

# New Haven Reentry Resource Guide

Updated May 2011

Edited and updated by the  
City of New Haven's Reentry Initiative,  
assisted by the  
New Haven Reentry Roundtable



**CITY OF NEW HAVEN**  
*John DeStefano, Jr.,*  
*Mayor*

**New Haven Reentry Initiative**  
165 Church Street, Second Floor  
New Haven, CT 06510



**Check us out online for the latest updates:**  
<http://www.cityofnewhaven.com/Mayor/prisonreentry.asp>

**New Haven Reentry Resource Guide**  
*(Updated May 2011)*

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\* \* \*

*For more on the City of New Haven’s Prison Reentry Initiative, or to send an email with updated information for the Reentry Resource Guide, check out our web site:*

**<http://www.cityofnewhaven.com/Mayor/prisonreentry.asp>**

*If you’d like to request multiple hard copies of this Guide, please contact: Amy Meek, Prison Reentry Coordinator  
 203-946-7658 / [ameek@newhavenct.net](mailto:ameek@newhavenct.net)*

## SECTION 1: IDENTIFICATION

\* \* \*

### GETTING A VOTER REGISTRATION CARD

Getting a voter registration card is simple, and you can use a voter registration card to help you get a copy of your birth certificate, or other forms of ID.

You are only ineligible for a voter registration card if you were convicted of a felony and you are still on parole. **If you're on probation, if you've completed your sentence, or if you were only convicted of a misdemeanor, you are eligible to vote.**

To get a voter registration card, you only need to fill out a one-page mail-in voter registration form. You must bring or mail the form to the Town Hall or City Hall for the town or city where you live. The New Haven Registrar of Voters is located on the second floor at 200 Orange Street, New Haven, CT 06510.

Voter registration forms in English and Spanish are online at: <http://www.ct.gov/sots/cwp/view.asp?a=3179&q=392218>

\* \* \*

### GETTING DOCUMENTS NOTARIZED

Getting a document notarized means taking it to a notary public. A notary public is someone who is legally authorized to witness signatures and certify that a document is valid.

There are several notaries in downtown New Haven, including:

#### **FedEx Office**

30 Whitney Avenue (between Grove and Audubon)  
New Haven, CT 06510  
203-495-9741

Monday to Friday, 9:00 a.m.—6:30 p.m.

→ The notary is in and out during the day, so call ahead.

#### **The UPS Store**

24 Dixwell Avenue (at the corner of Lake Place)  
New Haven, CT 06511  
203-772-4445

Monday to Friday, 8:30 a.m.—6:30 p.m.

Saturday, 9:00 a.m.—5:00 p.m.

Sunday, 11:00 a.m.—4:00 p.m.

→ The notary is in and out during the day, so call ahead.

To have a document notarized, you must bring two pieces of ID, at least one of which should have your photograph. You should bring your DOC discharge papers and any other documents you have, such as:

- a utility bill (gas, electric, water)
- a cell phone bill
- any mail addressed to you
- a letter from your parole officer or probation officer
- a pay stub or a letter from your employer
- Social Security card, health insurance card, or DSS card
- your lease or rental agreement
- a letter from a shelter where you're staying

Call ahead to ask the notary what documents he or she accepts.

If you don't have ID, you can also prove your identity to the notary with a "credible witness" — someone who knows both you and the notary. Call ahead to ask the notary for help finding a "credible witness."

\* \* \*

### GETTING A BIRTH CERTIFICATE

A few states treat birth certificates as public records. But most states require some ID to get a copy of your birth certificate.

If you have little or no ID, the best approach is usually to ask a parent, spouse, child, or other relative with standard ID to apply on your behalf, ideally before your release from prison.

Some states accept Department of Correction discharge papers as

ID to obtain a birth certificate, either by policy or by informal practice. You should call ahead to confirm whether the office will accept your DOC discharge papers as ID.

Procedures for getting your birth certificate vary from state to state; if you don't have standard ID, your success in getting a copy of your birth certificate may depend on the mood of the staffer you talk to that day. Help from a mentor or discharge planner may improve your chance of success.

### **Place of Birth: New Haven**

**Web:** <http://www.cityofnewhaven.com/VitalStatistics>

**Phone:** 203-946-7931 or 203-946-8084

**Hours:** Monday to Friday, 9:00 a.m. - 4:00 p.m.

**Cost:** \$15.00 for wallet copy, \$20 for full-sized copy

**ID needed:** A valid, current government-issued photo ID, like:

- Current non-driver ID issued by Connecticut DMV
- Current driver's license ID issued by the State of Connecticut DMV (with the correct address)
- Current driver's license ID issued by another state
- Valid passport

If you don't have a photo ID, you will need **two** of the following:

- Utility bill with a current address
- Pay stub
- Social Security card
- Medical card

→ **If you don't have any of these, bring your DOC discharge papers to the Office of Vital Statistics and the staff will help you.**

**Who can get a copy:** You, your spouse, your parents, your grandparents, your children (if 18 or older)

**What to do:**

- Go to the Office of Vital Statistics, at 165 Church Street between Chapel Street and Elm Street (the City Hall building) in New Haven. The Office of Vital Statistics is on the ground floor, Room 154.

- Bring your DOC discharge papers and any other ID you have.
- Bring \$10.00 in cash, or a money order made out to "New Haven Vital Statistics."
- Fill out the form "APPLICATION FOR COPY OF BIRTH CERTIFICATE."

**What to do if you don't have the right kind of ID:** If you don't have any ID, a family member who has photo ID can request a copy of your birth certificate by going to the Vital Statistics Office. Your parents will only need a photo ID. Your spouse will need a photo ID and (if you weren't married in New Haven) a copy of your marriage license. Your children will need a photo ID and (if they weren't born in New Haven) a copy of their own birth certificate. Your grandparents will need a photo ID and (if your parent wasn't born in New Haven) a copy of your parent's birth certificate (mother or father, whichever is their child).

**How long it will take to receive a copy:** It depends on the line, but probably around 15 minutes.

### **Place of Birth: Other Connecticut Towns**

**Web:** <http://www.ct.gov/dph/cwp/view.asp?a=3132&q=390652>

→ If you were born in Connecticut, the best way to get a copy of your birth certificate is from the clerk's office for the town where you were born. Check the list of "Connecticut Town and City Clerks" to find the address and phone number. For example, if you were born in Bridgeport, you would contact the Vital Statistics Office at 202 State Street, Bridgeport CT, 06604, or call 203-576-8208. You can find this list online at:

<http://www.ct.gov/dph/cwp/view.asp?a=3132&q=388128>

**Cost:** \$15.00 for wallet copy, \$20 for full-sized copy

**ID needed:** A valid, current government-issued photo ID, like:

- Driver's license
- State issued identification card
- Government issued employment identification
- Passport

If you don't have a photo ID, you can use **two** of the following:

- Social Security card
- Written verification of identity from employer
- Car registration
- Copy of utility bill showing name and address
- Checking account deposit slip stating name and address
- Voter registration card

→ **If you are on probation or have completed your sentence, it's simple to get a voter registration card. To find out how, see the section, "Getting a Voter Registration Card."**

→ **If you don't have any of these forms of ID, many clerk's offices will accept DOC discharge papers. Call ahead to check.**

**Who can get a copy:** You, your spouse, your parents, your grandparents, your children (if 18 or older)

→ If you can, it's better to **go in person** to the clerk's office for the town or city where you were born. Find the address and phone number of the clerk's office on the list "Connecticut Town and City Clerks" **and call ahead for directions.** Tell the clerk what forms of ID you have, including your DOC discharge papers, and ask if this is enough to get a copy of your birth certificate. Remember, you can ask your parole or probation officer, your employer, or a social services worker for a letter stating who you are.

If you have the right ID, you should go in person and:

- Bring copies of all your IDs, including your DOC discharge papers
- Bring cash or a money order for \$10 made out to the town where you were born. (For example, if you were born in Bridgeport, make it out to "City of Bridgeport.")
- Fill out the form for a copy of your birth certificate.

→ **If you can't go in person,** you can mail in your request. Find the address and phone number of the clerk's office for the town or city where you were born, and call ahead. Tell the clerk what ID you have, including your DOC discharge papers, and ask if

this is enough to get a copy of your birth certificate. Remember, you can ask your parole or probation officer, your employer, or a social services worker for a letter stating who you are.

To mail in a request when you have the right ID, you should:

- Fill out the form "REQUEST FOR COPY OF BIRTH CERTIFICATE"
- Make photocopies of whatever ID you have, including your DOC discharge papers
- Get a money order for \$10.00 made out to the town where you were born. (For example, if you were born in Bridgeport, make it out to "City of Bridgeport.")
- Mail the form, the photocopies, and the money order to the address on the list of "Connecticut Town and City Clerks." Call ahead to double-check the address.

**What to do if you don't have the right kind of ID:** If a family member has a photo ID, they can get a copy of your birth certificate, either in person or by mail. Follow the instructions for mailing in a request above, but use your family's ID above. Your parents will only need a copy of their own photo ID. Your spouse will need a copy of their own photo ID and a copy of your marriage license. Your children will need a photo ID and a copy of their own birth certificate. Your grandparents will need a photo ID and a copy of your parent's birth certificate (mother or father, whichever is their child).

**How long it will take to receive a copy:** If you or a family member goes in person to the clerk's office, you should be able to get your birth certificate that same day. If you or a family member requests a copy by mail, it may take 4-6 weeks.

### **Place of Birth: Outside Connecticut**

For a guide to obtaining your birth certificate that covers all fifty states and Puerto Rico, as well as sample application forms (in a separate file posted on the same site), see the City of New Haven's Prison Reentry Initiative website, at:

<http://www.cityofnewhaven.com/Mayor/PrisonReentry.asp>

\* \* \*

## GETTING A SOCIAL SECURITY CARD

### Social Security Office in New Haven

Gaiimo Federal Building

150 Court Street, 4<sup>th</sup> Floor, New Haven, CT

**Phone:** 866-331-5281 (local) or 1-800-772-1213 (toll-free)

**TTY:** 203-624-2332

**Hours:** Monday to Friday, 9:00 a.m. to 4:00 p.m.

**Website:** <http://www.ssa.gov/ssnumber/>

**Cost:** None. (Limit of 3 replacement cards a year, 10 in a lifetime).

**Application requirements:** Completed Application for a Social Security Card form (SS-5) and original or certified copies of ID (see below). First-time applicants age 12 or older must apply in person at a Social Security office; all others can mail application materials. The application form can be found online at:

<http://www.ssa.gov/online/ss-5.pdf>

**ID needed:** To apply for an **original Social Security card**, you need at least two documents to prove age, identity, and U.S. citizenship or current lawful immigration status. In general, you need **two** of the following:

- Birth certificate
- Passport
- Driver's license or state-issued non-driver ID card

To apply for a **replacement Social Security card**, you must prove your identity with **one** of the following documents:

- Driver's license
- State-issued non-driver ID card, or
- Passport

If you don't have one of these documents, or can't get a replacement within 10 days, Social Security may accept **other documents** to prove your identity, such as:

- Employee ID card
- School ID card
- Health insurance card
- Certificate of Naturalization
- U.S. military ID card

If you were born outside the U.S., you must also show U.S. citizenship or lawful, work-authorized immigration status.

\* \* \*

## GETTING AN ELM CITY RESIDENT CARD

### Office of New Haven Residents, City Hall

165 Church Street, New Haven, CT

[www.cityofnewhaven.com/Government/NewHavenResidents.asp](http://www.cityofnewhaven.com/Government/NewHavenResidents.asp)

**Phone:** 203-946-6149 or 203-946-7847

**Fax:** 203-946-5750

**Hours:** Tuesday to Thursday, 10:00 a.m. to 1:00 p.m.

**Cost (cash only):** \$11.00 for adults 17 and up; \$6.00 if under 17

*The Elm City Resident Card (Municipal ID) offers New Haven Residents discounted prices at participating businesses, and access to library and Parxmart services. It includes a debit function and can be used as a second form of ID for local banks.*

**Application requirements:** Must apply in person with a completed application, a valid state-issued ID (see below), and two different proofs of New Haven residency.

**ID needed:** A valid, current state-issued photo ID, such as:

- U.S. Driver's license
- Passport
- Birth certificate (for children 12 and under only; others must also present a photo id)
- Consular ID card
- Voter registration card (must have photo and accompany an original birth certificate)
- Foreign military identification card (with an original birth certificate)

If you don't have any of the above forms of ID, you can use **two** of the following:

- National identification card (must have photo, name, address, date of birth and expiration date)

- Foreign driver's license
- Visa
- ITIN card (accompanied by an ID with a photograph)

**Proof of residency:** Can use **two** of the following (each must have name and address of applicant):

- Utility bill
- Insurance bill, bank statement, checkbook
- Employment pay stub
- Local property tax statement
- Proof of a minor enrolled in public or private school
- Voter registration card
- Original documents from a health or social services organization to attest that you're a New Haven resident.

\* \* \*

## GETTING A STATE PHOTO ID

### **Connecticut Dept. of Motor Vehicles (Hamden Branch)**

1985 State Street, Hamden CT 06517

**Hours:** Tuesday, Wednesday, Friday: 8 am to 4 pm

Thursday: 8 am to 6:30 pm

Saturday: 8 am to 12:30 pm

**Phone:** 203-789-7528

**General Phone:** 860-263-5700 (in Hartford area or outside CT)

**Alternate Phone:** 1-800-842-8222 (Elsewhere in Connecticut)

**Website:** <http://www.ct.gov/dmv/site/default.asp>

**Cost:** \$22.50. The fee is waived if you live in a homeless shelter, transitional housing, or other facility for homeless persons.

*The Department of Motor Vehicles (DMV) issues a Non-Driver Photo Identification Card to Connecticut residents who do not possess a valid motor vehicle operator's license or whose license is suspended. The ID card lasts five to seven years. Apply at any full service DMV branch office or the Winsted Satellite office.*

**Application requirements:** You must bring the following:

- Certified Birth Certificate or valid Passport (not copies). Non-U.S. citizens must bring proof of legal status.

- One additional form of valid state-issued ID (see below).
- Proof of Connecticut residence (such as a utility bill, mortgage document, or a lease or rental agreement).
- Completed CT Identification Card Requirements and Application (form B-230). To request the form, call 860-263-5700 (in Hartford area or outside CT) or 1-800-842-8222 (elsewhere in Connecticut). Or request it online at <http://www.dmvct.state.ct.us/B230FORM.HTM>
- \$22.50 fee. **The fee is waived if you can show that you reside in a Connecticut shelter.** An official from the shelter must sign your application form.

**ID needed:** In addition to your certified birth certificate or passport, you must provide one original ID from this list:

- Valid U.S. / Territory or Canadian photo driver license
- Valid out-of-state or Canadian photo learner permit
- CT non-driver ID card if issued on or after Oct. 1, 2001
- CT learner permit if issued on or after Aug. 1, 2008
- Social Security card (no laminated or metal cards)
- CT Dept. of Corrections original certificate of ID
- Military ID or dependent card with photograph
- Connecticut pistol or firearm permit
- Military discharge/separation papers (DD-214)
- Court Order (such as name change, marriage certificate or dissolution): Must be original or certified copy and contain full name and date of birth.
- Marriage license (certified copy only)
- Pilot's license (issued by the FAA)
- School record/transcript (must be certified)
- Connecticut State Department of Social Services (DSS) issued photo public assistance card
- Baptismal certificate or similar document
- State or Federal Government Employee ID with signature and photograph and/or physical description

## SECTION 2: BASIC NEEDS

\* \* \*

### BENEFITS

#### Department of Social Services

194 Bassett Street, New Haven, CT 06511

Phone: 203-974-8000

Fax: 203-867-8017

#### Website:

<http://www.ct.gov/dss/cwp/view.asp?a=2445&q=309946&PM=1>

Cost: None

Faith Based: No

*The Department of Social Services administers many benefits programs in the State of Connecticut. For a full list of these programs, see below. Note: Once you have been accepted as a SAGA client, if you are a resident of New Haven, you can get more help by making an appointment with a case manager at the SAGA Support Services office at New Haven City Hall, 165 Church Street, First Floor, New Haven, CT – 203-946-8523.*

**Language(s) Spoken:** English and Spanish, but will find other interpreters as needed.

**Adult Intake:** Monday, Tuesday and Friday 8:00am-2:30pm\*  
Wednesday and Thursday 8:00am-11am\*

*\*NOTE: Due to staffing shortages you may not be seen by the Intake worker on the day you come in. However, you are encouraged to **fill out an application and leave it with reception staff** so your case can be assigned to an Intake worker. You will be contacted by that worker and your application date is protected (that is, you are considered to have applied on the day that you handed in your application).*

#### Contact Persons:

Cathy Patton, Family & Adult Case Maintenance

Phone: 203-974-8416

Fred Presnick, Family Intake & Case Maintenance

Phone: 203-974-8415

Peter Bucknall, Adult Intake

Phone: 203-974-8418

**Transportation Assistance Available:** None

**Referral/Drop In:** Drop in

**Documentation Needed Prior to Entry:** Identification and Proof of Address. (Other documentation, such as proof of income, may be needed for certain programs.)

