NorCalServiceLeague.org)**

### **To Get Connected**

**Contact Persons:** Any intake staff

**Phone:** (415) 863-2323 **Fax:** (415) 863-1882

**Email:** [ncsl@norcalserviceleague.org](mailto:ncsl@norcalserviceleague.org)

**Hours:** Monday – Friday, 9:00am – 5:00pm

**Location:** 40 Boardman Place, San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins are welcome. Appointments are accepted, too.

### **Things To Know**

**Languages Spoken:** English and Spanish

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals.

**Primary Community Served:** African American, Hispanic/Latino. All formerly incarcerated people, people involved in the criminal justice system.

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Substance Abuse Treatment; Anger Management; Group Counseling/Therapy; Post-Incarceration Support; Basic/Remedial Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Childcare; Parenting Support/Education Services for Children. Referrals to other resources available as needed.

## PROJECT F.I.N. (FAMILIES IN NEED)

Project FIN offers clients referrals and some financial help. There is a job counselor who works with employers ready to hire their clients. Also, discounted legal services are available through a nearby law firm. **[www.projectfin.biz](http://www.projectfin.biz)**

### To Get Connected

**Contact Person:** Gwen Strain, Executive Director

**Phone:** (415) 468-3337 or (510) 978-8205

**Fax:** (650) 878-2574

**Email:** [gwen@projectfin.biz](mailto:gwen@projectfin.biz)

**Hours:** Monday – Friday, 9:00am to 7:00pm, some Saturdays

**Locations:** 2444 San Bruno Avenue, Suite 3, San Francisco, CA 94134

**Notes:** No referral needed. By appointment only. No drop-ins.

### Things To Know

**Languages Spoken:** English

**What to Bring:** State-Issued I.D. needed prior to entry. Program can assist with additional documentary after intake.

**Accessibility:** Not wheelchair accessible (Ground Level Entry w/ two Flights of Stairs). Some accommodation possible for wheelchairs as needed.

**Client fees, if any:** None.

**Eligible Population:** All Adults who are clean and sober for at least 30 days, have completed detox, and willing to submit to drug tests. Must not be convicted of sex offenses or arson.

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, etc.); Accompany to Court Dates; Clothing; E-mail Access; Employment Placement; Employment Retention; Employment Training; Food/Meals; Help/Vouchers to get State ID, etc.; Phone/Voicemail; Showers; Transitional Housing (6-18 months). Referrals to other resources available as needed.

## **SAGE SATELLITE SEXUAL TRAUMA CENTER**

The SAGE Satellite Sexual Trauma Counseling (SSTC) Program provides trauma and drug-treatment services to women and girls who are also receiving services from other programs or agencies in the community. SSTC also reaches out to individuals who are incarcerated, or who are currently in treatment within in-patient substance abuse recovery programs or “Detox” programs. SSTC provides education and peer counseling groups within the jail and recovery systems on topics including rape and molestation, boundaries, relationships, substance abuse, prostitution, trauma recovery and domestic violence. SSTC also provides individual case management to women in custody, involving “one-to-one” counseling, assistance with writing letters for court, advocacy, referrals to residential programs or for housing, shelters, or medical care. Individual case management allows for the creation of "exit plans" for each client to support physical security, substance abuse recovery and sobriety, and the creation of a safety net of resources and referrals to prevent future relapse, victimization, or incarceration. SSTC clients in-custody can also potentially be referred to the STAR Center, SAGE’s day treatment program for trauma and substance abuse recovery, upon release. In some cases, SSTC staff are able to facilitate a client's introduction to the full range of services and resources available at SAGE. **www.sagesf.org**

### **To Get Connected**

**Contact Person:** Dina Smith, Team Lead

**Phone:** (415) 358-2739; (415) 358-2729

**Email:** dinas@sagesf.org

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 1275 Mission Street, San Francisco, CA 94103

**Notes:** No referral needed. Drop-ins welcome.

### **Things To Know**

**Languages Spoken:** English, Spanish

**What to Bring:** TB Clearance. Program will assist with TB Testing.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All women and girls.

**Faith Based:** No.

**Direct Services:** Case management, peer counseling, substance abuse recovery, trauma recovery. Referrals to other resources available as needed.



## SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *WITH OPEN ARMS*

*With Open Arms*, a San Francisco Initiative for Women, offers services for women sentenced to state prison, including drug treatment, mental health services, trauma recovery, housing, benefits enrollment, child reunification, child behavioral health assistance, job training and immediate placement, legal assistance, continuing education opportunities, social support, and family strengthening and empowerment.

The program represents a collaborative effort by Homeless Prenatal Program, Iris Center, Lawyers' Committee for Civil Rights, National Council on Crime & Delinquency, SF Clean City, San Francisco Adult Probation Department, and Walden House. [www.waldenhouse.org](http://www.waldenhouse.org)

### To Get Connected

**Contact Persons:** Sonia Crites, Program Director

**Phone:** (415) 402-0435 **Fax:** (415) 402-0413

**Email:** [scrites@waldenhouse.org](mailto:scrites@waldenhouse.org)

**Hours:** Monday -Friday, 9:00am to 5:00pm

**Location:** 1254 13<sup>th</sup> St. Unit B, Treasure Island, San Francisco, CA 94130

**Notes:** May self refer, or be referred by parole, probation, or community based organization.

### Things To Know

**Languages Spoken:** English

**What to Bring:** TB Clearance. Program will assist entering clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** You may be eligible if you are a woman in SF County Jail who has been sentenced to State Prison; you are currently incarcerated in a state prison and will be paroling to San Francisco; you are currently on parole in San Francisco.

Transgender women welcome.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant

**Faith Based:** No.

**Direct Services, only for program participants:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Phone/Voicemail; Shower Facilities; Storage Facilities; Transit Vouchers; Health & Wellness Education workshops and group instruction, including HIV/STD prevention education; Case Management; Anger Management; Mentorship; Outreach; Post-Incarceration Support; GED & High School Education - Charter school in-house; Vocational Education; Assessment & Application for Food Stamps, General Assistance, and SSI; Employment Training; Employment Placement; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Inmate & Parolee Legal Issues; Voting Outreach & Education; CJ referrals; Family Reunification; Parenting Support/Education. Referrals to other resources available as needed.

## **SAN FRANCISCO PRETRIAL DIVERSION, INC. COURT ACCOUNTABLE CASE MANAGEMENT CENTER (CACMC)**

To continually strive to provide the highest quality of pre- and post-release court alternatives. Providing Court-referred clients with immediate access to services while maintaining a strong awareness of community safety and restorative justice. [www.sfpretrial.com](http://www.sfpretrial.com)

### **To Get Connected**

**Contact Persons:** Richard F. Rendón, MSW,  
Program Director

**Phone:** (415) 626-4995 **Fax:** (415) 626-3871

**Email:** richard\_rendon@sfpredtrial.com

**Hours:** Monday-Friday, 8:30am-5:00pm

**Location:** 567 7th St., San Francisco, CA  
94103

**Notes:** Superior Court referral needed.  
Once referred, clients may drop in.

### **Things To Know**

**Languages Spoken:** English, Spanish, and  
Chinese. Additional languages served by  
interpreter.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** Individuals, 18 and  
older, referred by Superior Court

**Primary Community Served:** Individuals  
involved in criminal justice system.

**Faith Based:** No.

**Direct Services:** Clients with severe mental health issues are provide with close monitoring of mental health treatment and medication compliance; Anger Management; Group Counseling/Therapy; Individual Counseling/Therapy; Post-Incarceration Support. Referrals to other resources available as needed.

## SAN FRANCISCO SHERIFF'S DEPARTMENT *COMMUNITY PROGRAMS*

The San Francisco Sheriff's Department established the Community Programs to provide educational, vocational, substance abuse treatment, and batterers' intervention classes, as well as a variety of specialized services designed to help ex-offenders successfully reenter the community. The goal is to achieve successful community reintegration on all levels. We nurture ongoing collaborations with a wide range of community-based agencies to help address the needs of the clients. Further, clients are provided the opportunity to participate in the Five Keys Charter School. [www.sfsheriff.com](http://www.sfsheriff.com)

### To Get Connected

**Contact Person:** Shannon Kenoyer, Intake  
**Phone:** (415) 575-6450 **Fax:** (415) 575-6451  
**Intake Hours:** Monday – Friday, 8:00am to 1:30pm  
**Program Hours:** Monday and Friday, 8:00am to 1:00pm; Tuesday to Thursday, 8:00am to 8:00pm; Saturday, 8:00am to 12:00pm  
**Location:** 70 Oak Grove Street, San Francisco, CA 94107  
**Notes:** No referrals required; Drop-ins only Monday-Friday 8:00am-1:00pm otherwise by appointment.

### Things To Know

**Languages Spoken:** English, Spanish  
**Accessibility:** Wheelchair accessible, first floor only. Limited service to vision-impaired.  
**Client fees, if any:** \$10 per RSVP class if employed; if on public assistance (GA, SSI, Unemployment), \$5 per class. No other fees.  
**Eligible Population:** All individuals, ages 18 and older.  
**Faith Based:** No.

**Direct Services:** Anger Management, Counseling, Employment Placement, GED Preparation, Life Skills, Literacy/Basic Education, Mentoring, Transit Vouchers. Referrals to other resources available as needed. Community Works provides job development and *Manalive*, a 52-week, DV certified batterers program.

## **SAN FRANCISCO SHERIFF'S DEPARTMENT *No VIOLENCE ALLIANCE (NoVA)***

The primary goal of the NoVA Project is to address the violence plaguing San Francisco and in particular, the significantly high crime communities of Bayview Hunters Point, Western Addition, and the Mission Districts, by providing intensive services to formerly incarcerated individuals with a history of violence to aid in their reentry into the community and reduce recidivism. The NoVA Project approach engages men and women, and encourages them to take control of their violent behavior through rehabilitation, and to the extent possible, successfully reenter the community as a productive member of society. The comprehensive approach stresses offender accountability and violence prevention education. [www.sfsheriff.com](http://www.sfsheriff.com)

### **To Get Connected**

**Contact Person:** Sergeant Daggs, NoVA Project Manager

Phone: (415) 558-2486 Fax: (415) 575-6452

**Specific Intake Days and Times:** Tues, Thurs, Fri and Sat

**Hours:** Monday – Friday, 8:00am to 5:00pm

**Location:** No drop-ins; must first contact Project Manager, listed below.

**Notes:** Referrals are required. No first-time drop-ins.

### **Things To Know**

**Languages Spoken:** English

**Client fees, if any:** None.

**Eligible Population:** Men and Women who have been convicted of a violent crime(s). Must be soon to be/recently released from County Jail, or soon to be released from San Quentin State Prison and paroled to San Francisco, or currently on State Parole in San Francisco.

**Primary Community Served:** Primarily people returning to Western Addition, Mission, and Bayview/Hunters Point neighborhoods of San Francisco.

**Faith Based:** The NoVA Collaborative includes both secular and faith-based partners.

**Direct Service:** Case management; Anger management; Employment Training; Employment Placement; Transitional Housing; Mentoring. Referrals to other resources available as needed.

## SAN FRANCISCO SHERIFF'S DEPARTMENT *WOMEN'S REENTRY CENTER*

A collaboration between the San Francisco Sheriff's Department, Center Point, Inc., and Community Works West, this is a multi-service drop-in center for formerly incarcerated women, providing substance abuse counseling and independent living skills development, as well as intensive case management and an arts mentorship program. Center Point's mission is to provide comprehensive support services by offering education, training, health care and counseling support so that clients can claim self worth and dignity and engage in pro-social lifestyles. Community Works' mission is to engage youth and adults in arts, education, and restorative justice programs that interrupt and heal the far-reaching impact of incarceration and violence by empowering individuals, families, and communities. [www.sfsheriff.com](http://www.sfsheriff.com)  
[www.cpinc.org](http://www.cpinc.org) [www.communityworkswest.org/index.php/women-risingrising-voices](http://www.communityworkswest.org/index.php/women-risingrising-voices)

### To Get Connected

**WRC Main Phone:** (415) 734-3150

**Location:** 930 Bryant Street, San Francisco, CA 94102

**Hours:** Monday-Friday, 8:00am to 4:00pm (open later on some days for some programs)

**Note:** No referrals needed. Drop-ins are welcome.

#### Center Point

**Contact Persons:** Karen Tanner or Kenya Alfred

**Phone:** (415) 734-3153; (415) 730-0000

**Email:** [kltanner@yahoo.com](mailto:kltanner@yahoo.com),  
[kenyacola@yahoo.com](mailto:kenyacola@yahoo.com)

#### Community Works West

**Contact Persons:** Chloe Turner or Michelle Torres-Maxson

**Phone:** (415) 734-3180

**email:** [turnerchloe@rocketmail.com](mailto:turnerchloe@rocketmail.com),  
[risingvoices@gmail.com](mailto:risingvoices@gmail.com)

### Things To Know

**Languages Spoken:** English, Korean, Spanish

**Accessibility:** Wheelchair accessible. Other disabilities may be accommodated.

**Client fees, if any:** None.

**Eligible Population:** Formerly incarcerated women residing in San Francisco. For *Women Rising/Rising Voices*, ages 18-25.