**Pre-Release Application:** Can request an application through the Department of Corrections (DOC), which DOC will deliver prior to release, or can request an application by calling 203-974-8000 and mailing it to:

Department of Social Services

State of Connecticut

194 Bassett Street

New Haven, CT 06511-9868

ATTN: Adult Intake

#### Programs administered through the Department of Social Services include:

#### SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM (SNAP)

*Food assistance program, including an expedited program for which recently released individuals and others may be eligible (see details below).*

- **Qualifications:** Monthly income limits are: \$1,670 for a 1-person household, \$2,247 for a 2-person household, \$2,283 for a 3-person household, and \$3,400 for a 4-person household. No asset test for most households.
- **Application Information:** Also available online at <http://www.ct.gov/dss/cwp/view.asp?a=2353&q=411676>

*Note: If you have just been released from incarceration you should be eligible for the **EXPEDITED SNAP PROGRAM**, which means that you should receive an **EBT card within seven business days of handing in your application (be sure to hand in your application even if the Bassett Street intake has closed down for the day). Ask a staff person or supervisor at DSS for more information.***

### **SAGA MEDICAL**

*Medical assistance to low-income persons who do not qualify for or who are awaiting eligibility determination for other state or federal program.*

- **Qualifications:** The income limit for an individual is \$506.22. The assets of a household must be less than \$1000, and \$4,500 car equity is excluded. Home property is excluded. Lien is placed on home.
- **Application Information:** Participants may call 1-866-361-SAGA (7242) for more information about covered services and referral to medical providers.

### **SAGA CASH**

*Cash assistance to individuals who are unemployable due to physical and/or mental impairment*

- **Qualifications:** Determination for eligibility by Department's disability examiners.

### **JOBS FIRST TEMPORARY FAMILY ASSISTANCE**

*Cash assistance to families with children, up to \$550 per month for a family of three.*

- **Qualifications:** Either pregnant or responsible for a child under 19, and have very low income, be unemployed, or about to become unemployed.

### **Community Action Agency of New Haven**

781 Whalley Ave., New Haven, CT 06515

**Phone:** 203-387-7700      **Fax:** 203-397-7475

**Website:** <http://www.caanh.net/eng/>

*Provides access to Individual Development Accounts (IDAs) and energy assistance.*

**Language(s) Spoken:** English and Spanish

**Hours:** Mon-Fri: 9am-5pm (extended hours by appointment)

**Referral/Drop In:** Call for appointment, but in an emergency, the office may take drop-ins.

**Documentation Needed Prior to Entry:** Social Security card; bill from heating source (energy assistance only); current rent receipt or lease; bank statement; proof of monthly income

**Pre-Release Application:** None

**Cost(s):** None

Benefits available through the Community Action Agency include:

### **INDIVIDUAL DEVELOPMENT ACCOUNTS (IDAs)**

*IDAs help low income families build assets and solidify financial independence. The program provides two-to-one matching funds of between \$500 and \$1000 per year to families trying to save towards a valuable asset.*

- **Qualifications:** Open to employed, low-income residents of New Haven. Valuable assets include a home, post-secondary education or job training, automobile, first month's rent and security deposit, or capitalizing a small business. Savings cannot be withdrawn until participant's predetermined goals are met. There is a minimum time commitment of 7.5 months.

### **ENERGY ASSISTANCE**

*Pays for such heating sources as oil, natural gas, electricity, propane, kerosene, coal and wood*

- **Qualifications:** Homeowners and renters may apply. To qualify, individuals must earn less than a specified amount.

\* \* \*

## CLOTHING

### **First Baptist Church Clothes Closet**

28 North Street, Milford, CT 06460

**Phone:** 203-877-6634

**Hours:** Tuesday, 10 a.m.-2 p.m.

**Website:** <http://www.firstbaptistmilford.com/>

**Language(s) spoken:** English

**Contact Person:** Annie Laura Williams

*Free clothing for all ages. All populations served. (Faith-based).*

### **Glorified Deliverance Church**

604 Dixwell Avenue, New Haven, CT

**Phone:** 203-624-4175

**Hours:** By appointment only

**Language(s) spoken:** English

**Documentation Needed Prior to Entry:** Photo ID

*Free clothing for New Haven residents only. Also includes a food pantry (every 2<sup>nd</sup> and 4<sup>th</sup> Saturday). (Faith-based).*

### **Goodwill Thrift Stores**

61 Amity Road, New Haven, CT 06515

**Phone:** 203-397-2735

**Fax:** 203-389-4980

**Hours:** Mon-Wed: 10am-6pm, Thurs: 10am-8pm,  
Fri-Sat: 10am-6pm, Sun: 9am-6pm

2369 Dixwell Avenue, New Haven, CT 06417

**Phone:** 203-230-2910

**Fax:** 203-287-9795

**Hours:** Mon-Sat: 9am-9pm, Sun: 9am-6pm

**Website:** <http://www.newhavengoodwill.easterseals.com>

**Language(s) spoken:** English, Spanish

*Low cost clothing, housewares, and shoes. During the week, all items of the color-of-the-week are 50% off. On Sundays, clothing and shoes that are the color-of-the-month (about a quarter of the merchandise) are \$1. On some holidays, all items are 50% off.*

*Vouchers for free clothing may be available based on need. To apply, a non-profit organization must send a letter on your*

*behalf. The letter must have the organization's letterhead and your name; it should explain your financial circumstances and what items you need (clothing, furniture, housewares). The letter must be addressed to Joseph Galasso and mailed to: Easterseals Goodwill Industries, 95 Hamilton St., New Haven, CT 06511. You can also get emergency Goodwill vouchers at Red Cross.*

### **Harbor Health Services Clothing Bank**

30 Harrison Ave, Branford, CT 06405

**Phone:** 203-483-2643

**Fax:** 203-483-2644

**Hours:** Mon-Thu: 9:30am-2pm; Fri: 9:30am-1pm; Sat: 11am-1pm

**Website:**

<http://www.volunteersolutions.org/uwgnh/org/opp/239565.html>

**Language(s) spoken:** English, Spanish

**Contact Person:** Joan McFarlane

**Cost(s):** \$10/year

*\$10 membership per year for each adult lets you shop twice a month and pick seven articles of clothing per visit.*

### **Hospital of St. Raphael Auxiliary Thrift Shop**

1386 Chapel Street, New Haven, CT 06511

**Phone:** 203-789-3312

**Hours:** Monday- Friday 10 a.m.-3 p.m.

**Website:** <http://www.srhs.org/body.cfm?id=365>

**Language(s) spoken:** English

*Low cost clothing, household goods, books, and small appliances (items priced at \$5 or less). HOPE for young adults being trained for the job market at the hospital and can select free clothing for job interviews. Note: Accepts CASH ONLY. (Faith-based).*

### **Immanuel Missionary Baptist Church Clothes Closet**

1324 Chapel Street, New Haven CT

**Phone:** 203-777-8744

**Hours:** Thursdays from 10 a.m.-12 p.m.

**Language(s) spoken:** English

**Documentation Needed Prior to Entry:** Photo ID preferred

*Free clothing & food pantry for New Haven residents in need.*

*(Faith-based).*

**Loaves & Fishes Food Pantry of St. Paul & St. James  
Episcopal Church Community**

57 Olive Street, New Haven, CT 06511

**Phone:** 203-562-2143                      **Fax:** 203-562-0408

**Hours:** First and Third Saturday every month, 9am-10:30am

**Email:** loavesfishesstpj@hotmail.com

**Website:** www.stpaulstjames.org

**Language(s) spoken:** English

**Contact Person:** Wendy McLeod

*Clothes closet for adults and children. Groceries also available.  
(Faith-based).*

**Our Lady of Victory Church Clothes Closet**

634 Jones Hill Road, West Haven, CT 06516

**Phone:** 203-931-9989

**Hours:** Monday-Saturday 9:30 a.m.-11:30 a.m.

**Language(s) spoken:** English

**Contact Person:** Valerie Cosenzia

**Documentation Needed Prior to Entry:** Photo ID

*Memberships cost \$5 per year. Members can visit once each  
month for a large bag's worth of clothing and household goods.  
(Faith-based).*

**Project Hope-First Lutheran Church**

52 George St, West Haven CT

**Phone:** 203-933-2380

**Hours:** Thursday 6:15 p.m.-7:30 p.m.

**Language(s) spoken:** English

**Contact Person:** Phillip Krakowiak

*Provides free clothing to people in need. Hot meal and bag of  
groceries provided Thursday nights. All populations served.  
(Faith-based).*

**Salvation Army (Vouchers)**

450 George Street, New Haven, CT

**Phone:** 203-624-9891                      **Fax:** 203-777-2304

**Hours:** Monday, Wednesday, and Friday 9 a.m.-11:30 a.m., call  
ahead to make an appointment

**Language(s) spoken:** English, Spanish

**Contact Person:** Captain Karen Wetzel

**Population Served:** Greater New Haven area

**Documentation Needed Prior to Entry:** letter with  
organization letterhead confirming need in light of catastrophe

**Direct Services:** clothing vouchers; emergency food pantry,  
diaper bank, utility assistance program

*Emergency clothing voucher ONLY for those who have  
experienced a catastrophe such as a fire or flood. (Faith-based).*

**Salvation Army Thrift Store**

**Phone:** 1-800-SA-TRUCK

274 Crown Street, New Haven, CT 06511

**Phone:** 203-776-2448

**Hours:** Mon-Sat: 9 a.m.-5 p.m.

1359 Dixwell Avenue, Hamden, CT 06514

**Phone:** 203-230-2323

**Hours:** Mon, Tues, Fri and Sat: 10 a.m.-6 p.m.,  
Wed and Thurs 9 a.m.-7 p.m.

**Website:** <http://www.use.salvationarmy.org>

**Language(s) spoken:** English, Spanish

**Direct Services:** clothing, training site

*Low-cost clothing, housewares, shoes, and furniture. Weekly  
specials of 50% off clothing and shoes based on the color-of-the-  
week. Wednesday is Family Day: all clothing, shoes, bric-a-  
brac, and toys are 50% off except items that are the current  
color-of-the-week. All populations served. (Faith-based).*

**St. Luke's Auxiliary Thrift Shop**

111 Whalley Avenue, New Haven CT

**Phone:** 203-865-0141

**Hours:** Wed. and Fri. 10 a.m.-12 p.m. Closed July and August.

**Email:** slchurch1844@snet.net

**Website:** www.stlukesnewhaven.org

**Language(s) spoken:** English

**Direct Services:** emergency clothing, emergency food pantry and diaper bank (by application only).

*Free emergency clothing (prefer residents of Dixwell, Newhallville, and Dwight). (Faith-based).*

**Varick A.M.E. Zion Church Food Pantry & Soup Kitchen**

242 Dixwell Avenue, New Haven, CT 06511

**Phone:** 203-624-6245

**Fax:** 203-624-2789

**Hours:** 4th Tuesday of every month, 3-5pm

**Email:** vzchurch@snet.net

**Website:** www.varickchurchamez.org

**Language(s) spoken:** English

**Direct Services:** clothing, food pantry (fourth Tuesday), soup kitchen (every Monday at 5:30pm)

*Provides free clothing. Must have photo ID or envelope with address. (Faith-based).*

\* \* \*

**FOOD**

**FREE BREAKFAST**

**Macedonia Church of God, Breakfast Program**

151 Newhall Street, New Haven CT

**Phone:** 203-776-4501

*Serves breakfast **Sunday** 7:30am-9am*

**Morning Star Unified FWB Church: Breakfast Program**

125 Dixwell Avenue, New Haven CT

**Phone:** 203-865-1533

*Serves breakfast, **Monday** 9am-10am*

**St. Martin DePorres Church**

136 Dixwell Avenue, New Haven CT

**Phone:** 203-624-9944

*Serves breakfast, **Tuesday** 8:30am-9:30am.*

**St. Luke's Church**

111 Whalley Avenue, New Haven, CT

**Phone:** 203-865-0141

*Serves breakfast **Wednesday** 8am-9am*

**St. Paul U.A.M.E. Church**

150 Dwight Street, New Haven, CT

*Serves breakfast **Friday** 8am-10am*

**St. Matthew's Church**

400 Dixwell Avenue, New Haven, CT

**Phone:** 203-777-0472

*Serves breakfast **Saturday** 8am-9am*

**St. Mary's UFB Church**

49 Goffe Street, New Haven, CT 06511

*Serves breakfast **Saturday** 10am-1pm*

**Beulah Heights Social Integration Program**

782 Orchard Street, New Haven, CT 06511

*Serves breakfast **Saturday** 7:30am-8:30am as part of a weekly supportive services program aimed at ex-offenders and the chronically homeless.*

## **FREE LUNCH**

### **Community Soup Kitchen at Christ Episcopal Church**

84 Broadway, New Haven CT      **Phone:** 203-624-4594  
*Serves lunch Monday, Tuesday, Thursday, Friday, and Saturday from 11:30am-1:30pm. When available, take-out is offered from 1:20pm-1:30pm; bring containers.*

### **Immanuel Missionary Baptist Church**

1324 Chapel Street, New Haven CT      **Phone:** 203-777-8744  
*Serves lunch Sunday 1:30-2:30.*

### **St. Thomas More Soup Kitchen** (Thomas E. Golden Jr. Ctr)

268 Park Street, New Haven CT      **Phone:** 203-777-5537  
*Serves lunch Wednesday 11:30-1pm, October through April. Handicap accessible.*

### **Beulah Heights Social Integration Program**

782 Orchard Street, New Haven, CT 06511  
*Serves lunch Saturday 12noon-12:45pm as part of a weekly supportive services program aimed at ex-offenders and the chronically homeless.*

## **FREE DINNER**

### **Downtown Evening Soup Kitchen**

**Website:** <http://downtowneveningsoupkitchen.com/>

**Phone:** 203-624-6426

Center Church Parish House (behind Public Library)

311 Temple Street, New Haven CT

*Sunday 5pm (Summer Only); Mon.-Thurs. 5:45pm*

United Church Parish House

Corner of Temple and Wall Streets, New Haven, CT

*Friday 5:45 pm (September through early May)*

### **Slifka Center for Jewish Life**

80 Wall Street, New Haven, CT 06510 (next to Naples Pizza)  
*Free dinner Sunday 6pm-7pm (September through April)*

### **Varick A/M/E. Zion Church**

242-246 Dixwell Avenue, New Haven CT

**Phone:** 203-624-6245

*Soup kitchen available Monday 5:30pm-6:30pm.*

## **FOOD PANTRIES**

### **Angel Food Network**

#### **Church on the Rock**

95 Hamilton Street, New Haven CT      **Phone:** 203-498-2687  
*Low-cost high quality food for individuals and families. \*EBT Card accepted*

### **Bethel AME Church**

255 Goffe Street, New Haven CT      **Phone:** 203-865-0514  
*Food pantry for New Haven Residents. Distributes food on a walk-in basis on 3rd Saturday of each month starting at 9am, while supplies last.*

### **Centro San Jose**

290 Grand Avenue, New Haven CT      **Phone:** 203-771-6771  
*Food pantry for Fair Haven residents. Distributes food on a walk-in basis: Fridays 9am - Noon.*

### **Church of Christ**

16 Gem Street, New Haven CT      **Phone:** 203-777-2992  
*For New Haven residents in need. Walk-in hours: Thursday and Friday, 10am-1pm. In addition, pastries are available on Tuesday 10am-1pm. Proof of residency required.*

### **Church of God of Prophecy**

155 Grand Avenue, New Haven CT      **Phone:** 203-776-7676  
*For Fair Haven residents in need. Walk-in hours: 2nd and 4th Saturdays 10 am - 12 noon.*

### **Community Action Agency**

781 Whalley Avenue, New Haven CT      **Phone:** 203-387-7700  
*Assists with food programs and emergency food. Also provides referrals to other local food pantries. For Dwight/West Rock*

families, older adults, pregnant women, and people with disabilities. **By appointment, Mon-Fri. 9 - 11 am.** Proof of income and proof of residency required.

#### **FISH of Greater New Haven**

P.O. Box 8552, New Haven CT **Phone:** 203-467-7280  
*Delivers bag of non-perishable food once a month to homebound New Haven residents. Not currently taking new clients.*

#### **Free Forever Prison Ministry**

149 Rosette Street, New Haven CT **Phone:** 203-435-1864  
*Provides food for people with AIDS or recently released from prison. Volunteers can deliver to people homebound or without transportation. **Call 9am - 5pm, Monday - Friday for an appointment.***

#### **Glorified Deliverance Church**

604 Dixwell Avenue, New Haven CT **Phone:** 203-624-4175  
*For Dixwell residents in need. **By appointment.***

#### **Holy Ghost Deliverance Church**

15 Mead Street, New Haven CT **Phone:** 203-752-1618  
*For Hamden or New Haven residents in need. Food pantry walk-in distribution once a month, between 11th and 15th of every month, from 1pm to 5pm; **call for availability.** People with an emergency need can call and leave a message for the pantry coordinator.*

#### **Immanuel Missionary Baptist Church**

1324 Chapel Street, New Haven CT **Phone:** 203-777-8744  
*Food is distributed **every other Tues.** 10am-noon. Must have an EBT card, State ID or proof of address. Must live in the church's immediate neighborhood. **Sun.** afternoons 1:30-2:30.*

#### **International Youth Ministry**

PO Box 562, 495 Elm Street, New Haven **Phone:** 203-777-8002  
*By appointment only.*

#### **Jewish Family Service of New Haven**

1440 Whalley Avenue, New Haven CT  
**Phone:** 203-397-0796 or 203-389-5599

*Provides monthly assistance to registered families on **Tues.** and **every other Fri.,** 8:30-11:45. Must have photo ID showing residence in New Haven County. Currently not accepting new families for monthly assistance but will provide one-time emergency assistance to new families. If there is a food pantry closer to your residence, you will be referred to that pantry.*

#### **Hill Neighborhood Food Program (Christian Community Action)**

166-168 Davenport Ave, New Haven CT **Phone:** 203-777-7848  
**Website:** www.ccahelping.org  
*Distributes food to families with children, elderly, or disabled single adults in need by appointment only. Clients select and bag their own food from pantry stock. Only available to Hill residents with proper ID.*

#### **Loaves and Fishes Food Pantry**

#### **St. Paul's and St. James Episcopal Church**

57 Olive Street, New Haven CT **Phone:** 203-562-2143  
*Walk-in Hours: **1<sup>st</sup> and 3<sup>rd</sup> Sat.** of each month, 9am - 10:30am.*

#### **Mount Hope Temple Food Pantry**

555 Dixwell Avenue, New Haven CT **Phone:** 203-562-3932  
*Provides food for New Haven residents **by appointment only.***

#### **New Haven Homeless Resource Center**

56 Ferry Street, New Haven CT **Phone:** 203-752-7500  
*Provides food and referral services for New Haven residents. Food available on **Wednesday** from 12-1:30. People with ID's will be served first. No residency requirement.*

#### **Pitts Chapel Baptist Church Food Pantry**

64 Brewster Street, New Haven CT **Phone:** 203-777-1044  
*Dixwell / Newhallville / Downtown area residents served on the **1st and 3rd Saturday** of each month, 8:30am-12noon.*

### **South Central Connecticut Agency on Aging**

1 Long Wharf Drive, New Haven CT **Phone:** 203-785-8533  
*Will refer people in need to Meals on Wheels.*

### **St. Luke's Services**

111 Whalley Avenue, New Haven CT **Phone:** 203-865-0141  
*For residents of Dwight/Whalley/Dixwell Areas who have filed an application to receive food assistance with St. Luke's. Not currently accepting new applications; emergency food, **Wednesdays and Fridays, 10am - 12noon.***

### **St. Matthew's Church Food Pantry**

400 Dixwell Avenue, New Haven CT **Phone:** 203-777-0472  
*For Dixwell-Newhallville residents; **2<sup>nd</sup> Saturday** of every month, 9am - 12noon and on emergency basis.*

### **Varick A/M/E. Zion Church**

242-246 Dixwell Avenue, New Haven CT  
**Phone:** 203-624-6245  
*By appointment, once monthly. Food pantry and clothing available **every 4<sup>th</sup> Tuesday** at 3pm. Photo ID with proof of address required (do not need to live in New Haven).*

### **Temple Street Downtown Evening Soup Kitchen**

311 Temple Street, New Haven CT **Phone:** 203-624-6426  
**Website:** www.downtowneveningsoupkitchen.com  
*Provides emergency food services to New Haven residents; walk-in **Wednesday 2pm - 3pm only.***

### **Walk of Faith Church of Christ**

104 Fairmont Street, New Haven CT **Phone:** 203-469-5134  
*Food pantry **Wednesday 1pm - 2:30pm only.***

### **Waverly Tenant Management Food Pantry**

49 Waverly Street, New Haven CT  
*For Dwight residents, **2<sup>nd</sup> and 4<sup>th</sup> Wed. of month, 5 - 6:30pm.***

### **Whitney Christian Life Center**

691 Whitney Avenue, New Haven CT **Phone:** 203-772-1800  
*For East Rock-Downtown area residents, **last 2 Saturdays** of month, 10am - 12 Noon.*

## **WIC PROGRAMS**

*WIC (Special Supplemental Programs for Women, Infants, and Children) Programs provide specific nutritious food items & baby formula including nutrition education to eligible pregnant women, post-partum women up to six months regardless of how pregnancy ends, breastfeeding women up to one year after delivery, and infants & children up to their fifth birthday. Income guidelines apply.*

### **Fair Haven Community Health Center - WIC Program**

374 Grand Avenue, New Haven CT 06513  
**Phone:** 203-773-5007

### **Hill Health Center - WIC Program**

428 Columbus Avenue, New Haven CT  
**Phone:** 203-503-3080

### **Hill Health Center - WIC Program**

226 Dixwell Avenue, New Haven CT  
**Phone:** 203-503-3420

### **Hospital of St. Raphael - WIC Program**

1401 Chapel Street, New Haven CT  
**Phone:** 203-789-3563

\* \* \*

## HOUSING

### EMERGENCY HOUSING FOR INDIVIDUALS

*The following organizations offer emergency shelter services for single adults (over the age of 18). Many of these shelters have additional restrictions (for example, some serve only women).*

#### **Columbus House**

586 Ella T. Grasso Boulevard, New Haven, CT 06519

**Phone:** 203-401-4400

**Email:** info@columbushouse.org

**Website:** www.columbushouse.org

*Emergency shelter for SINGLE ADULT MEN AND WOMEN (pregnant women are allowed, but CANNOT remain after their children are born). Doors open daily at 4:30 p.m. for men and 4 p.m. for women. Longer stays are permitted in the Length of Stay (LOS) program by referral only.*

**Cost(s):** *Emergency Shelter:* \$3/day or the option to perform chores in place of payment.

*Length of Stay:* \$90/month

**Language(s) Spoken:** English, Spanish

**Hours:** Doors open daily at 4:30 p.m. for men and 4:00 p.m. for women for emergency shelter services.

**Population Served:** Single men and women.

**Restrictions:** No children. Pregnant women are allowed, but may not remain after their children are born.

**Referral/Drop In:** Drop-in for emergency shelter services. Referral by Columbus House for Length of Stay Program.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into emergency shelter is done by lottery each day. Acceptance to the LOS program is only by referral from Columbus House.

**Accessibility:** Wheelchair accessible.

**Capacity:** *Emergency Shelter:* 16 male beds, 14 female beds (can accommodate more women on cots).

*Length of Stay:* 24 male beds, 15 female beds.

**Other Services Available:** Two meals daily, coin-operated laundry facilities, employment specialist, basic medical assessment, NA (Narcotics Anonymous) groups and peer mentors. Caseworkers can make referrals to social services and medical services. All those who stay at the shelter have the option to meet with a case manager, though it is not required.

#### **Columbus House Seasonal Overflow Shelter for Men**

232 Cedar Street, New Haven, CT 06519

**Phone:** 203-773-9673

**Email:** info@columbushouse.org

**Website:** www.columbushouse.org

*Emergency overflow shelter for ADULT MEN ONLY (no women or children). Generally open from November-May if funding is available. Doors open daily at 4 p.m.*

**Cost(s):** \$3/day or can perform chores in place of payment.

**Language(s) Spoken:** English, Spanish

**Hours:** Doors open daily at 4:00 p.m.

**Referral/Drop In:** Drop-in.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into the facility is on a first-come, first-served basis each day.

**Accessibility:** Wheelchair accessible.

**Capacity:** 75.

**Other Services Available:** Anyone staying at the shelter can meet with case managers who make referrals to social services.

#### **Continuum of Care – Crisis Program**

67 Trumbull Street, New Haven, CT 06511

**Phone:** 203-752-8710

**Website:** www.continuumct.com

*The Crisis Program is an alternative to psychiatric inpatient care for individuals who are clinically appropriate for short-term crisis care. This program provides admission, clinical care, and day services. The goals are to reduce the stigma often associated with hospitalization and to successfully reintegrate the client into the community.*

**Population Served:** Individuals in short-term crisis who are suffering from severe and persistent mental illness and/or co-occurring substance use disorders.

**Hours:** 24 hours a day, 7 days per week.

**Referral/Drop In:** Clients must come directly from the emergency room, be in state of psychiatric crisis, or attend a daily program upon arrival.

**Capacity:** 4 beds.

**Transportation Assistance Available:** Yes.

**Other Services Available:** The Crisis Program offers case management, assistance with housing, transportation to appointments and recovery programs, recovery oriented events, Activities of Daily Living training and assistance, daily groups, client outings, crisis support, one on one time with mental health staff, coordination and referrals to services such as Fellowship Place, Connecticut Mental Health Center, and housing programs.

### **Domestic Violence Services of Greater New Haven**

Shelter Location Confidential (call hotline for assistance)

**Phone:** 203-865-1957 / 203-789-8104 (24-hour hotline)

**Email:** endabuse@dvsghn.org

**Website:** <http://www.dvsghn.org>

*Emergency shelter (up to 60 days) and other support services for adults and children who experience domestic violence or abuse.*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** Hotline is available 24 hours/day.

**Population Served:** Adult & child victims of domestic violence.

**Referral/Drop In:** Referral not needed; call hotline for assistance.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No (access to shelter is granted on a first-come, first-served basis).

**Capacity:** 15 beds.

**Other Services Available:** Shelter services, support groups, court-based advocacy and community education. Counselor advocates can work with shelter residents to find employment and permanent housing.

### **Emergency Shelter Management Service (ESMS) (formerly Immanuel Baptist)**

645 Grand Avenue, New Haven CT 06511

**Phone:** 203-777-2522

**Email:** immanuel0@snet.net

*Emergency shelter for SINGLE ADULT MEN (no women or children). (Faith-based).*

**Cost(s):** If a resident cannot pay, he will not be turned away. If a resident has an income, the cost is \$3/night, which will be deposited into a savings account. The contents of the account will be returned to the resident when he leaves the shelter.

**Language(s) Spoken:** English

**Hours:** Intake is conducted from 4 p.m.-11 p.m. every day.

**Population Served:** Adult men.

**Restrictions:** No women, no families, no one under 18.

**Referral/Drop In:** Drop-in (first come-first served).

**Documentation Needed Prior to Entry:** A social security number is required. If the resident has a photo I.D., ESMS will make a copy of the I.D. when the resident enters the shelter.

**Can You Apply Before You Leave Prison?** No. Admission is determined on a walk-in basis (first come-first served).

**Accessibility:** Wheelchair accessible.

**Capacity:** 75 spaces.

**Other Services Available:** Job development training. During the first 30 days of their stay residents must meet with a caseworker at ESMS (even if they have another caseworker elsewhere) and develop plans for achieving self-sufficiency.

### **New Haven Home Recovery Inc. – Martha's Place**

559 Howard Ave.

**Phone:** 203-624-5798

**Email:** edowning@nhhr.org

**Website:** [www.nhhr.org](http://www.nhhr.org)

*Emergency shelter for SINGLE WOMEN ONLY (no men or children).*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** 9 a.m. – 5 p.m.

**Population Served:** Adult single women.

**Restrictions:** No children. Residents may not use illegal drugs or alcohol.

**Referral/Drop In:** DSS referral or referral from social service professionals in the community. Referring agency must submit a completed referral form prior to intake (call NHHR for forms).

**Documentation Needed Prior to Entry:** I.D.

**Can You Apply Before You Leave Prison?** No. Applicants for shelter services must be able to enter the shelter immediately.

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Bus tokens are available to those who are living in the shelters.

**Faith Based:** No.

**Other Services Available:** All adult residents receive intensive case management services throughout their stay. Each resident is assigned a case manager upon admission and the case manager assists them on a variety of social and life issues including: housing, employment, problems with medical insurance, DSS, financial assistance, budgeting and money management, and their own personal issues or concerns that may include but are not limited to mental health or substance abuse.

## **EMERGENCY HOUSING FOR FAMILIES**

*There are several sites in the New Haven area that provide emergency shelter for families. Some organizations provide housing only for female-headed households.*

### **Christian Community Action – Hillside Family Shelter**

168 Davenport Avenue, New Haven CT 06519

124 Sylvan Avenue, New Haven, CT

**Phone:** 203-777-7848

**Fax:** 203-777-7923

**Email:** cca@ccahelping.org

**Website:** www.ccahelping.org

*Emergency shelter for families with at least one child under the*

*age of 18. Shelter provided for up to 90 days; entry is on a first come-first served basis. (Ecumenical faith-based).*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** Monday - Friday, 9 a.m. – 5 p.m.

**Population Served:** Families with children under the age of 18.

**Referral/Drop In:** Referral by social service agency *or* drop-in.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance is on a first-come, first-served basis and depends upon availability.

**Accessibility:** One of the apartments is wheelchair accessible.

**Capacity:** 17 apartments of different sizes.

**Other Services Available:** Caseworkers on staff can make referrals to other social services.

### **Domestic Violence Services of Greater New Haven**

Shelter Location Confidential (call hotline for assistance)

**Phone:** 203-865-1957 or 203-789-8104 (24-hour hotline)

**Email:** endabuse@dvsgnh.org

**Website:** <http://www.dvsgnh.org>

*Emergency shelter and other support services for adults and children who are victims of domestic violence and abuse.*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** Hotline is available 24 hours/day.

**Population Served:** Adult and child victims of domestic violence.

**Referral/Drop In:** No need for referral; just call hotline.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Access to shelter is granted on a first-come, first-served basis.

**Other Services Available:** Shelter services, support groups, court-based advocacy and community education. Caseworkers at the shelter can make referrals to other social service programs.

### **New Haven Home Recovery Inc.**

**Careways:** 223 Portsea Street, New Haven, CT 06519

**Phone:** 203-492-4866

**Email:** edowning@nhhr.org

**Website:** www.nhhr.org

*Emergency shelter for women with children or pregnant women (no male children over the age of 10).*

**Life Haven:** 447 Ferry Street, New Haven, CT 06513

**Phone:** 203-776-6208

**Email:** info@lifehaven.org

**Website:** www.lifehaven.org

*Emergency shelter for women with children and pregnant women in their third trimester.*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** Monday - Friday, 9 a.m. – 5 p.m.

**Population Served:** Women with children or who are pregnant.

**Restrictions:** No men; no male children over the age of 10. Residents may not use illegal drugs or alcohol.

**Referral/Drop In:** DSS referral or referral from social service professionals in the community. Referring agency must submit a completed referral form prior to intake. If applicants require a form, they can call NHHR to get one.

**Documentation Needed Prior to Entry:** I.D. card.

**Can You Apply Before You Leave Prison?** No. Applicants for shelter services must be able to enter the shelter immediately.

**Accessibility:** Wheelchair accessible.

**Capacity:** 64 spaces at Careways; 40 spaces at Life Haven.

**Transportation Assistance Available:** Bus tokens are available to those who are living in the shelters.

**Other Services Available:** Case management, housing search assistance, referrals to outside agencies.

### **EMERGENCY HOUSING FOR MINORS**

#### **Youth Continuum/Helping Our Society to Survive (HOSTS)**

924 Grand Avenue, New Haven, CT 06511

**Phone:** 203-777-8445

**Email:** outreach@youthcontinuum.org

**Website:** http://www.youthcontinuum.org

*Emergency shelter for male and female youth 16 to 18-years-old (and their children) for up to 21 days.*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 10 a.m. – 10 p.m.

**Population Served:** Youth between the ages of 16 and 18, including those with young children.

**Restrictions:** Must be between the ages of 16 and 18. All those who enter the shelter are screened by a clinician and must be capable of living independently. Otherwise, they are referred to another location.

**Referral/Drop In:** Drop-in.

**Documentation Needed Prior to Entry:** Photo I.D., birth certificate and social security number. Any youth who comes in with children must have social security numbers for the children.

**Can You Apply Before You Leave Prison?** No.

**Accessibility:** Wheelchair accessible.

**Capacity:** 2-3 emergency shelter spots.

**Transportation Assistance Available:** Youth Continuum will provide bus tokens to those who visit the intake center.

**Faith Based:** No.

**Other Services Available:** Youth Continuum offers a diaper bank, free hot showers and a food pantry. Caseworkers are available to meet with youth regarding permanent housing, job training and educational services.

## **TRANSITIONAL HOUSING FOR FAMILIES**

### **Christian Community Action (CCA) – Stepping Stone Transitional Housing**

168 Davenport Avenue, New Haven CT 06519

**Phone:** 203-777-7848      **Fax:** 203-777-7167

**Email:** jrich@ccahelping.org

**Website:** www.ccahelping.org

*Transitional housing for families with at least one child under the age of 18. Families can remain in housing for up to 24 months. Acceptance into the transitional housing program can only occur after a family goes through an interview with CCA. CCA considers how a family applying for admission would “fit in” with other families already living at the transitional housing site. (Ecumenical faith-based).*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Location:** 660 Winchester Avenue, New Haven CT (but all referrals are made through the Davenport Avenue office).