**Primary Population/Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant, Spanish-speaking

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Phone (no voicemail); Substance Abuse Treatment; Health & Wellness Education; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Trauma Recovery Services; GED & High School Education; Vocational Education; Job Readiness/Life Skills; Parenting Support/Education; *Rising Voices* is a paid writing and performance internship for 18-25 year-old women. Referrals to other resources available as needed.

## SENIOR EX-OFFENDER PROGRAM

Counseling, information, and referrals for ex-offenders who are seniors. [www.seopsf.org](http://www.seopsf.org)

### To Get Connected

**Contact Person:** Frank Williams

**Phone:** (415) 593-8235 **Fax:** (415) 822-5327

**Email:** [info@seopsf.org](mailto:info@seopsf.org)

**Hours:** Monday and Friday, 9:00am to 4:30pm

**Location:** 1706 Yosemite Avenue, San Francisco, CA 94124

**Notes:** No referrals required; Drop-ins welcome.

### Things To Know

**Languages Spoken:** English

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All formerly incarcerated people who are older adults. Men ages 50 and older and Women ages 45 and older. Housing is not provided for sex offenders.

**Faith Based:** No.

**Direct Services:** Access to Benefits (SSI, GA, TANF, etc.); Clothing; Counseling; Food/Meals; Phone/Voicemail. Referrals to other resources available as needed.

## SF BAY COUNSELING AND EDUCATION

Behavior is learned, re-enforced and sanctioned. Change is possible, understanding is credible, so hope can be conceivable. Our mission is to help those whom come through our doors to help themselves, change recover and restore and return to their homes families and community with the tools, resources to thrive and sustain wellness in a positive non violent capacity.

### To Get Connected

**Contact Person:** Tim Karo, Program Director

**Phone:** (415) 759-9500 **Fax:** (415) 871-2211

**Specific Intake Days and Times:** Tues, Thurs, Fri and Sat

**Hours:** Tuesday – Saturday, by appointment only. Intake Tuesday, Thursday, Friday and Saturday.

**Location:** 1700 Irving Street, San Francisco, CA 94122

**Notes:** Referrals sometimes required. No drop-ins. Please call for more information and appointments.

### Things To Know

**Languages Spoken:** English, Spanish

**What to Bring:** State-Issued ID. Program may be able to assist clients in getting this.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Based on documented income, GA, SSI, SSDI, employment. Fees range from \$10 - \$60 per session based on proof of income.

**Eligible Population:** Men, Women, Transgender people, ages 18-65.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** Emergency Shelter - linkage to shelter system, access points; Rental Move-in Assistance - season of sharing and catholic charities rental assistance; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Anger Management; Group Counseling/Therapy; Outreach; Batterers Counseling (Domestic Violence) certified; certified Parenting Program DHS approved provider; Representative Payee Services; Housing & Eviction Defense - referrals to community partners; Restraining/Stay Away Orders - referrals to community partners; Parenting Support/Education – DHS-approved Parent Education Program. Referrals to other resources available as needed.

## ST. ANTHONY FOUNDATION *SOCIAL WORK CENTER*

The Social Work Center provides comprehensive services for families and individuals under 60 who are dealing with issues related to homelessness and poverty. The primary goal of the Center is to provide services that support, stabilize, and improve the quality of life for homeless, low income, undocumented, and working poor individuals and families. [www.stanthonysf.org](http://www.stanthonysf.org)

### To Get Connected

**Contact Person:** Gary Bickel, Intake Coordinator

**Phone:** (415) 241-2655 **Fax:** (415) 440-7773

**Email:** [gbickel@stanthonysf.org](mailto:gbickel@stanthonysf.org)

**Hours:** Monday, Tuesday, Thursday, Friday, 8:30am to 12:00pm, 1:00pm to 4:30pm; Wednesday, 8:30am to 12:00pm

**Location:** 121 Golden Gate Avenue, San Francisco, CA 94102

**Notes:** No referral needed. Most by appointment.

### Things To Know

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender

**Faith Based:** Yes - Christian.

**Direct Services:** Alcohol/Drug Treatment; Co-occurring Disorder/Dual Diagnosis; Mental health Treatment; Access to Benefits (SSI, GA, TANF, etc.); Representative Payee; Counseling; Help/Vouchers to Get State ID; Crisis Intervention. Referrals to other resources available as needed.



## **SWORDS TO PLOWSHARES    *HEALTH AND SOCIAL SERVICES***

The vision of Swords to Plowshares is that all veterans will have access to the care and services they need and deserve to rebuild their lives. War causes wounds and suffering that last beyond the battlefield. Swords to Plowshares' mission is to heal the wounds, to restore dignity, hope and self-sufficiency to all veterans in need, and to significantly reduce homelessness and poverty among veterans. Founded in 1974, Swords to Plowshares is a community-based not-for-profit organization that provides counseling and case management, employment and training, housing, and legal assistance to veterans in the San Francisco Bay Area. We promote and protect the rights of veterans through advocacy, public education and partnerships with local, state and national entities. **[www.swords-to-plowshares.org](http://www.swords-to-plowshares.org)**

### **To Get Connected**

**Contact Person:** James Robinson, Intake/  
Eligibility Specialist

**Phone:** (415) 252-4788 **Fax:** (415) 252-4790

**Email:** [jrobinson@stp-sf.org](mailto:jrobinson@stp-sf.org)

**Hours:** Monday-Friday, 9:00am to 12:00pm  
and 1:00pm to 5:00pm

**Location:** 1060 Howard Street, San  
Francisco, CA 94103

Transitional and Permanent Housing  
programs at other sites and not available  
for drop-in.

Employment services at 401 Van Ness, Suite  
302

**Notes:** No referral required. Drop-ins are  
welcome. (Transitional and permanent  
housing are off-site, and not available for  
drop-ins.)

### **Things To Know**

**Languages Spoken:** English, Spanish,  
Tagalog, Mandarin

**What to Bring:** State-Issued ID, military  
discharge form DD-214. Program will assist  
entering clients in getting these, and will  
see clients before the documentation is  
complete.

**Accessibility:** Wheelchair accessible. Other  
disabilities are accommodated.

**Client fees, if any:** No client fees.

**Eligible Population:** All individuals, 18 and  
older, who are veterans of the U.S. Military.  
Discharge status irrelevant.

**Primary Community Served:** Homeless  
veterans.

**Faith Based:** No.

**Direct Services:** Emergency Shelter; Hotel Vouchers; Permanent Housing; Rental Move-in Assistance; Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Hygiene/Personal Care Items; Mail Service; Phone/Voicemail; Transit Vouchers; Move in/out assistance; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Medical Care; Anger Management; Community Education & Mediation; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Mentorship; Outreach; Post-Incarceration Support; Trauma Recovery Services; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Credit Repair; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Housing & Eviction Defense; VA benefits assistance; Family Reunification; Parenting Support/Education; Visits of Family Members in Jails & Prisons. Referrals to other resources available as needed.

## **TENDERLOIN NEIGHBORHOOD DEVELOPMENT CORPORATION *SOCIAL WORK UNIT***

Tenderloin Neighborhood Development Corporation's (TNDC) mission is to provide safe, affordable housing with support services for low-income people in the Tenderloin community and to be a leader in making the neighborhood a better place to live. The Social Work Unit provides services with a Harm Reduction approach and operates under the philosophy of "meeting clients where they are at." Tenants are not required to participate in support services and all tenant participation is 100% voluntary. **[www.tndc.org](http://www.tndc.org)**

### **To Get Connected**

**Phone:** (415) 358-3938

**Hours:** Monday - Friday; 8:30am-5pm

**Office Location:** 215 Taylor Street, San Francisco, CA 94102.

**Notes:** No referral needed. Drop-ins welcome. Individuals must be housed at TNDC to receive services from the Social Work Unit.

### **Things To Know**

**Languages Spoken:** English. Some Spanish, Tagalog, Cantonese, Mandarin, German, Vietnamese

**What to Bring:** State-Issued ID, Social Security Card.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fees. Rent is based on regulatory requirements of each site.

**Eligible Population:** All currently homeless individuals with multiple diagnoses, referred by HAS. May not have a criminal conviction for a violent offense within five years. May not have a criminal conviction for a sex offense (lifetime), and may not be a registered sex offender. No drug-related convictions within three years.

**Faith Based:** No.

**Direct Services:** Permanent Housing; Assistance Getting Drivers License or Other; Food/Prepared Meals; Hygiene/Personal Care Items; P.O. Box/Mail Service; Tenants have access to Social Worker office phones during business hours; Shower Facilities; Transit Vouchers; Health & Wellness Education; Group Counseling/Therapy; Intensive Case Management; Outreach; Money Management/Personal Financial Education; Representative Payee Services; After-school Program. Referrals to other resources available as needed.

## THIS SACRED SPACE

This Sacred Space is an organization whose objective is to share with those who are currently or formerly incarcerated the message that spiritual freedom is available now. Using dialogue, contemplation and meditation, our program points to this sacred space where the mind and heart experiences the peace that is eternally present. [www.thissacredspace.org](http://www.thissacredspace.org)

### To Get Connected

**Contact Person:** Kenneth Dale Johnson

**Phone:** (415) 706-3782 **Fax:** (707) 933-8846

**Email:** [Kenny@thissacredspace.org](mailto:Kenny@thissacredspace.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Mailing Address Only:** Box 3, Fairfax, CA 94930

**Notes:** No referral needed. Contact to set up an appointment.

### Things To Know

**Languages Spoken:** English.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** No fees.

**Eligible Population:** All individuals currently in prison or jail or recently released. Must be clean and sober.

**Faith Based:** Yes.

**Direct Services:** Counseling, Mentoring. Referrals to other resources available as needed.

## WALDEN HOUSE *BRIDGES*

Reduce recidivism and help parolees discharge from parole successfully! Link parolees to services to help them adjust in the community. [www.waldenhouse.org](http://www.waldenhouse.org)

### To Get Connected

**Contact Person:** Dr. Ryan Berman, Director

**Phone:** (415) 637-1531

**Email:** [rberman@waldenhouse.org](mailto:rberman@waldenhouse.org)

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** 1885 Mission Street, San Francisco, CA 94103

**Notes:** Individuals are referred by Parole. Drop-ins are allowed.

### Things To Know

**Languages Spoken:** English and Spanish

**What to Bring:** State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No Fees

**Eligible Population:** Individuals, ages 18 and older, who are incarcerated in or recently released from State prison. Individuals who have a criminal conviction for a violent offense, a sex offense, a gang-related offense, arson, or are registered sex offenders are considered on a case-by-case basis.

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Vision Care; Health & Wellness Education; Anger Management; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Assessment & Application for Food Stamps; Assessment & Application for General Assistance; Assessment & Application for SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services. Referrals to other resources available as needed.

## **WALDEN HOUSE SERVICES TO ENHANCE PAROLEE SUCCESS (STEPS) DAY REPORTING CENTER**

Reduce recidivism and help parolees discharge from parole successfully!