**Population Served:** Families of any size with children under 18.

**Restrictions:** Adults with children under the age of 18 only. Families must be selected for the transitional housing program following an interview.

**Referral/Drop In:** Referral by Christian Community Action following interview.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into the facility is only made following an interview.

**Accessibility:** One shelter apartment is wheelchair accessible.

**Capacity:** 17 apartments of different sizes.

**Other Services Available:** Services available at Stepping Stone include job-oriented training, parenting education, budget training and computer training. Case managers will make referrals to other social services.

## **TRANSITIONAL HOUSING FOR ADULTS**

### **Columbus House – On the Move**

586 Ella T. Grasso Boulevard, New Haven, CT 06519

**Phone:** 203-401-4400 x 174      **Fax:** 203-773-1430

**Email:** trauls@columbushouse.org

**Website:** www.columbushouse.org

*Transitional housing for SINGLE ADULT MEN AND WOMEN. Residents must be clean and sober for the duration of their stay, and can stay—in private bedrooms—for up to one year.*

**Cost(s):** \$350/month.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Contact person:** Tiffany Rauls

**Population Served:** Single adult men and women.

**Restrictions:** Residents must be clean and sober; residents must have an income and be able to pay rent.

**Referral/Drop In:** Referral by Columbus House.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into the facility is only made following an interview.

**Accessibility:** Wheelchair accessible.

**Capacity:** 12 male beds, 8 female beds.

**Other Services Available:** Case managers are available to meet with residents on-site and make referrals to other social services.

### **Columbus House – Sojourners**

164 Howard Avenue, New Haven, CT 06519

**Phone:** 203-782-3520      **Fax:** 203-782-3522

**Email:** mrodriguez@columbushouse.org

**Website:** www.columbushouse.org

*Two-year transitional living home for 16 ADULT WOMEN who share bedrooms and common space. No men are permitted, and residents must be committed to staying “clean and sober.”*

**Cost(s):** 30% of monthly income.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Contact person:** Maria Rodriguez

**Population Served:** Single adult women diagnosed with a mental health disability and concurring substance abuse.

**Restrictions:** Residents must be willing to live in a community setting, and be “motivated to remain sober.”

**Referral/Drop In:** All referrals are generated through the Community Service Network (CSN). Once selected by CSN, the applicant will make daily visits to Sojourners for a week, and overnight visits for another week before a determination of admission is made.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into the facility is only made following an interview.

**Capacity:** 16 female beds.

**Other Services Available:** Case managers are available to meet with residents on-site, substance abuse/relapse prevention, trauma treatment, individual counseling, and life skills training. Case managers will make referrals to other social services, including employment and educational services.

### **Community Services Network of Greater New Haven**

34 Park Street, New Haven, CT 06519

**Phone:** 203-974-7082

**Fax:** 203-974-7719

**Website:** <http://www.med.yale.edu/psych/csn/housing.html>

*Community Services Network (CSN) offers recovery-oriented services that provide people with the support necessary to live meaningful and satisfying lives in the community. CSN promotes recovery by offering a continuum of integrated services, including evidence-based treatments and emerging, innovative services. Services are primarily for individuals with severe and persistent mental illness and those with co-occurring substance use disorders. CSN provides residential placement options and comprehensive support services. Programs include supportive housing programs, supervised housing, independent living supports, and transitional programs.*

**Population Served:** For clients living in Catchment Area 7

(New Haven, Hamden, Woodbridge, Bethany), who are 18 years or older, indigent, and diagnosed with a severe and persistent mental illness that is not primarily the outcome of substance abuse or mental retardation.

Additional services are available through the Supportive Housing Program (SHP) for clients who are specifically struggling with homelessness, mental illness and co-occurring substance abuse.

**Language(s) Spoken:** English, Spanish

**Restrictions:** For CSN, must be an indigent adult diagnosed with a severe and persistent mental illness that is not primarily the outcome of substance abuse or mental retardation. For SHP, must be specifically struggling with homelessness, mental illness and co-occurring substance abuse.

**Referral/Drop In:** Referral required from the client's mental health provider by submitting an Inter-Agency Referral Form. The referring clinician and client will then be invited to attend a CSN provider meeting to discuss the client's history and treatment needs. A recommendation for housing will be given and the client will be invited to visit the program to learn more.

For SHP programs, please also fill out the SHP Screening form included with the referral form. Referral packets can be requested from CSN Senior Administrative Assistant Sharon DeGenaro at 974-7082 or by email at [sharon.degenaro@yale.edu](mailto:sharon.degenaro@yale.edu) or online at <http://www.med.yale.edu/psych/csn/index3.html>

**Documentation Needed Prior to Entry:** Inter-Agency Referral Form submitted by a referring clinician.

**Can You Apply Before You Leave Prison?** No.

**Transportation Assistance Available:** Yes.

**Other Services Available:** CSN provides a broad range of comprehensive and integrated behavioral health services, including clinical, residential, social, vocational, case management and crisis/respite programming. CSN sponsors outreach and treatment programs for individuals who are homeless, at serious risk for mental illness, or involved in the criminal justice system. CSN also has family support, domestic violence prevention & intervention, consumer-run & peer support programs, and specialized Spanish-speaking services.

## **Liberty Community Services – Transitional Living Program**

254 College Street, 2<sup>nd</sup> Floor, New Haven, CT 06510

**Phone:** 203-495-1765 **Fax:** 203-495-7603

**Email:** andre.deloatch@libertycs.org

**Website:** www.libertycs.org

*The Transitional Living Program offers supportive housing in a homelike setting for single adult men and women. Residents occupy shared apartments in renovated Victorian homes in a residential New Haven neighborhood for up to 24 month.*

**Cost(s):** 30% of income (income not required)

**Language(s)** English, Spanish

**Hours:** M-F, 9 a.m.-5 p.m. for case management (24/7 for residential services)

**Population Served:** Single adult men and women.

**Restrictions:** Abstinence based program, residents must be willing to live in a community setting and motivated to remain clean and sober.

**Referral/Drop:** All referrals are generated through LCS Admissions and Resource Department. All referrals are waitlisted by date and time stamp. Individuals are called in for an intake interview when name comes up, and generally admitted to program within 2-3 weeks.

**Documentation Needed Prior to Entry:** Income verification, medical and/or psychiatric verification forms, and homeless verification form completed by community provider. Certain crimes will result in disqualification from application.

**Can You Apply Before You Leave Prison?** Yes, within 3 weeks of release.

**Capacity:** 16 beds.

**Other Services Available:** Case managers are available to meet with residents on-site, 24 hour staffing, individual counseling & life skills trainings, computer classes, and vocational training.

## **Re-Entry Assisted Community Housing (REACH)**

48 Howe Street, New Haven, CT **Phone:** 203-495-1565

**Website:**

<http://theconnectionwebsite.homestead.com/REACH.html>

*REACH manages scattered site apartments throughout the New Haven area that are subsidized based on the tenants' income. Tenants MUST be on parole or transitional supervision, and can remain in the apartments for 4-6 months.*

**Cost(s):** Depend on tenants' income.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Population Served:** People on parole or transitional supervision that have at least three months remaining on their sentences.

**Restrictions:** Only those on parole are eligible; applicants must be referred by their parole officer or DOC counselor. Those convicted of serious felonies—particularly murder and arson—may be ineligible, though REACH will make decisions on a case-by-case basis. Applicants will be interviewed by REACH to see if they would be a good fit for the program.

**Referral/Drop In:** Referral needed from Hartford Parole Office.

**Documentation Needed Prior to Entry:** Referring agencies should send applicants' files.

**Can You Apply Before You Leave Prison?** Yes.

**Accessibility:** Some apartments are wheelchair accessible.

**Capacity:** 24 beds.

**Transportation Assistance Available:** Yes.

**Other Services Available:** Tenants are required to participate in on-site job-training workshops and cognitive behavioral groups. Case managers will help tenants get identification and apply for benefits. REACH will make referrals to outside providers, and tenants must take mental health and substance abuse screenings.

## **TRANSITIONAL HOUSING FOR MINORS AND YOUNG ADULTS**

### **Youth Continuum/Helping Our Society to Survive (HOSTS)**

924 Grand Ave, New Haven, CT 06511 **Phone:** 203-777-8445

**Email:** outreach@youthcontinuum.org

**Website:** www.youthcontinuum.org

*Transitional housing services (up to 18 months) for YOUTH (those between the ages of 17 and 23).*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F 10 a.m. – 10 p.m.

**Population Served:** Youth ages 17 to 23, and their children.

**Restrictions:** Must be between the ages of 17 and 23. Residents must either be employed or in school. To enter the shelter, you must be screened by a clinician and able to live independently.

**Referral/Drop In:** Drop-in.

**Documentation Needed Prior to Entry:** Photo I.D., birth certificate and social security number. If employed, must show two pay stubs. Must also show a diploma if you have graduated from school, or a school schedule if you are currently enrolled. If you come in with children, you must have social security numbers for those children. If the children are in daycare, you must show proof of the child's enrollment in daycare.

**Can You Apply Before You Leave Prison?** No.

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Youth Continuum will provide bus tokens to those who visit the intake center.

**Faith Based:** No.

**Other Services Available:** Youth are required to meet with caseworkers regarding permanent housing, job training and educational services. Case workers will refer youth to outside social services.

**Agency Description:** Youth Continuum offers transitional housing services for up to 18 months for those between the ages of 17 and 23. Youth aged 17 to 20 will usually be placed in

Umoja House, where residents have their own bedrooms, but otherwise live communally with staff supervision. Youth aged 20 to 23 will usually go to scattered site housing for up to 18 months and meet with Youth Continuum case managers weekly.

## **PERMANENT HOUSING**

*Subsidized permanent housing can be difficult to find in New Haven. Many of the organizations that offer transitional housing can work with you to find permanent housing options.*

*The Housing Authority of New Haven (HANH)—which runs numerous housing developments in New Haven—is one place to look for permanent housing options. HANH has strict rules about accepting people with criminal records, and some offenses will make you ineligible for public housing. However, HANH has a new pilot program for some individuals with recent criminal records; contact Amy Meek, the City's reentry coordinator, for more details at 203-946-7658.*

### **Columbus House – Permanent Supportive Housing**

#### **Various Locations:**

**Cedar Hill Apartments:** 203-777-5965 x 201  
1465 State Street, New Haven, CT 06511

**Legion Woods:** 203-773-4423  
456 Legion Avenue, New Haven, CT 06519

**Scattered Site Housing:** 203-389-0575  
560 Whalley Avenue, New Haven, CT 06511

**Email:** info@columbushouse.org

**Website:** www.columbushouse.org

*Columbus House maintains various permanent residences for SINGLE ADULT MEN AND WOMEN available by referral only.*

**Cost(s):** 30% of income.

**Language(s) Spoken:** English, Spanish

**Restrictions:**

**Cedar Hill Apartments & Legion Woods:** Applicants must be at risk of becoming homeless.

**Scattered Site Housing:** Applicants must be Shelter+Care

beneficiaries or referred by Columbus House Outreach & Engagement.

**Referral/Drop In:**

**Cedar Hill Apartments:** 13 units are available only to applicants who go through the Shelter+ referral process; 12 units are available through referral by Home Inc.

**Legion Woods:** Applications must be made through DeMarco Property Management.

**Scattered Site Housing:** If Shelter+ beneficiary, must come with Shelter+ application; all others must be referred by Columbus House Outreach & Engagement team.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** No. Acceptance into the facilities is only made following an interview.

**Other Services Available:** Case managers are available to meet with residents on-site and make referrals to other social services.

**Community Services Network of Greater New Haven**

34 Park Street, New Haven, CT 06519

**Phone:** 203-974-7082

**Fax:** 203-974-7719

**Website:** <http://www.med.yale.edu/psych/csn/housing.html>

*Community Services Network (CSN) offers recovery-oriented services that provide people with the support necessary to live meaningful and satisfying lives in the community. CSN promotes recovery by offering a continuum of integrated services, including evidence-based treatments and emerging, innovative services. Services are primarily for individuals with severe and persistent mental illness and those with co-occurring substance use disorders. CSN provides residential placement options and comprehensive support services. Programs include supportive housing programs, supervised housing, independent living supports, and transitional programs.*

**Population Served:** For clients living in Catchment Area 7 (New Haven, Hamden, Woodbridge, Bethany), who are 18 years or older, indigent, and diagnosed with a severe and persistent mental illness that is not primarily the outcome of substance abuse or mental retardation.

Additional services are available through the Supportive

Housing Program (SHP) for clients who are specifically struggling with homelessness, mental illness and co-occurring substance abuse.

**Language(s) Spoken:** English, Spanish

**Restrictions:** For CSN, must be an indigent adult diagnosed with a severe and persistent mental illness that is not primarily the outcome of substance abuse or mental retardation. For SHP, must be specifically struggling with homelessness, mental illness and co-occurring substance abuse.

**Referral/Drop In:** Referral required from the client's mental health provider by submitting an Inter-Agency Referral Form. The referring clinician and client will then be invited to attend a CSN provider meeting to discuss the client's history and treatment needs. A recommendation for housing will be given and the client will be invited to visit the program to learn more.

For SHP programs, please also fill out the SHP Screening form included with the referral form. Referral packets can be requested from CSN Senior Administrative Assistant Sharon DeGenaro at 974-7082 or by email at [sharon.degenaro@yale.edu](mailto:sharon.degenaro@yale.edu) or online at <http://www.med.yale.edu/psych/csn/index3.html>

**Documentation Needed Prior to Entry:** Inter-Agency Referral Form submitted by a referring clinician.

**Can You Apply Before You Leave Prison?** No.

**Transportation Assistance Available:** Yes.

**Other Services Available:** CSN provides a broad range of comprehensive and integrated behavioral health services, including clinical, residential, social, vocational, case management and crisis/respite programming. CSN sponsors outreach and treatment programs for individuals who are homeless, at serious risk for mental illness, or involved in the criminal justice system. CSN also has family support, domestic violence prevention & intervention, consumer-run & peer support programs, and specialized Spanish-speaking services.

**Housing Authority of New Haven (HANH)**

360 Orange Street, New Haven, CT 06511

**Phone:** 203-498-8800

**Email:** [info@hanh-ct.org](mailto:info@hanh-ct.org)

**Website:** [www.newhavenhousing.org](http://www.newhavenhousing.org)

*Permanent subsidized housing for adults living in New Haven. Applications are accepted during publicly announced time periods. HANH will NOT accept applicants with certain criminal records.*

**Cost(s):** Rent for subsidized properties will be based on 30% of the applicant's income (to be reexamined at least one per year, and whenever there is a change in income).

**Language(s) Spoken:** English, Spanish

**Hours:** M-F 9 a.m. – 5 p.m.

**Population Served:** Adults living in New Haven.

**Restrictions:**

**Income Restrictions:** Applicants must show that their income does not exceed the income limits established for occupancy as prescribed by the Department of Housing and Urban Development (HUD).

**Citizenship Restrictions:** At least one member of the household must be either a citizen or an eligible non-citizen.

**Criminal Record Restrictions:** HANH will deny eligibility for admission or continued occupancy to households that have a record of criminal activity or drug-related activity that would adversely affect the health, safety, or right to peaceful enjoyment of others. When determining whether to deny admission or continued occupancy based on drug-related activity or a criminal record, HANH will consider the applicant on a case-by-case basis (see below for specifics).

**Referral/Drop In:** Applications can be submitted only during specific time periods announced by HANH. Announcements of these application periods will be made in local newspapers. During the application period, HANH accepts pre-applications for a spot on a waiting list, and applicants will be assigned to one or more waiting lists upon submission of a complete application.

**Documentation Needed Prior to Entry:** Photo I.D., birth certificate, and pay stubs (if applicable).

**Can You Apply Before You Leave Prison?** Yes, although most criminal offenses will render applicants ineligible.

**Accessibility:** HANH is required by federal law to provide

“reasonable accommodations” for those with disabilities.

**Transportation Assistance Available:** No.

**Faith Based:** No.

**Other Services Available:** Many of HANH's properties have social service organizations on-site including food pantries, job training, medical services, religious services, supportive housing services and youth services.