[www.waldenhouse.org](http://www.waldenhouse.org)

### **To Get Connected**

**Contact Persons:**

Mike Davila, Director

**Phone:** (415) 503-2227

**Email:** [mdavila@waldenhouse.org](mailto:mdavila@waldenhouse.org)

**Hours:** Monday – Friday, 9:00am to 9:00pm; Saturday and Sunday, 9:00am to 3:00pm. Intake Monday-Friday only.

**Location:** 1885 Mission Street, San Francisco, CA 94103

**Notes:** Must be referred by Parole. Drop-ins allowed.

### **Things To Know**

**Languages Spoken:** English and Spanish

**What to Bring:** State-Issued ID, Social Security Card, Proof of SF Residency, TB Clearance. Program will assist entering clients in getting these.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No Fees

**Eligible Population:** May depend on conviction history – evaluated on a case-by-case basis.

**Primary Community Served:** Individuals who are incarcerated in or recently released from San Francisco County Jail or Alternative Custody; on SF Adult Probation; homeless.

**Faith Based:** No.

**Direct Services:** Transitional Housing; Access to Internet; Assistance Getting Drivers License or Other ID; Clothing; Food/Prepared Meals; Mental Health Treatment; Substance Abuse Treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Health & Wellness Education; Anger Management classes; Group Counseling/Therapy; Intensive Case Management; Individual Counseling/Therapy; Outreach; Post-Incarceration Support; Basic/Remedial Education; GED & High School Education; Reading/Literacy; Vocational Education; Assessment & Application for Food Stamps, General Assistance, SSI; Employment Training; Employment Placement; Employment Retention; Job Readiness/Life Skills; Money Management/Personal Financial Education; Representative Payee Services; Parenting Support/Education. Referrals to other resources available as needed.

## MEALS

The following "Free Eats" and "Free Pantry" Charts are updated quarterly, and are available at many community locations in San Francisco, as well as online at [www.freeprintship.org](http://www.freeprintship.org).

Kitchens	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Notes
1. All Saints' Episcopal Church 1350 WALLER (near Masonic) 621-1862							Brunch 10:30-11:30am	Meat; potatoes or pasta or rice; vegetables, salad, pastry, coffee & bread. <b>Closed Jan 1.</b> ☺
2. City Team Ministries 164 - 6 <sup>th</sup> St. (btw. Mission & Howard) 861-8688							Lunch 1-3pm	A hot meal. Clothes & foot care available at Saturday lunch. Medical clinic the 1st, 2nd & 3rd Saturday of each month. ☺
3. Curry Senior Center 333 TURK (btw. Hyde & Leavenworth) 292-1086 (8am-1pm)	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	Breakfast 8-9am Lunch 11am & noon	For those age 60 & over. \$2 suggested donation, but no one turned away for lack of funds. Sign up 8am daily for lunch. ☺
*4. Curry Without Worry HYDE & FULTON (by the statue of Bolivar) 418-4361 (8am-1pm)			Dinner 5:30pm until food runs out					<b>Vegan!</b> Curried vegetables, 9-bean soup, puris, rice, & chutney.
5. Food Not Bombs UN PLAZA (btw. Market & beginning of Leavenworth) 16TH & MISSION (BART Plaza)	UN PLAZA Dinner 5:45pm until food runs out	UN PLAZA Dinner 6pm until food runs out		UN PLAZA Dinner 5:30pm until food runs out	16TH & MISSION Dinner 7pm until food runs out			<b>Vegan!</b> soup &/or entree; bread (may have animal products); often salad. Bring your own bowl. Meal times vary: often late or cancelled. ☺
*6. Friday Night Movie Night 690 PAGE (at Steiner) (510) 213-1257 (T-F 9am-5pm)						Dinner 6-7pm		Hot meal. Volunteers can help set up at 4:30pm. Movie by 7pm. Closed 9pm. ☺
7. Glide Memorial Church 330 ELLIS (at Taylor) 674-6043 (M-F 8am-4:30pm)	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Breakfast 8-9am, Seniors (60+) Lunch 7:30am Dinner 12-1:30pm	Bag meal to go (2 sandwiches+) provided after lunch <b>Sat &amp; Sun (no dinner)</b> , & after breakfast on <b>Jan 17, Feb 21 (no lunch or dinner)</b> . ☺
*8. Martin de Porres House of Hospitality 225 POTRERO (near 16th St.) 552-0240	***** Brunch 9-10:30am Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	***** Brunch 6:30-7:30am Lunch 12-2pm Dinner 3:30-5pm	<b>Usually a vegetarian alternative.</b> Breakfast: oatmeal & herb tea. Lunch & Brunch: hearty soup & salad. ☺
9. Missionaries of Charity 1300 - 3 <sup>rd</sup> St. (at Mission Rock) 586-3449 (9-11:30am, 3:30-6pm)	Dinner 3:30-5pm	Dinner 3:30-5pm	Dinner 3:30-5pm	Dinner 3:30-5pm	Dinner 3:30-5pm	Dinner 3:30-5pm	Dinner 3:30-5pm	Mon-Sat: soup & sandwiches. Sun: full-course dinner. There is a short prayer before the meal. ☺
10. North Peninsula Food Pantry & Dining Center of Daly City 31 BEPLER (near Mission) (650) 994-5150		Dinner 5-5:30pm or till food runs out.	Dinner 5-5:30pm or till food runs out.		Dinner 5-5:30pm or till food runs out.			A full-course meal. ☺

\* indicates important changes since Oct-Dec 2010.

We'd like your corrections, comments, or additions for our next update. Please call 648-3222, or email [free@freeprintship.org](mailto:free@freeprintship.org). Up-to-the-minute charts available at <http://freeprintship.org>

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# January-March 2011 Page 2. See other side for more eats!

## San Francisco Free Eats Chart Page 2. See other side for more eats!

Kitchens	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Notes
11. <b>Providence Foundation of SF</b> 1601 MCKINNON (at Mendell) 206-0263				Lunch 12:45-2pm				Optional Bible study before a hearty lunch. ☺
12. <b>St. Anthony Dining Room</b> 45 JONES (at Golden Gate) 241-2690	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	Lunch 11:30am-1:30pm	10-11:30am: families & folks age 59+ or unable to carry a tray. 11:30am-1:30pm: all others. ☺
*13. <b>St. Peter &amp; Paul Catholic Church</b> 666 FILBERT (near Washington Sq.) 421-0809	Sandwich 4pm until they run out	Monday-Friday, 6-6:30pm			Sandwich 4pm until they run out			A simple sandwich. ☺
14. <b>S. F. Rescue Mission</b> 140 TURK (btw. Taylor & Jones) 441-1628		Mon-Fri Breakfast (coffee and pastry) 10:30-10:45am. Mon-Fri Dinner Doors open 3:45pm, mandatory church service 4pm (doors close 4:15pm).						Full-course dinner. Blankets sometimes available. ☺
*15. <b>Third Baptist Church</b> 1399 McALLISTER (near Pierce)					Lunch 12:30-1pm			Meat, bread, vegetables, salad, punch & dessert. ☺
16. <b>United Council of Human Services</b> 2111 JENNINGS (at Van Dyke) 671-1100		Breakfast 7-9am Dinner 5-7pm	Breakfast 7-9am Dinner 5-7pm	Breakfast 7-9am Dinner 5-7pm	Breakfast 7-9am Dinner 5-7pm	Breakfast 7-9am Dinner 5-7pm		Hot breakfast. Hot dinner. ☺

Kitchens serving once a month	Saturday	Sunday	Notes
1. <b>Calvary United Methodist Church</b> 1400 JUDAH (near 19th Ave) 566-3704		Breakfast 8:30-9:30am (Jan 9 & 23, Feb 13 & 27, Mar 13 & 27)	Hot breakfast the second & fourth Sunday of the month. Waffles, grits, eggs.
2. <b>First Friendship Institutional Baptist Church</b> 501 STEINER (at Oak)	Lunch: noon-3pm (Jan 22, Feb 26, Mar 26)		Full-course lunch the fourth Saturday of the month. Volunteers needed to serve & clean up. ☺
3. <b>Iglesia Latina Americana de las Adventistas 7º Día</b> 3024 - 24th St. (near Harrison)	Lunch: 11:30am-1pm (Jan 22, Feb 26, Mar 26)	Breakfast: 9:30-11am (Jan 16, Feb 20, Mar 20)	<b>Lacto-ovo-vegetarian!</b> Eggs, potatoes, beans, coffee served on the third Sunday of each month.
4. <b>Macedonia Missionary Baptist Church</b> 2135 SUTTER St. (near Steiner)			Hot meal the Saturday before the fourth Sunday of each month There is a short blessing before the meal. There will be a health fair with healthy lunches on Jan 15, 1-2:30pm.
*5. <b>Philadelphian 7th-Day Adventist Church</b> 2520 BUSH (at Divisadero) 567-0263		Lunch: 10am-noon (Jan 9 & 23, Feb 13 & 27, Mar 13 & 27)	<b>Lacto-ovo-vegetarian!</b> Fruit, cereal, juice, bread, milk, entrée & hot beverages on the second & fourth Sundays of the month. ☺
6. <b>River of Life Christian Fellowship</b> 1 MARKET (at Embarcadero Plaza)		Dinner: 4:30pm until food runs out (Jan 2 & 23, Feb 6 & 27, Mar 6 & 27)	Soup, coffee & bread on the first & fourth Sundays of the month. ☺

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(rev 2)

Pantry Chart  
Pantries that give away free groceries or produce

## Bayview/Hunters Point/Visitation

**Bayview TLC Family Resource Center.** 1601 LANE St (at Quesada, in Bayview Y). 822-9404. **Th 2-4pm.** Must live in 94124 zip code. ID required. Bring a bag. No ID required for one-time-only emergency food box for any SF resident; call M-F 9am-5pm. ☒

**Girls 2000 (Hunters Point Food Pantry).** 195 KISKA (at Dormitory, in Hunters Point Boys & Girls Club). 824-3225 (2-6pm). **Thur 1:30-2:30pm.** For Hunters Point families; no ID needed. ☒

**Heritage Homes & Britton Court.** 243 REY (at Sunnydale). 333-9956. **Mon 2-5pm.** For residents of Heritage Homes/Britton Court; no ID required. **Closed Jan 17, Feb 21.** ☒

**Our Lady of Lourdes.** 410 HAWES (at Innes). 695-0562. **Line up Sat 8:30am** for ticket for food given out **9:30am-11:30am.** ID & proof of address required. Bring a bag. English, Spanish. **Closed Jan 1.** ☒

**Rainbow 7th Day Adventist.** 1400 PALOU (at Keith). **Sign up Mon 9am** for vegetarian groceries given out **12pm.** **Closed Jan 17, Feb 21.** ☒

**\*St. Paul Tabernacle Baptist.** 1789 OAKDALE (at Phelps). 642-4965. **Fri 11:30am-1:30pm.** Must live in 94124 zip code. ID required. ☒

**United Council of Human Services.** 1065 OAKDALE (near Ingalls). 643-1700. **Sign up Wed 8am** (with ID) for food given out **Wed 9:30am.** If not signed up, line up **Wed 8:30am** to see if there's extra. ☒

## Mission/Potrero/Castro

**Arriba Juntos.** 1850 MISSION (bet. 14th & 15th Sts.). 487-3240. **Sign up Thur 8:30am; groceries given out 9am.** Must live in 94110 or 94103 zipcode. ID required. ☒

**Diamond Heights at St. Aidan's.** 101 GOLDMINE DR (at Diamond Heights Blvd). **Fri 1-2pm.** Produce, dry goods. Must live in 94131 zip code. ID required. ☒

**Fill Up America.** 1050 S. VAN NESS (bet 21st & 22nd Sts.). (800) 994-0041. **Line up Fri 9:30am** for food given out **11:15-11:30am.** ☒

**Potrero Hill Family Resource Ctr.** 751 MISSOURI (at Turner). 206-2121. **Fri 12-4pm, last two Sats of the month 10am-2pm** (Jan 22, 29; Feb 19, 26; Mar 19, 26). Must live in 94107 zip code. Bring ID & lease for 1st visit. No ID required for one-time-only emergency food box for any SF resident; call M-F 9am-4pm.