**HANH's Criminal Record Restrictions**

*The Housing Authority will consider the application of someone with a criminal record on case-by-case basis. Therefore, whether or not HANH will deny admission to an applicant for public housing based on his or her criminal record is hard to predict. For more information about public housing options available to individuals with criminal records, contact the city's reentry coordinator, Amy Meek, at 203-946-7658.*

*In accordance with federal requirements, the Housing Authority will always reject applicants with the following types of criminal records:*

- *HANH will reject applicants if any household member has been convicted of arson.*
- *HANH will reject applicants if any household member has been convicted of drug-related criminal activity for manufacture or production of methamphetamine on public housing premises.*
- *HANH will reject any applicant who has been convicted of child molestation or any applicant who is subject to a lifetime registration requirement on a sex offender registry.*

**Liberty Community Services – ILP/ODA/Safe Haven**

254 College Street, 2<sup>nd</sup> Floor, New Haven, CT 06510

**Phone:** 203-495-7600 x 1765 **Fax:** 203-495-7603

**Email:** andre.deloatch@libertycs.org

**Website:** www.libertycs.org

*The Independent Living Program (ILP), Open Door Alliance (ODA), and Safe Haven programs are innovative programs that enable individuals with chronic illness and/or mental illness, who are homeless or at risk of homelessness, to remain part of*

*the community, in their own home, while receiving the critical services they need to live as independently as possible.*

**Cost(s):** 30% of income (income required except at Safe Haven)  
**Languages(s)** English, Spanish  
**Hours:** M-F, 9 a.m.-5 p.m for case management (24/7 for residential services)

**Population Served:** Single adult men and women.

**Restrictions:** At least 6 months of sobriety and motivated to remain clean and sober for ILP/ODA. Safe Haven is a harm reduction model. .

**Referral/Drop:** All ILP/Safe Haven referrals are generated through LCS Admissions and Resource Department. All referrals are waitlisted by date and time stamp. Individuals are called in for an intake interview when name comes up, and generally admitted to program within 2-3 weeks. ODA referrals are made through Shelter Plus Care only.

**Documentation Needed Prior to Entry:** Income verification, medical and/or psychiatric verification forms, and homeless verification form completed by community provider. Certain crimes result in disqualification from application.

**Can You Apply Before You Leave Prison?** ILP yes, within 3 weeks of release. ODA, no, through Shelter Plus Care

**Capacity:** 32 ILP slots, and 24 ODA slots.

**Transportation Assistance Available:** No.

**Faith Based:** No.

**Other Services Available:** Case managers are available to meet with residents in their homes and on-site at the main office. Referrals are made out to other social services when necessary.

### **NeighborWorks New Horizons**

235 Grand Avenue, New Haven, CT 06513

**Phone:** 203-562-4514 / 1-800-270-7517 (toll-free)

**Fax:** 203-752-3210

**Email:** tim@mutualhousing.net

**Website:** http://nwnh.net

*Offers subsidized rental properties to income-qualified renters. NWNH will NOT accept anyone with a felony conviction.*

**Cost(s):** 30% of income.

**Language(s) Spoken:** English

**Hours:** M-F, 9 a.m. – 5 p.m.

**Population Served:** Income-qualified renters.

**Restrictions:** Must meet certain income requirements. NWNH will conduct a background check on all those who apply for housing. Those with felony convictions will not be eligible for housing. NWNH will also refuse to accept applicants with poor credit history or a history of prior evictions.

**Referral/Drop In:** Everyone seeking NWNH housing must fill out an application. You can get an application by visiting NWNH's offices, downloading it from their website, or requesting that it be sent by mail. Housing placements will be made only after an application is received.

**Documentation Needed Prior to Entry:** Photo ID, pay stubs for income verification, birth certificate or valid passport, bank statements and documentation about any assets.

**Can You Apply Before You Leave Prison?** Yes.

**Transportation Assistance Available:** No.

**Other Services Available:** NWNH also runs a homebuyer's program, and the program will refer renters who wish to purchase homes to that program.

### **Shelter Plus Care – New Haven**

130 Peck Street, Bldg #1, New Haven, CT 06513

**Phone:** 203-764-6332

**Fax:** 203-764-6337

**Contact:** Leigh Shields

*Shelter Plus Care is a Connecticut Department of Mental Health and Addiction Services (DMHAS) program that provides subsidized rental housing and psychiatric/health case management for persons who are homeless and who have a history of psychiatric disability, substance abuse, dual diagnosis, or who are HIV positive. DMHAS subcontracts with community agencies to link eligible people with Shelter Plus Care.*

**Population Served:** Homeless adults who are HIV positive, or who have a history of psychiatric disability, substance abuse, or a dual diagnosis.

**Restrictions:** Must be referred by a case manager. Applicants

must be homeless and either be HIV positive or have a history of psychiatric disability, substance abuse, or a dual diagnosis.

**Referral/Drop In:** Referrals only.

## **HOUSING ASSISTANCE & SERVICES**

*While the following organizations do not necessarily provide housing or shelter services, they are able to help individuals with issues that they have concerning housing, including finding appropriate housing, fighting housing discrimination, home ownership and paying back rent owed.*

### **Columbus House – Homelessness Prevention and Rapid Rehousing Program**

586 Ella T. Grasso Boulevard, New Haven, CT 06519

**Phone:** Call 211 for screening and more information

**Website:** www.columbushouse.org

*For individuals who do not have enough income to pay their current rent, either in an existed home or a new unit, the Homelessness Prevention and Rapid Rehousing Program administered through Columbus House can provide some assistance with rent going forward if there is sufficient evidence that you can pay your own rent in the near future.*

**Restrictions:** Your household income must fall at or below 50% of average median income for the area. You must be homeless, or would be homeless but for this assistance.

### **Community Mediation, Inc.**

32 Elm Street, New Haven, CT 06510

**Phone:** 203-782-3500

**Email:** mail@cmediation.org

**Website:** www.community-mediation.org

*Offers eviction and foreclosure prevention to qualified individuals, which may include rental/mortgage payments and security deposits. Also offers a homelessness intervention program and a homelessness prevention and rapid rehousing program for those who are homeless or at risk of homelessness.*

*The Homelessness Intervention Program will help applicants, including those who have been released from prison within the last 6 months, find housing and may assist with up to \$600 in rent or security deposit payments. The Homelessness Prevention and Rapid Rehousing Program can provide one-time assistance with a security deposit, back rent, or utility arrearage.*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Population Served:** Anyone meeting the program's income restrictions.

**Restrictions:** For the Homeless Intervention Program and the Eviction and Foreclosure Prevention Program, applicants must have a gross monthly household income of less than 60% of the gross monthly family income for Connecticut. For the Homeless Prevention and Rapid Rehousing Program, applicants must have income that is at or below 50% of the area median income.

- **For the Homelessness Intervention Program,** applicants must be having trouble remaining in permanent housing for one of 10 reasons. One of these reasons is that the applicant has been released from prison within the last six months.
- **For the Eviction and Foreclosure Prevention Program,** applicants must have had an eviction proceeding started against them (meaning they have received a Notice to Quit or a Writ Summons and Complaint). Their rent must be no more than 60% of their gross income.
- **For the Homeless Prevention and Rapid Rehousing Program,** applicants can receive one-time assistance if they have no other resources and are able to document their need. **Security Deposits:** Applicants who are being evicted, are doubled-up in a home with other families, victims of domestic violence, or currently homeless can receive up to \$1,200 toward a security deposit if they can document their ability to pay their rent. **Back Rent:** Applicants who are being evicted due to temporary loss of income, temporary increase in expenses, or have suffered some other hardship preventing them from

paying rent can receive a one-time payment of up to \$1,800 for individuals and \$2,400 for families. **Utility Arrearage:** Applicants who have a shutoff notice from a utility company and live in subsidized housing with a clause in their lease that states that they can be evicted if utilities are not connected can receive one-time utility assistance of up to \$1,800 for individuals and \$2,400 for families.

**Referral/Drop In:** No referral is necessary to apply for Community Mediation services. You can get an application for assistance yourself by visiting their offices or by calling the office. Not all applicants will receive help from Community Mediation; the organization's ability to help applicants is contingent on their funding and availability.

**Documentation Needed Prior to Entry:** Photo I.D. For the Homelessness Intervention Project, applicant will need to provide proof of their living situation.

**Can You Apply Before You Leave Prison?** No.

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** No.

### **Connecticut Fair Housing Center (CFHC)**

900 Chapel Street, 10<sup>th</sup> Floor, New Haven, CT 06510

**Phone:** 203-772-3247 / (888) 247-4401 (toll-free)

**Website:** [www.ctfairhousing.org](http://www.ctfairhousing.org)

*Assists clients with unfair housing practices (i.e. discrimination).*

**Cost(s):** None.

**Language(s) Spoken:** English, Spanish

**Hours:** M-F, 9 a.m. – 5 p.m.

**Population Served:** Anyone who has experienced housing discrimination, regardless of income.

**Restrictions:** None.

**Referral/Drop In:** No referral needed, but you should call the toll-free hotline to speak to an intake worker. When someone calls to report housing discrimination, CFHC will take down information about the reported discrimination and investigate the complaints. CFHC also gives advice about Connecticut housing law. Depending on the situation, CFHC will either represent you

or refer you to another lawyer.

**Documentation Needed Prior to Entry:** None.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** No.

**Other Services Available:** If CFHC chooses not to represent a client, it will make referrals to outside attorneys.

### **Fair Rent Commission**

165 Church Street, New Haven, CT 06511

**Phone:** 203-946-8156

**Website:** <http://www.cityofnewhaven.com/FairRentCommission>

*Government commission that has the power to decide whether a rent increase or a rent charged to a tenant in New Haven is unfairly high.*

**Cost(s):** None.

**Language(s) Spoken:** English.

**Hours:** Mon - Fri, 9 a.m. - 5 p.m.

**Population Served:** New Haven residents.

**Referral/Drop In:** Drop-in. Those who are seeking the Fair Rent Commission's services may call to report a complaint.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** No.

### **Housing Assistance Fund / Security Deposit Programs**

Continuum of Care (Local New Haven Service Provider)

399 Orange St. New Haven, CT 06511

**Phone:** 203-401-2082

**Contact:** Nina Wallace

*Housing Assistance Fund provides rental assistance to persons with serious mental illness and substance abuse disorders on a temporary basis while an individual/family is on a waiting list for permanent state and/or federal subsidy. Security Deposit Program provides a security deposit to individuals/families with a serious mental illness or substance abuse disorder in search of permanent housing. For general information on the Housing Assistance Fund, contact Alice Minervino at 860-418-6942.*

**Population Served:** Individuals with a serious mental illness or substance abuse disorder and their families.

**Liberty Community Services – Homelessness Prevention and Rapid Rehousing Program**

254 College Street, 2nd Floor, New Haven, CT 06510

**Phone:** 203-495-7600      **Fax:** 203-495-7603

**Web:** <http://www.libertycs.org/hprp.htm>

*The Homelessness Prevention and Rapid Rehousing Program administered through Liberty Community Services provides temporary financial assistance and housing relocation and stabilization services to people who are homeless or would be homeless but for this assistance. The primary focus is renters who are affected by the economic downturn.*

**Restrictions:** Your income must be at or below 50% of average median income for the area. To be eligible, you must have no other appropriate housing option AND no financial resources or support networks to find immediate housing or remain in your existing housing.

**Other Services Available:** For applicants who need back rent assistance and also have mental illness and/or HIV/AIDS, Liberty Community Services can offer both back rent assistance and case management services for other needs.

**Referral/Drop In:** Walk-in hours are Mondays, Wednesdays & Fridays from 9 AM - 12 noon. All other hours are by appointment only. For *prevention* (help needed to keep current housing or move to other housing), contact Kim Tchakirides at 203-495-1750. For *rapid re-housing* (homeless and need help getting housing), contact Subrena Winfield at 203-495-1760.

**New Haven Home Recovery – Homelessness Prevention and Rapid Rehousing Program**

153 East Street, 2nd Floor, New Haven, CT 06511

**Phone:** Call 211 for screening and more information

*For families with children who don't have enough income to pay their current rent, either in an existed home or a new unit, New Haven Home Recovery can provide some assistance with rent going forward if there is sufficient evidence that the household*

*can pay its own rent in the near future.*

**Restrictions:** Your household income must fall at or below 50% of average median income for the area. You must be homeless, or would be homeless but for this assistance.

**No Closed Doors**

254 College Street, 2nd Floor, New Haven, CT 06510

**Phone:** 203-752-9711      **Fax:** 203-752-9777

**Email:** [nocloseddoors@gmail.com](mailto:nocloseddoors@gmail.com)

*Assists homeless and low-income individuals by providing referrals and services, including housing searches; resume and cover letter writing; job searches and applications; interview preparation; public housing / Section 8 applications; public benefit applications; computer assistance; access to phones and computers; and more. We believe that everyone in the community should have access to the services, opportunities, and attention that are so crucial to the pursuit of self-sufficiency and personal success.*

**Cost(s):** None.

**Language(s) Spoken:** English.

**Hours:** Mon - Fri, 1:00 p.m. - 4:00 p.m.

**Population Served:** All are welcome. We do not turn anyone away, unless they pose a security threat to themselves, other clients or volunteers.

**Restrictions:** No eligibility requirements; no limit on services.

**Referral/Drop In:** Walk-ins welcomed, or make an appointment by phone or email.

**Can You Apply Before You Leave Prison?** N/A

**Transportation Assistance Available:** No.

\* \* \*

## TRANSPORTATION

### General Assistance Recovery Supports

**Phone:** 1-800-658-4472

*This program is run by the Connecticut Department of Mental Health and Addiction Services, and may provide up to three months of transportation for eligible clients.*

**Eligibility:** You may be eligible for assistance through this program (but only through referral from your clinical treatment provider) if you are both:

- An employable client
- In a state-licensed treatment program, whether for substance abuse or mental health

**Referral/Drop In:** You must be referred by your clinical provider (the person treating you for substance abuse and/or mental health issues in a state-licensed treatment program).

### LOGISTICARE

**Phone:** 1-888-248-9895

*Unemployable individuals who are disabled and active on Title 19 medical with the state may be able to get assistance from LOGISTICARE for transportation to and from treatment and medical appointments.*

**Eligibility:** You must be unemployable, considered “disabled” by the state, and active on Title 19 medical with the state. If you are fully qualified for SSD/SSI as a “disabled” individual, you should also be eligible.

**Referral/Drop In:** Call for information or consult your health care provider or case worker.

### Regional Growth Connection (CT Works)

**Phone:** 203-624-1493 ext. 245

**Fax:** 203-562-1106

*May assist low-income individuals who need help with transportation to job interviews or for their first month of work.*

**Eligibility:** Low-income residents of South Central CT who are on public assistance or support minor children living with them.

### SAGA Support Services (City of New Haven)

165 Church Street, 1<sup>st</sup> Floor, New Haven, CT

**Phone:** 203-946-8523

**Fax:** 203/946-7269

*Individuals who are on SAGA, do not have income, reside in New Haven SAGA's “catchment area” and are not receiving any of the transportation assistance listed above may request assistance from this program.*

**Referral/Drop In:** No drop-in/walk-in service. If you do not have a case manager of any kind, call the SAGA office at the phone number above to request an appointment. If you are already receiving services from a provider (such as a homeless shelter or work preparation program), your program must fax documentation of the services you are receiving (see below).

**How to Refer a Client:** Documentation must be on agency letterhead and include the following types of information unique to the individual being served:

- Basis of working relationship under which agency is providing services to active SAGA clients (such as case management, SA counseling, mental health services). Please provide a copy of your action plan.
- Frequency of need, number of times in a week the client attends scheduled appointments with agency, and/or appointments that can be verified by agency through its working relationship with clients.
- Identify alternate transportation resources being pursued on the client's behalf and/or available to the agency. *We do check with funding sources regarding this component of service.*
- Full name, title, phone number and signature of the agency representative preparing the referral document.
- Referring agency should call 203-946-8523 to arrange for scheduling of appointments (*Walk-ins not accepted*).

## SECTION 3: ADDITIONAL REENTRY RESOURCES

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### ADVOCACY AND SUPPORT GROUPS

#### **New Haven Reentry Roundtable**

**Meetings (Open to all):** 3rd Tuesday of every month from 10am to 12pm at Church on the Rock, 95 Hamilton Street.

*Collaborative of individuals who have experience with the criminal and/or juvenile justice systems, service providers, advocates and community leaders. Works to support and empower individuals with conviction records and their families to attain self-sufficiency, embrace opportunity, and advocate for justice and positive social change.*

#### **People Against Injustice**

P.O. Box 3302, New Haven CT 06515      **Phone:** 203-503-0041  
**Email:** justicepeace75@hotmail.com

*Advocates for inmates to have humane conditions while incarcerated. Also advocates for former inmates to have an easier transition into the New Haven community.*

#### **R.O.C.C (Reformed Offenders Creating Change)**

32 Elm Street, New Haven CT      **Phone:** 203-530-2486  
*Support group for ex-offenders and their families.*

#### **S.W.A.N.A (Sisters With A New Attitude)**

205 Whitney Avenue, 2nd Floor, New Haven, CT 06511  
**Phone:** 203-498-4184 ext 15 or 203-909-6888 ext 15  
**Email:** info@swanagroup.org

*Provides peer-to-peer support for culturally diverse women to aid in recovery from emotional, physical and substance abuse.*

\* \* \*

## DOMESTIC VIOLENCE

#### **Domestic Violence Services of Greater New Haven**

Shelter location confidential      **Phone:** 203-865-1957  
**24 Hour Hotline:** 203-789-8104

*Emergency shelter and other support services for women and children who are victims of domestic violence and abuse.*

\* \* \*

### EDUCATION

#### **Connecticut Talent Assistance Cooperative-Educational Opportunity Center (CONNTAC-EOC)**

Gateway Community College (New Haven Office)  
Long Wharf Campus, Room 130A  
60 Sargent Drive, New Haven, CT 06511  
**Phone:** 203-285-2216

*Free educational counseling and career planning services for individuals in Connecticut, including the formerly incarcerated.*

#### **CT Adult Virtual High School**

**Phone:** 860-832-3891      **Fax:** 860-666-5828  
**Website:** www.ctvhs.org      **Email:** ghayden@ctdlc.org

*Adult ed students enrolled in a CT Adult Credit Diploma program can earn credits toward their diploma online. A full course schedule is available over a four-term academic calendar, along with a smaller course schedule for summer. Also offers an online GED preparation course.*

#### **Gateway Community College**

Long Wharf Campus, 60 Sargent Drive, New Haven, CT 06511  
**Phone:** 203-285-2000

*Offers various degrees and certifications. Admission requirements include a completed application, copy of high school diploma/GED, complete measles/rubella immunizations (if born after 1956), and \$20 fee (can get waiver from*

CONNTAC-EOC counselor). Financial aid available for qualifying students who complete FAFSA (Free Application for Federal Student Aid) application. NOTE: Recent drug convictions may risk your eligibility—see your CONNTAC-EOC counselor for additional information.