**Salvation Army Family Services, Mission.** 1156 VALENCIA (bet. 22nd & 23rd Sts.). 648-0260. **Call for interview M-Th 10am-2pm. Food given out Fri 9-10:30am.** Must live in 94107, 94110, 94112, 94114, or 94131 zip code. Bring ID, proof of income & of address. English, Spanish. **Closed Jan 1.** ☒

**Women's Building.** 3543 18TH ST. (bet. Valencia & Guerrero). 431-1180 ext. 11 (M-F 9am-5pm). **Sign up Mon 10am** for groceries given out **10-11am.** For immigrant SF residents only. Bring a bag. English, Cantonese, Spanish. **Closed Jan 3, Jan 17, Feb 21; open Jan 18 & Feb 21 instead.** ☒

## Ocean View/Sunset/Richmond

**Calvary United Methodist Church.** 1400 JUDAH (near 19th Ave). 566-3704. **Fri 8-10am.** Bring a bag. English, Cantonese, Mandarin, Tagalog. Must live in 94121, or 94122 zip code. ID required.

**Fill Up America.** 200 ONONDOGA (near Olsego). (800) 994-0041. **Get a number Fri 6:30-11am** for food given out **1:30pm.** ☒

**OMI Family Resource Ctr.** 650 CAPITOL (near Montana). 406-1370. **Get a number Tues 9:30am-noon; food given out 11am-noon.** Must live in 94112, 94116, or 94132 zip code with proof. ☒

**OMI Senior Ctr.** 65 BEVERLY (at Holloway). 334-5550. Food boxes for seniors (60+) **9am-1pm on the 4th Mon of the month** (Jan 24, Feb 28, Mar 28). Grocery bags for seniors who live in 94112, 94127 or 94132 zipcode **Thur 9-11am.** ID & proof of income required. English, Cantonese, Mandarin, Spanish, Tagalog. ☒

**Sunrise Community Pantry at Christ Church Lutheran.** 1090 QUINTARA (at 20th Ave). **Tickets given out by lottery Sat 7am.** Only 1 person per household allowed to shop. ID required.

**\*Temple United Methodist Church.** 65 BEVERLY (at 19th Ave). 586-1444. **Wed 6-7:30pm.** Line up no earlier than 4pm to get a random number (not first come, first served). Must live in zip code 94112, 94127, or 94132, with current photo ID. ☒

## Tenderloin/Chinatown/SoMa

**Mary Elizabeth Inn.** 1040 BUSH ST (near Jones). 673-6768 (M-F 8am-4pm). **Women only: line up 9am Wed; food given out 9:30-10:30am;** bring a bag. ☒

**Project Open Hand.** 730 POLK (near Ellis). 800-551-6325. **People with symptomatic or disabling HIV or AIDS; call M-Sa 9am-4pm** for interview appt. **If accepted, pick up food Tues 9am-4pm, Wed-Sat 11am-4pm.** Proof of diagnosis & SF residency & photo ID required. ☒

**Salvation Army Asian-American Yerba Buena Center.** 360 4TH ST. (at Clara). 777-2677. **Call for interview M-Th 10am-2pm. Food given out Fri 8-9am.** For seniors 60+ who live in 94103, 94105, or 94107 zip code. Client must pick up food

\* indicates important changes since Oct-Dec 2010.

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# San Francisco Free Pantry Chart

Page 2. See other side for more pantries!

## Pantries that give away free groceries &/or produce

### Tenderloin/Chinatown/SoMa (cont.)

in person. ID required. English, Cantonese, & Mandarin. ☎

**S.F. Rescue Mission.** 140 Turk (bet. Taylor & Jones). 441-1628. **Sign up Wed 12-12:30pm; food given out Thurs 12-12:30pm.** Must live in 94102 zip code. Bring photo ID & proof of address. You can get food once a month. ☎

**Youth With A Mission.** 357 Ellis (near Jones). 885-6543. Line up Thurs 11am for **food given out 1:30-3pm.** Must live in 94102 zip code. ID required. ☎

### Western Addition/Haight

**\*Bethel AME Church.** 916 LAGUNA (at Golden Gate). 921-4935. **Sign up 8am Fri Jan 7 to get food once a month for next 6 months** (next sign up summer 2011). ID required. Bring a box or bag. Those not signed up can show up **Fri 12:45-2pm** to see if there's extra food. ☎

**Booker T. Washington Community Svce Ctr.** 800 PRESIDIO (at Sutter). 928-6596. **Call Wed 9am-noon for appt to pick up food Thur 11:30am-1pm.** Produce, canned & dry goods. Photo ID required. ☎

**First Friendship Inst. Baptist Church.** 501 STEINER (at Oak). **Friday 10am-12pm.** Bring a bag. ☎

**Jones Memorial United Methodist Church.** 1975 Post (at Steiner). 921-7653. **Sat 10:30-11am.** Bring a bag. Must live in 94115 zip code. **Closed Jan 1.** ☎

**Korean American Senior Service.** 745 BUCHANAN (at Grove). 255-9371. **Fri 10am-12pm.** ID required. ☎

**Macedonia Missionary Baptist Church.** 2135 SUTTER (near Pierce). **Wed 10am-12pm.** Must live in 94102, 94109, or 94115 zip code. ID required.

\*indicates important changes since Oct-Dec 2010.

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**\*St. Andrew Missionary Baptist Church.** 2565 Post (near Baker). **Don't line up before 8am. Sign up Wed, Jan 5, 8:45am to get an appointment to pick up food Wed morning for the next year.** Those without appointments come **Wed 10:15am to see if there's extra food.** No ID required, just a smile. ☎

### Treasure Island

**Treasure Island Homeless Development Initiative.** 850 AVENUE I ON TREASURE ISLAND (at 11th St, in the Shipshape Building). 274-0311. **Tues 3-4:30pm.** For Treasure Island residents only. ID required. ☎

### Citywide

**Supplemental Food Program.** CALL 211 (HELP LINK) for nearest location to get one 35-lb box of dry & canned goods per month. For SF residents age 60+ & non-WIC families with children under 6. Must provide proof of age & income. ☎

## Other ways to get free groceries

**Food Stamps.** Department of Human Services, 1235 MISSION (betw. 8th & 9th Sts.). 558-1001 (or toll-free 877-366-3076) for information in Cantonese, Mandarin, English, Spanish, Tagalog, Russian. You can check your eligibility & apply online at [benefitssf.org](http://benefitssf.org). Otherwise apply in person **M-F 8-11am & 1-3pm.** It's best to get there as early as possible (8-10am), fill out an application, & turn it in at the window. They will give you an appointment either that day or in a few days. For the appointment bring ID; Green Card (if you're an immigrant); & proof of your rent, expenses, & income. They'll check your bank accounts, etc. & fingerprint you. If approved, you should get your food stamps card sometime within 3 days to a month. Individuals can get up to \$200 worth of Food Stamps per month (most individuals get less; most families get more). The amount you get depends on income and how much you have to pay for rent, etc. As of Feb 1, people with resources (house, car, bank account, etc) but no income may be eligible. ☎

**WIC.** CALL 575-5788 (leave message if no answer). **M-F 8am-5pm.** Women who are pregnant or have children under 5 years, call for referral to sign up in one of 5 locations. Bring proof of income (check stubs, Medi-Cal card), address (California ID/phone or PG&E bill/piece of mail), & verification of pregnancy (with due date). WIC provides food vouchers, info & support for breastfeeding, & nutritional counseling. You can take vouchers to some grocery stores for fruits & vegetables, whole grains, beans (or peanut butter), cereal, juice, eggs, milk, cheese, iron-fortified infant formula & baby food for infants. Women who are breastfeeding & not using formula get more of the above, plus canned fish. **Closed Jan 17, Feb 21.** ☎

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NOTES

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# FAMILIES & CHILDREN

If you are a parent or caregiver, the following resources may be of help to you or your children.

## **A BETTER WAY REUNIFICATION PROGRAM**

To provide a nurturing environment and to make a positive difference in the lives of children we serve; to help them become healthy, confident, and productive individuals. To accomplish this mission, we help children find their full potential through an array of foster care, adoptive, therapeutic and educational services. [www.abetterwayinc.net](http://www.abetterwayinc.net)

### **To Get Connected**

**Contact Person:** Claudette Delva, Intake Coordinator

**Phone:** (415) 715-1050 **Fax:** (415) 715-1051

**Email:** [cdelva@abetterwayinc.net](mailto:cdelva@abetterwayinc.net)

**Hours:** Monday – Friday, 8:00am to 7:00pm.  
Intake: Weekdays, 7:30am and 3:30pm.  
Saturdays by appointment.

**Location:** 150 Executive Park Blvd., Suite 4000, San Francisco, CA 94134

**Notes:** All clients are referred from Human Service Agency and authorized for services through Foster Care Mental Health. Drop-ins are allowed, but appointments are recommended.

### **Things To Know**

**Languages Spoken:** Spanish, Mandarin, Hakka, Russian, English, Vietnamese

**What to Bring:** Medi-Cal or approval from Foster Care Mental Health

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Client fees are paid by Medi-Cal or per HSA workorder.

**Eligible Population:** Children are the primary clients; family or adult involvement is through a child.

**Restrictions:** May not have criminal conviction for sex offense; history of sexual abuse with the client who is referred; may not be a registered sex offender.

**Faith Based:** No.

**Direct Services:** Access to Internet; Clothing; Food/Prepared Meals (snacks and juice for clients); Phone/Voicemail; Mental Health Treatment; Intensive Case Management; Individual Counseling/Therapy; Visitation; Couples/Family Counseling; Family Reunification; Parenting Support/Education Services for Children. Referrals to other resources available as needed.

## **CENTERFORCE    *BACK TO FAMILY PROGRAM***

Centerforce's Back to Family Program provides reentry and family reunification case management for men who are leaving prison and their families, as well as Couples Enhancement Workshops for couples impacted by incarceration. [www.centerforce.org](http://www.centerforce.org)

### **To Get Connected**

**Contact Persons:**

Dolores Lyles, Program Manager

**Phone:** (415) 456-9980 ext 102

**Fax:** (415) 456-2146

**Email:** [dlyles@centerforce.org](mailto:dlyles@centerforce.org)

**Specific Intake Days and Times:**

Intakes are completed on an ongoing basis.

**Service Areas:** San Francisco, Alameda, Contra Costa, San Mateo, Marin, Solano, Sonoma, and Napa Counties

**Administrative Office Mailing Address:**

2955 Kerner Blvd., San Rafael, CA 94901.

### **Things To Know**

**Languages Spoken:** English. Translation services will be arranged when possible.

**Client fees, if any:** None.

**Eligible Population:** Incarcerated fathers leaving San Quentin State Prison (H-Unit). and their partners and/or co-parents.

**Faith Based:** No.

**Direct Services:** Pre- and Post-Release Case Management, Relationship Workshops, Resources and Referrals, Post-Incarceration Support, Hygiene/Personal Care Items.

## **CENTERFORCE    *THE LIFE PROJECT***

Centerforce's Leaders in Future Environments (LIFE) Project provides one-on-one mentoring and facilitates group activities with youth who have been affected by parental incarceration. The program provides youth with opportunities for leadership development, academic improvement and life skills training. [www.centerforce.org](http://www.centerforce.org)

### **To Get Connected**

**Contact Persons:**

Dolores Lyles, Program Manager

**Phone:** (415) 456-9980 ext 102

**Fax:** (415) 456-2146

**Email:** [dlyles@centerforce.org](mailto:dlyles@centerforce.org)

**Specific Intake Days and Times:**

Applications are accepted at all times.

Incarcerated parents can request an application via mail.

**Service Areas:** Alameda, Contra Costa, San Mateo, San Francisco and Marin Counties

**Administrative Office Mailing Address:**

2955 Kerner Blvd., San Rafael, CA 94901.

**Notes:** No referral needed. No drop-ins.

The enrollment process begins by requesting an application by mail or by phone. Adults (21+) who are interested in mentoring a youth in the program can get additional information about how to get involved by phone.

### **Things To Know**

**Languages Spoken:** English. Translation services will be arranged when possible

**Client fees, if any:** None.

**Eligible Population:** Youth (ages 11 – 18) who are affected by parental incarceration.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino

**Restrictions:** Mentor cannot have criminal conviction for violent offense; sex offense; or be a registered sex offender.

**Faith Based:** No.

**Direct Services:** Mentoring; Outreach; Resources and Referrals; Group Activities and Events; and Access to Calendars of Local Events.

## **COMMUNITY WORKS WEST, INC. *ONE FAMILY/PARENTING INSIDE OUT***

One Family is an initiative led by Community Works in collaboration with the San Francisco Children of Incarcerated Parents Partnership (SFCIPP) and the San Francisco Sheriff's Department. The goal of One Family is to strengthen families impacted by incarceration.

<http://www.communityworkswest.org/index.php/one-family>

### **To Get Connected**

**Contact Person:** Kelli Finley

**Phone:** (415) 575-4459

**Email:** [kfinley.cw.onefamily@gmail.com](mailto:kfinley.cw.onefamily@gmail.com)

**Location:** SFSD's Women's Reentry Center (mothers), SFSD's Community Programs (fathers)

**Hours/Meeting times:** Call for times

### **Things To Know**

**Eligible Population:** Any parent

**Primary Community Served:** Open to all formerly incarcerated parents (custodial and noncustodial) with children under 18

**Faith Based:** No

**Direct Services:** One Family provides Parenting Inside Out, a CPS certified parent education program. One Family also provides Family Transition Circles and Restorative Circles for reunification of families after release from incarceration.

## COMMUNITY WORKS WEST, INC. *PROJECT WHAT!*

Project WHAT! raises awareness about the effects of parental incarceration on children and improves services and policies that affect children of incarcerated parents. We give youth who have had a parent incarcerated the support and opportunity to tell their stories. Participating youth learn a variety of valuable life skills in the program. Project WHAT! publishes the ***Resource Guide for Teens with a Parent in Prison or Jail***, a free publication available for any youth impacted by familial incarceration.

<http://www.communityworkswest.org/index.php/project-what>

### To Get Connected

**Contact Persons:** Mailee Wang, Program Director

**Phone:** (510) 647-8899 **Fax:** (510) 647-8560

**Email:** [cw.project.what@gmail.com](mailto:cw.project.what@gmail.com)

**Note:** Recruitment takes place each Spring.

### Things To Know

**Eligible Population:** Youth, ages 15-20, who have had a parent incarcerated (currently or in the past).

**Primary Community Served:** Bay Area youth who have experienced parental incarceration

**Faith Based:** No.

**Direct Services:** Paid internship; Snacks provided during meetings; Transit Vouchers; Job Readiness/Life Skills; Personal Financial Education; Services for Children. The program is a job, peer support group, and leadership development all in one. Referrals to other resources available as needed.

## **HOLY FAMILY DAY HOME    *INFANT, TODDLER AND PRE-K PROGRAM AND FAMILY SUPPORT SERVICE***

Our mission is to provide affordable, high-quality early childhood education and family support services in a stable, nurturing environment, thereby providing children of working families skills and hope for lifelong development. Seventy percent of our families are either homeless, in CalWorks Program or are the working poor, making less than \$23,000 per year.

**[www.holyfamilydayhome.org](http://www.holyfamilydayhome.org)**

### **To Get Connected**

#### ***Preschool/Kindergarten***

**Phone:** (415) 861-5361

**Email:** [intake@holyfamilydayhome.org](mailto:intake@holyfamilydayhome.org)

#### ***Infant & Toddler Program***

**Phone:** (415) 487-3753

**Email:** [minnaintake@holyfamilydayhome.org](mailto:minnaintake@holyfamilydayhome.org)

**Mailing Address:** 299 Dolores Street, San Francisco, CA 94103

**Notes:** Call, email or write for more information.

### **Things To Know**

**Eligible Population:** All individuals and family members with an infant, toddler or pre-kindergarten age child. Individuals must reveal criminal conviction for violent or sex offenses, as well as registration as sex offender status.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant. About 10% of our 171 families may have a family member involved in the criminal justice system.

**Faith Based:** No.

**Direct Services:** Preschool/Kindergarten and Infant/Toddler program. Referrals to other resources available as needed.



## **HOMELESS CHILDREN'S NETWORK (HCN) *EARLY PERIODIC SCREENING, DIAGNOSIS, AND TREATMENT***

In collaboration with a network of homeless services providers, HCN seeks to decrease the trauma of homelessness and domestic violence, to increase the strength and effectiveness of the HCN Collaborative, and to provide early childhood education and consultation to shelter-based child care and family child care providers. HCN provides flexible, well-coordinated and culturally competent services to homeless and formerly homeless children and their families. Funding and services provided through Early Periodic Screening, Diagnosis and Treatment Program (EPSDTP). **[www.hcnkids.org](http://www.hcnkids.org)**

### **To Get Connected**

**Contact Persons:** Kathy O'Shea, Program Director

**Phone:** (415) 437-3990 **Fax:** (415) 437-3994

**Email:** [kathy@hcnkids.org](mailto:kathy@hcnkids.org)

**Hours:** Monday - Friday 9:00am to 6:00pm

**Location:** 3265 17th Street, Suite 404

San Francisco, CA 94110

**Notes:** No referral needed. Please call or write for an appointment. No drop-ins.

### **Things To Know**

**Languages Spoken:** English, Spanish, ASL and Japanese

**What to Bring:** Medi-Cal ID card.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** Serves homeless individuals from birth to age 17 with mental health diagnosis that meets medical necessity, such as Adjustment Disorder, Depression, or PTSD. May not have criminal conviction for sex offense or be a registered sex offender. Current abuse cases are referred to CPS.

**Primary Community Served:** African American, Hispanic/Latino, Lesbian/Gay/Bisexual/ Transgender, Immigrant, Spanish-speaking

**Faith Based:** No.

**Direct Services:** Up to two years of mental health treatment; Co-occurring Disorder/Dual Diagnosis Treatment; Group Counseling/Therapy; Individual Counseling/Therapy; Outreach; Trauma Recovery Services; Victim/Survivor Services; Couples/Family Counseling; Parenting Support/Education; Services for Children; Facilitation of Visits in Jails and Prisons. Referrals to other resources available as needed.

## SAN FRANCISCO ACCESS CHILD CARE

ACCESS is a pilot project to help families with at least one child under 3 years living or formerly living in homeless or domestic violence shelters to obtain child care. [www.sfcel.org](http://www.sfcel.org)

### To Get Connected

**Contact person:** Maria Wallace

**Phone:** (415) 343-3300

**Location:** 445 Church Street, San Francisco, CA 94114

**Hours:** Monday – Friday, 9:00am – 4:00pm

### Things To Know

**Languages Spoken:** English, Chinese, Spanish

**What to Bring:** Shelter verification.

**Accessibility:** 22 Fillmore bus, J Church train; wheelchair accessible

**Client fees, if any:** None

**Eligible Population:** Must have one child 0-3 years old and have lived in homeless/ domestic violence shelter within past 6 months

**Primary Community Served:** Homeless

**Faith Based:** No

**Direct Services:** Full- or part-time child care at designated family child care homes or centers for all children (ages 0-13 years) needing care until the youngest child turns 3 years old.

## **SAN FRANCISCO DEPARTMENT OF CHILD SUPPORT SERVICES *COMPROMISE OF ARREARS PROGRAM (COAP)***

The Department's mission is to empower parents to provide for the economic needs of their children. The COAP program assists noncustodial parents with past due child support (arrears) owed to the State to compromise the debt by reducing the obligation that can be paid in a lump sum or in monthly payments over 36 months. **[www.SFGOV.org/dcsc](http://www.SFGOV.org/dcsc)**

### **To Get Connected**

**Contact Person:** Kathy Fong-Chen, Child Support Officer/COAP Coordinator

**Phone:** (415) 356-2871 **Fax:** (415) 356-2774

**Email:** [kathy.fong-chen@sfgov.org](mailto:kathy.fong-chen@sfgov.org)

**Hours:** Monday – Friday, 8:00am to 5:00pm

**Location:** 617 Mission Street, San Francisco, CA 94105

**Notes:** No referral needed. Drop-ins are welcome.

### **Things To Know**

**Languages Spoken:** English, Spanish, Cantonese.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals with an open child support case with child support arrears owed to the State.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Assistance Getting Drivers License or Other ID; Intensive Case Management; Outreach; Credit Repair; Family Law; Establishment of paternity, Child Support Orders, Health Insurance Orders.

## SAN FRANCISCO DEPARTMENT OF CHILD SUPPORT SERVICES *CUSTOMER SERVICE OUTREACH (EPCOT)*

The Department's mission is to empower parents to provide for the economic needs of their children. The EPCOT Program holds workshops with various groups in the community, including treatment facilities, to educate and assist non-custodial parents with their child support cases, obligations, and issues. [www.SFGOV.org/dcss](http://www.SFGOV.org/dcss)

### To Get Connected

**Contact Person:** George Smith, Outreach & Customer Service Coordinator

**Phone:** (415) 356-2950 **Fax:** (415) 356-2774

**Email:** [GeorgeJ.Smith@sfgov.org](mailto:GeorgeJ.Smith@sfgov.org)

**Hours:** Monday – Friday, 8:00am to 5:00pm

**Locations:** 617 Mission Street, San Francisco, CA 94105; 170 Otis Street, San Francisco, CA 94103; 3120 Mission Street, San Francisco, CA 94110; 1315 Evans Avenue, San Francisco, CA 94124

**Notes:** No referral needed. Drop-ins are welcome.

### Things To Know

**Languages Spoken:** English, Spanish, Cantonese.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals with an open child support case. Any parent of a minor child can open a case.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Assistance Getting Drivers License or Other ID; Intensive Case Management; Outreach; Credit Repair; Child Support Orders, Health Insurance Orders; Post-Incarceration Support; Family law.

## **SAN FRANCISCO DEPARTMENT OF CHILD SUPPORT SERVICES *JAIL OUTREACH PROGRAM***

The Department's mission is to empower parents to provide for the economic needs of their children. The Jail Outreach Program assists incarcerated non-custodial parents with outstanding child support issues that arise as a result of their incarceration. [www.SFGOV.org/dcss](http://www.SFGOV.org/dcss)

### **To Get Connected**

**Contact Person:** George Smith, Community Outreach Coordinator

**Phone:** (415) 356-2950 **Fax:** (415) 356-2774

**Email:** [georgej.smith@sfgov.org](mailto:georgej.smith@sfgov.org)

**Hours:** Monday - Friday, 8:00am to 5:00pm

**Locations:** 617 Mission Street, San Francisco, CA 94105; 170 Otis Street, San Francisco, CA 94103; 3120 Mission Street, San Francisco, CA 94110; 1315 Evans Avenue, San Francisco, CA 94124

**Notes:** No referral needed. Drop-ins are welcome. Visits to County Jail #5 on 1<sup>st</sup>, 2<sup>nd</sup>, 4<sup>th</sup> and 5<sup>th</sup> Friday of every month.

### **Things To Know**

**Languages Spoken:** English, Spanish, Cantonese.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** Individuals in custody with an open child support case. Any parent of a minor child can open a case.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Assistance Getting Drivers License or Other ID; Credit Repair; Child Support Orders, Health Insurance Orders; Post-Incarceration Support; Modification of Child Support Orders, as appropriate.

## SAN FRANCISCO DEPARTMENT OF CHILD SUPPORT SERVICES *JOB SUPPORT PROGRAM*

The Department's mission is to empower parents to provide for the economic needs of their children. The Job Support Program was developed to provide parents with individualized, hands-on assistance in obtaining employment for parents in collaboration with employment specialists through the One-Stop Career Link Centers and other community partners.

[www.SFGOV.org/dcss](http://www.SFGOV.org/dcss)

### To Get Connected

**Contact Person:** Paul Spraggins, Child Support Officer

**Phone:** (415) 356-2904 **Fax:** (415) 356-2774

**Email:** paul.spraggins@sfgov.org

**Hours:** Monday - Friday, 8:00am to 5:00pm

**Locations:** 617 Mission Street, San Francisco, CA 94105; 170 Otis Street, San Francisco, CA 94103; 3120 Mission Street, San Francisco, CA 94110; 1315 Evans Avenue, San Francisco, CA 94124

**Notes:** No referral needed. Drop-ins are welcome. No appointment necessary.

### Things To Know

**Languages Spoken:** English, Spanish, Cantonese.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** An individual with an open child support case. Any parent of a minor child can open a case.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Outreach; Establishment of Paternity, Child Support Orders, Health Insurance Orders; Post-Incarceration Support; Modification of Child Support Orders, as appropriate.