### **Literacy Volunteers of Greater New Haven**

4 Science Park, New Haven, CT 06511

**Phone:** 203-776-5899

**Fax:** 203-865-3867

**Website:** [www.lvagnh.org](http://www.lvagnh.org)

*Literacy Volunteers is a fully integrated national network of local, state, and regional literacy providers that give adults and their families the opportunity to acquire skills to be effective in their roles as members of their families, communities, and workplaces. Literacy Volunteers provide student-focused tutoring, one-to-one or in small groups, at no charge to the student. The mission is to change lives through literacy. If you're studying hard but find you need extra help, Literacy Volunteers may be able to help you improve your reading, writing and English speaking skills. Free tutoring is available.*

### **New Haven Adult Education**

580 Ella T. Grasso Blvd, New Haven, CT 06519-1806

**Phone:** 203-492-0213

**Website:** <http://www.nhaec.org/learning4/html/index.htm>

#### **General Educational Development (GED)**

*Prepares students to pass the official GED exam. English and math classes are geared towards improving reading skills and other basic academic skills. Students can use software in the computer lab. Classes are also offered in Spanish.*

#### **High School Credit Diploma Program (CDP)**

*Students earn academic credit in required subjects (English, Math, History, and Science), adding to credits already earned in previous high school classes. Students who reach 22 credits and meet core requirements will receive a high school diploma from the New Haven Board of Education. Students benefit from small classes and a committed teaching staff.*

#### **External Diploma Program (EDP)**

*A high school diploma program for adults who have acquired their academic skills through life and work experiences and can demonstrate what they have learned.*

#### **English for Speakers of Other Languages (ESOL)**

*ESOL provides a warm and multicultural environment where students can advance their reading, writing, and speaking skills in courses from Survival English to Advanced English. ESOL offers the chance to learn the language and customs quickly for social interaction and employment.*

#### **ESOL College Preparation (TOEFL® Test of English as a Foreign Language)**

*A program to prepare academically qualified applicants who need to meet university English language requirements for the TOEFL® Internet Based Test. The course offers test taking tips, skills and strategies and includes computer lab time. Students can also register for free ESOL classes and free lab sessions. Cost: \$250 for tuition, \$65 for Book/CD-ROM.*

#### **Citizenship**

*Prepares students for the U.S. Citizenship test given by the U.S. Citizenship and Immigration Services (USCIS), including interview and exam. The course covers speaking, listening, reading, and writing skills as well as U.S. history & government. Students must be assessed at Beginner II level or higher.*

#### **Teen Parent Outreach Program (TPOP)**

*Young mothers or fathers with small children under the age of 5 attend classes while their children are cared for in a fully equipped nursery. Students learn parenting and social development skills at the same time they are studying for their GED Tests. Space is limited; call Jody at 492-0213 ext. 228.*

#### **Additional Services**

*For registered students, the Center offers free health screenings; (TB, Flu Shots, etc.). Counseling services are available to assist with personal, educational, vocational or career issues.*

**Costs:** Some costs for specific programs like TOEFL preparation. For details, call the office to confirm.

**Language(s) Spoken:** English/Spanish

**Hours:** Counselors available on-site at the Ella Grasso Boulevard location Mon. through Fri. 9:00am to 3:15pm, and Mon. through Wed. evenings from 6:00pm to 9:00pm.

**Population Served:** New Haven residents.

**Restrictions:** Counselors will help you find the program(s) best for you.

**Referral/Drop In:** No referrals needed; see counselor hours above.

**Can You Apply Before You Leave Prison?** N/A

\* \* \*

## EMPLOYMENT

*An online directory of employment and training services, compiled by the Corporation for Supportive Housing, is available at: [www.csh.org/employmentdirectory](http://www.csh.org/employmentdirectory)*

### **APT Vocational Services**

495 Congress Avenue, New Haven, CT 06511

**Phone:** 203-781-4670

**Fax:** 203-781-4796

**Website:** [www.aptfoundation.org](http://www.aptfoundation.org)

*Provides specialized vocational rehabilitation to individuals with substance abuse and/or mental health issues. The only requirement for services is that the client is enrolled in a program of recovery, which can include 12-Step programs. Case managers work with SAGA recipients, DSS recipients, and homeless individuals who have both mental health and substance abuse issues. Case Managers focus both on assisting with placement in employment and on overcoming barriers to employment that include homelessness, lack of transportation, lack of appropriate clothing, lack of childcare, and healthcare. The length of the program is determined by client progress, client motivation and the type of goals clients set for themselves.*

#### **Services Include:**

- **Vocational Assessment & Counseling:** Individualized evaluations & treatment plans help clients identify their vocational interests, skills and self-concept measures,

*and set and work towards realistic vocational goals.*

- **Case Management:** A liaison helps each client to obtain services they may need. Housing, transportation, child care and clothing needs are addressed.
- **Life Skills & Goal-Setting Groups:** Designed for persons with minimal or poor work histories, the groups address issues such as activities of daily living, work values, decision-making, drug and alcohol issues at work, time management, and specific job retention skills
- **Individual Volunteer On-the-Job Placement:** Tailored to a client's vocational interest area, this experience exposes clients who are not prepared for full-time employment to different aspects of work on a limited basis to develop work-related skills, increase self-esteem, and to build a credible work history.
- **Job-Seeking Skills Groups:** Teaches skills such as completing job applications, job interviewing skills, networking for job leads, and resume preparation.
- **Educational Placements:** Provides needs-based referrals to agencies for resources such as funding for continuing education and on-the-job training. Includes follow-up individual or group counseling.
- **Day and Evening Support Groups:** Peer groups are available to help clients in training, school, and new employment resolve new and/or stressful situations.
- **Job Placement:** The AVS job developer, client diligence, and community integration work to obtain and maintain suitable employment. Follow-up continues for an extended period.
- **In-Service Training:** Offers information for counselors on vocational topics including disabilities and how they affect employment, assessment of readiness for vocational services, taking a vocational history, integration of clinical and vocational issues, resume writing, legal issues in the employment of substance abusers, teaching job seeking skills, etc.
- **Employer Education:** Information and consultation is provided to prospective employers to increase

*awareness of various disabilities and the relevant vocational implications and legal rights of the disabled. Career Fairs are held annually to introduce local employers with clients.*

**Costs:** None.

**Language(s) Spoken:** English/Spanish

**Hours:** 8:00am to 4:30pm Monday-Friday

**Population Served:** Individuals with substance abuse or mental health disorders who are having difficulty seeking and securing employment without support.

**Restrictions:** Clients should have an ID and social security card or documentation that they can work in the United States. Staff will work with clients to obtain the necessary documentation.

**Referral/Drop In:** Individuals involved with probation, parole or a clinical provider should have their provider fill out a referral form. In cases where individuals have completed treatment, they can stop in and fill out a referral form themselves. Clients are welcomed anytime during business hours.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Yes.

### **Connecticut Bureau of Rehabilitation Services**

414 Chapel Street, Suite 301, New Haven, CT 06511

**Phone:** 203-974-3000 or 800-537-2549

**Website:** www.ct.gov/brs

*The Bureau of Rehabilitation Services (BRS) provides vocational rehabilitation (VR) services to assist Connecticut residents with significant disabilities to find and keep employment. Contact the office to learn what services are available and what you must do if you are eligible for services. If you are eligible, a counselor will help you develop an employment plan based on your needs and abilities and will help arrange whatever services are needed to achieve your employment goal.*

**Costs:** None.

**Population Served:** For individuals with significant physical and/or mental disabilities.

**Restrictions:** You must (1) have a physical or mental

impairment which poses a substantial barrier to employment AND (2) require VR services to prepare for, enter into, engage in or retain gainful employment in the competitive labor force.

**Referral/Drop In:** Contact the office to set up an intake.

**Can You Apply Before You Leave Prison?** N/A

### **Connecticut Department of Labor**

200 Folly Brook Boulevard, Wethersfield CT 06109

**Phone:** 860-263-6505

**Website:** www.ctdol.state.ct.us

*Provides information on jobs and a tax credit that employers can receive for hiring people with criminal convictions.*

### **CT Department of Labor – Hamden Job Center**

37 Marne Street, Hamden, CT 06514

**Phone:** 203-859-3200

**Fax:** 203-859-3120

**Website:** www.ct.gov/dol

*One of fourteen CT Works Career Centers around the state that offer services to job seekers including job search, résumé writing assistance and critiquing, skills assessments, advice on interviewing, career transition workshops, videos and information about area job fairs. Telephones, faxes and internet access for employment searches and email correspondence are also available. Services are provided at no cost to customers, regardless of employment status.*

**Costs:** None.

**Language(s) Spoken:** Language assistance available for customers with limited English proficiency.

**Services for the Deaf:** TTY/TDD 203-859-3313

**Hours:** 8:00am to 4:30pm Monday-Friday

**Population Served:** General public.

**Restrictions:** None.

**Referral/Drop In:** No referral needed.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Yes.

### **Construction Workforce Initiative**

59 Elm Street, New Haven CT 06510

**Phone:** 203-776-2777

*Trains New Haven residents in carpentry, painting, electrical work, plumbing and other construction trade skills. Participants are given a weekly stipend during training and receive assistance finding employment after they have completed the program. **Generally requires a high school diploma or GED and a drivers' license;** contact the program to find out about other requirements and available assistance in meeting those requirements. **Programs are held twice a year; contact the program to find out the dates of the next application period.***

### **Easter Seals Goodwill – Community Reentry Services**

95 Hamilton Street, New Haven, CT 06511

**Phone:** 203-777-2000

**Fax:** 203-624-5600

**Website:** [www.ctgoodwill.org](http://www.ctgoodwill.org)

*Community Re-entry Services (CRS) is a job training and job placement assistance program for ex-offenders returning to New Haven. Includes job readiness training, job development/ job placement assistance, a temporary paid employment program, job retention supports and case management services. CRS is open to individuals, ages 18 and up, who are returning from the correctional system, or are on parole and/or probation. Individuals who are end-of-sentence are also welcome to join the program.*

#### **Transitional Employment Program (TEP)**

*CRS also includes a temporary paid internship for participating ex-offenders. In TEP, CRS clients work in crews of 6-8 individuals under the guidance of an on-site Employment Specialist. Typically, TEP crews are placed for a six to eight week period in one of ESGI's Goodwill Stores or in local businesses. During their TEP internship, participants are provided case management services as well as round-trip transportation to the employment site.*

**Costs:** None.

**Language(s) Spoken:** English/Spanish

**Hours:** 8:00am to 4:00pm Monday-Friday, evening and weekend appointments are available as needed.

**Wait-list Time:** The wait list time can vary, based on when the next Project H.I.R.E. (job readiness training) will start. Each training class is limited to 20-24 participants.

**Population Served:** Men and women with criminal convictions, ages 18+, who live in New Haven or the Greater New Haven area and haven't been convicted of a sexual offense or arson.

**Restrictions:** Must be ages 18+. Individuals convicted of a sexual offense or arson are not eligible. Those with 1st degree felonies may be accepted based on CRS Supervisor's review and authorization. You must have ID and social security card or birth certificate; staff can help you get them if absolutely necessary.

**Referral/Drop In:** No referral is needed. Drop-in hours are from 8:00am to 4:00pm. When clients arrive at the reception desk they can ask to fill out the form for Community Re-Entry Services. A staff member will contact them within 24 hours.

**Can You Apply Before You Leave Prison?** Yes. Inmates or family members are encouraged to apply for CRS and gather information about upcoming orientations. Prospective clients can be put on the CRS wait list for future services if needed.

**Accessibility:** Wheelchair accessible.

**Transportation Assistance:** Bus tokens may be provided to eligible clients if available.

### **Employment Center at Science Park**

4 Science Park

New Haven, CT 06511

**Phone:** 203-909-6963

**Fax:** 203-909-6923

*Collaboration of the Contractors Alliance, Literacy Volunteers, and other organizations to provide tutoring, training, and placement support to enhance jobs in New Haven.*

### **Empowering People for Success (Catholic Charities)**

Catholic Charities, Inc.-Archdiocese of Hartford

478 Orange Street, New Haven, CT 6511

**Website:** <http://www.ccaoh.org> **Email:** [rchilders@ccaoh.org](mailto:rchilders@ccaoh.org)

**Phone:** 203-787-2207

**Fax:** 203-787-3626

**Hours:** Open on the evening and on weekends.

*A statewide welfare to work initiative of the Connecticut Council of Family Service Agencies, designed to help recipients of Temporary Family Assistance (TFA) achieve self-reliance and healthy independence through intensive, solution-focused case management and care coordination. The program has a non-traditional work schedule and provides home-based services.*

**Language(s) Spoken:** English/Spanish

**Population Served:** Any individual with a family on Temporary Family Assistance (TFA) benefits, living in the Greater New Haven area or South Central Connecticut.

### **Federal Bonding Program/Operational Support Unit**

Connecticut Department of Labor

200 Folly Brook Boulevard, Wethersfield CT 06109

**Phone:** 860-263-6735

**Population Served:** Men and women with criminal convictions, ages 18+, living in New Haven and/or the Greater New Haven area and have not been convicted of a sexual offense or arson.

*Provides fidelity bonding insurance coverage to individuals with criminal histories and other high-risk job applicants who are qualified, but fail to get jobs because their backgrounds disqualify them from regular commercial bonding.*

### **Post Release Entry Program (PREP), Birmingham Group Health Services**

435 East Main Street, Ansonia, CT 06401

**Phone:** 203-736-2601 ext 322 (intake, Heather Callaghan)

**Fax:** 203-736-2641

**Population Served:** Men and women with criminal convictions (except sex offenses), age 18+, in New Haven Parole District.

*Provides employment and skills development as well as substance abuse, mental health, case management, financial management, and transportation.*

### **STRIVE-New Haven**

746 Chapel Street, Suite 301 New Haven, CT 06510

**Phone:** 203-777-1720

**Fax:** 203-777-3075

**Website:** www.strivenewhaven.com

**Hours:** 9:00am to 5:00pm Monday-Friday

*A three week, 105 hour workshop to better prepare people to market themselves, close the deal at the interview, & successfully transition back to work. Offers life skills training, computer literacy workshops, job readiness training, placement assistance, and retention services. Workshop graduates receive a minimum two-year follow-up and tracking as well as employment-related supportive services, case management, & advocacy. Programs begin monthly and there is open enrollment (no wait list).*

**Population Served:** Individuals who are unemployed or underemployed and who are seeking economic self-sufficiency. About 60% of clients served have come into contact with the criminal justice system at some point.

**Restrictions:** Must be age 17 or older; must have photo identification, birth certificate or a social security card. Will work with clients to obtain necessary documentation.

**Referral/Drop In:** Drop-in hours are M-F 9:00am to 2:30pm

**Can You Apply Before You Leave Prison?** No, but individuals in halfway houses are welcome to apply. Apply in person only.