## **SAN FRANCISCO DEPARTMENT OF CHILD SUPPORT SERVICES *NONCUSTODIAL PARENT EMPLOYMENT & TRAINING PROGRAM (NET)***

The Department's mission is to empower parents to provide for the economic needs of their children. The NET Program was developed to assist a non-custodial parent to resolve barriers to employment, parenting and their child support obligations. [www.SFGOV.org/dcsc](http://www.SFGOV.org/dcsc)

### **To Get Connected**

**Contact Person:** Albert Turner, Child Support Officer, NET Coordinator

**Phone:** (415) 356-2975 **Fax:** (415) 356-2774

**Email:** [albert.turner@sfgov.org](mailto:albert.turner@sfgov.org)

**Hours:** Monday - Friday, 8:00am to 5:00pm

**Locations:** 617 Mission Street, San Francisco, CA 94105; 170 Otis Street, San Francisco, CA 94103; 3120 Mission Street, San Francisco, CA 94110; 1315 Evans Avenue, San Francisco, CA 94124

**Notes:** No referral needed. Drop-ins are welcome. No appointment necessary.

### **Things To Know**

**Languages Spoken:** English, Spanish, Cantonese.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** An individual with an open child support case. Any parent of a minor child can open a case.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Access to Internet; Assistance Getting Drivers License or Other ID; Outreach; Education regarding child support obligations and resources available for employment.

## SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH *COMPREHENSIVE CHILD CRISIS SERVICES*

To provide acute psychiatric crisis evaluation and intervention for children and youth in San Francisco, regardless of insurance, up to age 18. We are strongly committed to delivering family focused and consumer driven care, and developing a safety network within San Francisco county.

### To Get Connected

**Phone:** (415) 970-3800 **Fax:** (415) 970-3855

**Hours:** Monday - Thursday, 7:00am to 9:00pm; Friday, 7:00am to 7:00pm; After hours, on-call mobile team

**Location:** 3801 Third Street, Building B, Suite 400, San Francisco, CA 94124

**Notes:** No referral needed. Drop-ins are allowed during office hours.

### Things To Know

**Languages Spoken:** English, Spanish, Chinese, Vietnamese. Other languages can be accommodated.

**What to Bring:** Clients must exhibit psychiatric emergencies.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** Sliding scale. Accept MediCal, private insurance, Healthy Families, Healthy Kids.

**Eligible Population:** All individuals up to age 18 who have psychiatric or mental health emergencies.

**Primary Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, Lesbian/ Gay/ Bisexual/ Transgender, Immigrant.

**Faith Based:** No.

**Direct Services:** Psychiatric Inpatient Hospital bed; Mental Health Treatment. Referrals to other resources available as needed.



## **WESTSIDE COMMUNITY SERVICES SERVICES FOR CHILDREN AND YOUTH**

Westside Community Services has been providing an array of community-based prevention, mental health, substance abuse, and social services to clients in the City and County of San Francisco for 40 years. Incorporated in 1967, Westside is one of the oldest community-based mental health agencies in the nation. The range of programs and services has varied over the years, while a commitment to providing excellent, high-quality, culturally and community appropriate programs has remained central to the core of the organization.

<http://www.westside-health.org>

### **To Get Connected**

#### **Child Youth & Family Outpatient Services, CalKIDS, Teen CORE, and Special Education & Mental Health Partnerships (SED)**

1140 Oak Street  
San Francisco, CA 94117  
(415) 431-8252 Phone  
(415) 431-3195 Fax  
CYF@westside-health.org

#### **AJANI (Afrocentric Family Focused Treatment)**

1140 Oak Street  
San Francisco, CA 94117  
(415) 431-8252 Phone  
(415) 431-3195 Fax  
AJANI@westside-health.org

#### **CalWORKS Counseling**

1663 Mission, Suite 310  
San Francisco, CA 94103  
(415) 581-0449 Phone  
(415) 581-0458 Fax  
CalWORKS@westside-health.org

### **Things to Know:**

**Languages Spoken:** English, Spanish.

**What to Bring:** Check with program

**Accessibility:**

**Client fees, if any:** Sliding scale. Accept MediCal, private insurance, Healthy Families, Healthy Kids.

**Eligible Population:** Youth up to 21 years of age who are exhibiting emotional problems and are at risk of developing more serious problems such as mental illness and substance abuse.

**Primary Community Served:** African American, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Individual, group, and family therapy; Clinical case management (school and community-based); Medication support services; Substance abuse prevention, education, and intervention; Social skills training including anger management groups; Vocational resource referrals; Educational and literacy support; Independent living skills support; Housing assistance; School readiness assistance.

## NOTES

[illegible]

# LEGAL & ADVOCACY

## LEGAL

Low-cost or free legal assistance for various issues.

### AIDS LEGAL REFERRAL PANEL (ALRP)

ALRP works to improve or maintain the health of people living with HIV/AIDS in the San Francisco Bay Area by addressing their legal issues. It provides free and low-cost legal services in areas including housing, employment, insurance, confidentiality matters, family law, credit, government benefits or public accommodations, among others. [www.alrp.org](http://www.alrp.org)

#### To Get Connected

**Phone:** (415) 701-1100 **Fax:** (415) 701-1400

**Email:** [info@alrp.org](mailto:info@alrp.org)

**Specific Intake Days and Times:** M-F, 9-5pm

**Hours:** Monday – Friday from 9:00am-5:00pm.

**Location:** 1663 Mission Street, Suite 500  
San Francisco, CA 94103

**Notes:** No referral needed. Please call or write to make an appointment.

#### Things To Know

**Languages Spoken:** English, Spanish, Japanese. Other languages can be accommodated.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** All ALRP services provided by ALRP staff attorneys are free. Depending on the outcome and the nature of the case, if the client is referred to an ALRP Panel Attorney, a fee may be charged according to ALRP's Fee Protocol.

**Eligible Population Served:** All individuals and family members who have HIV/AIDS and live in Alameda, Contra Costa, Marin, San Francisco, San Mateo, Sonoma or Solano Counties.

**Primary Community Served:**  
Lesbian/Gay/Bisexual/Transgender

**Faith Based:** No.

**Direct Services:** ALRP assists clients with HIV/AIDS with legal issues related to their housing, including eviction defense. Also provides assistance with employment and family law. Referrals to other services provided, as appropriate.

## ASIAN LAW CAUCUS

The mission of the Asian Law Caucus is to promote, advance, and represent the legal and civil rights of Asian and Pacific Islander (API) communities. Recognizing that social, economic, political and racial inequalities continue to exist in the United States, the Asian Law Caucus is committed to the pursuit of equality and justice for all sectors of our society, with a specific focus directed toward addressing the needs of low-income, immigrant and underserved APIs.

Since the vast majority of Asians and Pacific Islanders in America are immigrants and refugees, the Caucus strives to create informed and educated communities empowered to assert their rights and to participate actively in American society. This perspective is reflected in our broad strategy which integrates the provision of legal services, educational programs, community organizing initiatives and advocacy. [www.asianlawcaucus.org](http://www.asianlawcaucus.org)

### To Get Connected

**Contact Persons:** Phil Van, Intake Coordinator

**Phone:** (415) 896-1701 **Fax:** (415) 896-1702

**Email:** philipv@asianlawcaucus.org

**Hours:** Monday – Friday from 9:00am-5:00pm. Some evening and weekend clinics.

**Location:** 55 Columbus Ave , San Francisco, CA 94111

**Notes:** No referral needed. Please call or write for an appointment.

### Things To Know

**Languages Spoken:** Cantonese, Mandarin, Tagalog, Vietnamese, Gujarati, Thai

**What to bring:** Proof of income.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population Served:**

All individuals and family members.

**Primary Community Served:** Asian/Pacific Islander, Immigrant, Cantonese, low-income, limited English, or involved in criminal justice system.

**Faith Based:** No.

**Direct Services:** Community Education & Mediation; Know Your Rights Trainings; Inmate & Parolee Legal Issues, mainly juvenile and deportation cases; employment law and employment discrimination; Housing & Eviction Defense; Restraining/Stay Away Orders; Voting Outreach & Education; Census and Redistricting advocacy. Referrals to other services provided, as appropriate.

## BAY AREA LEGAL AID (BAYLEGAL)

BayLegal's clients are low- and very low-income members of our communities. BayLegal's clients are spread across our seven county service area, from San Francisco to Livermore, Gilroy to Napa. They include the working poor, our elderly neighbors, military veterans, people with disabilities, and single mothers. [www.baylegal.org](http://www.baylegal.org)

### To Get Connected

**Phone:** (415) 354-6360 **Fax:** (415) 982-4243

**Email:** (none)

**Hours:** Monday – Friday from 9:00am-5:00pm.

**Location:**

*Main Office:* 1035 Market Street, San Francisco, CA 94103

*SFDHS Offices:* 170 Otis Street, San Francisco, CA 94103; 1800 Oakdale Avenue, San Francisco, CA 94124

276 Golden Gate, San Francisco, CA 94102

**Notes:** No referrals needed. It is recommended that clients call first for advice or appointment. If you cannot call, please write to main office.

### Things To Know

**Languages Spoken:** English, Spanish, Vietnamese, Mandarin, Cantonese, Tagalog, French. BayLegal will serve clients in any other languages through use of Language Line or other assistance.

**What to Bring:** Identification and documentation of U.S. citizenship or non-citizen status. BayLegal may assist in securing these documents.

**Accessibility:** Wheelchair accessible. Will provide whatever ADA accommodation is necessary for any disability.

**Client fees, if any:** None.

**Eligible Population:** All individuals and families who are out of custody and fall within case acceptable guidelines.

**Faith Based:** No.

**Direct Services:** Clean Slate/Conviction Expungement Services; Inmate & Parolee Legal Issues; Employment Law; Family Law; Housing & Eviction Defense; Restraining/Stay Away Orders; Access to public benefits; Law for Domestic Violence survivors; any civil legal issue that makes it harder to get or keep a job, such as driver's license suspension, child support orders, or credit issues. Will not provide assistance with contesting a Temporary Restraining Order for people with prior criminal convictions for violence. Referrals to other services provided, as appropriate.

## COOPERATIVE RESTRAINING ORDER CLINIC

Cooperative Restraining Order Clinic provides information on and assistance in applying for Domestic Violence restraining orders.

### To Get Connected

**Contact Person:** Tara Berta, Supervising Attorney

**Phone:** (415) 864-1790 **Fax:** (415) 241-9491

**Email:** tara@roclinic.org

**Hours:** By Appointment Only. Call Intake Phone, (415) 255-0165.

**Location:** 3543 – 18<sup>th</sup> Street, San Francisco, CA 94110

**Notes:** No referrals needed. Please call Intake Phone for appointment.

### Things To Know

**Languages Spoken:** English, Spanish, other languages as needed.

**What to Bring:** Identification and documentation of U.S. citizenship or non-citizen status. BayLegal may assist in securing these documents.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** Female victims of domestic violence: Women, Transgendered Women, Women with Children, Pregnant Women

**Faith Based:** No.

**Direct Services:** Legal Assistance/Advocacy. Referrals to other resources available as needed.

## EVICTIION DEFENSE COLLABORATIVE (EDC) AND RENTAL ASSISTANCE (RADCo)

The Eviction Defense Collaborative is the principal organization in San Francisco helping low-income tenants to respond to eviction lawsuits. Each year we provide emergency legal services, through EDC, and rental assistance, through RADCo, to more than 5,000 tenants in San Francisco. [www.evictiondefense.org](http://www.evictiondefense.org)

### To Get Connected

**Hours:** Monday – Friday from 9:30am-11:30am; 1:00pm-3:00pm

**Location:** 995 Market, #1200, San Francisco, CA 94103

**Notes:** No referrals needed. Drop-In only.

### Things To Know

**Languages Spoken:** English, Spanish, Chinese, French, Russian

**What to Bring:** Proof of San Francisco Residency

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** Certain services have sliding-scale fees. Nobody turned away for lack of funds.

**Eligible Population:** All individuals and family members.

**Faith Based:** No.

**Direct Services:** EDC's legal services include counseling and legal help to tenants during the eviction process: programs include preparing a response to the lawsuit, limited representation at the settlement conference, and preparation of requests for delays of the sheriff's eviction. RADCo's provides rental assistance to more than 600 families each year, in the form of interest-free loans and grants. Please note: The Eviction Defense Collaborative does not provide the services of a lawyer – clients act as their own lawyer. Referrals to other services provided, as appropriate.

## **GOLDEN GATE UNIVERSITY SCHOOL OF LAW *WOMEN'S EMPLOYMENT RIGHTS CLINIC***

The Clinic provides free or low-cost legal services to people with employment-related legal problems, with an emphasis on problems affecting women and low-wage immigrant workers. Law students provide legal services. [www.ggu.edu/law/werc](http://www.ggu.edu/law/werc)

### **To Get Connected**

**Contact Person:** Law Student Hotline

**Phone:** (415) 442-6647 **Fax:** (415) 896-2450

**Email:** [werc@ggu.edu](mailto:werc@ggu.edu)

**Hours:** Monday – Friday from 9:00am-5:00pm, January-April and September-November, only.

**Location:** 40 Jessie Street, 5<sup>th</sup> Floor, San Francisco, CA 94105

**Notes:** No referrals needed. Please call the hotline for an appointment first. No drop-ins.

### **Things To Know**

**Languages Spoken:** English. Other languages can be accommodated.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** No fees for legal services. Possible costs for photocopying, etc.

**Eligible Population:** All individuals and family members.

**Primary Community Served:** Women and immigrants.

**Faith Based:** No.

**Services:** Legal Assistance/Advocacy. Referrals to other services provided, as appropriate.



## HOMELESS ADVOCACY PROJECT (HAP)

The Homeless Advocacy Project (HAP) may be able to help you if you have legal issues and are homeless, or threatened with homelessness, especially if you have a disability or minor children living with you. HAP also provides supportive social services to its legal clients to address underlying psychosocial needs. We primarily assist clients with federal disability and other benefit issues; eviction prevention; and immigration documentation.

[http://www.sfbar.org/volunteer/homeless\\_article.aspx](http://www.sfbar.org/volunteer/homeless_article.aspx)

### To Get Connected

**Phone:** (415) 575-3130 or Toll Free (800) 405-4427 **Fax:** (415) 703-8639

**Hours:** HAP is closed on Monday. Tuesday to Friday, 9am to 5pm. Intake for new clients on Tuesday 1:30pm to 4:00pm.

**Location:** 1360 Mission Street Suite 201, San Francisco, CA 94102 (between 9th and 10th Streets)

**Notes:** No referrals needed. Please drop in during Tuesday intake hours.

### Things To Know

**Languages Spoken:** Spanish, Vietnamese, Mandarin

**What to Bring:** Any documents related to your case (eviction papers; social security notices)

**Client fees, if any:** None if low-income.

**Eligible Population:** Homeless or at risk of homelessness, with priority to individuals who have mental health disabilities and families.

**Primary Community Served:** See above.

**Faith Based:** No

**Direct Services:** HAP is only able to provide assistance with certain types of legal issues. These include: Applications for Supplemental Security Income (SSI – federal disability benefits) and issues related to SSI applications; Eviction defense, especially if you are accused of causing a nuisance or your landlord has obtained a default judgment against you; Immigration documentation, if you are in the country legally but have lost your immigration documents or have not taken the steps needed to get proper immigration documents; Brief advice and referrals to other projects or agencies that can help you.

## HOUSING RIGHTS COMMITTEE OF SAN FRANCISCO

We provide “self-help” tenants’ rights counseling. Clients are provided with information on laws affecting their rights as tenants, as well as resources and referrals. For public housing and Section 8 renters, we offer case management and advocacy. We provide referrals to attorneys as necessary. We will help with applications for Section 8 and Public Housing, as well as rent board petitions. [www.hrcsf.org](http://www.hrcsf.org)

### To Get Connected

**Contact Person:** Counselor

**Phone:** (415) 703-8644 **Fax:** (415) 703-8639

**Email:** [info@hrcsf.org](mailto:info@hrcsf.org)

**Counseling Hours:** Monday – Thursday from 1:00pm-5:00pm

**Location:** 427 South Van Ness Avenue, San Francisco, CA 94103

**Notes:** No referrals needed. Please call or drop in during counseling hours.

### Things To Know

**Languages Spoken:** English, Spanish, Cantonese and Mandarin. Russian by special arrangement.

**What to Bring:** Please bring any relevant papers, including eviction notices or other landlord/property manager notices.

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** All renters of public and private housing.

**Primary Community Served:** All renters who need of counseling on their rights as tenants.

**Faith Based:** No.

**Services:** Counseling/Advocacy—Housing Applications to Public Housing & Section 8. Please note: no direct legal services. Program does not provide housing or rental assistance. Referrals to other services provided, as appropriate.

## LA RAZA CENTRO LEGAL

La Raza Centro Legal is community-based legal organization dedicated to empowering Latino, immigrant and low-income communities of SF to advocate for their civil and human rights. We combine legal services, organizing, advocacy and social services to build grassroots power and alliances toward creating a movement for a just society. [www.lrccl.org](http://www.lrccl.org)

### To Get Connected

**Phone:** (415) 575-3500 **Fax:** (415) 255-7593

**Intake Hours:** Monday –Thursday from 10am-12pm and 1pm-4pm; Fridays from 10am-12pm.

**Location:** 474 Valencia Street, Suite 295  
San Francisco, CA 94103

**Notes:** No referrals needed. Please call for appointment. Drop-ins are allowed, but appointments are preferred.

### Things To Know

**Languages Spoken:** English, Spanish.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** All individuals and family members.

**Primary Community Served:**  
Hispanic/Latino, Immigrant, Spanish speakers.

**Faith Based:** No.

**Services:** Employment Law, solely regarding SF-specific labor laws; Immigration and Senior Law (Immigration in San Francisco and San Mateo County, senior law in San Francisco only). Referrals to other services provided, as appropriate.

## **LAWYERS' COMMITTEE FOR CIVIL RIGHTS *SECOND CHANCE REENTRY LEGAL SERVICES CLINIC***

The Second Chance Reentry Legal Services clinic assists clients who are working to overcome barriers to employment and housing because of their criminal records. [www.lccr.com](http://www.lccr.com)

### **To Get Connected**

**Contact Person:** Clinic Coordinator

**Phone:** (415) 543-9444, ext. 235

**Hours:** Clinic held every 4th Tuesday at 6 pm. Questions about clinic answered Monday through Friday from 9:30am-5:30pm.

**Location:** West Bay Community Center (next door to Mo'MAGIC) 1290 Fillmore Street, San Francisco, CA 94115

**Mailing Address:** 131 Steuart Street, Suite 400, San Francisco, CA 94105

**Notes:** To receive the best legal advice, we encourage walk-in clients to come with a recent RAP sheet. Please contact Lawyers' Committee to find out how to get a RAP sheet.

### **Things To Know**

**Languages Spoken:** English, Spanish by arrangement

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals.

**Primary Community Served:** Communities of color impacted by the criminal justice system.

**Faith Based:** No.

**Services:** Occupational licensing – applications and denials; Criminal background reports – errors and violations; Public and private housing – applications and denials; Employment – applications, terminations and denials; Driver's license suspensions.

## SAN FRANCISCO OFFICE OF CITIZEN COMPLAINTS

The mission of the Office of Citizen complaints is to promptly, fairly and impartially investigate complaints of police misconduct. In addition to complaint investigation, the office provides a volunteer mediation program, performs policy analysis for recommendations to the Police Commission, and runs community outreach efforts.

<http://www.sfgov3.org/index.aspx?page=419>

### To Get Connected

**Phone:** (415) 241-7717 **Fax:** (415) 241-7733

**Email:** [occ.311@sfgov.org](mailto:occ.311@sfgov.org)

**Hours:** Monday to Friday, 8:00am - 5:00pm

**Location:** 25 Van Ness Avenue, #700, San Francisco, CA 94002

**Notes:** No referrals needed. Drop-ins allowed.

### Things To Know

**Languages Spoken:** Spanish, Cantonese, Tagalog, Russian

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Eligible Population:** All individuals and family members who wish to make a complaint regarding a sworn San Francisco Police Department officer.

**Primary Population/Community Served:** African American, Asian/Pacific Islander, Hispanic/Latino, American Indian/Alaskan, Lesbian/Gay/Bisexual/Transgender, Immigrant

**Faith Based:** No.

**Direct Services:** Mediation and Investigation of complaints against SF Police Officers. Referrals to other resources available as needed.

## SAN FRANCISCO OFFICE OF THE DISTRICT ATTORNEY *REENTRY UNIT*

The San Francisco District Attorney's Office's Reentry Unit seeks to provide high-quality services as part of citywide strategic efforts to reduce rates of recidivism and assist individuals in reintegrating back to their communities after incarceration. The unit oversees the court-driven "Back on Track" initiative and "Changing the Odds," a paid summer internship program. It also provides informal over-the-phone information and referrals. [www.sfdistrictattorney.org](http://www.sfdistrictattorney.org)

### To Get Connected

**Contact Persons:** Lauren Bell, Community Initiatives Director

**Phone:** (415) 553-4919 **Fax:** (415) 553-9700

**Email:** [lauren.bell@sfgov.org](mailto:lauren.bell@sfgov.org)

**Hours:** Monday – Friday from 9:00am - 5:00pm

**Location:** 850 Bryant Street, 3<sup>rd</sup> Floor, San Francisco, CA 94103

**Notes:** Referrals are required for programs; call for reentry referrals.

### Things To Know

**Languages Spoken:** Spanish and English

**Accessibility:** Wheelchair accessible.

**Client fees, if any:** None.

**Eligible Population:** Young adults in the criminal justice system. There are requirements; please call for more information.

**Primary Community Served:** Young adults in the criminal justice system, ages 18-30.

**Faith Based:** No.

**Direct Services:** Changing the Odds Internships include: soft and life skills training, employment skills training. Reentry Unit also provides referrals to services; referrals to Goodwill/District Attorney's Back on Track Program. Referrals to other resources available as needed.

## SAN FRANCISCO OFFICE OF THE PUBLIC DEFENDER *CLEAN SLATE PROGRAM*

Clean Slate is a program of the San Francisco Public Defender's Office that can help people "clean up" their criminal records. [www.sfpublicdefender.org](http://www.sfpublicdefender.org)

### To Get Connected

**Clean Slate Phone:** (415) 553-9337

**Fax:** (415) 553-9646

**Main Phone:** (415) 553-1671

**Application:** Applicants must complete the two-page "Clean Slate Program Application" which can be obtained at the Public Defender's office or by viewing the website: [www.sfpublicdefender.org](http://www.sfpublicdefender.org) Applicants will also need a copy of their RAP sheet, available from the SFPD Identification Bureau. Send Applications to:  
PUBLIC DEFENDER'S OFFICE  
Attn: Clean Slate Program  
555 Seventh Street, 2<sup>nd</sup> Floor  
San Francisco, CA 94103  
**Notes:** No appointment required. Walk-in clinics are listed below.

### Things To Know

**Languages Spoken:** English (other languages may be accommodated).

**What to Bring:** Must obtain copy of RAP Sheet from Identification Bureau, Hall of Justice, 850 Bryant Street, Room 475, San Francisco, CA 94103 (can request by mail or in person, Monday – Friday, 8:00am-3:00pm).

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees:** None.

**Eligible Population:** All people with a criminal arrest and/or conviction, or juvenile matter, from the County of San Francisco. Do not need to be a former client of the Public Defender, but must meet financial eligibility criteria.

### Free Walk-in Clinic Hours and Locations:

2<sup>nd</sup> and 4<sup>th</sup> Monday of the month, 3pm-5pm: Arriba Juntos, 1850 Mission Street

Every Tuesday, 9am-11am: Office of the Public Defender, 555 Seventh Street

1<sup>st</sup> Wednesday of the month, 3pm-5pm: Up From Darkness, 1075 Fillmore Street

4<sup>th</sup> Wednesday of the month, 3pm-5pm: Village Community Center, 1099 Sunnydale Ave

1<sup>st</sup> and 3<sup>rd</sup> Thursday of the month, 9am-11am: Southeast Community Center, 1800 Oakdale Ave

**Services:** Expungement of convictions; seal and destroy arrest records (subject to capacity limits); Certificate of Rehabilitation; early termination of probation; and reduction of felony conviction to misdemeanor. Representation at court dates. Referrals to other services, as appropriate.