**Accessibility:** Wheelchair accessible.

**Transportation Assistance:** Bus tokens are available for SAGA recipients. Participants receive two tokens per day.

### **Connecticut Apprenticeship System**

**Phone:** 860-263-6085

**Web:** <http://www.ctdol.state.ct.us/progsupt/appren/appren.htm>

*Administers apprenticeship programs and publishes a list of all apprenticeship sponsors. Contact sponsors directly to learn more details about a particular apprenticeship. See the list at:*

<http://www.ctdol.state.ct.us/progsupt/appren/SponsorReport.htm>

### **Union Building Trades Apprenticeship Coordinators**

**Website:** <http://jatdcc.org/>

*Joint Apprenticeship Training Committee (JATC) programs offer apprenticeships in trades that may lead to full-time union employment. Contact individual programs about applying.*

**Southern District Roofers, Waterproofers & Allied Workers JATC Local Union 12**

15 Bernhard Road, New Haven, CT 06473  
**Phone:** 203-772-2565      **Fax:** 203-772-2574

**Southern District of CT Iron Workers JATC Local Union 424**

15 Bernhard Road, New Haven, CT 06473  
**Phone:** 203-562-4116

**Electricians JATC, NECA & Local #90**

2 North Plains Industrial Road, Wallingford, CT 06492  
**Phone:** 203-265-3820      **Fax:** 203-265-6875  
**Website:** <http://www.jatc90.org/>

**Workers Achieving Gainful Employment (WAGE)**

55 Church Street, Suite 404, New Haven CT 06519  
**Phone:** 203-764-8440  
**Email:** [jennifer.kelley@yale.edu](mailto:jennifer.kelley@yale.edu)  
**Population Served:** Referral required from one of the organizations in the Community Services Network (CSN). Contact the CSN Resource Center at 203-974-7082 for help.

*Progressive vocational program serving those with severe and persistent mental illness and/or substance abuse. The strengths-based model capitalizes on an individual's desire for autonomy and independence by focusing on providing clients with competitive job placements in the community. Services include situational assessments, job development & job coaching. Goals for all clients are tailored to their interests, hopes and dreams.*

**Workforce Alliance**

560 Ella T. Grasso Boulevard, New Haven CT 06519  
**Phone:** 203-867-4030

*Links formerly incarcerated individuals with employment, training and support services. Partners include New Haven Police Department, Adult Probation and Parole, Connecticut Department of Corrections, and community-based agencies.*

*Service model includes highly specialized services for ex-offenders, such as: case management; career counseling; job*

*development; occupational skills training; on-the-job training; pardon orientations; and life skills training. Customized workshops are offered on topics including Expunging Your Record, Child Support, Personal Responsibility, & Overcoming Barriers. Support services are offered for transportation, child care assistance, work apparel, and ID (Social Security cards, driver's licenses, birth certificates, selective service, etc.).*

\* \* \*

**FAMILY SUPPORT (INCLUDING CHILD SUPPORT-RELATED)**

**Bureau of Child Support Enforcement (BCSE), Department of Social Services (DSS)**

194 Bassett Street, New Haven, CT 06511  
**Phone:** 203-974-8248 or 1-800-842-4524 (toll-free TDD/TTY)  
**Web:** <http://www.ct.gov/dss/cwp/view.asp?a=2353&Q=305184>

*Works to improve families' self-sufficiency through increased financial and medical support and to establish paternity for children born out of wedlock. This program locates absent parents, establishes paternity, establishes and modifies orders of support, and collects and distributes child support payments. Child support services are available to both custodial and non-custodial parents, regardless of their income. You may apply for child support services at the DSS office nearest you.*

**Requirements:** When you receive child support services you have these responsibilities:

**You Must:**

- provide all information you can about the noncustodial parent
- if you receive state assistance, assign all of your support rights to the state for past, present or future payments; part of your support is set aside from your state assistance so you can become financially independent
- provide bills for day care and/or unreimbursed medical expenses to the parent under court order to pay

**You May:**

- be required to testify at a court hearing for paternity and support
- be denied cash benefits, if you are applying for state assistance and you do not provide important information to help process your case
- be exempt from cooperation requirements in exceptional circumstances and situations involving domestic violence

**Eligibility:** Under Federal regulations, BCSE is required to provide child support services to any individual or agency upon request. To request BCSE child support services, an individual may either apply through their local child support agency or submit their request to BCSE directly.

**Child Support Enforcement Services (Judicial Branch)**

414A Chapel Street, New Haven, CT 06511

**Phone:** 203-789-7485 / 1-800-228-5437

**Fax:** 203-789-6425

**Website:** <http://www.jud.ct.gov/childsupport/default.htm>

*We work closely with state and federal agencies to operate the Connecticut Child Support Enforcement Program. Our primary job is to help parents enforce and modify their child support orders. Our mission is to help parents secure financial and medical support for their children by providing quality services and information to parents, the court and the community in a courteous, efficient and effective manner that is sensitive to the contributions both parents make to their children’s development.*

**Child Support Modification**

*We may be able to assist incarcerated or recently released individuals in obtaining a court-ordered change in the weekly amount of child support owed if you are unable to pay.*

- *An individual who owes child support is entitled to request that his or her child support order be reviewed for a possible change in the weekly amount.*
- *State Law requires that the court use an individual’s*

*present income to determine the amount of child support.*

- *Individuals with an income of less than \$50 per week may be exempt from paying child support.*

*If you would like Support Enforcement Services to review your case to see if you are eligible for a change in your order, you can obtain a **Modification Request form** on the Support Enforcement Services website:*

<http://www.jud2.ct.gov/webforms/forms/fm174.pdf>

*You may also request a review by sending a letter directly to SES at 414A Chapel Street, New Haven, CT 06510, or you may call 203-789-7485, choose the customer service option, and ask for a review. You can return the form by mail to the address above if you are incarcerated and unable to visit the office in person.*

**Cost:** None

**Languages spoken:** English/Spanish language line service available. Web site in English and Spanish.

**Services for the Deaf:** Available upon request.

**Hours:** 8:30am-4:30pm Monday – Friday

**Population served:** New Haven judicial district, including Meriden

**Restrictions:** None.

**Referral/Drop In:** No referral needed, but you must have a child support order registered in the child support system that is being enforced.

**Can You Apply Before You Leave Prison?** Yes, incarcerated individuals can file for a review and adjustment modification through Support Enforcement Services (see explanation above)

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** No.

**Families in Crisis, Inc.**

45 Court Street, New Haven, CT 06511

**Phone:** 203-498-7790

**Fax:** 203-562-3660

**Website:** [www.familiesincrisis.org](http://www.familiesincrisis.org)

*Family counseling and case management for men and women involved in the criminal justice system and/or their families.*

*Men, women and children (with a guardian) can also ride an agency van that transports families to certain correctional facilities for visitation. Call the office for routes, times of trips and to make a reservation. Routes change periodically.*

**Costs:** Free, except for court-referred domestic violence intervention services.

**Languages(s) Spoken:** English and Spanish

**Hours:** Office hours 8:30 am to 4:30 pm. Some services provided during weekday evening hours.

**Population Served:** For family counseling and case management, men and women involved in the criminal justice system and/or their families are eligible for services. Clients may self-refer or be referred by any State or community program. Referrals accepted by telephone, fax, email or walk-in.

**Referral/drop in:**

**Family counseling and case management:** Serves men and women involved in the criminal justice system and/or their families. Clients may self refer or may be referred by any State or community program. Referrals are accepted by telephone, fax, email or walk in.

**Domestic Violence Intervention Program:** Only men referred by the New Haven Court and/or Probation Office or CT Department of Correction are eligible for this program.

**Can you apply before you leave prison?** Yes, for family counseling program

**Transportation Assistance Available:** No (apart from van transporting family members to certain correctional facilities for visitation). However, FIC will travel to correctional institutions and client homes to provide counseling services. Domestic violence group services are provided at the agency's office, which is centrally located and close to public transportation.

**New Haven Family Alliance**

370 James Street, New Haven CT 06513 **Phone:** 203-786-5970

**Website:** <http://www.nhfamilyalliance.org/>

*The Male Involvement Network works with fathers to achieve positive developmental outcomes for their children. The CT Arrearage Adjustment Program helps non-custodial parents to*

*improve their relationships with their children and, if possible, to reduce their child support debt. **Moving-To-Work** provides employment preparation and job placement assistance to parents receiving cash assistance from the state. Contact NHFA to learn about other programs, including those for at-risk youth.*

\* \* \*

## GENERAL INFORMATION

**Dial 2-1-1 (Info-Line)**

**Website:** <http://www.infoline.org/>

*2-1-1 is a free community service administered by the United Way of Connecticut. By phone, you can reach a live customer service center that provides information on community resources from food to clothing & beyond. The online database includes a section listing "Community Re-Entry Services for Ex Offenders."*

**New Haven Reentry Roundtable**

**Meetings (Open to all):** 3rd Tuesday of every month, 10am to 12pm at Church on the Rock, 95 Hamilton Street.

*Collaborative of individuals who have experience with the criminal and/or juvenile justice systems, service providers, advocates and community leaders. Works to support and empower individuals with conviction records and their families to attain self-sufficiency, embrace opportunity, and advocate for justice and positive social change.*

**Prison Reentry Initiative, City of New Haven**

165 Church Street, Second Floor, New Haven, CT 06510

**Phone:** 203-946-7658 or 203-946-7665

**Website:**

<http://www.cityofnewhaven.com/Mayor/PrisonReentry.asp>

*Works with community partners, state agencies and other reentry stakeholders to support the reintegration of formerly incarcerated residents into the New Haven community. Offers referrals to reentry services (including housing and jobs) and help with identification, pardons, and other questions.*

\* \* \*

## GOVERNMENT AGENCIES

### **Connecticut Dept. of Correction, Central Records**

**Phone:** 860-292-3486

### **Criminal Record Repository**

State of Connecticut, Department of Public Safety  
State Police Bureau of Identification  
111 County Club Road, P.O. Box 2794, Middletown CT 06457  
**Phone:** 860-685-8480

*Contact this agency to obtain a copy of your state rap sheet and learn about the process of sealing, expunging or cleaning it up. They can also tell you who can legally access your record.*

### **Department of Motor Vehicles**

1985 State Street, Hamden CT 06517 **Phone:** 203-789-7528  
**Phone:** 860-263-5700 (in Hartford area or outside CT)  
**Alternate Phone:** 1-800-842-8222 (Elsewhere in Connecticut)  
*Connecticut state picture identification cards, driver's license, registration of vehicles and plates.*

\* \* \*

## HEALTH CARE/MENTAL HEALTH

*(Note: \* below indicates that HIV testing is available)*

### **AIDS Project New Haven**

1302 Chapel Street, New Haven, CT 06511  
**Phone:** 203-624-0947 **Web:** www.apnh.org  
**Hours:** Mon.-Fri.: 8:30 - 5:30, closed for lunch 12:30 - 1:30  
*AIDS Project New Haven provides education, non-judgmental comprehensive and holistic services to individuals infected and affected by HIV/AIDS. Offers medical case management, emergency financial assistance, mental health counseling, HIV testing, substance abuse recovery support, alternative therapy*

*services, meal delivery, transportation assistance, nutritional counseling, support groups, education and outreach programs.*

### **AIDS Interfaith Network**

1303 Chapel Street, New Haven, CT 06511  
**Phone:** 203-624-0947 / 203-624-4350

*AIDS Interfaith Network's mission includes ministering to the physical, emotional and spiritual needs of people living with HIV/AIDS and their families; carrying the message of HIV/AIDS prevention to every segment of the community; broadening the base of support for persons living with HIV/AIDS by teaching the community to provide care that is compassionate and non-judgmental.*

### **\*Community Health Care Van**

Stops and times vary based on weather and need.  
Call 203-996-0161 or 203-996-0162 for current schedule.

**Usual stops:** Congress Ave & West St., Chapel St. & Day St., and Ferry St. & Chatham St.

**Services provided:** Adult primary care, blood pressure checks, hepatitis screening and vaccination, sexually transmitted disease (STD) testing and treatment, substance abuse treatment, counseling, tuberculosis testing, HIV care, and medication adherence assistance.

**\*HIV testing available:** *no charge; call for schedule.*

### **Connecticut Mental Health Center**

34 Park Street, New Haven CT **Phone:** 203-974-7713  
*Provides mental health services and addiction treatment.*

### **Continuum of Care, Inc. - Crisis Program**

382-384 Edgewood Avenue, New Haven CT  
**Phone:** 203-752-8710  
*Provides short-term psychiatric care as an alternative to hospitalization, in addition to intensive case management, stabilization, and twelve-step programs.*

**Dixwell Health Center**

226 Dixwell Avenue, New Haven CT 06511

**Phone:** 203-787-9055**Fair Haven Community Health Center**

374 Grand Avenue, New Haven CT 06513

**Phone:** 203-777-7411**Fair Haven Medical Group**

339 Eastern Street, New Haven CT 06513

**Phone:** 203-469-5331**\*Hill Health Center (Columbus Ave.)**

400-428 Columbus Avenue, New Haven CT 06519

**Phone:** 203-773-1134**\*HIV Testing Available:** 203-503-3151*Hours: Mon-Thurs: 9:00 am - 4:00 pm**Appointment required for HIV testing. Insurance accepted, sliding scale cost, no cost if unemployed or uninsured. Note: confidential only, not anonymous.***\*Hill Health Center (State St.)**

911 State Street, New Haven, CT 06511

**\*HIV Testing Available:** 203-503-3530*Hours: Mon-Fri: 8:30 am - 5:00 pm**Appointment required for HIV testing. Sliding scale cost. Confidential and anonymous.***Hispanic Clinic**34 Park St, New Haven, CT 06511 **Phone:** 203-789-7387*Mental health & addiction services for the Latino/a community.***Hispanos Unidos Contra El SIDA/AIDS**

116 Sherman Avenue, 1st floor, New Haven, CT 06511

**Phone:** 203-781-0226**Web:** www.hispanos-unidos.org**Hours:** Mon., Wed & Thurs: 8:00AM -5:30PM (Closed for lunch from 12:00-12:30); Tuesdays 8:00 a.m.-7:00 p.m*Provide medical case management for persons living with HIV/AIDS; services for mental health, substance abuse, medication and treatment adherence, and prevention education; summer camp for affected children; support groups; client advocacy; outreach and referral.***Hospital of St. Raphael**

1450 Chapel Street New Haven CT 06510

**Phone:** 203-867-5436**\*New Haven Health Department**

54 Meadow Street, New Haven, CT 06519

**\*AIDS Services****Phone:** 203-946-6453**Education/Counseling:** 203-946-8709**Drug Treatment Referrals:** 203-946-7520**Outreach Workers:** 203-946-5832 (for those at high risk of HIV infection)**Social Service Assistance:** 203-946-8910*Confidential and anonymous HIV testing and counseling. Bicultural/bilingual counselors available. AIDS outreach workers are available to talk with people at high risk of HIV infection. Needle Exchange Program will exchange clean needles for used ones to prevent the spread of HIV. Offers AIDS education, counseling, & drug treatment referrals. Provides social service assistance for HIV+ individuals and their families.***Maternal, Child and Women's Health Division****Phone:** 203-946-8187 **Director:** 203-946-5842**Health Care for Pregnant/Parenting Women & Families:** 203-946-7480**Nurturing Families Network:** 203-946-5754*Provides bicultural/bilingual community-based outreach and case management support so pregnant and parenting women and their families can access health care and other support services. Includes insurance application help for HUSKY and the hospital Free Care Program. Also assists with family re-unification, advocacy, medical transportation, and referrals for employment,*

training and housing. The Nurturing Families Network, an intensive home visiting program for first-time parents, helps strengthen family relationships and conducts weekly family friendly parenting groups that provide child-care and dinner.

### **Preventive Medicine Clinics**

**Phone:** 203-946-8184 or 203-946-8181

The Health Department operates numerous clinics each week. Various sexually transmitted diseases are diagnosed and treated by a team of doctors and nurses at the clinic facility. The clinic also includes children's immunizations, school physicals, adult immunizations, tuberculosis testing, and an annual influenza immunization clinic.

### **North Side Community Outpatient Services**

226 Dixwell Street, New Haven CT

**Phone:** 203-503-3470

Offers adult outpatient substance abuse & mental health counseling, psychiatric evaluation, medication management, and case management.

### **\*Planned Parenthood**

345 Whitney Avenue, New Haven CT

**Phone:** 203-387-3131

FDA approved birth control methods (including emergency contraception), pap tests and breast exams, testing and treatment for STDs, HIV counseling and testing, pregnancy testing and counseling. Also offers medical and surgical abortions.

**\*HIV Testing Available:** 203-503-0450

Hours: Tue & Thurs 12:30 - 4:00 pm

Cost: sliding scale (approximately \$30 to \$60)

Confidential & Anonymous

### **South Central Rehabilitation Center**

232 Cedar Street, New Haven CT 06519

**Phone:** 203-503-3300

A 29-bed medically monitored detoxification and triage service; medical services are also available.