## SAN FRANCISCO OFFICE OF THE PUBLIC DEFENDER *REENTRY UNIT*

Children of Incarcerated Parents Social Worker and Adult Social Workers work with current and former clients of the Public Defender. [www.sfpublicdefender.org](http://www.sfpublicdefender.org)

### To Get Connected

**Contact Person:** Simin Shamji, Manager of Reentry Unit

**Phone:** (415) 553-1671 **Fax:** (415) 553-9810

**Specific Intake Days and Times:**

**Hours:** Monday – Friday, 8:00am to 5:00pm

**Location:** 555 Seventh Street, San Francisco, CA 94103

**Notes:** Referral required from Public Defender Attorney. By appointment only.

### Things To Know

**Languages Spoken:** English, Spanish, and other languages accommodated as needed.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Genders/Family Composition/Ages Served:** All individuals and family members.

**Faith Based:** No.

**Direct Services:** Assistance with access to Benefits (SSI, GA, TANF, et al); Accompany to Court Dates; Counseling; Parenting Support; Help/Vouchers to Get State ID, etc.; Legal Assistance/Advocacy; Referrals to Treatment, Housing, Medical and Other Services.



## **SUPERIOR COURT OF CALIFORNIA, COUNTY OF SAN FRANCISCO *ACCESS* CENTER (*LEGAL SELF-HELP*)**

To provide linguistically and culturally appropriate self-help services to individuals seeking to access and navigate the legal system in the county of San Francisco. Areas of law are limited to: Name and gender changes, civil harassment restraining orders, evictions, guardianships and conservatorships and small claims. [www.sfsuperiorcourt.org](http://www.sfsuperiorcourt.org)

### **To Get Connected**

**Hours:** Monday to Friday: 8:30am – 12:00pm; Monday to Thursday: 1:30pm - 4:00pm

**Location:** 575 Polk Street, Room 001  
San Francisco, CA 94102

**Notes:** No referrals needed. Drop-ins available.

### **Things To Know**

**Languages Spoken:** Cantonese, Mandarin, Toisanese, Spanish, Italian. Volunteers also speak Russian, French, Portuguese, Tagalog, French, and other languages. Materials are multilingual.

**Accessibility:** Wheelchair accessible. ASL interpreters available. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Populations:** All individuals and family members.

**Primary Population/Community Served:** Criminal Justice involved; currently being evicted, living week-to-week in an SRO, or homeless.

**Faith Based:** No.

**Services:** Family law; housing and eviction defense; restraining/stay away orders; small claims; guardianships/conservatorships; name and gender changes.

## **SWORDS TO PLOWSHARES    *LEGAL DEPARTMENT***

War causes wounds and suffering that last beyond the battlefield. Our mission is to heal the wounds, to restore dignity, hope and self-sufficiency to all veterans in need, and to significantly reduce homelessness and poverty among veterans. Many veterans never receive the benefits for which they are eligible. The Legal Department of Swords to Plowshares helps veterans to cut through the extremely arduous VA benefits application process by providing free attorney representation, case management, and advocacy to indigent veterans by seeking benefits. Our attorneys win more than 90% of the cases that come to conclusion. **[www.swords-to-plowshares.org](http://www.swords-to-plowshares.org)**

### **To Get Connected**

**Phone:** (415) 252-4788 **Fax:** (415) 252-4790

**Hours:** Tuesday to Thursday, 9:00am-11:45am

**Location:** 1060 Howard Street, San Francisco, CA 94103

**Notes:** No referrals needed. Drop-ins available.

### **Things To Know**

**Languages Spoken:** English

**What to Bring:** TB Clearance; Proof of homelessness and veteran status (Defense Department Form 214). Program will assist clients in obtaining these documents.

**Accessibility:** Wheelchair accessible. Other disabilities are accommodated.

**Client fees, if any:** None.

**Eligible Populations:** All veterans of the U.S. military. Must be homeless or veteran of the wars in Iraq or Afghanistan.

**Primary Population/Community Served:**

**Faith Based:** No.

**Services:** Legal Assistance/Advocacy—access to benefits for veterans of the U.S. Military. Referral to other services provided, as appropriate.

## ADVOCACY

### LEGAL SERVICES FOR PRISONERS WITH CHILDREN    *CALIFORNIA COALITION FOR WOMEN PRISONERS (CCWP)*

CCWP is a grassroots social justice organization, with members inside and outside prison, that challenges the institutional violence imposed on women, transgender people, and communities of color by the prison industrial complex (PIC). We see the struggle for racial and gender justice as central to dismantling the PIC and we prioritize the leadership of the people, families, and communities most impacted in building this movement. [www.womenprisoners.org](http://www.womenprisoners.org)  
[www.prisonerswithchildren.org](http://www.prisonerswithchildren.org)

#### To Get Connected

**Contact Persons:** Deirdre Wilson and  
Hafsah Al-Amin, Program Coordinators

**Phone:** (415) 255-7036 x4

**Fax:** (415) 552-3150

**Email:** [deirdre@womenprisoners.org](mailto:deirdre@womenprisoners.org);  
[hafsah@womenprisoners.org](mailto:hafsah@womenprisoners.org)

**Hours:** Monday – Friday from 9:00am –  
5:00pm

**Notes:** No referrals needed. Not a formal  
service site, but individuals can make  
appointments to come for support and  
referrals to other resources.

#### Things To Know

**Languages Spoken:** English. In addition,  
Compañeras Program highlights and  
supports issues of Spanish speakers.

**Accessibility:** Wheelchair accessible. Other  
disabilities may be accommodated.

**Client fees, if any:** None.

**Eligible Population:** All individuals and  
family members, in and out of custody.

**Primary Communities Served:**  
Women/transgender prisoners, former  
prisoners, and family members of prisoners;  
homeless.

**Faith Based:** No.

**Direct Services:** Assistance finding emergency shelter; Assistance finding permanent housing prior to or upon release; Some Access to Internet; Mentorship; Outreach to a wide cross-section of people including students, domestic violence workers, community service providers, and others; Other Post-Incarceration Support; Restorative Justice/ Survivor Impact efforts with violent offenders in San Francisco Jails; Coordinate with All Of Us or None to spread the word about clean slate efforts; Assist with Inmate & Parolee Legal Issues; Coordinate annual event for family members to visit prisoners. Referrals to other resources available as needed.

## LEGAL SERVICES FOR PRISONERS WITH CHILDREN

We generally do not represent people in court or other legal matters. We are committed to training people to advocate for their own rights. [prisonerswithchildren.org](http://prisonerswithchildren.org)

### To Get Connected

**Phone:** (415) 255-7036

**Email:** [info@prisonerswithchildren.org](mailto:info@prisonerswithchildren.org)

**Hours:** Monday - Friday, 9:00am to 5:00pm

**Location:** 1540 Market Street, Suite 490  
San Francisco, CA 94102

**Notes:** No referrals needed. Drop-ins okay, but it is better to call or write first.

### Things To Know

**Languages Spoken:** English and Spanish

**Accessibility:** Wheelchair accessible. Other disabilities may be accommodated.

**Client fees, if any:** None. Voluntary donations accepted.

**Genders/Family Composition/Ages Served:**  
All individuals and family members.

**Primary Population/Community Served:**  
Individuals and families in and out of prison or jail.

**Faith Based:** No.

**Direct Services:** Pregnancy information for incarcerated women who are pregnant; Inmate & Parolee Legal Issues for California prisoners and their families; Support letters for older women in state prison; Family law manuals and individual advice; Workshops on family law issues; Prison advocacy, including support letters for incarcerated people who are experiencing problems in custody, such as lack of or substandard medical care, sexual harrassment or retaliation, problems with visits, etc.; Family Reunification counseling; Support and advice for family members visiting loved ones in jail or prison. Referrals to other resources available as needed.

## **NATIONAL EMPLOYMENT LAW PROJECT    *SECOND CHANCE LABOR PROJECT***

To restore fairness to the process of criminal background checks and eliminate unfair barriers to employment of people with criminal records. We promote model employment policies and basic protections that allow qualified workers with records to attain and retain quality jobs.

**[www.nelp.org/site/issues/category/criminal\\_records\\_and\\_employment/](http://www.nelp.org/site/issues/category/criminal_records_and_employment/) [www.nelp.org](http://www.nelp.org)**

### **To Get Connected**

**Contact Persons:**

Madeline Neighly, Staff Attorney

**Phone:** (510) 409-2427 **Fax:** (510) 663-2027

**Email:** [mneighly@nelp.org](mailto:mneighly@nelp.org)

**Hours:** Clients may call the hot-line number for intake at any time.

**Location:** Call first for an appointment.

**Notes:** No referral needed. No drop-ins.

Clients must first call the hot-line. An intake will be performed and an appointment set if necessary.

### **Things To Know**

**Languages Spoken:** English, Spanish

**Accessibility:** Wheelchair accessible. Other disabilities may be accommodated.

**Client fees, if any:** None.

**Eligible Population:** Anyone with a criminal record.

**Primary Community Served:** African American, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Employment Law: We provide information on filing claims of discrimination with the EEOC and, in certain meritorious cases, represent clients filing Title VII claims with the EEOC. We provide legal information to people with criminal records regarding their employment rights. Referrals to other resources available as needed.

## PROYECTO COMMON TOUCH

Empowerment by knowledge and mission to distribute and make this relevant information available and accessible in or out of custody. [www.proyectocommontouch.org](http://www.proyectocommontouch.org)

### To Get Connected

**Contact Persons:** Tommy Escarcega,  
Director

**Phone:** (510) 409-1662 **Fax:** (510) 845-4622

**Email:** [tommy@proyectocommontouch.org](mailto:tommy@proyectocommontouch.org)

**Hours:** Tuesday to Thursday, 10:00am –  
2:00pm and 4:00pm – 8:00pm

**Mailing Address:** 830 Allston Way,  
Berkeley, CA 94710

**Notes:** No referral needed. Call during  
business hours or write for appointment at  
other times.

### Things To Know

**Languages Spoken:** English, Spanish, some  
Portuguese.

**Accessibility:** May be arranged.

**Client fees, if any:** None. Donations  
accepted.

**Eligible Population:** Women, Transgender

**Primary Population/Community Served:**  
African American, Hispanic/Latino,  
Lesbian/Gay/Bisexual/Transgender,  
Spanish; in or out of prison or jail; involved  
in the criminal justice system.

**Faith Based:** No.

**Direct Services:** Phone/Voicemail - We will accept a determined number of messages and allow some phone use for related business; Inmate & Parolee Legal Issues; Voting Outreach & Education. Referrals to other resources available as needed.

## **SAN FRANCISCO SHERIFF'S DEPARTMENT    *PRISONER LEGAL SERVICES***

We help the San Francisco Sheriff's Department in its mission to meet or exceed local, state and federal mandates regarding the housing and treatment of prisoners. We help to insure that San Francisco County Jail inmates have meaningful access to the courts by running law libraries and providing inmates with assistance by persons trained in the law. We promote education by helping prisoners learn about various aspects of the criminal law and process. We provide limited assistance to prisoners with legal issues occasioned by their incarceration and with removal of legal barriers to their successful reentry. We evaluate, monitor and develop SFSD policies and procedures relevant to prisoner rights. [www.sfsheriff.com](http://www.sfsheriff.com)

### **To Get Connected**

**Contact Persons:** Any Intern/Staff

**Phone:** (415) 558-2472 **Fax:** (415) 558-2490

**Hours:** Monday – Friday, 9:00am to 5:00pm

**Location:** All San Francisco County Jails, 555 7th Street, #201, San Francisco, CA 94103

**Notes:** No referral needed. Incarcerated clients must submit a request for services; limited drop-in service for recently released prisoners.

### **Things To Know**

**Languages Spoken:** English, Spanish.

Limited access to translators

**Accessibility:** Wheelchair accessible. Other disabilities may be accommodated.

**Client fees, if any:** None.

**Eligible Population:**

All individuals with a case in San Francisco Superior Court and their family members.

**Primary Population/Community Served:**

African American, Hispanic/Latino.

**Faith Based:** No.

**Direct Services:** Limited assistance in responding to unlawful detainee actions; Assistance Getting Drivers License or Other ID; P.O. Box/Mail Service: All legal or official mail may be posted or received on behalf of an inmate upon request; Inmate & Parolee Legal Issues; Family Law; Housing & Eviction Defense; Restraining/Stay Away Orders; Voting Outreach & Education. Referrals to other resources available as needed.

## NOTES

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