*Women released from York C.I. can obtain, within 2 weeks of release, services for primary medical care, drug treatment, psychiatric care, preventive medicine, pap smears, mammograms, and HIV testing.*

### **Women's Health Services**

911 State Street, New Haven CT 06511

**Phone:** 203-777-4781

### **Yale-New Haven Hospital**

20 York Street, New Haven CT

**Phone:** 203-688-9907

*Inpatient, outpatient and emergency room services.*

### **\*Yale-New Haven Hospital (Yale AIDS Program)**

789 Howard Avenue, New Haven, CT 06510

**Phone:** 203-688-3184

**\*HIV Testing Available:** (phone same as above)

Regular office hours: 9:50 am – 5:00 pm

Testing Hours: Mon-Thurs 10:30 am - 3:00 pm

Cost: No Charge

Confidential & Anonymous

\* \* \*

## **LEGAL ASSISTANCE & LAW-RELATED**

### **Connecticut Fair Housing Center**

221 Main Street, Hartford, CT 06106

**Phone:** 860-247-4400 / 866-247-4401 **Fax:** 860-247-4236

**Website:** www.ctfairhousing.org

*Concentrates on changing illegal discriminatory housing practices with a particular emphasis on those illegal practices which affect low-income households. Also provides foreclosure prevention assistance for homeowners and tenants.*

### **Connecticut Pardon Team, Inc.**

P.O. Box 807, 307 Main Street, Norwich CT 06360

**Phone:** 866-251-3810 or 860-823-1571

*Provides information and education to help individuals with criminal conviction histories determine their eligibility to apply for a non-inmate pardon. To be eligible for a **full pardon**, an individual must have successfully completed parole or probation and remained conviction-free for the term prescribed by law (three years for a misdemeanor, five for a felony). Individuals with convictions can also apply immediately for a **provisional pardon**, which may provide some advantage in seeking employment. Specifically, Connecticut law prohibits employers from denying employment to a prospective employee or discharging or discriminating against an employee solely on the basis of a conviction that occurred before his or her employment for which the person has received a provisional pardon.*

### **Pardon Me Program (Giving Back Foundation)**

**Phone:** 203-494-5041

**Email:** gnkimbro75@hotmail.com

**Hours:** Wednesdays 5:30 p.m. - 7:30 p.m. at Project MORE, 830 Grand Avenue, New Haven, CT 06511

*Weekly workshops to provide information and help with application preparation in applying for expungement and/or relief from past convictions that may serve as barriers to employment or advancement in current jobs, housing, and education. All workshops are free and open to the public.*

### **Housing Court**

121 Elm Street, New Haven CT 06510

**Phone:** 203-789-7056

*The court in which to file a formal complaint in regards to your landlord. If you have been served with a "notice to quit," this is the court that handles all evictions.*

### **New Haven Legal Assistance**

426 State Street, New Haven CT

**Phone:** 203-946-4811

**Website:** www.nhlegal.org

*Services are free of charge for those who are eligible. NHLA provides a full range of legal services including full representation, advice, brief service, community education and policy advocacy.*

### **Statewide Legal Services**

**Phone:** 1-800-453-3320

*May offer legal consultation and/or referral for representation in civil legal matters including eviction/foreclosure issues.*

\* \* \*

## **REENTRY PROGRAMS**

### **Believe In Me Empowerment Corporation**

423 Dixwell Avenue, New Haven CT 06511

**Phone:** 203-772-2771

*Case management, including a voucher for personal needs*

### **Beulah Heights Social Integration Program**

782 Orchard Street, New Haven, CT 06511

**Phone:** 203-787-3393

**Fax:** 203-549-0760

**Email:** bhsip@sbcglobal.net

**Hours:** Saturday, 7:30am - 2:00pm (includes breakfast & lunch).

*A non-traditional, faith based program providing diverse and creative supportive service to the chronically homeless, ex-offenders, those who are chemically dependent and others in the Greater New Haven area. Services consist of therapeutic support, life skills, employment readiness, and health and wellness. Clinicians and counselors available to co-ordinate services as needed.*

### **Evergreen Family-Oriented Tree, Inc.**

122 Derby Avenue, New Haven, CT 06511

**Phone:** 203-809-8714

**Fax:** 203-389-6658

*Call for details. Services include housing, recovery support, employment placement assistance and more.*

### **Prison Reentry Initiative, City of New Haven**

165 Church Street, Second Floor, New Haven, CT 06510

**Phone:** 203-946-7658 or 203-946-7665

**Website:**

<http://www.cityofnewhaven.com/Mayor/PrisonReentry.asp>

*Works with community partners, state agencies and other reentry stakeholders to support the reintegration of formerly incarcerated residents into the New Haven community. Offers referrals to reentry services (including housing and jobs) and help with identification, pardons, and other questions.*

### **Project MORE**

830 Grand Avenue, New Haven CT 06511

**Phone:** 203-865-5700

*Case management includes employment referrals & basic needs. Accepts clients on probation only.*

\* \* \*

## **SUBSTANCE ABUSE & BEHAVIORAL HEALTH**

### **Access to Recovery III**

**Phone:** 866-580-3922 (call for screening and referral)

**Website:** [http://abhct.com/resources\\_atr.asp](http://abhct.com/resources_atr.asp)

**Population Served:** Adults (18+) who have a verifiable substance use disorder AND fall into one of these groups:

- Probation
- Parole / Transitional Supervision (TS)
- End of Sentence (EOS) AND in addiction services at either York or Gates
- DCF-involved through Women's Behavioral Health Recovery or Project SAFE
- Veterans or National Guard Members

- Inpatient substance abuse treatment at Blue Hills Hospital (Hartford) or CVH Merritt Hall (Middletown)

*This federally-funded program, administered in Connecticut by Advanced Behavioral Health, Inc. for the Department of Mental Health and Addiction Services (DMHAS) provides vouchers to adults with substance use disorders to help pay for a range of community-based clinical treatment and recovery support services. The goals of this program are to expand service capacity, support client choice, and increase the array of faith-based and community-based providers for clinical treatment and recovery support services. All services are designed to assist recipients remain engaged in their recovery while promoting independence, employment, self-sufficiency, and stability.*

### **APT Foundation**

One Long Wharf Drive, Suite 321 New Haven, CT 06511

**Phone:** 203-781-4600

*Offers treatment programs for adults, addressing the full range of substance abuse including opiates, cocaine, alcohol and multiple addictions. Specialized programs are offered for adolescents, addicted women with children, and those living with HIV/AIDS. Services include primary healthcare evaluation and treatment, outpatient counseling, outpatient detoxification, methadone maintenance, residential treatment and vocational services. Bilingual/Bicultural services also available. Accepts SAGA, Medicaid and some private insurance. A sliding scale based on income is available for self-pay individuals.*

### **Community Health Care Van**

135 College Street, New Haven CT

**Phone:** 203-737-4047 / 203-996-0162

**Hours:** MTWF: 8-11am, Thurs: 8-10:15 am

*Provides primary medical care, HIV prevention, drug treatment and mental health services for adults only (18 and older). Care includes Buprenorphine treatment for opiate dependency, needle exchange, and case management.*

**Connecticut Mental Health Center**

34 Park Street, New Haven CT **Phone:** 203-974-7713  
*Provides mental health services and addiction treatment.*

**Continuum of Care, Inc. - Crisis Program**

382-384 Edgewood Avenue, New Haven CT  
**Phone:** 203-752-8710

*Provides short-term psychiatric care as an alternative to hospitalization, in addition to intensive case management, stabilization, and twelve-step programs.*

**Crossroads, Inc.**

54 East Ramsdell Street, New Haven CT 06515  
**Phone:** 203-387-0094

*Provides residential and outpatient addiction recovery and mental health services to adult men and women in Connecticut. All programs and services are gender-responsive, and offered in English and Spanish.*

**The Connection Counseling Center**

48 Howe Street, New Haven CT 06511  
**Phone:** 203-624-1855

*Serves individuals who are 18 years or older and have substance abuse and mental health problems. We also serve family members or significant others who are involved with a substance abuser. Based on client need and preference, we offer individual and group counseling, as well as case management services.*

**Drug Rehab Connecticut**

**Phone:** 866-395-1680 **Website:** www.drugrehab.org  
*Provides statewide information relative to drug rehab & alcohol addiction treatment including outpatient counseling, detoxification, short and long-term residential treatment and after care programs.*

**Fellowship Place (Fellowship Inn)**

441 Elm Street, New Haven CT 06511  
**Phone:** 203-401-4227 x129 **Fax:** 203-789-4451

**Website:** www.fellowshipplace.org

*Day program for homeless individuals with mental health and co-occurring disorders. Offers recovery-based groups, life skills, arts, cooking and exercise on a weekly basis. All members are assigned an advisor that will connect them to clinical care if needed. Also provides help with entitlements (benefits), housing wait-lists, and additional support where needed. Staff members make referrals to substance abuse treatment programs and vocational (job-related) services if needed.*

**Costs:** None.

**Language(s) Spoken:** English/Spanish

**Hours:** 7:30am to 12:15pm Monday-Friday

**Population Served:** New Haven residents.

**Wait-list time:** Varies.

**Restrictions:** Must be 18 or older, homeless, and have a major mental illness/severe mental health disorder or co-occurring disorders.

**Referral/Drop In:** Drop-in hours 7:30am – 12:15pm; need referral after six weeks.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Yes (pickup at Columbus House and Overflow Shelter).

**Gibbs Recovery House**

1415 State Street, New Haven CT 06511 **Phone:** 203-781-8499  
*Case management, basic needs assistance including housing, food, and job search.*

**Giving Back House of Recovery (GBHR)**

1412 State Street, New Haven CT 06511  
**Phone:** 203-494-5041

*For men who have successfully completed substance abuse treatment and seek a supportive recovery environment, GBHR provides a structured living arrangement that supports a transition back into a normal family and community life.*

**Grant Street Partnership**

62 Grant Street, New Haven CT      **Phone:** 203-503-3350  
*Adult substance abuse services (partial hospital and intensive outpatient). Additional transitional housing for men in treatment.*

**Multicultural Ambulatory Addiction Services (MAAS)**

426 East Street, New Haven CT 06511  
**Phone:** 203-495-7710  
**Hours:** Monday – Friday 9 a.m. – 5 p.m. (Call for appointment.)  
*Addiction recovery services targeted for African-American and Latino substance abusers.*

**Northside Community Outpatient Services**

226 Dixwell Avenue, New Haven CT      **Phone:** 203-503-3470  
*Offers adult outpatient substance abuse and mental health counseling, psychiatric evaluation, medication and case management.*

**Oxford House Placement Services**

POB 200936 Yale Station, New Haven CT 06520  
**Phone:** (877) 693-6734      **Fax:** 866-808-0681  
*Oxford House Placement Services is a non-profit referral agency founded to help recovering individuals find placements in Oxford Houses in their locality. Oxford Houses are family homes that groups of recovering individuals rent to live together in an environment supportive of recovery from addiction. Rents vary according to the size and location of the House, and range from \$85 to \$110 per week (which covers all household expenses except food). We maintain a toll free hotline reporting towns and phone numbers of Oxford Houses with vacancies.*

**Post Release Entry Program (PREP), Birmingham Group Health Services**

435 East Main Street, Ansonia, CT 06401  
**Phone:** 203-736-2601 ext 322 (intake, Heather Callaghan)  
**Fax:** 203-736-2641  
**Population Served:** Men and women with criminal convictions (except sex offenses), ages 18+, in New Haven Parole District.

*Substance abuse and mental health services as well as employment and skills development, case management, financial management, and transportation*

**South Central Rehabilitation Center**

232 Cedar Street, New Haven CT 06519  
**Phone:** 203-503-3300  
*Three to five day detoxification center; walk-ins welcome.*

**Taking Initiative Center**

526 Whalley Avenue, New Haven CT 06511  
**Phone:** 203-389-2970 Ext. 1342  
*Drop-in and other support services for persons struggling with alcohol/drug addictions.*

**Village of POWER**

226 Dixwell Avenue, New Haven, CT 06511  
**Phone:** 203-503-3484  
*Provides motivational engagement, case management, a connection to the faith-based community, a Replenishment Center and vocational supports to African American women at risk for substance abuse and HIV/AIDS.*

**Yale Clinical Research**

270 Congress Avenue, New Haven CT 06519  
**Phone:** 1-800-617-9253  
*Substance abuse treatment and research programs are available.*

**Yale Program for Recovery and Community Health**

Erector Square, Bldg. One  
319 Peck Street, New Haven CT 06513  
**Phone:** 203-764-7594 / 203-764-7582  
*Seeks to promote the recovery, self-determination, and inclusion of people facing psychiatric disability, addiction, and discrimination through focusing on their strengths and the valuable contributions they have to make to the lives of their communities. Includes a mentorship program for dually-*

diagnosed adults (individuals with both substance abuse and mental health issues).

\* \* \*

## TAX PREPARATION

### **IRS (Internal Revenue Services)**

150 Court Street, New Haven, CT 06510

**Phone:** 203-781-3195

**Hours:** Monday-Friday - 8:30am-4:30pm

*Federal tax preparation for free for individuals who earn less than \$40,000 (income guidelines subject to change), obtain copies of previous tax returns and transcripts, tax law assistance. \*Does not prepare state returns on-site.*

### **VITA (Volunteer Income Tax Assistance)**

New Haven Public Library Main Branch

133 Elm Street New Haven, CT 06510

**Phone:** 1-800-829-1040 / 203-946-8482 (for nearest VITA site)

*The VITA Program offers free tax help for low- to moderate-income (generally, \$40,000 and below) people who cannot prepare their own tax returns. Certified volunteers sponsored by various organizations receive training to help prepare basic tax returns in communities across the country. VITA sites are generally located at community and neighborhood centers, libraries, schools, shopping malls, and other convenient locations. Most locations also offer free electronic filing.*

\* \* \*

## YOUTH SERVICES

### **Children's Community Programs of Connecticut**

446 A Blake Street, Suite 100, New Haven, CT 06515

**Phone:** 203-786-6403

**Web site:** www.childrencommunityprograms.org

**Population Served:** Youths and families ranging from 19-24

years old in New Haven County.

*The Young Leaders Program (YLP) of Children's Community Programs focuses on providing educational and career advancement, independent living and life skills training. Provides training and support service in college transition support services, on/off site job experience/community service opportunities, housing and money management training.*

### **Clifford Beers Child Guidance Clinic**

93 Edwards Street, New Haven, CT 06511

**Phone:** 203-777-8648 / 203-772-1270

**Web site:** www.cliffordbeers.org

*Dedicated to the prevention, evaluation and treatment of mental illness in children and their families. Range of services from outpatient to 24-hour crisis intervention. Serves ages 3-18. Provides comprehensive diagnostic assessment, psychopharmacological services (prescriptions), individual/group/family therapies, in-home interventions, parent training and counseling, case management, care planning, and crisis services.*

**Costs:** None.

**Language(s) Spoken:** English/Spanish

**Hours:** 8:00am to 8:00pm Mon.-Thurs., 8:00am-5:00pm Fri.

**Population Served:** Children aged 3-18 struggling with emotional/behavioral health issues, abuse, and/or traumatic loss; sexually aggressive youth.

**Wait-list time:** Varies depending on services, same-day help available for crisis.

**Restrictions:** Assessment will determine if services are appropriate. Must provide insurance information; staff will work with clients to obtain necessary documentation.

**Referral/Drop In:** Parents may call to refer their child: 203-777-8648

**Accessibility:** Wheelchair accessible.

### **New Haven Family Alliance – Street Outreach Workers**

370 James Street, New Haven, CT 06513

**Phone:** 203-786-5970

**Web site:** [www.nhfamilyalliance.org](http://www.nhfamilyalliance.org)

*The New Haven Street Outreach Workers program is a community crime prevention program designed to provide interventions and deterrents to youth violence. The Outreach workers are individuals who are familiar with “Street Life.” They form relationships with high risk youth who may have exhibited violent behavior or are at high risk for violence; they mediate conflicts and try to head off violence. **Strengthening Schools Through Family and Community** is an academic support program designed to support the academic achievement of children in grades K-8 that have attendance issues and behavior problems. The **Juvenile Review Board** program represents a community-based effort to divert juvenile offenders from the formal juvenile justice system.*

### **New Haven Youth Map**

**Website:** [www.newhavenyouthmap.com](http://www.newhavenyouthmap.com)

*This site, run by the City of New Haven’s Youth Services Department in collaboration with participating organizations, can help you find information about programs for youth in the community, including information about Arts, Education, Health, Housing, Religion, Sports and Summer Camp programs. The map will show you what bus to take to get to the program, and can also show whether a program has any slots or internships available at a given time.*

### **New Haven Collaborative For Youth**

370 James Street, Suite 202, New Haven, CT

**Phone:** 203-777-8648 **Fax:** 203-785-0617

*Team of agencies, parents and interested community members that coordinate support for children/youth with behavioral health needs. Provides care planning, care coordination, advocacy and basic needs assistance to appropriately referred children and youth with diagnosable mental health disorders.*

**Costs:** None.

**Language(s) Spoken:** English/Spanish

**Hours:** 8:30am to 5:00pm Monday-Friday

**Population Served:** New Haven residents.

**Wait-list time:** Varies.

**Restrictions:** Care coordination service is available for children/youth at risk of residential/in-patient care due to behavioral health issues.

**Referral/Drop In:** Referral needed – children/youth must have a diagnosable mental health disorder and be involved with multiple agencies and in need of care coordination. Clients must have a referral form with parental consent, but the organization will work with clients to obtain the necessary documentation.

**Can You Apply Before You Leave Prison?** N/A

**Accessibility:** Wheelchair accessible.

**Transportation Assistance Available:** Yes.

